Adam Fezler

💼 IT Support Specialist
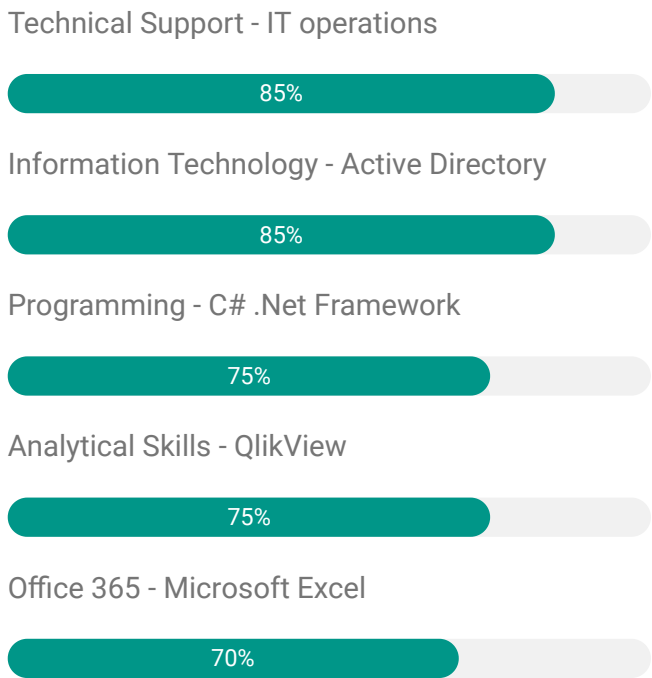
🏠 Budapest, Hungary

✉️ fezleradam86@gmail.com
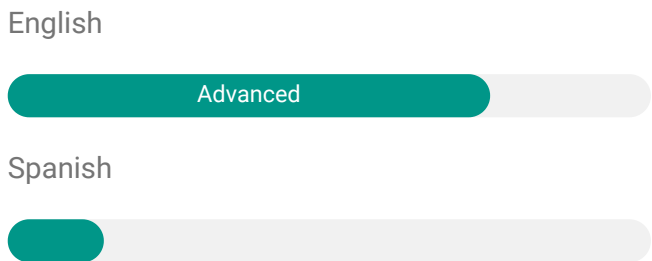
📞 +36-30-108-9690

in Linkedin profile

✳ Skills

Technical Support - IT operations

`85%`

Information Technology - Active Directory

`85%`

Programming - C# .Net Framework

`75%`

Analytical Skills - QlikView

`75%`

Office 365 - Microsoft Excel

`70%`

🌐 Language

English

`Advanced`

Spanish

💼 Work Experience

MIS Superuser / Extrem Digital-eMAG Kft.

📅 March 2020 - `Current`

My key responsibilities are the followings:

- Overall responsibility for IT functionality in a fast-paced order fulfilment centre covering order, warehouse and delivery management systems
- Acts as the primary support for WMS users
- Challenge working practices and formulate initiatives for improvement
- Root cause analysis / corrective action follow through
- WMS configuration and maintenance
- Maintenance of system documentation, including work instructions
- User trainings
- Engaged in database processing for producing automated reports and KPI's related to the warehouse operation
- Configure PDA's, routers, access points, servers etc.
- Troubleshoots IT related problems and issues

Warehouse Employee / NHS

📅 Oct 2016 - Dec 2017

Warehouse Employee / Argos

📅 Oct 2013 - Oct 2016

Administrator / Naszalytej Zrt.

📅 Feb 2013 - Oct 2013

✳ Education

Milton Friedman University

📅 Sep 2019 - `Ongoing`

Business Informatics (BSc)

Reaktor Labs

📅 2018 - 2018

Full Stack Developer Course - C#, .NET framework, MsSQL, HTML5, CSS3, Bootstrap4, Javascript, JQuery, WinForms

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KRF

📅 2008 - 2010

Economics - Financial faculty

⬇ Download