

What is Test Scenario? Template with Examples

What is a Test Scenario?

A Test Scenario is defined as any functionality that can be tested. It is also called **Test Condition or Test Possibility**. As a tester, you may put yourself in the end user's shoes and figure out the real-world scenarios and use cases of the Application Under Test.

What is Scenario Testing?

Scenario Testing is a variant of Software Testing where Scenarios are Used for Testing. Scenarios help in an Easier Way of Testing of the more complicated Systems

Let's study this with the help of the video below -

What is Test Scenario? How to write Test Scenario: Software Testing ...



Why create Test Scenarios?

Test Scenarios are created for the following reasons,

- Creating Test Scenarios ensures complete Test Coverage
- Test Scenarios can be approved by various stakeholders like Business Analyst, Developers, Customers to ensure the Application Under Test is thoroughly tested. It ensures that the software is working for the most common use cases.
- They serve as a quick tool to determine the testing work effort and accordingly create a proposal for the client or organize the workforce.
- They help determine the most important end-to-end transactions or the real use of the software applications.
- For studying the end-to-end functioning of the program, Test Scenario is critical.

When not create Test Scenario?

Test Scenarios may not be created when

- The Application Under Test is complicated, unstable and there is a time crunch in the project.
- Projects that follow Agile Methodology like Scrum, Kanban may not create Test Scenarios.
- Test Scenario may not be created for a new bug fix or [Regression Testing \(/regression-testing.html\)](/regression-testing.html). In such cases, Test Scenarios must be already heavily documented in the previous test cycles. This is especially true for Maintenance projects.

How to Write Test Scenarios

As a tester, you can follow these five steps to create Test Scenarios-

- **Step 1:** Read the Requirement Documents like BRS, SRS, FRS, of the System Under Test (SUT). You could also refer uses cases, books, manuals, etc. of the application to be tested.
- **Step 2:** For each requirement, figure out possible users actions and objectives. Determine the technical aspects of the requirement. Ascertain possible scenarios of system abuse and evaluate users with hacker's mindset.
- **Step 3:** After reading the Requirements Document and doing your due Analysis, list out different test scenarios that verify each feature of the software.
- **Step 4:** Once you have listed all possible Test Scenarios, a [Traceability Matrix \(/traceability-matrix.html\)](/traceability-matrix.html) is created to verify that each & every requirement has a corresponding Test Scenario
- **Step 5:** The scenarios created are reviewed by your supervisor. Later, they are also reviewed by other Stakeholders in the project.

Tips to Create Test Scenarios

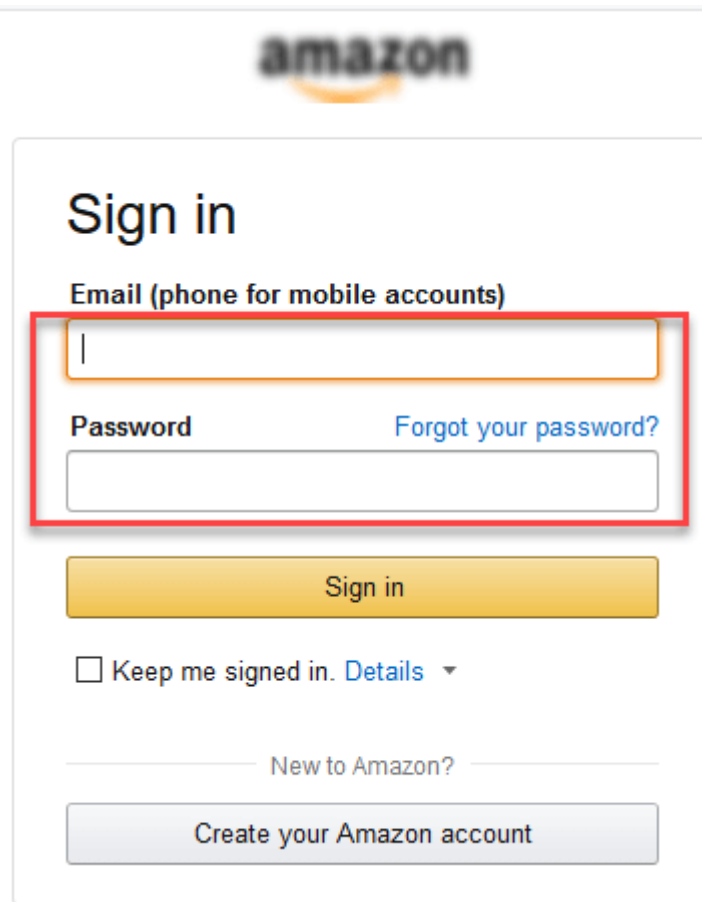
- Each Test Scenario should be tied to a minimum of one Requirement or User Story as per the Project Methodology.
- Before creating a Test Scenario that verifies multiple Requirements at once, ensure you have a Test Scenario that checks that requirement in isolation.
- Avoid creating overly complicated Test Scenarios spanning multiple Requirements.

- The number of scenarios may be large, and it is expensive to run them all. Based on customer priorities only run selected Test Scenarios

Example 1: Test Scenario for eCommerce Application

For an eCommerce Application, a few test scenarios would be

Test Scenario 1: Check the Login Functionality

The image shows the Amazon sign-in interface. At the top is the Amazon logo. Below it is a box titled "Sign in". Inside this box, there is a label "Email (phone for mobile accounts)" above a text input field. Below the email field is a label "Password" above another text input field. To the right of the password field is a link "Forgot your password?". Below the password field is a yellow "Sign in" button. Below the button is a checkbox labeled "Keep me signed in." followed by a link "Details" and a dropdown arrow. At the bottom of the sign-in box is a link "New to Amazon?" above a grey button labeled "Create your Amazon account". A red rectangular box highlights the email and password input fields.

[./images/1/test_scenario_01.png](#)

In order to help you understand the difference Test Scenario and Test Cases, specific test cases for this Test Scenario would be

1. Check system behavior when valid email id and password is entered.

2. Check system behavior when *invalid* email id and *valid* password is entered.
3. Check system behavior when *valid* email id and *invalid* password is entered.
4. Check system behavior when *invalid* email id and *invalid* password is entered.
5. Check system behavior when email id and password are left blank and Sign in entered.
6. Check Forgot your password is working as expected
7. Check system behavior when valid/invalid phone number and password is entered.
8. Check system behavior when "Keep me signed" is checked

As evident, Test Cases are more specific.

Test Scenario 2: Check the Search Functionality

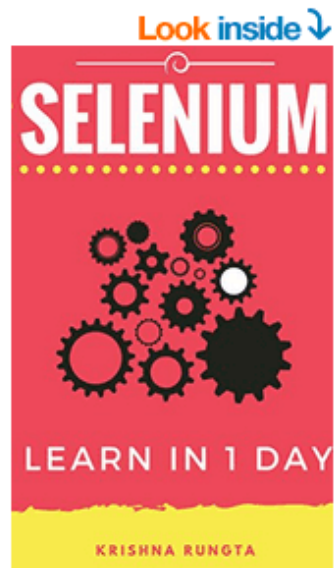


(/images/1/test_scenario_02.png).



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Test Scenario 3: Check the Product Description Page



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Test Scenario 4: Check the Payments Functionality

☐ Credit card



☐ Debit card

Choose an Option ▾

☐ Net Banking

Choose an Option ▾

☐ BHIM UPI [What is BHIM UPI?](#)

☐ EMI Unavailable [Why?](#)

☐ Pay on Delivery (POD)

We also accept Credit/ Debit cards on delivery, subject to availability of the payment dev
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../images/1/test_scenario_04.png)

Test Scenario 5: Check the Order History

Your Orders

[Search Orders](#)[Orders](#)[Open Orders](#)[Cancelled Orders](#)

102 orders placed in past 6 months ▼

ORDER PLACED

30 December 2018

TOTAL

₹1,199.00

Arriving tomorrow

On the way

Track package

Request cancellation

Leave with a neighbour

ORDER PLACED

30 December 2018

TOTAL

₹1,099.00

Arriving tomorrow

On the way

Track package

Request cancellation

Leave with a neighbour

(./images/1/test_scenario_05.png).

Apart from these 5 scenarios here is the list of all other scenarios

- Check Home Page behavior for returning customers
- Check Category/Product Pages
- Check Customer Service/Contact Pages
- Check Daily Deals pages

Example 2: Test Scenarios for a Banking Site

Test Scenario 1: Check the Login and Authentication Functionality

Test Scenario 2: Check Money Transfer can be done

Test Scenario 3: Check Account Statement can be viewed

Test Scenario 4: Check Fixed Deposit/Recurring Deposit can be created

And so on...

Test Scenario Template

Download Test Scenario Template Excel(.xlsx) (<https://drive.google.com/uc?export=download&id=17Y9KNDeUigIfNpBZyfCBg-FAcEEwUYOr>)

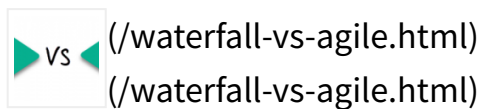
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