There is no hospitality like your guest's needs. Make their stay much more memorable with S.A.R.A, a messaging system for service and maintenance requests in hotels and resorts.

Sara connects different departments for faster guest service and better maintenance operations

CUSTOMER LOGIN

KEY FEATURES

Auto - Dispatch Requests
Auto-dispatch system automatically sends a request to the right department.

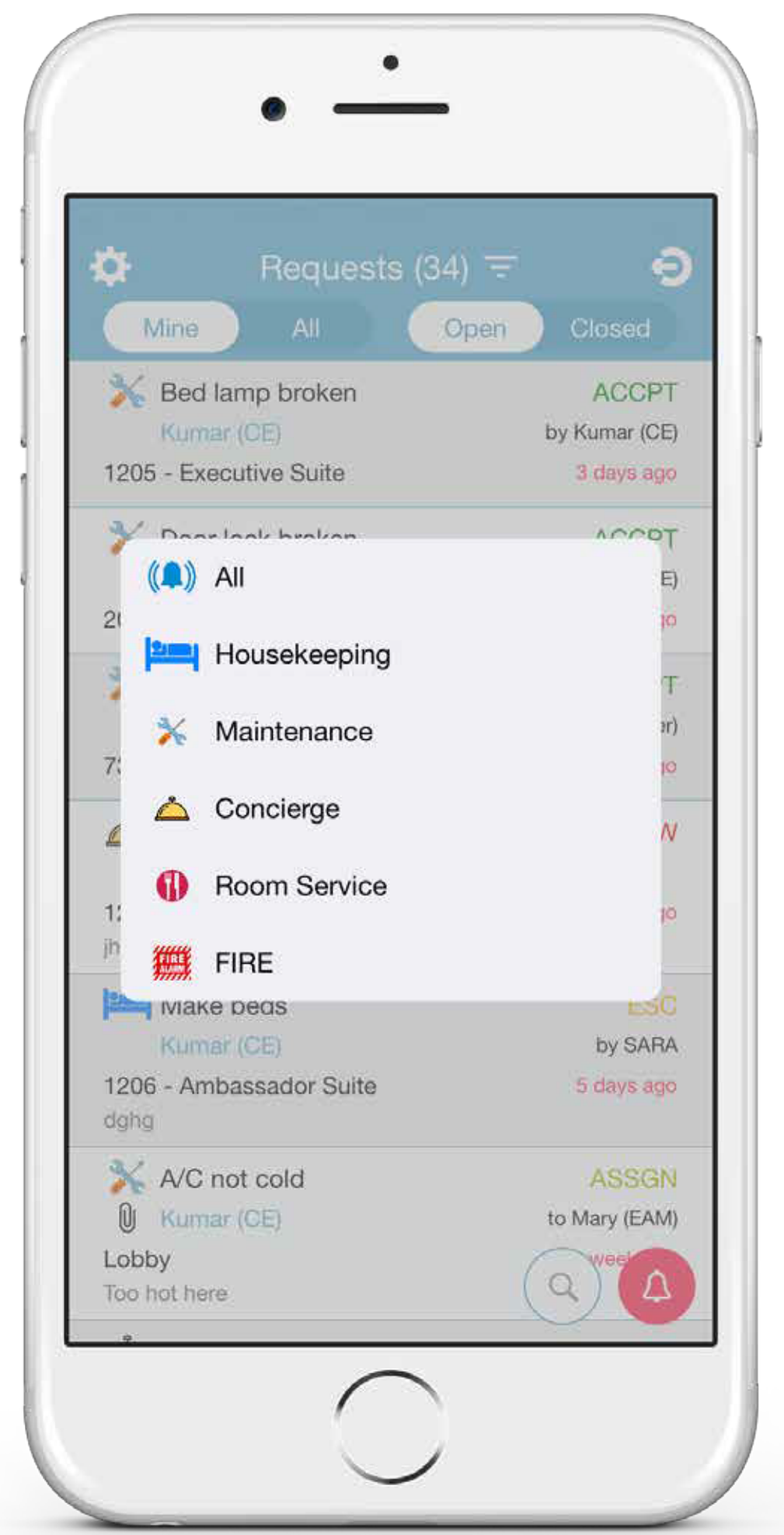### Internal Communication Tool
Cross-department communication makes problem-solving more efficient.

Department - Specific Workflow
Customizable view with daily tasks makes sure nothing goes unfinished.

Reports
Request analysis for a better understanding of common issues.

SEE ALL FEATURES ⌃

OTHER FEATURES

Automated dispatching workflows that automatically assign each ticket to the correct person.

Allow your staff to enter tickets / work orders from anywhere.

Custom workflows that map your unique business processes.

Track every single request, regardless of how it comes in.

Push message notifications.

Every department, one system, full transparency.

Add internal notes for easy message relaying.

10+ language.

Real time chat

BENEFITS TO HOTELS

Efficiency
Improved interaction across departments, increasing efficiency & accountability.

Mobile Staff
Access all work and requests being done on property in real time from any mobile device

Communication
Communicate easily across every department while on the go
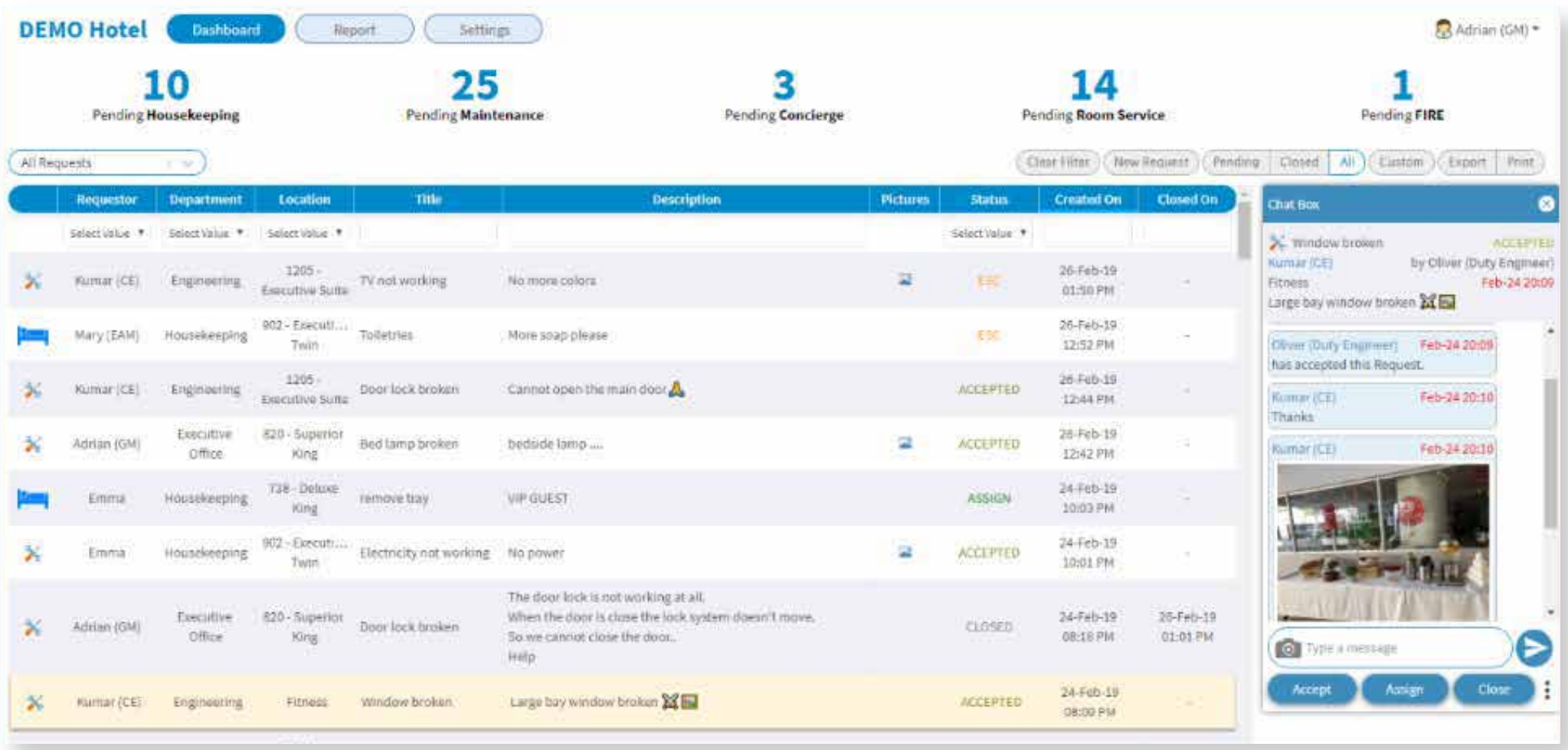
Access from Anywhere
Monitor your property from anywhere, on any device

Ticket Management
Never miss a ticket due to our custom escalations

DASHBOARDS & REPORTS

Real time dashboards for operators to view pending and closed requests

Report shows analytics for request families, departments, location, etc

REGISTER INTEREST

REGISTER INTEREST