JÉSSICA FERREIRA

Energetic and heavily motivated software developer with experience in front-end development and strong english skills. Seek for learning and growing, and currently graduating in Systems Analysis and Development.

CONTACT

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SKILLS

- Agile Methodologies (SCRUM)
- Customer Service (helpdesk)
- Programming logic
- · GIT and GitHub
- HTML5
- CSS3
- JavaScript
- React Js
- Next Js
- TypeScript
- WordPress
- English

STRENGHS



Creative problem solving



Leadership skills



Effective communication



Self-taught

CERTICATION

Full Web Design

Udemy - 54h, 2022

Modern JavaScript

Udemy - 24h, 2022

Front-End React Developer

HCode lab - 13h, 2022

EXPERIENCE

Technologies Intern

JOTA Jornalismo

May 2022 - Ongoing

- Understand the specifications of the design tool (Figma) for screen development;
- Develop screens and features that are useful to the users;
- Perform customer service through platforms such as Zendesk;
- Register demands, suggestions and bugs in systems like Jira and Airtable:
- · Create and maintain the registration of information in the backoffice system;
- Understand the needs of the squad and suggest solutions and process improvements;
- Understand who the customer is and how to solve their pain, in order to make technical decisions appropriate to the business objectives.

English Teacher

CNA Idiomas and Red House International School May 2021 - Jan 2022

Plan and teach English classes for young learners and teenagers.

Bilingual Coordinator Assistant

Sunny Place

Jun 2019 - May 2021

- Coordinate the pedagogical team
- Prepare and correct students' reports
- Manage the parent-school relationship

Studying Exchange

Programa Ganhe o Mundo Sep. 2016 - Fev. 2017

• I have studied and lived in Canada for a semester during High school

EDUCATION

Associate degree in Analysis and Systems Development

UNINABUCO

Feb 2022 - Jun 2024