# **Frederick Joseph-Faneus**

Budding Software Engineer growing one day at a time.

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#### **WORK EXPERIENCE**

# Senior Sales Trader — Momentum Trading Grp, Boca Raton, FL

JANUARY 2013 - DECEMBER 2018

Reported to Director. Sold trading software to financial institutions.

Led push to implement training program for clients using our software. This resulted in an increase of customer satisfaction rating from 4.3 in 2015 to 4.85 in 2016.

### Salesforce Administrator — IKON Office Solutions, Miami, FL

**APRIL 2012 - JANUARY 2013** 

Reported to Team Sales Manager. Designed, implemented, and managed the Salesforce infrastructure for the sales team. Led Salesforce implementation and training that was instrumental to 10 out of 11 sales team members exceeding quota in 2012.

# Salesforce Administrator — Momentum Trading Grp, Ft Lauderdale, FL

OCTOBER 2009 - FEBRUARY 2012

Reported to Senior Sales Traders. Automated relevant processes, created customized dashboards, and trained users. Led push to customize Salesforce to the firm's financial industry clients. The more targeted reporting allowed for more insight for account managers and sales personnel, which resulted in a 25% in customer satisfaction for 2011.

# PROJECT EXPERIENCE

## **KnowYourZone** — Healthcare web application

Designed web app to help patients more efficiently and effectively manage their illnesses and conditions. The app's main feature uses a scoring algorithm to determine whether a patient with a chronic condition and certain related symptoms requires immediate medical attention or not. The app also has features that allow users to pull information on their chronic conditions and geolocate providers that treat their condition.

#### **EDUCATION**

**University of Miami,** Coral Gables, FL — December 2008 Bachelor of Science, Biology

**LaunchCode,** Miami, FL — March 2019 LC101 Programming Course and LiftOff Job Training

#### **SKILLS**

#### **PROGRAMMING LANGUAGES**

- C
- C++
- Java
- Python
- JavaScript

#### **SOFTWARE**

- Visual Studio
- IntelliJ IDE
- NetBeans IDE

#### **ADDITIONAL SKILLS**

- HTML
- CSS
- MySQL
- Google Map API

#### **AWARDS**

Office Depot Hackathon 3<sup>rd</sup> Place Winner for group responsive web application to match volunteers and donors with non-profit-organization.

