Brent Feuerbacher

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LinkedIn: https://www.linkedin.com/in/brent-feuerbacher-2871604a/

GitHub: https://github.com/feuerbacherb | Portfolio: https://feuerbacherb.github.io/feuerbacher-port

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SUMMARY

Reliable and experienced individual with a large technical background. Experienced in Internet / Intranet web development, digital telephone call routing, Genesys, Windows workstation and server, and technical support via phone.

SKILLS

Advanced: JavaScript, React, Node.js, HTML5, CSS3, Git, GitHub, Node.js, REST APIs, Bootstrap, Express

Proficient: Microsoft SQL, MongoDB, NoSQL, MySQL, Heroku, mLab

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RECENT PROJECTS

Hearth | https://github.com/feuerbacherb/hearth | https://infinite-ocean-27765.herokuapp.com/
Description: Developed as a way for families and friends to share pictures together. Provides a safe, secure way of viewing pictures while allowing others to add to your albums. Non-social media alternative to Flickr, Facebook, and Twitter.
Core responsibilities: Encrypted Login / Logout functionality, database administration, and RESTful API.
Technologies used: Bcrypt, Express, Jimp, MySQL2, Node-Fetch, Sequelize

Vacation Planner | https://github.com/feuerbacherb/vacation-planner | https://feuerbacherb.github.io/Vacation-Planner
Description: Developed as a way for users to find National Parks close to them. It displays the current weather and 3-day forecast, contact information for the park, and a Things To Do section.
Core Responsibilities: Worked with others to create front-end, including the state and parks modal, created logistics of API fetches from NPS.gov, and pulled latitude / longitude information needed for weather forecast.
Technologies used: Express, Foundation, JQuery, HTML5

Project It (work in progress**)** | https://github.com/feuerbacherb/project-it | https://project-it-panda.herokuapp.com/
Description: A simple project management tool that allows you to create projects, tasks, and teams. You can assign and modify tasks with Kanban, and quickly see Progress due to the Gantt chart on the dashboard.
Core Responsibilities: Create middleware used by React and MongoDB to communicate between the user interface and the server.
Technologies used: MongoDB, Express, React, Node.js, Apollo, JWT, UUID, Materialize

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EDUCATION

Online Coding Boot Camp Certificate: University of Texas at Austin – Center for Professional Education (CPE), Austin, TX, 2020
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handlebars.js, and React.

Computer Aided Drafting: Austin Community College, Austin, TX, 2007-2009
Worked with AutoCAD to create blueprints, mechanical drawings, and GIS design.

RELEVANT EXPERIENCE

Computer Telephone Integration Technology Expert   May, 2001 – December 2006

D&B   Austin, TX

Worked with V.P. of Customer Service and Directors to define web application specifications. Created ASP.Net application responsible for tracking of issues between IBM India and Dun & Bradstreet North America; defining security roles, email functionality, allowing upload of various file types for viewing and ad-hoc reporting capabilities. Created web forms for Agents to gather survey information that will be used later to create intelligent marketing lists for a higher rate of return. Created and modified web pages using ASP technology to save information to MSSQL databases for processing and reporting. Worked with

third party ActiveX controls to build web sites consisting of ASP pages that extrapolated DNB data and stored specific information and reports to Microsoft SQL 2000 database utilizing CDONTS to email results to management. Developed MSSQL queries utilized by ASP pages for statistical reporting. Developed databases and maintenance plans for each database; created tables, views and queries to insert, update and read information from multiple servers. Provided secondary support for desktop systems and mainframe applications utilized by desktop systems. Supported, maintained and manipulated Genesys application suite, which provides intelligent, media independent routing to Dun & Bradstreet Customer Service, Sales and Technical Support departments. Created Genesys strategies which processed information collected from Intervoice-Brite IVR and checked data against various conditions within the strategy and routed call accordingly. Programmed and modified options within Intervoice-Brite IVR. Developed MSSQL queries utilized by Intervoice-Brite IVR and Genesys to pass customer information to Customer Service, Sales and Technical Support. Worked with Computer Systems Management Engineer in support of PBX system and ACD switch; providing ACD log-ins, managed ACD groups, created and maintained internal DNITs and ARTS.

ADDITIONAL EXPERIENCE

Senior Advanced Technical Support Representative, D&B, Austin, TX

Sales Porter, Johnson Sewell Lincoln Ford, Marble Falls, TX

Seasonal Conversion Part-Time Sorter / Runner, Austin, TX

Data Entry Clerk, Texas Orthopedics, Austin, TX

Technology Implementation, HealthSouth Corporation, Birmingham, AL

Data Entry, HealthSouth Corporation, Austin, TX