## **Appendix G: Reference Model**

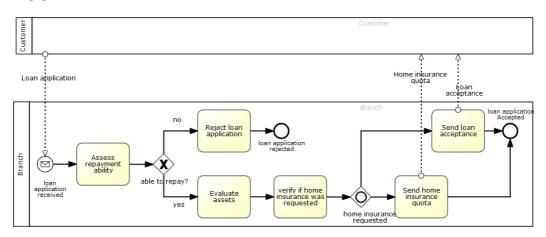


Figure 3: reference model