

## Account Summary

#### Account Number 4270 XXXX XXXX 0405

New	Minimum	Payment	Amount
Balance	Payment Due	Due Date	Enclosed
\$601.87	\$0.00	08/13/25	\$

To ensure proper credit, please return this portion with your Check or Money Order payment made payable to USAA Federal Savings Bank. DO NOT SEND CASH.

 Need to change your mailing

Call a Member Service Representative or please visit us at www.usaa.com.

Simply log on, then:

- 1. Click on your profile, in the upper right-hand corner containing your initials or photo.
- 2. Select "Contact Information".
- 3. Complete changes to your address, email or phone.

WILLIAM C VAN HECKE HIROKO VAN HECKE HIGASHIKANAMACHI 2-19-14 KATSUSHIKA TOKYO JAP

013869751

427082411257731500000000000601879





Please detach and mail the coupon above with your payment.

# Statement Closing Date

07/18/25

Courtesy Reminder: Late Payment & Returned Payment Fees are \$25 for the first instance within prior six billing periods; otherwise \$35. As disclosed on your billing statement, the up to \$35 will resume, if applicable, on Sept 1.

Account Number 4270 XXXX XXXX 0405

 Credit limit
 \$16,000.00

 Available credit
 \$15,398.00

Questions?

Visit us at <u>www.usaa.com</u>
Questions? Call Customer Service (800) 531-9762
Lost or Stolen Card (800) 531-9762

Or write us at:

PO BOX 65020, SAN ANTONIO, TX 78265-5020

Remit payment to: USAA Credit Card Payments
PO BOX 8337

Carol Stream, IL 60197-8337

Summary of Account Activity				
Previous Balance		\$218.92		
Payments	-	\$345.60		
Other Credits	-	\$0.00		
New Purchases	+	\$728.55		
New Cash Advances	+	\$0.00		
New Balance Transfers	+	\$0.00		
Fees Charged	+	\$0.00		
Interest Charged	+	\$0.00		
New Balance Credit Limit Available Credit Days in Billing Cycle		\$601.87 \$16,000.00 \$15,398.00 30		

Payment Information		
New Balance	\$601.87	
Minimum Payment Due	\$0.00	
Payment Due Date	08/13/25	

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay a late fee up to \$35.00.

**Minimum Payment Warning:** If you make only the regular minimum payment\* each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	5 years	\$797.00
\$20.00	3 years	\$732.00 (Savings = \$65.00)

If you would like information about credit counseling services, call 1-800-531-1291.

\*See Important Account Information at end of statement. You may repay the total balance at any time.

# **Rewards Summary**

USAA PREFERRED CASH REWARDS 1.5%

FOR MORE INFORMATION ABOUT YOUR USAA PREFERRED CASH REWARDS 1.5%, GO TO YOUR ACCOUNT SUMMARY PAGE ON USAA.COM OR CALL (800)531-USAA(8722) MONDAY-FRIDAY 7 AM - 7 PM(CT), SATURDAY & SUNDAY 7AM - 4 PM(CT)

Transactions				
Payment	Payments and Credits			
Trans Date	Post Date	Reference Number	Description	Amount
06/29	06/29	74270825L00XVQGKK	USAA CREDIT CARD PAYMENT SAN ANTONIO TX	\$253.87-
07/04	07/04	74270825T00XVE1P4	USAA CREDIT CARD PAYMENT SAN ANTONIO TX	\$43.18-
07/09	07/09	74270825Y00XVFJJA	USAA CREDIT CARD PAYMENT SAN ANTONIO TX	\$48.55-

013869751

5550 M8H 1 7 12 250718 0 PAGE 1 of 4 10 3309 4000 B262 O1AB5550

Payment Conditions. Payments must be made in U.S. dollars and drawn on funds on deposit at an insured U.S. financial institution. Please do not mail cash.

- Payments made by check, money order, or through a third-party bill paying service, received by us by 5 PM Central Time will be credited as of the same date if the payment is accompanied with this payment coupon or your full 16-digit card number, and mailed to our payment address on the front of this statement.
- Payments made online (usaa.com) or over the phone (800-531-9762) by 11:59 PM Central Time on any day, except your Statement Closing Date, will be credited to your Account as of the same date. On your Statement Closing Date, online and phone payments must be made before 5 PM Central Time to be credited as of the same date, unless otherwise noted.
- In person payments received by the close of business at any location where such payments are accepted will be credited as of the date of receipt.
- Payments received after the times indicated will be credited the next business day.
- Payments that we accept that do not meet the above requirements will be credited within 5 days. We reserve the right to withhold credit availability until we confirm receipt of good funds.

		7	Transactions (continued)	
Trans Date	Post Date	Reference Number	Description Total Payments And Credits For This Period	Amount \$345.60-
<b>Transact</b>	ions			
WILLIA	M C VAN	HECKE - 4270 XXXX XXXX	0405	
Trans Date		Reference Number	Description	Amount
06/22	06/22	74004385E5221Z6WA	PAYPAL *DGMLIVE 35314369001 GB	\$12.95
06/24	06/24	24492165F2X4KT4ZV	OPENAI *CHATGPT SUBSCR OPENAI.COM CA	\$22.00
06/26	06/26	24027625K1YYAZB0E	PAYPAL *STEAM GAMES 425-952-2985 WA	\$23.99
07/01	07/01	24036385N22V7PWL1	PAYPAL *HOVERDOTCOM 402-935-7733 MS	\$19.19
07/03	07/03	24027625T1Z88WS8J	PAYPAL *KUNTAIS5YC2 402-935-7733 CA	\$34.56
07/04	07/04	24692165T3111ND1A	GOOGLE *YouTubePremium g.co/helppay# CA	\$13.99
07/08	07/08	24492165X2X5GP6BJ	OFF BOOK CLUBHOUSE WWW.OFFBOOKCL CA	\$5.00
07/09	07/09	24692165Y34LN0MYN	APPLE.COM/BILL 866-712-7753 CA	\$59.99
07/10	07/10	24036385Z22APYHQ3	PAYPAL *PATREON MEMBERSH 402-935-7733 CA	\$5.00
07/10	07/10	24492165Z2X5GDS1R	ALECLONGSTRETH P7COMICS.STORNM	\$3.00
07/13	07/13	2401134622X76ASRB	OTT* DROPOUT DROPOUT.TV CA	\$5.99
07/13	07/13	2469216632ZSBFWBE	APPLE.COM/BILL 866-712-7753 CA	\$37.95
07/14	07/14	2449216632X56NVAD	REPROTECH 888-953-9669 REPROTECH.COM FL	\$450.00
07/15	07/15	2402762641YT9EMJ1	ONEBOOKSHEL 7064490777 NV	\$19.99
07/15	07/15	2402762651YSAVQ6S	ONEBOOKSHEL 7064490777 NV	\$14.95
			Total Transactions For WILLIAM C VAN HECKE	\$728.55
<b>Transact</b>	ions			
HIROK	O VAN HE	CKE - 4270 XXXX XXXX 437	77	
Trans Date		Reference Number	Description	Amount
mans bate	1 Ooi Date	Notoronoc Number	Total Transactions For HIROKO VAN HECKE	\$0.00
Fees				<b>V</b> 0.00
<b>Trans Date</b>	Post Date	Card Reference Number	Description	Amount
			Total Fees For This Period	\$0.00
Interest	Charged			
<b>Trans Date</b>		Reference Number	Description	Amount
07/18	07/18		Interest Charge on Purchases	\$0.00
07/18	07/18		Interest Charge on Cash Advances	\$0.00
07/18	07/18		Interest Charge on Balance Transfers	\$0.00
			Total Interest For This Period	\$0.00

2025 Totals Year-to-Date		
Total fees charged in 2025	\$0.00	
Total interest charged in 2025	\$0.00	

# Interest Charge Calculation

Your **Annual Percentage Rate (APR)** is the annual interest rate on your account.

Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate *	Interest Charge
Regular Purchases (v)	13.15%	\$0.00	\$0.00
Regular Cash Advances (v)	13.15%	\$0.00	\$0.00

The APR for a balance type followed by a (v) is a variable rate.

Paying Interest and Your Grace Period: We will not charge you any further interest on your Purchase Balance on this Statement if you pay your entire New Balance by your Payment Due Date of 08/13/25.

\*Balance Computation Method: Average Daily Balance (including New Purchases). For more information about how we calculate the Balance Subject to Interest Rate and how resulting interest was determined, call (800) 531-9762.

## Additional Disclosures

Additional Disclosures continue on next page.



Account Summary		
Statement Closing Date	07/18/25	
Account Number	4270 XXXX XXXX 0405	
Payment Due Date	08/13/25	

### **Additional Disclosures (continued)**

If your name appears on this statement, our records show that this is your account and that you are liable for paying the New Balance.

**Information reported to credit bureaus.** We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

#### **Consumer Report Dispute**

If you believe we have reported inaccurate information about your account please submit a consumer report dispute to the address listed below:

USAA/Consumer Report Dispute Attn: Form Code # CLCBD P.O. Box 33009 San Antonio, TX 78265-3009

In your letter, please provide us with your name, address, account number, the information you believe to be incorrect, and if possible, the name of the Consumer Reporting Agency involved with a copy of the credit report and any other documentation which supports your claim.

You can also visit usaa.com and use keyword "Consumer Report Dispute Form" in the search field or if you are an existing USAA member, log into your USAA account and use the chat option keyword "Credit Bureau Dispute".

NOTE: When you pay by check, you authorize us to use information from your check to make a one-time electronic funds transfer from your checking account. Funds may be withdrawn from your account as early as the day we receive your payment and you will not receive your check back from your bank.

What to Do If You Think You Find A Mistake on Your Statement

If you think there is an error on your bill, write to us at:

USAA Credit Card Services, P.O. Box 65020, San Antonio, TX 78265-5020.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- · Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors *in writing*. You may call us at 1-800-531-9762 or notify us electronically at usaa.com, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: **USAA Credit Card Services**, **P.O. Box 65020**, **San Antonio**, **TX 78265-5020**. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

### Liability for Unauthorized Use

If you notice the loss or theft of your credit card or a possible unauthorized use of your card, call us immediately at 1-800-531-9762(overseas, call collect, (210)491-9097). You may also contact us on the Web at www.usaa.com or write to us at: **USAA Credit Card Services**, **P.O. Box 65020**, **San Antonio**, **TX 78265-5020**.

With our Zero Liability Policy, you are not liable for Unauthorized Use of your Card.

### Merchant Credits

If you become entitled to a credit from any person who accepts your card, that person must transmit a credit statement to us within seven business days. We must credit your account within three business days following receipt of the credit statement. You are not responsible for payment of any interest or other charges resulting from any failure to comply with these requirements.

# **Important Account Information**

Pay-Ahead Program: Your Regular Minimum Payment is the Minimum Payment amount calculated in accordance with the USAA Credit Card Agreement. If your account is eligible for our Pay-Ahead Program and is in good standing, when you make more than the Regular Minimum Payment, we may, at our option, permit you to skip some or all of your next two Regular Minimum Payments. When this occurs, we continue to calculate your Regular Minimum Payment; however, the amount of the minimum payment due displayed on the first page of your statement, on usaa.com, on mobile devices, and on our phone systems is reduced by the amount you may skip.

Important Account Information continues on next page.

## **Important Account Information (continued)**

Your Regular Minimum Payment this month is \$15.00. If the amount of the minimum payment due displayed on the first page of this statement is less than \$15.00, you may skip the difference between the two amounts and you need only pay the lower amount under our Pay-Ahead Program. This means the amount that you must pay on this statement is \$0.00. Remember that Finance Charges continue to accrue on all unpaid balances.

If you use a bill paying service and pay the minimum, the payment made will be the amount of the minimum payment due displayed on the first page rather than the Regular Minimum Payment. You may opt out of the Pay-Ahead Program at any time by calling us at 1-800-531-9762.