



University of Udine

Dense Retrieval

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Background

The foundation is the **Vector Space Model**:

- **t -dimensional** (sparse) vector space, where each dimension corresponds to a single term
- A **document** $d_j = (w_{1j}, \dots, w_{tj})$ is a **vector** in the vector space
- The weights w_{ij} are computed using **tf-idf**
- Similarity between vectors (*i.e. cosine or dot product*)
- Treat the query as a document and compute the **similarity**:

$$\text{sim}(d_j, q) = \frac{\sum_{i=1}^t (w_{ij} w_{iq})}{\sqrt{\sum_{i=1}^t w_{ij}^2} \sqrt{\sum_{i=1}^t w_{iq}^2}}$$



Sparse

Vectors:

- High-dimensional (i.e. a lot of zeros)
- Dimension \iff term

Matching:

- Only exact terms
- No synonyms (ex. "ML" \neq "machine learning")

Dense

Vectors:

- Low-dimensional (i.e. very few zeroes)
- Dimension \iff concept

Matching:

- Semantic similarity
- Synonyms (ex. "AI algorithms" \approx "neural networks")



Latent Semantic Indexing (LSI)

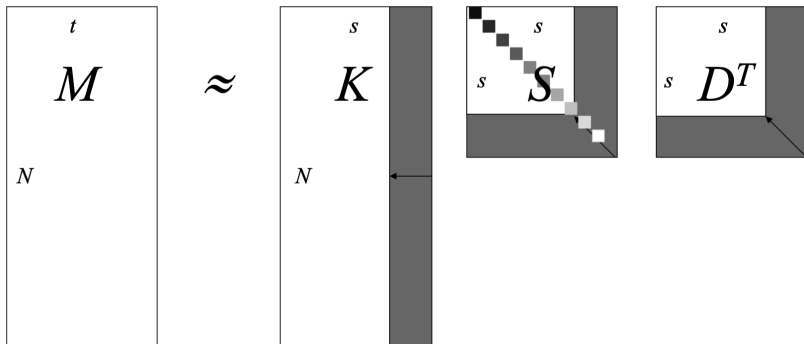
In the late 80s, Latent Semantic Indexing (LSI) was proposed:

- Interesting idea to move towards a dense space
- The index is reduced, resulting in a more *semantic* vector space, where each dimension corresponds to a concept instead of a term
- The dimensionality reduction is done by Singular Value Decomposition (SVD)

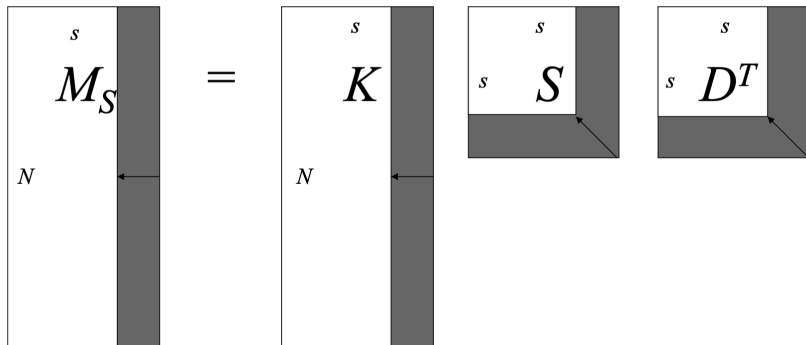
$$\begin{array}{|c|} \hline t \\ \hline M \\ \hline N \\ \hline \end{array} = \begin{array}{|c|} \hline t \\ \hline K \\ \hline N \\ \hline \end{array} \begin{array}{|c|} \hline t \\ \hline S \\ \hline t \\ \hline \end{array} \begin{array}{|c|} \hline t \\ \hline D^T \\ \hline t \\ \hline \end{array}$$

where:

- D^T is the transpose matrix of D
- S is a diagonal matrix, $t \cdot t$ with decreasing values
- K and D are the matrices of eigenvectors of $M \cdot M^T$ and $M^T \cdot M$, respectively



Zeroing out the smallest values in S



M_S is the best approximation of M



Latent Semantic Indexing (LSI)

- Cons
 - Linear SVD decomposition of the term–document matrix: it struggles to model complex semantic relations
 - Efficiency problems
 - Updates are difficult: new documents requires recomputing the SVD
- These limitations motivated further research in the area and a new paradigm was proposed: **Dense Retrieval**

Dense Retrieval



Dense Retrieval keeps LSI's core idea of a latent space, but implements it with neural networks!

- Low-dimensional space, dimension \iff concept, synonyms, semantic meaning, etc.
- *Neural networks* (not SVD!) create low-dim. vectors (also called **dense vectors** or **embeddings**)
- Query and document vectors
- Learned from labeled data
- Relevance measured by **semantic similarity** between query–document dense vectors



Informal definition

A neural network is a **learned function** that maps text to a vector

Hmm... alright, but what do we mean by a learned function?

- Intuitively, a learned function is not a formula that can be defined *a priori* (e.g. tf-idf)
- We provide relevance examples, and the neural network automatically adapts the function so that relevant query–document pairs are close in the vector space



The function must have these characteristics:

- texts with **similar meaning** are mapped to **similar vectors**
- **irrelevant** documents are mapped **far** from the query
- small **textual variations** (e.g. rephrase, typo, synonyms) do not change meaning too much

The function is **learned from examples**: **pairs** (query, $\{d_i^+\}$).

For each query a **list of positive documents** is given

(NOTE: binary relevance for simplicity!)

- Why **pairs** (query, $\{d_i^+\}$)?
 - Relevance is defined with respect to a query (a document alone has no notion of relevance!)
 - The neural network learns which documents are relevant to a query
- Why a **list of positive documents**?
 - A query represents an information need, which can be satisfied by multiple relevant documents
 - Multiple (positive) documents allow the model to learn the shared semantic meaning
 - Otherwise, we would not know which similarities between docs matter for relevance



Dense Retrieval uses neural networks to learn query and document representations (i.e. dense vectors) such that:

- queries and documents live in the same latent semantic space
- distance corresponds to relevance
- ranking emerges from similarity



Challenge: How do we build dense retrievers?

There are many types of neural network architectures. For dense retrieval, we need an architecture that is particularly good at understanding text meaning...



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The answer came with **Pretrained Language Models (PLMs)**:

- PLMs (e.g. *BERT*) are neural networks of the same family as those used in modern large language models (LLMs).
- Trained on huge text corpora (e.g. Wikipedia, ...) to learn general language knowledge (*pretrain* phase)
- Then adapted to dense retrieval, i.e. encoding queries and documents into dense vectors (*fine-tune* phase)

Keypoint: **Dense vectors learned by PLMs**



Why PLMs matter

A generic NN is not optimal: dense retrieval requires models that deeply understand language!

PLMs changed this by:

- understanding **word meaning from context**
- capturing **semantic relations** (synonymy, paraphrases)
- producing dense vectors suitable for **similarity-based retrieval**

Thanks to pretraining, PLMs start fine-tuning for dense retrieval with representations that already encode meaning:

- *Pretraining* teaches the model the language
- *Fine-tuning* teaches it how to use that knowledge for retrieval

We want to model the **semantic interaction** between queries and documents based on the representations learned in the **latent semantic space**. Intuitively:

- Query q is mapped to a dense vector $\phi(q) \in \mathbb{R}^l$
- Document d is mapped to a dense vector $\psi(d) \in \mathbb{R}^l$

(where \mathbb{R}^l is the latent space and $\phi(\cdot)$ and $\psi(\cdot)$ are PLM-based encoders)

Then, the **relevance score** is computed by a similarity function (e.g. *inner product* or *cosine*) between these dense vectors:

$$\text{Rel}(q, d) = f_{\text{sim}}(\phi(q), \psi(d))$$

High relevance $\Rightarrow q$ and d embeddings are similar \Rightarrow semantics are very similar

Architectures

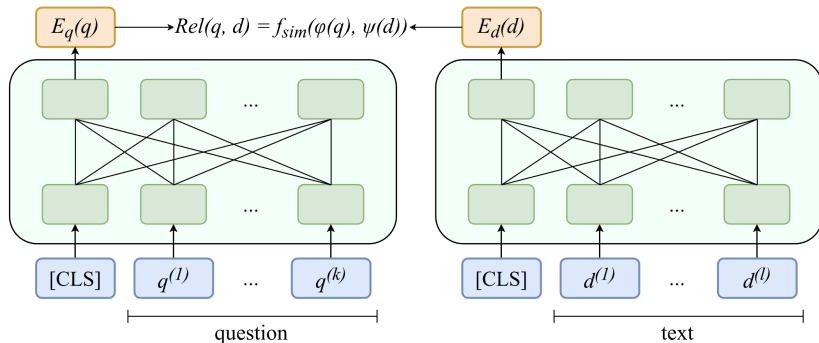


In dense retrieval, relevance is modeled using two mainstream architectures: **bi-encoders** and **cross-encoders**.

They are typically combined:

- bi-encoders maximize recall
- cross-encoders maximize precision

Bi-encoder: How It Works I



The bi-encoder architecture uses two separate PLM encoders.

- 1 An encoder that maps queries to dense vectors
- 2 An encoder that maps documents to dense vectors
- 3 The relevance score is computed via a similarity function



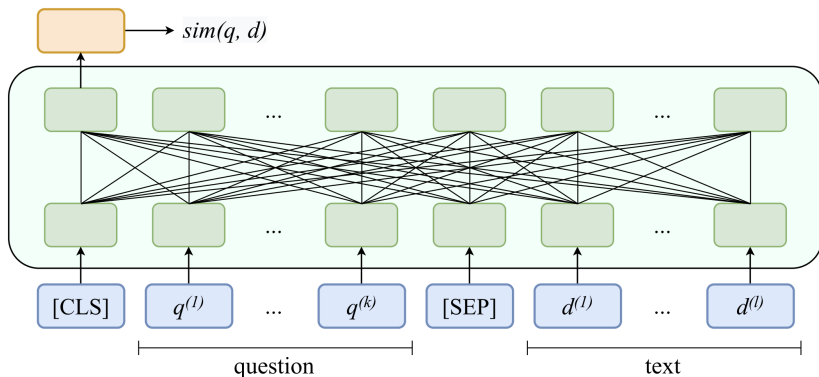
Few notes:

- All document embeddings are computed once and stored (during indexing)
- At query time, the query embedding is computed
- Relevance scores are obtained by comparing the query embedding to the precomputed document embeddings

Naively, this would require computing a score for every document!

In practice, efficient retrieval techniques are used to avoid this overhead (e.g. *approximate k-nearest neighbor (k-NN) search*).

Cross-encoder: How It Works I



The cross-encoder architecture uses a single PLM encoder.

- ① Takes query and document together as input
- ② Outputs a single relevance score



Cross-encoder: How It Works II

The cross-encoder does not produce independent embeddings for queries and documents.

They are typically used in a second-stage re-ranking step, after candidate documents have been retrieved by a bi-encoder.



Summary

- Original vector space model relies on sparse, term-based representations
- LSI was a first attempt: semantic spaces via SVD, but with limitations (linear, expensive to update)
- Dense Retrieval uses neural networks to learn a semantic space from labeled query–document pairs
- Pretrained Language Models (PLMs) made dense retrieval practical
 - Understand language context
 - Scale to millions of documents
- Modern systems for dense retrieval combine:
 - Bi-encoders for efficient retrieval
 - Cross-encoders for accurate re-ranking

Thank you!



- Stefano Mizzaro (2025a). *Slide (W)IR: IR Models – 1, Lecture 6*. pp. 16–37.
- (2025b). *Slide (W)IR: IR Models – 3, Lecture 8*. pp. 13–27.
- Wayne Xin Zhao et al. (Feb. 2024). “Dense Text Retrieval Based on Pretrained Language Models: A Survey”. In: *ACM Trans. Inf. Syst.* 42.4. ISSN: 1046-8188. DOI: 10.1145/3637870. URL: <https://doi.org/10.1145/3637870>.