

- IT Support Specialist
- Budapest, Hungary
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- Linkedin profile



Technical Support - IT operations

85%

Information Technology - Active Directory

85%

Programming - C# .Net Framework

75%

Analytical Skills - QlikView

Office 365 - Microsoft Excel

70%



English

Advanced

Spanish





Work Experience

MIS Superuser / Extrem Digital-eMAG Kft.



My key responsibilities are the followings:

- Overall responsibility for IT functionality in a fast-paced order fulfilment centre covering order, warehouse and delivery management systems
- Acts as the primary support for WMS users
- Challenge working practices and formulate initiatives for improvement
- Root cause analysis / corrective action follow through
- · WMS configuration and maintenance
- · Maintenance of system documentation, including work instructions
- User trainings
- Engaged in database processing for producing automated reports and KPI's related to the warehouse operation
- Configure PDA's, routers, access points, servers etc.
- Troubleshoots IT related problems and issues

Warehouse Employee / NHS



Oct 2016 - Dec 2017

Warehouse Employee / Argos



Oct 2013 - Oct 2016

Administrator / Naszajtej Zrt.



Feb 2013 - Oct 2013



Education

Milton Friedman University



Sep 2019 - Ongoing

Business Informatics (BSc)

Reaktor Labs



2018 - 2018

Full Stack Developer Course - C#, .NET framework, MsSQL, HTML5, CSS3, Bootstrap4, Javascript, JQuery, WinForms

KRF



2008 - 2010

Economics - Financial faculty

