Michelle Rogers

Web Developer and IT Consultant

michelle@merogers.dev
www.merogers.dev

Nelson, BC

TECHNOLOGIES

Relevant IT Skills

- On-Site and Over-The-Phone PC Support (Windows)
- Malware Cleanup and Antivirus Deployment
- Wireless ISP Hardware Support and Installation

Software

- Adobe Creative Suite & Microsoft Office

Web Development

- HTML5 | CSS3 | JavaScript | React | Git | WordPress

RELEVANT WORK EXPERIENCE

Freelance Web Developer and IT Consultant

- 7 Years | Intricate Designs

Client Support and Network Administrator

- 5 Years | Kaslo infoNet Society

PC Sales and Service Technician

- 1 Year | Ramsbottom's Computers

RELEVANT EDUCATION

Selkirk College

- **2007 | Diploma – Internet Business Technology**
- 2007 | Certificate – Web Programming
- 2006 | Certificate – Web Graphics & Multimedia
- 2005 | Certificate – Web Business & Marketing
- 2004 | Certificate – Web Technology

ABOUT ME

IT Technician and Web Developer with experience in client PC support, SOHO and ISP networks and other IT roles. Looking to return to IT after the last 6 years as a line cook.

CERTIFICATIONS

- Google IT Support Professional (In Progress)

SKILLS

- Strong written communications and active listening
- Flexible and patient with customer service, and easily build lasting customer relationships
- Eager to approach situations with respect, empathy and humour.
- Excellent problem-solving and diagnostic skills
- Well organized and adept at time management
- Can learn and implement new skills quickly and efficiently
- Self-motivated and driven to succeed.