

Vanessa Paler

Chicago, IL 60659 | (512) 743-7651 | vanbernad08@gmail.com

Skills

food and beverage operations, including menu planning, inventory management, cost control, and ensuring quality standards are met while also providing exceptional service and ensuring guest satisfaction. Providing exceptional service and ensuring guest satisfaction is paramount. This includes anticipating guest needs, handling complaints effectively, and maintaining a welcoming atmosphere.

Experience

August 2020 - December 2023

StarLab Corp., Franklin Park, IL – Coordinator

- Managed daily operations and logistics for field technicians at StarLab.
- Coordinated schedules, meetings, and communications to ensure efficient workflow.
- Provided administrative support, including budget tracking and resource allocation.

September 2018 - July 2020

Midwest Home Care Services, Bloomington, IL – Caregiver

- Provide compassionate and personalized care to clients in their homes.
- Assist with activities of daily living, including personal hygiene, grooming, and mobility.
- Administer medications according to care plans and guidelines.

July 2018 - September 2018

L'Auberge Casino & Hotel, Baton Rouge, LA – Line Cook

- Prepared and cooked meals in accordance with restaurant standards and recipes.
- Maintained cleanliness and organization of the kitchen area, ensuring compliance with health and safety regulations.
- Contributed to a positive team environment, assisting colleagues during busy periods.

June 2017 - June 2018

Hyatt Lost Pines, Austin, TX – In room dining server and Barista

- Served as a barista at a Starbucks store inside the hotel, preparing and serving a variety of coffee and tea beverages with a focus on quality and presentation.
- Delivered exceptional service to hotel guests through accurate order-taking and prompt delivery of food and beverages.
- Upheld Hyatt's standards of hospitality, ensuring a memorable guest experience.

Education

December 2016

La Salle University, Philippines – Associates in Hospitality Management

August 2021

New Lake College, Hanover Park, IL – Certified Nursing Assistant