

## Feifei Kaglic

LinkedIn: [linkedin.com/in/feifeikaglic/](https://www.linkedin.com/in/feifeikaglic/) | Email: [fkaglic@unc.edu](mailto:fkaglic@unc.edu) | Portfolio: [feifeikaglic.com](https://feifeikaglic.com)

---

### Education

**University of North Carolina at Chapel Hill – Chapel Hill, NC** May 2025

*Masters of Science in Library Science*

- Relevant Coursework: Learning Design, Reference Librarianship, Collections Development and Management, Systems Analysis

*Bachelors of Science With Highest Distinction in Information Science* May 2023

- Relevant Coursework: Human Information Behavior, New Media, Information Literacy
- Honors: Dean's List (Spring 2023, Fall 2022, Spring 2022, Fall 2021), Tau Sigma Honor Society

**Wayne Community College – Goldsboro, NC** May 2021

*Associates in Arts With Honors*

- Relevant Coursework: Writing and Research, Public Speaking, General Psychology
- Honors: Phi Theta Cappa Honor Society, Dallas Herring Achievement Award Honorable Mention

---

### Experience

#### 2023 Summer Orientation Leader

*Employed by the LGBTQ Center at the University of North Carolina at Chapel Hill*

- Display table set-up, clean-up, and maintenance during two-hour orientation sessions.
- Greet and engage with students. Discuss resources for LGBTQ students, upcoming events, and methods of involvement. Give out Pride-themed merchandise.
- Maintains the LGBTQ Center Library. Utilizes TinyCat catalogue system to shelf books according to subject and alphabetized by author surname.

#### BeAM Makerspace System Analysis – Chapel Hill, NC

- Scrum Master to a team of six people. Managed sprints, created GANTT and burndown charts, organized team meetings, ensured continuous communication with client.
- Created models such as affinity diagrams, flow models, day-in-the-life models, personas, artifact models, and more to aid UNC's BeAM Makerspace in resolving limitations pertaining to their reservation system.

#### Product Management – Chapel Hill, NC

- Collaborated with two colleagues to design an app that can help troubled teens find regional communities.
- Co-authored a 26-page product proposal in a week that consisted of a summary, user personas, a work plan calculated using the PERT formula, feasibility analyses (schedule, operational, technical, economic), functional and non-functional requirements, and a user questionnaire. Presented proposal to the class.
- Co-authored a write-up detailing user journey through the app via an interactive prototype. Presented interactive prototype to the class.

#### Application Design – Chapel Hill, NC

- Redesigned the ConnectCarolina Student Center interface for class. Authored a write-up detailing problematic navigation, lackluster usability, and poor aesthetic design. Used Balsamiq for wireframes.
- Created wireframes for an application designed for high school alumna to stay connected and plan events.
- Created a video game using the RenPy engine. Complete with sprites and original music compositions.

#### Web Design – Chapel Hill, NC

- Designed a multi-page resume website. Includes email obfuscation and JavaScript last-updated time stamp.
- Coded a website's homepage from scratch using HTML and CSS. Design follows a cyberpunk aesthetic.
- Designed two multi-page portfolios, one for work and one for personal creative projects.

---

### Skills & Interests

**Computer Skills:** Certified in Microsoft Word, PowerPoint, and Excel. Familiar with Notion (Project Management), Canva (Graphic Design), Balsamiq (Wireframes), Adobe Acrobat (Documents), and Google Office.

**Language Skills:** English, Chinese (Native Speaker)

**Interests:** User Services, Outreach Librarianship, Instructional Design, Public Libraries.