

Appendix D: BPMN tool

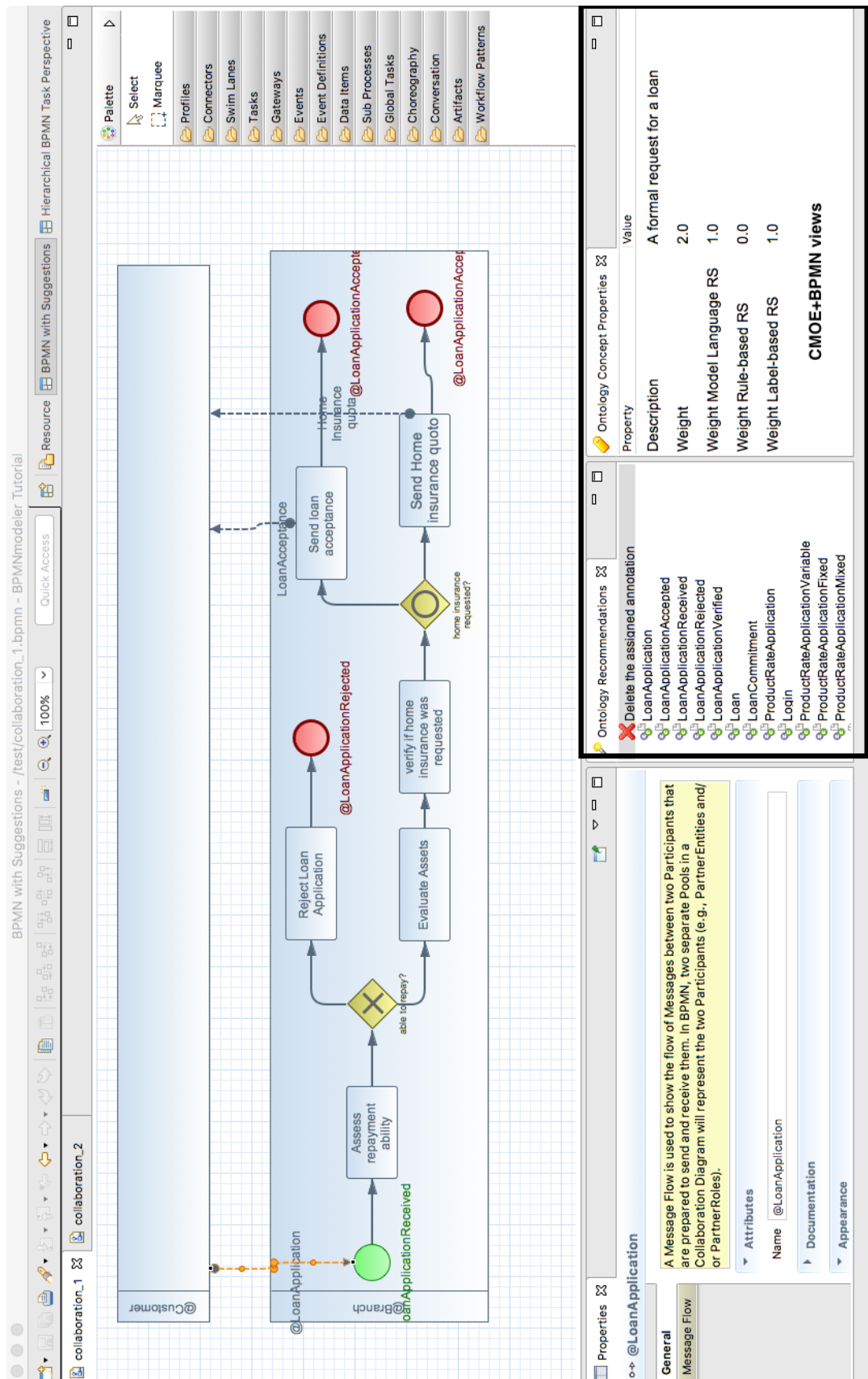


Figure 2: BPMN tool indicating the differences for different treatments in the experiments