CITY OF CHICAGO
2019 MAYORAL TRANSITION REPORT

MAYOR RAHM EMANUEL

LETTER FROM THE MAYOR

Dear Members of the Mayor-Elect Transition Team:

To help facilitate the most efficient and effective transition possible, I directed my staff to prepare this report summarizing operations across City departments and our Sister Agencies.

The report includes for each department:

- A narrative describing its mission and core functions
- A summary of key services
- A budget and personnel summary and lists of major contracts, capital projects and employee unions
- Organizational charts
- Performance measures

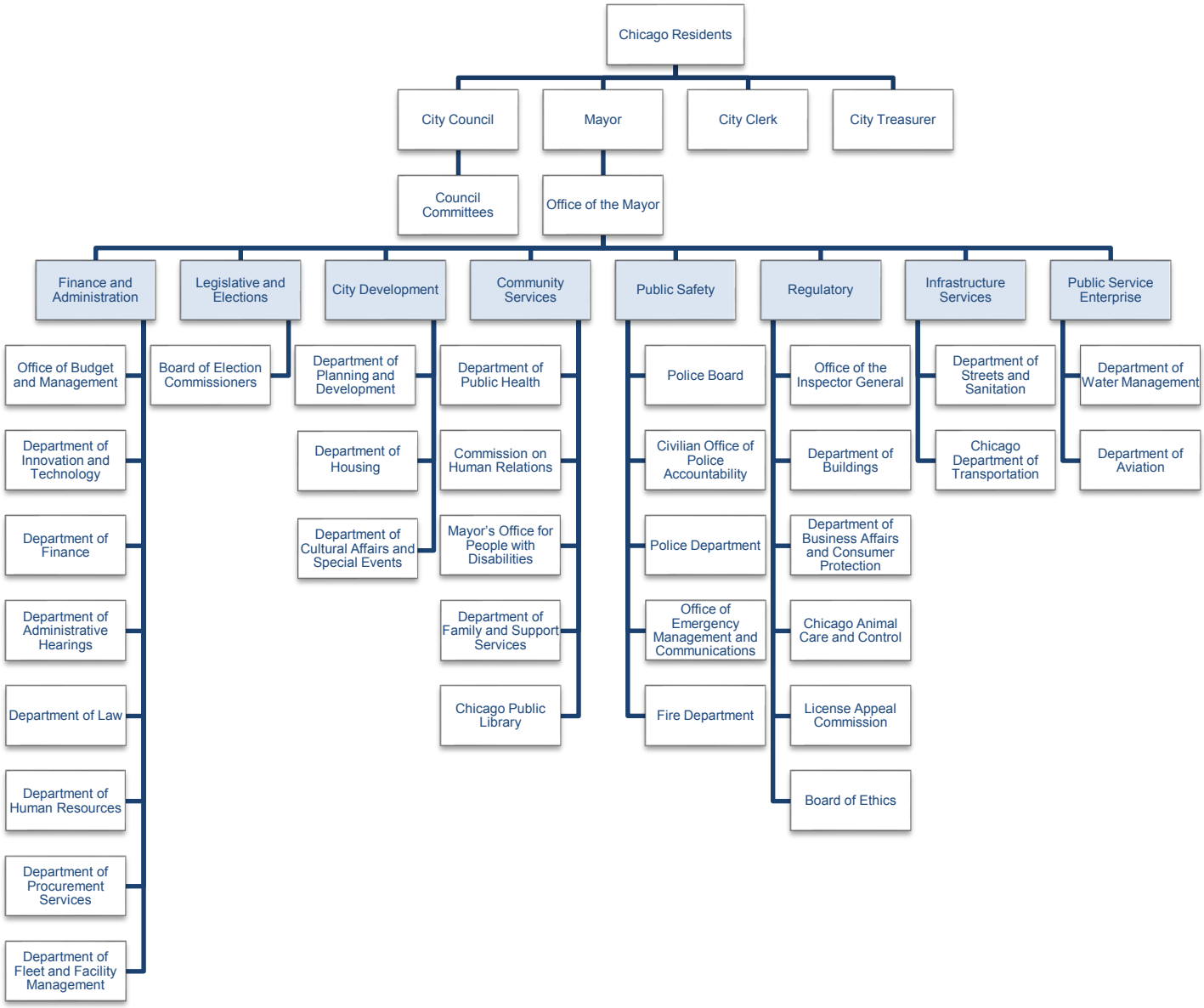
Serving the residents of Chicago has been the honor of a lifetime and I know we share a common goal of ensuring a seamless and constructive process that supports all of Chicago's residents, visitors, and businesses.

My staff and I look forward to working with you to ensure Chicago continues to reach new heights as we move forward together into the next chapter of our city's history.

Sincerely,

Rahm Emanuel

Rahm Emanuel
Mayor


Chicago Residents
City Council
Mayor
City Clerk
City Treasurer
Council Committees
Office of the Mayor
Finance and Administration
Legislative and Elections
City Development
Community Services
Public Safety
Regulatory
Infrastructure Services
Public Service Enterprise
Office of Budget and Management
Department of Innovation and Technology
Department of Finance
Department of Administrative Hearings
Department of Law
Department of Human Resources
Department of Procurement Services
Department of Fleet and Facility Management
Board of Election Commissioners
Department of Planning and Development
Department of Housing
Department of Cultural Affairs and Special Events
Department of Public Health
Commission on Human Relations
Mayor's Office for People with Disabilities
Department of Family and Support Services
Chicago Public Library
Police Board
Civilian Office of Police Accountability
Police Department
Office of Emergency Management and Communications
Fire Department
Office of the Inspector General
Department of Buildings
Department of Business Affairs and Consumer Protection
Chicago Animal Care and Control
License Appeal Commission
Board of Ethics
Department of Streets and Sanitation
Chicago Department of Transportation
Department of Water Management
Department of Aviation

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BOARDS AND COMMISSIONS – Can be viewed at:
https://webapps1.cityofchicago.org/moboco/board?boardID=158

FINANCE AND ADMINISTRATION

OFFICE OF BUDGET AND MANAGEMENT
DEPARTMENT OF INNOVATION AND TECHNOLOGY
DEPARTMENT OF FINANCE
DEPARTMENT OF ADMINISTRATIVE HEARINGS
DEPARTMENT OF LAW
DEPARTMENT OF HUMAN RESOURCES
DEPARTMENT OF PROCUREMENT SERVICES
DEPARTMENT OF FLEET & FACILITY MANAGEMENT

OFFICE OF BUDGET AND MANAGEMENT

CENTRAL PURPOSE AND KEY FACTS

The Office of Budget and Management (OBM) is responsible for preparing and executing the City's $10.7 billion annual operating budget and evaluating the efficiency and efficacy of all City operations by driving management reforms that both improve the City's fiscal condition and increase taxpayer value.

OBM oversees the City's Capital Improvement Program (CIP), Grant Management Program, and Tax Increment Financing (TIF) program. OBM also facilitates organizational change citywide to improve the City's fiscal condition by helping departments deliver services more efficiently and cost-effectively. Throughout the year, OBM monitors revenues and expenditures, analyzes economic conditions that impact City government, reviews pending legislation, and makes budgetary or legislative recommendations as needed to manage the budget, operations, and priorities of the City.

SERVICES/PROGRAMS

Capital & Infrastructure Division – Manages infrastructure department budgets and initiatives, including CDOT, DSS, DWM, 2FM, and CDA. Also manages the City's Capital Improvement Plan.

Public Safety Division – Manages public safety department budgets and initiatives, including CPD, CFD, OEMC, Police Board and COPA.

Regulatory & General Services Division – Manages regulatory and general services department budgets and initiatives, including CACC, City Clerk, DHR, DOF, Treasurer, BACP, DOB, DoIT, DPS, LAC, DoAH, BOE, Elections, DOL and OIG.

Human Infrastructure & Grants Management Division – Manages human infrastructure department budgets and initiatives, including CDPH, DFSS, DPD, DOH, CPL, DCASE, MOPD, and CCHR. OBM's grants management team is responsible for all federal, state and private grants.

Compensation Control Division – Ensures that all forms of compensation paid to City employees during each fiscal year are in accordance with the Annual Appropriation Ordinance and Salary Resolution. Interacts with Labor Relations on Collective Bargaining Agreement provisions and maintains accounts related to the City Council.

Revenue and Finance Division – Monitors revenue collected by the City and forecasts potential changes to each revenue stream based on economic conditions and legislative changes. Evaluates the viability of new revenue sources and the potential impact on businesses, other revenues, and taxpayers. Manages and tracks various financial activities, such as pension funding and TIF funds.

Data Analytics & Information Systems Division – Manages OBM's information systems, including the Chicago Budget System, Budget Book Application, and the Capital Project Management systems. Develops, transforms, and models data with the goal of informing conclusions and supporting decision-making for both OBM and operating departments using various budgeting systems and dashboards.

Strategic Communications & Performance Management – Responsible for the development of OBM documents and communications, including the Budget Overview book, the Annual Financial Analysis, and the Quarterly Budget Reports. Manages citywide performance management initiatives, which include the assessment of select programs and department operations and the identification of efficiencies and opportunities for service improvements. Coordinates legislative review at both the City and State level and manages aldermanic menu requests.

Press/FOIA – Manages all press and FOIA inquiries for OBM and the CFO, and press inquiries for the Department of Finance. Develops and monitors public and press facing communications in coordination with the Mayor's Press Office.

ACCOMPLISHMENTS

Absenteeism Task Force – In late 2015, the City Council and Mayor Emanuel approved a resolution establishing an Absenteeism Task Force to study and address employee absenteeism. The Task Force was led by Alderman Smith and the Budget Director. It recommended specific changes to the City's time and attendance policies and approach to recordkeeping. It also called for the formation of a Workforce Management Group (WMG) with representatives from various departments who are charged with implementing the recommendations and driving reform.

As a result of multiple reforms that have been implemented, the rate of work hours lost due to absenteeism was reduced by over 26 percent by 2018. Overt absenteeism, which occurs when employees fail to show up to work for a scheduled shift, has been reduced by over 24 percent through 2018. These reductions are the result of continued proactive management, policy clarifications, increased compliance with properly coding time, and increased use of progressive discipline to address chronic absenteeism. OBM publishes department-specific absenteeism dashboards monthly and posts a public absenteeism report quarterly on the City's website for public review. OBM, DOF, DHR, and the Mayor's Office continue to meet with departments on a regular basis to monitor absenteeism and other workforce management initiatives. The dataset does not include the Chicago Fire Department, Chicago Police Department, Office of the Inspector General or the Board of Elections.

Workforce Management Group – Coming out of the Absenteeism Task Force, the WMG collaborates on a regular basis regarding absence management, in addition to a variety of other workforce management reform projects such as risk management, disciplinary review, policy management, training, and collective bargaining priorities that impact the workforce.

Zero-based Budgeting – Since 2015, OBM has utilized a zero-based non-personnel budgeting strategy that encourages strategic and creative thinking to provide top quality services while cutting extraneous costs from department budgets. OBM has overseen expense reductions in areas such as professional services, transportation costs, and materials and supplies that have strengthened the City's overall fiscal position. It is estimated that the utilization of zero-based budgeting has saved the City more than $20 million since the 2015 budget.

Grants Management – Over the last eight years, the Grants Management team has implemented new policies, procedures, and systems to reform the City's management of State and federal grants. The OBM Grants Management team completed full implementation of eProcurement for delegate agencies which allows for electronic submission of all request for proposals and invoicing. This has increased transparency, reduced waste, incorporated electronic document retention, and improved the time and processing of payments. OBM also established the Executive Policy and Insight Committee (EPIC) as an advisory committee for grant policies and procedures, which includes key stakeholders from all grant-funded departments.

Annual Financial Analysis – In July 2011, OBM issued the City's first Annual Financial Analysis (AFA), pursuant to Executive Order 2011-7. The AFA examines the City's revenues and expenditures over the past ten years, forecasts the City's financial position for the coming three years, and provides relevant information on elements that are particularly important to the City's budget such as pensions, debt obligations, and TIF programming. The AFA also provides the public with a preliminary corporate fund budget gap for the upcoming annual budget, along with a projection of the gap for the subsequent two years. Since 2011, the scope of the AFA has grown to increase transparency by more fully capturing and communicating the status of the City's finances to both internal and external stakeholders.

TIF Task Force – In May 2011, Mayor Rahm Emanuel announced the formation of the TIF Reform Task Force. The TIF Reform Task Force was charged with reviewing Chicago's use of tax increment financing and making recommendations to bring transparency, accountability, and efficiency to the use of TIF in Chicago. The Task Force published a report with six broad recommendations in August 2011. In the Fall of 2011, the TIF Task Force was formalized to provide executive-level oversight for the use of TIF, review proposed projects, and provide internal approval for the use of TIF funds. The Mayor named the Deputy Mayor, Commissioner of DPD, Chief Financial Officer, Comptroller, and the Budget Director to the body. Since 2011, various reforms have been made which resulted in the termination of 22 TIFs, posting of TIF data on the City's website, development of surplus guidelines, and freezing new spending in seven downtown TIFs. TIF surplus has generated more than

$1.2 billion in surplus since 2011, with more than 50 percent going to CPS.

Performance Management – In 2016, OBM established a permanent Performance Management team to assess select program and department operations, identify efficiencies and opportunities for service improvements, and develop recommendations for the implementation and management of these programs. Projects the team has successfully managed include the property tax rebate program, assessment of the City's homeless housing programs, review of the Low-Income Housing Trust Fund operations, and various work projects stemming from the Office of Inspector General reports and audits in areas including hiring, employee indebtedness, user fees, and City policies.

POSITIONS

of FTE's
51

BUDGET

Fund	Amount
Corporate Fund	$3,147,391
Water Fund	$130,356
TIF Administration Fund	$99,624
CDBG	$3,106,011
Other Grant Funds	$2,344,000
Total	**$8,827,382**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Central Grants Management	City Indirect Cost	1/1/2019	12/31/2019	$2,031,000
CDBG	Federal	1/1/2019	12/31/2019	$3,106,011

KEY AGREEMENTS

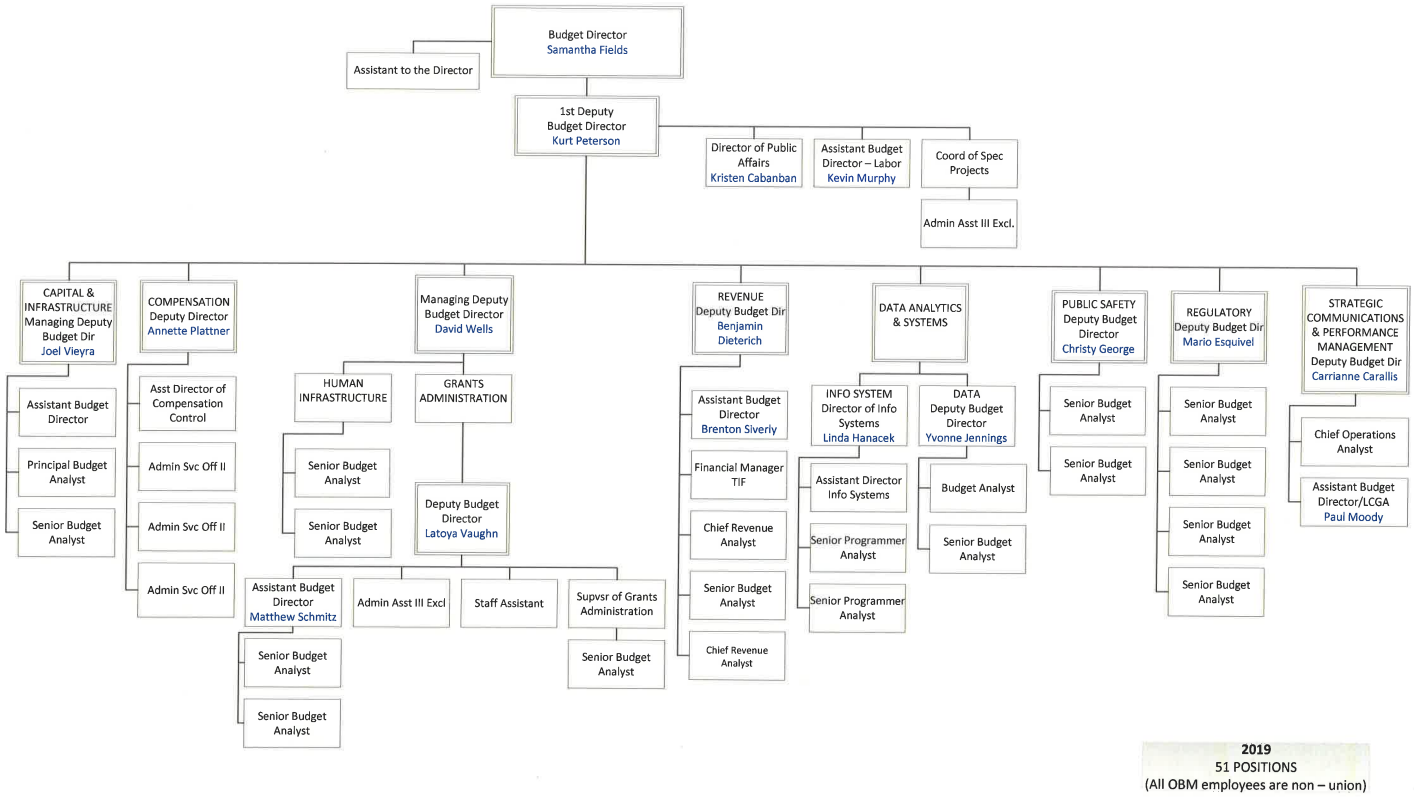
While OBM is the signatory on several agreements, some programs are managed by other departments or codified spending agreements with other entities, such as the CTA or CPS, as part of the Annual Appropriation Ordinance. The Budget Director also signs project funding agreements with the Public Building Commission for projects, such as library or fire station construction.

MAJOR CONTRACTS

Vendor	PO/ Contract #	Service/Good Provided	Contract Amount	Date Entered	Expiration Date
Chicago Public Schools	87019	Choose to Change Program	$675,000	Pending	12/31/2019
Chicago Public Schools	95519	Creative Schools / Ingenuity Program	$500,000	1/1/2019	12/31/2019
Chicago Transit Authority	N/A	CTA 2nd Chance Workforce Program	$400,000	Pending	12/31/2019

Chicago Regional Growth Corporation	90729	Facilitating and coordinating regional economic development initiatives	$75,000	Pending	12/31/2019
World Business Chicago	6346	Facilitating and coordinating business attraction, retention and expansion for Chicago	$1,200,000	Pending	12/31/2019
World Business Chicago Sister Cities Program	31646	Support for the Chicago Sister Cities International Program	$528,643	Pending	12/31/2019
Chicago Infrastructure Trust	24333	Provides funding and credit support to qualifying transformative projects	$1,300,000	Pending	12/31/2019
Community Development Experts	Pending	Provides technical assistance and training for federal entitlement grant programs	$100,000	Pending	Pending
Corporate Travel Mgmt. Group, Inc.	26377	Coordinate travel services for City of Chicago employees	$150,000	7/1/2012	1/31/2020 (via contract extension option)

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
City Hall, Room 604	121 N. LaSalle, 604	60602	312-744-6670	9:00am-5:00pm

SIGNIFICANT DATES

Event	Date	Description
Annual budget goes into effect	January 1	
Annual Financial Analysis Presentation	By July 31	In accordance with Executive Order No. 2011-7, the City presents the Annual Financial Analysis to the City Council
Preliminary Revenue and Expense Submission	July-September	Departments submit their preliminary budgets, and OBM works with the Mayor's Office to match resources with needs
Budget Submitted to City Council	By October 18	
City Council consideration	November/December	City Council considers additions or changes, which much be approved by December 31

KEY PERFORMANCE MEASURES

OBM tracks revenue performance monthly and evaluates the effectiveness of forecasted numbers. Actual expenses are regularly tracked against budgeted amounts on a Fund, Department, and Account level. OBM also reviews key datapoints to monitor various budgetary and performance trends in areas such as overtime and absenteeism.

ONGOING PROJECTS

Ground Emergency Medical Transportation – The Ground Emergency Medical Transportation (GEMT) program is a Federal Medicaid program that allows public ambulance providers to receive supplemental reimbursement from the Federal government. GEMT has been implemented in at least ten states and allows public emergency transportation providers to be reimbursed for half the non-reimbursed cost of providing the transport. In 2017, the Chicago Fire Department provided emergency transportation to more than 100,000 Medicaid customers. For each of those transports, the City is currently reimbursed approximately $200 per transport, but the cost to the City is closer to $2,000 per transport. Implementing GEMT in Illinois would allow the City to be reimbursed for up to half of the currently non-reimbursed cost.

Employee Indebtedness Policy – In collaboration with the Department of Finance (DOF), OBM developed a draft Employee Indebtedness Policy to replace the existing policy which hadn't been updated since 1996. The goal was to ensure consistent application citywide and to clearly communicate the requirements and expectations for compliance. This policy is currently being reviewed by DOF and the Department of Law, and OBM anticipates releasing the policy citywide in the second quarter of 2019. Working with sister agencies to implement the same or a substantially similar policy is a future goal.

Hiring Review & Improvements – In response to three OIG reports regarding the City's time-to-hire and hiring tracking process, OBM and the Department of Human Resources (DHR) began collaboration on how to best address these issues. Work on the project began in 2017 and focused on data collection and a pilot hire tracking tool. The project team is currently assessing both internal and external systems to determine next steps with the goal of making a final recommendation by May 2019.

Workforce Management – In 2019, OBM created and rolled out new tools to assist departments with employee scheduling and identifying actionable attendance issues that can be corrected with the use of progressive

discipline. OBM has worked with various stakeholders to provide quantitative data in an accessible manner to enhance management's ability to identify trends, correlations between datapoints, and/or process and policy issues. OBM continues to work with departments to expand data driven reviews in workforce management areas such as FMLA compliance, payroll editing, overtime, and absence management. While our focus on absence and overtime management will be ongoing, we plan to better understand the drivers of both and the correlations of overtime, absenteeism, and use of FMLA.

Policy on Policies – In response to an OIG recommendation, OBM developed a citywide Policy on Policies, which provides guidelines for City departments by establishing minimal standards for all City policy documents, a process to ensure that department polices do not conflict with Citywide policies, and a requirement that all policies are audited on a regular basis. A new Sharepoint site will host all City policies via the creation of a Policy Portal. OBM recently finalized the Policy Portal with DoIT and anticipates releasing the policy and populating the portal in mid-2019.

Risk Management – OBM has been collaborating with the Mayor's Office on the development of a citywide risk management strategy. As a first step, OBM and the Mayor's Office developed a list of existing risk management systems and the data those systems are collecting. The team is currently reviewing those systems to determine the feasibility of utilizing existing data to develop a centralized tool to track and inform the City's risk management strategy. In addition, OBM and the WMG are in the early stages of establishing a methodology to evaluate risk pertinent to the City's workforce.

User Fee Policy – In response to an OIG report on the City's user fee review process, OBM is drafting a user fee policy that will establish a standard user fee review process. The policy will provide guidance to operating departments on developing a full cost analysis and establish a user fee review schedule. OBM anticipates having a first draft of the policy completed by mid-2019 which will be reviewed by DOF, DOL and the Mayor's Office before implementation citywide.

DEPARTMENT OF INNOVATION & TECHNOLOGY

CENTRAL PURPOSE AND KEY FACTS

The Department of Innovation and Technology (DoIT) is the City of Chicago's central IT organization, providing a number of technology and telecommunication services to departments, the Mayor, Aldermen, residents, businesses, and tourists. DoIT's mission is to enhance delivery of City services through easy, reliable, cost-effective, and secure access to information and to promote Chicago's advancement through technology.
DoIT works with partners to realize Chicago's potential as a city where technology fuels opportunity, inclusion, engagement, and innovation for all by:

- Facilitating creative thought to improve existing City processes
- Designing and implementing systems to power processes and services
- Leveraging data to inform decision-making and improve City service delivery
- Piloting and evaluating new technologies
- Producing and contributing to open source projects
- Supporting public access to technology at City facilities
- Building strategic partnerships

DoIT's current portfolio of projects and initiatives are aligned to eight core strategies:

1) Prioritize and maximize IT investments through improved governance & planning
We develop and support activities that improve coordination and aligns City IT investments to business objectives, balancing cost and reducing risk while developing improved, responsive online tools & services

2) Improve usability and accessibility of the city's digital services
We integrate design into our processes and leverage tools and techniques that improve the usability and accessibility of the City's online services.

3) Strengthen the City's information security posture & ensure regulatory compliance
We continue to grow the City's Information Security Office, which promotes and protects the confidentiality, integrity, and availability of City information assets through informed risk-based decision making and operational resilience.

4) Ensure infrastructure resiliency and promote agility
We work to decrease the risk of failure and downtime of the City's core technology infrastructure, while also reducing costs and improving agility.

5) Support data-informed decision-making
This strategy builds on DoIT's work over the past several years developing a central data platform, providing tools and new information to improve outcomes, and leveraging new data in combination with existing data sources and machine learning to become more proactive about the maintenance of our infrastructure or the delivery of services.

6) Modernize and consolidate applications while promoting efficiency through new implementations
We work with City departments to continually improve processes through simplification, automation, and innovation; implement robust enterprise solutions that are easily deployable, reusable, and scalable; and, ensure timely delivery of high-quality IT solutions that meet business needs in a cost-effective manner while providing convenience for users and efficiency of operations.

7) Invest in culture, communications, collaboration and staff development
We create opportunities for staff to learn from one another and collaborate across teams and provide opportunities for professional development and training.

8) Support policies and actions that promote digital equity for all residents
Building on the work noted in other strategies, we provide the public with access to technology resources including computers and internet, and work in collaboration with other departments and agencies to promote digital equity for all residents.

SERVICES/PROGRAMS

DATA SCIENCE

DoIT treat data as a strategic asset of the City of Chicago. DoIT stores, analyzes, researches, visualizes, publishes, and liberates data for city users and the public. DoIT mission is to use data to improve the quality of life of residents in the city and improve the efficiency of city operations.

Advanced Analytics - The advanced analytics unit is responsible for applying statistical techniques to uncover hidden correlations between events and activities in the city. The team also engages in techniques to optimize city responses and evaluates the effectiveness of analytic models.

Open Data - The open data unit is responsible for releasing information to the public in an accessible, machine-readable format. The team manages the City of Chicago data portal and data dictionary.

Business Intelligence - The business intelligence team's mission is to enable city employees to access, use, and discover information that can be used for strategic management and daily operations.

Data Management - The data management unit is comprised of database administrators who maintain the city's databases. This team is responsible for the integrity of the city's data systems, enabling a smooth operation of city applications and maintaining the safety of the data in SQL and NoSQL databases.

Rapid Application Development - The rapid application development team deploy small, lightweight applications designed to encourage storing information on city servers instead of on desktop files. This service is used to replace one-off standalone databases.

DESIGN

DoIT designs City of Chicago digital products and services with Chicagoans. It's DoIT's mission to listen, amplify, and design with the community to build better technology experiences for residents, visitors, immigrants, employees and businesses.

Since in 2018, the design team implement industry and civic technology best practices by incorporating the work of more mature design offices like USDS, 18F, NYC's Gov Lab and Service Design Studio, de Waag in Amsterdam, the Lab at OPM, the United Kingdom's Digital Services team, and tech companies like Apple, Google, IBM, Salesforce, and AirBNB.

Broadly, DoIT's work can be viewed at three levels:

Culture – Introduce and enforce adoption of human-centered design methods, systems thinking and design thinking to produce better products with less risk and cost. Create culture change through internal education, exposure to collaborative opportunities with Chicagoans, designers and design programs with a focus on introducing design skills and fostering collaboration.

Process – Responsible for establishing design standards that incorporate resident engagement, co-creation, prototyping, and validation.

Product – Support project teams through the performance of design duties or through design direction and planning with vendor design teams. The primary focus was 311 modernization, but was also able to assist on nearly two dozen other projects throughout 2018. In 2019, the team is expanding to increase capacity in response to the success of our team.

ENTERPRISE APPLICATIONS

City Services Management – The City's 311 system is the heart of the City's service management, as information flows between it and many other systems, including Inspections & Permitting and Enterprise Case Management systems. It is also the primary way that residents interact with the City, requesting and tracking services that are delivered by departments and agencies. Departments also use the system to track and monitor performance. This team also leverages workflow management tools and supports projects like Chicago Smart Lighting, which aims to help automate the identification of infrastructure issues and opening of work order tickets for efficient resolution.

Finance, Procurement, & HR Systems Financial Management – DoIT maintains critical City systems, including the Financial and Purchasing System (FMPS), the Chicago Integrated Personnel and Payroll Systems (CHIPPS), and the City's Enterprise Resource Planning (ERP) system that provides a central data repository for the City's financial, HR, and payroll information.

Health & Human Services Systems – This team is responsible for the management of systems that support agencies that provide health or services to vulnerable populations. This includes: Enterprise Case Management (ECM), which tracks social services provided to Chicagoans by the City, its sister agencies and its service providers; emergency health communications; restaurant inspection management, and health records and billing.

Inspections and Permitting Systems – Tracks building and other permits, construction inspections, complaint inspections and annual inspections, which helps to ensure safe, sanitary, compliant buildings and businesses.

Revenue & Tax Systems – Provides cashiering, business licensing, business inspections and taxes, water billing, debt referral and real-estate transfer tax tracking functions.

ENTERPRISE ARCHITECTURE

The Enterprise Architecture program is responsible for developing a roadmap that meets provides the infrastructure and tools needed to meet the business needs of City departments. By staying up to date on current technologies and best practices, the program works to ensure that the City's technology infrastructure is up-to-date, cost-effective, and performs reliably and according to needs. Additionally, the program sets technology standards and recommends business solutions that align to policies and standards.

FINANCE & ADMINISTRATION

The Office of Finance and Administration is responsible for providing human resources services to DoIT, interacting with DoIT vendors, reviewing and processing technology purchase requests and telecommunications invoices, and processing contracts and payments.

INFORMATION SECURITY

DoIT's Information Security Office (ISO) was established to promote and protect the confidentiality, integrity, and availability of City information assets through informed risk-based decision making and operational resilience. The ISO has the following objectives:

- Develop and enforce an information security strategy, framework, policies and procedures that align City of Chicago business needs, legislative and regulatory requirements and industry best practices
- Assist City of Chicago IT projects and functional areas with the development of efficient processes

that are required to meet requirements as defined by the Information Security Office and/or regulatory standards

- Develop and support a NIST 800-30 and NIST 800-53 risk management framework to be used in information security solutions and asset prioritization
- Develop a security awareness program to ensure that City of Chicago users understand their responsibility in protecting City of Chicago assets and information
- Ensure that information security controls assist privacy efforts
- Provide information security consulting and support to City of Chicago agencies in the area of compliance review, requirements definition, security risk assessment/measurement, security architecture and operational processes
- Monitor and measure information security vulnerabilities and incidents and provide timely response to ensure confidentiality, integrity, availability and accountability of City of Chicago and its third-parties

PLANNING, POLICY, AND MANAGEMENT

Project Management Office - The Project Management Office assigns project managers to manage key IT projects across City departments; sets project management standards and implements best practices; and, supports project portfolio management processes, including project ideation, selection, and prioritization.

Business Relationship Management - The Business Relationship Management Program is a core service provided by DoIT to help departments leverage technology to achieve their mission. The program aims to build strong working relationships between DoIT staff and staff within other City departments.

Information and Communications Technology (ICT) Policy & Tech Research - The division supports technology research, eDiscovery, and ICT Policy initiatives, including providing management support and oversight to the City's Digital Excellence programs that provide Chicago residents with access to public technology resources and training; analyzing State or Federal Information and Communications Technology policies for impact on the City; and interacting with stakeholders to further City technology initiatives and interests.

SOFTWARE DEVELOPMENT

The Software Development team is responsible for creating and supporting websites, applications, and web services that help City Departments serve their audiences and fulfill their missions.

Chicago.gov - The City's website is the primary digital communications tool and gateway to online services. Chicagoans use the City's website to find information, apply for jobs, pay water bills, find events, apply for and check on the status of building permits, and more.

Custom Web and Mobile Apps and Services - Developing and supporting approximately 150 custom-developed applications and services used by public and internal audiences. Related activities include website search, analytics, security, accessibility and domain administration.

Geographic Information Systems (GIS) – This team creates and maintains GIS web applications that are used to support data analysis and decision-making. In addition to producing digital maps, the team provides tools to automate the assignment of geospatial location coordinates to City data; maintains and manages 300+ layers of geospatial data sets; and, supports tracking of Global Positioning System-enabled City assets.

TECHNICAL OPERATIONS

This team is responsible for the maintenance of computers, servers, networks and telecommunications infrastructure including disaster recovery facilities for City employees as well as telephones, voicemail, electronic mail and other communications tools. The team supports more than 15,000 PCs, laptops and tablets, 1150 servers, 22,000 phone lines, over 4,000 mobile devices, and support at approximately 500 City facilities, including ward offices.

Enterprise Data Center Operations - Enterprise Data Center Operations is responsible for the city's central Data Center, Disaster Recovery Sites, and governance and administration of cloud environments.

End User Computing Operations - End User Computing Operations manages the centralized help desk, field/desktop support, email, authentication/authorization services, file/print services, and IT asset management. These services support internal City employees and ward office staff.

Network and Telecommunications Management – This team provides cost effective network and voice communications services to City departments and manages all wireless devices issued to City employees.

ACCOMPLISHMENTS

DATA SCIENCE

Open Data Portal – Released **more than 600 datasets** on the City's Data Portal. The data portal was originally launched in 2010, relaunched in May 2011, and updated again in 2017 with the goal of improving its usability and accessibility. Many of these datasets are updated at least once a day or more often automatically. For more information, visit data.cityofchicago.org

Open Source Tools – Chicago has made open source automation and analytics tools available via Github.com, including:

- **Metalicious**, an open-source, user-friendly data dictionary platform
- **Open Data ETL Utility Kit**, a framework to help governments automate updates to data portals
- **RSocrata**, a library to enable downloading data for use in the open-source statistics tool R.

For more information, visit github.com/chicago.

Crowd-sourced Data - Chicago was the first City to accept edits by the public to select data sets through the City's GitHub account, including bike routes, street locations, pedway routes, bike racks, and building footprints. For more information, visit github.com/chicago.

WindyGrid – A geospatial Web application that was named the top government innovation by *Information Week* in 2013, presents a unified view of City operations—past and present—across a map of Chicago, giving City personnel access to the city's spatial data, historically and in real time, to better coordinate resources and respond to incidents.

OpenGrid – As part of the Bloomberg Foundation Mayor's Challenge grant, DoIT made its WindyGrid system available as open source software, called OpenGrid. DoIT also launched chicago.opengrid.io, making it easier for residents to interact with open data through this mobile-optimized map-based app.

Energy Data Map – Published in April 2014, the Chicago Energy Data Map is a visualization of all residential natural gas and electric energy use for Chicago in 2010. In addition to exploring energy usage on both neighborhood and census-block levels, the website enables users to review energy-efficiency tips and pledge to make energy-efficiency improvements on behalf of their neighborhoods.

Preventative Rodent Baiting – In 2013, DoIT's advanced analytics team developed a forecasting model to determine locations that were likely to experience a surge in rodent complaints in the near future. In partnership with the Event Pattern Detection Laboratory at Carnegie Mellon University, the algorithms look at 31 different factors from the City's 311 system to forecast complaints.

PREDICTIVE ANALYTICS

Food Inspections Forecasting – DoIT's advanced analytics team and the Chicago Department of Public Health (CDPH) launched an analytical model that forecasts critical violations across the city's more than 15,000 food establishments. By examining prior inspection results and other activities, the model predicts which businesses are most likely to have critical violations in the future and allows the City's three dozen inspectors to prioritize those establishments that exhibit the greatest risk.. For more information, visit https://chicago.github.io/food-inspections-evaluation/.

Clear Water: E. Coli Beach Water Forecasting – DoIT worked with the Chicago Park District and volunteers from the ChiHackNight community to help create a more accurate forecast of beach conditions on Lake Michigan. Parks uses a statistical model developed by United States Geological Services to estimate E. coli levels in Lake Michigan, which informed whether warnings will be issued that day. However, that algorithm only accurately predicted E. coli levels 5percent of the time during 2015. The new analytical model increased the precision of the predictions by 250percent. For more information, visit https://chicago.github.io/clear-water/.

West Nile Virus Predictions – DoIT partnered with CDPH to help proactively identify the next likely location for West Nile Virus cases in the city. Chicago has over 60 active trap locations that capture mosquitos carrying the virus; DoIT uses historical data to create a statistical model, which accurately predicts 80 percent of the time the locations that will test positive. CDPH uses this info to plan for the next spray location to prevent the potential spread from mosquitos to humans. For more information, visit https://github.com/Chicago/west-nile-virus-predictions.

Lead Safe: proactive lead paint poisoning interventions – In 2018, DoIT and CDPH rolled out Lead Safe, an API available to Chicago-area health networks that provides doctors and nurses with an estimate of the likelihood that patients under four will be exposed to lead-based paint hazards. For more information, visit http://dev.cityofchicago.org/docs/lead-safe/.

Array of Things – Array of Things (AoT) is an urban sensing project funded by the National Science Foundation and operated by the University of Chicago and Argonne National Laboratory. AoT is a network of interactive, modular sensor boxes installed around Chicago to collect real-time data on the city's environment, infrastructure, and activity and provides for research and public use. AoT serves as a "fitness tracker" for the city, measuring factors that impact livability in Chicago such as climate, air quality, and noise. To date, DoIT has deployed more than 100 nodes across the City and will continue to deploy nodes throughout the year so that all Chicagoans will be within 1-2 km of a node.

DESIGN

Chicago Design System - Built on federal government standards and piloted with the help of interns, the Chicago Design System is an open source reference library for City employees and partners to consistently produce accessible, beautiful, mobile-friendly websites quickly and affordably with consistent visual style and brand.

City of Chicago Identity Refresh - On a pro bono basis DoIT have been working with Ogilvy to update and unify the visual identity of the City of Chicago. This work is being integrated into the Chicago Design System.

Human Centered Design Toolkit - DoIT have created and substantially updated the city's documented methods for user-centered design processes, and shared that work with the public and other teams. DoIT created a new city toolkit for direct resident engagement including recruitment, consent forms, and other engagement tools. DoIT improved the usability and accessibility of the City's 311 system by performing accessibility & usability audits. DoIT created and managed the protocol for resident participatory design and usability testing sessions, resulting in a better 311 product. DoIT captured feedback from more than 1,000 residents prior to launch and continue to do so in an open and transparent manner via the 311 Open Roadmap.

Also for 311 Resident Engagement, DoIT edited and supported online communications to 130,000 residents via new online platforms like Nextdoor and Medium to connect with Chicagoans and address their feedback and concerns for the new 311.

Working with the federal government, we secured chicago.gov, the newer, simpler and more official URL for the City of Chicago.

As a new team with one employee, DoIT advanced the design culture of the City and recruit 1,000 hours of intern labor, over $1 million dollars of pro bono design help, and the support of local universities to advance DoIT's work for Chicagoans. The most recent collaboration with Northwestern University's Segal Design Institute focused on how new residents with disability challenges or language barriers find city information and services.

ENTERPRISE APPLICATIONS

City Services Applications

- **CHI 311 –** In December 2018, DoIT launched the new CHI 311 platform to residents and staff, which includes the City's first ever mobile app.

  To build a system that works for residents, DoIT conducted 11 in-person design workshops and focus groups across diverse neighborhoods to engage residents and community groups – averaging 18 participants per session and 200 participants total. DoIT listened to residents' visions for 311, and have been committed to making their vision, our vision. DoIT tested early versions of the new 311 system with residents at libraries and community colleges across the city and made refinements based on their feedback. DoIT conducted 15 testing sessions prior to launch, each averaging 23 participants each, for a total of 350 community testers. The new system allows residents to create new service requests, upload pictures, track their requests and the time it will take to resolve them, see a map of service requests in their community and across the city, provide ongoing feedback, and find helpful articles about City services—all via multiple channels.

  The launch of the new system in December 2018 was just the beginning, and we will continue working with residents, departments, and City Council to improve the system, and added useful features over the past few months.

  Residents can follow along on the progress or contribute their ideas on the first of its kind CHI 311 public roadmap, and can also vote up the features they'd most like to see added. In 2019, DoIT will continue participating in events all across the city to ensure residents know about these new tools and continue to provide valuable input to improve them.

- **Chicago Smart Lighting –** DoIT is working with the Department of Transportation and the Chicago Infrastructure Trust on the Chicago Smart Lighting Program. This citywide modernization initiative is delivering higher quality, more reliable, outdoor lighting by replacing approximately 270,000 high pressure sodium lamps with energy-efficient LED lights. DoIT is also installing a networked lighting management system in parallel. The Smart Lighting Project is resulting in energy and cost savings and will also enable Chicago to reduce outage and response times and improve public safety. To date, the City has converted more than 80,000 lights and deployed the citywide wireless network. This year, DoIT will focus on integrating the lighting management system with the City's new 311 system.

Online Licensing, Permitting, and Inspections

- **Business Licensing –** DoIT supports a technology ecosystem that enables thousands of businesses and consumers to interact with vital City resources to enhance economic growth and protect consumers. DoIT has controlled the amount of spend to maintain legacy systems by implementing improvements to customer-facing platforms for businesses and constituents making it easier to apply for a business license. For example, in 2018, DoIT updated two existing applications—Tax Web and License Renewal—and integrated them into the central online business license application, Chicago Business Direct. DoIT has also implemented technology initiatives to enhance Public Way Use Permits and Public Vehicle Licensing services.

- **Inspections & Permitting Platform –** DoIT has been working with various City departments to centralize permitting and inspections processes into a single enterprise system and provide mobile tools. Between 2011 and 2016, through the Paperless Initiative, processes were migrated

for the Fire Prevention Bureau, the CDPH, the Chicago Department of Transportation's (CDOT) public way and office of unground, infrastructure management, and Department of Buildings elevator inspections. Additional migrations are planned over the next three years.

Health & Human Services Systems

- **Enterprise Case Management –** DoIT implemented an enterprise case management system, which allows the City to create an account only once for an individual/family who seeks city services from various departments, and permits the tracking of that individual/family by the various programs from which they seek to receive assistance. These individual/family services include but are not limited to: emergency assistance, youth services, senior services, workforce development/job training, independent living, homelessness, home repair, home purchasing, mental health, STI/HIV public health, infant immunization, mammograms, business/economic development and incubator supportive services.
- **Health Alert Network –** DoIT supports and maintains CDPH's Health Alert Network (HAN), which connects CDPH to the larger health care community. HAN has helped CDPH issue approximately 158 health alerts a year which gives important information to health care providers. Over the past 6 years DoIT has helped CDPH gain 286 new Health care partners a year (representing an average of 106 new organizations a year) adding to the approximately 4,000 individual HAN users, and has been upgrading and providing new features over time.
- **Food Establishment Inspections –** DoIT has provided solutions to help the Food Protection Division allow food establishments to rate Inspectors and give constructive feedback on the food inspection process.

Revenue & Tax Systems

- **Chicago Revenue Service –** DoIT deployed a third party interface to the City's central cashiering system that allows residents and business to make City payments at nearly any payment outlet across Chicago, such as cash stores and grocery stores.
- **Utility Billing –** In April 2016, the City's utility billing was modified to include a refuse fee per municipal ordinance. The project entailed a data conversion to ensure an accurate dwelling unit inventory for all City water accounts.

Finance & HR Applications

- **Grants Management –** DoIT deployed Oracle's Grants module in May 2011. The module is used by the Office of Budget and Management (OBM) to manage, monitor, and enforce the grants management process.
- **Online Payslips –** DoIT deployed the Greenslips application in May 2015. Greenslips is an application that allows direct deposit participants to view pay slips and W2 forms securely online. As of March 2019, 19,138 City of Chicago employees have opted to receive their pay slips and W2 forms through Greenslips.
- **eProcurement –** DoIT deployed Oracle's eProcurement module in September 2015. The implementation resulted in increased efficiency and streamlining of the creation and approval of contracts, amendments, modifications and extensions. Vendors are now able to download and respond to solicitations electronically.
- **Learning Management System –** In January 2017, DoIT managed the setup of infrastructure and installation of the NetDimension's Learning Management System. The application allows the City to manage the entire learning and development process for its employees from enrollment and delivery to testing, tracking, certifying and reporting. To date, 10 City departments have deployed and maintained training content in the system.

FINANCE & ADMINISTRATION

Technology Purchase Review & Approval Policy & Process – Implemented in conjunction with the Office of Budget & Management and the Department of Procurement Services, the Technology Purchase Review and Approval process ensures that technology purchases meet City standards, are cost-effective, and bring business value to the City.

INFORMATION SECURITY OFFICE

DoIT introduced an Information Security Office (ISO) in 2013 and has grown the team from two to ten staff members in 2019. Implemented security tools using a defense in depth strategy and have developed a set of shared services that are provided citywide, including but not limited to security awareness and education, incident response and governance, and risk and compliance management.

Policies – The ISO rolled out significant update to the City's security policies in 2014, aligning to ISO and NIST standards as well as relevant compliance frameworks. Currently, we are in the process of updating these and aligning to additional frameworks.

Governance, Risk and Compliance – In 2018, the ISO established the Governance, Risk and Compliance capability to formalize security awareness training, actively manage the City's compliance with information security regulations and industry standards (e.g. PCI, HIPAA, CJIS,etc.), and develop and deploy a cyber risk management function.

Insurance – In 2018, the ISO worked with the Department of Finance to acquire Cyber Liability insurance for the City, providing the City with financial protection in the event of a cyber security breach, and coverage for first and third-party risks associated with the use of computer hardware and software systems, the Internet, networks, mobile computing devices, and electronic and hard copy information.

PLANNING, POLICY, AND MANAGEMENT

Between 2013 and 2014, the project management office was established by centralizing the department's project managers to better support, train, and utilize our project managers, and ensure that projects follow standards.

PMO Handbook – The DoIT Project Management Office (PMO) recognizes the integral role of IT projects in the City of Chicago's dynamic environment and requires a clear methodology be established through a handbook, a methodology that assists staff in consistently and successfully engaging in projects and in achieving project goals.

IT Governance Policy & Process – In 2018, DoIT relaunched the IT Governance Board, comprised of members from OBM, DoIT, and the Mayor's Office, the group is responsible for ensuring that the City's technology investments generate a positive business value.

Broadband Technology Opportunities Program Grants – Between 2011 and 2013 This team worked with DoIT Technical Operations City agencies, and non-profit organizations to deploy new public technology and digital skills programming through the Broadband Technology Opportunities Program Grant. Through an investment of $21 million from federal, state, local and foundation funding, 49 new public computer centers opened with more than 3,000 new computers. Now over 250 centers provide residents with free access to nearly 4,500 computers. In addition, broadband speeds and wireless capacity were added and/or improved at 79 libraries, seven community colleges campuses and five satellite locations, 21 senior centers, and five community service centers.

In-depth digital skills programming was delivered in five communities: Auburn Gresham, Chicago Lawn, Englewood, Humboldt Park, and Pilsen. Residents in these communities were 15 percent more likely to use the Internet and over 33,000 households became new broadband subscribers.

Connect Chicago Innovation Program – DoIT participated in City Tech Collaborative's first Connect Chicago Innovation Program. The program aims to identify collaborative new ideas to increase tech access, skills, and engagement in Chicago, and launched in 2019 with its first grant award. ISACA's SheLeadsTech program and AnitaB.org will conduct a pilot training program that aims to close the opportunity gap and provide pathways for retention and advancement for women in the cybersecurity field. DoIT is proud to support the City Tech Collaborative, ISACA, and AnitaB as they conduct this pilot program.

Infinity STEM High School partnership – In 2018, DoIT became the mentor partner to the CPS STEM (ECSS) Infinity Math, Science and Technology High School in Little Village. As a result, DoIT is working with the administration to assist with developing curriculum and supporting related activities such as Project Based Learning, the Microsoft/Illinois Science and Technology Institute STEM Challenge, mentoring, and meaningful field trips.

SOFTWARE DEVELOPMENT

Open Source Software – A significant amount of effort has gone into converting all custom applications from dependencies on costly and proprietary software to open source software. In 2011, approximately 85 percent of the custom application portfolio was running on proprietary software and 15 percent on open source software. In 2018, about 15 percent of the portfolio runs on proprietary software and about 85 percent runs on open source software.

New Websites & Applications – On average, about five to ten new applications or websites are deployed by the City every year. Some of the new sites released between 2011 and 2018 include: the Plow Tracker and Sweeper Tracker, the EZ Pay application, the Lobbyist filing application, the Affordable Housing Requirements application form for developers, the Building Records application, the House Sharing Registration System, the Committee on Transportation Legislation Tracking system, the Chicago Early Learning website, the Business Expediter Registration website, and a site to register and license hundreds of thousands of Uber and Lyft vehicles and drivers.

Web Hosting Environments –The City's Operating System software, the Web Server software, the Application Server software, the Document Management software and the Content Management software are continually patched and upgraded so that the City's applications are running on current, secure, vendor-supported versions of these products.

Geographic Information Systems – The Esri GIS platform has been upgraded from an end-of-life product version to a supported product version, and the City has begun to leverage Esri's cloud services to reduce support and maintenance.

Document Management – DoIT supports a document scanning and management system for several Departments.

House Share Registration System – Developed and launched a first of its kind house share registration system to support regulation of this industry by the Department of Business Affairs & Consumer Protection in 2017.

TECHNICAL OPERATIONS

Unified Communications & Collaboration (Voice-Over IP Migration) – DoIT has completed two of three phases to migrate the City to Voice-Over IP phone solution, which will replace a 25-year old Centrex phone system with a new Cisco system that will save over $6.5 million within five years.

Mainframe Retirement – In 2015, DoIT successfully completed the migration or retirement of City applications and data off the mainframe platform, saving the City more than $3 million per year.

Data Center Modernization & Moves – In 2015, DoIT moved the City's primary and backup data centers. DoIT has also modernized the server and storage infrastructure, as well as made upgrades to the core network infrastructure.

IT Service Management Tool – The Technical Operations team also implemented a new cloud-based system, ServiceNow, to support the City's Help Desk and other IT processes. Use of this platform will provide better insight to the City's technical environment, improve performance reporting capabilities, and enable the City to move toward more customer self-service options and an improved customer experience.

Public Technology – DoIT helps the Chicago Public Library make over 3,000 public computers available for resident use at 81 branches. Over the last couple of years, the City has invested in refreshing this important community resource. In 2018, DoIT replaced approximately 750 public computers and will replace another 1200 in 2019. In 2019, DoIT will also be improving public wi-fi access at City facilities.

AWARDS & RECOGNITION

- Government Technology's Top 25 Doers, Dreamers, and Drivers
  - 2019 – Current Chief Information Officer & Commissioner Danielle DuMerer
  - 2018 – Former Chief Data Officer Tom Schenk
- Intelligent Communities Forum Top7 Intelligent Community
- IDC 2019 Smart Cities North America Awards
- Smart 50 Award: Lead Safe
- Smart 50 Award: Array of Things
- Milbank Memorial Fund and Academy Health State and Local Innovation Award
- Hackies Award
- National Geographic's "Breakthrough: Predicting the Future"
- Gartner Data & Analytics Excellence Awards Finalist
- Most Effective IT Team award
- AWS City on a Cloud Challenge Dream Big Award (Large)
- Information Week Top Government Innovation
- Bloomberg Philanthropies Mayor's Challenge Award
- Broadband Adoption Toolkit

POSITIONS

of FTE's
113

BUDGET

Fund	Amount
Corporate Fund	$23,872,930
Water Fund	$6,377,378
Library	$1,230,233
Bioterrorism Grant	$689,000
TOTAL	**$32,169,541**

KEY AGREEMENTS

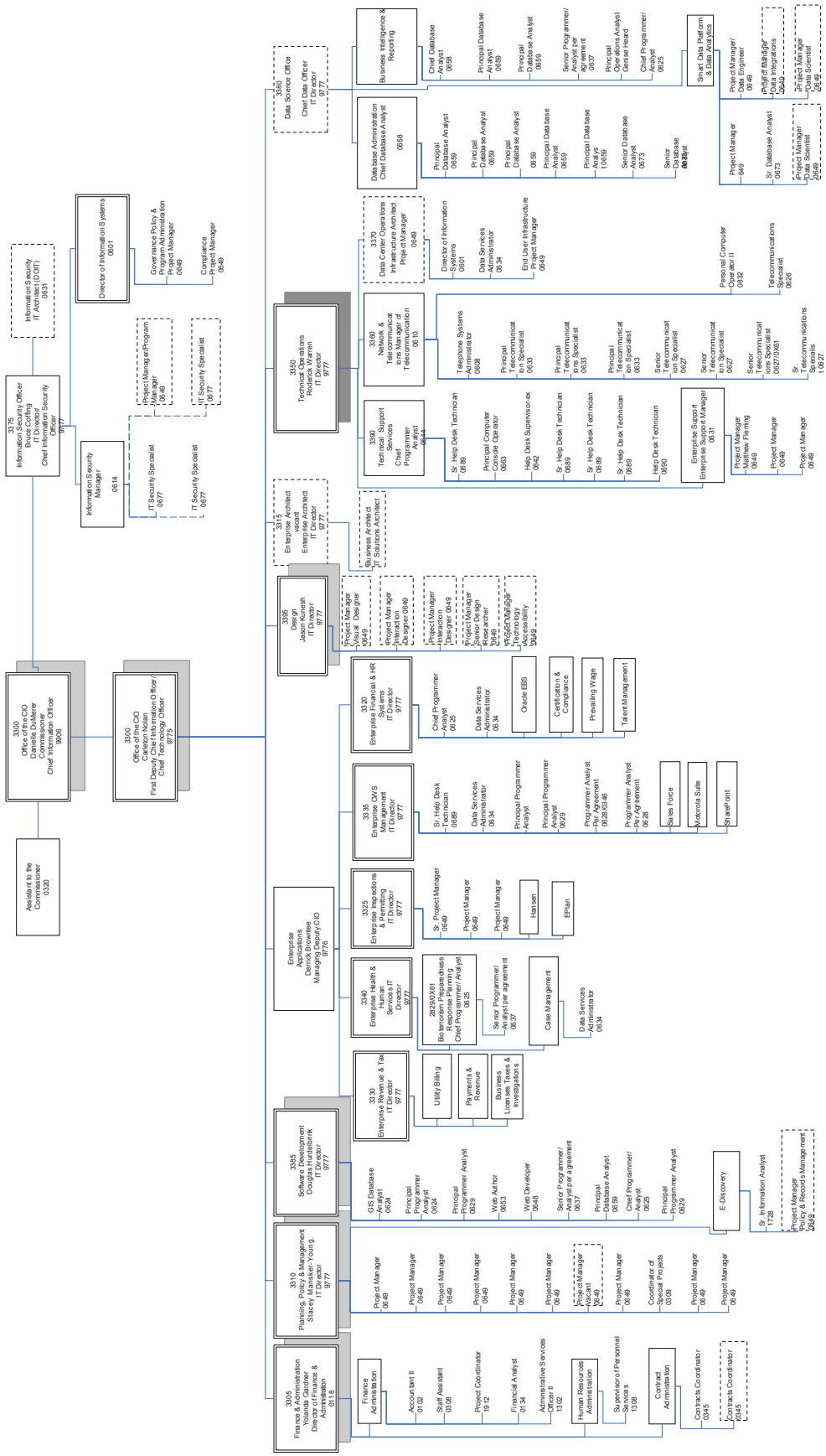
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
State of Illinois	Internet services		n/a
Cook County	Aerial images		n/a
All Chicago	Data sharing agreement	4/5/2018	n/a
HERE	Data sharing agreement	4/1/2018	4/1/2021
University of Chicago Urban Labs	Data sharing agreement	11/26/2016	n/a
Chapin Hall at the University of Chicago	Data sharing agreement	2/1/2017	1/31/2022

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Master Consulting Agreements – Non-Target Market	20 contracts not individually listed	IT Professional Services	$6 million	Varies	6/30/2019
Master Consulting Agreements – Target Market	34 contracts not individually listed	IT Professional Services	$6 million	Varies	7/31/2021
Adsystech	20935	Enterprise Case Management System Maintenance and Support	$25,520,355.04	11/24/2010	5/23/2019
AT&T Corporation	19393	Telecommunications services: voice and data network services	$139,856,466	1/1/2010	12/31/2019
AT&T Mobility	20294	Cellular and wireless communications	$12,000,000	7/14/2010	7/31/2019
BSM Technologies	29728	Automatic vehicle location hardware, software, license, maintenance, and support	$1,500,000	8/30/2016	8/30/2019
CDW-G	33232	Software, Apple products, Panasonic ruggedized notebooks, network equipment, servers, storage solutions, and related maintenance and installation services	$102,350,122.45	10/1/2014	9/30/2019 (plus option to extend through 9/30/2021)

Computer Aid Inc.	26835	Consolidated Application Support for Enterprise Applications	$62,377,889.49	3/1/2013	2/28/2023
Dell	51904	Computer hardware, software, and related maintenance and installation services	$18,453,397.55	6/30/2014	6/30/2019 (plus option to extend through 6/30/2021)
Directions Training Center	32990	Computer software training services	$2,216,202.5	3/18/2016	3/17/2021 (plus option to extend for up to 181 days)
Infor Public Sector	16761	Inspections and permitting software, maintenance, and support	$52,218,788.04	1/1/2009	1/31/2020
Mind your Manners dba The William Everett Group	71376	Customer relationship management community engagement	$2,198,005	5/15/2018	5/14/2020
Motorola	T26138	IT Software & Professional Services for 311 System	$35,553,728.64	8/31/2001	8/31/2019
SDI Presence LLC	69858	Water management customer services, billing, and information system support	$13,612,504	6/1/2018	5/31/2020
Sprint-Nextel	20292	Cellular and wireless communications	$14,500,000	10/1/2009	9/30/2019
Unisys Corporation	T27781	Outsourced Information Technology Services	$272,128,803.36	11/23/1998	5/31/2019
Verizon Wireless	20293	Cellular and wireless communications	$41,129,665.00	5/19/2010	5/18/2019

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
DePaul Center	333 S. State St.	60604	312-744-5844	Mon – Fri, 8 a.m. – 5 p.m.
DePaul Center	333 S. State St.	60604	312-744-5844	Mon – Fri, 8 a.m. – 5 p.m.
DePaul Center	333 S. State St.	60604	312-744-5844	Mon – Fri, 8 a.m. – 5 p.m.
Harold Washington Library Center	420 S. State St.	60604		Mon – Fri, 8 a.m. – 5 p.m.
Pershing	1869 W. Pershing Rd.	60609	312-745-1625	Mon – Fri, 8 a.m. – 5 p.m.

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Cities Today 20-20 Urban Innovation meeting hosted by Chicago & Aurora	September 17-19	Senior technology and innovation leadership from cities across the world come together to share ideas and best practices, and collaborate on smart cities efforts
Chicago Digital Government Summit	June 19	Share best practices among local government agencies and spur innovation in the public sector
STEM Challenge Showcase 2019	April 26th	27 high schools, including DoIT's STEM school partner Infinity, from across the state will present their innovative solutions to the real-world problems identified
CHI 311 Community Outreach	On going	Visit whatsthe311.org for the full community events calendar
CHI 311 Alderman Training	On going	Training is conducted biweekly
IT Vendor Outreach Event	November 2019	Vendors that provide IT products and services are invited to learn more about DoIT, upcoming IT procurement opportunities, how to respond to bids, and network with their peers.

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
PC Replacement	Replace end-of-life staff computers.	Capital	$6,362,262.50
VOIP Migration	Replace 25 year old Centrex phone system with a new Cisco system.	Capital Corporate	$3,000,000 $2,940,877 **$5,940,877**
Public Technology Improvements	Replace public computers at libraries and improve public wi-fi in City facilities	Corporate	$395,622
Chicago.gov redesign	Improve the way that staff, residents, business, and visitors access City services, as well as usability of those services, through the City's main website.	Corporate	$2,000,000

IT Assessment and Strategic Plan	Assess IT applications and infrastructure in all City departments, make recommendations for consolidation, retirements, upgrades, or replacement; and prioritize this work into a strategic plan that can set the course for the subsequent years, identifying projected outcomes as well as cost estimates for suggested projects.		Pending completion of procurement
External Help Desk	Expand current call center to provide a one-stop for residents and businesses who need assistance using online services and tools, including Business Licenses, Public Way Permitting, Online Plan Submission, Procurement, and Utility Billing.	Corporate	$2,243,900
CHI 311 - 311 Modernization	Continue working with departments to improve their ability to better serve our residents using these new tools	Capital	$22,155,077
City Newsletter	Provide regular, unified updates from the City to residents.	Capital	Included in the 311 project
Security Disaster and Recovery Projects	Promotes and protects the confidentiality, integrity and availability of City information assets through informed risk-based decision making and operational resilience.	Corporate	$500,000
Permitting Modernization	Move transportation, special event, health, and building permits from a manual process to the City's enterprise inspections & permitting system and integrate with Chicago Business Direct, the primary portal for businesses to apply for licenses and pay taxes.	Corporate	$2,900,000
Revenue Modernization	Assess revenue systems to reduce risk within our environment and improve processes for BACP. Given the complexity of this application, the first step is to conduct a detailed assessment of all current functionality in order to determine which system will migrate beginning in 2020.	Corporate	$250,000
Utility System Upgrade	Upgrade of the City's Banner Utility Billing system, which was initially implemented 17 years ago. This project will: migrate the current hardware and supporting software, as well as any relative applications to versions of each that are more current by today's standards, develop a set of web services that will make it easier to integrate with other systems, and provide an improved, mobile-friendly customer experience.	Capital Corporate	$2,200,000 $8,999,255 **$11,199,255**

Smart Lighting	Continue the conversion of LED lights for the 65,000+ streetlights in the City, deploy the wireless network and odes, finalize the configuration of the lighting management software, and complete integrations with ComEd's billing system.	Capital	$160 million
Cashiering System Replacement	Replacement application will be implemented that will support Department of Finance initiatives such as service fees as well as credit industry regulation such as EMV chip readers.	Corporate and Capital	$950,000
Digital Inclusion and Accessibility Maturity Model Pilot	The Model is a benchmarking tool that will help us ensure that all tech that we develop or deploy is accessible to all. Being first to pilot is in line with Chicago's commitment to accessibility and equity, and continues MOPD's great work in supporting the disability community.	No cost pilot	$0

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
IT Projects	Data from PM reports	Ongoing	N/A	2018-Projects Received 564 Completed 293 Hold-127
Online Payment -Web Sessions	Google Analytics	Ongoing	N/A	2018- 17 million
# of Online Payment Types	Online Payment Admin Tool	As needed	N/A	2018- 17 online payment types
Online Payment-# of Transactions for	Online Payment System Database	Daily, Monthly, Annually	N/A	2018- 4.15 million payment transactions
Online Payments-Amount Collected	Online Payment System Database	Hourly, Daily, Monthly, Annually	N/A	2018- $1.49 billion collected
Water Billing	Billing System	Monthly	N/A	2018- $1.065 billion generated Since 2011, our billing payments have increased by $569 million 1.11 million accounts created Since 2011, this represents an increase of 274 thousand accounts created
EDiscovery Searches	EDiscovery Log	Bi-Weekly	N/A	2018- 960 searches

FOIA Searches	FOIA Log	Bi-Weekly	N/A	2018- 676 searches
Financials/HR	Oracle Financial and Human Resource Systems	Ongoing	N/A	2018- $4.9 billion in vendor payments $2B generated in payroll checks/deposits
Web Sites/Web Applications Monthly Traffic	Google Analytics	Ongoing	Track locally hosted web sites	2018- 1.1 million web sessions
Software Application Development	Software Support Management Admin Tool	Ongoing	Based on demand	2018- 15% proprietary applications vs 85% open source
# of Web Apps Created on Average Per Yr	Software Support Management Admin Tool	Ongoing	Based on demand	2018- 5-10 apps created
Custom Websites/ Applications in the Software Development Portfolio	Software Support Management Tool Log	Ongoing	N/A	As of 2018- 200+ apps created
GIS	GIS Log	Ongoing	N/A	2018- 25 applications using GIS services
Software Development Support Tickets (change requests & incidents)	Software Support Management Admin Tool	Ongoing	N/A	2018- 1,500-2,000 support tickets tracked and managed
# Data Sets published on the Data Portal	Socrata Data Portal	Ongoing	N/A	2018- 600+ data sets available on the data portal
Document Management	Filenet	Ongoing	N/A	2018- 12 active applications using Filenet services
Application Deployments	CVS	Weekly	N/A	2018- 1400+ deployments
VOIP- Voice Over Internet Protocol) – Migrating all city desk phone from old Centrex technology	Phone Log	Ongoing	N/A	2018- 80 facilities, representing 7,013 Lines (5,894 lines migrated, and 1,119 unused lines disconnected) of the 16,000 (DoIT-managed) lines = 54%

Operational Support	Service Management Action and Request Tool (SMART)	Ongoing	N/A	2018-Provided daily support for the following: 15,000 + PCs and mobile devices 1150 Servers that maintain city data 22,000 +Telephones systems 4,000 + Mobile devices Technical support for 300 citywide building infrastructures
311 Service Request	CSR/CRM	Daily, Monthly, Annually	N/A	2018- 3.4 million service request submitted This represents an increase in service requests submitted by 1.4 million since 2011
Administrative Hearings Supported	AHMS System	Daily, Monthly, Annually	N/A	2018- 205,045 hearings supported. This represents an increase of 32,000 hearings supported since 2011
Enterprise Case Management (ECM)	ECM System	Daily, Monthly, Annual	N/A	As of 2018- 848,938 Health and Human Services clients served 3M services provided 5 user departments 727 programs 484 delegate agencies 5,075 user accounts 43,042 portal user accounts
Health Alert Network(HAN)	HAN	As Needed	N/A	2018- 158+ medical alerts 286 health care partners added to the HAN

Permitting and Inspection Application Support Requests				Since 2017- 516 tickets
Security controls processes and manage		Annual		2018- 994 million security events processed per day by the City's Managed Security Service Provider (MSSP) 725 million firewall events processed per day 565,000 intrusion attempts blocked per day 96,000 external e-mails scanned per day 5,500 external e-mails quarantined per day

ONGOING PROJECTS

DoIT currently has approximately 170 active projects. Key strategic and larger initiatives have been noted in this list as well as the list of capital projects.

Project Name	Description
Project Portfolio Management and Governance Policies and Processes	Implement a new project portfolio management tool that will be managed by the Planning, Policy, and Management team and will be used to better evaluate, track, and manage IT investments.
Develop Design Standards and Processes	Development of design standards and available services as well as integration into procurements.
Mobility Task Force	Provide transparent, data-driven performance measures, driving funding and project decisions.
Health and Human Analytics Projects	Providing a central data platform, tools and new information to improve outcomes, and leveraging new data in combination with existing data sources to become more proactive about the maintenance of our infrastructure or the delivery of services.
Enterprise Case Management (Enhancements)	Central app currently used by various Health and Human infrastructure departments and their delegate agencies to manage numerous social services.
GIS Platform Assessment	Assess GIS applications and infrastructure in all city departments, make recommendations for consolidation, retirements, upgrades, or replacement.
Mobile Electronic Ticketing System Expansion	Redesign and develop an updated METSWeb application, which will become the enterprise platform for all of the Department of Law's violation and ownership identification processes and support the Department of Administrative Hearings Administrative Notice of Violation (ANOV) review and issuance processes.

Certification and Compliance (C2)	C2 tracks MBE/WBE/BEPD/DBE compliance goals within City contracts. The system needs to be enhanced including the ability to create a "LinkedIn" type profile to showcase skillsets and niche areas. This project can include all the sister agencies with their independent funding.
Document Management	Continue developing online form-based and document management applications to digitize current paper processes.
Array of Things	An urban sensing project, a network of interactive, modular sensor boxes that are being installed around Chicago to collect real-time data on the city's environment, infrastructure, and activity for research and public use.
Governance, Risk, and Compliance System	Continue implementation of governance, risk, and compliance tool to better manage risk and compliance activities.

DEPARTMENT OF FINANCE

CENTRAL PURPOSE

The Department of Finance works to ensure a strong financial foundation for the City of Chicago and its residents. Our core mission includes collecting revenues, paying the City's bills, administering payroll and benefits to City employees, and preparing financial statements, among other duties.

KEY FACTS

- In 2018, DOF collected revenue totalling $3.5 billion, which included $1.9 billion in DOF administered taxes, $287 million in parking, red light camera and automated speed enforcement fines, $1.3 billion in water, sewer and garbage fees, and $102 million in other collections.
- In 2018, DOF processed 462,732 payments with a value of $6.8 billion to vendors and delegate agencies.
- DOF's parking enforcement program yields 1.3 million parking tickets per year. (There are an additional 800K issued by other entities per year.)
- DOF administers over 200,000 payment plans per year.
- In 2018, DOF issued 73,705 payroll checks and 858,977 payroll direct deposits.
- DOF's Tax Division enforces 28 City-administered municipal taxes, processes over 90,000 tax returns per year and completes approximately 1,000 tax audits/investigations and issues tax assessments averaging in $56.5 million annual revenue. Tax enforcement yields $33 million in revenue on average per year.
- The Workers' Compensation (WC) and Injury on Duty (IOD) divisions process and manage an average of 500 claims per year comprised of an average of 1,500 injury or illness reports for civilians, 2,800 for police officers, and 700 for Fire Department personnel. These units pay almost 100,000 medical bills per year and lost time, wage diminution, and death benefit payments totaled over $26.6 million in 2018, and over $30.8 million in 2017.
- DOF receives and responds to numerous FOIA requests each year as follows: 2019 as of 1/31: 135 requests, 2018: 767 requests, 2017: 656 requests, 2016: 612 requests.

SERVICES/PROGRAMS

- Healthcare and Benefits: DOF provides medical, dental, vision, and other benefits to City employees and retirees.
- Payroll: DOF is responsible for running four employee payrolls per month in order to ensure that all employees get paid.
- Billing and Noticing: DOF bills and collects for utility (water, sewer, garbage) fees, ambulance/emergency management services (EMS) fees, traffic control fees, taxes, parking fines, red light and speed camera fines, administrative hearings judgments and miscellaneous accounts receivables.
- Payment Processing: DOF manages all payment channels and processes all payments for the City of Chicago (except Aviation) and provides revenue reporting for those payments.
- Payment Plans: DOF offers several payment plan options and continuously works to identify improvements to payment plans and payment options to make it easier for individuals and businesses to pay debt owed to the City.
- Vendor payments: DOF issues payments to City vendors.
- Aldermanic Payments: DOF processes payments for aldermanic expenses.
- Tax Enforcement: The Tax Enforcement Unit performs audits and investigations of businesses to verify compliance with the City's municipal taxes.

- Accounting: Prepares the City's Comprehensive Annual Financial Report (CAFR) and is responsible for maintaining and providing financial information for all of the City's enterprise, grant, and corporate funds.
- Accounting and Internal Audit: Coordinates the annual external financial audit and other required audits.
- Customer Service: Provides information and assistance regarding various fees and fines owed to the City such as utility fees, parking fines, red light and speed camera fines, administrative hearing judgments, taxes, ambulance fees, and various other fees.
- Debt Checks: The Accounts Receivable Division performs debt checks for businesses and individuals seeking to obtain a license or permit from the City.
- Risk Management: Procure and manage insurance for the City.
- Workers Compensation: Manage workers' compensation claims for all City employees.

ACCOMPLISHMENTS

- **Employee Benefits and Healthcare**
  - The City implemented an employee Wellness Program collaboratively with the LMCC in 2012 with 80% of eligible participants currently enrolled. To date, program data indicates significant improvements in members' health. The number of participants at high-risk for developing cardiovascular disease in the next 10-years decreased by 17% and the number of participants at an elevated-risk for developing diabetes decreased by 8%. Furthermore, significant improvements also occurred in several key biometric health measures, including blood pressure, total cholesterol, fasting glucose, and obesity. The improvements were observed in participants who were in the highest risk category at their initial measurement.
  - The City implemented a number of changes to employee healthcare to reduce the cost while maintaining high quality healthcare coverage.
  - The City phased out retiree healthcare for the majority of retirees in 2016 after a gradual three-year phase-out of the City provided subsidy. The annual savings attributed to the elimination of retiree healthcare is approximately $100M per year.
- **Street Operations**
  - DOF rolled out new handhelds devices and predictive analytics software for our Parking Enforcement Aides (PEAs). The purpose of the new system is to use data to efficiently direct enforcement personnel toward areas where it is most needed.
  - Developed a partnership with the Chicago Police Department to assist in the recovery of stolen vehicles. DOF receives a daily upload of the State of Illinois Police stolen vehicle file which is uploaded into the License Plate Recognition (LPR) software.
  - Automated disabled permit letters and processes and tightened internal controls to ensure that bills are mailed timely, motorists receive numerous reminder notices, and signs are removed when needed.
  - Redesigned the parking enforcement zones to facilitate more equitable enforcement across the City. Each zone size is based on enforcement needs (i.e. zones downtown are small and meant to be patrolled continuously throughout the day as needed).
  - Added two additional sites from which to deploy parking enforcement resources, one far south and one north. This cuts down on travel time to enforcement zones and increases productivity.
  - Increased the number of parking enforcement aids (PEAs) patrolling on bike from 15 to 31. PEAs patrolling on bikes issue more tickets per hour than those patrolling on foot.
- **Tax Policy and Administration**
  - Collaborated with Cook County and the State of Illinois to implement MYDEC, a consolidated online platform for Real Property Transfer Tax filings, which automated and streamlined many manual processes.

- Implemented the use of data analytics to select audit targets. The statistical analysis streamlined the audit target selection process and identifies anomalies, deviations and patterns in gross receipts, deductions and payments.
- Mandated online filing for all of the City's tax returns with URPO Ruling #5, effective 1/1/16. The online filing requirement reduced mailing costs, storage costs, data keying errors, and staff hours needed to process returns manually.
- Offered special voluntary disclosure programs for Transaction Tax and Amusement Tax. In 2016, 201 taxpayers participated in the Transaction Tax program for software and nonpossessory computer leases resulting in $18 million of additional revenue. In 2017, 786 taxpayers participated in the Amusement Tax program for business subscribers of satellite programming resulting in $1.08 million of additional revenue.
- Implemented the Liquid Nicotine Product Tax which was effective 1/1/16. It is a tax imposed on the sale of liquid nicotine products at the rate of $0.80 per product unit, plus an additional $0.55 per fluid milliliter of consumable liquid, gel, or other solution contained in the product. Implementation involved education of taxpayers, registration of taxpayers, creating a tax return and programming of the Tax system to accept and manage the tax return data.
- Implemented the Vacation Rental and Shared Housing Surcharge which was effective 7/1/16. It is a surcharge of 4% of the gross rental or leasing charges for vacation rentals and shared housing, with the surcharge earmarked to help the homeless.
- Implemented the Checkout Bag Tax which was effective 2/1/17. This tax is $.07 per checkout bag sold or used in the City.
- Implemented Constant Contact, an email software tool, to quickly and effectively communicate tax and operational changes to taxpayers.
- Instituted the collection of Ground Transportation Tax at the City's airports from non-Chicago taxis and liveries through a new online platform and license plate recognition technology. The effort helped close a loophole and resulted in 400 new taxpayer registrations and collection of approximately $1.5 million in tax.
- In May 2018, Chicago Business Direct, the City's new consolidated online tax and license system, was launched. The new site replaced BACP's and Finance's separate websites and combines all city license and tax needs in one place.
- In 2019, DOF mandated monthly tax return filing for Valet Parking operators.

• **Accounts Receivable**

- Debt Checks
  - New License Debt Checks: Created a program to perform a debt check prior to the issuance of a new business license at BACP. This effort generated over $2 million in collections in 2018.
  - Building Permit Debt Checks: Expanded debt check requirement to include more types of building permits. This improvement generated over $1.2 million in collections in 2018.
  - Transportation Network Provider (TNP) Debt Checks: Created an annual debt check program for TNP drivers. Drivers are not allowed to drive for their companies until the debt is resolved. This initiative generated over $2.8 million in collections in 2018.
- **State Tax Offset Program:** In a coordinated effort with the State of Illinois, a program was initiated which allows the State to withhold payment (i.e. vendor, tax refund, lottery, salary) from anyone who has parking or administrative hearings (AH) debt. Payment is instead made to the City directly and applied toward the delinquent debt. This program generated over $13.4 million in collections in 2018 and a total of $108 million since the implementation of the program in 2012.
- **Administrative Hearing Payment Plans:** In October 2017, DOF took over the responsibility of setting up payment plans for AH debt from the Law Department and enhanced customer service, plan terms, and payment options. This initiative generated over $1.8 million since October 2017.

- **Collection of Delinquent Building Inspection Fees:** Built an interface between the Department of Buildings database (Hansen) and DOF's collections system (ARMS) for the notification, collection and referral of outstanding inspection fees. This initiative generated over $3.1 million in collections in 2018 and over $25 million since the beginning of the program.
- **Improvement of Emergency Management Services (EMS) Billing:**
  - Compliance Plan: DOF implemented a comprehensive compliance plan in conjunction with the Fire Department to ensure compliance with Federal Medicare and State Medicaid billing requirements.
  - New EMS Contract: Negotiated reduced fees and expanded auditing/reporting requirements. Total savings thus far is $1.8 million. Yearly savings is expected to be over $1.9 million per year.
  - Data Capture: DOF worked with CFD to improve data capture and to improve compliance with Medicare signature requirements. Efforts have generated $2 million in revenue per year (over $11 million since the programs were implemented).
- **City/County Collaboration:** Instituted an intergovernmental agreement with the Cook County Department of Revenue to collect their administrative hearing judgments for cigarette tax violations heard at the City's department of Administrative Hearings. Thus far, $1.3 million has been collected by the City on behalf of the County.
- **Employee Indebtedness Program improvements:** Automated manual processes to streamline the employee debt check program conducted on a tri-annual basis. This program generates an average **of $5 million in collections per year.**
- **Public Way Permit Collections:** Improved the Department of Transportation's Public Way Permit billing process and reduced outstanding debt by $19 million in 2018.
- Call Center Technology
- Customer Service Tracker
- Enhanced Collection Notices
- Improved Debt Research
- Better Vendor Management

• **Citation Administration**

- **Online Payment Plans:** Implemented online payment plan options via the City's website, which made it easier for motorists to enroll, track payments and save 22% in collection costs. In 2017/2018, this initiate increased the number of payment plans by approximately 40 thousand, the City collected an additional $14 million, and saved motorists over $600 million in collection costs.
- **Early Payment Plans:** Enhanced online payment plans by adding an early payment plan option, which provides extra time to pay before penalties are applied. In 2017/2018, this initiate increased the number of payment plans by approximately 19 thousand, the City collected an additional $3 million and saved motorists over $3 million in penalties.
- **Email Notifications:** Implemented email notification program to improve communication with motorists.
- **Postcard Reminders:** Collaborated with Ideas42 to create postcard reminders, which are sent to motorists before penalties are assessed. In 2017/2018 the City mailed 1.6 million postcards which resulted in 200 thousand tickets being paid.
- **Duncan Contract:** Initiated contract to obtain non-Illinois vehicle registration information. In 2017/2018, this resulted in identifying matches for 200 thousand additional tickets and collecting approximately $10 million.
- **Implementation of Speed Program:** Implemented program which protects pedestrians and decreases the risk of traffic accidents by reminding motorists to slow down and obey speed laws in school and park zones.

- **Payment Processing**
  - Implemented Service Fee program to offset credit processing costs with a service fee charged to a customer using a credit card for payment online. $7.7 million was recouped (or 59% of qualifying 2018 costs) in 2018. Since implementation in 2015, nearly $20 million has been collected in credit card service fees.
  - Adjusted and aligned staff schedules and levels and drastically reduced overtime expenditures from $500,000 to $5,000.
  - Policy Improvements and related training
    - Out of Balance policy, establishing objective accountability
    - Customer Service policy resulting in complaint reductions
    - Starting bank policy eliminating cashier concealment of out of balance instances
  - Collaborated with the City Clerk to sell City Stickers at all DOF locations.
  - Implemented "Q-Matic" cueing technology to improve customer flows and services at all payment sites.
  - Implemented a new MPEA Airport Departure Tax "print-on-demand" solution, replaced printed tax stamps while virtually eliminating the opportunity of counterfeit tax stamps. Program allows for electronic stamp purchases on mobile devices.
  - Implemented credit card fraud prevention controls (CVV, AVS and Velocity) that significantly reduced returned payments and increased Payment Card Industry (PCI) compliance.
  - Implemented EZ Pay self-serve stations in support of underbanked community in both Spanish and English.
  - Implemented a new Cashiering Services
  - Launched pay.chicago.gov for web and mobile payments of red light and speed camera tickets, parking tickets, public way use permits, special event licenses and multiple accounts receivable items.
  - Employed a new Quick Pay web payment function, allowing the public to pay Administrative Hearing debt on the web. Previously these payments could only be paid in person and through the mail.
  - Performed a Cash Handling review of all departments. This major project facilitated compliance with the City's Cash Management Policy implementing cash handling procedures and controls to ensure all payments received by the City are properly safeguarded, posted and deposited.
- **Utility Billing and Customer Service**
  - Created online payment plans that provides customer self-service ability to set-up payment plans with terms up to 24 months. This increased payment plan enrollment by 35% and decreased the default rate by 9%.
  - Reprogrammed automated phone system to allow self-serve payment plans with the ability for customers to set-up payment plans with terms up to 24 months.
  - Implemented paperless billing so customers receive emailed bills.
  - Increased calls answered rate from 35% to 70% and reduced calls abandoned by customer from 43% to 23%, and reduced average call wait time from 22.3 minutes to 6.3 minutes.
  - Enhanced the online full payment certificate (FPC) website so that the majority of FPC filers can apply for an FPC online (vs only a few title companies previously).
    - FPCs are required for all real estate transactions to ensure water debt is paid in full
    - Online FPC use from increased from less than 8% to 90%
    - Number of online FPCs increased from 29,000 per year to 70,000 per year
    - Of these, 60% are fully self-service with customer will receiving their FPC in minutes
    - Decreased FPC processing time from 17 days to less than 2 days

- Implemented system to track customer contact via email, letter or fax. Implemented garbage fee, a $67 million per year revenue stream to offset cost of garbage collection.
- Implemented water/sewer tax, and increased the tax in accordance with ordinance to partially fund the two City's pension obligations.
- Replaced self- service phone system to enhance customer experience and reduce confusion. Added Spanish menu.
- Created link between Banner billing system and vacant building registration system to prevent bills going to non-metered customers that have properly registered their building as vacant.

- **Payroll Services**
  - Developed software changes to properly calculate and pay employees impacted by provisions of the Fair Labor Standards Act, IRS and collective bargaining agreements. The new programs automated manual processes, cut costs and reduced risk.
  - Instituted swiping for Chicago Fire Department employees. CFD currently swipes once per day at the beginning of each shift. Previously CFD personnel were not required to swipe at all.
  - Instituted swiping for Chicago Police Department employees. CPD currently swipes once per day at the beginning of each shift. Implemented paperless check stubs.
  - Streamlined bankruptcy payment process.
  - Simplified the remittance process for insurance and tax payroll deductions.
  - Digitized the Withholding Order process.
- **Cash Management**
  - **Electronic Procurement:** Invoices and vouchers are currently saved and approved electronically in the City's payment system (FMPS). Prior to 2017, most of the supporting documentation for payments was on paper.
  - **Invoices Aging:** We have been able to cut that time in half and approve invoices for payment in under four days on average.
  - **Check Fraud Reduction**
  - **Vendor System Cleanup:** In collaboration with the Department of Procurement Services (DPS), Cash Management has helped clean-up the vendor database
  - Streamlined aldermanic invoices
- **General Accounting**
  - We have been able to steadily reduce the number of audit findings reported by our external independent auditors in the City's Comprehensive Annual Financial Report or CAFR from seven in 2010 (five material weaknesses and two significant deficiencies) to 0 in 2017.
  - For the sixth consecutive year, the auditors found no material weaknesses in the City's Comprehensive Annual Financial Report or CAFR.
  - For over 15 consecutive years, the City has received the "Certificate of Achievement for Excellence in Financial Reporting" from the Government Finance Officers Association for its CAFR.
  - Improved efficiency and reduced document handling by initiating electronic storage of journal voucher support into the general ledger system (FMPS).
- **Grant and Project Accounting**
  - Lead the citywide Executive Policy and Insight Committee (EPIC) along with Office of Budget and Management (OBM) to improve grant compliance and utilization. We developed a Single Audit SharePoint Site to manage and coordinate all activity related to the City of Chicago's federal single audit. DOF has improved the grant process for Delegate Agencies through e-procurement. This helped reduce the time for delegates to receive their payments by approximately 30%.

- **Enterprise Accounting**
  - Completed required audits for O'Hare (ORD) and Midway (MDW) Airports financial reports ORD and on time with no significant findings.
  - Awarded by the Government Finance Officers Association (GFOA) the Certificate of Achievement for Excellence in Financial Reporting for both ORD and MDW International Airport CAFRs for the past 20 consecutive years.
  - Completed our annual Airports' filings with SEC's Municipal Securities Rulemaking Board (MSRB) and Federal Aviation Administration (FAA) by the required due dates as stipulated by State and Federal law.
  - Completed our Interim Financial Reporting in accordance with the ORD and MDW's Reimbursement Agreement.
  - Implemented changes needed as part of the new ORD International Airport Use Agreement which became effective May 12, 2018.
  - Implemented the new "CDA eBilling system" for ORD invoicing.

- **Risk Management**
  - NATO Summit – Chicago more than doubled policy limits, significantly improved coverage and saved over $2.8 million in premiums.
  - O'Hare Joint Use Consolidated Rental Car Parking Facility and ATS Fixed Facility (CRCF ATS) – Designed and placed an Owner Controlled Insurance Program with total construction work in excess of $500 million.
  - O'Hare and Midway Property Insurance – Risk Management engaged one of the largest property insurers in the world and reduced the overall premium by $2.7 million.

POSITIONS

of FTE's
669

BUDGET

Fund	Amount
Corporate Fund	$68,672,063
Water Fund	$9,578,218
Chicago O'Hare Airport Fund	$2,517,646
Vehicle Tax Fund	$2,274,839
Community Development Block Grant Fund	$1,232,660
Tax Increment Finance Administrative Fund	$768,732
Chicago Midway Airport Fund	$402,683
Other Grant Funds	$345,000
Sewer Fund	$69,942
TOTAL	**$85,861,783**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Community Development Block Grant	Federal	01/01/2019	12/31/2020	$1,232,660

KEY AGREEMENTS

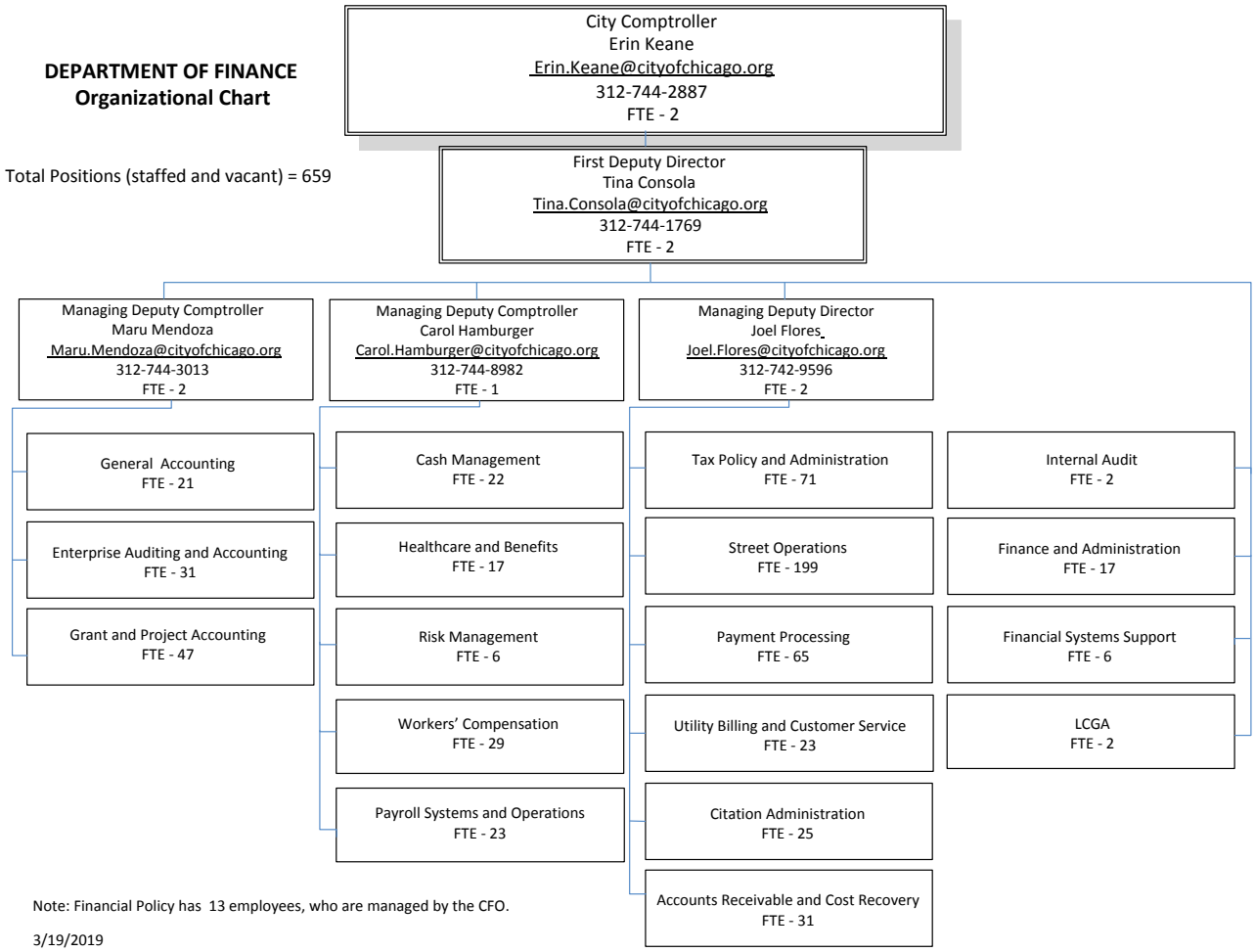
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Cook County	Selling of Cigarette Stamps	2014	NA
Cook County	Collection of Administrative Hearings Judgments	2/14/2012	NA
Illinois Secretary of State	State provides vehicle registration data for parking, red light camera and speed camera violations. Online access to their vehicle registration data.	4/16/2018	1/16/2020
Cook County	Sharing of tax information	10/17/2011	NA
Illinois Comptroller	To place claims for amounts owed the City on the Illinois Comptroller's payment system.	12/15/12 Amended 12/9/2013	NA

MAJOR CONTRACTS

Vendor	Po/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Current Expiration Date
Citybase, Inc.	56145	Payment Processing Technology Services	$5,700,000	12/15/2017	12/12/2022
Healthways Sc, LLC.	50201	Employee Wellness Program	$5,830,543	11/28/2016	1/31/2019
Conduent State & Local Solutions, Inc.	70232	Parking Ticket Issuance Software And Hosting Support Services	$6,100,000	6/29/2018	6/28/2023
Mintex Inc	32120	Debt Collection Services With Ex-Offenders	$7,500,000	4/1/2015	3/31/2020
A & O Recovery Solutions, LLC.	30012	Debt Collection Services With Ex-Offenders	$9,500,000	3/14/2014	3/13/2019
Sp Plus	71921	Supplemental Cashiering Services	$9,905,915	11/8/2018	11/7/2023
Universal Boot Sabodoin Mfg	11856	Boot Devices For Vehicle Immobilization	$11,814,312	5/1/2006	10/31/2019

Advanced Data Processing, Inc.	54815	Emergency Medical Services (EMS) Billing Services	$17,572,176	4/11/2018	4/10/2023
Morneau Shepell Limited	26632	Employee Benefits Management And Administrative Services	$18,400,000	1/10/2013	1/9/2019
Serco, Inc.	14852	Supplemental Parking Enforcement Services	$19,123,593	10/1/2006	9/30/2019
Blue Cross Blue Shield Of Illinois	31991	Dental HHO	$20,027,145	1/1/2014	12/31/2019
Deloitte Us	19925	Annual Independent Audit Of City Of Chicago's Financials	$23,373,225	1/1/2009	2/28/2019
Ntt Data, Inc	26625	Customer Service And Call Center Services For Utility Billing, Tax, License Operations	$34,009,597	11/9/2012	11/8/2020
Davis Vision, Inc.	6082	Optical Benefits For Active, Retirees, And Dependents	$50,666,830	1/1/1994	12/31/2019
Telligen Healthcare Intelligence	8363	Medical Case Management Services	$60,318,477	3/3/2005	12/31/2019
Worldpay Holding, Inc.	29885	Credit Card Payment Processor	$80,500,000	2/1/2015	1/31/2020
LBM Corporation	26598	Parking Ticket, Red Light, Speed Camera Violation Noticing And Adjudication System Maintenance & Development, Notice Printing/Mailing, Call Center And Support	$189,764,755	8/1/2012	7/31/2022
Blue Cross Blue Shield Of Illinois	32227	Medical HMO (Blue Advantage)	$987,912,371	1/1/2004	12/31/2019
Caremark, Inc.	6970	Prescription Drug Pharmacy Network	$1,941,306,742	9/1/2004	12/31/2019
Blue Cross Blue Shield Of Illinois	6078	Medical And Dental PPO	$5,296,160,997	1/1/1990	12/31/2019

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Main	121 N. LaSalle, Ste. 700 (City Hall)	60602	312-744-2204	Mon – Fri, 8:30am - 4:30pm
Branch	333 S. State St. (DePaul), Ste. 300, 310, 320, 330, 400	60604	312-747-8946	Mon – Fri, 8:30am - 4:30pm
Branch (Citation Administration)	33 W. Monroe St., Ste. 1450	60603	312-744-PARK	Mon – Fri, 8:30am - 4:30pm
Branch (Street Operations)	940 W. Exchange	60609	312-747-0110	Mon – Fri, 8:30am - 4:30pm
Payment Center	121 N. LaSalle, Rm. 107A (City Hall)	60602	312-744-7476	Mon – Fri, 8:00am – 5:00pm
Payment Center	4770 S. Kedzie	60632	312-745-2360	Mon – Fri, 8:00am – 6:30pm
Payment Center	4445 N. Pulaski	60630	312-744-5850	Mon – Fri, 8:00am – 6:30pm
Payment Center	2006 E. 95th St.	60617	312-745-2011	Mon – Fri, 8:00am – 6:30pm
Payment Center	400 W. Superior, 1st Floor	60654	312-742-8280	Mon – Fri, 8:00am – 4:30pm; Sat 8:00am – 3:30pm

UNIONS

- AFSCME
- Teamsters
- SEIU
- Laborers

SIGNIFICANT DATES

Event	Date	Description
Health care plan benefit changes	September 2019	Implement new health care plan benefit changes as negotiated in CBAs to achieve saving goals
Annual Open Enrollment	October 16 to October 31, 2019	Election period for 2020 benefits
Comprehensive Annual Financial Report (CAFR)	June 30 each year	Submission of the City's comprehensive annual financial report.
Federal Single Audit	July 30, 2019	Submission of the City's federal single audit in accordance with the federal uniform guidance's audit requirements
State of Illinois Consolidated Year End Financial Report	August 29, 2019	Submission of the City's Consolidated Year End Financial Report for all State funded grant awards in accordance with the State of Illinois Grant Accountability and Transparency Act audit requirements.
Excess Liability Insurance Renewal	December 31, 2019	Annual insurance
Owner Controlled Insurance Program placement for Terminal Area Plan	November 1, 2019	Insurance for TAP must be in place prior to start of construction scheduled to begin December, 2019.
Last day to submit vouchers for previous year	February 28,	All invoices/vouchers from the prior year must be submitted to Finance on or before February 28th.
Close prior year Accounts Payable	Early April	Once the prior year is closed, no invoices/vouchers can be entered for that year.
W-2s must be distributed	January 31	
Illinois Department of Employment Security monthly wage report	Monthly	
Quarterly Federal and State Tax and Illinois Department of Employment Security Filing	Quarterly	
Tax Payments Due	15th of each month	Most tax payments are due on the 15th
Tax Returns Due	August 15th	Most tax returns must be filed by August 15th for the preceding fiscal year of July through June
Nontitled Use Tax for Individuals due	February 28th	Tax return and payment due
Foreign Fire Insurance due	July 15th	Tax return and payment due

Emergency Medical Services Billing Compliance Meetings	Monthly - Committee Quarterly - Executive	Review compliance plan, audits, HIPPA concerns/ issues
TNP Debt	Annual/Last Quarter	Initiation of debt cycle
Employee Debt Cycles	Triannual	Initiation of debt cycle
State Offset Program	Annual/ First Quarter	Claims placed on Illinois Comptroller's system.
Chauffeur Debt License Holds	Monthly	Initiation of holds
PCI Assessments	Mid-July (approx.)	Four annual credit card security assessments begin
Delegate Agency Single Audit Report Reviews	January 1 (approx.)	Annual review of agencies' single audit reports/ federal funding certifications/ financial statements begins
Delegate Agency Voucher Audits	June 1 (approx.)	Annual audit of delegate agencies' voucher expenditures begins
Annual Water Rate Increase	June 1, 2019	Rate increase tied to CPI, June 1 every year. 2019 Increase is 0.82%.
Water/Sewer Tax Rate Increase	January 1, 2020	Per municipal code, water/sewer tax will increase from $2.01 to $2.51 per 1,000 gallons
Fiscal Year end of the City of Chicago	December 31.	Our Comprehensive Annual Financial Report as well as the audit is through 12/31 each year.
1st through 3rd Quarter Financials for Select Funds due to bondholders	150 days after the end of each quarter 1 through 3.	The City must provide limited financial information to its bondholders each quarter for the first 3 quarters each year.
Annual Financial Report (AFR) due to State of Illinois.	180 days after fiscal year end.	The City must report according to the reporting requirements of each specific outstanding bond issue.
Tax Increment Financing Reports due to the State of Illinois.	180 days after fiscal year end	The City must submit a report containing programmatic and financial information for each of its approximately 144 TIF districts.
EMMA filing deadline to the Municipal Securities Rulemaking Board	210 days after fiscal year end	The City must report according to the reporting requirements of each specific outstanding bond issue.
SEC MSRB filings	July 29	
Settlement Audits and PFC Audits	Dec 31	
Departmental Indirect Cost Proposals	March 15, 2020	Approval of indirect cost rates for purposes of allocating and recovering against applicable federal and state grants.

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Tax Policy and Administration: Number of assessments completed	Internal Performance Reports	Yearly	1,261 assessments per year	1,107 assessments were completed in 2018.
Tax Policy and Administration: Number of cases resulting in change	Internal Performance Reports	Monthly	75.5% of cases	73.26% of the cases completed in 2018 resulted in a liability assessed or a refund request reduced or denied
Internal Audit: Delegate Agency Single Audit Report Reviews	Completed Reviews	Annually	100% of agencies from DOF Funding Report	100% of agencies (341 agencies)
Internal Audit: Delegate Agency Voucher Audits	Completed Audits	Annually	12-15% of voucher dollars 70% of agencies	14% of voucher dollars 76% of agencies (447 voucher audits)
Accounting: Bank Reconciliations completed.	N/A	Monthly	Complete for all bank accounts by due date	100%
Accounting: Number of Journal Entries posted.	N/A	Annually	100% of approved journal entries	100% for FY17
Accounting: Number of Budget Vouchers posted.	N/A	Annually	100% of budget vouchers	100% for FY17
Accounting: Submission of all Tax Increment Financing financial reports.	N/A	Annually	100% of Tax Increment Financing financial reports submitted by annually reporting deadlines.	100% for FY17
Accounting: Process all Property Tax Levy Distributions.	N/A	Annually	100% of Property Tax Levy distributions processed within 3 days of receipt from County.	100% for 2018

Utility Billing: Average Call Wait Time	Avaya	Monthly	3.0 minutes	2.9 minutes
Citation Administration: Average Call Wait Time	Cloud ACD (inContact)	Monthly	A: 1-23,800 Calls - 1.40Mins B: 23,801 - 27,500 Calls - 1.71Mins C: 27,501 - 30,500 Calls - 1.87 Mins D: 30,501 - 33,500 Calls - 2.95 Mins E: 33,501 - greater Calls - SLR N/A	A: N/A B: N/A C: 0.77 minutes D: 0.83 minutes E: 0.92
Utility Billing: Average Days to Complete Full Payment Certificate	Online Full Payment Certificate	Monthly	3.0 days	2.2 days
Cash Management: Time to Pay Aldermanic Invoices	Date received at DOF to the date approved for payment	Ongoing	Less than or equal to 5 business days	4.77 days
Cash Management: Time to Pay Central Invoice Processing (CIP) Invoices	Date received at DOF to the date approved for payment	Ongoing	Less than or equal to 5 business days	4.76 days
Workers' Comp: Time to Respond to Inquiries from Injured Employee	Internal reporting	Ongoing	Within in two business days	TBD – Workers' Comp was transferred to DOF on 3/1/19
Workers' Comp: Time to Accept or Deny Claims	Internal reporting	Ongoing	Within 14 days after receipt of all necessary documentation	TBD – Workers' Comp was transferred to DOF on 3/1/19
Accounts Receivable: Debt Check Completion Time	Data from CST and email proxies	Ongoing	5-7 Business Days	2-3 Business Days
Accounts Receivable: Business Contact Center Average Wait Time	Data from Avaya	Ongoing	Less than 10 min	Less than 6 minutes

ONGOING PROJECTS

- **Tax**
  - **Ground Transportation Tax Collection at Airports:** Continue to make improvements to License Plate Recognition software and implement a process to identify and require unregistered providers to come into compliance prior to accessing airports.
  - **Automation of Tax Registration:** Enhancing the website to allow taxpayers to register and manage their accounts online.
  - **Valet Parking Tax Compliance:** Pursuit of a technology-based solution for valet operators to improve tax compliance.
  - **Tax Exemptions and Registration Certificates:** Automating renewal of tax exemption and registration certificates.
  - **Tax Rulings:** Publishing redacted Private Letter Rulings online with the support of the Department of Law to assist taxpayers who have tax questions.
  - **Tax Notification:** Reduction of returned mail by utilizing skip tracing technology to locate parties.
- **Collections**
  - **Chicago Fines, Fees & Access Collaborative:** Continued partnership with the City Clerk's Office, City Council, and advocacy groups regarding fines and fees reform, through identifying opportunities to help Chicagoans in need of debt assistance.
  - **Vehicle Ticketing Debt Payment Plans:** Improved online payment plan options for vehicle related ticket debt, including enhancements to online payment plan functionality allowing those motorists with hardships more time to pay their tickets without penalty or collection costs.
  - **Administrative Hearings Payment Plans:** Technological enhancements including the provision of online plan terms and capturing email addresses for reminder and default notifications.
  - **Transportation Network Provider Debt Checks:** Expansion of the debt matching process and additional email notifications to drivers including debt details and payment options.
  - **Constituent Notifications for Revenue Collections:** Revenue collection improvements, including a redesign of ticketing notices and utilizing skip tracing for return mail processing
  - **Debt Checks:** Creation of a new, comprehensive web-based debt check platform to support a more timely and efficient debt check process.
  - **Public Outreach:** Creation of education campaigns and materials to improve public knowledge of payment options and debt relief programs.
  - **Driver's License Suspension Notifications:** Improvements to the process which includes extending the timeline and providing additional notice with a goal of increasing vehicle owner response rates, helping motorists resolve debt and avoid suspension.
  - **Fresh Start Payment Plan:** Those debtors who file or have filed chapter 7 bankruptcy are entitled to debt relief and special payment plans. The system must be updated to manage the special terms of this program.
- **Street Operations**
  - **GPS Tracking Technology:** Implementation of real time GPS tracking of vehicle booters and parking enforcement aides for tighter control and increased accountability.
  - **Parking Enforcement Aide Deployment:** Implementation of a solution supporting equitable assignment of parking enforcement aides throughout the City.
- **Payment Processing**
  - **Payment Processing Technology:** Upgrades at the City's payment centers and payment kiosks, including improved data security and expansion of online payment options.

- **Payment Kiosk Expansion:** Installation of payment kiosks at police stations and libraries, including 24/7 kiosks, ADA compliant kiosks, and always for the acceptance of cash, checks, and credit card.
- **Point of Sale System:** Replacement of the point of sale system to ensure compliance with Payment Card Industry requirements, reduce fraud prevention, automatic return payment processing, secure payment processing for collection agencies, and always for additional online payment options.

- **Utility Billing and Customer Service**
  - **Billing System Upgrades:** Upgrade of outdated databases and including a new, web-based user interface. scheduled to go live on May 28, 2019.
  - **Bill Updates:** Revision of metered and non-metered water bills with the assistance of a behavioral science firm to improve bill clarity, advise of payment plan options and improve revenue collection.
  - **Municipal Water Bill Debt Repayment:** Management of Consent Decree rulings for recovery of water bill debt from the Village of Dolton and the City of Harvey, with the assistance of the Law Department.
- **Risk Management**
  - Annual property and casualty insurance renewals
- **Accounts Payable**
  - **Recovery Services RFP:** Issuance of an RFP for a solution to improve the City's internal auditing controls in areas including payment processing, revenue recovery, overpayments, fraudulent activity, duplicative payments, incorrect invoices, incorrect payments, and payments for services not rendered or commodities not ordered.
- **Payroll**
  - **CFD/CPD Timekeeping:** Implementation of a swipe in/out system for CPD and automated overtime timekeeping.
  - **Chicago Automated Time and Attendance (CATA):** Procurement and implementation of a replacement for the CATA timekeeping system, which is the end of it's useful life.
- **Accounting and Financial Reporting**
  - **2018 CAFR:** Preparation of the Comprehensive Annual Financial Reports Financial Statements Overview for 2018 by June 30.
  - **Government Accounting Standards Board Statements:** Implementation of new statement issued by the GASB, regarding accounting for leases and other post-employment benefits. Deloitte has been engaged to assist with the implementation effective date for the City's fiscal year ending December 31, 2020.
  - **MDW Airport Invoicing:** Implementation of the CDA eBilling system at Midway Airport, replacing an old manual invoicing process.
- **Grants and Project Accounting**
  - **Process Review and Improvements:** Automation of manual processes and to encourage efficient set-up, monitoring, and closure of accounting funds.
  - **Transparency Improvements:** Implementation of new processes and management tools to support tracking, collaboration, and communication among stakeholders during grant lifecycles.
  - **Policy and Procedure Updates:** Completion of a review and update of policy and procedure documentation to ensure consistency across all departments.
  - **DocuSign Pilot:** Testing of an electronic signature pilot program for delegate agency submissions and payments to facilitate timely processing and reduce paper.

- **Worker's Compensation**
  - **Claims Management System**: Implementation of upgrades to the current version of the software. The current version will soon no longer be supported by the software vendor.
  - **State Requirement Reporting**: Implementation of additional software modules needed to comply with new state reporting requirements effective in July 2019 for workers' compensation incidents.
  - **Review of Processes, Controls and Claims Management:** DOF has just transitioned workers' compensation from the Committee on Finance and will continue to review all aspects of the program to identify gaps and areas for improvement.

DEPARTMENT OF ADMINISTRATIVE HEARINGS

CENTRAL PURPOSE AND KEY FACTS

The mission of Department of Administrative Hearings (DOAH) is to provide quality administrative hearings for the City in a timely and efficient manner, with respect for the dignity of individuals and their due process rights. DOAH is an independent entity that hears cases relating to violations of the Municipal Code, the Chicago Park District Code and the Chicago Transit Authority Code.

The Department retains and trains outside attorneys to adjudicate cases and serve as Administrative Law Judges.

The Department hears cases under four (4) categories: Buildings, Municipal, Environmental Safety/Consumer Affairs and Vehicles. DOAH is committed to assisting *pro se,* or "self-represented," litigants to effectively navigate the administrative hearing process.

SERVICES/PROGRAMS

The help desk at the Central Hearing Facility, which is staffed and independently operated by attorneys from the Coordinated Advice and Referral Program for Legal Services (CARPLS) is open four (4) days a week. CARPLS is a non-profit legal aid service that provides low-income clients direct access to experienced attorneys through legal aid hotlines and court-based help desks. The help desk provides support to these *pro se* litigants by educating them about their legal rights and remedies, providing them with practical "how to" advice to present their side of the case, and providing assistance in preparing motions. The help desk is jointly funded by the City and the Chicago Bar Foundation.

A second source of assistance for respondents continues to be provided by the Telephone Language Line Interpretation Services, known as the "Language Line." This service is available for respondents whose first language is not English. All the hearing rooms and the Central Hearing Facility and neighborhood hearing sites provide access to Language Line interpreters. This service enables respondents to understand and fully participate in the administrative hearings process by providing ready telephone access to interpreters who speak more than 170 languages.

ACCOMPLISHMENTS

- **Cases Filed**: In 2018, DOAH accepted 514,859, a 9% increase in filings from 2017
- **Hearings Conducted**: In 2018, DOAH conducted 665,294. a 9% increase from 2017.
- **CARPLS:** During the last four years, DOAH has assisted 6,715 respondents at the Central Hearing Facility's DOAH legal help desk. The most common requests for service pertain to vehicle impoundment, building code and general ordinance violations.
- **Language Line:** From January 1, 2015 through December 31, 2018, this service has provided 153,148 minutes of translation for Respondents.

Longer-term projects include:

DATA SHARE WITH THE CHICAGO HOUSING AUTHORITY

On September 10, 2014, the City Council approved an intergovernmental agreement between the DOAH and the Chicago Housing Authority that will promote safe, decent and sanitary housing for Housing Authority tenants, as well as provide efficiencies for the DOAH by reducing case continuances. The agreement authorizes the DOAH to share certain case information with the Chicago Housing Authority to ensure that Section 8 landlords implement corrective measures and complies with applicable building and sanitation ordinances.

VEHICLE HEARING DIVISION – CUSTOMER SERVICE ENHANCMENTS - E-REQUEST

After an infrastructure upgrade, vehicle owners can request an in-person hearing or upload documents for a contest by mail (CBM) hearing directly from the parking website.

Following is a chart summarizing the number of E-Requests which have been received by DOAH.

E-REQUEST TOTALS				
	2016	2017	2018	2019
January	1,551	9,510	10,112	8,095
February	3,841	8,724	8,389	6,375
March	4,454	9,510	10,151	
April	4,583	9,126	11,468	
May	4,865	9,698	11,923	
June	5,033	10,054	12,036	
July	6,266	11,080	12,766	
August	7,655	11,355	12,699	
September	8,439	10,326	10,905	
October	9,381	10,570	11,281	
November	8,986	9,958	11,240	
December	8,331	9,104	9,910	
TOTAL:	**73,385**	**119,015**	**132,880**	**14,470**

POUND ONE CASES

DOAH helped implement an electronic system to improve efficiency and reduce CPD's workload managing 5,000 annual impoundment cases. We continue to monitor and support the program.

PERFORMANCE TRACKING

DOAH reviews these reports on a quarterly basis to:

- Identify both open and closed individual cases that do not meet the time to disposition standard established for that case type;
- Investigate the reason individual cases did not meet the time to disposition standard;
- Assess whether the reason is caused by factors within DOAH or the enforcing department's control, or whether it was caused by an external factor (such as a motion to set-aside or a circuit court remand order); and
- If appropriate, work to dispose of individual cases in which the disposition time is unnecessarily long.
- Identify case types that do not meet the 100% clearance rate.

COURTHOUSE PROFESSIONALISM TRAINING

In 2017, 149 DOAH department members, Administrative Law Judges, courthouse security personnel, City prosecutors, representatives from various enforcement departments and outside counsel have attended the civility training program at DOAH. It is anticipated that these participants will use the customer service skills/ tips they learned during this training during all future interactions with the public and their colleagues.

VACANT PROPERTY VIOLATIONS

Since September 2000, DOAH has adjudicated vacant property violations which are initiated by CPD Vacant Building Officer (VBO) within each district of the Troubled Building Investigative Unit (Unit 241). These officers ensure that the citations are properly written and that the current property owner is named as the Respondent.

DOAH coordinates with the Troubled Building Unit and prepares a monthly report for the TBU which includes the date of violation, unit of issuance, property address and Ward number for those cases which have not been filed by the TBU officers.

MIGRATION TO THE CLOUD – AHMS (NON PARKING CASE MANAGEMENT SYSTEM)

DOAH has been working with DoIT and Motorola to successfully migrate the non-parking system to the Cloud.

POSITIONS

of FTE's
42

BUDGET

Fund	Amount
Corporate Fund	$8,412,662
TOTAL	**$8,412,662**

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Chicago Housing Authority (CHA)	Provide hearings related to tenant grievances, housing choice vouchers and tenancy termination	03/05/2014	New intergovernmental agreement approved by City Council on March 13, 2019 which expires on 3/31/2024
Chicago Housing Authority (CHA)	Sharing of DOAH case information with CHA to ensure owners of rent-subsidized properties are in compliance with Municipal Code	01/16/2015	01/16/2025

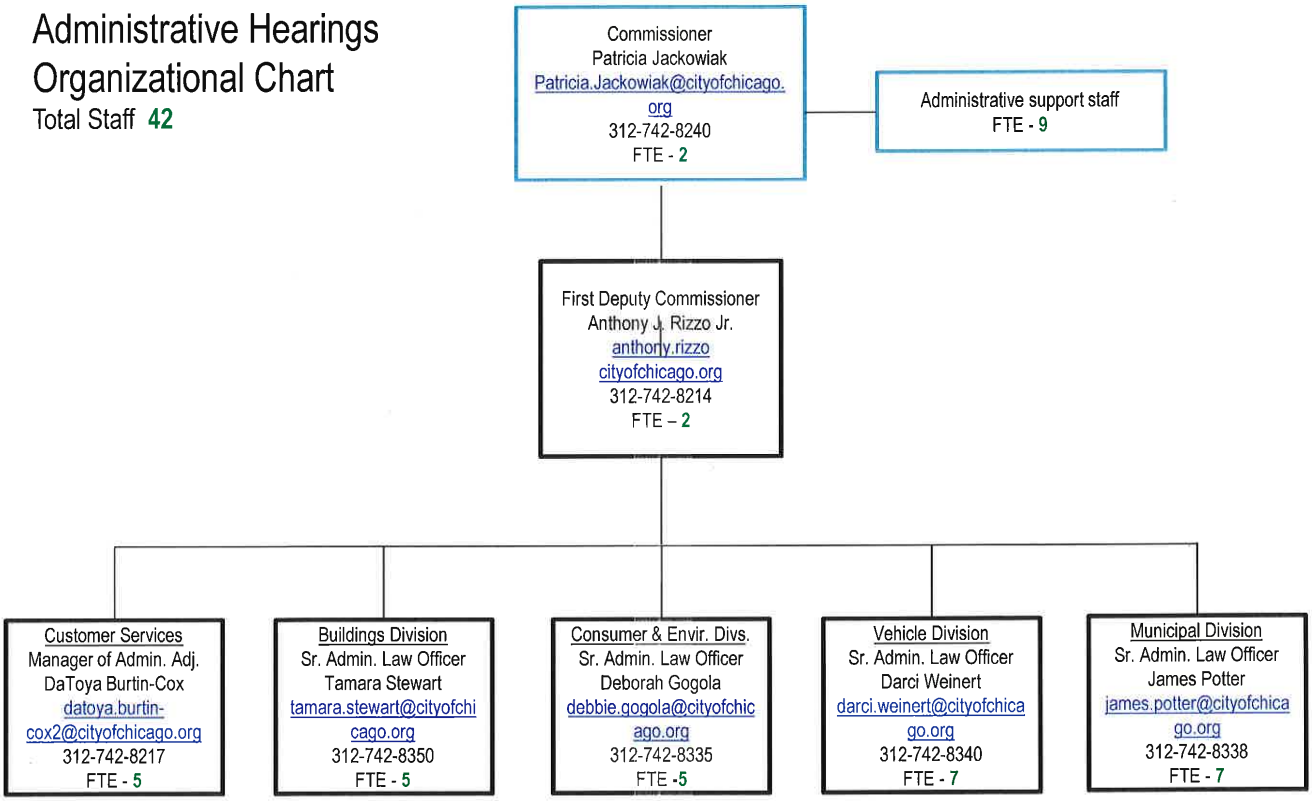
MAJOR CONTRACTS

Other than CARPLS, DOAH does not hold any contracts outright. DOAH utilizes vendors that provide services to multiple City departments, including:

- Language Line (held by OEMC)
- IBM (held by DOF)
- Motorola (held by DOIT)
- Arrow (held by DPS)
- Canon (held by DPS)
- Various transcription firms (held by Law)

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
CARPLS (Coordinated Advice and Referral Program for Legal Services)	16861 Sole Source Agreement	Provides low-income clients direct access to experienced attorneys through legal aid hotlines and court-based help desk four (4) days a week at DOAH	$35,000	03/13/2008	N/A

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Department of Administrative Hearings (Commissioner Office)	740 North Sedgwick; Suite 600	60654	312-742-8200	Mon – Fri, 8 a.m. – 5 p.m.
Department of Administrative Hearings (Divisional Administrative Offices)	740 North Sedgwick; Second Floor	60654	312-742-4747	Mon – Fri, 8 a.m. – 5 p.m.
Central Hearing Facility	400 West Superior	60654	312-742-4747	Mon – Fri, 9 a.m. – 4 p.m. Sat 9 a.m. – 3 p.m. Booting and Water Debt Hearings
North Side Hearing Facility	4445 North Pulaski Road	60630	312-742-2553	Mon – Fri, 8 a.m. – 4 p.m.; Vehicle hearings
South Side Hearing Facility	2006 East 95th Street	60617	312-745-2012 312-745-2026	Mon – Fri 8 a.m. – 4 p.m. Vehicle Hearings Wed & Fri 8 a.m. – 4 p.m. Streets and Sanitation Hearings

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Annual Mandatory Administrative Law Judge (ALJ) Meeting	September 24, 2019	Annual meeting with Continuing Legal Education (CLE)

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Vehicle Division In Person Hearings	Number of Days to Receive Hearing Decision (from date hearing requested)	Weekly	45 Days	Week of 3/11 – 3/15; 36 Days
Vehicle Division Contest by Mail Hearings	Number of Days to Receive Hearing Decision (from date hearing requested)	Weekly	35 Days	Week of 3/11 – 3/15; 12 Days

ONGOING PROJECTS

TEXT MESSAGE NOTIFICATION PROJECT

- DOAH has taken the lead on a project which was recommended by ideas42. ideas42 noted that New York City has found a significant decrease in its failure-to-appear rates after to the implementation of text message reminders.
- Since its initial meeting with ideas42, DOAH has identified police issued violations as being the case type which has the highest failure to appear rates
- ideas42 will also conduct behavioral science and data analysis on defaults, appearance rate and number of pre-payments.

MOBILE ELECTRONIC TICKETING SYSTEM UPGRADE (COMMONLY KNOW AS METS 2.0)

- DOAH has been working with DOIT, Law and DSS to upgrade its e-filing program. Currently, DSS is the only municipal department which electronically files cases to DOAH.
- DOAH is awaiting confirmation from DOIT and DPS as to the date the selected vendor can begin work on this project.

ONLINE PAYMENT OF DOAH NON-PARKING VIOLATIONS

- Introducing online payment for non-parking violations will ensure that payments are processed quickly and posted to the underlying DOAH case as soon as possible.
- DOAH anticipates that this customer service enhancement will reduce the number of in-person pre-payments and daily inquiries from people who have issues completing their transactions online.
- DOAH anticipates that the work on this project can begin on or about May 25, 2019.

CHICAGO DEPARTMENT OF LAW

CENTRAL PURPOSE AND KEY FACTS

The Department of Law is responsible for providing legal counsel and representation for the City of Chicago, including Boards and Commissioners and City Council, and the Departments, officers and employees of the City, as they establish and administer policies and programs to benefit Chicago residents. The Department employs approximately 280 lawyers that handle litigation, transactional, and legislative projects, and enforce the Municipal Code.

DOL litigates cases in every federal, state, and administrative courtroom in the City. Our transactional lawyers routinely work in conjunction with colleagues in the Department's legislative section on complex deals involving large-scale public projects. Our service takes many forms, from helping communities through effective ordinance preparation and enforcement, to providing City departments with legal advice.

The Law Department is committed to the goals of the City, and its programs and services include work involving communities, the environment and economic development. Law Department attorneys take responsibility for important cases, in a variety of legal areas, and play a role in visible issues that have an impact on public policy.

SERVICES/PROGRAMS

Appeals
Handles all appeals to state and federal appellate courts, including the Illinois Appellate Court, the Illinois Supreme Court, the Seventh Circuit Court of Appeals, and the U.S. Supreme Court.

Affirmative Litigation Division
Represents the City in a broad range of affirmative investigations and litigation matters in both federal and state courts to protect the interests of the City and the rights, health, and safety of its residents under the City's false claims, consumer fraud, and revenue ordinances, as well as other applicable law.

Aviation, Environmental, Regulatory & Contracts
Practices in the following areas: aviation, environmental, general regulatory, intellectual property, procurement, public utilities and telecommunications.

Building & License Enforcement
Prosecutes in the following areas: conservation; license enforcement; troubled buildings, including drug and gang house and demolition; and zoning.

Collections, Ownership & Administrative Litigation
Practices in the following areas: collections, liens and acquisitions, ownership and financial/bankruptcy.

Constitutional & Commercial Litigation
Represents the City of Chicago and City officials in a broad range of constitutional and commercial litigation, and provides pre-litigation counseling.

Employment Litigation
Defends the City of Chicago against allegations of discrimination brought by current and former employees and applicants in state and federal court.

Federal Civil Rights Litigation
Defends Chicago Police officers and the City in federal civil cases brought under 42 U.S.C. §1983.

Finance & Economic Development
Provides legal assistance in areas involving improving public infrastructure, revitalizing blighted areas through economic development initiatives, providing affordable housing, and creating and retaining jobs for City residents.

Labor
Represents the City in all aspects of labor and employment law.

Legal Counsel
Provides legal assistance for drafting legislation at the request of the Mayor's Office, City Departments, and Aldermen.

Legal Information & Prosecutions
Provides legal advice concerning the Freedom of Information Act and acts as counsel for the City for FOIA appeals filed with the Attorney General's office. Also prosecutes the municipal code in Branch Courts and Traffic and administrative hearings.

Public Safety Reform
Interacts with the court, the attorney general's office and independent monitor on behalf of the Chicago Police Department, Chicago Office of Police Accountability and other City departments to ensure compliance with the reforms identified and required in the consent decree.

Real Estate
Provides legal assistance to client departments in connection with the purchase, sale, leasing, condemnation, zoning and development of land, as well as the opening, vacation and dedication of public rights of way.

Revenue Litigation
Performs primarily tax work for the City, which includes litigating issues such as the enforcement or validity of various taxes, fees and other revenue measures along with property tax valuation disputes and property tax rate objections. Also advises on issues concerning taxes, fees and other revenue measures.

Torts
Defends the City and its employees in personal injury, property damage and workers' compensation claims.

ACCOMPLISHMENTS

Police Reforms and Consent Decree. The Law Department played a key role negotiating with the Illinois Attorney General's Office over the terms of the consent decree while helping the CPD move forward with reforms, including the rollout of body-worn-cameras, a new use of force policy and improved training.

In September 2018, DOL announced a negotiated a consent decree with the Attorney General's Office and released the terms of the agreement for public comment. The federal judge overseeing the litigation approved the consent decree terms on March 1, 2019.

Secured Award of Public Safety Grants While Continuing to Fight Unlawful Conditions. DOL filed a lawsuit in August 2017 against the Trump Justice Department challenging new requirements being placed on public safety grant funds. The District Court ruled in our favor, holding the Trump Administration's efforts unconstitutional. While there is still an appeal pending in the 7th Circuit, the DOJ has awarded the City its entire amount for the 2017 fiscal year. Instead of accepting the decisions by the judges in this case, and its many court loses, the DOJ again attempted to put restrictions on the 2018 Byrne JAG grants. As a result, another lawsuit challenging the unlawful restrictions was filed in November and demanded that DOJ pay our attorneys' fees in addition to other relief.

Fighting Census Citizenship Question. The Trump administration proposed politicizing the 2020 census by adding an unnecessary citizenship question that will depress response rates in cities like Chicago with large immigrant populations, threatening those cities' fair representation in Congress and the Electoral College, as well as billions of dollars in critical federal funds. First, Department attorneys authored a formal comment to the Trump Administration on behalf of Chicago and 18 states, 10 cities and five counties urging the Census Bureau to reconsider its decision. Second, the City joined a group of cities and states in filing a lawsuit to block the Trump Administration from demanding citizenship information in the 2020 Census. A federal judge ruled in Chicago's favor to block the question, but the Trump Administration is appealing the decision.

Obama Presidential Center. The Law Department continues to provide legal counsel and work to resolve any legal issues relating to the OPC, including fighting an ongoing lawsuit brought by a group that is attempting to halt the project at its location in Jackson Park. We are working with the Obama Foundation, the Chicago Park District, the National Park Service, and the state historic preservation office regarding potential measures to mitigate any environmental or historic impacts of the project.

Filing Suit Against E-Cigarette Producers and Sellers. Working with the City's Department of Business Affairs and Consumer Protection, DOL filed lawsuits against dozens of online retailers of e-cigarettes and vaping liquids for selling products to minors, and while this litigation continues, several companies have agreed to change practices or exit the Chicago market.

Data Breach Litigation. The Law Department continues to litigate consumer protection lawsuits that we filed against Equifax and Uber to ensure that the companies are held accountable for their massive data breaches and subsequent failure to give timely notice to Chicago residents, as well as to force the companies to offer remedies and restitution to those impacted by the breaches. Other jurisdictions across the country have also filed cases against Equifax, and our case has been included with others in a Multi-District Litigation in Atlanta. The City continues to vigorously advocate for residents in this case as we work within the parameters set by the court for this expansive litigation.

Settlement with Rideshare Companies. The Law Department, in conjunction with the Department of Business Affairs and Consumer Protection, negotiated more than $10 million in settlements from rideshare providers Uber, Lyft and Via. These payments, along with internal changes made by the companies, settle allegations that the companies committed process violations by performing background checks that were not consistent with Chicago's standards as set by the City's rideshare ordinance.

Pursuing Damages from Opioid Manufacturers. The Department of Law continues its groundbreaking litigation against manufacturers and marketers of highly addictive opioid-based pain relievers, the usage of which fueled a national health crisis. DOL also filed a complaint against the top three distributors of opioids for their role in the public health crisis. This litigation is now part of a Multi-District litigation in Ohio. Fortunately, since we played such an important role as the first city to bring a suit against these companies, Chicago is expected to be one of the first lawsuits brought to trial in this litigation.

U.S. Steel Violations. The Law Department is pursuing litigation against U.S. Steel under the Clean Air Act for dumping toxic chemicals into Lake Michigan. DOL is awaiting the court's decision on the City's motion to lift a stay pending entry of a proposed consent decree entered by the federal government, Indiana, and U.S. Steel, as well as the City's motion to intervene in the federal government's parallel lawsuit against U.S. Steel.

Protecting the Affordable Care Act. Together with several other cities and individual plaintiffs, the Law Department sued the Trump Administration and others in the District of Maryland. The complaint is the first lawsuit of its kind alleging that the Administration violated that Constitution's Take Care clause by sabotaging the Affordable Care Act, and that a federal rule implementing the ACA violates the Administrative Procedure Act.

Ordinance Amendments. Working with the Mayor's Office and members of City Council, amendments were made to the City's False Claims and Consumer Fraud Ordinances that will enhance the City's ability to investigate, identify, and seek legal redress against acts of false claims and consumer fraud directed at the City and its residents.

Collective Bargaining. We have completed labor negotiations with 35 of the City's 45 collective bargaining units, including AFSCME and COUPE, which comprises 31 units. We are actively engaged in collective bargaining with 8 units, including the FOP, police supervisory units and firefighters. Bargaining with the police unions has included proposals involving economic and operational issues, as well as the proposed contract revisions recommended by the Taskforce on Police Accountability and the U.S. Department of Justice.

Pursuit of Unpaid Water Bills. Attorneys continue efforts to collect money owed from the City of Harvey. The judgment was amended on December 19, 2018 to include the additional unpaid bills and invoices, and the current balance owed under the amended judgment is $28.8M. The court-appointed receiver has been paying Harvey's current water bills since December 2017, and, to date, has paid $9.7M on the judgment.

The Law Departments has also reached a consent decree with Dolton regarding its overdue water bills, and after an initial payment of $600,000, Dolton will pay $8.7 million plus interest over ten years.

Nuisance Businesses and Drug Sale and Crime Hot Spots. The Law Department has continued to work with CPD and DOB to eliminate nuisance businesses, including businesses that are used by street gangs as locations for narcotics trafficking and other illegal activities, through a variety of enforcement efforts.

Attorneys prosecuted more than 526 drug and gang house cases and 733 license cases, including 417 house-sharing cases; prosecuted businesses that cause a community nuisance under the City's public nuisance ordinance, seeking to revoke the business' liquor and/or other licenses and/or to impose a plan of corrective action. Attorneys also worked closely with CPD to enforce the City's Summary Closure Ordinance, which was enacted in 2015 and subjects businesses to a summary closure of up to six months when operated in a manner that threatens public safety. In 2018, action was taken against seven businesses, which matches the 2017 total.

POSITIONS

of FTE's
449

BUDGET

Fund	Amount
Corporate Fund	$30,621,035
Water Fund	$1,726,929
Vehicle Fund	$1,562,583
Sewer Fund	$826,394
Midway Airport Fund	$456,089
O'Hare Revenue Fund	$2,090,429
OB21 - TIFF Adminstration	$1,177,426
OJ45 – CDBG	$1,845,892
TOTAL	**$40,306,777**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
OJ45 – CDBG	Federal	2019	12/31/2019	$1,845,892

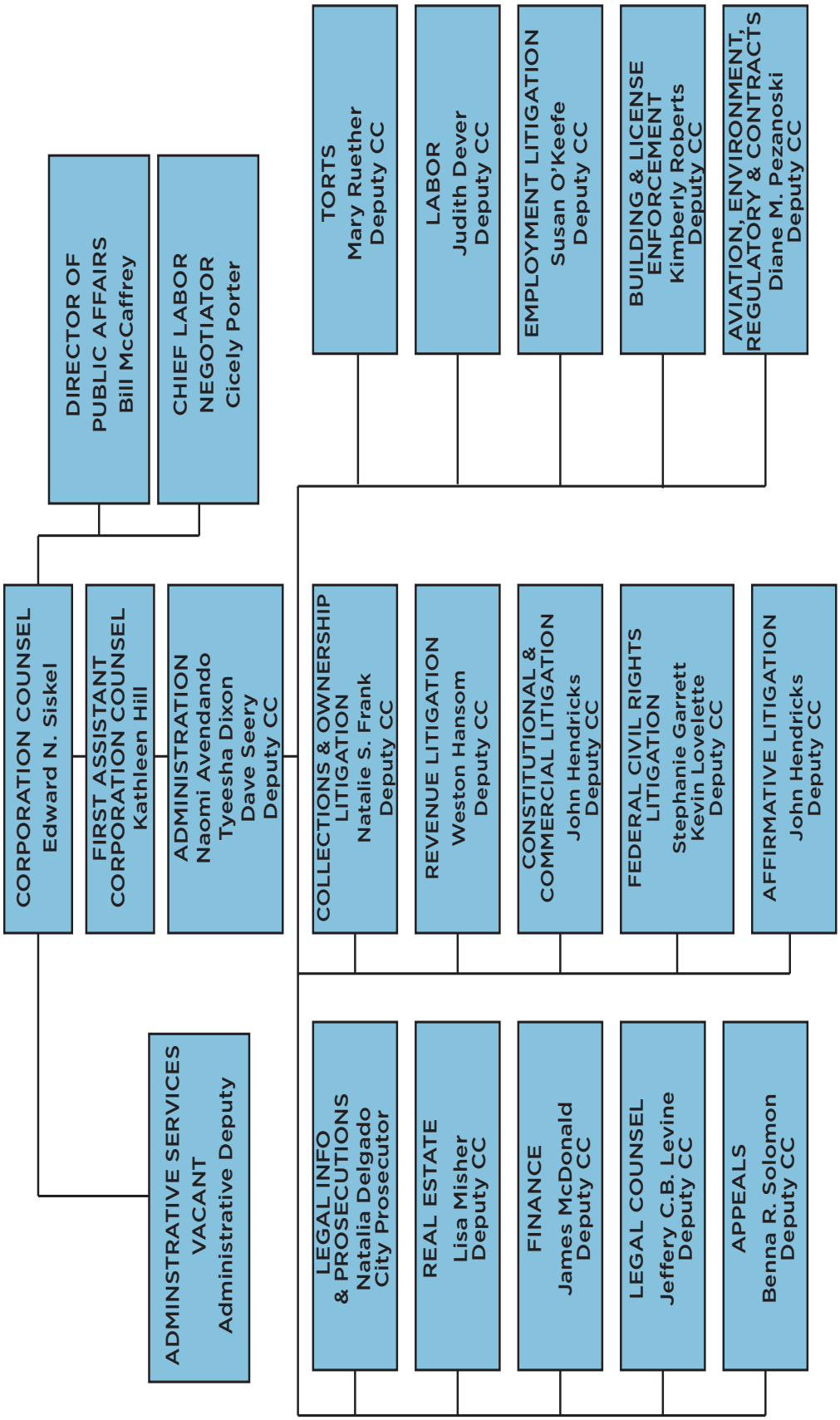
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Consent Decree	Police Reform/Oversight	3/1/2019	n/a

MAJOR CONTRACTS

Vendor Name	Po/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
Carlin Transcription Services	30294	Court Reporting And Transcription Services	$250,000	2/4/2015	10/31/2019
Barealtime, Ltd.	30302	Court Reporting And Transcription Services	$50,000	2/4/2015	10/31/2019
Urlaub, Bowen & Assoc. Inc	30300	Court Reporting And Transcription Services	$1,875,000	2/19/2015	10/31/2019
McCorkle Litigation Services Inc	30298	Court Reporting And Transcription Services	$2,375,000	12/16/2014	10/31/2019
DCM Court Reporting Inc	30295	Court Reporting And Transcription Services	$1,925,000	1/20/2015	10/31/2019
Esquire Deposition Solutions LLC	30296	Court Reporting And Transcription Services	$1,875,000	3/5/2015	10/31/2019
Us Legal Support Inc	30299	Court Reporting And Transcription Services	$2,375,000	12/29/2014	10/31/2019
Bridges Court Reporting	30303	Court Reporting And Transcription Services	$2,600,000	11/6/2014	10/31/2019
L.A. Court Reporters LLC	30297	Court Reporting And Transcription Services	$2,600,000	11/6/2014	10/31/2019
Newark Knight Frank Management	29690	Facility Service Center	$6,487,208	6/3/2014	6/2/2021
Law Bulletin Publishing Company	32230	Legal Notice Publication Services	$1,790,000	4/27/2015	4/27/2020
American Legal Publishing Corp	29438	Municipal Code Printing, Sales, Web Hosting And Editing Supplementation Services	$425,000	9/2/2014	9/3/2019
Corvel Enterprise Comp Inc	26395	Third Party Claims Administrator	$5,829,809	5/7/2012	5/3/2019
Greater Illinois Title Co.	49308	Title Services	$1,500,000	2/1/2017	1/31/2022

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Office	121 North LaSalle, Room 600	60602	312-744-0200	Mon – Fri, 9 a.m. – 5 p.m.
Office	121 North LaSalle, Room 400	60602	312-742-0007	Mon – Fri, 9 a.m. – 5 p.m.
Office	30 North LaSalle 700 800 900 1020 1040 1230 1400 1640 1700	60602	312-744-8791 312-744-7150	Mon – Fri, 9 a.m. – 5 p.m.
Office	740 N. Sedgwick 1st Floor 3rd Floor	60654	312-742-8422	Mon – Fri, 9 a.m. – 5 p.m.

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Annual Audit	June 1, 2019	DOL provides a list of pending litigation for the combined financial audit.

ONGOING PROJECTS

- **Affirmative Litigation Initiative.** The Law Department continues to build on the success of the recently established Affirmative Litigation Division. This division is now working on many cases, including the opioid litigation; the data breaches by Equifax and Uber; the environment violations by U.S. Steel; violations of the Take Care clause of the Constitution regarding the Affordable Care Act; concerns regarding immigrants, including the proposed 2020 census question on citizenship; and violations of Chicago's ordinance by sellers of E-Cigs and liquid.
- **Support Police Reforms.** Going forward, Law will continue to assist and support CPD, COPA, OEMC and others with making necessary reforms to implement the consent decree and will coordinate responses to the independent monitor, the Attorney General's office and the court.
- **Creating Separate FCRL Divisions** The Department is completing its transition of the Federal Civil Rights Litigation division into two separate sections — a City Defense Section and an Individual Defense Section. The cases that FCRL handles are becoming more complex, and this change will improve how cases are litigated by allowing attorneys to focus on very specific legal claims and discovery obligations. In addition, it will eliminate any appearance of a conflict of interest stemming from the Law Department's defense of individual police officers in civil litigation while at the same time representing the City in response to allegations of policies that led to constitutional violations.
- **Improve Diversity.** Increasing diversity within the Department of Law and retaining legal firms who are diverse is a key goal. Leadership continues to place a priority on diversifying the department and are employing a number of strategies to attract diverse candidates. This includes speaking with diverse bar

associations and holding an open house to recruit attorneys. We have also teamed up with the Diverse Attorney Pipeline Program to recruit diverse law students. As part of this initiative, diverse students spend one summer working for the Law Department and the following summer working for law firms that do a significant amount of legal work for the City.

- **Support Citywide Initiatives.** Attorneys will further support infrastructure and economic projects that will have a positive impact on the City, such as long-term development at O'Hare and projects of the Chicago Infrastructure Trust.
- **ACLU Investigatory Stops Agreement.** The Law Department will continue efforts with CPD toward obtaining a determination by Judge Keys that CPD's policies and practices relating to investigatory stops are in substantial compliance with state and federal law.
- **Improving Police Board Prosecutions.** DOL will build on the momentum created by DOL's recent successes, to assist CPD, COPA, and the Police Board in implementing additional reforms to ensure that charges and recommended discipline are best positioned to survive Police Board, and ultimately judicial, review.
- **Further Expand Pro Bono/Volunteer Opportunities.** DOL will do additional outreach to outside firms for pro bono assistance on high-profile cases, while also establishing partnerships with private law firms and attorneys to offer mentoring and training opportunities for city attorneys.

DEPARTMENT OF HUMAN RESOURCES

CENTRAL PURPOSE AND KEY FACTS

The Department of Human Resources manages the human resources functions for the City, including hiring, employee records, position classification and compensation, training and development, testing, and diversity and equal employment opportunity. The department consists of the following divisions:

- **Employment Services**

  The Employment Services division is responsible for administering and facilitating the City's hiring processes pursuant to the City of Chicago Hiring Plan. Employment Services assists operating departments in recruiting qualified applicants, posts bid announcements and job opportunities, screens applicants, and ensures compliance with the City's Hiring Plan.

- **Information Services**

  The Information Services division is responsible for maintaining employment records related to the life cycle of City employees from hire through end of employment. The division maintains the City's Human Resources Information System ("HRIS") and the associated documentation related to HR transactions.

- **Classification and Compensation**

  The Classification and Compensation division is responsible for maintaining the City's Classification and Pay Plan. The division establishes job descriptions and makes recommendations regarding the appropriate compensation level for all positions at the City. The division is also responsible for auditing positions to ensure that positions are acting within their applicable classification.

- **Testing**

  The Testing division is responsible for developing tests and assessment tools utilized in the City's hiring processes. The division develops tests "in-house" for a variety of positions, validates "off-the-shelf" tests to ensure compliance with EEOC Guidelines, and manages the relationship with vendors hired by the City to develop large scale entry-level and promotional exams for the Chicago Police Department and the Chicago Fire Department.

- **Training & Development**

  The Training and Development division promotes the effectiveness and productivity of the City workforce by providing quality educational programs on a broad range of subjects. The division creates and delivers training that supports Citywide initiatives and departmental goals and enhances individual performance.

- **Diversity & EEO**

  The Diversity & Equal Employment Opportunity (EEO) division creates and implements procedures that promote an inclusive workforce, including processes for resolution of complaints of discrimination and harassment, providing reasonable accommodations for employees with disabilities and addressing concerns regarding workplace violence.

- **Commissioner's Office/Finance and Administration**

  The Commissioner's Office and the Finance and Administration division are responsible for managing the day-to-day operations of the department which includes managing the department's contracts, responding to FOIA requests, developing policies and procedures for both the department and for the City, preparing and maintaining the department's budget, and general office management.

SERVICES/PROGRAMS

- **Training & Development**

  The Training and Development division delivers training on various city policies to promote compliance with those policies, including courses on the City's Hiring Plan, Contractor Policy, EEO, Reasonable

Accommodation and Violence in the Workplace polices, and on the Interviewing and Consensus Meeting process.

- **EEO Division**

  Complaint process: Investigates allegations of harassment and discrimination related to protected categories, as well as sexual harassment. Manages intake of employee complaints and concerns through a hotline number, dedicated EEO division mailbox and walk-in procedures.

  Government Reporting: Submits federally-mandated reports of demographic information on the City's workforce.

  Training on EEO policies: Develops training content related to EEO Division policies; delivers training to supervisory employees.

  Accommodation process: Manages all processes related to accommodating employees with disabilities and employees in need of accommodation related to pregnancy. Conducts interactive process with departments and handles purchasing of equipment or devices needed to implement accommodations.

- **Employee Assistance Program**

  The Employee Assistance Program provides free, short term counseling, treatment and referral services for City employees and their benefit-eligible family members. A trained Clinical Therapist provides professional support and confidential assistance for a wide range of personal concerns including stress, relationship or family conflicts, substance abuse issues, bereavement and post-traumatic reactions. The services provided by the EAP are protected by the Health Insurance Portability and Accountability Act ("HIPAA").

- **Human Resources Board**

  The Human Resources Board is housed within the Department of Human Resources. The Board consists of three members appointed by the Mayor, one of whom is appointed as the Chairperson. The Board is responsible for hearing employee grievances for Career Service employees related to discharges and certain disciplinary actions. The Board is also responsible for deciding appeals from entry-level Police Officer candidates who were disqualified based on the background investigation conducted by the Chicago Police Department during the pre-employment process. Individual cases are conducted by Hearing Officers who make recommendations to the Board after the case has been litigated. The Department of Law is responsible for representing the City in any hearing before the Board.

ACCOMPLISHMENTS

- Achieved a finding of substantial compliance by the Federal court in the Shakman v. Democratic Organization of Cook County in 2014 which ended Federal oversight of City hiring practices.
- Revised and issued Hiring Plans for the City of Chicago, the Chicago Police Department, the Chicago Fire Department, and the Department of Law which were approved by the Federal Court (2011-2014).
- Conducted extensive minority recruitment campaigns for entry-level Police Officer which resulted in a substantial increase in applications from minority candidates (2016-2019).
- Drafted and released new Diversity & Equal Employment Opportunity Policy (known as EEO Policy) (March 2013), and updated this Policy in 2019 to clarify reporting procedures and responsibilities.
- Revamped staffing and investigative procedures for the EEO Division, including creating new title of EEO Officer and expanded staffing of Investigators.
- Created new title of Disability Officer to handle all accommodation requests under a consistent citywide process.
- Drafted and released new Reasonable Accommodation Policy (July 2015).
- Drafted and released new Violence in the Workplace Policy (February 2017) and provided extensive training for departmental Violence in the Workplace Liaisons.
- Drafted and released Reasonable Accommodation Policy Regarding Pregnancy, Childbirth and Related

Conditions, known as Pregnancy Accommodation Policy (February 2019).

- Drafted and issued the City's first Paid Parental Leave Policy (2011).
- Drafted and issued a revised VESSA (Victim's Economic Safety and Security Act) Policy, and provided for four weeks of paid VESSA leave for City employees.
- Drafted and issued the City's first FMLA (Family and Medical Leave Act) Policy and conducted extensive training for City departments on how to manage FMLA. Hired a Compliance Officer to audit the administration of FMLA and to serve as a resource for departments.
- Launched Chicago eLearning, a platform to allow online delivery of training courses Citywide.
- Launched a document management system that stores and maintains HR-related documents electronically (2018).

POSITIONS

of FTE's
81

BUDGET

Fund	Amount
Corporate Fund	$6,873,622
Water Fund	$287,319
Midway Airport Fund	$101,310
O'Hare Revenue Fund	$284,031
TOTAL	**$7,546,282**
Finance General (FG)	$9,898,465
TOTAL w/ FG	**$17,444,927**

KEY AGREEMENTS

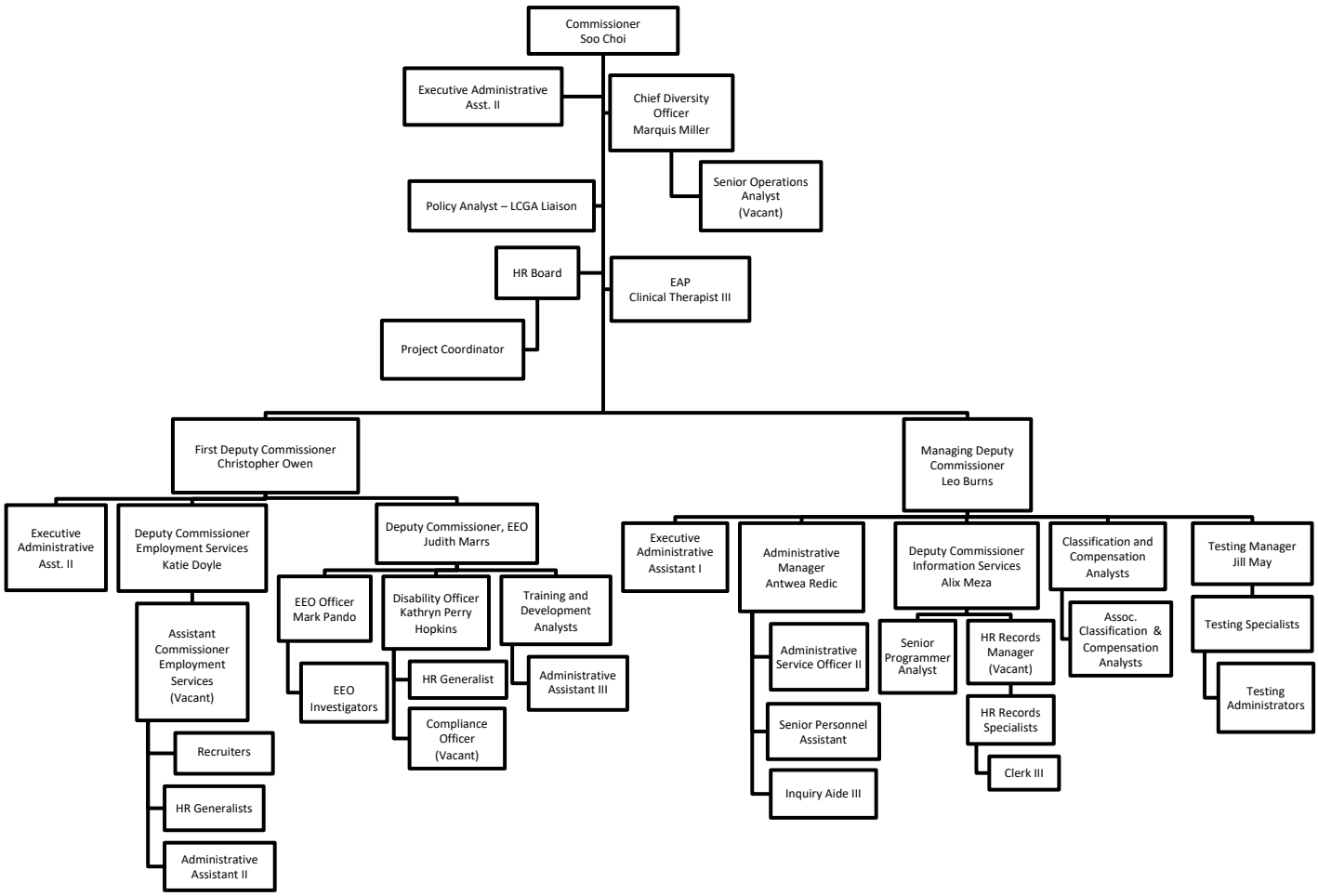
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
State of Illinois	Fingerprint Background for Federal and State	N/A	N/A
State of Illinois	Driver License Verification	02/28/2017	02/28/2020

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Accurate Background, Inc.	22785	Background Screening Services	$600,000	09/16/2010	03/16/2020
Concentra	93770	Comprehensive Medical/ Physical Exams & Drug Testing Services Shared w/ CPD &CFD	$4,524,716	12/08/2017	03/31/2020

HRNavigator Consulting, Inc.	51545	Master Consulting Agreement (MCA) Category 1: Test Development	$3,000,000	12/08/2017	08/07/2022
Polaris Assessment Systems Inc.	52124	Master Consulting Agreement (MCA) Category 1: Test Development	$1,500,000	12/04/2017	08/07/2022
CPS HR Consulting	51528	Master Consulting Agreement (MCA) Category 1: Test Development Category 2: Exam Administration and Security	$6,500,000	09/21/2017	08/07/2022
I O Solutions	51552	Master Consulting Agreement (MCA) Category 1: Test Development Category 2: Exam Administration and Security Category 3: Computer Based Exam and Test Centers	$11,500,000	09/01/2017	08/07/2022
Morris & McDaniel Inc.	52122	Master Consulting Agreement (MCA) Category 1: Test Development Category 2: Exam Administration and Security Category 3: Computer Based Exam and Test Centers	$11,500,000	08/08/2017	08/07/2022
PSI Services LLC	52904	Master Consulting Agreement (MCA) Category 1: Test Development Category 3: Computer Based Exam and Test Centers	$6,500,000	10/05/2017	08/07/2022
Professional Dynamic Network, Inc.	22216	Temporary Clerical Personnel Services	$2,691,003	05/13/2010	07/24/2019
Sedgwick Claims Management Services	28080	Unemployment Claims Administration Services for CoC	$865,167	04/10/2013	01/31/2020

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Dept. of Human Resources – City Hall	121 North LaSalle, Room 1100 – 1104, Room 100	60602	312-744-4962	Mon – Fri, 8:30 a.m. – 4:30 p.m.

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
CPD Police Sergeant Promotional Exam Administration	November 2019 (Part 1) January 2020 (Part 2)	Promotional exam for Police Sergeant. Exam development is underway. An administration vendor has not yet been selected.

2019 CPD Entrance Administration 1	5/31/2019-6/2/2019	Entry-level exam for Police Officer to be administered. CPS HR Consulting has been engaged to administer the exam.
2019 CPD Entrance Administration 2	May 31, 2019 - June 2, 2019	Entry-level exam for Police Officer to be administered. Exact dates have not yet been determined. CPS HR consulting has been engaged to administer the exam.
2019 CPD Entrance Administration 3	December 2019	Entry-level exam for Police Officer to be administered. Exact dates have not yet been determined. CPS HR consulting has been engaged to administer the exam.
CFD Fire Lieutenant Promotional Exam Administration	December 2019 (Part 1) February 2020 (Part 2)	Promotional exam for Fire Lieutenant. Exam development is underway. An administration vendor has not yet been selected.
CFD Battalion Chief Promotional Exam Administration	December 2019 (Part 1) February 2020 (Part 2)	Promotional exam for Fire Battalion Chief. Exam development is underway. An administration vendor has not yet been selected.
EEO-4 report due	September 30, 2019	The EEO-4 survey, formally known as the State and Local Government Report, is collected in odd-numbered years from state and local governments by the U.S. Equal Employment Opportunity Commission.
Equal Employment Opportunity Plan (EEOP) Certification due	September 30, 2019	As a recipient of Department of Justice funding, the City is required to annually submit a Certification Report to the DOJ Office for Civil Rights, relating to the status of the City's EEOP Utilization Report. (see below)
EEOP Utilization Report due	January 17, 2021	As a recipient of Department of Justice funding, the City is required to submit a Utilization Report to the DOJ Office for Civil Rights every two years, including key employment data, organized by race, national origin and sex.

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Number of appointments, new hires, and promotions	Annual	2018	N/A	5763
Number of job applications received	Annual	2018	N/A	293,065
Number of job postings	Annual	2018	N/A	796
Training sessions delivered	Annual	2018	N/A	161
Number of employees trained	Annual	2018	N/A	4,643
New EEO cases	Annual	2018	N/A	80
EEO cases closed	Annual	2018	N/A	66
Accommodation requests received	Annual	2018	N/A	425
Accommodation requests closed	Annual	2018	N/A	391
Number of job audits completed	Annual	2018	N/A	196

ONGOING PROJECTS

- **Case management:** Continued integration of LegalServer, a new resource to facilitate improved tracking of EEO complaints and investigations, and enhanced capability for reporting.
- **Additional Policies:** Drafts of the following policies have been created: Religious Accommodation Policy, Lactation Policy, revised Drug and Alcohol Policies, Bed Bug Policy, Military Leave Policy.
- **Hiring Process Manual:** As a means of helping to streamline the process, we are creating a Hiring Process Manual which will supplement the City's Hiring Plans and provide clearer guidance to departments on how to move through the hiring process.
- **EEOP Implementation:** Expand the recruitment and retention of underutilized categories as identified in the EEOP which was filed with the Department of Justice.

DEPARTMENT OF PROCUREMENT SERVICES

CENTRAL PURPOSE AND KEY FACTS

As the contracting authority for the City of Chicago, DPS administers an open bid and solicitation process and ensures fairness, competition and best value for all of Chicago's citizens. We maintain the highest commitment to diversity, transparency and innovation while continuously expanding the resources and programs that empower citizens to become involved in the contracting opportunities available throughout the City.

SERVICES/PROGRAMS

- **Contract Administration**: DPS services approximately 30 user departments and annually awards over 2,000 contracts, contract amendments and task orders with a combined value of roughly $3 billion. Contracts range from less than $10,000 to over $150,000,000 in seven categories: Architecture & Engineering, Commodities, Construction, Professional Services, Small Orders, Vehicles & Heavy Equipment and Work Services.
- **Certification**: DPS annually processes over 2,500 new, renewed and ongoing certifications for minority, women-owned and disadvantaged businesses in 6 certification categories: Minority-Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Business Enterprises Owned or Operated by People with Disabilities (BEPD), Veteran-Owned Business Enterprise (VBE), Disadvantaged Business Enterprise (DBE) and Airport Concession Disadvantaged Business Enterprise (ACDBE).
- **Contract Compliance**: To ensure that vendors honor their obligations to Chicago's taxpayers, DPS monitors compliance with Minority, Women and Disadvantaged Business Enterprise utilization, Equal Employment Opportunity (EEO) goals, and Chicago Residency (CRO), and Local Residency requirements. This includes documentation of policies and procedures, education of the staff and the vendor community and ensuring accountability. DPS utilizes its field analysts to perform approximately 500 site visits annually, including construction site visits, certification site visits and contract related site visits.
- **Community Outreach and Training**: DPS has developed a robust communications, outreach and training program, which is key to keeping citizens informed of bid opportunities, new programs and innovations. Some form of DPS outreach is taking place an average of every other day in Chicago's communities. These efforts include two annual conferences that have impacted thousands of businesses, a workshop roster of nearly 20 different classes on procurement and certification-related issues, participation in approximately 100 community outreach events annually, management of a weekly DPS Email newsletter that reaches 10,000 subscribers and communication across 3 social media platforms. In addition, through public engagement DPS works to enhance and advance the M/WBE program.
- **Salvage Auctions**: DPS manages the Salvage Auction process, which allows the City to generate revenue by selling antiquated or underutilized vehicles, equipment and supplies on a 24/7 basis to a national audience. This program also decreases maintenance and storage fees for items which may have previously been assigned little or no value and ensures the repurposing of scrap metal, plastic and wood to further promote the City's green initiatives. The program earns over $2,200,000 annually.

ACCOMPLISHMENTS

Guide to Bid Incentives and Programs. To assist the vendor community in understanding the bidding opportunities available to them, the Bid Incentives and Program Guide was developed to include comprehensive information on multiple ways to grow a business, increase capacity, and be more competitive on City contracts. The Guide details nearly 20 programs and incentives that have been put into place at DPS that are applicable to construction and non-construction projects, as well as a matrix to best guide vendors in pairing complementary incentives when bidding on contracts.

Consolidated Buying Plan. DPS manages the publication of a quarterly Consolidated Buying Plan, which is a purchasing forecast that identifies contracting opportunities for the next 6 quarters. The Buying Plan has evolved over the years to include information for all City user departments as well as 12 additional local government purchasing entities. Entities that participate in the Consolidated Buying Plan are the following:

Chicago Board of Elections, Chicago Housing Authority, Chicago Park District, Chicago Public Schools, Chicago Transit Authority, City Colleges of Chicago, Metropolitan Pier and Exposition Authority, Public Building Commission, Cook County, Cook County Forest Preserves, State of Illinois and Illinois Tollway. This key transparency initiative has been nationally recognized and adopted by other cities.

Government Procurement Compliance Forum. DPS initiated a series of meetings with the City's sister agencies and County, State, and Federal governments, non-profit assist agencies that represent the vendor community, and the City of Chicago Affirmative Action Advisory Board. These meetings have grown into the Government Procurement Compliance Forum (GPC Forum), a strategic planning effort of working subcommittees, tasked with researching and reviewing best practices and recommending solutions to shared challenges in procurement, certification and compliance with the goal of implementing reforms to improve and standardize government procurement processes. The GPC Forum continues to meet monthly to discuss its continuous efforts and keep its mission relevant and moving forward.

Procurement Reform Task Force (PRTF). The PRTF was co-chaired by the CPO and Inspector General and was charged with developing recommendations to make procurement and contract management at the City and its sister agencies more uniform, efficient and cost effective, while increasing accountability. DPS maintains a leadership role in coordinating the activities of the member Sister Agencies in advancing the recommendations. Participating members include: Chicago Public Schools, Chicago Transit Authority, Chicago Housing Authority, City Colleges of Chicago, Chicago Park District, and Public Building Commission. The PRTF made 31 recommendations, the implementation of which will increase transparency for the public, reduce administrative burden, increase competition, lower barriers to entry for our small local businesses, and save taxpayer money. To date, the PRTF has issued seven quarterly reports and three Annual Reports and the Office of the Inspector General has issued two independent progress reports.

eProcurement. DPS and collaborating City departments continue significantly upgrading the technology systems that support contracting and payments. Focusing on innovation and efficiency, DPS spearheaded a start-to-finish purchasing modernization via the implementation of eProcurement. This initiative increases transparency at all stages of the procurement process as well as benefits vendors and potential vendors with new tools that will make it easier to do business with the City. The online portal for vendors, iSupplier, is a full-service resource allows users to respond to bids, RFPs and RFQs online, view and track payments and invoices online and electronically submit invoices. The iSupplier software implementation was completed, and contract types are being rolled out in a phased approach.

Contract Compliance Field Analysts & Site Visits. To aid in the enforcement of the regulations, dedicated Field Analysts were hired to conduct field site visits of all construction sites to ensure that vendors are honoring their commitments and meeting their obligations to Chicago's taxpayers. The analysts verify and monitor compliance requirements with: M/W/DBE, EEO, Chicago and Local Residency requirements, and applicable municipal, state and federal laws. Field Analysts perform over 500 site visits annually, including construction site visits, certification site visits and contract related site visits.

ORDINANCES & PROGRAMS. Under the leadership of Mayor Rahm Emanuel, the City of Chicago has created numerous programs to increase the pool of bidders on City contracts, incentivize the use of small minority and women-owned businesses, build capacity of local businesses and encourage the employment of local residents:

2018

- **MID-SIZED BUSINESS PROGRAM ENHANCEMENT:** The MBI Program was enhanced to significantly increase the number of opportunities available to small and mid-sized local businesses.
- **EXPANSION OF PHASED GRADUATION PROGRAM:** The Phased Graduation Program allows businesses who have graduated from the MBE/WBE programs to continue participation in the MBE/WBE programs for three years at a partial rate.
- **NMBI PROGRAM:** A new non-construction program was created for mid-sized businesses. The Non-Construction Mid-Sized Business Initiative (NMBI) program is designed to create opportunities for mid-sized, local businesses that have exceeded small business size standards, yet are still developing, to have the exclusive right to bid on certain non-construction projects.

- **DIVERSE WORKFORCE & MANAGEMENT INCENTIVE:** This program provides bidders an incentive of up to 4% if the bidder has a diverse management and an incentive of up to 6% if the bidder has a diverse workforce.
- **EXPANSION OF CITY-BASED BUSINESS INCENTIVE:** The City-Based Business incentive was increased to a 4% incentive if the business was a city-based business; 6% if, in addition, the majority of the business's employees were City residents; or 8% incentive if, in addition, the majority of city resident employees are residents of socio-economically disadvantaged areas.
- **VETERAN-OWNED SMALL LOCAL BUSINESSES PARTICIPATION GOAL PILOT PROGRAM:** This program calls for the CPO to insert a contract-specific veteran-owned small local business (VBE) participation goal in contracts meeting certain criteria.

2017

- **CERTIFICATION PROGRAM FOR VETERAN-OWNED BUSINESS ENTERPRISES (VBE):** The establishment of the VBE certification allows the City to conduct an analysis of the availability of small, local, veteran-owned businesses and their areas of specialty.
- **BUSINESSES OWNED AND OPERATED BY PERSONS WITH DISABILITIES ENHANCEMENT:** The ordinance enhanced the BEPD program, to make the incentive applicable to a current bid, versus a future bid, and double the amount of the incentive, making the incentive more attractive for prime contractors and more beneficial for the BEPDs.

2016

- **MENTOR PROTEGE EXPANSION:** Expanded program so that prime contractors are allowed to earn an additional credit towards their M/WBE utilization or bid preferences for facilitating the mentorship of an M/WBE.
- **AMENDMENT REGARDING INDIRECT PARTICIPATION:** Creates more opportunities for direct participation in City contracts for M/WBE firms, removing indirect participation and updating the ordinance to make it consistent with the City's current practice of setting contract-specific goals.
- **CITY-BASED LOCAL BID PREFERENCE EXPANSION:** Expanded local bid preference for City-based businesses by further rewarding those businesses that employ City residents, especially residents from socio-economically disadvantaged areas. Bid preference is awarded at 2%, 4%, and 6%, depending on eligibility requirements.
- **MID-SIZED BUSINESS INITIATIVE:** Small and mid-sized local (six county) construction firms are exclusively eligible to bid on construction projects valued between $3 million and $10 million.
- **BID INCENTIVE TO ENCOURAGE M/WBE UTILIZATION:** Up to 2% to encourage M/WBE utilization for contracts in which fewer than three M/WBEs are certified in the subcontracting areas.
- **MBE/WBE CONSTRUCTION PROGRAM:** Increased the goals to 26% MBE and 6% WBE and extended the program for five years.
- **EX-OFFENDER APPRENTICE UTILIZATION FUTURE BID INCENTIVE ORDINANCE:** Incentivizes prime contractors to sponsor ex-offenders into apprenticeship training programs and utilize their labor hours in the performance of a City contract.
- **VETERAN-OWNED BID INCENTIVES:** 5% bid incentive for small, local, veteran-owned businesses as well as providing a bid incentive for primes to utilize veteran-owned subcontractors.
- **APPRENTICE UTILIZATION BID INCENTIVE EXPANSION:** Adds apprentices who are graduates of high schools operated by CPS to the bid incentive.
- **EQUAL EMPLOYMENT OPPORTUNITY BID INCENTIVE:** Raises the maximum commitment to utilize minority and female journeyworkers, apprentices, and laborers from 50% and 10% to 70% and 15%, respectively, and provides for 150% credit for hours worked by residents of socio-economically disadvantaged areas.

2015

- **PROJECT AREA SUBCONTRACTORS BID INCENTIVE:** Provides a bid incentive for prime contractors who utilize subcontractors from the project area on the contract.

2014

- **SWEATSHOP-FREE PROCUREMENT:** Requires contractors to report information about and certify that no sweatshop labor is used in their supply chain in the performance of a City contract.
- **VETERANS-SBE JOINT VENTURE BID PREFERENCE:** Provides a bid incentive for joint ventures of small, local businesses and veteran-owned businesses.

2013

- **CHICAGO RESIDENCY AND PROJECT AREA RESIDENTS:** Required a minimum of 50% labor hours on construction projects be performed by City residents and 7.5% be performed by project area residents.
- **SMALL BUSINESS INITIATIVE:** Designed to encourage small businesses to participate in City-funded construction projects, exclusive to small businesses and limited to construction projects that are under $3 million in total cost.

2012

- **M/WBE MENTORSHIP PROGRAM:** Established companies are encouraged to assist smaller businesses in their growth. Contractors who are willing to enter into a mentor/protégé relationship will be awarded additional M/WBE utilization credit.
- **PHASED GRADUATION ORDINANCE:** M/WBEs that have exceeded the program's size standards can continue to participate for a period of 3 years to gradually exit the program, with 75% credit allowed in year one, 50% in year two, and 25% in year three.
- **LOCAL MANUFACTURING ORDINANCE:** For any non-federally funded contracts for the supply of goods, a bid incentive to those bidders providing goods made or assembled in the City of Chicago.
- **LOCAL BUSINESS PREFERENCE ORDINANCE:** Expanded the local business preference from only construction projects to also include any City-funded contract for goods and services over $100,000.

2011

- **JOINT PROCUREMENT:** Establishes procuring goods and services for the City in conjunction with one or more governmental entities.
- **DIVERSITY CREDIT PROGRAM:** Private sector firms who also bid on public work may obtain up to 5% M/WBE utilization credit on a City contract for work performed by a certified firm on one or more of the prime's private sector contracts. For every $3 spent with certified firms in the private sector, $1 of credit issued for a future bid with the City.

For the latest additional detail on DPS improvements over the past decade, visit www.cityofchicago.org/procurementimprovements.

POSITIONS

of FTE's
107

BUDGET

Fund	Amount
Corporate Fund	$7,186,519
Water Fund	$252,172
Chicago Midway Airport Fund	$383,670
Chicago O'Hare Airport Fund	$1,600,263
TOTAL	**$9,422,624**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Living Cities – City Accelerator	Private	09/01/2017	02/28/2019	$50,000

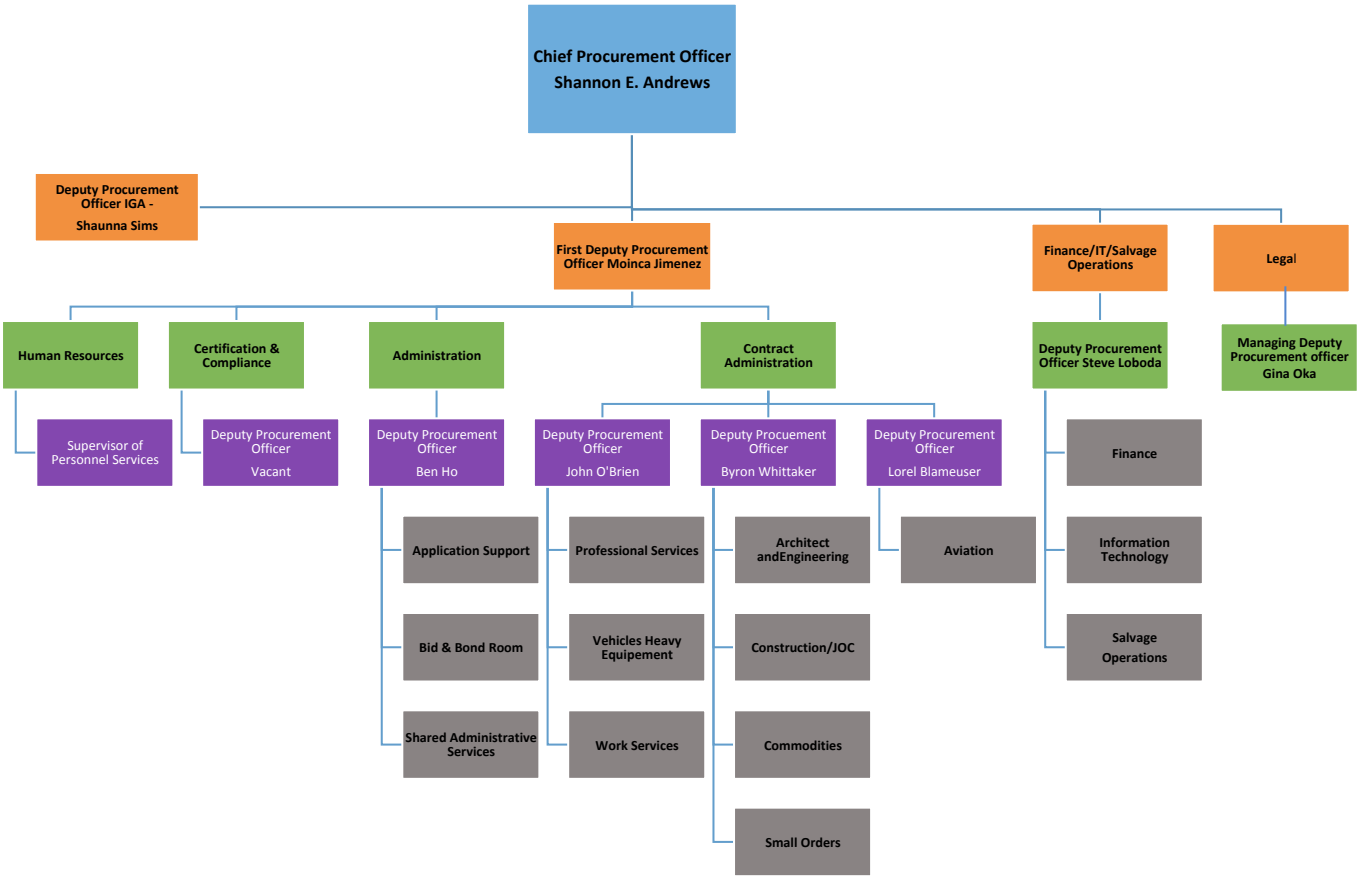
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Intergovernmental Agreement with City Colleges of Chicago, Chicago Housing Authority, Chicago Park District, Chicago Public Schools, Chicago Transit Authority, Public Building Commission	Procurement reform Task Force	12/9/2015	12/9/2020

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
Sun-Times Media Productions, LLC	29645	Legal Advertising Services	$720,000.00	04/01/2014	09/29/2019
Abest Scale Company, Inc.	59627	Maintenance and Repair of Cambridge Axle Scale	$17,540.00	07/18/2017	07/17/2020
AskReply, Inc. (DBA B2GNow)	18455	Compliance & Certification Module (C2) Hosted Service	$1,985,418.19	12/15/2008	12/14/2020
Public Surplus, LLC	75206	Online Auction Hosting Service and Liquidation Services & Solutions	$2,000,000.00	09/05/2018	09/04/2023
Master Consulting Agreement (10 vendors)	Spec. # 130653	Integrity Monitoring Services	$30,000,000.00	06/30/2016	07/31/2019
Master Consulting Agreement (5 Categories)	Spec. # 109397	Target Market Financial Services	$42,000,000.00	02/15/2013	01/31/2021

ORGANIZATIONAL CHART



BOARDS

Non-competitive Procurement Board (NCRB)
Steve Loboda (DPS) – Chairperson
Julie Langrehr (DPS) - Voting Member
Katharine Whisler (DOL) – Voting Member
Linda Hanacek (OBM) – Voting Member
John Arvetis (DOF) – Voting Member
Colleen Twohig (DPS) – Board Secretary / Non-voting Member

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Main Office	City Hall / Room 806 121 N. LaSalle Street	60602	312-744-9750	Mon - Fri, 8:30 a.m. – 4:30 p.m.
Bid and Bond Room	City Hall / Room 103 121 N. LaSalle Street	60602	312-744-9773	Mon - Fri, 8:30 a.m. – 4:30 p.m.
DPS Salvage/Auction Yard	10101 S. Stony Island Avenue	60617	312-745-4140	Mon - Fri, 7:00 a.m. – 3:30 p.m.

UNIONS

- Local 1092 (LIUNA)
- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Construction Summit	Late-January/Early February	Annual outreach event informing vendor community about construction-related contracting opportunities. 60+ exhibitors
Vendor Fair	June	Annual outreach event informing vendor community about contracting opportunities in all categories. 130+ exhibitors.
Affirmative Action Advisory Board	1st Wednesday of each month	Mayoral Appointed Board tasked with advising on the participation of minority and women-owned businesses in public contracting.
Government Procurement Compliance Forum	3rd Thursday of each month	Monthly meeting of procurement, certification and compliance practitioners from the city, sister agencies, County, State and Federal government and non-profit assist agencies representing the vendor community

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
City Auctions Revenue	Revenues Received Report	Weekly	$2,200,000 Annually	Approx. 95%
City Task Order Processing Times	Number of Days	Weekly	7 Days	7-12 Days avg

ONGOING PROJECTS

- **Rebid of C2 – Online Certification and Compliance System:** DPS is in the process of preparing a Request for Proposal (RFP) solicitation to be advertised with the purpose of replacing the existing M/WBE contract compliance and vendor certification system.

DEPARTMENT OF FLEET & FACILITY MANAGEMENT

CENTRAL PURPOSE

The Department of Fleet and Facility Management (2FM) supports the operations of other City Departments by providing high-quality and cost-effective fleet, facility, and support services.

KEY FACTS

- **Facilities.** 2FM operates and maintains 451 owned facilities and 56 leased facilities for a total of 507; owned facilities include 32 properties with vacant buildings that 2FM maintains while DPD markets them for sale or lease to others. (See XLS)
- **Fleet.** 2FM maintains 9,110 owned pieces of equipment and 1,099 leased pieces of equipment for a total of 10,209 units; 2FM's responsibilities include purchase, routine maintenance, repair, fueling, and disposal. 2FM also maintains 932 owned pieces of equipment and 758 pieces of leased equipment on behalf of City Sister Agencies, totaling 1,690 units. 2FM also provides services to equipment rented by the City or Sister Agencies; the number of rental units varies seasonally. (See XLS)
- **Energy.** 2FM purchases electricity and natural gas for all City facilities and street lights; for 2019, the utility budgets are $73.3 million and $19.9 million, respectively, for a total of $93.2 million. 2FM also purchases fuel for City equipment and for equipment used by many of the City Sister Agencies; for 2019, the fuel budget is $29.0 million, a portion of which is reimbursed by the Sister Agencies.

SERVICES/PROGRAMS

2FM is organized into eight bureaus. The services provided and programs managed by each bureau follow.

- **Architecture, Engineering & Construction.** The bureau is responsible for design and renovation services, project planning and management, and oversight of energy efficiency programs in City-owned buildings in a sustainable and cost-effective manner. The bureau is also responsible for 2FM's facility capital planning projects and budget. Additionally, the bureau provides space planning to facilitate personnel moves in support of space optimization efforts managed by the Bureau of Asset Management.
- **Asset Management.** The bureau is responsible for real estate management, including negotiating agreements for leased space and optimizing space use for both leased and City-owned facilities. Additionally, the bureau provides oversight for a variety of City-wide services including printing, graphic design, and photography services; document retention services; and ComEd franchise oversight. The bureau is also responsible for the operation and management of the Chicago Riverwalk.
- **Energy Procurement & Management.** The bureau is responsible for procuring fuel and utilities in support of City operations, including electricity, natural gas, diesel fuel, gasoline, and ethanol.
- **Environmental Health & Safety.** The bureau performs work concerning sustainability planning, brownfield management, solid waste disposal, construction debris management, and NEPA reviews, in addition to providing environmental consultations. It is also tasked with oversight of a comprehensive City-wide EH&S Compliance Program governing the City's non-sworn workforce.
- **Facility Management.** The bureau is responsible for the operation of all City-owned facilities including on-going maintenance and repairs as well as property management services. Responsibilities include building oversight; maintenance and operation of heating, cooling, plumbing, electrical, fire, and life safety systems; masonry, carpentry, glazing and painting services; custodial and landscaping services; waste and recycling management; and snow removal on sidewalks and in parking lots. The bureau manages building security through a combination of City watchmen, contracted security services, and alarm systems. Additionally, the bureau provides mailroom services and relocation services throughout the City.
- **Finance & Administration.** The bureau is responsible for the fiscal and contract activities in support of the department's operations. Responsibilities of the Fiscal Unit include budgeting, reporting, grants administration, accounts payable, and accounts receivable. The Contracts Unit is responsible for all activities related to procurement of goods and services for the department including development of new specifications, management of existing contracts, and related reporting.

- **Fleet Operations.** The bureau procures all vehicles and rental equipment necessary for City operations; repairs and maintains vehicles and equipment, including the coordination of outside shop repairs; provides fuel distribution services for vehicles; offers emergency road service; manages cost recovery for vehicles damaged in an accident; and disposes of equipment at the end of its useful life. The bureau provides oversight for the City's vehicle sharing programs and green fleet efforts. The bureau also provides equipment maintenance and fueling services to other local units of government.
- **Human Resources.** The bureau provides strategic leadership for the utilization of the department's human capital. Functions include personnel services, payroll administration, labor and employee relations, training, injured-on-duty and return-to-work programs, and hiring oversight. The bureau also partners with the Bureau of Environmental, Health & Safety Management to facilitate a safe workplace for department employees.

ACCOMPLISHMENTS

Unless specifically noted otherwise, the time period considered for these accomplishments is from 2011 to 2018.

- **Worker Safety (2FM).** Initiated incident management system to track work-related injuries, investigate root causes, and implement corrective actions to prevent reoccurrence. Rolled out 21 critical safety programs including hazard assessments, training, and personal protective equipment which helped reduce total incidents in 2FM by 13% and 2FM's OSHA recordable injury rate by 4% between 2015 and 2018.
- **Worker Safety (Citywide).** In 2017, established Citywide Environmental, Health, and Safety (EHS) Compliance Group to lead EHS personnel at CDOT, 2FM, DSS, and DWM. Rolled out 16 OSHA-required programs by providing training, equipment, and protective clothing. Created employee database of injuries for better OSHA reporting and injury trend analysis.
- **High Value Property Sales.** in conjuction with DPD, sold six high-value properties for a total of $124 million; relocated or eliminated City functions previously on the sites. With DPD, entered an agreement to sell fire station at 55 W. Illinois in exchange for a new fire station and $5 million.
- **Leased Property Reductions.** Reduced annual lease costs by $9.8 million; however, this will increase to at least $11.8 million with the lease for City uses in 30 N LaSalle.
- **Energy Savings.** The City's annual spend on utilities and fuel is impacted by factors outside the City's control, such as commodity costs and weather conditions; this makes year-to-year comparisons challenging. Looking at larger blocks of time shows the City's average annual energy spend between 2015 and 2018 was $6.8 million less than the City's average energy spend between 2011 and 2015. This reduction is attributable to, among other things, thoughtful pre-purchasing and energy efficiency improvements.
- **Office Supply Savings.** Saved a total of $3.8 million on office supplies; 94% of the paper purchased by the City during this time had recycled content.
- **Graphics and Reproduction Improvements.** Assumed printing and scanning tasks formerly contracted by DoIT for an annual savings of $1.4 million. Reduced annual spend on multi-function devices (copy/scan/print) by $4.9 million. Eliminated unnecessary single-user printers for an annual savings of $200,000.
- **Chicago Riverwalk.** In 2014 the food and beverage vendors grossed $1.2 million. 2FM assumed management in 2015 and the vendors grossed $4.5 million in revenue. For subsequent years the vendor gross revenue was: 2016 - $9.4 million; 2017 - $11.6 million; and 2018 - $14.5 million (estimated).
- **Surplus and Obsolete Equipment Auctions.** With DPS, auctioned 5,257 units for $13.7 million.
- **Surplus and Obsolete Materials and Supplies Auctions.** With DPS, auctioned 572 lots for $544,000.
- **Time & Attendance Improvements.** More effectively managed workforce to improve time and attendance. Reduced overt absenteeism from 11,955 hours in 2012 to 2,944 hours in 2017; rebounded slightly to 3,294 hours in 2018.
- **Light Duty Fleet Reductions.** Reduced the City's fleet of non-emergency light-duty vehicles by 275 units for a maintenance savings of $1.24 million and an avoided capital spend of $6.88 million.

- **Improvements to Public Safety Fleet.** Invested $18 million in 118 new ambulances for CFD reducing the average age of the front-line fleet from 5.6 years to 3.5 years. Invested $86 million in 2,279 patrol units for CPD reducing the average age of the front-line fleet from 5.8 years to 3.8 years.
- **Improvements to Public Safety Facilities (CFD, CPD, OEMC).** Invested $2 million to build-out 20 Strategic Decision Support Centers. Invested $1 million to build-out nine body-worn camera storage and charging rooms. Invested $2 million to make exhaust extractors at all fire stations fully operational. Invested $40 million on a variety of other improvement projects at 120 public safety facilities.
- **Improvements to Libraries.** Invested over $45 million in significant capital improvements projects; at the following Harold Washington Library Center; Woodson and Sulzer Regional Libraries; Chicago Bee, Douglass (underway), South Shore (underway) Branch Libraries; and 46 other Branch Libraries.
- **Improvements to City Hall.** Invested over $35 million in improvements to City Hall, including façade repairs; structural repairs; space consolidations and renovations on multiple floors; life safety upgrades; and accessibility upgrades, including ADA doors and ramp to Council Chambers.
- **Improvements to Chicago Animal Care & Control Facility.** Invested $12.5 million in improvements to animal pavilions, HVAC systems, receiving area, and medical/surgical suite.
- **Healthy Vending.** Switched vending machine provider in 2013 to a new provider with a focus on healthy alternatives; revenue to date from this contract is $862,000.
- **Retrofit One.** With the Chicago Infrastructure Trust, implemented Retrofit One by investing $12.9 million to improve the energy efficiency of 60 City facilities. Measured and verified results show a cumulative savings of $3.9 million thorough 2017, $300,000 more than anticipated. 2018 savings are estimated to be $1.4 million pending measurement and verification.
- **Senior Staff Reduction.** Reduced 2FM's senior manager count from 18 to 11 for an estimated annual savings of $750,000.
- **Phone and Data Management.** Assumed phone and data work previously contracted by DoIT for an annual savings of $250,000. Eliminated unused phone and data lines for an annual savings of $310,000.
- **Technology Improvements.** Implemented M5 and Fuel Focus, state-of-the-art integrated fleet and fuel management systems. Implemented InforEAM, state-of-the-art integrated facility inventory and work order management system.
- **Fleet Shop Improvements.** Consolidated six light-duty shops into four. Relocated off-road shop to more suitable space. Built new north-side shop. Relocated Fleet Operations HQ to Englewood. Built new fueling station on Goose Island. Upgraded equipment at five of eleven fuel sites. Remaining tasks include relocating one heavy-duty shop to more suitable space; closing one more small shop; and upgrading equipment at six remaining fuel sites.

POSITIONS

Bureau	# of FTE's
Finance & Administration	35
Facility Management	397
Asset Management	53
Fleet Operations	620
TOTAL	**1105**

BUDGET

Bureau	Total
Asset Management	$154,121,741
Facility Management	$134,081,233
Finance & Administration	$3,558,684
Fleet Operations	$105,009,600
TOTAL	**$396,771,258**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Anadarko Streeterville Removal	Federal grant via settlement funds	1/1/2019	8/31/2025	$ 45,315,000
Municipal Brownfields Redevelopment	Federal	10/1/2016	9/30/2019	$ 370,000
Cdbg45 - Environmental Review	Federal	1/1/2019	12/31/2019	$ 420,696
Chicago Bee	State	9/25/2017	8/30/2019	$ 817,000
Public Sector Electric Energy Efficency Aggregation Program - Comed	State	6/1/2015	12/31/2019	$ 315,000
Public Sector Gas Energy Efficency Aggregation Program - Peoples Gas	State	6/1/2015	12/31/2019	$ 198,000

KEY AGREEMENTS

Vendor/Agency	Service/Good Provided	Date Entered	Expiration Date
Board of Eduction	Fuel	10/31/16	10/31/19
Chicago Transit Authority	Fuel - Non-Revenue Vehicles	12/31/16	12/31/19
Chicago Transit Authority	Vehicle Services and Access	04/25/18	04/25/23
Chicago Transit Authority	Public Services Ads Buses & CIPs	05/15/18	05/15/19
City Colleges	Fuel and Vehicle Service	06/03/15	06/03/20
Chicago Park District	Fuel and Vehicle Service	10/22/16	10/22/19

Chicago Housing Authority	Fuel and Vehicle Service	12/31/14	06/30/19
Chicago Housing Authority	Printing Services	04/31/15	12/31/19
Metropolitan Pier and Expo	Fuel		Pending
Cook County Sheriff	Use of Backhoe and Chipper	06/28/18	06/28/19
ComEd Franchise	Right to Operate Electrcial Distribution System	12/11/91	12/31/20
Chicago Housing Authority	Conduct NEPA Environmental Reviews as the HUD Responsible Entity for CHA	11/2/2015	11/2/2020
Chicago Transit Authority	Reimbursement of thorium-related costs during construction of the Centenial Park up to $4 million from the USEPA Streeterville Thorium Grant	8/20/2018	8/31/2025
Metropolitan Pier and Exposition Authority and Navy Pier Inc.	Reimbursement of thorium-related costs during construction of the Navy Pier Bus Turn Around up to $3 million from the USEPA Streeterville Thorium Grant	10/16/2018	8/31/2025

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service/Good Provided	Contract Amount	Date Entered	Expiration Date
Constellation New Energy, Inc.	29707	Electricity Supply Services	$ 143,616,414.00	11/04/2013	01/31/2020
Genuine Parts Company D/B/A Napa	19539	Vehicle Equipment Parts Management & Supply Services	$ 190,000,000.00	09/30/2009	09/28/2020
World Fuel Services Inc	18086	E-10 and E-85 Ethanol Gasoline	$ 122,854,119.00	11/01/2008	01/31/2020
World Fuel Services Inc	18085	Reformulated Fuel (Diesel)	$ 121,644,085.00	10/01/2008	01/31/2020
Constellation Energy Services, Inc.-Natural Gas LLC.	30223	Natural Gas Supply Services (Formerly Integrys)	$ 108,000,000.00	04/01/2013	03/31/2020
Skytech Enterprises, LLC	12687	Security Guard Services	$ 9,879,917.02	01/01/2007	07/28/2019
Enterprise Leasing Co. Of Chicago	15257	Leasing of Automobiles and Light Duty Trucks	$ 12,185,996.59	09/01/2007	02/28/2020
Hertz Equipment Rental Corp.	24027	Rental of Heavy Equipment with and Without Operator	$ 29,888,511.00	03/17/2011	03/15/2020
G4s	12554	Security Guard Services	$ 14,705,785.06	09/01/2006	07/28/2019
Kenny Construction	19550	Global Building Monitoring System	$ 34,000,000.00	11/19/2008	11/18/2023

Anchor Mechanical, Inc.	19651	Maint. And Repair of Chillers	$ 6,614,704.00	05/01/2009	04/26/2019
Cbre, Inc.	33959	Property Management Services for Harold Washington Library Center	$ 38,698,035.00	04/15/2016	04/15/2021
Fire Service	28514	Ambulances - Type 1 & 3 and Related Parts & Repair Services	$ 15,418,940.00	10/16/2013	04/14/2019
City Utility Equipment, Inc.	24025	Rental of Heavy Equipment with and Without Operators (Aerial Towers-Primary & Bucket Vans-Primary & Dump Trucks-Secondary)	$ 18,391,895.00	10/25/2011	10/24/2019
Roesch Ford	32916	Utility and Aerial Trucks	$ 33,206,070.00	09/21/2015	09/20/2020
Steve's Equipment Company	24034	Rental of Heavy Equipment with and Without Operator	$ 29,102,492.00	09/01/2011	08/31/2019
Refuse & Recycling Needs Of Wisconsin (Rnow)	32877	4x2 Tilt Cab/Chassis Truck with 16 Cubic Yard Refuse Body - Group C & 6x4 Tilt Cab/Chassis with 16 Cubic Yard Refuse Body - Group D	$ 64,722,580.00	08/25/2015	08/24/2020
Elgin Sweepings Services	24030	Rental of Heavy Equipment with and without operators	$ 14,806,938.00	07/19/2011	07/18/2019
Illinois Central Sweeping Service	24039	Rental of Heavy Equipment With and Without Operators (Sweepers W/ Operator-Primary)	$ 8,994,526.98	03/16/2011	03/14/2020
Johnson Pipe & Supply Co.	19755	HVAC Parts	$ 1,941,960.00	05/18/2009	08/15/2019

ORGANIZATIONAL CHART

DEPARTMENT OF FLEET & FACILITY MANAGEMENT

David Reynolds
Commissioner
312-744-3901
David.Reynolds@cityofchicago.org

Finance & Administration

Sandra Blakemore
Deputy Commissioner
312-744-7709
Sandra.Blakemore
@cityofchicago.org

- Budgeting
- Grants Administration
- Accounts Payable
- Accounts Receivable
- Contracts Administration
- Information Technology & Process Optimization

Human Resources

Rebecca Strisko
Deputy Commissioner
312-744-0113
Rebecca.Strisko
@cityofchicago.org

- Personnel Services & Hiring Oversight
- Payroll Administration
- Labor Relations
- Training
- Injured-on-Duty & Return-to-Work

Asset Management

Jennifer Muss
Deputy Commissioner
312-744-9723
Jennifer.Muss
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- Graphics & Reproduction Services
- Real Estate Leasing Management
- Document Retention Services
- ComEd Franchise Oversight
- Riverwalk Management

Environmental, Health & Safety Management

Kimberly Worthington
Deputy Commissioner
312-744-9139
Kimberly.Worthington
@cityofchicago.org

- EH&S Compliance Program
- Sustainability Planning/LEED EBOM
- Brownfield Management
- Environmental Health & Safety Consultations
- NEPA Reviews

Energy Procurement & Management

VACANT
Deputy Commissioner

- Energy & Fuel Procurement & Management

Architecture, Engineering & Construction Management

Ayse Kalaycioglu
Deputy Commissioner
312-744-1032
Ayse.Kalaycioglu
@cityofchicago.org

- Capital Planning
- Design & Renovation of City Buildings
- Project Management & Planning
- Space Planning & Relocation Services
- Energy Efficiency & Retrofitting Projects
- JOC

Facility Operations

Ivan Hansen
Deputy Commissioner
312-744-4106
Ivan.Hansen
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- Building Maintenance & Repair
- Building Engineering Oversight
- Custodial Services
- Landscaping Services
- Security Services
- Waste/Recycling Services
- Snow Removal
- Mail
- Logistics

Fleet Operations

John Wedel
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312-745-2610
John.Wedel
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- Repair & Maintenance of Vehicles
- Fuel Distribution for Vehicles
- Procurement of all Vehicles & Rental Equipment
- Vehicle Accidents, Cost Recovery & Outside Shop Repairs
- Vehicle Sharing & Flex Fleet Oversight
- Dispatch for Emergency Road Service

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Administrative Offices	30 N. LaSalle St, Suite 300	60602	(312) 744-3900	MONDAY-FRIDAY 8AM-4PM
Trades Offices	1869 W. Pershing Rd	60609	(312) 744-4106	MONDAY-FRIDAY 6AM-4PM
Engineers Offices	121 N. LaSalle St	60602	(312) 744-9111	7 DAYS/24 HOURS
Security Offices	1411 W. Madison Ave	60607	(312) 746-8720	7 DAYS/24 HOURS
Design & Print Shop	121 N. LaSalle St	60602	(312) 744-4984	MONDAY-FRIDAY 8AM-4PM
Print Shop	3510 S. Michigan Ave	60653	(312) 745-5145	MONDAY-FRIDAY 8AM-4PM
Vehicle Maintenance	5219 S. Wentworth Ave	60609	(312) 747-3477	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	727 E. 111th St	60628	(312) 747-8451	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	3104 W. Harrison Ave	60612	(312) 747-5272	MONDAY-FRIDAY 7AM-3:30PM
Vehicle Maintenance	3245 N. Campbell Ave	60618	(312) 744-8490	MONDAY-FRIDAY 7AM-11:30PM

Vehicle Maintenance	10101 S. Stony Island Ave	60617	(312) 747-8541	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	5215 S. Western Boulevard	60609	(312) 747-0022	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	4233 W. Ferdinand Ave	60624	(312) 746-7550	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	10000 W. Montrose Ave	60656	(773) 686-2394	7 DAYS/24 HOURS
Vehicle Maintenance	5150 W. 63rd St	60638	(773) 838-0773	MONDAY-FRIDAY (SEASONAL 6AM-2PM)
Vehicle Maintenance	1345 W. 103rd	60643	(312) 745-1553	MONDAY-FRIDAY 7AM-3:30PM
Vehicle Maintenance	900 E. 103rd St	60628	(312) 747-5375	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	3812 S. Iron Ave	60609	(312) 747-5911	MONDAY-FRIDAY 7AM-11:30PM
Vehicle Maintenance	210 W. 69th St	60621	TBD	MONDAY-FRIDAY 7AM-11:30PM
Dispatch Center	1869 W. Pershing Rd	60609	(312) 747-4948	7 DAYS/24 HOURS
Fuel Office	1869 W. Pershing Rd	60609	(312) 747-4950	MONDAY-FRIDAY 6AM-4PM
Fueling	1150 N. North Branch Ave	60642	(312) 280-4861	7 DAYS/24 HOURS
Fueling	6445 N. Ravenswood Ave	60626	(312) 744-4236	7AM TO 11PM HOLIDAYS (7AM-3PM)
Fueling	4233 W. Ferdinand St	60624	(312) 746-7556	7 DAYS/24 HOURS CLOSED HOLIDAYS
Fueling	3746 S. Iron St	60609	(312) 747-5911	7 DAYS/24 HOURS
Fueling	4833 W. Sunnyside Ave	60630	(312) 744-1099	7 DAYS/24 HOURS
Fueling	10101 S. Stony Island Ave	60617	(312) 744-9541	7 DAYS/24 HOURS
Fueling	O'HARE AMC BUILDING	60131	(312) 747-2924	7 DAYS/24 HOURS
Fueling	10420 S. Vincennes Ave	60643	(312) 745-0533	7AM TO 11PM CLOSED HOLIDAYS
Fueling	25 W. 65th St	60621	(312) 747-0533	7 DAYS/24 HOURS
Fueling	5150 W. 63rd St	60638	(312) 747-9009	CLOSED TO OUTSIDE DEPARTMENTS
Fueling	3245 N. Campbell Ave	60618	(312) 744-8490	7AM TO 11PM CLOSED HOLIDAYS
Fueling	3757 W 34th St	60623	None	6AM TO 2:30PM CLOSED HOLIDAYS

UNIONS

- AFSCME - Council 31
- Asbestos Workers
- Boilermakers and Blacksmiths
- Bricklayers
- Carpenters

- Chicago Journeyman Plumbers
- Glaziers Union Local 27
- IAMAW - Local 126
- IBEW- Local 134
- Ironworkers LOC 63
- Laborers - Local 1001
- Laborers - Local 1092
- Operating Engineers - Local 150
- Operating Engineers - Local 399
- Painters DC 14
- Pipe Fitters Association
- SEIU - Local 73
- Sheet Metal Workers
- Sprinklerfitters Local 281
- Teamsters

SIGNIFICANT DATES

Event	Date	Description
Prep for Spring		
CDOT Rollers	February 1st	Prep / preventive maintenance for asphalt rollers
Park District	March 1st	Prep / preventive maintenance for Beach Tractors, Dozers and Surf Racks
CDOT Dumps	Mid March	Start removing spreaders from S&S and convert over to asphalt trucks
DSS Salt Spreaders	April 15th	Prep / preventive maintenance Salt Spreaders, 4X4 trucks and inserts store to fall
DSS Sweepers	Jan 1st	Prep / preventive maintenance for street sweepers needing major work for Spring
Sweepers Season	April 1st	50 Sweepers needed for residential posted street sweeping.
Prep for Winter		
DWM	July 15th	Prep / preventive maintenance for Steamers
DSS Loaders	August 1st	Prep / preventive maintenance for Salt Pile Front End Loaders
DSS Salt Spreaders	Mid September	Start removing Dumps from CDOT and convert over to Salt Spreaders
DSS Conveyers	October 15th	Prep / preventive maintenance Salt Conveyers
DWM	October 15th	Prep / preventive maintenance for Compressors
DWM	November 1st	Prep / preventive maintenance for Welders
2FM	November 15th	Prep / preventive maintenance for Diesel Heaters
Purchasing Equipment	May 1st	Receive equipment bond / note monies, purchase new trucks / vehicles for departments city wide
Police boats M5,6,7	April to October	Placed in service in April removed from the water in October. Repairs and storage in off season

Fleet river cleaning boats	March to October	Placed in service in March removed from the water in October. Repairs and storage in off season
Park district boats	May to September	Placed in service in May removed from the water in September. Repairs and storage in off season
Fire Fast Boat	April to December	Placed in service in April removed from the water in December. Repairs and storage in off season

CAPITAL PROJECTS

CAPITAL PROJECTS - FACILITIES

Project Name	Description	Budget	Fund Source
Joint Public Safety Training Campus	Design-Build a new JPSTC at 4301 W Chicago	$85,000,000	$65 million Bond and $20 million NT Sale
JPSTC Retail Development	Design-Build two retail/ restaurants	$10,000,000	$7 million NT Sale and $3 million NOF
Repair Existing CFD and CPD Academies	Repair existing two academies to accommodate training programs for classrooms, administrative offices, print shop and other functions that won't move to JPSTC	$20,000,000	Bond
Central Business District Consolidation of Leases	Evaluate central business district leased spaces and consolidate/relocate to potentially 2N LaSalle	part of lease negotiation	-
CFD 2019 Equal Access & Lactation Room Buildouts	ECs 26, 49, 57, 68, 83, 96,107,117,125 upgrades to create Female bathrooms, lockers and lactation spaces in older CFD facilities (2019 Phase I Projects for 9 sites)	$2,700,000	TIF
Chicago Cultural Center Façade Repairs	Critical Façade Report & Repair, Garland Room Repair, Façade Repair	$4,000,000	Bond
Millennium Park Stairs and Water Infiltration Repairs	Repair two exterior stairs on Madison and Washington and address roof repairs	$3,775,000	Bond
City Hall Windows, Tuckpointing Courtyards and Repairs	Replace deteriorated windows, tuckpoint façade, repair fire escapes, address water issues in sub-basement and additional facility repairs	$30,200,000	TIF
City Hall Elevator Shaft Windows Removal and Accessible Public Bathroom	To address Code violation: infill elevator shaft windows and remove catwalks in both courtyards. Create an ADA and gender neutral public and employee bathroom on 9th floor of City Hall	$3,475,842	TIF

City Hall, Worker's Compensation Suite Renovations	City Hall, Upgrades for new Worker's Compensation suite on 3M and Lighting Upgrades in lobby	$150,000	TIF and Energy Rebates
Riverwalk Streetscape, Elevator and Gateway Renovations	Renovate to create streetscape, ADA features like elevator and gateway	$14,000,000	Bond
Relocation of 2FM Operations	New construction of Englewood shop, Read shop and a fuel station at Goose Island	$40,598,416	N&T Sale
Moving 101st Operations to 103rd	After Englewood shop occupancy, move operations to 103rd	part of lease negotiation	-
North Austin Library Interior Upgrades	Interior renovation and upgrades including flooring, RTU and windows (Phase II)	$449,400	TIF
Sulzer Regional Library Misc. Repairs	Water proofing of foundation (Phases II & III)	$150,000	TIF
South Shore Library Renovations	Repairs and renovations of entire library including adding teen and early learning areas	$2,500,000	Bond
Jefferson Park Library Renovation	Repairs and renovations of entire library including adding teen and early learning areas	$1,675,000	$1.65 million TIF and $100 thousand Bond
Mable Manning Renovations	Renovate facades, roof, full interior renovation including creating new programs	$2,500,000	TIF
Kelly Library Repairs	Replace AC units, install exit signs, install new power drops (Phase II)	$391,659	TIF
Douglass Library Renovations	Renovate facades, roof, full interior renovation including creating new programs	$2,500,000	$1 million TIF and $1.5 million Bond
Bessie Coleman Branch Library Renovations	Interior and envelope repairs (Phase I)	$1,000,000	Bond
West Belmont Library Renovations	Interior and envelope repairs (Phase I)	$1,000,000	Bond
Humboldt Park Library Renovations	Interior and envelope repairs (Phase I)	$1,000,000	Bond
CACC Medical and Receiving Area Upgrades	Renovating for new medical suite and upgrading the receiving area	$1,985,380	TIF
Levy Center Interior Renovations	Renovate lobby for flooring, lighting, paint, life safety and accessibility	$800,000	Bond
Copernicus Center Renovations (Phase I)	Renovate lobby for flooring, lighting, paint, life safety and accessibility	$1,000,000	Bond

West Nile Abatement Center	Roof, flooring, mechanicals, lighting, elevator improvements at 2133 W. Lexington facility	$1,300,000	TIF
Goldblatt's Façade Repairs	Rebuild or replace masonry and terracotta on Chicago Ave. per the structural report (Phase I)	$300,000 - $500,000	Bond
Garfield Center Exterior Repairs	Masonry repairs and two-step wash of the North & East Elevations (Phase II)	$200,000	Bond
740 Sedgwick ADA and Building Repairs	Upgrades for ADA, fire alarm, BAS, flooring and vestibule	$829,951	TIF
Structural Repairs of OEMC Communication Towers	Repair four OEMC communication towers per inspection reports (Phase I)	$181,000	OEMC Funds
1869 W. Pershing Bldg. Renovations	1869 W. Pershing bldg., 6th floor fire alarm, sprinkler system, lighting and elevator upgrades. Also addressing LS, utilities, security and structural repairs in order to remove scaffolding	$15,300,000	TIF
Pershing Tower Stabilization Repairs	Stabilize tower and extend scaffold per critical façade report (tower owned by DPD)	$757,345	TIF
Stony Island Fuel Station Emergency Repairs	Replacement and repair of damaged curb and concrete at fuel island	$55,000	Bond
Structural Repairs of the Salt Dome at 22nd	Structural Repairs of the Salt Dome	$225,000	Bond
3124 S. Sacramento Improvements	Improvements to HVAC, plumbing and ADA	$200,000	Bond
CDPH Relocation and Renovation of Lawndale MH Program	Relocating of Lawndale MH programs to a leased building at 1111 S. Western	Part of lease negotiation	-
CDPH West Town HC Renovations	New flooring, ceiling lighting, interior renovation and building envelope repairs	$800,000	TIF
OIG Suite Space Planning and Build-out	Planning and build-out for additional employees at 740 Sedgwick building	Design phase	OIG Funds
911 Center Roof Replacement	Remove existing roof and install new energy efficient roof to address water issues	$1,350,855	Bond
OEMC 311 Center Limited Renovations	New HVAC, flooring, elevator and lighting upgrades (Phase I)	$1,300,000	TIF
City Clerk Relocation and Renovation	Relocate and renovate space for City Clerk at 5430 W. Gale St. to accommodate people with disabilities	$1,040,300	TIF
Street OPS Booting HVAC Repairs	HVAC repairs at 940 W Exchange building	$200,000	TIF

CPD 11th District Lighting Upgrades	Lighting and ceiling tile upgrades at CPD 11th District	$312,755	TIF and Energy Rebates
CPD Area 1 HVAC and Lobby Upgrades	Upgrading for BAS, AC unit, entry doors and lobby	$650,424	TIF
CPD Area 3 Electrical and HVAC Upgrades	Electrical and HVAC upgrades (Phase II)	$673,982	TIF
CPD Area 5 Exterior envelop & sidewalk repair	CPD Area 5, envelope and sidewalk repairs (Phase II)	$308,222	TIF
CPD 3rd District Renovations	Interior, HVAC and electrical upgrades	$5,000,000	Bond
CPD Forced Review Unit and Counseling Sites Improvements	Renovating sites for FRU and Counseling	$5,000,000	Bond
CPD Homan Square 3rd Floor Shower Repairs	Repair 3rd floor shower area and abate mold	$102,214	TIF
CFD Air Mask & Safety HVAC Repairs	Upgrading generator and HVAC equipment	$350,000	TIF
CFD EC 32 Window and Envelope Repairs	Replace existing windows and repair front wood façade	$333,575	Bond and Corp.
CFD EC 28 Envelope Repairs	Structural repairs to North and South facades	$109,127	Bond
CFD EC 8 Electrical Upgrades	Upgrade electrical service	$72,223	Bond
CFD EC 19 Equal Access and Lactation Room Upgrades	Equal access upgrades for Female for lockers, bathrooms and new lactation room	$278,371	Bond
CFD EC 15 Equal Access and Lactation Room Upgrades	Equal access upgrades for Female for lockers, bathrooms and new lactation room	$236,500	Bond
CFD EC49 Renovations	Interior and envelope repairs (Phase I)	$274,337	TIF
CFD EC32 Equal Access and Lactation Room Upgrades	Equal access upgrades for Female for lockers, bathrooms and new lactation room	$222,970	Bond
CFD 2019 Equal Access, Lactation Room, Hose Tower Buildouts and Structural Repairs	Upgrades to create Female bathrooms, lockers and lactation spaces in older CFD facilities (2019 Phase II Projects for 11 sites) plus 35 hose tower upgrades to meet OSHA, abatement and 12 facilities with structural and envelope repairs (apron, apparatus and stairs)	$14,075,000	Bond

Capital Projects - Fleet

Project Name	Description	Budget	Fund Source
PENDING PROJECTS			
Corporate Non-Emergency	72 Light/Med Duty Units, Citywide	$2,033,496	2019 E-Note
Corporate Non-Emergency	7 Aerial Trucks for DSS, CDOT, OEMC	$1,470,000	2019 E-Note
Corporate Non-Emergency	20 Dump Trucks w/ Plows for DSS	$3,112,498	2019 E-Note
Corporate Non-Emergency	14 Refuse Trucks for DSS	$3,304,000	2019 E-Note
Corporate Non-Emergency	3 Service/Utility Body Trucks for 2FM	$336,000	2019 E-Note
Corporate Non-Emergency	2 Forklifts, Citywide	$160,000	2019 E-Note
Corporate Non-Emergency	4 Front-End Loaders for DSS	$912,000	2019 E-Note
Corporate Non-Emergency	3 Riding Floor Scrubbers for 2FM	$135,000	2019 E-Note
Corporate Non-Emergency	6 Three-Wheel Street Sweepers for DSS	$1,212,000	2019 E-Note
Corporate Non-Emergency	5 Three-Wheel Street Sweepers for DSS	$1,010,000	2018 E-Note
Corporate Non-Emergency	2 Forklifts, Citywide	$178,000	2018 E-Note
Corporate Non-Emergency	20 Brush Chippers for DSS	$434,000	2018 E-Note
Police	100 Pursuit SUVs, Marked	$4,800,000	2019 E-Note
Police	125 Pursuit SUVs, Unmarked	$4,625,000	2019 E-Note
Police	4 Prisoner Transports, Refurbished	$400,000	2019 E-Note
Police	2 Squadrols, Refurbished	$175,000	2019 E-Note
Fire	7 Pursuit SUVs, Marked	$350,000	2019 E-Note
Fire	6 Pursuit SUVs, Unmarked	$300,000	2019 E-Note
Fire	6 Aerial Ladder Trucks <130′	$5,196,000	2019 E-Note
Fire	7 Pumper Trucks 1050-1600 GPM	$4,154,000	2019 E-Note
Fire	9 Pursuit SUV Light Kits, Unmarked	$18,000	2018 E-Note
Fire	1 Logistics Pick-Up	$45,000	2018 E-Note
Fire	1 Ambulance Rechassis	$60,000	2018 E-Note
Fire	7 Fire Appartus Change Orders	$105,000	2018 E-Note
ACTIVE PROJECTS			
Corporate Non-Emergency	31 Work Vans & Trucks, Citywide	$1,488,000	E-Note (Various)
Corporate Non-Emergency	7 Animal Control Vans for ACC	$574,000	E-Note (Various)
Corporate Non-Emergency	8 Sign Shop Vans for CDOT	$624,000	E-Note (Various)
Corporate Non-Emergency	1 Dry Freight Truck for CPL	$93,000	E-Note (Various)
Corporate Non-Emergency	2 Multi-Purpose Vehicles for CDOT	$231,400	E-Note (Various)
Corporate Non-Emergency	26 Snow Spreader Trucks for DSS	$3,640,000	E-Note (Various)
Corporate Non-Emergency	7 Aerial Trucks for DSS, CDOT, OEMC	$1,470,000	E-Note (Various)

Corporate Non-Emergency	3 Clamshell Grapple Trucks for DSS	$744,000	E-Note (Various)
Corporate Non-Emergency	15 Refuse Trucks for DSS	$2,535,000	E-Note (Various)
Corporate Non-Emergency	1 Self-Loading Dump Truck for CDOT	$210,000	E-Note (Various)
Corporate Non-Emergency	3 Utility Trucks for CDOT	$171,000	E-Note (Various)
Police	100 Pursuit SUVs, Unmarked	$3,800,000	E-Note (Various)
Police	70 Pursuit SUVs, Marked	$3,220,000	E-Note (Various)
Police	18 Prisoner Transports	$666,000	E-Note (Various)
Police	1 Super Duty Crew Cab Pick-Up	$51,000	E-Note (Various)
Police	1 SWAT Response Unit	$370,000	E-Note (Various)
Police	1 Dry Freight Truck	$61,727	E-Note (Various)
Fire	1 Dive Truck	$338,000	E-Note (Various)
Fire	3 Pumper Trucks	$1,701,000	E-Note (Various)
Fire	8 Aerial Ladder Trucks	$6,920,000	E-Note (Various)

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Electricity spend	Compare cumulative spend to budgeted amount	Monthly	Budget conformity	Below budget
Natural gas spend	Compare cumulative spend to budgeted amount	Monthly	Budget conformity	Below budget
Diesel fuel spend	Compare cumulative spend to budgeted amount	Monthly	Budget conformity	Below budget
Unleaded fuel spend	Compare cumulative spend to budgeted amount	Monthly	Budget conformity	Below budget
Equipment availability	Units available versus departments' requirements	Daily	Meet departments' requirements	Successful
Reduce absenteeism	Hours recorded as absent unexcused, absent excused, absent w/o leave, and sick no-pay	Monthly	<375 hours	234.5 hours

ONGOING PROJECTS

- **Real Estate Optimization –** Continually review space use in City owned and leased facilities to assure maximum utilization. Monitor City's real estate portfolio for opportunities to dispose of underutilized or high-value properties.
- **Capital Plan – Facilities –** Assess City's owned real estate assets and maintain five year capital plan.
- **Capital Plan – Fleet –** Assess City's owned equipment and maintain cyclical replacement plan; includes using data analytics to "right-size" fleet on an on-going basis.
- **Hose Towers –** Upgrade hose towers in CFD facilities for OSHA compliance.
- **Equal Access –** Provide gender-specific bunk and locker rooms in CFD facilities, including lactation rooms.
- **Polling Place Accessibility –** Evaluate all City-owned polling places for ADA compliance.
- **Inventory Management.** Implement enhanced inventory management systems for facilities materials and supplies.
- **Optimize Fleet Management System –** Continue to enhance and improve fleet management system to support preventive maintenance compliance, dynamic maintenance, and reduced turn-around time for maintenance and repairs.
- **Optimize Fuel Management System –** Continue to enhance and improve fuel management system, including fuel sites and associated hardware, for more accurate fuel use tracking and reconciliation.
- **Chicago Riverwalk –** Operate and maintain Chicago Riverwalk, including management of vendors, to provide optimal visitor experience and generate revenue needed to repay project design and construction loan.
- **Business Unit Budgeting –** Continue to enhance and improve day-to-day budget management at the appropriate levels in the department to assure budget compliance and accountability.
- **Clean Energy –** Obtain 100% of the City's electricity demand from renewable sources by 2025.
- **Ground-Mount Solar –** Working with the Chicago Infrastructure Trust, implement ground-mount solar-electric installations on vacant City-owned property.
- **Alternative Fuel Vehicles –** Increase City's use of alternative fuel vehicles and fueling facilities commensurate with the availability of technology to cost-effectively meet the City's needs, primarily all-electric and hybrid-electric equipment.
- **Equipment Maintenance Shop Optimization –** Complete the optimization of the equipment maintenance shops for optimal effectiveness and geographic coverage; remaining steps include moving into Englewood Shop, relocating one shop, and close one shop.
- **ComEd Franchise Agreement –** Continue oversight of the existing ComEd Franchise Agreement and negotiate new agreement prior to 12/31/2020 expiration of current agreement.
- **Citywide Environmental Health and Safety (EHS) Program –** Work with the City's non-sworn workforce to effectively and consistently implement OSHA and EPA programs and report incidents by providing technical support and compliance software management to reduce the City's liability related regulatory compliance.
- **2FM EHS Program –** Work with 2FM Bureaus to maintain compliance with OSHA and EPA requirements at all City facilities including but not limited to respiratory protection, bloodborne pathogens, incident management, asbestos, lead-based paint, and mold, by preparing program documents, providing training, performing hazardous building materials surveys and abatement.
- **Technical Support for Property Transactions –** Reduces the City's liability and ensures that transactions including City property and/or funds are protective of human health and the environment by conducting environmental site assessments and determining the environmental requirements to be included in transaction documents with DPD, DOH, CDOT, and 2FM.
- **Technical Support for Planned Developments, Lakefront Protection Ordinance –** 2FM reviews Planned Development and Lakefront Protection Ordinance applications to identify potential environmental concerns and compliance with the Lakefront Plan of Chicago and Lakefront Protection Ordinance for the Chicago Plan Commission.

- **Technical Support for City Infrastructure and Construction Projects –** Reduces the City's liability by assisting other departments with waste soil, including Clean Construction and Demolition Debris, characterization and disposal for a variety of projects through reviewing contract terms, developing waste sampling plans, reviewing environmental data, and developing policies.
- **Environmental Records Project –** In order to be more accurate and efficient in responding to requests for environmental information from City departments and the public, currently cataloging all historic and current environmental projects from 2FM and the former DOE Brownfields and entering all information into the City's environmental project database in Hansen. Working with DoIT, a GIS-based map of all of the records can then be created and then made available online.
- **CDBG NEPA Reviews for City of Chicago and Chicago Housing Authority –** Under 2FM's HUD-delegated authority to serve as the Responsible Entity for completing environmental reviews under the National Environmental Policy Act (24 CFR Part 58), 2FM perform environmental reviews for over 1,500 projects annually and ensures that projects comply with HUD standards, including but not limited to, historic preservation, noise, and environmental contamination.
- **Michael Reese Hospital Redevelopment and Carnotite Site Remediation –** In preparation for the future redevelopment of the Michael Reese Hospital Site, will issue a construction bid in late 2019 for the remediation of radiological soil contamination located on City property and within the right-of-way near 26th and Martin Luther King Drive (Carnotite Site). Remediation is expected to occur in 2020 and cost between $25 million and $30 million.
- **Environmental Remediation and Leaking Underground Storage Tanks (USTs) –** Works to resolve outstanding environmental issues related to contaminated City-owned property and City-operated USTs by conducting environmental assessments and remediation to ensure compliance with IEPA regulations, reduce CERCLA liability and promote property redevelopment.
- **Streeterville Thorium Moratorium Area –** Serve as the lead department in managing bankruptcy settlement funds provided through a $44 million USEPA Grant and includes providing technical support to City infrastructure departments and Sister Agencies working within the Moratorium Area for thorium monitoring, sampling and disposal as well as reporting to USEPA.
- **Sustainable Operations Plan for City Facilities (SOP) –** Maintain the SOP in accordance with USGBC LEED for Operations and Maintenance to integrate sustainable actions into everyday operations of the City's facilities. As required by the SOP, 2FM EHS reviews all 2FM contracts to identify and require environmentally preferable products and services (i.e., green procurement) and monitors contractors' performance.
- **Upgrade Security Cameras –** Continue to upgrade and install security cameras and monitoring systems City-wide.
- **Emergency Notification Systems –** Install emergency notification systems at select City facilities. Systems will include panic buttons, threat level assessments, amber alerts to senior staff, and cameras to view employees under duress.
- **Emergency Procedures and Emergency Pre-Planning Manuals for City Facilities –** Continue updating and improving Emergency Procedures and Emergency Pre-Planning Manual to include information on: building systems; emergency response teams; emergency evacuations; general emergency procedures; and life safety and fire protection drawings.

INFRASTRUCTURE SERVICES

DEPARTMENT OF STREETS AND SANITATION
CHICAGO DEPARTMENT OF TRANSPORTATION
DEPARTMENT OF AVIATION
DEPARTMENT OF WATER MANAGEMENT

DEPARTMENT OF STREETS AND SANITATION

CENTRAL PURPOSE

- Manage the collection, recycling and disposal of residential refuse
- Sweep and plow streets
- Remove graffiti
- Clean vacant lots
- Demolish hazardous garages
- Tow illegally parked vehicles
- Enforce sanitation ordinances
- Abate rodents
- Plant, trim and remove trees

KEY FACTS

The Department of Streets & Sanitation (DSS) is one of the largest service providers in City government, completing an average of one million service requests every year.

DSS has field offices serving all of the City's neighborhoods and the Central Business District. The City's grid garbage system uses 291 refuse trucks to collect nearly one million tons of residential waste from more than 620,000 households citywide. This system ensures that all households receive weekly service and saves Chicagoans $30 million annually when compared to the pre-grid system.

DSS crews and private vendors also collect 80,000 tons of recyclables from these households annually through the Blue Cart Recycling Program.

DSS street sweepers clean approximately 235,000 lane miles of Chicago streets each year. DSS coordinates a fleet of more than 330 snow mitigation vehicles from Snow Command located at the Office of Emergency Management and Communications (OEMC), where DSS staff uses state-of-the-art technology to monitor weather conditions and its impact on Chicago's roadways.

The Bureau of Forestry manages 500,000 parkway trees citywide and trimmed 32,000 trees and planted 3,000 trees in 2018. Forestry crews handled more than 10,000 tree emergencies and provided significant logistical support to CDOT for the Smart Lighting Program in 2018.

Graffiti blaster crews complete more than 100,000 graffiti removal jobs in four days or less each year.

The Bureau of Traffic Services keeps streets safe through towing and relocation of vehicles, abandoned vehicle removal and support for emergency operations and special events. Traffic services crews provided traffic and crowd support at more than 3,300 civic events in every community of the city in 2018.

GOALS

DSS will continue its ongoing commitment to delivering the critical services and resources that residents need to ensure communities citywide are safe and clean.

DSS has leveraged new and existing technology to provide these services more efficiently and allocate resources more effectively across each bureau. These technological tools support both internal operations and external communication. Both street sweepers and snow plows can be viewed in real-time through the Sweeper Tracker and Plow Tracker online tools.

DSS is piloting a new application for use by both City and private crews to streamline recycling contamination reporting. The Department is also near completion of the development of an interactive map to show before

and after photos of neighborhood improvement work done through the Extra Mile initiative.

DSS is piloting a new grid baiting system for rodent abatement to supplement requests from residents as well as planning abatement blitzes in areas with significant infestation.

ONGOING PROJECTS

Extra Mile Initiative - DSS works closely with Aldermanic offices to deploy resources efficiently to areas with the highest need. The Extra Mile Initiative identifies and addresses normally untapped areas of concern in each ward like alleys, parkways, vacant lots and viaducts.

Coordinated Neighborhood Blitzes – In 2018, DSS coordinated with CDOT and DWM to deliver 24 service blitzes across the City. The blitzes allow city agencies to efficiently fulfill service requests from residents at one time and address issues like rodent abatement and tree trimming on a larger scale.

FlashCam Program - The FlashCam program uses cameras to deter graffiti vandalism and fly dumping and enforce fine collection for offenders. This program has collected more than $100,000 for the City.

Clean and Green – Each year DSS conducts a citywide "Clean and Green" day of service through which residents and community groups can volunteer to help clean and beautify their neighborhoods. DSS provides bags and tools to support these efforts.

Turn by Turn – DSS piloted a new routing system for snow clearing in 10 wards during the 2018-2019 winter season. This technology provides turn by turn directions to snow plow drivers helping to ensure all routes are completed efficiently. The full roll out is scheduled for the 2019-2020 winter season.

ACCOMPLISHMENTS

Under the leadership of Mayor Emanuel, DSS has improved efficiency and service delivery across all bureaus. The implementation of the grid garbage system has enabled DSS to reallocate resources across the department, making way for the Extra Mile program, adding crews to the Forestry and Rodent Control bureaus and saving Chicagoans $30 million annually.

The City invested more than $1.2 million to improve graffiti operations, funding three additional crews and 13 new pieces of equipment. This investment has helped to reduce the response time for graffiti requests from ten to four days or less.

In 2013, the City fully rolled out its Blue Cart Recycling program, ensuring that more than 620,000 households citywide have access to recycling service. In 2017, the Chicago Recycling Ordinance was also improved to support residents who do not receive City service. The ordinance guarantees that residents receive access to education and high quality recycling collection service from private vendors. In 2016, the City implemented a garbage fee for households receiving City refuse and recycling service. In 2018, the City collected $63 million in revenue from this fee.

The development of neighborhood blitzes has also improved efficiency of service delivery in areas with the highest need. By working with local Aldermen, DSS, CDOT and DWM have been able to coordinate resources and transform neighborhoods to improve the quality of life for its residents.

POSITIONS

of FTE's
2,176

2019 BUDGET

Fund	Amount
Corporate Fund	$153,486,203
Garbage Collection Fee Fund	$60,230,434
Vehicle Tax Fund	$41,257,703
Motor Fuel Tax Fund	$13,052,000
TOTAL	**$268,026,340**

KEY AGREEMENTS

Partner/Organization	Service/Good Provided	Date Entered	Expiration Date
The Metropolitan Water Reclamation District of Greater Chicago	Vegetative material, including wood chips	2/28/2018	12/31/2020

Vendor Name	PO Number	PO Description	Purchase Order Amount Limit	Start Date	End Date
Seven D Construction 01	32461	Balled And Burlapped Tree Planting Services	$16,933,480.00	5/20/2015	5/19/2021
Seven D Construction 01	33375	Balled & Burlapped Tree Planting Services For Federally Funded Projects	$17,765,155.00	11/12/2015	11/10/2021
Metal Management	24994	Collection And Processing Of Blue Cart Materials From Households And City Facilities	$22,213,575.28	7/18/2011	7/17/2019
Waste Management Of Illinois	24288	Collection And Processing Of Blue Cart Materials From Households And City Facilities	$53,731,266.27	7/18/2011	7/17/2020
Allied Waste Transportation Inc	12203	Furnishing Transfer Stations And Disposal Site(S) (Landfills) For Regular Refuse Disposal And Bulk Refuse Disposal	$210,422,744.76	7/1/2006	6/24/2019

Heartland Recycling, LLC	12199	Furnishing Transfer Stations And Disposal Site(S) (Landfills) For Regular Refuse Disposal And Bulk Refuse Disposal	$9,144,495.20	7/1/2006	6/24/2019
Waste Management Of Illinois	12202	Furnishing Transfer Stations And Disposal Site(S) (Landfills) For Regular Refuse Disposal And Bulk Refuse Disposal	$63,009,755.67	7/1/2006	6/24/2019
United Road Towing Inc	34921	Impound Facility Management, Boot Release, Towing And Related Services	$60,000,000.00	6/1/2016	5/31/2021
Chicago United Industries, LTD	29439	Mobile Refuse (Black) Carts	$58,972,594.14	3/3/2014	3/2/2019
Allied Waste Transportation Inc	21472	Operation And Maintenance Of City Owned Material Recycling And Recovery Facility (Mrrf)	$34,595,309.57	3/19/2010	8/10/2019
Heartland Recycling, LLC	21474	Operation And Maintenance Of City Owned Material Recycling And Recovery Facility (Mrrf)	$45,777,378.19	2/15/2010	8/10/2019
Mat Leasing Inc	21473	Operation And Maintenance Of City Owned Material Recycling And Recovery Facility (Mrrf)	$265,442,769.78	2/15/2010	8/10/2019
Chicago United Industries, Ltd	58961	Purchase And Delivery Of Rodenticides {Group A, Lines 1-8}	$1,765,770.00	7/18/2017	7/17/2022
Bracken Box Inc	34429	Roll Off Box Services	$61,735,000.00	2/19/2016	8/18/2019
Chicago United Industries, Ltd	30269	Salt Pile Tarpaulin	$37,347,600.00	6/16/2014	12/14/2019

Root Bros Mfg & Supply Co	28295	Small Tools And Industrial Tools	$15,070,905.31	6/10/2013	6/9/2019
Morton Salt, Inc.	40769	Transferred From Po 36486; Purchase And Delivery Of Bulk Rock Salt - Groups A - W	$58,767,330.00	6/3/2016	4/30/2021
Speedy Gonzalez Landscaping	32341	Tree Stump And Debris Removal Service	$4,071,600.00	7/2/2015	7/1/2019
O'wallace Landscaping Inc.	32034	Tree Stump And Debris Removal Service (Areas 3 & 4)	$3,973,320.00	7/2/2015	7/1/2019
The Mowing Depot	29170	Weed Cutting Services - Area 1	$235,200.00	6/1/2014	5/31/2019
Truck Tire Sales, Inc.	28951	Weed Cutting Services - Areas Two, Three, Four And Boom Arm	$11,564,000.00	4/1/2014	3/31/2019

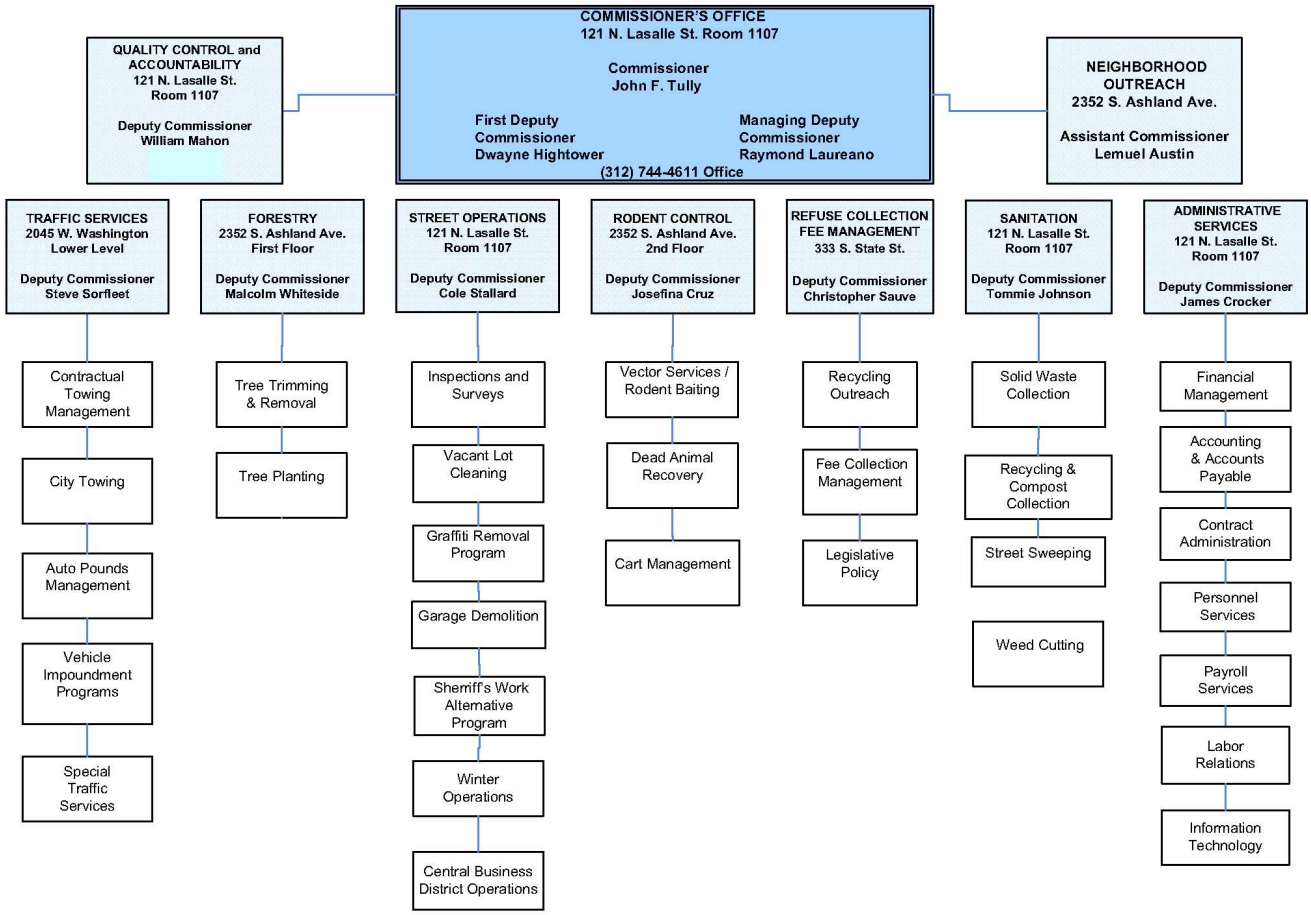
SIGNIFICANT DATES

Event	Date
Holiday Tree Recycling	First week of January
Street Sweeping Season	April through November
Neighborhood Blitz Season	April through October
Annual Clean and Green	Mid-late April
Tree Trimming Season	May through October
One Summer Chicago	July through August
Snow Season	November through March
Tree Removal Season	November through April
Overnight Parking Ban	Dec. 1 through March 31

KEY PERFORMANCE MEASURES

Metric	Timing of Measurement	Goal	Current Performance
Abandoned Vehicles Towed	Ongoing	40 Days	72% completed on time
Garbage Cart Delivery	Ongoing	15 Days	2018 Backlog eliminated
Rodent Baiting	Ongoing	5 Days	98% completed on time
Graffiti Removal	Ongoing	4 Days	99% completed on time
Ice and Snow Removal	Ongoing	2 Days	92% completed on time
Tree Emergency Response	Ongoing	1 Day	91% completed on time

ORGANIZATIONAL CHART



2019 DSS Department Organization

FACILITY LOCATIONS

BUILDING NAME	USAGE	BUILDING ADDRESS
City Hall	Offices/Room1107	121 N. LaSalle
Ward 1	Graffiti	2505 W. Grand
Ward 4	Sanitation-Equipment Sweeper	4352 S. Cottage Grove
Ward 11	Sanitation Refuse	1717 W. Pershing
Ward 12	Sanitation Equipment & Offices	3559 S. Maplewood
Ward 13	Sanitation Equipment	3720 W. 55th St.
Ward 15	Sanitation-Equipment Sweeper & Offices	1756 W. 74th St.
Ward 17	Recycling	611 W. 69th St.
Ward 21	Street Ops. Equipment & Offices	8559 S. Vincennes
Ward 23	Forestry & Offices	5556 S. Central
Ward 24	Sanitation Equipment-Storage & Offices	1817 S. Pulaski
Ward 25	Sanitation Equipment & Offices	1944 W. Cullerton
Ward 30	Street Ops. Equipment & Offices	5605 W. Grand

Ward 33	Sanitation Equipment & Offices	3143 N. Rockwell
Ward 34	Sanitation Offices & Salt	829 W. 120th
Ward 35	Sanitation Equipment & Offices	1827 N. Monticello
Ward 37	Sanitation Equipment & Offices	4830 W. Chicago
Ward 38	San. & Street Ops. Equipment	4243 N. Neenah
Ward 39	Sanitation Equipment & Offices	4605 W. Lawrence
Ward 40	Forestry Equipment & Offices	5333 N. Western
Ward 41	Sanitation Equipment & Offices	6453 W. Higgins
Ward 46	Sanitation Equipment & Offices	5853 N. Broadway
Division 1	Refuse	6441 N. Ravenswood
Division 2	Refuse	4808 W. Wilson
Division 3	Refuse	4211 W. Ferdinand
Division 3A	Refuse	4619 W. Homer
Division 4	Refuse	1633 W. Medill
Division 5	Refuse	3757 W. 34th Street
Division 6	Refuse	3800 S. Iron
Division 7	Refuse	2300 W. 52nd St.
Division 8	Refuse	900 E. 103rd St.
Dump Site	Refuse Dump	750 N. Kilbourn
Dump Site	Refuse Dump	1633 N. Medill
Dump Site	Refuse Dump	3757 W. 34th St.
Ravenswood- Parking Location	Parking	6447 N. Ravenswood
Mayfair- Parking Location	Parking	4808 W. Wilson
Northwest- Parking Loc.& Dump Site	Parking	4241 W. Ferdinand
Southwest - Parking Location	Parking	1400 W. Pershing
52nd & Oakley- Parking Location	Parking	2350 W. 52nd St.
103rd Street- Parking Location	Parking	900 E. 103rd St.
Auto Pound	Traffic Services / Auto Pound	6359 N. Mannheim Rd.
Auto Pound #6 Trailer	Traffic Services / Auto Pound	701 N. Sacramento
Central Auto Pound	Traffic Services / Auto Pound	400 E. Lower Wacker Dr.
Auto Pound	Traffic Services / Auto Pound	10300 S. Doty
Bureau of Forestry Garage	Forestry Garage	5337 N. Western
Fleet Garage	Garage	2300 W. 52nd St.
Garage	Garage	3812 S. Iron St.
Loop Operations Office	Street Operations Equipment & Offices	351 E. Lower Randolph

Forestry, Rodent, Street Ops. Offices	Offices for Forestry, Rodent, Street Ops. & Equip.	2352 S. Ashland Ave.
Street Operations	Street Operations	1754 S. Clark St.
Division 1 Headquarters		Ravenswood & Reed
Chicago Reed	Winter / Tank Outside	4243 N. Neenah
Reed (Salt Pile)	Winter / Salt Outside	4201 N. Oak Park
Addison & Spaulding	Winter / Salt Outside	3500 N Spaulding
Ravenswood	Winter / Salt inside-dome & Tank	6441 N. Ravenswood
Monroe Pit	Winter / Salt Outside	4501 N. Marine Dr.
Division 2 Headquarters		1320 W. Concord
Homer & Kilpatrick	Winter / Salt Outside & Tank	4619 W. Homer
Medil / Salt Storage	Winter / Salt Inside	1633 W. Medill
Grand & Central	Winter / Salt Outside	5605 W. Grand
Division 3 Headquarters		750 N. Kilbourn
Grand & Rockwell	Winter / Salt Outside & Tank	2605 W. Grand
18th & Clark	Street Operations	1759 S. Clark
1717	Traffic Services / Snow equip. & Offices	1717 W. 39th St.
McCormick Place	Winter / Salt Inside	1800 S. LSD
22nd & Dan Ryan / Salt Dome	Winter / Salt inside-dome & Tank	2200 S. Federal
Ferdinand & Tripp	Winter / Salt Outside	4241 W. Ferdinand
30th Rockwell	Winter / Salt Inside & Tank	3005 S. Rockwell
Division 4 Headquarters		2300 W. 52nd. St.
52nd & Oakley	Winter / Salt Inside & Tank	2300 W. 52nd St.
72nd Street	Winter / Salt Inside & Tank	4600 W. 72nd. St.
39th & LSD	Winter / Salt Outside & Tank	3900 S. LSD
53rd & LaSalle	Winter / Salt Outside	5301 S. LaSalle
Division 5 Headquarters		900 E. 103rd St.
95th & South Chicago	Winter / Salt Outside	9500 S. South Chicago
101st & Stony / Salt Dome	Winter / Salt Inside & Tank	10101 S. Stoney
120th Street / Salt Dome & Trailer	Winter / Salt Inside & Tank	829 W. 120th St.
Leased Facility	Traffic Services	2045 W. Washington
Leased Facility	Salt Pile	3154 E. 95th St.
Leased Facility	Salt Pile	4600 W. 72nd Street *

UNIONS REPRESENTING DEPARTMENT EMPLOYEES

- AFSCME
- Hoisting Engineers – IUOE Local 150
- International Brotherhood of Painters
- Laborers, Tree Trimmers – Local 1001
- Motor Truck Drivers (all titles) – Teamsters Local 700

DEPARTMENT OF TRANSPORTATION

CENTRAL PURPOSE AND KEY FACTS

Chicago Department of Transportation's (CDOT) mission is to keep the city's surface transportation networks and public way safe for all users, environmentally sustainable, in a state of good repair and attractive. Under Mayor Emanuel's leadership, we have been working to realize the vision for Chicago to be a vibrant international city equipped with 21st-century infrastructure—a City that competes to win in the global economy.

CDOT is responsible for more than 4,100 miles of streets, 413 bridges and viaducts, 250 miles of on-street bikeways, 300,000 streetlights and 3,000 signalized intersections citywide. Each year, with the support of the City Council, CDOT invests millions of dollars in the City's infrastructure, which is critical to Chicago's economic strength and residents' quality of life.

SERVICES/PROGRAMS

- **Road Construction, Resurfacing and Repairs –** CDOT is responsible for maintaining and resurfacing Chicago's 4,100 miles of arterial and residential streets. CDOT is also responsible for maintaining and resurfacing Chicago's 2,114 miles of alleys. Since 2011, CDOT and partner agencies have resurfaced 2,155 miles of streets and alleys; in 2018, 310 miles of streets and alleys were resurfaced.
- **Streetlights and Traffic Signals –** CDOT is responsible for repairing, maintaining and replacing Chicago's 300,000 arterial and residential street and alley light fixtures and nearly 3,000 traffic signalized intersections. In 2018, CDOT repaired nearly 33,000 street lights, 13,000 alley lights and 14,000 traffic signals.
- **Bridge Reconstruction and Operations –** CDOT is responsible for maintaining and reconstructing 413 bridge structures throughout the City. CDOT operates 36 movable bridges, which is more than any other city in the world, to allow for boat traffic on the waterways and conducts over 25,000 bridge lifts annually.
- **Transit Facilities built for CTA (bus & rail) –** CDOT has built or renovated several CTA train stations over the past eight years, including building a new Green/Pink Line station at Morgan St., a new Green/Red line station at Cermak Road/McCormick Place and a new Brown/Orange/Green/Pink/Purple elevated station at Washington and Wabash. CDOT also renovated the Clark/Division Red line station, originally built in the 1940s. CDOT is breaking ground to build a new Green line elevated station at Damen and Lake Streets and is beginning planning for a new elevated station Lake St. in the loop to replace the State/Lake station. Working with the CTA, CDOT is also improving bus operations across the city, which moves 250 million people annually. In 2015, CDOT built the Loop Link system, creating new stations, bus and bicycle only traffic lanes for commuters coming from Metra Stations or bus routes across the city.
- **Menu Program –** CDOT works with members of the City Council to identify, fund and complete a variety of infrastructure projects in this annual program. These projects include street and alley resurfacing, installation of street and alley speed humps, sidewalk and curb and gutter replacement, installation of ADA ramps, residential lighting modernization and viaduct lighting upgrades. Currently, each ward is allocated $1.32 million annually for the program.
- **Sidewalks & Concrete –** CDOT is responsible for the construction and maintenance of all City sidewalks, curbs and gutters, and ADA accessible ramps. CDOT's work is completed through several programs that include the 311 Hazardous Sidewalk Repair program, the Vaulted Sidewalk repair program, and the Shared Cost Sidewalk Program, which enables residents to repair their sidewalk utilizing city contractors at a discounted rate by paying only a portion of the cost.
- **Traffic Policy -** CDOT staff regularly assesses and provides guidance for City leadership on transportation policies and regulations at the local, state, and federal level. Policies of primary interest –include walking, public transit, bicycling, ridesharing, driving, new mobility/technology, intercity passenger rail and bus, freight movement, maritime transportation, and land-side impacts of passenger aviation.
- **Streetscapes –** CDOT works to make our communities more livable and vibrant through Streetscape projects in neighborhoods across the city. Streetscape projects support economic development, pedestrian and traffic safety, walkability, sustainability, place-making, community identity, alternative modes of transportation and user connectivity.

- **Bicycles and Bike Safety –** CDOT manages the Divvy Bike Share system owned by the City. With more than 6,000 bikes currently deployed and more than 600 stations, Divvy provides a convenient first-mile/last-mile connection at many Chicago Transit Authority (CTA) and Metra stations. To make sure that cycling is safe in Chicago, CDOT is expanding and enhancing its extensive 270-mile network of bike lanes.
- **Traffic Engineering** – CDOT traffic engineering provides citywide preliminary design engineering services that address intersection and corridor-wide traffic issues. Through implementation of best practices, policies and standards, CDOT engineers have initiated pilot projects to test new technologies and innovative designs to improve traffic operations and promote pedestrian and bicycle safety. CDOT staff annually conducts over 1000 traffic studies requested through elected city and state officials, citizens and neighborhood organizations and partners with sister agencies such as CTA to rethink our city streets.
- **Sign Management Division -** The Division is responsible for the fabrication and installation of permanent metal signs on the public way. The Division is also responsible for the management of private benefit and other ordinanced signs. It works in close conjunction with all other CDOT divisions, the Finance Department and the aldermanic offices.
- **Division of Infrastructure Management:** Permit Office, Project Coordination Office & Office of Underground Coordination
    - **Permit Office –** CDOT Permit Office issues all use of the right of way permits, including all construction activities and special events in the City of Chicago. Annually, the permit office issues over 125,000 permits.
    - **Project Coordination Office (PCO) -** In 2012, CDOT launched the PCO to work within the public right-of-way to decrease disruptions, protect assets, encourage cost sharing, and improve safety. PCO staff collaborates with private and public agencies to organize and plan public way conflicts to maximize the design life of streets by minimizing street re-cuts. Through CDOT's PCO coordination efforts City infrastructure departments and utilities have reduced the number of street openings resulting in a total savings of $154 million in infrastructure investments. In 2015, CDOT launched online e-permitting. Today, CDOT's PCO coordinates over 10,000 projects.
    - **Office of Underground Coordination (OUC) -** In 1992, CDOT launched the OUC to distribute all requests for existing utility information and review/approve construction work in or adjacent to the Public Way. Specifically, CDOT's OUC reviews large projects with deep excavations and penetration, such as foundations (piles, caisson, etc.), earth retention systems or major piping installations. In 2018, CDOT's OUC with 29 member agencies processed more than 2,200 information retrieval requests and more than 3,500 existing facility protection requests.
- **Harbor Master –** The Commissioner of the Department of Transportation is also the Harbor Master for Chicago. CDOT has jurisdiction over the Lake Michigan harbors, the Chicago River, the Calumet River and any of its tributaries. CDOT works with the Chicago Park District, the U.S. Army Corps of Engineers and the Illinois Department of Natural Resources to reconstruct deteriorated revetment structures along the Lake Michigan Shoreline, monitor water traffic and regulate construction of structures in or adjacent to the waterways it oversees.

ACCOMPLISHMENTS

Chicago Smart Lighting Project – CDOT in partnership with the Chicago Infrastructure Trust and the Department of Innovation and Technology (DoIT) launched the Chicago Smart Lighting Project in 2017. CDOT has replaced 100,000 street lamps and is on track to complete the replacement of 270,000 of Chicago's outdated High Pressure Sodium (HPS) lamps with modern, longer-lasting, more efficient LED fixtures over the next three years. The Chicago Smart Lighting Program is projected to save taxpayers $100 million over the next 10 Years.

Vision Zero – The CDOT Vision Zero Chicago team is building a culture of traffic safety to reduce traffic-related injuries and deaths. By educating residents and organizations in High Crash Areas at community-led eventsThe main goal of the outreach is to collect input from residents and develop strategies for implementing safe streets that reflect community priorities and address local issues and help spread the message that one life lost to traffic violence is unacceptable.

Major Roadway Improvements - CDOT has rebuilt several major road configurations to improve safety, better manage intersections and eliminate at-grade rail crossings, including Wacker Dr., 130th and Torrence intersection, the Damen/Elston/Fullerton intersection, and the Wells/Wentworth Connector from Ping Tom Park to 19th St. It has eliminated two dilapidated overpasses, one at Ashland Ave. and Pershing Rd. and the other at Belmont and Western Aves. Milwaukee Ave., Grand Ave., and Lake St. are also being completely rebuilt.

South Lakefront Bridges - Beginning in 2016, CDOT has built or restored a series of bridges, creating new and better connections for South Side residents and visitors to reach Lake Michigan. CDOT has completed new pedestrian/bicycle bridges, at 35th Street and at 41st Street. A third pedestrian and bridge that will replace the existing non-ADA compliant pedestrian bridge at 43rd Street will start construction in 2019. The Department is also replacing two vehicular bridges over the railroad tracks at 31st Street and 39th Street.

Albany Park Stormwater Diversion Tunnel – This project completed in 2018 eliminated the threat of flooding in Albany Park, which had suffered several major floods over the past ten years. The system transfers overflow water from the North Branch of the Chicago River through a mile-long tunnel dug under Foster Ave. and deposits the overflow into the North Shore Channel at River Park.

Recreation and Riverfront Projects – In 2015, CDOT completed the Bloomington Trail, also known as the 606 transforming an abandoned railroad line into a new park trail system. In 2017, the final phase of Riverwalk was completed, creating a new downtown recreation/entertainment center on 1.25 miles of riverfront. CDOT has also begun construction of two bridges connecting parks to bike paths. The first, under Addison Street to link Clark and California parks and provide more than a mile of continuous trails along the North Branch of the Chicago River is expected to be complete this year. The second is a new bridge connecting the bike path on the North Shore Channel, allowing bicycle riders and pedestrians to avoid the heavy traffic on Lincoln Ave. It will also be complete this year. Finally, CDOT is working to complete the construction of the Navy Pier Flyover, improving safety along the Lake Front Trail.

811 Chicago – A free, 24-hour service to private contractors and homeowners within the City of Chicago to identify and prevent damage to underground facilities including gas, electrical, and water lines. Anyone planning to dig within Chicago must obtain a "dig ticket" from 811 Chicago at least 48 hours prior to digging. In 2018, 811 Chicago received nearly 300,000 standard dig tickets resulting in 2.6 million notifications to utility owners. 811 Chicago also processed 8,500 emergency dig ticket requests resulting in 537 enforcement actions and $463,000 assessed penalties. This program successfully resulted in 0.74 utility hits per 1,000 requests, well below the national benchmark of 1.76 hits per 1,000.

CREATE – The Chicago Region Environmental and Transportation Efficiency (CREATE) Program progressed from 11 of 70 total projects complete in 2011 to 29 complete at present (with 6 currently under construction, 5 in final design, and 11 in planning). Secured $132 million in Federal Infrastructure for Rebuilding America (INFRA) funding for CREATE to help complete the first half of the 75th Street Corridor Improvement Project ($474 million total). CDOT also completed neighborhood-oriented reconstruction of deteriorated streets, sidewalks, curbs, and drainage under railroad viaducts at more than 30 locations.

Contractor Diversity Participation – In 2018, CDOT issued an RFP for Target Market Professional Design Engineering Services and another RFP for Professional Construction Engineering Services. Target Market is a program that is limited to certified minority and women-owned businesses. These contracts will provide CDOT with greater opportunities to award local-funded professional service contracts to M/WBE firms as primes.

Streetscapes – 44 streetscape improvement projects were completed to support economic development, pedestrian and traffic safety, walkability, sustainability, place-making, community identity, and user connectivity. Streetscapes completed include Roosevelt, Fulton Market, Uptown (Lawrence/Broadway), Lawrence Ave Road Diet and Cottage Grove.

Bike Program – CDOT continues to expand the bikeways network throughout Chicago to ensure all citizens have access to safe and comfortable bikeways. Since 2011 CDOT has developed 320 miles of bikeways. In 2018, CDOT invested $5.8M on new bikeway projects utilizing State and Federal funding for 75% of the costs. Also as part of the Streets for Cycling implementation, CDOT has installed 23.5 miles of protected bike lanes, 106 miles of buffered bike lanes, and 11.5 miles of neighborhood greenways.

POSITIONS

of FTE's
1,216

BUDGET

Fund	Amount
Corporate Fund	$59,177,484
Vehicle Fund	$78,746,351
Motor Fuel Tax Fund	$35,420,553
TOTAL	**$173,344,388**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Surface Transportation Program (STP) Formula Funds	Federal	Annual award	n/a	Approximately $60,000,000 annually
Regional Surface Transportation Program (STP-Shared) Competitive Funds	Federal	Q3 2019	Varies	Anticipating approximately $100,000,000+/-
Congestion Mitigation and Air Quality (CMAQ) Competitive Funds	Federal	Varies	Varies	$150,000,000
State Only Chicago Commitment (SOCC)	State	Annual award	n/a	$40,000,000 annually
Invest in Cook Competitive Funds	Cook County	2018	2021	$18,000,000 up to
Transportation Alternatives Program (TAP) Competitive Funds	Federal	Varies	Varies	$28,900,000
Illinois Competitive Freight Program	Federal	2018	Varies	$51,300,000

Infrastructure for Rebuilding America (INFRA) Competitive Funds	Federal	2018	2024	$132,000,000 (awarded to IDOT on behalf of CREATE Program Partners including CDOT)

** Please note that this is not a complete list of all CDOT grants. Various smaller grants are not listed.*
***In addition to the grants listed above, CDOT competes for discretionary federal and state grants as Notices of Funding Opportunity (NOFOs) are issued, e.g., federal BUILD/TIGER grants.*

KEY AGREEMENTS

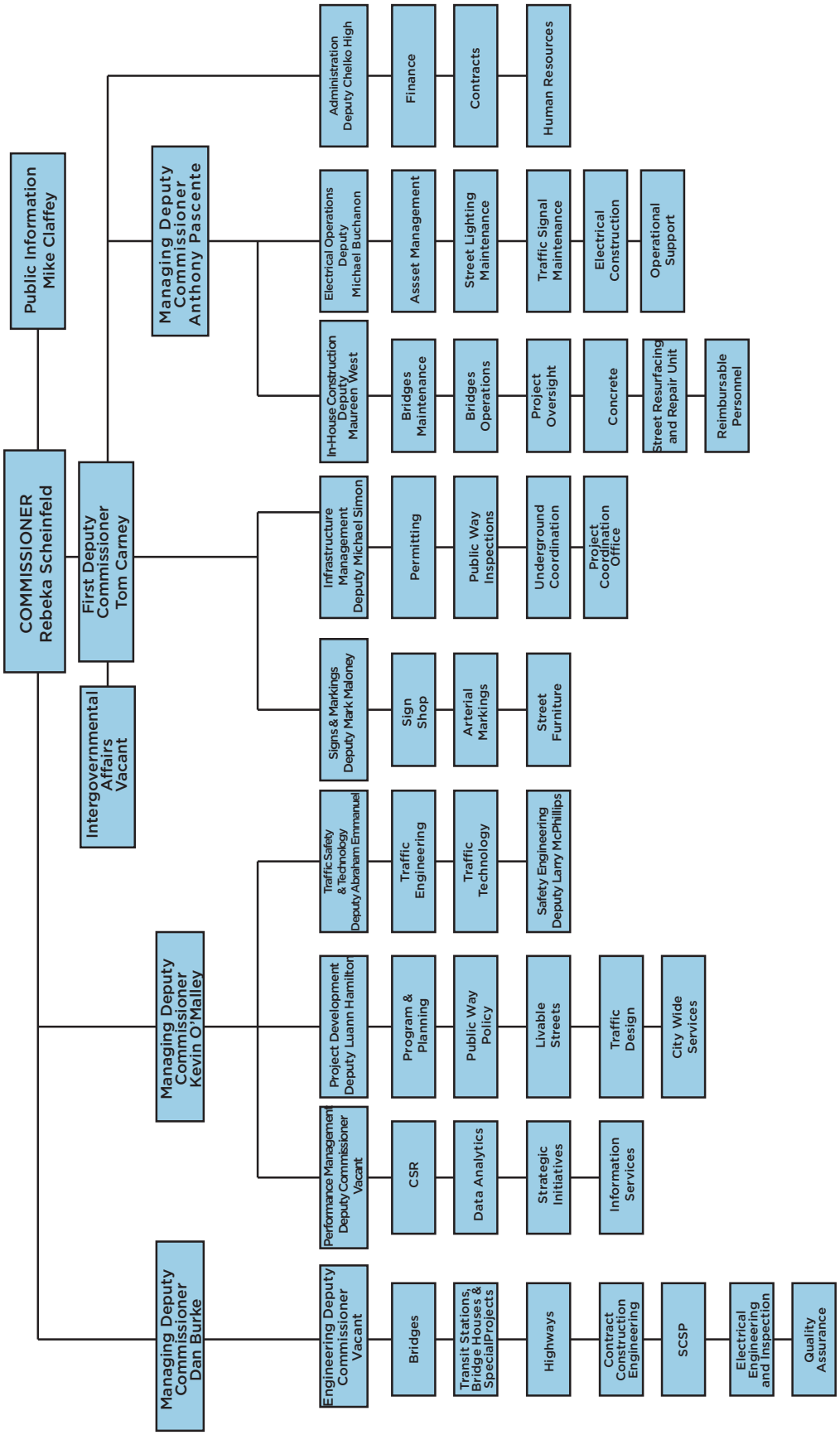
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
CDOT, Suburban Council of Mayors, Illinois DOT, Chicago Metropolitan Agency for Planning	To program the local component of Surface Transportation Program Block Grant funds received by the Northeastern Illinois Region under the FAST Act	10-11-2017	Until parties agree to renegotiate or: 1) until passage of a new Federal transportation act; 2) As part of the Federal MPO certification, a request or recommendation is made by USDOT to do so; 3) Substantial changes occur to transportation funding.
CDOT, IDOT	Covers the State funding of $174M for transportation related improvements in Jackson Park to facilitate the construction of the OPC and S. Lakefront Framework Plan.	9-5-18	No end date per se but funding to be disbursed in State fiscal years 19, 20 & 21.
CDOT, IDOT, Cook County DOTH, American Association of Railroads	CREATE Partners' Joint Statement of Understandings, Fourth Amendment (to add Cook County as a Stakeholder, alongside City of Chicago, State of Illinois, and the Association of American Railroads)	2018	Open ended
CDOT, Department of Planning & Development, Amtrak	2018 Memorandum of Understanding between City of Chicago and Amtrak for Union Station Headhouse Improvements during 2019-2021	2018	Open ended. Target completion date is 2021

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Ogden Avenue Materials and Reliable Asphalt Joint Venture	32019	Asphalt Primers	$139,946,860	6/1/2015	5/31/2020
American Traffic Solutions/ Verra Mobility, Inc.	28009	Automated Speed Enforcement	$67,000,000	6/28/2013	6/27/2020
Motivate International	26459	The Purchase, Installation & Operation Bicycle Sharing System (Divvy)	$65,000,000	1/24/2013	1/23/2023
Ozinga Ready Mix Concrete Inc.	91165	Mix Concrete	$64,135,515	1/7/2019	1/6/2024
CNECT LLC	52685	Program Management Consultant for Capital Improvement Projects	$60,000,000	5/9/2017	5/8/2022
HBK Engineering LLC	28734	Professional Underground Locating and Marking Services	$52,500,000	1/1/2014	6/30/2019
Xerox/Conduent, State and Local Solutions, Inc.	28635	Automated Red Light Camera Enforcement	$44,100,000	10/25/2013	10/25/2020
Seven-D Construction	30017	CIC Area 5	$24,000,000	4/8/2014	12/31/2019
Transystems	47314	Professional Quality Control/ Quality Assurance Construction Inspection, Engineering Service. QCQA	$22,485,403	12/22/2016	12/21/2021

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Collins Engineers Inc.	30561	Project Coordination Office	$22,000,000	1/5/2015	1/4/2020
Milhouse Engineering & Construction Inc.	59599	Professional Construction Engineering Services for Chicago Smart Lighting Project	$20,000,000	7/26/2017	7/25/2022
Delcan/Parsons Corporation	29890	Advanced Traffic Management System	$19,000,000	10/22/2015	10/21/2020
T.Y. Lin International	32271	Phase1/11 Planning and Design Services – CDOT Bicycle Program	$13,000,000	10/7/2015	9/1/2020
Electrical Resource Management	32276	Street Light Poles, Traffic Signal Poles	$6,182,770	6/23/2015	6/22/2020
Chicago United Industries, LTD	30259	Aluminum Sign Blanks, Street Sign Posts	$5,135,550	6/2/2014	6/1/2019
Sam Schwartz Engineering D.P.C.	46217	Planning Services – Vision Zero, Safety Ambassadors and Pedestrian Programs	$5,000,000	8/2/2017	8/29/2021
United Enterprise	63833	Utility Structure Central West	$3,156,000	10/10/2017	3/31/2021
Trice Construction	57830	Utility Structure Central East	$2,000,000	6/9/2017	6/8/2019
Neenah Foundry	30599	Detectable Warning Tiles, Cast Iron and Polymer Concrete	$1,995,650	9/16/2014	9/15/2019
Evergreen/MZI JV	42507	Electrical Conduit and Related Products	$1,336,414	8/1/2016	7/31/2021

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
CDOT Commissioner Office	30 N LaSalle Suite 1100	60602	312-744-3600	Mon – Fri, 9 a.m. – 5 p.m.
Division of Administration	30 N LaSalle Suite 600	60602	312-744-3600	Mon – Fri, 9 a.m. – 5 p.m.
Division of Project Development	30 N LaSalle Suite 500	60602	312-744-3600	Mon – Fri, 9 a.m. – 5 p.m.
Division of Engineering	30 N LaSalle Suite 400	60602	312-744-3520	Mon – Fri, 9 a.m. – 5 p.m.
Division of Infrastructure Management	30 N LaSalle Suite 300	60602	312-744-4684 312-744-4828	Mon – Fri, 9 a.m. – 5 p.m.
Permit Office	121 North LaSalle, Room 905	60602	312-744-4652	Mon – Fri, 9 a.m. – 5 p.m.
Public Way Inspectors	Chicago Green Technology Center, 455 N Sacramento	60612	311	Mon – Fri, 9 a.m. – 5 p.m.
Division of Electrical Operations Main Office	2451 S Ashland	60608	312-746-4400	07:00 – 15:30
Electrical Operations	2505 W Grand	60612	312-746-4062	24/7
Electrical Operations: Pole Yard	4101 S Cicero	60641	312-746-4400	07:00 – 15:30
Electrical Operations	4243 N Neenah	60634	312-746-4062	07:00 – 15:30
Electrical Operations	5333 N Western	60660	312-746-4062	07:00 – 15:30
Electrical Operations	6453 W Higgins	60656	312-746-4062	07:00 – 15:30
Electrical Operations	7801 S Oakley	60620	312-746-4062	07:00 – 15:30
Electrical Operations	900 E 103rd St	60628	312-746-4062	07:00 – 15:30
Division of In-House Construction Main Office	1501 W Pershing	60609	312-747-5236	6:00 – 23:00
In-House Construction Asphalt 1st District Dispatching	3147 N Rockwell	60618	312-747-7504	06:00 – 15:30
In-House Construction Asphalt 2nd District Dispatching	1701 N Bosworth	60642	312-747-7504	06:00 – 15:30
In-House Construction Asphalt 3rd District Dispatching	1717 W Pershing	60609	312-747-7504	06:00 – 15:30
In-House Construction Asphalt 4th District Dispatching	900 E 103rd Street	60628	312-747-7504	06:00 – 15:30
In-House Construction Asphalt 5th District Dispatching	4243 N Neenah	60634	312-747-7504	06:00 – 15:30
In-House Construction Bridges	3124 S Sacramento	60623	312-744-4201	07:00 - 15:30

Type of Location	Street Address	Zip	Phone Number	Hours
In-House Construction Paint	2451 S Ashland 5801 N Pulaski	60608 60646	312-747-5236	07:00 – 15:30
Division of Sign Management	3458 S Lawndale	60623	312-747-2210	06:00 - 15:30

UNIONS

- American Federation of State , County and Municipal Employees, Council 31 - BU#4
- State & Municipal Teamsters, Chauffeurs. & Helpers Union - Local 700 - BU#8
- Pipe Fitters' Association Local 597 - BU#14
- Chicago Journeymen Plumbers - Local 130, U.A. - BU#16
- International Brotherhood of Boilermakers, Iron Ship Builders, Blacksmiths, Forgers and Helpers - Local Lodge 1 - BU#24
- Sign Display and Pictorial Artist Allied Workers - Local 830 - BU#25
- International Brotherhood of Electrical Workers - Local 9 - BU#29
- International Union of Operating Engineers Local 150 - Bridge Operators - BU#31
- International Brotherhood of Electrical Workers - Local 134 - BU#32
- Cement Masons' Union R.A.C.F.F. - Local 502 - BU#33
- International Association of Machinists and Aerospace Workers - Local 126 - BU#36
- International Union of Painters and Allied Trades Painters' District Council #14 - BU#39
- International Association of Sheet Metal Workers - Local 73 - BU#41
- International Union of Operating Engineers - Local 150 - BU#42
- Bridge, Structural and Reinforcing Iron Workers - Local Union # 1 - BU#46
- Architectural & Ornamental Iron Workers' Union - Local No. 63 - BU#47
- United Order of American Bricklayers' and Stone Masons' Union - Local 21 - BU#49
- Chicago and Northeast Illinois District Council United Brotherhood of Carpenters and Joiners of America - BU#50
- Water Pipe Extension , Bureau of Engineering Laborers - Local 1092 - BU#53
- County Municipal Employees', Supervisors' and Foremen's Union - Local 1001 - BU#54

SIGNIFICANT DATES

Event	Date	Description
Unified Work Program CMAP calls for projects	January	Regional transportation planning projects federally funded through CMAP and awarded in March.
Annual meeting of the Transportation Research Board (TRB)	Each January	National conference in Washington, DC focused on transportation issues
Annual meeting of the NACTO Board	Each January during the TRB meeting	Annual business meeting of NACTO. The CDOT Commissioner is on the NACTO Board.
CIP Briefings	February	Meet with each City Council member to review planned infrastructure projects

Deadline for applications for funding for the CMAQ, TAP, STP Regional and IIC funding programs	March	These competitive transportation funding programs have a unified deadline for submissions through CMAP.
Spring Bridge Trials	March	Testing of 27 CDOT bridges raised and lowered
Spring Boat Runs	April to June	Bridges raised and lowered for boats dry docked return to lake
Seasonal Employment Recall	April	Hiring seasonal construction employees
Start of Construction Season	Early April (weather dependent)	Asphalt plants open & road paving begins for the year
Designing Cities Conference (NACTO)	Each September	Annual conference of the National Association of City Transportation Officials (NACTO)
Fall Boat Runs	September to November	Bridges raised and lowered for boats anchored on lake return to dry docks for winter,
City Budget Hearings	October	Annual City Council hearings
Joint meeting of the Metropolitan Planning Organization (MPO) Policy Committee and the Board of the Chicago Metropolitan Agency for Planning (CMAP)	Each October	A joint meeting of the two Committees at CMAP. The Mayor appoints members to the CMAP Board and the CDOT Commissioner is a member of the MPO Policy Committee.
Seasonal Employment Release	December	End annual seasonal construction employment
End of Construction Season	November/ December	Asphalt plants close & road paving ends
Menu Packet to Aldermen	December/January	Information provided to each Alderman on next year's infrastructure projects for GO Bond usage

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
Chicago Smart Lighting Program	Upgrading of 270,000 street lights to LED throughout Chicago	City, TIF & GO Bond	$160,950,000 GO Bond + additional TIF
Damen Green Line Station	New Green Line CTA elevated station at Damen and Lake	City	$70,000,000
CDOT/CTA Bus Slow Zone	Transit improvements with priority corridors on Route #79, 79th Street, and #66, Chicago Avenue, and Chicago/ Milwuakee/Ogden	City & Cook County	$5,600,000
Chicago Avenue Bridge	Removal and replacement of the Chicago Avenue Bridge over the Chicago River	City	$69,200,000
Navy Pier Flyover Section 3 (Bike/ped Improvements and rehabilitation of LSD over River)	Widening the Lake Shore Drive bridge for installation of pedestrian and bicycle path and bridge structural repairs over the Chicago River	Federal / State	$52,593,000

Capital Project Name	Description	Fund Source	Fund Amount
Navy Pier Flyover Section 2 [complete flyover bridge]	Installation of a new pedestrian and bicycle path over the Ogden Slip and DuSable Park east of Lake Shore Drive	Federal / State	$22,000,000
43rd Street Pedestrian Bridge	Removal and replacement of the existing bridge at 43rd Street over Lake Shore Drive	Federal / State	$41,210,000
Oakwood Blvd (39th Street) Bridge over Metra and CN Railroad	Removal and replacement of the existing bridge at Oakwood Blvd	Federal / State	$18,940,000
31st Street Bridge over Metra and CN Railroad	Removal and replacement of the bridge at 31st Street	Federal / State	$18,358,000
Irving Park Road Bridge over the Chicago River (incl. underbridge for 312 River Run)	Removal and replacement of existing bridge over the North Branch of the Chicago River and installation of a pedestrian and bicycle underpass	Federal / State	$13,200,000
Lincoln Village Ped/Bike Bridge	New pedestrian and bicycle bridge over the North Branch of the Chicago River	Federal / State	$3,400,000
Harrison Street Viaduct	Reconstruction of the existing viaduct between Canal Street and the Chicago River	City	$28,630,000
South Water Street Viaduct	Reconstruction of the intermediate and lower levels of the Water Street Viaduct between Beaubien Court and Stetson Avenue	Federal / State	$15,450,000
Jackson Park Transportation Investments (OPC)	Transportation improvements in the Jackson Park to facilitate the Obama Presidential Center	Federal / State	$185,246,909
Division Street Corridor – Cleveland to I90/94	Reconstruction and widening of the Division Corridor and reconstruction of the two bridges at Goose island	Federal / State	$60,000,000
Wells Wentworth Connector Section 3 - 17th Street to Roosevelt Road	Pavement reconstruction and construction of railroad viaducts at Wells from Roosevelt to 16th and Wentworth from 16th to 17th	City	$85,135,000
Wells Wentworth Connector Section 2 - 19th to 23rd Streets	Roadway improvements to realign the Cermak and Wentworth intersection	City	

Capital Project Name	Description	Fund Source	Fund Amount
Lake Street Reconstruction - Damen to Ashland	Reconstruction of Lake Street between Damen and Ashland	City	$13,310,000
Milwaukee Ave. Reconstruction - Addison Street to Belmont Avenue	Reconstruction of Milwaukee Avenue between Addison and Belmont	Federal / State	$9,074,601
North Center Town Square	Installation of a new plaza at Belle Plaine cul de sac at Lincoln Avenue	City	$2,1050,000
Lincoln/ Ashland/ Belmont	Improvements to Belmont, Lincoln and Ashland including traffic signal upgrades and streetscape elements	Federal with match provided by Bond funding	$15,408,000
Fulton Market Section 1 - Halsted to Carpenter	Streetscape project on Fulton Market between Halsted and Carpenter	City	$11,043,290
Fulton Market Section 2 - Carpenter to Ogden	Streetscape project on Fulton Market between Carpenter and Ogden	City	
Michigan Ave - Motor Row - Cermak to 24th Pl	Streetscape project on Michigan Avenue between Cermak and 24th Place	City	$10,765,000
Devon Avenue Streetscape Section 4 and 5 - Western to Leavitt and Kedzie to Sacramento	Streetscape project on Devon Avenue between Western and Leavitt and Kedzie and Sacramento	Federal / State	$5,957,200
Broadway/ Lawrence Streetscape Section 1	Streetscape project on Broadway and Lawrence	City	$4,532,500
Broadway Streetscape (Wilson to Leland) Section 2	Streetscape project on Broadway between Wilson and Leland	City	$1,645,400
Blue Island, 19th to 21st	Streetscape project on Blue Island between 19th and 21st	Federal / State	$4,123,175
95th Street - Damen to Wood	Streetscape project on 95th Street between Damen and Wood	City	$4,400,000

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Street miles paved	311 + internal reporting	Ongoing	300 miles/year	310 miles paved in 2018
Fatalities	CPD/MAIU + IDOT Crash Data	Monthly	Reduce deaths from traffic crashes 20% citywide by 2020.	Based on preliminary CPD data, traffic deaths increased by 9% in 2018 compared to the 2010-14 average.
Serious Injuries	IDOT Annual Crash Data Extract	Annually	Reduce serious injuries from traffic crashes 35% by 2020.	Awaiting 2017 data extract from IDOT.
Pedestrian Intersection Improvements	Internal reporting	Annually	Safety improvements at 300 intersections from 2017-2020.	291 Completed by EOY 2018.
High Crash Corridors (HCC) Improvements	Internal tracking	Annually	Develop a plan to address safety on remaining HCCs by EOY 2017.	Projects completed in 18 of 43 HCCs with projects on 8 corridors in progress. Plans to be developed for the remaining 17 HCCs and guided by HCCs Framework Plan (Published in June 2018).

2018 KEY PERFORMANCE MEASURES

- Smart Lighting (through March 2019)
  - Over 100,000 Smart Lighting fixtures installed
- In-House Construction Potholes in streets and alleys
  - Completed 31,808 CSRs
  - 486,088 Filled
- In-House Construction completed Pavement Markings
  - Refreshed 133 schools pavement markings
  - Completed 7335 CSRs pavement markings
- Bikeway Installation
  - 30 miles new/upgraded bikeways
  - 7.2 miles neighborhood greenways
  - 11 miles of buffered bike lanes
  - 4 miles upgraded protected bike lanes
  - 320 miles of marked bikeways installed since 2011
- Viaducts
  - 1,199 upgraded light fixtures
- Sidewalks
  - Improved 143 blocks

  - 796 locations improved through Shared Cost Sidewalk Program
  - Reconstructed 58 vaulted sidewalks
  - Repaired 1,033 hazardous sidewalk locations
- Ped Safety Infrastructure
  - 125 intersections improved with curb extensions, refuge islands, pedestrian countdown timers, raised crosswalks
- Streetscapes
  - 44 streetscapes completed since 2011
- Signs
  - Completed 44,443 CSRs
  - 26,546 Produced
- Arterial Pavement Markings Program
  - 63 express way interchanges
  - 31 Vision Zero roadway segments
  - Refreshed 119 Safety School Zones
  - Refreshed 50 Safety Zones
- Street/Alley Lights & Poles
  - 32,915 Street Lights Repaired
  - 3,350 Street Poles Replaced or Repaired
  - 13,462 Alley Lights Repaired
  - 2500 Electrical Wires Repaired
- Traffic Signals
  - 14,218 Repaired
  - Installed 3 new signals
  - Modernized 1 with accessible pedestrian signal
  - Upgraded 22 existing signals
  - Started upgrade of 6 signals
- Public Way Permits
  - 125,000 Issued

ONGOING PROJECTS

Division of Engineering

- North Lake Shore Drive Phase I Design (Preliminary Design and NEPA) – Grand to Hollywood: Reconstruction of North Lake Shore Drive
- Canal Street Viaduct – Madison to Taylor (Phase II Design): Rehabilitation of viaducts and improvements along the Canal Street Corridor
- Community Infrastructure Contracts – 8 Areas: Menu and TIF funded contracts for civil infrastructure work
- 2019 Arterial Street Resurfacing – 4 Contracts for 10 Miles Each: Annual Federal/State funded resurfacing program in four zones; North, Central, South and Far South areas of the city
- Residential Lighting: Annual Menu and TIF funded program for approximately 200 blocks of complete lighting infrastructure replacement

- Riverwalk Extension to Tom Ping Park (Phase 1 design) - $6M funded
- Lincoln Yards – publicly funded for private development with CDOT oversight
- 78 Infrastructure Projects – publicly funded for private development with CDOT oversight
- O'Hare Express System – in negotiations with private party
- FHWA/IDOT/City/ Federal Aid Improvement - Quarterly meetings with FHWA, IDOT, CDOT, DPD and DOF for long-term coordination with State and Federal agencies for timely expenditure of funds to avoid funding rescission.
- Chicago Waterways Committee – CWC is a collaboration of City Departments and sister agencies committed to promoting and preserving Chicago's waterways. The CWC serves as a central point of review for all proposals that impact or include the City's waterways. The CWC is committed to ensuring the safety of all users of the waterways and the long-term preservation of the City's waterways and shorelines.

Division of Project Development and Planning

- GreenCorps
  - Greencorps Chicago is the City of Chicago's green job training program for individuals with barriers to employment. Based at CDOT, Greencorps' project-based model accomplishes daily technical skills and job readiness training while also developing and implementing meaningful projects that support regional sustainability and resiliency initiative.
- Drive Electric Chicago – EV City Fleet
  - Announced on 10/11/17, CDOT secured $15.5M in federal funding to help the City improve the efficiency of its fleet vehicles and provide additional charging access at both airports.
  - Total project cost is $26M. 2FM's vehicle budget and CDA are providing the remaining project costs.
- Drive Clean Chicago – Incentive Funding
  - Launched in December 2014 with a goal of funding 250 vehicles, nearly 300 hybrid and electric vehicles have been funded: over 50 electric vehicles and Over 240 Hybrids.
  - Currently, $20M in CMAQ funding is being held by USDOT pending resolution of issues with the Buy American requirements.
- Make Way for People
  - A place-making initiative supporting public-private partnerships to transform the public way through creative temporary tactical improvements and cultural programming such as People Spots (aka parklets), People Streets, People Plazas, and People Alleys. Projects help increase pedestrian volumes, foster walkability, promote economic development and strengthen a community's sense of place.

DEPARTMENT OF AVIATION

CENTRAL PURPOSE AND KEY FACTS

The Department of Aviation manages all aspects of O'Hare and Midway International Airports, which together comprise the centerpiece of the nation's aviation network and are the economic engines of Chicago. The Department of Aviation is responsible for the management, planning, design, operation and maintenance of the airports, both of which are owned and operated by the City of Chicago.

Nearly 102 million passengers traveled through Chicago's airports in 2017—80 million at O'Hare and nearly 22 million at Midway. In addition to that, O'Hare loaded and unloaded 1.7 million metric tonnes of freight and mail in the same year. The Department of Aviation oversees 54 airlines, more than 1,500 daily flights, and over 1,900 aviation employees who work at both airports. Together, Chicago's airports generate more than $60 billion in annual economic activity and 649,000 jobs for the region.

The Department of Aviation is also charged with the management and construction of the O'Hare Modernization Program (OMP), which reconfigures O'Hare's intersecting runways into a more modern, parallel layout allowing for reduced delays and increased capacity well into the future. Construction of the OMP has been underway since 2005 and it continues to make great progress securing Chicago's position as the center of the global aviation system.

Construction continues on the OMP Completion Phase, including:

- Construction of Runway 9C/27C, which is a being built to accommodate larger aircraft, reduce delays and add capacity at O'Hare
- Extension of Runway 9R/27L

The Department of Aviation is fully self-supporting and neither the department nor the OMP receive any local or state taxpayer dollars. Landing fees and terminal rents paid by the airlines serving the airports as well as parking and concession revenues fund operations and maintenance. Capital funding comes from the following traditional airport sources:

- General Airport Revenue Bonds, backed by revenues generated at the airport
- Passenger Facility Charges (PFCs)
- Federal Airport Improvement Program Funds
- Private Investment

In March 2018, the City of Chicago and its airline partners agreed to an $8.7 billion capital improvement plan that includes the O'Hare Terminal Area Plan (TAP) and other pre-approved projects and allowances, which will transform O'Hare with the largest terminal expansion program to-date, adding 25 percent more linear gate frontage, modernizing existing terminals and improving passengers' experience. This investment is central to Mayor Rahm Emanuel's O'Hare 21 vision to improve the airport's connectivity, efficiency and capacity, and ensure the future success of Chicago's most important economic engine. This program will not use local taxpayer dollars and will replace O'Hare's oldest concourses and significantly expand O'Hare's facilities to improve the passenger experience and ensure that airport is equipped for future growth.

The TAP upgrades are set to increase the overall amount of terminal space from 5.5 million square feet to 8.8 million square feet, a net increase of over 60% (with consideration of space to be demolished in concourses E & F, as well as new space in T-5 and the L-Concourse Stinger). More gate capacity will enable O'Hare and its airline partners to, more efficiently serve passengers, expand connectivity and handle a wider range of aircrafts more efficiently.

SERVICES/PROGRAMS

Outside of its core functions, other CDA programs include:

- **Residential Sound Insulation Program (RSIP)**: The Residential Sound Insulation Program aims to reduce the impact of aircraft noise in homes surrounding O'Hare and Midway International Airports. The goal of the program is to properly insulate homes and reduce aircraft noise in highest impacted areas surrounding the airports. The CDA has administered the RSIP in communities surrounding O'Hare since 1995 and surrounding Midway since 1996. Through the 11,540 homes around O'Hare have been insulated, and 10,175 homes around Midway.
- **School Sound Insulation Program (SSIP)**: The goal of the O'Hare School Sound Insulation Program (SSIP) is to reduce aircraft noise levels in schools and create a quieter learning environment for students in the O'Hare and Midway areas. The program is the largest and among the oldest in the world and has insulated 124 completed schools around O'Hare, and 41 schools around Midway.
- **Workforce Development**: The CDA hosts a variety of career fairs and community engagement events to connect directly with the community. In 2018, the CDA hosted 51 outreach events throughout the city, engaging more than 1,300 residents.
- **Small Businesses**: The CDA is working to develop an economic inclusion plan that will drive higher utilization of services provided by small-, minority-, women-, Veteran-, ACDBE and disadvantaged businesses from across our 77 community areas on O'Hare's projects. Demonstrating our commitment to working with small businesses, for 2019 we have earmarked 29 O'Hare projects to be exclusively bid on by small or medium businesses, totaling $124 million. Overall, it's estimated that billions of dollars in contracts will be awarded to M/W/DBE firms.
- **Promoting Arts in the Airports**: The CDA seeks local musicians and performers for its seasonal terminal entertainment programs. We also seek local artists to display works in the terminals.

ACCOMPLISHMENTS

Commissioned the following projects:

- **2013:** Runway 10C-27C at O'Hare
- **2015:** Runway 10R-28L and the South Air Traffic Control Tower (SATCT)
- **2015:** Northeast Cargo at O'Hare
- **2015:** Opened Northeast Cargo Development at O'Hare
- **2018:** Opened five gate O'Hare Terminal 3 expansion – first new gates in 25 years
- **2018:** Multi-Modal Facility at O'Hare
- **2019:** Opened new de-icing pad at O'Hare
- **2019:** Opened the largest aircraft maintenance hangar in the world at O'Hare for American Airlines

Additional Accomplishments:

- **2008-2017:** Reduced flight delays by 63% due to airfield improvements
- **2009 - Current:** Created and hosted *Airports Going Green Conference* as a world-wide forum for airport sustainability
- **2009:** Developed industry-leading Sustainable Airport Manual (SAM), which acts as a "LEED for airports"
- **2011:** Opened on-airport Apiary (beehives) at O'Hare (1st in U.S.)
- **2013:** Created airport-wide Green Concession Policy (1st in U.S.)
- **2013:** Began Grazing Herd initiative at O'Hare

- **2013:** Opened new consolidated rental car facility at Midway
- **2015:** Opened 15th green roof structure at O'Hare (most in world)
- **2018:** O'Hare became the busiest airport in the world for flight operations
- **2018:** Announced plans for a new Terminal Are Plan (TAP) at O'Hare
- **2018:** Signed new Airline Use & Lease agreements (AU&LA) at O'Hare
- **2019:** Groundbreaking for Terminal 5 expansion at O'Hare

POSITIONS

of FTE's
1667

BUDGET

Fund	Amount
O'Hare Airport	
Enterprise fund – O'Hare	$441,849,809
O'Hare Grant	$169,746000
TOTAL	**$611,595,809**

Fund	Amount
Midway Airport	
Enterprise fund – Midway	$113,092,978
Midway Grant	$186,601,000
TOTAL	**$299,693,978**

The CDA independently manages both O'Hare and Midway International Airports as Enterprise Funds, segregated and separate from all other City funds. As Enterprise Funds, the airports are independent, self-supporting entities reliant upon the funds generated at each respective airport and do not receive any local tax dollars. Revenues are derived from landing fees and terminal rent payments from the airlines, as well as revenue generated from car rental, parking, food and beverage, and retail concessionaires. Combined, these revenues cover the full cost of airport operations, personnel, maintenance and debt service and the costs incurred by other City departments providing support to the CDA. All major capital improvement projects at Chicago's airports are also financed without the use of city and/or state tax revenues. Funding for these projects comes from airline-backed bonds, Passenger Facility Charges (PFCs), Customer Facility Charges (CFCs), TIFIA (Transportation Infrastructure Finance and Innovation Act) loans, Transportation Security Administration (TSA) grants, Federal Airport Improvement Program (AIP) funds and other grants.

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
ORD - Terminal 3 Recapitalization	Federal	$44,568,385.00	9/19/2017	9/19/2020
ORD - Checked Baggage Optimization Facility Modification Project - Terminal 5	Federal	$23,116,750.88	9/22/2016	12/31/2019
ORD - Checked Baggage Resolution Area (CBRA) Facility Modification Project - Terminal 5 Outbound	Federal	$1,484,896.37	9/22/2016	12/31/2019

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Midway Noise Compatibility Commission	Oversight of the aircraft noise programs for Midway	02/07/1996	12/31/2020
O'Hare Noise Compatibility Commission	Oversight of the aircraft noise programs for O'Hare	07/10/1996	12/31/2020
IDOT (via CDOT)	I-190 Program preliminary engineering	1999	N/A
Sanders Pipeline	ROW for jet fuel pipeline to MDW	2001	N/A
IDOT (via CDOT)	LOI to fund and construct I-190 Program	2003	N/A
Kane-DuPage Soil & Water Conservation District	Soil erosion and sediment control inspections for OMP projects in DuPage County	12/08/2005	12/31/2021
North Cook County Soil & Water Conservation District	Soil erosion and sediment control inspections for OMP projects in Cook County	12/18/2005	12/31/2019
IDOT	Relocation of FAA Navaids on Mannheim	2012	N/A
Village of Rosemont	Maintenance of Balmoral bridge/ramps	2012	N/A
IDOT	Easements for Mannheim construction	2012	N/A
Village of Rosemont	Easements for Balmoral construction	2013	N/A
Boingo (Chicago Concourse Development Group LLC)	Wi-Fi & Cell Phone Coverage in Terminals (Revenue Share Agreement)	12/09/2014	12/31/2021
IDOT (via CDOT)	Construction of Balmoral bridge	2015	N/A
Illinois Tollway	EOWA ROW + compensation for future alignment	2017	N/A
Illinois Tollway/CPD	LOU to relocate and construct ORD K-9 site	2018	N/A
NSMJAWA	Prelim engineering for I-190 water main relocation	2018	N/A
Chicago Airlines Terminal Consortium	Reimbursable agreement to service, maintain, and procure all city owned common use equipment.	7/12/2018	7/12/23
Argonne National Laboratory	Maximizing Mobility Energy Productivity in Chicago after O'Hare Transportation Hub Expansion using Distributed Sensing and High Performance Computing	2018	2020 (estimated)

Real Estate Lease Agreements

Tenant / Organization	Services Provided	Start Date	Expiration Date
ORD - Long Term Signatory (15 yr) - Airline Use & Lease Agreement (AULA) - 18 Total			
United Airlines	Terminal Space	5/12/18	5/31/33
American Airlines	Terminal Space	5/12/18	5/31/33
Delta Airlines	Terminal Space	5/12/18	5/31/33
United Parcel Service	Terminal Space	5/12/18	5/31/33
Federal Express	Terminal Space	5/12/18	5/31/33
Air Canada	Terminal Space	5/12/18	5/31/33
Interjet	Terminal Space	5/12/18	5/31/33
Jet Blue	Terminal Space	5/12/18	5/31/33
KLM	Terminal Space	5/12/18	5/31/33
Air France	Terminal Space	5/12/18	5/31/33
Turkish Airlines	Terminal Space	5/12/18	5/31/33
Lufthansa German Airlines	Terminal Space	5/12/18	5/31/33
Swiss International Airlines	Terminal Space	5/12/18	5/31/33
Royal Jordanian Airlines	Terminal Space	5/12/18	5/31/33
Alaska Airlines	Terminal Space	5/12/18	5/31/33
Austrian Airlines	Terminal Space	5/12/18	5/31/33
COPA	Terminal Space	5/12/18	5/31/33
LOT Polish Airlines	Terminal Space	5/12/18	5/31/33
Short Term Signatory (5 year) - Airline Use & Lease Agreement (AULA) - 23 Total			
Aer Lingus	Terminal Space	5/12/18	5/31/23
AeroMexico	Terminal Space	5/12/18	5/31/23
Air France	Terminal Space	5/12/18	5/31/23
Air India Airlines	Terminal Space	5/12/18	5/31/23
Air New Zealand	Terminal Space	5/12/18	5/31/23
All Nippon Airways Co. (ANA)	Terminal Space	5/12/18	5/31/23
Asiana Airlines	Terminal Space	5/12/18	5/31/23
Avianca/TACA (Terminating Service June 1, 2019)	Terminal Space	5/12/18	5/31/23
British Airways PLC	Terminal Space	5/12/18	5/31/23
Cathay Pacific Airways Ltd.	Terminal Space	5/12/18	5/31/23
China Eastern Airlines	Terminal Space	5/12/18	5/31/23
Emirates Airlines	Terminal Space	5/12/18	5/31/23
Ethiopian	Terminal Space	5/12/18	5/31/23
Etihad Airways	Terminal Space	5/12/18	5/31/23
EVA Airlines	Terminal Space	5/12/18	5/31/23
Hainan Airlines	Terminal Space	5/12/18	5/31/23
Iceland Air	Terminal Space	5/12/18	5/31/23
Japan Airlines Co., Ltd.	Terminal Space	5/12/18	5/31/23
Korean Airlines Co., Ltd.	Terminal Space	5/12/18	5/31/23
Nippon Cargo Airlines (NCA)	Terminal Space	5/12/18	5/31/23
Qatar Airways	Terminal Space	5/12/18	5/31/23
Scandanavian Airlines Systems	Terminal Space	5/12/18	5/31/23

Tenant / Organization	Services Provided	Start Date	Expiration Date
AeroTerm (prior CenterPoint Properties Trust) - Bldg. #513, 514, 515, 516, 517	Cargo Operations Bldg.	8/15/95	8/1/42
O'Hare Tech Center II, LLC - Bldg. #891, 893, 895, 890	Cargo/CDA Trades Bldg.	2/5/02	2/4/42
Aero Chicago, LLC (NE Cargo Phase I) RAL CC - Realterm Asset Holdings	Cargo Operations Bldg.	8/8/12	8/7/47
Aero Chicago, LLC (NE Cargo Phase II) RAL CC - Realterm Asset Holdings	Cargo Operations Bldg.	4/26/16	4/25/51
Société Air France	Cargo Operations Bldg.	5/12/18	5/31/23
American Airlines, Inc.	Cargo Operations Bldg.	5/12/18	5/31/23
Delta Air Lines, Inc.	Cargo Operations Bldg.	5/12/18	5/31/23
Lufthansa Cargo AG	Cargo Operations Bldg.	5/12/18	5/31/23
Nippon Cargo Airlines Co. Ltd.	Cargo Operations Bldg.	5/12/18	5/31/23
Swissport Cargo Services, L.P.	Cargo Operations Bldg.	5/12/18	5/31/23
United Parcel Service, Inc.	Cargo Operations Bldg.	5/12/18	5/31/23
Federal Express	Cargo Operations Bldg.	5/12/18	5/31/33
48 Certified Service Provider Agreements - ORD	Various Service Providers	10/1/18	9/30/23
Hilton Hotel (Owned by CDA-Managed by Hilton)	Terminal 2 Hotel	1/1/19	12/31/29
American	Ground Equip Maint. (GEM)	5/12/18	5/31/48
United	Ground Equip Maint. (GEM)	5/12/18	5/31/48
GSA-TSA	Government	12/1/17	12/1/20
United States Postal Service	Government	5/1/85	12/31/33
FAA	Master Agreement	10/1/95	9/30/20
FAA	Air Traffic Control Twr	8/5/92	9/30/32
FAA	North Air Traffic Control Twr	9/16/08	9/15/28
FAA	South Air Traffic Control Twr	2/19/15	2/18/35
Signature Flight Support	Fixed Base Operator	2/1/00	5/30/22
ORD Fuel Company LLC	Fuel Agreement	5/12/18	12/31/33
Chicago Travel Plaza	Fuel Agreement	8/28/17	8/28/32
Aero Chicago Fuel Farm (NE Cargo)	Fuel Agreement	4/26/16	4/25/51

Tenant / Organization	Services Provided	Start Date	Expiration Date
Continental Air Transport Company, Inc.	Ground Transportation	3/1/18	2/28/23
American Airlines - Bldg. 727	Hangar Building	5/12/18	5/31/48
American Airlines - Bldg. 760	Hangar Building	5/12/18	5/31/48
SkyWest Airlines - Bldg. 751	Hangar Building	5/12/18	5/31/23
United Airlines - Bldg. 710 W/ Relocation	Hangar Building	5/12/18	5/31/48
United Airlines - Bldg. 757 W/No Relocation	Hangar Building	5/12/18	5/31/48
United Airlines - Bldg. 770 W/No Relocation	Hangar Building	5/12/18	5/31/48

Tenant / Organization	Services Provided	Start Date	Expiration Date
MDW - Long Term Signatory (15 Yr)			
Southwest Airlines Co.	Terminal Space	1/1/13	12/31/27
Delta Airlines	Terminal Space	1/1/13	12/31/27
Frontier Airlines	Terminal Space	1/1/13	12/31/27
Porter Airlines	Terminal Space	1/1/13	12/31/27
Volaris Airlines	Terminal Space	1/1/13	12/31/27
Southwest Airlines Co.	Hangar Building	1/1/17	12/31/19
Atlantic Aviation	Fixed Base Operator	9/23/03	5/1/20
Signature Flight Support	Fixed Base Operator	11/26/13	12/31/22
Midway RAC LLC	Rental Car Operator	5/1/13	4/30/43
Avis Rent A Car System, LLC	Rental Car Operator	5/1/13	4/30/33
Budget Rent A Car System, Inc.	Rental Car Operator	5/1/13	4/30/33
DTG Operations Inc. (Dollar Rent A Car)	Rental Car Operator	5/1/13	4/30/33
DTG Operations Inc. (Thrifty Rental Car)	Rental Car Operator	5/1/13	4/30/33
Enterprise Leasing Company of Chicago LLC	Rental Car Operator	5/1/13	4/30/33
The Hertz Corporation	Rental Car Operator	5/1/13	4/30/33
Vanguard Car Rental USA LLC	Rental Car Operator	5/1/13	4/30/33
Chicago Car Rentals Midway Airport LLC	Rental Car Operator	4/1/14	4/1/34
Midway Airlines Terminal Consortium	Fuel Farm	1/1/13	12/31/2027
GSA-TSA	Government	12/1/17	12/1/20
Tenant / Organization	**Services Provided**	**Start Date**	**Expiration Date**
FAA	Master Agreement	10/1/00	9/30/20
FAA	Air Traffic Control Twr	9/6/94	9/30/32
14 Certified Service Provider Agreements - MDW	Various Service Providers	5/12/18	9/30/23

Tenant / Organization	Services Provided	Start Date	Expiration Date
United Airlines	Reservation Center	12/7/89	12/6/29
Avistar	Off Airport Parking	1/1/16	12/31/21
Blue Sky O'Hare	Off Airport Parking	1/1/16	12/31/21
Park n Jet	Off Airport Parking	1/1/16	12/31/21
PreFlight	Off Airport Parking	1/1/16	12/31/21
Pride Parking Inc.	Off Airport Parking	1/1/16	12/31/21
Wally Park	Off Airport Parking	1/1/16	12/31/21
The Hertz Corporation - Bldg #812	Rental Car Operator	11/1/18	7/29/43
Simply Wheelz LLC dba Advantage Rent A Car	Rental Car Operator	11/1/18	7/29/43
E-Z Rent a Car, Inc.	Rental Car Operator	11/1/18	7/29/43
Fox Rent a Car Inc	Rental Car Operator	11/1/18	7/29/43
Orlin (Consolidated Rental Car facility)	Rental Car Operator	11/1/18	7/29/43
SIXT Rent A Car LLC	Rental Car Operator	11/1/18	7/29/43
ACE Rent A Car Inc.	Rental Car Operator	8/1/13	7/31/28
Enterprise Leasing Company of Chicago, LLC	Rental Car Operator	11/1/18	7/29/43

Concession Contracts

Partner/Organization	Service/Good Provided	Date Entered	Expiration Date	Options
O'Hare International Airport				
O'Hare Popcorn And Fohds, LLC	America's Dog - Food & Beverage	8/15/08	12/23/17	3 - 1 Year Options, 1 Additional Year Available
Argo Tea, Inc.	Argo Tea - Food & Beverage	11/16/10	11/16/15	2 Additional Years Expired
Double P Corporation	Auntie Anne's Pretzels - Food & Beverage	9/18/07	2/16/14	No Options
Barbara's Bookstore O'Hare Joint Venture	Barbara's Books - Specialty Retail	12/6/07	9/10/18	No Options
Berghoff Café LLC	Berghoff Café - Food & Beverage	6/17/98	7/7/10	2 Additional Years Expired
Brookstone O'Hare Ii, LLC	Brookstone T1 - Specialty Retail	4/16/13	10/12/18	2 Additional Years Available
Brookstone Holdings, Inc.	Brighton/Brookstone - Specialty Retail	4/16/13	11/8/18	2 Additional Years Available
Brookstone Holdings, Inc.	Brooks Brothers - Specialty Retail	4/16/13	1/17/19	2 Additional Years Available
Bb7, LLC	Burrito Beach/B Smooth - Food & Beverage	6/6/01	6/5/08	2 Additional Years Expired
Otg Ord Venture, LLC	Cibo Express Gourmet Market - Food & Beverage	9/18/07	5/1/10	Short-Term 2 Year Agreement; No Options
A.I. Patel Food Service, Inc.	Dunkin' Donuts - Food & Beverage	5/24/01	5/23/07	2 Additional Years Expired
Erwin Pearl Chicago, LLC	Erwin Pearl - Specialty Retail	3/28/13	10/14/18	2 Additional Years Available
The Field Museum	Field Museum - Specialty Retail	1/19/01	1/18/06	2 Additional Years Expired
Carmelcrisp LLC	Garrett Popcorn - Food & Beverage	11/15/07	10/18/13	No Options

Lone Star-Cardinal Motorcycle Ventures, LLC	Harley Davidson - Specialty Retail	7/18/07	2/28/16	No Options
Host International, Inc.	Host - Food & Beverage	1/1/98	6/30/12	3 Additional Years Expired
Ronald M. Hoy	Hoypoloi - Specialty Retail	7/1/07	11/25/15	No Options
Hudson News - O'Hare Joint Venture	Hudson News And Gifts - News & Gift	12/6/07	10/1/20	No Options
Inmotion ORD, LLC	Inmotion - Specialty Retail	3/28/13	12/20/18	2 Additional Years Available
Nuance Group (Chicago), LLC	Duty Free Store - Duty Free/Duty Paid Retail	6/23/08	12/9/15	2 Additional Years Expired
Genesco Partners Joint Venture	Johnston & Murphy - Specialty Retail	4/16/13	1/22/19	2 Additional Years Available
McDonald's Corporation	McDonald's - Food & Beverage	E/F, H/K, L: 4/15/96	4/14/10	No Options
McDonald's USA	McDonald's - Food & Beverage	B, C, H, K: 12/11/09	11/5/17	3 - 1 Year Options, 1 Additional Years Available
"Nuts On Clark" Union Station, Inc	Nuts On Clark - Food & Beverage	8/22/07	10/30/13	No Options
Oakley Air Joint Venture	Oakley - Specialty Retail	11/15/07	5/28/16	No Options
Airport ORD Joint Venture	O'briens Restaurant - Food & Beverage	5/24/01	5/23/11	No Options
Natural Energy Unlimited (Neu) Of Chicago D/B/A Rocky Mountain Chocolate Factory	Rocky Mountain Chocolate Factory - Food & Beverage	12/6/07	11/17/13	No Options
Shoe Hospital, Inc.	Shoe Hospital - Services	8/24/07	10/6/13	No Options
CBR Specialty Retail, Inc.	Spirit Of The Red Horse/Talie - Specialty Retail	5/24/07	5/23/14	No Options
Air Sun Joint Venture	Sunglass Hut - Specialty Retail	5/24/07	8/15/15	No Options

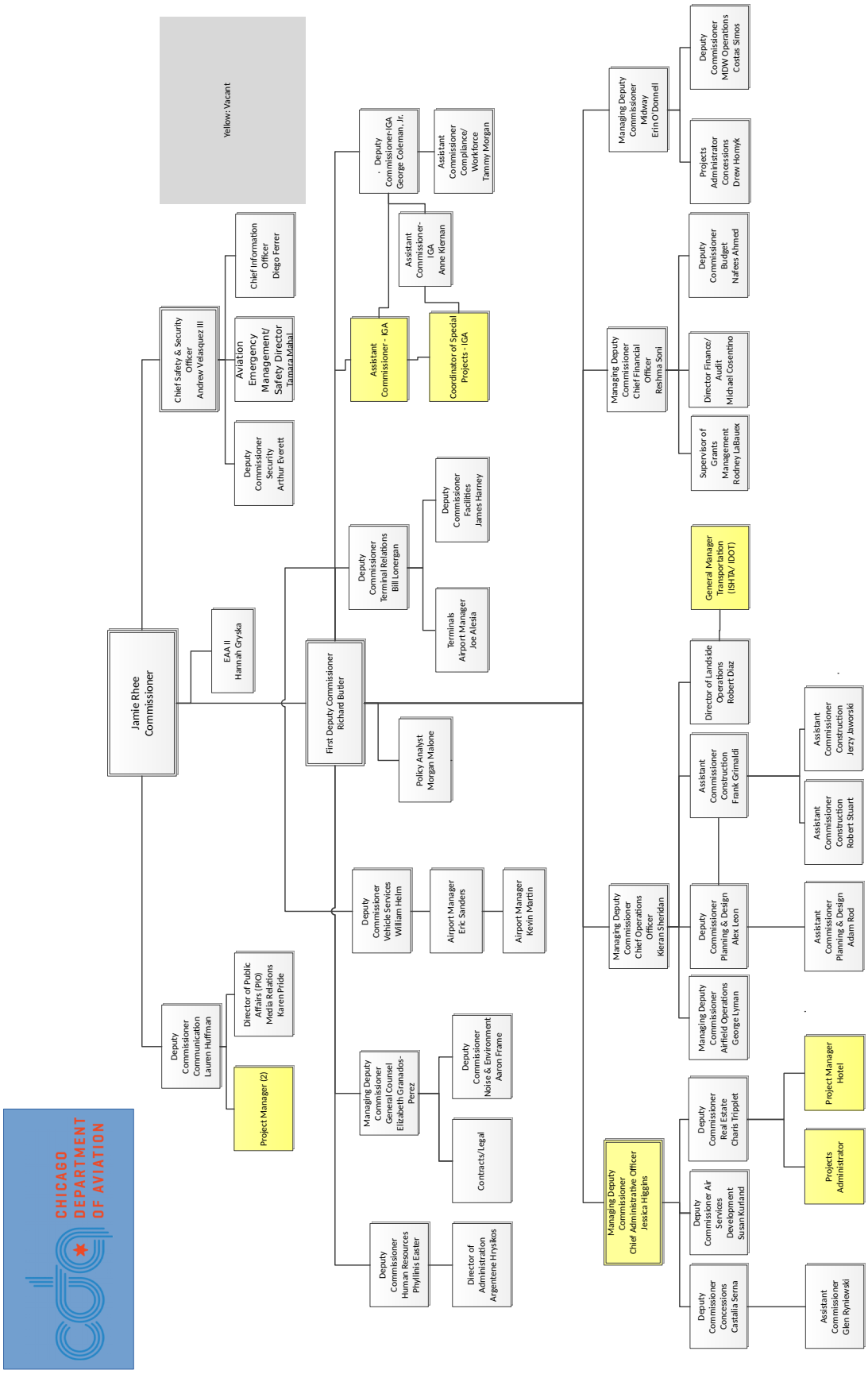
LLJ Chicago LLC	Techshowcase - Specialty Retail	7/18/07	5/15/16	No Options
Terminal Getaway Spa Chicago, JV	Terminal Getaway Spa T1 - Services	3/28/13	2/7/19	2 Additional Years Available
Terminal Getaway Spa Chicago, JV	Terminal Getaway Spa T3 - Services	3/28/13	1/29/19	2 Additional Years Available
Terminal Getaway Spa Chicago, JV	Terminal Getaway Spa T3hk - Services	3/28/13	5/4/19	2 Additional Years Available
Natural Energy Unlimited (Neu) Of Chicago D/B/A The Grove	The Grove/Smoothie King - Food & Beverage	12/6/07	9/30/14	No Options
Vosges, Ltd	Vosges Haut Chocolat - Food & Beverage	6/30/10	10/19/15	No Options
JCDecaux	JcDecaux - Outdoor Advertising	11/14/13	8/31/19	5 -1 Year Options Available
Clear Channel Airports	Clear Channel Airports - Indoor Advertising	9/1/13	12/31/20	5 - 1 Year Options, 4 Options Available
Unison Retail Management	Concessions Management Services	3/1/12	2/28/17	Excercised 5 Extensions, Expires 2/28/20202
Seaway Bank	Banking Services	1/20/89	12/31/94	No Options
Westfield Airports	Concessions Redevelopment And Management	9/1/11	8/31/34	1 - 5 Year Option
Harris Bank ATMs - HTSB_ SNB, JV	BMO Harris Bank - ATM Services	11/1/04	6/30/09	No Options
Bank Of America ATMs - LSUA, JV	Bank Of America - ATM Services	11/1/04	6/30/09	No Options
Pacific Telemanagement Services - PTS	Telephones	9/1/10	8/31/15	

Partner/Organization	Service/Good Provided	Date Entered	Expiration Date	Options
Midway International Airport				
JCDecaux	JCDecaux - Advertising	11/14/13	8/31/19	5 -1 Year Options Available
Clear Channel Airports	Clear Channel Airports - Advertising	9/1/13	12/31/20	5 - 1 Year Options, 4 Options Available
Midway Partnership, LLC	Concessions Redevelopment And Management	5/20/17	5/19/32	No Options
Harris Bank ATMs - HTSB_ SNB, JV	BMO Harris Bank - ATM Services	11/1/04	6/30/09	No Options
Bank Of America ATMs - LSUA, JV	Bank Of America - ATM Services	11/1/04	6/30/09	No Options
Pacific Telemanagement Services - PTS	Telephones	9/1/10	8/31/15	
Smarte Carte	Luggage Carts	8/12/02	12/31/05	

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Landrum & Brown, Inc.	30271	Airport noise management consulting services	$11,000,000	09/08/2014	09/07/2019
CMC Partners	54698	PM/CM services for the Residential Sound Insulation Program	$25,000,000	05/30/2017	05/29/2022
RADA Architects, Ltd.	26568	A/E services for the Residential Sound Insulation Program	$5,000,000	09/14/2012	03/31/2019
Ricondo & Associates	25098	Program Consultant	$74,000,000	11/01/2011	10/31/2020
Anchor Mechanical Inc.	84886	Tradesmen Services – Plumbing Services for CDA	$95,068,053.73	09/01/2011	08/31/2019
Broadway Electric Inc.	44827	Installation, Repair & Replacement of Various Electrical, Lighting, Traffic Control, Security Audio-video & Public Address System Infrastructure	$19,461,208.00	09/16/2016	09/15/2021
Universal Security INC	14731	Unarmed Security Guards	$92,956,004.99*	03/20/2019	08/31/2011
SDI Presence LLC	46733	ISSOCCSS Tech Support and Maintenance	$53,069,651.35	03/20/2019	12/31/2019
IFPC Worldwide	89344	Airport Security Consulting & Specialized Safety/Security Services	$10,500,000.00	03/20/2019	12/25/2023
Catalyst Consulting Group	P.O. 89748	Information technology application development support services for O'Hare and Midway international airports	$9,100,000.00	02/01/2019	01/31/2024

ORG CHART


Jamie Rhee
Commissioner
EAA II
Hannah Gryska
Chief Safety & Security Officer
Andrew Velasquez III
Chief Information Officer
Diego Ferrer
Aviation Emergency Management/ Safety Director
Tamara Mahal
Deputy Commissioner Security
Arthur Everett
Yellow: Vacant
Deputy Commissioner Communication
Lauren Huffman
Director of Public Affairs (PIO) Media Relations
Karen Pride
Project Manager (2)
First Deputy Commissioner
Richard Butler
Deputy Commissioner Terminal Relations
Bill Lonergan
Deputy Commissioner Facilities
James Harney
Terminals Airport Manager
Joe Alesia
Policy Analyst
Morgan Malone
Deputy Commissioner Vehicle Services
William Helm
Airport Manager
Eric Sanders
Airport Manager
Kevin Martin
Managing Deputy Commissioner General Counsel
Elizabeth Granados-Perez
Deputy Commissioner Noise & Environment
Aaron Frame
Contracts/Legal
Deputy Commissioner Human Resources
Phyllinis Easter
Director of Administration
Argentene Hryskos
Deputy Commissioner-IGA
George Coleman, Jr.
Assistant Commissioner Compliance/ Workforce
Tammy Morgan
Assistant Commissioner-IGA
Anne Kiernan
Assistant Commissioner - IGA
Coordinator of Special Projects - IGA
Managing Deputy Commissioner Chief Financial Officer
Reshma Soni
Deputy Commissioner Budget
Nafees Ahmed
Director Finance/ Audit
Michael Cosentino
Supervisor of Grants Management
Rodney LaBauex
Managing Deputy Commissioner Midway
Erin O'Donnell
Deputy Commissioner MDW Operations
Costas Simos
Projects Administrator Concessions
Drew Homyk
Managing Deputy Commissioner Chief Operations Officer
Kieran Sheridan
Director of Landside Operations
Robert Diaz
General Manager Transportation (ISHTA/ IDOT)
Assistant Commissioner Construction
Frank Grimaldi
Assistant Commissioner Construction
Jerzy Jaworski
Assistant Commissioner Construction
Robert Stuart
Deputy Commissioner Planning & Design
Alex Leon
Assistant Commissioner Planning & Design
Adam Rod
Managing Deputy Commissioner Airfield Operations
George Lyman
Managing Deputy Commissioner Chief Administrative Officer
Jessica Higgins
Deputy Commissioner Real Estate
Charis Tripplet
Project Manager Hotel
Projects Administrator
Deputy Commissioner Air Services Development
Susan Kurland
Deputy Commissioner Concessions
Castalia Serna
Assistant Commissioner
Glen Rynlewski
CHICAGO DEPARTMENT OF AVIATION

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
O'Hare International Airport – ORD	10000 Bessie Coleman Dr.	60666	773-686-2000	24/7
Midway International Airport – MDW	5700 S. Cicero Ave.	60638	773-838-0600	24/7
Aviation Administration Building (AAB)	10510 W. Zemke Road Bldg. 804	60666	773-686-2363	Mon – Fri, 7 a.m. – 5 p.m.
Safety & Security Building	10510 W. Zemke Road Bldg. 805	60666	773-686-2397	Mon – Fri, 7 a.m. – 5 p.m.
Airport Maintenance Building (AMB) Skilled Trades Building/Warehouse	10510 W. Zemke Road Bldg. 891	60666	773-686-2320	Mon – Fri, 7 a.m. – 3:30 p.m. Electrical Mechanics – 24/7
Heating and Refrigeration Plant (HR)	10510 S. Zemke Rd. Bldg. 450	60666	773-686-2248	24/7

UNIONS

- AFSCME
- SEIU Local 73 – Unit II
- Teamsters Local 700
- Operating Engineers Local 399
- Pipefitters Local 597
- SEIU Local 1 - Fireman & Oilers Division
- Sign Painters Local 830
- IBEW Local 134
- Machinists Local 126
- Painters Council 14
- Sheet Metal Workers Local 73
- Operating Engineers Local 150
- SEIU Local 73
- District Council of Carpenters
- Laborers Local 1092
- Laborers Local 1001
- Illinois Council of Police (ICOPs)

SIGNIFICANT DATES

Event	Date	Description
Constant Dates		
OSHA 300 and 301 Log	January	Required reporting to OSHA of employee injuries and accidents
Spring Break	March 21 – April 20	Heavy Travel Season
Asphalt plants open	Early April (weather dependent)	Road paving begins for the year
Evacuation and Shelter-in-Place Drills	April and May	Evacuation and shelter-in-place drills for CDA employees
FAA Part 139 Certification	6/15/2019 – 7/15/2019	Annual FAA Certification Inspection (Inspection date varies from year to year
Property Insurance Inspections	June- August	Annual inspection of all facilities with property insurance provider
Cooling Season	June – September	
Tri-annual Full-Scale Exercise	September 2019, September 2022, etc.	FAA-required full-scale exercise of an aircraft incident that occurs every three years
ACIP	October 1	Annual deadline to submit CIP grant plan to FAA for ORD/MDW
Winter Pool Motor Truck Driver Hires	Approx. October 16th of each year	Hiring winter pool motor truck drivers for winter operations.
Holiday Moratorium	November – January	Limited construction during Heavy Holiday Travel
Heating Season	November 1 – April 15	
Winter Operations	November 15 – April 15	Snow Removal
MDW and ORD Aviation Security Tabletop Exercise	December	TSA-required tabletop exercise per requirements of the Aviation Security Plan
2019 Dates		
PCI Compliance Audit	January 2019	Compliant for ORD & MDW
Tetra Radio Deployment	2Q 2019	Acquire & Install New Radio System for Operations
P25 Radio Enhancement	2Q 2019	Enhance coverage of existing Radio System for Emergency Personnel
Bldg. 521 (New CPD Facility at ORD) opens	2Q 2019	
ARFF #2 –new firefighting training facility for ORD opens	2Q 2019	
Site to Site Recovery (ORD – MDW)	End of 2Q 2019	Enable application availability and mobility across sites in CDA's private cloud environments

Permit renewal application due to IEPA for O'Hare air pollution permit	September 26, 2019	Submit a Clean Air Act permit renewal application for the CDA-owned and operated sources of air pollution at O'Hare
Groundbreaking on 9R Extension	3Q 2019	
ATS Extension/expansion complete	3Q 2019	
O'Hare AOC Opens	4Q 2019	
United Hangar Opens	4Q 2019	
AT&T First Net wireless devices migration	4Q 2019	Allows capable devices to be available for emergency response during critical events
9C/27C Runway Commissioning	4Q 2020	
Permit expires for O'Hare wetlands impacts	January 1, 2021	The CDA must eliminate 14.5 more acres of wetlands at O'Hare before the expiration of the U.S. Army Corps of Engineers permit.
T5 Extension Complete	2Q 2021	
Delta Move to T5	3Q 2021	
9R Runway Extension Commissioning	4Q 2021	

CAPITAL PROJECTS

AULA Exhibit & Project No.	CDA Project No.	Program	Project	Funding Source	Investment (MM)
PRV034/ PRV047	H5171.15-01	O'Hare	* I-190 Lift Station Replacement	* MII Funding	4.3
PRV101	H3069.16-00	O'Hare	North Airfield Sanitary Sewer Relocation - Design & Construction	GARB/ Commercial Paper	3.2
PRV069	H1167.18-01	O'Hare	Terminal Area Fire Main Installation / Lower Level Utility / Pavement Reconstruction	GARB/ Commercial Paper	22.2
PRV060	H6211.18-00	O'Hare	Salt Storage Facility	GARB/ Commercial Paper	3.1
PRV059	H5182.18-00	O'Hare	Roadway Light Pole Replacement Program	GARB/ Commercial Paper	0.7
PRV058	H7104.18-02	O'Hare	Ring and Utility Tunnel Concrete Repairs Priorities 3-9	GARB/ Commercial Paper	15.0

PRV056	H3073.18-00	O'Hare	Recirculation Bridge Reconstruction	GARB/ Commercial Paper	6.0
PRV055	H6210.18-00	O'Hare	North Airfield Lighting Control Vault Upgrades	GARB/ Commercial Paper	4.1
PRV054	H7110.18-00	O'Hare	Measurement and Verification Control System	GARB/ Commercial Paper	1.3
PRV053	H8085.18-00	O'Hare	Incident Management Center (IMC) Renovations (Airport Operation Center)	GARB/ Commercial Paper	1.9
PRV052	H7109.18-00	O'Hare	H&R Plant Life Safety System	GARB/ Commercial Paper	2.8
PRV051	H5181.18-00	O'Hare	Elevated Parking Structure (EPS) Repairs	GARB/ Commercial Paper	20.2
PRV043	H1108.17-06	O'Hare	Restroom Modernization Phase 5	GARB/ Commercial Paper	7.0
PRV041	H7108.17-00	O'Hare	Replace Passenger and Freight Elevators H&R Plant	GARB/ Commercial Paper	1.9
PRV035	H1174.16-00	O'Hare	Miami Beach Lift Station Replacement	GARB/ Commercial Paper	6.7
PRV026	H2028.17-00	O'Hare	T5 Expansion	GARB/ Commercial Paper / Grant funding	198.1
PRV025	H3072.17-00	O'Hare	Upper Level Roadway Traffic Barrier Rail Replacement	GARB/ Commercial Paper	0.2
PRV022	H6202.16-00	O'Hare	Trunk Radio System	GARB/ Commercial Paper	7.2
PRV016/ PRV017	H6163.15-02 H6188.13-00	O'Hare	Baggage Service Alley Retaining Wall Replacement		5.2
PRV014	H4018.15-00	O'Hare	Burlington Building Demo - Police Facility	GARB/ Commercial Paper	5.6

PRV012	H7104.15-01	O'Hare	Ring and Utility Tunnel Repair Priority (1&2)	GARB/ Commercial Paper	1.2
PRV018	H7099.16-01	O'Hare	Replacement of High Temperature Water Generators (8)- Construction	GARB/ Commercial Paper	26.0
PRV021	H1171.16	O'Hare	Public Address System Upgrades	GARB/ Commercial Paper	14.8
PRV011	H3068.15-00	O'Hare	Bessie Coleman Water Main Replacement	GARB/ Commercial Paper	2.3
PRV006	H7095.15-01	O'Hare	Emergency and Standby Power System Upgrade	GARB/ Commercial Paper	17.6
PRV004	H8076.14-00	O'Hare	Large Frame Aircraft Training Mock-up	GARB/ Commercial Paper	0.6
NA	M6105.15-00	Midway	*MDW Airfield Lighting Infrastructure Improvements	*MII Funding	8.7
NA	M6109.15-00	Midway	*MDW Taxiway A Extension	*MII Funding	-
NA	M6100.15-00	Midway	*MDW Terminal Ramp Improvements	*MII Funding	10.5
NA	M7013.15	Midway	*MDW Central Heating & Refrigeration Plant (CHRP) Upgrades & Terminal & Facilities Mechanical & Electrical Upgrades	*MII Funding	23.0
NA	M9185.12-00	Midway	*MDW South Security Hall Addition & South Bridge Construction	*MII Funding	54.0
NA	M5057.15-00	Midway	*MDW Terminal Parking Garage Expansion	*MII Funding	133.8

NA	M8119.15-00	Midway	*MDW Airport Maintenance Complex Improvements	*MII Funding	10.6
	H5173.13-02	O'Hare Modernization Program	Multi-Modal Facility and Automated Train Extension	GARBs, TIFIA, CFC and RAC Revenue	84.0
	OH6143.16-02	O'Hare Modernization Program and Runway 9C-27C and Additional Airfield Improvements	Runway 9C-27C – East	GARBs, PFC and Federal Grants	4.3
	OH6143.16-03	O'Hare Modernization Program: Completion Phase	Runway 9C Package #1 - Central/West & Taxiways	GARBs, PFC and Federal Grants	44.8
	OH6143.16-04	O'Hare Modernization Program: Completion Phase	Runway 9C Package #2 - West	GARBs, PFC and Federal Grants	139.6
	OH6143.16-05	O'Hare Modernization Program: Completion Phase	East Airfield Lighting Control Vault	GARBs, PFC and Federal Grants	16.5
	OH6143.16-07	O'Hare Modernization Program: Completion Phase	North ARFF #2	GARBs, PFC and Federal Grants	10.1
	OH6143.16-09	O'Hare Modernization Program: Completion Phase	Taxiway Z & J and Tank Farm Road	GARBs, PFC and Federal Grants	47.9
	OH6143.16-11	O'Hare Modernization Program: Completion Phase	Runway 9C Package #3	GARBs, PFC and Federal Grants	82.0

	OH6143.17-13	O'Hare Modernization Program: Completion Phase	Taxiway Z & J and Tank Farm Road- Package B	GARBs, PFC and Federal Grants	11.9
	OH6143.17-18	O'Hare Modernization Program: Completion Phase	Bravo Pad /Interim Employee Parking	GARBs	12.1
PA008 (DMJM)	OH6144.18-03	O'Hare Modernization Program: Completion Phase	Runway 9R-27L Extension - West	GARBs, PFC and Federal Grants	72.7
PA008 (DMJM)	OH6144.18-04	O'Hare Modernization Program: Completion Phase	Runway 9R-27L Extension - East	GARBs, PFC and Federal Grants	228.5
	OH6151.16-02	O'Hare Modernization Program: Completion Phase	Central Deicing Pad - Paving and Utilities	GARBs	33.3
	OH6151.16-05	O'Hare Modernization Program	Central Deicing Facility Mass Grading	GARBs	2.6
	OH6151.17-08	O'Hare Modernization Program: Completion Phase	Central Deicing Pad - Ramp Tower	GARBs	8.0
TAP001 (DMJM)	OH6151.18-02	O'Hare Modernization Program: Completion Phase	Central Basin Capacity Relocation	GARBs	186.3
PRV	OH6154.18-02	O'Hare Modernization Program: Completion Phase	Taxiway A/B Relocation	GARBs	147.6
PA002	H6209-18-01	O'Hare CIP	Runway 4L-22R Reconstruction	GARBs	23.3
PA005	H6216.19-00	O'Hare CIP	Runway 9R-27L Reconstruction	GARBs	18.6

PA001		CIP	Leak Repairs to Concourse B & C Pedestrian Tunnel - Construction	GARB/ Commercial Paper	21.8
PA003	H6215.19-01	CIP	RUNWAY 4R-22L Rehabilitation	GARB/ Commercial Paper	17.7
PA004		CIP	Airport Maintenance Center (AMC) Building Renovations	GARB/ Commercial Paper	5.7
PA006		CIP	Taxiway LL Phase 2 Extension	GARB/ Commercial Paper	44.7
PA007		CIP	RUNWAY 10L-28R (2023) Rehabilitation	GARB/ Commercial Paper	22.0
PA009		CIP	Bravo Hold Pad Reconfiguration - Aircraft Hold-pad Construction	GARB/ Commercial Paper	33.0
PA010		CIP	Taxiway A/B Relocation, Phase 2	GARB/ Commercial Paper	75.1
PA011		CIP	Infrastructure Asset Tagging Program	GARB/ Commercial Paper	5.0
PA012		CIP	Airport Geographic Information System (GIS)	GARB/ Commercial Paper	5.0
PA013		CIP	Airport Wide Asset Management System	GARB/ Commercial Paper	8.0
PA014		CIP	202.2A West Pump Pad Improvements	GARB/ Commercial Paper	10.8
PA015		CIP	203.2C West Tank Farm Electrical & Control Upgrades	GARB/ Commercial Paper	1.4
PA016		CIP	210.2E East Pump Pad Improvements	GARB/ Commercial Paper	6.0
PA017		CIP	2GDBF New West Administration Building & Other Facility Renovations	GARB/ Commercial Paper	6.3
PA018		CIP	312.1B Truck Rack & Vehicle Fueling Facility	GARB/ Commercial Paper	16.6

PA019	H6217.19-00	CIP	313.1C-2 Super Satellite Enabling & Decommissioning	GARB/ Commercial Paper	13.0
PA020	H6217.19-00	CIP	315.1A New South Transmission Mains	GARB/ Commercial Paper	39.3
PA021		CIP	314.1E.1 Vault Mods, EFSO and Related	GARB/ Commercial Paper	11.5
PA022		CIP	Ring Tunnel Exhaust System, EM Haz gas, and smoke evac	GARB/ Commercial Paper	18.9
PA023		CIP	H&R Ventilation and Pressurization - Design & Construction	GARB/ Commercial Paper	3.0
PA024		CIP	Ring Tunnel - Electrical and Lighting Infrastructure	GARB/ Commercial Paper	9.7
PA025		CIP	H&R Study Ph. 2 - Testing, Balancing, (TAB and Commissioning Reports)	GARB/ Commercial Paper	-
PA026		CIP	Upgrade Domestic Water Converters in H&R and Ops Tower	GARB/ Commercial Paper	1.0
PA027		CIP	Comprehensive Sewer Televising Program	GARB/ Commercial Paper	1.5
PA028		CIP	T1 & T3 Back-up Heat Exchanger Pump	GARB/ Commercial Paper	4.1
PA029		CIP	Sewer Main Lining - Construction	GARB/ Commercial Paper	1.8
PA030		CIP	Fire Hydrant and Backflow Prevention Improvements	GARB/ Commercial Paper	2.9
PA031		CIP	Domestic Water Pump Control Upgrades at H&R	GARB/ Commercial Paper	1.2
PA032		CIP	Water Main Automatic Meter Readers Replacement	GARB/ Commercial Paper	3.2

PA033		CIP	T2, T3, and Rotunda Heat Exchangers	GARB/ Commercial Paper	3.6
PA034	H1181.18-00	CIP	Pedestrian Tunnels - Civil & Architectural Renovation (Construction)	GARB/ Commercial Paper	32.6
PA035		CIP	United North Parking Lot Rehab - Design & Construction	GARB/ Commercial Paper	0.3
PA036		CIP	Spine Road Relocation - Design and Construction	GARB/ Commercial Paper	6.3
PA037	H5183.18-00	CIP	90″ JAWA Relocation - Design & Construction	GARB/ Commercial Paper	19.5
PA038		CIP	Concourse K Concessions Infrastructure Upgrades	GARB/ Commercial Paper	12.1
PA039		CIP	Concourse L Renovation	GARB/ Commercial Paper	36.9
PA040		CIP	L Concourse HVAC System Upgrades - Design & Construction	GARB/ Commercial Paper	29.9
PA041		CIP	Ramp Tower Improvements -T-1	GARB/ Commercial Paper	0.2
PA042	H7106.18-01	CIP	Replacement of Rotunda Air Handling Units - Construction	GARB/ Commercial Paper	16.9
PA043		CIP	Restroom Modernization Program- International Phase 1	GARB/ Commercial Paper	7.2
PA044		CIP	Restroom Modernization Program- International Phase 2	GARB/ Commercial Paper	7.2
PA045	H7100.18-01	CIP	Terminal 1 HVAC System Upgrades - Construction	GARB/ Commercial Paper	72.5
PA046		CIP	Terminal 5 Design/ Development/ Procurement/ CIP Management	GARB/ Commercial Paper	-

PA047		CIP	T5 Comm. Room/ Baggage Control Room HVAC Upgrades	GARB/ Commercial Paper	1.0
PA048	H1180.18-00	CIP	Terminal Building ADA Improvements	GARB/ Commercial Paper	4.0
PA049		CIP	Terminal LED Lighting Program - 2019	GARB/ Commercial Paper	1.1
PA050		CIP	Ramp Tower Improvements - T3 L & K	GARB/ Commercial Paper	0.4
PA051		CIP	T5 GIDS, Common Use Recheck Area, Baggage Make-up Monitors	GARB/ Commercial Paper	0.8
PA052		CIP	Terminal 5 Security Camera Upgrades	GARB/ Commercial Paper	3.6
PA053		CIP	Terminal 5 Self Park Upgrades	GARB/ Commercial Paper	2.6
PA054	H1182.18-00	CIP	Terminal 1 Roof Replacement - Construction	GARB/ Commercial Paper	77.0
PA055		CIP	H/K Skylight Repairs	GARB/ Commercial Paper	0.3
PA056		CIP	Concourses H/K Public Area Architectural Renovations	GARB/ Commercial Paper	39.6
PA057		CIP	Concourse B & C Public Area Architectural Renovations	GARB/ Commercial Paper	39.8
PA058		CIP	Terminal 5 Fuel System and EFSO Upgrades	GARB/ Commercial Paper	3.1
PA059		CIP	Terminal 5 Ticket Counter Baggage Scales	GARB/ Commercial Paper	0.7

PA060		CIP	Common-Use Jet-bridge, PC Air, 400 Hz Replacements - T5	GARB/ Commercial Paper	14.8
PA061		CIP	Guardbooth Replacement at Terminals	GARB/ Commercial Paper	3.2
PA062		CIP	Terminal 3 LL Sprinkler System Conversion from Wet to Dry System	GARB/ Commercial Paper	4.7
PA063		CIP	T1 - Terminal and Concourse Storm Sewer Repairs; Roof Drains & Oil/Water Separators	GARB/ Commercial Paper	2.4
PA064		CIP	T3 - Terminal and Concourse Storm Sewer Repairs; Roof Drains & Oil/Water Separators	GARB/ Commercial Paper	2.4
PA065		CIP	T1 B/C Terminal Apron Level Exterior Repairs (Masonry, columns, walls)	GARB/ Commercial Paper	1.9
PA066		CIP	T3 G,H,K,L Term. Apron Level Exterior Repairs (Masonry, columns, walls)	GARB/ Commercial Paper	6.1
PA067		CIP	Terminal Apron Level Exterior Repairs (Masonry, columns, walls) - T5	GARB/ Commercial Paper	1.1
PA068		CIP	Terminal Apron Level Overhead Roll-up Door Replacement -T1 B & C	GARB/ Commercial Paper	1.4
PA069		CIP	Terminal Apron Level Overhead Roll-up Door Replacement -T3 G,H,K,L	GARB/ Commercial Paper	1.7
PA070		CIP	Terminal Apron Level Overhead Roll-up Door Replacement -T5	GARB/ Commercial Paper	0.7

PA071		CIP	Terminal Building ADA Improvements - T5	GARB/ Commercial Paper	0.7
PA072		CIP	Terminal Core Upper Level Expansion Joints	GARB/ Commercial Paper	6.0
PA073		CIP	Terminal Domestic Water Infrastructure Improvements T1, B, C	GARB/ Commercial Paper	2.9
PA074		CIP	Terminal Domestic Water Infrastructure Improvements T3, G, H, K, L	GARB/ Commercial Paper	3.5
PA075		CIP	Terminal Fiber and Comm. Infrastructure Improvements T5	GARB/ Commercial Paper	6.6
PA076		CIP	Common-Use Jet-bridge, PC Air, 400 Hz Replacements	GARB/ Commercial Paper	9.1
PA077		CIP	Terrazzo Replacement in Concourse G, H and K	GARB/ Commercial Paper	19.8
PA078		CIP	T3 New Concessions/ Freight Elevator - Design & Construction	GARB/ Commercial Paper	1.1
PA079		CIP	Rotunda Renovations	GARB/ Commercial Paper	24.2
PA080		CIP	T1 Exterior Emergency Stairwell Removal & Replacement	GARB/ Commercial Paper	1.1
PA081		CIP	T3 Exterior Emergency Stairwell Removal & Replacement	GARB/ Commercial Paper	1.0
PA082	H2033.18-00	CIP	T5 BAS & Fire Alarm System Controls Upgrades	GARB/ Commercial Paper	6.8
PA083		CIP	T5 Common & Maintenance Area LED Lighting Upgrade	GARB/ Commercial Paper	1.6

PA084		CIP	Concourse C Ramp Level Ceiling Replacement Drive Aisles	GARB/ Commercial Paper	6.6
PA085		CIP	Fire Alarm System Replacement - Design & Construction	GARB/ Commercial Paper	1.2
PA086		CIP	T5 HVAC Equipment & Controls Replacement & Upgrades	GARB/ Commercial Paper	39.8
PA087		CIP	G,H/K & L Concourse Window, Gasket, and Panel Replacement	GARB/ Commercial Paper	4.6
PA088		CIP	Concourse B & C Holdroom Architectural Renovations	GARB/ Commercial Paper	26.6
PA089		CIP	Concourse G Holdroom Architectural Renovations	GARB/ Commercial Paper	6.2
PA090		CIP	Concourses H/K Holdroom Architectural Renovations	GARB/ Commercial Paper	21.6
PA091		CIP	Concourse G Public Area Architectural Renovations	GARB/ Commercial Paper	8.7
PA092		CIP	T3 LL Metal Pan Ceiling Replacement Drive Aisles	GARB/ Commercial Paper	1.8
PA093		CIP	T3 G,H,K & L Roof Repairs	GARB/ Commercial Paper	17.9
PA094		CIP	T5 Curtainwall Repairs & Replacement - Design & Construction	GARB/ Commercial Paper	10.4
PA095		CIP	T5 Power Distribution Panels & Switchgear Upgrades & Recertification	GARB/ Commercial Paper	9.5
PA096		CIP	T5 Architectural Renovations - Public Areas and Holdrooms	GARB/ Commercial Paper	32.6

TAP002	TAP101.18-00 (for formulation)	TAP	Satellite 1 Concourse	GARB/ Commercial Paper	678.7
TAP003		TAP	Satellite 2 Concourse	GARB/ Commercial Paper	525.2
TAP004		TAP	Concourse L 3-Gate Expansion	GARB/ Commercial Paper	21.3
TAP005		TAP	Terminal 5 Landside and Parking Improvements (Phase 1)	GARB/ Commercial Paper	161.3
TAP006		TAP	Consolidated APM, Pedestrian, and Utility Tunnel (Phase 1 Segments)	GARB/ Commercial Paper	414.6
TAP007a	H2028.18-01	TAP	Baggage Handling System (BHS) Equipment - Terminal 5	GARB/ Commercial Paper	195.5
TAP007b		TAP	Baggage Handling System (BHS) Equipment - OGT	GARB/ Commercial Paper	425.9
TAP007C		TAP	Baggage Handling System (BHS) Equipment - S1/S2	GARB/ Commercial Paper	189.2
TAP008		TAP	Terminal 2 Redevelopment - O'Hare Global Terminal (OGT) and O'Hare Global Concourse (OGC)	GARB/ Commercial Paper	1,856.8
TAP009a	H2028.18-02A	TAP	Terminal 5 Repurposing and Core Expansion - Stage One	GARB/ Commercial Paper	120.2
TAP009b		TAP	Terminal 5 Repurposing and Core Expansion - Stage Two	GARB/ Commercial Paper	98.5
TAP010		TAP	TAP Phase 1 Utilities	GARB/ Commercial Paper	108.0
TAP011		TAP	Western Parking	GARB/ Commercial Paper	184.3
			Total Cost of Construction		**7,877.6**

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Runway Cleaning Times	Track Runway Closure Times for Snow Removal	Snow Season	As low as possible	1 Hour Average closure time
Runway Incursions	Data from FAA Runway Safety	Requested on a quarterly basis	Eliminate Incursions	FAA Fiscal Year 2019 – 6 Vehicle Pedestrian Deviations (VPD) and 1 Runway Excursion
Terminal Temperature	Thermostats Sensor Points	Ongoing	Degrees Fahrenheit	@ 72*F
Number of CDA employees completing OSHA-required training	Online training platform	Ongoing	All required trainings completed	75% compliance
Number of community members trained in CPR/AED/First Aid	Number of persons trained	January	1,500 persons annually	Training 1,500 persons annually
Number of lives saved by AED's at ORD and MDW	Use of AED in medical emergency	Ongoing	-	Average 10 lives saved annually as a result of AED program
ID Badging: 3% Unaccounted-for Badges	Compliance report is generated for each company, indicating which exceed the 3% threshold.	Reports generated on a monthly basis.	To comply with Fed Reg to keep unaccounted-for badge level below this threshold, or TSA would be required to report to Congress.	
ID Badging: 5% Unaccounted-for Badges	Compliance report is generated for each company, indicating which exceed the 5% threshold.	Reports generated on a monthly basis.	To comply with Fed Reg to keep unaccounted-for badge level below this threshold, or CDA would be in violation.	
IT -- % Tickets Closed in less than 1 Hour	Service Now	Monthly	> 40%	50%

ONGOING PROJECTS

- New I-90 exit at ORD + associated improvements (IGA with Tollway/Rosemont pending)
- Pipeline relocations for EOWA (agreements with pipeline companies pending)
- EOWA Tollway final alignment/FAA concurrent use pending further study and review
- Water main relocation procurement (MII) and agreements with NSMJAWA/DWM for future I-190
- Planning for new central concessions delivery/distribution facility at ORD
- IGA with Schiller Park to sell unusable airport land to Village and get annexation in return
- LOU for Cook County roads around future EOWA alignment
- Airport Management Complex (AMC) Expansion
- 2nd Facility is currently in the planning stages
- Vehicle Cyclical Replacement Plan
- Scoping and repair of Upper Level Storm Drains
- Replacement of Perimeter Fencing along Irving Park Rd.
- Replacement of Heating Oil Transfer Pipe for Alpha/Bravo Taxiway Bridge
- **Integrated Airport Operations Center:** designing and renovating existing terminal space to create an integrated airport operations center, whereby the operational functions of the airport will coordinate activities for daily operations and during incident response
- **ORD and MDW Emergency Operations Plans:** re-writing the current EOP at each airport to reflect the current threat landscape and our response structures. Plans include passenger assistance, evacuation, crisis communications, and hazard-specific plans such as active shooter and aircraft incident response
- **Exercises:** continuously testing our plans and procedures through exercises that test the airport community's ability to respond to complex incidents. Upcoming exercises include the 2019 O'Hare Triennial Full-Scale Exercise series and the 2019/2020 Midway Active Shooter Tabletop and Full-Scale Exercise
- **Stop the Bleed:** Developing a program whereby trauma supplies are provided at each AED location to be used by civilians in a mass casualty incident; proven best practice following Sandy Hook active shooter incident in 2014
- **Online Emergency Preparedness and Active Shooter Training:** Completing contract to build online emergency preparedness and active shooter training for all badged employees
- **Annual Emergency Preparedness, Safety, and Wellness Fair:** annual event wherein partners and vendors in emergency preparedness, safety, and wellness provide educational materials and services to the airport community and excellence in these fields is awarded
- **Facilities Inspection Taskforce:** coordinated effort with Facilities to walk each terminal monthly to identify and quickly address safety issues; quarterly inspection with Facilities, Concessions, and Fire Prevention of all concessions and office spaces in terminals
- **Currently revising and automating all outdated Security standard operating procedures (SOPs).** The automation will allow for ease of access along with a word search function to quickly search for needed SOPs and directives.
- **Moving from the Verint camera platform to Genetec.** Genetec offers innovative solutions that facilitate integration with other security platforms that can bolster surveillance capabilities at both airports. This migration is expected to be completed by the end of April 2019.
- VoIP deployment at CDA's Administration building

- Upgrade ATT & ICN circuitry for better Internet access performance
- Equip Integrated Airport Operations Center with new equipment
- In Spring 2019 the FAA will initiate a substantial Environmental Assessment (EA) for all O'Hare airport development projects shown on the revised Airport Layout Plan (ALP), including Phase I of the Terminal Area Plan (TAP) that will take 18 months
- In 2019 the CDA looks forward to continuing sound insulation of homes. Under the FAA-approved noise contours for O'Hare and Midway, the CDA has identified 1,667 and 1,655 homes, respectively, that are potentially eligible for residential sound insulation.

DEPARTMENT OF WATER MANAGEMENT

CENTRAL PURPOSE AND KEY FACTS

The mission of the Department of Water Management (DWM) is to deliver high-quality drinking water in the most environmentally and fiscally responsible manner possible and to efficiently manage waste and storm water. Through our operations at the Jardine and Sawyer Water Purification Plants—two of the largest conventional treatment plants in the world—DWM purifies on average about 750 million gallons of water a day. We operate 12 pumping stations that distribute water through more than 4,300 miles of water mains. On the sewer side, the department is responsible for the transmission of wastewater through more than 4,400 miles of sewer mains to the Metropolitan Water Reclamation District. We are also responsible for the repair and maintenance of approximately 220,000 catch basins and 47,500 hydrants.

We provide purified water to more than 2.7 million customers in Chicago and about 2.7 million customers in 125 surrounding suburbs. On a daily basis, approximately 5.4 million customers, or 42 percent of the Illinois population, depend on us for their drinking water.

SERVICES/PROGRAMS

- **Water purification:** DWM treats almost 750 million gallons of Lake Michigan water every day using a conventional treatment process that incorporates filtration, chlorine, blended phosphate and fluoride. This water is pulled into two of the world's largest purification plants from two cribs located approximately two miles out in the Lake.
- **Water distribution:** After the purification process, we transmit the water to 12 pumping stations located throughout Chicago. These pumping stations push the water to the neighborhoods and the surrounding suburbs adjusting for demand.
- **Metering:** Since 2009, the voluntary MeterSave program has installed approximately 130,000 free water meters to single family and two-flat customers. Having a meter makes it possible for residents to conserve water and realize substantial savings on their water bills. Residents without a meter are billed based on a formula which estimates water usage.
- **Water Quality Testing**: Since 2016, DWM has distributed over 45,000 free lead test kits to residents who request them. Samples are sent to an independent laboratory for analysis and results are shared with the customer. If follow up is required, DWM sends out a team to look for possible contributing causes and creates a customized action plan for the homeowner.

ACCOMPLISHMENTS

Capital Improvement Plan (CIP)
In 2011, Mayor Rahm Emanuel announced an ambitious 10-year Capital Improvement Program (CIP) to modernize Chicago's aging water system and create a foundation that could support Chicago's growth. The CIP calls on DWM to replace 880 miles of water main, 220 miles of sewer main, and line 479 miles of sewer structures over the course of a decade.

In Year 7 of the Plan, we are on track to meet these goals. We have replaced 590 miles of water main, 144 miles of sewer main, lined 335 miles of sewer mains and 80,000 sewer structures to extend their useful lives.

In addition to updating infrastructure underground, the CIP has also called on us to convert three pumping stations from steam power to more efficient electric power and create plans for converting a fourth. We are on target to complete these conversions and the plans. The estimated savings from these conversions is $4.5 million dollars a year per station in power and personnel.

Part of the CIP, is the MeterSave Program is a voluntary, free meter installation program offered to single-family and 2-flat non-metered homeowners who are current on their bills. Since its inception in 2009, the DWM has installed approximately 130,000 meters in residences.

Water Quality Testing
DWM operates one of the largest residential lead testing programs in the country. Since 2016, DWM has offered free lead testing to single family and two-flat residential customers. Customers requests kits by calling 311. The test kit is mailed a with instructions on how to collect water samples. After sampling, the resident schedules pick up of their samples by DWM. The samples are sent to a certified laboratory for analysis and the homeowner receives a letter with results. In the interest of transparency, the results are also posted anonymously on chicagowaterquality.com

In the event that the test indicates a level above the U.S. EPA action level for lead in drinking water of 15 parts per billion, DWM will send out a team consisting of a plumber, an electrician and a sanitary engineer to investigate possible contributing sources and create a personalized set of recommendations for the homeowner.

Since 2016:

- 45,329 test kits have been distributed
- 11,383 samples have been returned
- 7,804 have been analyzed
- 446 have tested above 15 ppb

Training
We meet monthly with other City departments, the labor unions and utility providers to create coordinated training programs focused on safety. We offer training and mandatory refreshers to our employees on hazard recognition for the operation of heavy equipment, and OSHA protocols in trenching, shoring, excavation and personal protection equipment.

We know that this training is working. Utility hits during construction are down 18%. Coupled with more rigorous safety policies and procedures, increased unscheduled inspections and an aggressive return to work procedures, we have seen Worker's Compensation claims drop 46% over the last year. This translates into a savings of almost $3.7 million.

Additionally, annually we successfully train all 2,000 of our employees on the City's EEO Policy and will continue department-wide training in 2019 as an ongoing condition of employment.

POSITIONS

of FTE's
2,350

BUDGET

DWM 2019 Funding:

Fund	Amount
Water Fund	$215,417,941
Sewer Fund	$81,171,460
Grants	$13,861,000
TOTAL	**$310,450,401**

Capital Funding:

Program	Source	Date Awarded	Expiration Date	Amount
Water Capital - Paygo	Fund - 200	N/A	N/A	$234,098,849
Sewer Capital - Paygo	Fund - 314	N/A	N/A	$94,987,030
Central Pumping Station - Water	IEPA	5/25/2019	11/21/2022	$50,000,000
Water Main Installation	IEPA	7/25/2019	7/25/2022	$105,000,000
*MeterSave - Water	IEPA	10/11/2017	4/10/19	$14,098,406
Sewer Main Lining	IEPA	3/29/2019	12/31/2019	$60,200,000
Sewer PC Projects	IEPA	4/12/2019	7/15/2020	$39,300,000
Construction Management Consultant	WWRB	5/26/2017	N/A	$14,960,000
CDOT - QA/QC	WWRB	5/26/2017	N/A	$236,000
IH Construction	WWRB	5/26/2017	N/A	$41,700,000
IH Capitalized Labor/Equipment	WWRB	5/26/2017	N/A	$4,200,000
Regional Solutions Area 4 Design	WWRB	5/26/2017	N/A	$1,000,000
Private Drain repair	WWRB	5/26/2017	N/A	$5,970,000
Sewer Structure Rehab	WWRB	5/26/2017	N/A	$8,200,000
Sewer Main Cleaning & Televising	WWRB	5/26/2017	N/A	$4,699,000
Sewer Modeling	WWRB	5/26/2017	N/A	$1,500,000

** 181 day Extension requested for MeterSave pending from Expiration date*

WRB = Water Revenue Bonds
WWRB = Waste Water Revenue Bonds
Paygo = Revenue - expenses

GRANTS

Grant Funding:

Grant or Program	Source	Date Awarded	Expiration Date	Amount
WPA Streets	CDBG- DR	2/10/2015	9/30/2019	$4,145,000
Total				**$4,145,000**

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Metropolitan Water Reclamation District, Chicago Dept. of Transportation	RainReady Chatham project (Description below)	2019	n/a
Suburban Water Supply Agreements	Water supplied to suburban customers	Various	Various
Chicago Park District	Wilson parking Lot green infrastructure	2019	n/a

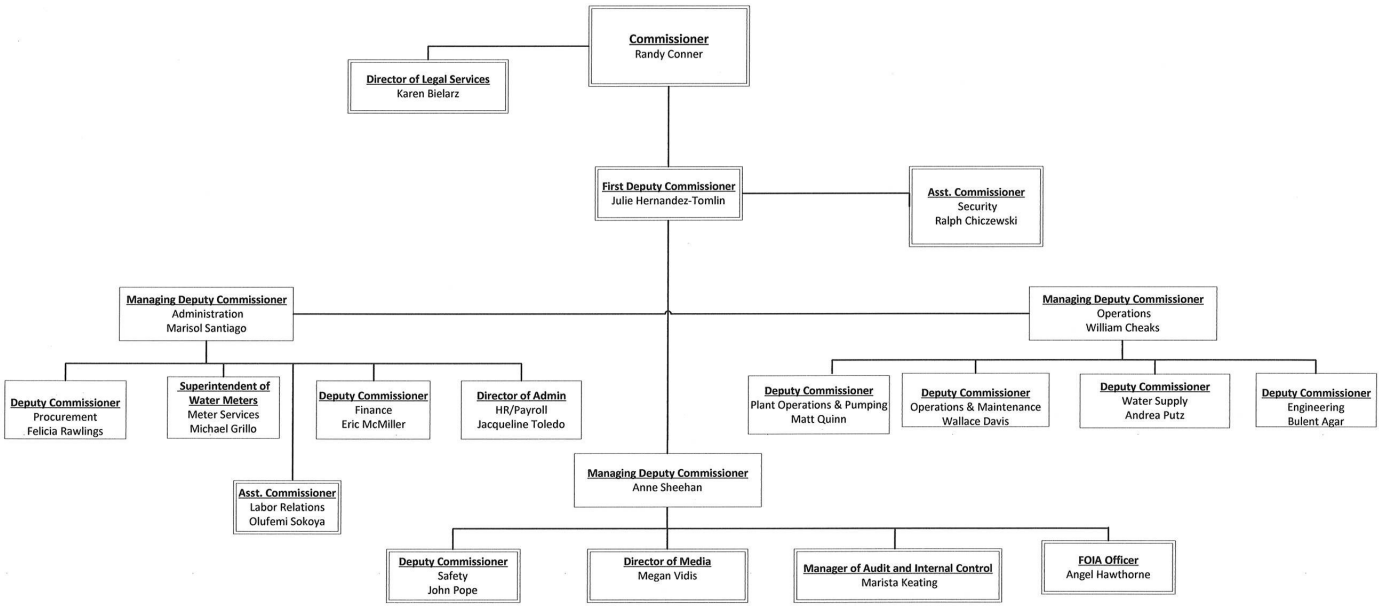
MAJOR CONTRACTS

DWM's top 20 contracts by contract value amount:

Vendor Name	PO/Contract Number	Service / Good Provided	Contract amount	Date entered	Expiration Date
Vulcan Construction Materials	84273	Vulcan Construction Materials (Tertiary-Group ABC)	$141,295,529	11/1/18	10/31/23
CTR Joint Venture	27207	Professional Program Management Services - Capital Improvement Program	$140,000,000	3/21/13	6/1/19
Reliable Asphalt Corp.	84271	Reliable Asphalt Corp. (Primary-Group ABCE)	$107,152,660	10/1/18	9/30/23
Utility Transport	84272	Utility Transport (Secondary-ABC)	$98,244,399	11/1/18	10/31/23
Benchmark Construction Co. INC	38084	Water Main Construction - District Three	$95,388,000	6/14/16	6/30/19
NPL Construction Co	40652	Water Main Construction - District Two	$92,937,398	7/22/16	7/21/19
Professional Meters Inc	26744	Water Meter Installation	$79,266,600	10/11/12	4/10/19
Badger Meter Inc	14285	Automated Meter Reading (AMR) System Installation & Services	$67,600,000	7/11/07	7/10/22
Reliable Contracting and Equipment CO	46602	Water Main Construction - District Seven - CBD	$59,561,888	10/11/16	10/10/19
Bigane Paving Company	33609	Street & Parkway Restoration: Central South Region	$50,475,280	1/11/16	7/3/19
Seven-D Construction CO.	33770	Term Agreement-Street & Parkway Restoration: South Region	$48,226,798	1/11/16	7/12/19
GA Paving LLC	34313	Street & Parkway Restoration - Central North Region	$40,530,475	3/21/16	3/20/19

AECOM Technical Services	44315	Program Management Construction Engineering Services for Program 1: CITY-WIDE STREETSCAPE IMPROVEMENTS (TRANSFER AGREEMENT FROM PO 29797, SPEC 94238)	$40,331,362	8/5/16	4/28/19
Vulcan Construction Materials	84288	Vulcan Construction Materials, LLC (Secondary-Group E)	$35,906,788	11/1/18	10/31/23
Solvay Flourides, LLC.	29440	Liquid Hydrofluosilicic Acid	$35,895,000	1/6/14	1/5/22
Kenny Construction CO	39293	Sewer Main Lining Program - North Area	$32,526,757	6/1/16	12/31/23
Benchmark Construction CO. INC	36880	Sewer Main Lining Program - Far South Area	$29,248,000	6/1/16	12/31/19
MCWANE Ductile	31860	Ductile Iron Push On, Ductile Iron Restratined & Mechanical Joint Water Pipe	$18,465,279	4/1/15	3/31/20
Seven D Construction 01	32461	Balled & Burlapped Tree Planting Services	$16,933,480	5/20/15	5/19/21
Reliable Contracting & Equipment CO	40684	Ancillary Sewer Construction - North	$16,202,652	7/15/16	7/15/19

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Jardine Water Purification Plant	1000 E. Ohio	60611	312-744-7001	24/7
Sawyer Water Purification Plant (SWPP)	3300 E. Cheltenham	60649	312-744-7001	24/7
Mayfair Pumping Station	4850 W. Wilson	60630	312-744-7001	24/7
Thomas Jefferson Pumping Station	2250 W. Eastwood Ave.	60625	312-744-7001	24/7
Lakeview Pumping Station	745 W. Wilson Ave	60640	312-744-7001	24/7
Springfield Pumping Station	1747 N. Springfield Ave.	60647	312-744-7001	24/7
Chicago Avenue Pumping Station (Water Tower)	811 N. Michigan Ave.	60611	312-744-7001	24/7
Cermak Pumping Station	735 W. Harrison Ave.	60607	312-744-7001	24/7
Lexington Pumping Station	5555 W. Lexington Ave.	60644	312-744-7001	24/7
Central Park Pumping Station	1015 S. Central Park Ave.	60624	312-744-7001	24/7
Western Avenue Pumping Station	4933 S. Western Ave.	60609	312-744-7001	24/7
68th Street Pumping Station	6801 S. Oglesby Ave	60649	312-744-7001	24/7
Southwest Pumping Station	8422 S. Kedvale Ave.	60652	312-744-7001	24/7
Roseland Pumping Station	351 W. 104th St.	60628	312-744-7001	24/7
North District Office	4900 W. Sunnyside Ave.	60630	312-744-7001	24/7
Central District Office	3901 S. Ashland Ave.	60609	312-744-7001	24/7
South District Office	1040 W. 95th Street	60643	312-744-7001	24/7
South District Annex	9536 S. Genoa Ave.	60643	312-744-7001	24/7
Meter Shop	1424 W. Pershing Rd.	60609	312-744-7001	24/7
Meter Testing Facility	3148 S. Rockwell Ave.	60623	312-744-7001	24/7

Inventory/Storage	7521 S. Western Ave.	60620	312-744-7001	24/7
Plumbing Inspectors	445 N. Sacramento Av.	60612	312-744-7001	24/7
Sewer Lining Group	2150 S. Canalport Ave, Unit 4A-11	60625	312-744-7001	24/7
Harrison/Dever Crib	2 miles offshore	n/a	312-744-7001	24/7
68th & Dunne Crib	2 miles offshore	n/a	312-744-7001	24/7

**All DWM facilities are closed to the public for security reasons.*

UNIONS

The following unions represent various employee groups within DWM:

- **AFSCME**, Council 31, Local 2946 (BU 1, 3, & 4)
- **BRICKLAYER,** United Order of American Bricklayers and Stone Masons, Local 21 (BU 49)
- **CARPENTERS,** Chicago Regional Council of Carpenters (BU 50)
- **CEMENT MASONS,** Local 502 (BU33)
- **FIREMEN AND OILERS,** SEIU, Local 1 Firemen and Oilers Division (BU 23)
- **IBEW (ELECTRICIANS),** Local 134 (BU 32)
- **LABORERS,** Water Pipe Extension, Bureau of Engineering Laborers' Local 1092 (BU 53)
- **MACHINISTS**, International Association of Machinists and Aerospace Workers, Local 126 (BU 36)
- **MASTERS, MATES & PILOTS,** Great Lakes and River Maritime Regions (BU 21)
- **OPERATING ENGINEERS 150,** Heavy Equipment (BU 42)
- **OPERATING ENGINEERS 399,** (BU 12)
- **PAINTERS,** District Council Local 14 (BU 39)
- **PIPEFITTERS,** Local 597 (BU 14)
- **PLUMBERS,** Local 130 (BU 16)
- **SEIU,** Public Service Employees, Local 73 (BU 45)
- **TEAMSTERS,** Local 700 (BU 8)

*BU = Bargaining Unit

SIGNIFICANT DATES

Event	Date	Description
Menu Program	February	Meet with City Council to review infrastructure projects
Construction Season begins	Mid-March	DWM crews mobilize to continue the Capital Improvement Program
Asphalt plants open	Early April (weather dependent)	Road paving begins for the year
Posting & Shut offs	Early April (weather dependent)- November 1	Posting and shut offs for nonpayment of bills
Restoration & Paving	April 22- December 6	Restoration and paving of construction sites

Winter Construction Schedule	December	DWM crews are scaled back for CIP construction due to weather
CDM Smith	Late May 2019	The lead service line replacement feasibility report completed
150th Anniversary Chicago Water Tower	Summer-Fall 2019	Festivities being planned to celebrate the anniversary of one of Chicago's landmarks

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Current Fund Amount in Millions
Water			
Water Main Replacement	Replace aging water main throughout the city	73% IEPA Loan, 21% Paygo, 6% WRB	$123.446
Water Main TA 2020	Replace aging water main throughout the city	77% IEPA Loan, 23% Paygo	$8.000
Water Main IH 2019	Replace aging water main throughout the city	100% Paygo	$13.136
Water Main IH 2020	Replace aging water main throughout the city	100% Paygo	$10.000
IH Restoration 2019	Restoration of streets and parkways associated with Water Main IH 2019 construction	73% Paygo, 27% WRB	$27.562
IH Restoration 2020	Restoration of streets and parkways associated with Water Main IH 2020 construction	100% Paygo	$15.000
MeterSave	Install water meters in residences throughout the city	84% IEPA Loan, 16% Paygo	$16.698
Sewer			
2019 Sewer Main PC	Replace aging Sewer main throughout the city	90% IEPA Loan, 10% Paygo	TBD
2019 Sewer Main IH	Replace aging Sewer main throughout the city	100% WWRB	TBD
Sewer Structure Rehabilitation	Trenchless rehabilitation of prioritized manholes and catch basins by centrifugally cast cementitious liner	100% WWRB	TBD

Sewer Lining	Trenchless rehabilitation of prioritized and hydraulically sufficient sewers and structures by cured-in-place pipe lining	85% IEPA Loan, 15% Paygo	$12.646
JWPP			
Medium Voltage Power Distribution Improvements (Construction Phase)	Replace non-maintainable electrical switchgear installed in the 1950's and replace temporary generators with permanent generators	82% IEPALoan, 11% Paygo, 7% WRB	$44.987
Chlorine System Improvements (Construction Phase)	Install new emergency air scrubber and instrumentation improvements on chlorine system	76% IEPA Loan, 14% Paygo, 10% WRB	$8.788
Laboratory Upgrades (Construction Phase)	Renovate or replace out of date water testing laboratory	94% Paygo, 6% WRB	$21.186
SWPP			
Standby Power Generators/ Replacement of Electrical Switchgear and West Pump room Switchgear (Construction Phase)	Replace non-maintainable electrical switchgear installed in the 1940's and replace temporary generators with permanent generator installation	100 % IEPA Loan	$52.934
Dehumidification Improvements (Construction Phase)	Replace failing dehumidification equipment protecting piping, valves, and controls from deterioration in humid environment	98% Paygo, 2% WRB	$7.518
Filter Building Roof (Design Phase)	Replace failing roof installed in the 1940's, abate lead paint, and replace aging electrical and roof drainage systems	98% Paygo, 2% WRB	$74.500
Boiler Improvements (Preliminary Design Phase)	Replace out of date plaint boiler systems and upgrade boiler controls	100% Paygo	$0.135
Low Lift Pump, Chem, Garage Roof Project (Design Phase)	Replace roof systems installed in the 1940's	100% Paygo	$0.646
Filter Underdrain Replacement (Design Phase)	Replace outdated filter media along with the underdrain systems from the 1960's	100% Paygo	$0.835
Pumping Stations			
Lakeview Pumping Station (Design Phase)	Replace non-maintainable electrical equipment and security upgrades	100% Paygo	$0.115
Central Park Pumping Station Electrification (Construction Phase)	Rehabilitate pumping station including changing pump orientation from steam turbine to electric power with variable speeds	96% IEPA Loan, 3% Paygo, 1% WRB	$108.076

Cermak Pumping Station Electrical Improvements (Design Phase)	Replace non-maintainable electrical switchgear and replace temporary generators with permanent generator installation	100% Paygo	$0.557

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal (Days)	Current Performance (Days)
Catch Basin Repaired	# of days open	Ongoing	60	26.0
Catch Basin Outlet Repaired	# of days open	Ongoing	60	32.3
Sewer Main Repair	# of days open	Ongoing	30	27.5
Parkway Leak	# of days open	Ongoing	30	13.8
Sidewalk Leak	# of days open	Ongoing	30	9.1
Street Leak	# of days open	Ongoing	7	8.9
Water Main Break	# of days open	Ongoing	3	2.5

ONGOING PROJECTS

- **Space to Grow:** A collaboration between DWM, the Metropolitan Water Reclamation District, the Healthy Schools Campaign, and Openlands, Space to Grow installs permeable playgrounds, bioswales and rain gardens at several CPS schools each year to engage the next generation in the importance of water conservation. Formed in 2013, 15 schools have benefitted from Space to Grow and five more will receive playgrounds this summer.
- **RainReady Chatham Flood Prevention Project:** In partnership with the Metropolitan Water Reclamation District and the Center for Neighborhood Technology we are conducting a study in 40 homes in the flood prone Chatham area. Several mechanical and green strategies will be evaluated for their ability to reduce runoff and flooding.
- **Large Diameter Sewer Lining:** The CIP focuses on lining sewer mains 12" to 48" in diameter using Cured-In-Place liner. However, there are a number of larger diameter brick sewer mains, up to 120", which are not candidates to be lined using the Cured-In-Place lining due to their size. These sewer mains may be located under major arterials or railroad tracks. DWM is looking into options where a geopolymer mortar is sprayed onto the walls of the brick sewer to create a structural liner. The advantages of this method are that it is less intrusive, virtually odor-free, can be paused in case of emergencies and it is projected to be substantially less expensive than replacement.
- **LIUNA Apprenticeship Program:** DWM, CDOT and Laborer's Local 1092 are partnering on a two-year on-the-job training program to create a pipeline of highly trained laborers. The program requires a minimum of 2,400 work hours and 360 classroom hours, the paid apprentices graduate to journeyworker status as employees of DWM.
- **Chicago's Water Quality Study:** DWM launched Chicago's Water Quality Study in 2016 to investigate the possible impact of water main construction and meter installation on residential lead levels. Performed by a nationally-recognized expert on lead and water, this is the most comprehensive scientific study to explore these issues ever conducted. The Study compares the before and after water samples from homes that have received water meter installations and residences on blocks where the City is replacing water mains.

- **Filter Distribution:** Based on preliminary results of the Chicago's Water Quality Study, the City is offering a free filter set to all metered homes and to residences that have tested above the EPA benchmark of 15 parts per billion for lead in drinking water. Meter recipients are receiving letters with instructions on how to register for a free filter set and customers whose water has tested above the benchmark level, will receive a call from DWM to arrange delivery of a filter set. The filter set includes a water filtration pitcher and six cartridges that are NSF-certified to reduce lead, if present, from water when used correctly.
- **CURRENT Partnership:** Through a unique partnership between the area's universities, the Metropolitan Water Reclamation District and the nonprofit CURRENT INNOVATION, DWM is identifying and piloting promising new technologies. Committed to keeping our department at the forefront of new technology, DWM searches the world for the best new tools and are currently piloting two new technologies: one designed to improve cybersecurity and predict operations anomalies and the second to extract water from humidity and recycle it into the system.

PUBLIC SAFETY

CHICAGO POLICE BOARD
CHICAGO POLICE DEPARTMENT
OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATION
CHICAGO FIRE DEPARTMENT
CIVILIAN OFFICE OF POLICE ACCOUNTABILITY

POLICE BOARD

CENTRAL PURPOSE AND KEY FACTS

The nine-member Police Board is responsible for deciding the most serious police disciplinary cases and for providing independent civilian oversight of the Chicago Police Department (CPD).

SERVICES/PROGRAMS

The Police Board's primary powers and responsibilities are:

- Deciding disciplinary cases when the Superintendent of Police files charges to discharge or suspend a police officer for more than thirty days;
- Deciding matters in which the Chief Administrator of the Civilian Office of Police Accountability and the Superintendent of Police do not concur regarding discipline of a police officer;
- Holding monthly public meetings that provide an opportunity for all members of the public to present questions and comments to the Board, the Superintendent of Police, and the Chief Administrator of the Civilian Office of Police Accountability; and
- Considering applications, conducting interviews, and submitting to the Mayor a list of three candidates for Superintendent of Police when there is a vacancy in that position.

ACCOMPLISHMENTS

The Police Board provides a fair and open process for deciding disciplinary cases in which CPD sworn personnel are accused of serious misconduct. The Board's role is to undertake a thorough review of each case and render a fair, unbiased decision. The Board is an impartial decision-maker and provides due process of law, deciding each case based on the evidence presented at the disciplinary hearing.

Chicago is a national leader in promoting transparency of the process for handling allegations of police misconduct. The following initiatives ensure that the Police Board is accountable to all stakeholders:

- A list of cases currently before the Board appears on the Board's website, which includes charges filed by the Superintendent and when the case is scheduled for hearing.
- All of the Board's disciplinary hearings are open to the public.
- The Board decides cases at its public meetings; written decisions that include detailed explanations for the Board's findings are then posted on the Board's website.

These transparency initiatives are an important step in increasing public awareness of and confidence in the disciplinary process.

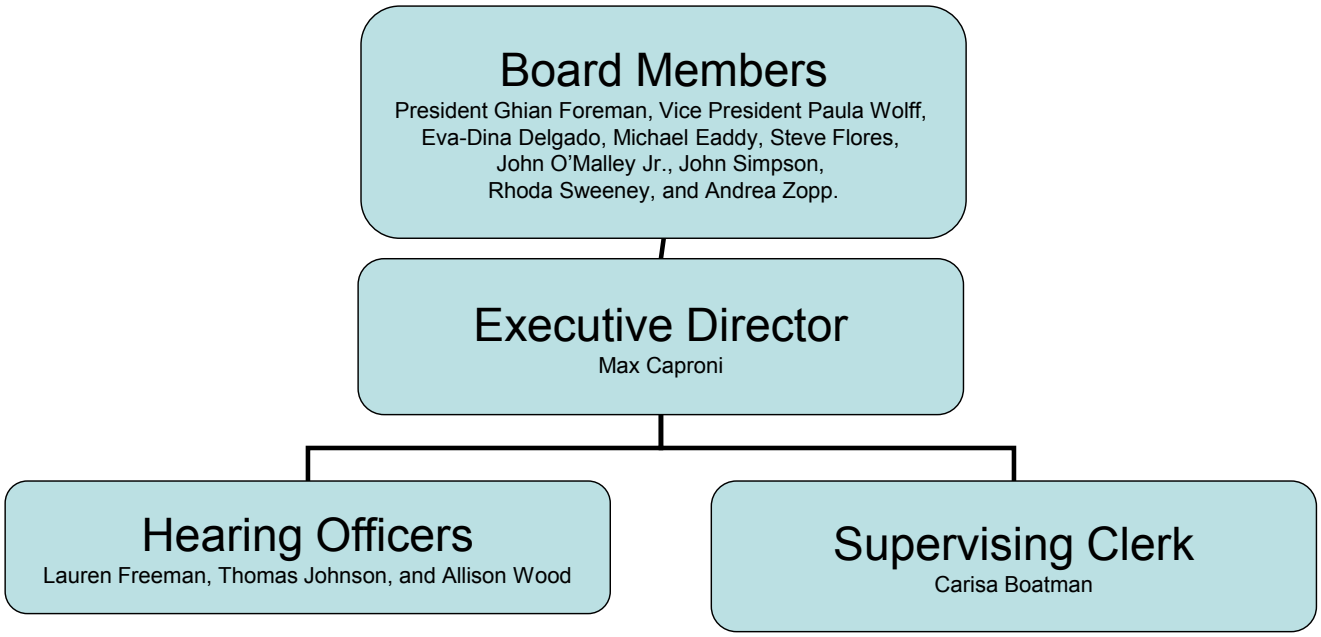
POSITIONS

of FTE's
2

BUDGET

Fund	Amount
Corporate Fund	$465,978
TOTAL	**$465,978**

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Office	30 N. LaSalle St. Suite 1220	60602	312-742-4194	Mon – Fri 8:30 a.m. – 4:30 p.m.

SIGNIFICANT DATES

Event	Date	Description
Monthly Police Board Meetings	3rd Thursday of each month (2nd Thursday in December)	Board meets in executive session to consider disciplinary cases, then has a public meeting to take final action on cases and to receive questions and comments from the community.

KEY PERFORMANCE MEASURES

DISCHARGE CASES DECIDED, 2014-2019 YTD			
	# Officers	% of Cases to a Hearing	% of All Cases
Cases to a Hearing			
Guilty, Discharged	35	52.2%	37.6%
Guilty, Suspended	9	13.4%	9.7%
Guilty, Reprimanded	3	4.5%	3.2%
Not Guilty	18	26.9%	19.4%

Charges Dismissed	2	3.0%	2.2%
Total	**67**	**100.0%**	**72.0%**
Resolved Prior to Hearing			
Resigned from CPD	22		23.7%
Settlement	0		0.0%
Other	4		4.3%
Total	26		28.0%
Grand Total	**93**		**100.0%**

Data as of 22 March 2019

TIME TO HEARING AND DECISION		
	Median # of days from filing of charges to first day of hearing	**Median # of days from filing of charges to Police Board decision**
Cases decided 2014-2019 YTD (66 decisions)	153 (5.0 months)	251 (8.2 months)

Data as of 22 March 2019

APPEALS FILED SINCE JANUARY 1, 2014					
PB Decisions Upheld*	**% Upheld**	**PB Decisions Reversed**	**% Reversed**	**PB Cases Pending Final Court Decision****	**Total PB Decisions Appealed**
30	88.2%	4	11.8%	4	38

*Police Board decision affirmed or appeal dismissed.
**Cases (1) currently before a court, or (2) for which the time limit for appealing a court decision has not yet expired.

Data as of 22 March 2019

ONGOING PROJECTS

- Implementation of the requirements of the consent decree entered in *Illinois v. Chicago*.

CHICAGO POLICE DEPARTMENT

CENTRAL PURPOSE AND KEY FACTS

To serve our communities and protect the lives, rights, and property of all people in Chicago.

Goals include the following:

- **Public Safety**: Protect the city and its residents with proactive, focused crime-fighting strategies
  - Reduce violent crime
  - Address community concerns
  - Strengthen safety partnerships
  - Improve clearance rates
- **Community Trust**: Strengthen community relationships to build trust and respect
  - Prioritize sanctity of life
  - Invigorate community policing philosophy
  - Foster cooperation with community
  - Grow community outreach
  - Ensure fair accountability systems
- **Professional Development**: Give officers and staff the skills, training, and support they need
  - Improve member training and education
  - Enhance officer support
  - Develop effective leaders
  - Recruit the right people for the right roles
- **Operation Excellence**: Implement best business practices to provide efficient and effective services
  - Improve internal communications
  - Expand performance management
  - Build better financial management
  - Optimize structure and staffing
  - Enhance technological capabilities

SERVICES/PROGRAMS

The Chicago Police Department protects its citizens and serves the public. We work with members of the community, community groups, and other City departments to proactively address crime and quality-of-life issues and to enhance a feeling of safety for our residents, business owners, and those who visit the City of Chicago.

ACCOMPLISHMENTS

Consent Decree

- In March 2019, the consent decree with the Illinois Attorney General went into effect. The consent decree mandates changes in ten subject areas (including use of force, community policing, and officer wellness among others), each of which is discussed in the Department's Strategic Plan.

Strategic Plan

- CPD published its first Strategic Plan in many years including reimagined versions of its mission and vision statements, and a list of guiding values. The Strategic Plan outlines the Department's roadmap for change over the next three years in improving performance in four key areas: (1) public safety; (2)

community trust; (3) professional development; and (4) operational excellence. The plan outlines out over a dozen strategies and projects to make progress in each of the areas.

Body Worn Cameras

- The Department completed the roll out of all Body Worn Cameras to the Bureau of Patrol, including 900 Body Worn Cameras to accommodate new hires in 2018. This is the largest deployment of Body Worn Cameras in the nation.

Crime Fighters Conference

- On January 17 and 18, 2018, the Chicago Crimefighters Conference was held at the University of Chicago Crime Lab and McCormick Place. This event was a collaboration of twelve (12) police departments and representatives from local, state, and federal agencies (including the U.S. Attorney's Office, FBI, ATF, Bureau of Justice Assistance, and others) from around the country. This represented the first conference of its kind hosted by the Chicago Police Department.

License Plate Recognition

- The Department launched the use of new License Plate Recognition (LPR) technology. In addition, forty-six (46) fixed surveillance cameras equipped with LPR technology are now installed in SDSC Tier 1 districts. Working with the Department of Finance, police "hot lists" of wanted vehicles are or also pushed to twenty-six (26) LPR-equipped boot vans. When operators receive a "hit" on a stolen vehicle, they will immediately notify police.

Vehicle Deployment

- 1,146 New Vehicles deployed to date in 2019.

CPD Hiring

Beginning in 2017, CPD began working to increase the Department by nearly 1,000 sworn officers.
The two-year hire plan consisted of the following new positions:

- 500 Police Officers
- 92 Field Training Officers (with an additional 100 FTOs in 2018 for Reformefforts)
- 200 Detectives
- 112 Sergeants
- 50 Lieutenants

In addition to the new positions, the hire plan also consisted of filling existing vacancies as well as vacancies created by attrition and promotion.

To start, CPD, in conjunction with the Department of Human Resources, held four Police Officer Entrance Exams between 2017 and now.

To date, CPD promoted over 1,200 officers from 2017-2018. This includes:

- 264 Field Training Officers
- 503 Detectives
- 364 Sergeants
- 96 Lieutenants

CPD also hired close to 2,400 new recruits that entered the Training Academy from January 2017-December 2018.

Strategic Decision Support Center

In 2017 and 2018, the Chicago Police Department opened Strategic Decision Support Center rooms in all tier 1 districts including: 6, 7, 9, 10, 11, 15.

Use of Force
CPD implemented a new Use of Force Policy in 2017. 95% of sworn members completed the 16 hours of in-service force mitigation and de-escalation training. In 2019, all sworn members will complete 24 hours of training.

In Service Training Implementation
For the first time in the Department's history, an in-service training program began in 2018, and will require sworn members to complete the following the following training schedule:

- 2018: 16 required training hours
- 2019: 24 required training hours
- 2020: 32 required training hours
- 2021: 40 required training hours

Courses will focus on a wide range of topics such as Implicit Bias (developed with Anti-Defamation League and West Side NAACP), Procedural Justice, Mental Health Awareness, Law Enforcement and Medical Rescue Training (L.E.M.A.R.T.), Cultural Competency, Human Rights, Community Policing, Firearms/Tactics, Traffic Pursuits and Stops, and more.

Field Training Officer (FTO) Program
To improve oversight and align supervision and training, administration of the Field Training Officer (FTO) program was moved to the Bureau of Patrol. In addition, CPD promoted more than 100 new FTOs in 2017 and 2018. Over 75 percent of Probationary Police Officers (PPOs) are now training one-on-one with an FTO. FTO recruitment efforts continue to achieve the 1:1 PPO to FTO ratio.

POSITIONS

of FTE's
14,958

BUDGET

Fund	Amount
Corporate Fund	$1,547,167,697
Midway Airport Fund	$8,701,420
O'Hare Revenue Fund	$24,955,940
Drug Fines	$100,000
CTA Fund	$10,754,000
TOTAL LOCAL FUNDS	**$1,591,679,057**

GRANTS

#	Grant	Source	Date Awarded	Exp. Date	Grant Amount
1	FY16 Byrne Memorial Justice Assistance Grant (JAG)	Federal	10/1/2015	9/30/2019	$2,333,428

2	FY17 Byrne Memorial Justice Assistance Grant (JAG)	Federal	10/1/2016	9/30/2020	$2,201,634
3	FY18 Byrne Memorial Justice Assistance Grant (JAG) [1]	Federal	10/1/2017	TBD	$2,268,856
4	FY18 SAMHSA - Chicago Opioid Overdose Reversal Project (COORP)	Federal	9/30/2018	9/29/2022	$1,999,978
5	FY15 Smart Policing Initiative	Federal	10/1/2015	9/30/2019	$630,593
6	FY17 Project Safe Neighborhoods	Federal	10/1/2017	9/30/2019	$499,433
7	FY16 COPS Community Policing Development (CPD) Microgrant for LE Open Topic Area	Federal	9/1/2016	8/31/2019	$99,990
8	FY16 COPS Hiring Program (CHP)	Federal	9/1/2016	8/31/2019	$3,125,000
9	FY17 COPS Hiring Program (CHP) [2]	Federal	11/1/2017	TBD	$3,125,000
10	FY16 Transit Security Grant Program (TSGP) [3]	Federal	9/1/2016	8/31/2019	$1,822,092
11	FY17 Transit Security Grant Program (TSGP) [3]	Federal	9/1/2017	8/31/2020	$3,728,560
12	FY18 Transit Security Grant Program (TSGP) [3]	Federal	9/1/2018	8/31/2021	$6,257,466
13	National Explosives Detection Canine Team Program (NEDCTP), 2015-2019	Federal	1/1/2015	12/31/2019	$3,787,500
14	SFY19 VAWA Multi-Disciplinary Team Response - Domestic Violence	State	1/1/2019	12/31/2019	$90,724
15	SFY19 VAWA Multi-Disciplinary Team Response - Sexual Assault	State	1/1/2019	12/31/2019	$51,209
16	FY16 State Holdback UASI	IEMA through OEMC	9/1/2016	TBD	$482,678
17	FY16 CPD Urban Areas Security Initiative (UASI) Grant [4]	Federal	9/1/2016	7/31/2019	$7,986,950
18	FY17 CPD Urban Areas Security Initiative (UASI) Grant [4]	Federal	10/1/2017	8/31/2020	$7,398,873
19	FY18 CPD Urban Areas Security Initiative (UASI) Grant [4]	Federal	TBD	TBD	$6,913,563
20	FY16 Port Security Grant Program (PSGP)	Federal	9/1/2016	8/31/2019	$158,724
21	FY17 Port Security Grant Program (PSGP)	Federal	9/1/2017	8/31/2020	$596,471

22	FY18 Port Security Grant Program (PSGP)	Federal	9/1/2018	8/31/2021	$780,163
23	FY18 Preparedness and Response (PAR) Grant	IEMA through OEMC	9/1/2018	TBD	$350,000
24	FY18 Justice Mental Health Collaboration Program-Crisis Intervention Collaboration/Expansion	Federal	1/1/2019	12/31/2021	$745,875
25	FY14 Optimizing the use of Video Technology to Improve Criminal Justice Outcomes	Federal	1/1/2015	9/30/2019	$1,070,179
26	FY17 Technology Innovation for Public Safety (TIPS)	Federal	10/1/2017	9/30/2019	$499,926
27	Making the Right Choice 2018-19	Target Corporation	11/1/2018	8/31/2019	$20,000
28	SFY19 IDOT Injury Prevention (IP): Distracted Driving Project	State	10/1/2018	9/30/2019	$213,096
29	SFY19 IDOT Injury Prevention (IP) Program - Pedestrian Safety Project	State	10/1/2018	9/30/2019	$118,221
30	SFY19 IDOT Local Alcohol Program (LAP)	State	10/1/2018	9/30/2019	$499,655
31	SFY19 IDOT Sustained Traffic Enforcement Program (STEP)	State	10/1/2018	9/30/2019	$413,600
31	FY17 BJA Body-Worn Camera Policy and Implementation or Expansion for Extra-Large Agencies	Federal	10/1/2017	9/30/2019	$572,681
33	FY18 BJA Body-Worn Camera Policy and Implementation or Expansion for Extra-Large Agencies	Federal	10/1/2018	9/30/2021	$639,370
34	SFY2019 IDOT Safe Routes to Schools	State	Anticipated March 2019	TBD	$149,986
35	SFY19 ICJIA Death Penalty Abolition Fund- Law Enforcement Personnel Training	State	Anticipated April, 2019	6/30/2019	$253,305
36	FY19 NCS-X Implementation Assistance Program: Support for Local Law Enforcement Agencies	Federal	Anticipated June 2019	TBD	$502,686
37	SFY20 IDOT Injury Prevention (IP) Program - Crosswalk Enforcement	State	Anticipated October 2019	TBD	$118,221
38	SFY19 IDOT Injury Prevention (IP): Distracted Driving Project	State	Anticipated October 2019	TBD	$230,782

39	SFY19 IDOT Local Alcohol Program (LAP)	State	Anticipated October 2019	TBD	$502,647
40	SFY19 IDOT Sustained Traffic Enforcement Program (STEP)	State	Anticipated October 2019	TBD	$432,080

[1] The FY18 JAG grant was awarded, but DOJ has withheld funding due to Chicago's Welcoming City Ordinance
[2] The FY17 COPS Hiring Grant was awarded, but DOJ has withheld funding due to Chicago's Welcoming City Ordinance
[3] CTA and CPD co-apply for TSGP grants; CTA receives the award and reimburses CPD expenditures.
[4] OEMC, CPD, and CFD prepare a joint UASI application to be submitted on our behalf by IEMA; IEMA receives the award and subgrants to OEMC (the City's lead). OEMC manages the overall grant and requests for reimbursement on behalf of CPD.

KEY AGREEMENTS

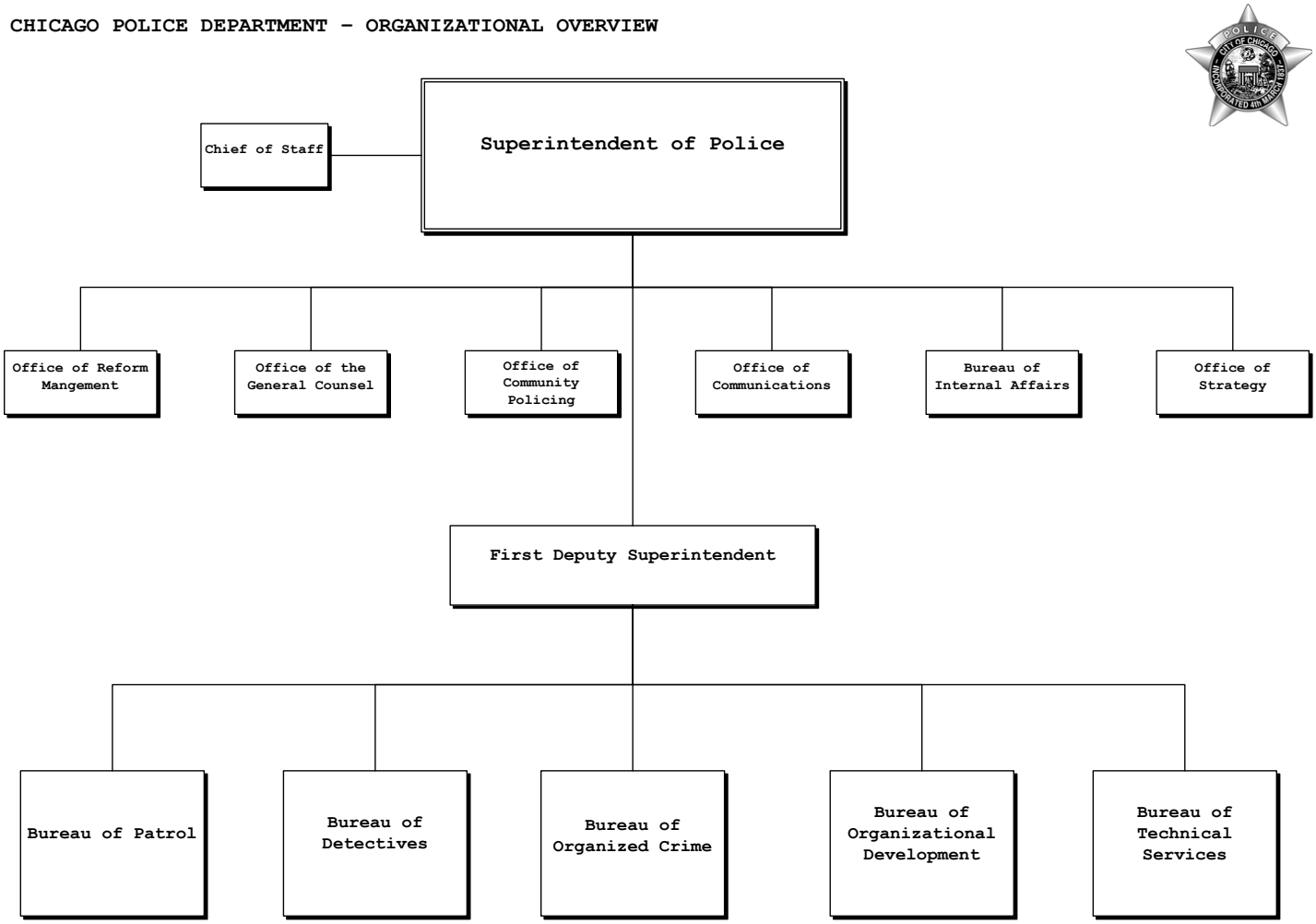
Partner / Organization	Service / Good Provided	Amount	Date Entered	Expiration Date
Intergovernmental Agreement with Chicago Housing Authority	Supplemental Police Services	$12 million for 2 years, approx. $6 million per year	01 Jan 2017	31 Dec 2018 (working under old agreement while preparing next Agreement)
Intergovernmental Agreement with Chicago Transit Authority	Supplemental Police Services	$30 million for 3 years, approx. $10 million per year	01 Sept 2016	31 Aug 2019
Intergovernmental Agreement with the Chicago Park District	Supplemental Police Services	2nd half of 2016 - $2 million 2017 & 2018 - $4 million a year 1st half of 2019 - $2 million	01 July 2016	30 June 2019
Intergovernmental Agreement with Chicago Public Schools	Provide School Resource Officers	2nd half Of 2019 - $16.5 million 2020 - $33 million	Pending – 01 Jan 2019	Pending – 31 Dec 2020, with 2 one year options

MAJOR CONTRACTS

Vendor	Po/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
Axon Enterprise Inc	60663	Taser International – New Sole Source Contract	$40,000,000.00	1/24/2018	1/23/2023
Shotspotter Inc	71366	Area Acoustic Gun Shot Surveillance System	$33,000,000.00	8/20/2018	8/19/2021

Axon Enterprise Inc	30401	Law Enforcement Equipment – Taser International, Inc.	$15,000,000.00	1/28/2016	1/28/2021
Chicago United Industries, Ltd	22436	Repair Parts And Cleaning Supplies For Firearms	$14,398,800.00	7/1/2010	6/30/2020
Pro-Tech	21694	Tactical, Technical And Rescue Protective Gear	$12,108,792.00	2/16/2010	2/12/2020
Allied Services Group, Inc.	51244	Transporting Deceased Persons	$7,130,000.00	8/15/2017	8/14/2022
Global Supply Solutions LLC D/B/A/ GSS Gear	30785	Tactical And Safety Equipment	$5,000,000.00	6/1/2015	5/31/2020
Silk Screen Express, Inc.	30586	Promotional Wearables And Items	$4,099,797.11	10/7/2014	10/6/2019
Ray O'Herron Co Inc	30558	Ammunition	$3,512,411.00	7/30/2014	7/29/2019
Morphotrak LLC	30251	Livescan Equipment Purchase And Maintenance Services	$1,914,615.00	1/5/2015	1/4/2020
Lee A. McCord And Assoc.	93257	Polygraph Examination Services	$1,875,000.00	2/19/2019	2/18/2024
Coban Research And Technologies Inc	29768	Mobile Digital Video Recording System, Accessories And Related Services	$1,500,000.00	12/9/2014	12/8/2019
Best Technology Systems, Inc.	33790	Cleaning Bullet Traps And Shooting Ranges	$1,500,000.00	4/20/2016	4/19/2021
Law Enforcement Psychological Services, Inc	52081	Psychometric & Assessment Services: Psychological Screenings & Fitness For Duty Evaluations (Transfer From Po # 19349)	$1,000,000.00	12/1/2016	11/30/19

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Unit/Section/Division	Location	Address
311 - Alternate Response	311	2111 W Lexington St
001st District/RBT Detectives	001st District	1718 S State St
Central D/Traffic/Public Trans/Mass Transit/Area Central Patrol/MAIU Section	Annex Building	1718 S State St
Area Central Detectives/002nd District/Gang Enforcement Area Central	002nd District	5101 S Wentworth Ave
003rd District/RBT Detectives	003rd District	7040 S Cottage Grove Ave
004th District/RBT Detectives/NIBIN Task Force	004th District	2255 E 103rd St
Area South Patrol/005th District & Area South Detectives/ Court Section	005th District	727 E 111th St
Area South Sat and Gun Teams	Former Streets and Sans location	11615 S. Indiana
006th District/RBT Detectives	006th District	7808 S Halsted St
007th District/RBT Detectives	007th District	1438 W 63rd St

008th District/RBT Detectives	008th District	3420 W 63rd St
008th District - Satellite Office	Clearing Library	6423 W 63rd Place
009th District/RBT Detectives	009th District	3120 S Halsted St
010th District/RBT Detectives	010th District	3315 W Ogden
Central Investigations Division/011th District/Violence Reduction Initiative North/Arson Section/Court Section	011th District	3151 W Harrison St
012th District/RBT Detectives	012th District	1412 S. Blue Island
014th District/RBT Detectives	014th District	2150 N California Ave
015th District/RBT Detectives	015th District	5701 W Madison St
016th District/RBT Detectives	016th District	5151 N Milwaukee Ave
017th District/RBT Detectives	017th District	4660 N Pulaski
018th District/RBT Detectives	018th District	1160 N Larrabee St
019th District/RBT Detectives	019th District	850 W. Addison
Area North Det/019W Lockup/Area North Gangs/Mission Team	Belmont & Western	2452 W Belmont Ave
020th District/RBT Detectives	020th District	5400 N Lincoln Ave
022nd District/RBT Detectives	022nd District	1900 W Monterey Ave
024th District/RBT Detectives	024th District	6464 N Clark St
Area Patrol North/025th Dist/RBT/Detectives/Court Section/ DCO	025th District	5555 W Grand Ave
Area Central Bike Unit	McCormick Place Lakeside Center	2301 S Lake Shore Drive
Canine	O'Hare Airport Property	320 W Touhy Ave, Des Plaines
Education & Training Division	Training Academy	1300 W Jackson
Polygraph Unit Training Division	Education & Training	2350 W Ogden 2nd floor
CPD - General Support/Armory	1869 building	1869 W Pershing
Helicopter Unit - Admin Office	Iroquois Landing	3954 E Foreman Dr.
Organized Crime	Homan Square	3340 W Fillmore
Evidence Property Recovery Section	Homan Square Annex	1011 S Homan
Forensic Services	Homan Square	1011 S. Homan
Bomb, SWAT, Canine	Homan Square	3340 W. Fillmore
Gang Enforcement	Homan Square	3340 W Fillmore
Juvenile Intervention Support Center	JISC	3900 S California Ave
Marine Unit	CMSS	250 N Breakwater Access Drive

CPD Mayor's Detail	Mayor's Detail - Former Fire station	1732 W Byron
Mounted Unit	South Shore	7059 South Shore Dr.
Professional Counseling	Prof Counseling	1759 W Adams St
Bulk Storage/Records Storage	Storage	3920 S Michigan Ave
Traffic Court	Traffic - City Hall	121 N LaSalle
Old 007th District - Gangs and Summer Mobile	Old 007th District	6120 S Racine
Gun Team	OEMC Fire Alarm Bldg	6355 S. Wentworth
Juvenile Advocacy Center/Special Investigation Unit	Chicago Children's Advocacy Center	1240 S Damen
Airport Law Enforcement North	O'Hare Airport	519 E Cargo Rd
Airport Law Enforcement South	Midway Airport	5700 S Cicero
Special Functions -Marine Unit/ Training Division- Tactical Training Unit, Active Shooter, TARA training, Gas Mask, Force Mitigation	Near North/ Training Academy	1450 N Larrabee St
Police Admin HQ, Crime Prevention and Information Center (CPIC)	PSHQ	3510 S. Michigan

UNIONS

Union Name	Local	Address	Contact	Phone
FOP	Lodge No. 7	1412 W. Washington Blvd, Chicago IL 60607	President Kevin Graham	312-733-7776
PBPA - Sergeants	Unit 156A	1616 W. Pershing Rd, Chicago IL 60609	President Paul Bilotta	773-376-7272
PBPA - Lieutenants	Unit 156B	1616 W. Pershing Rd, Chicago IL 60609	President Robert Kero	773-376-7272
PBPA - Captains	Unit 156C	1616 W. Pershing Rd, Chicago IL 60609	President Kevin Chambers	773-376-7272
AFSCME	Local 654	205 N. Michigan Ave, Ste 2100, Chicago IL 60601	President Gina Mack	312-720-8976
SEIU	Unit II	1640 West Jackson St, Chicago IL 60607	Representative Doris Mosley	773-403-2388
INA	N/A	910 W. Van Buren Street, Ste 502, Chicago IL 60607	President LaTonya Smith	312-419-2920

SIGNIFICANT DATES

Significant dates and milestones are outlined in the Consent Decree.

KEY PERFORMANCE MEASURES

The following metrics have been identified as measurements of performance, primarily identified and addressed within the Chicago Police Department Strategic Plan. The document outlines the Chicago Police Department's strategic plan into 2022 and is comprised of four areas of commitment; Safety, Community Trust, Professional Development, and Operational Excellence.

Metric	Timing of Measurement	Current Performance
PUBLIC SAFETY		
Shootings	Ongoing	-20.96% (3/17/19 YTD)
Murders	Ongoing	-38.78% (3/18/9 YTD)
Crime (City-wide)	Ongoing	-7.73% (3/18/19 YTD)
Gun Recoveries	Ongoing	21.35% (3/17/19 YTD)
Expanded coverage of ShotSpotter	Yearly	+97.4 miles in 2018
Community Concerns	Monthly	In-progress
Clearance Rates	Ongoing	+75.41 YTD
Expansion of SDSC	Yearly	+15 SDSC
COMMUNITY TRUST		
Officers trained in crisis intervention	Monthly	End of Feb 2018: 2,442 End of Feb 2019: 2,729
Improved community sentiment	Monthly	Trust – 56, Safety – 59, Satisfaction – 57 *City-wide
Decreased timelines to completion in accountability structures (Command Channel Review)	Ad-hoc	80% within 15 days
PROFESSIONAL DEVELOPMENT		
Increase training hours for officers	Ongoing	Mandatory in-service completion for targeted members >90% in 2018
Improved support for officers (number of clinicians)	Yearly	+4 clinicians
Hiring success	Yearly	1,016 hired (2017)
OPERATIONAL EXCELLENCE		

ONGOING PROJECTS

2019 Strategic Plan Highlights

Strategic Decision Support Center
Building on a core component of the CPD's successful crime fighting strategy, CPD will expand its Strategic Decision Support Centers (SDSCs) to seven additional districts by the second quarter of 2019. Once completed, SDSCs will be established in 20 of the Department's 22 districts. The CPD is also working to improve the analytical capacity of the rooms ("SDSC 2.0") through adding a mobile application to SDSC phones, providing cell phones for more officers, and adding technical hardware.

Clearance Rates

- Utilizing the SDSC model, the CPD will roll out a similar effort to advance technology resources for detectives. The first Area Technology Center (ATC) will be piloted in Area South and will bring video processing and cell phone technology to detectives in the field assisting them in solving cases quickly and more effectively. The room will be staffed with a team of officers and detectives who will assist in processing evidence.
- To further address the challenge of clearance rates, CPD will promote 50 new sergeants to the Detective Bureau. Additionally CPD will and partner with the University of Chicago Crime Lab, Bureau of Justice Assistance, and Police Executive Research Forum to review its approach to clearing cases, and bring experts from across the country to provide advice on resolving crimes.

District Coordination Officer Program

- The Department will pilot the Neighborhood Policing Initiative in the 25th District beginning in January 2019, a comprehensive crime-fighting strategy that relies on improved communication and collaboration between community stakeholders, patrol, detectives, and specialized units. The initiative will provide officers more to interact with residents and create a new role within the Department that coordinates CPD personnel in responding to chronic safety issues.

Officer Wellness & Mental Health

- To improve officer wellness, the Employment Assistance Program will more than double its current staff adding new clinicians and an Assistant Director to service officers in need. The Department will also expand and formalize its peer support program, which connects members in need with fellow officers to address everyday challenges.
- The Mental Health Resource Officer program will be expanded to provide services citywide. This project ensures that each area of the city will be staffed with an officer who can coordinate collaborative wraparound services for individuals in mental health crisis or in chronic need.

Time and Attendance

- By Q4, the Bureau of Technical Services (BTS) will roll out a complete time and attendance system, which will for the first time allow the Department to electronically track overtime and work hours for members across the city. BTS will also implement a new Learning Management (LMS) system, which will better track all human resource issues for employees, including training, career development, and employee background information.

Community Policing

- In 2019, the Department will formally announce its partnership with Elucd, a real-time survey system that measures if residents feel safe in their neighborhoods and how much they trust their local police. The partnership will better allow the Department to track community sentiment about CPD and test programs and strategies are effective.

Early Intervention System

- By the end of the year, the Bureau of Organizational Development will pilot its Officer Support System (OSS), which will identify officers in need of support and provide them with the resources necessary to avoid adverse outcomes. The project, which was developed in collaboration with the University of Chicago Crime Lab, will use state-of-the-art systems tracking officer performance to determine those most in need.

Leadership Development

- The Bureau of Organizational Development will, in partnership with PERF, launch an annual leadership program for 20-25 sergeants seeking to identify the next generation of leadership for the Department. The offsite four-week program will provide an intensive track of mentoring and education that will prepare members for roles as executive leaders at CPD.

OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATION

CENTRAL PURPOSE AND KEY FACTS

The City of Chicago launched the Office of Emergency Management and Communication (OEMC) on September 25, 1995 to coordinate the City's delivery of police, fire and emergency medical service resources to 9-1-1 calls under one roof. After September 11, 2001, the Office of Emergency Communications expanded to encompass emergency management when it began coordinating the City's planning for issues related to Homeland Security.

Today, the OEMC encompasses the following five (5) operational areas:

- 9-1-1 Operations;
- 3-1-1 City Services;
- Emergency Management;
- Public Safety Information Technology; and
- Traffic Management Authority.

The OEMC oversees a number of core functions that support public safety and other citywide operations. To accomplish these functions, the OEMC provides assistance to residents 24 hours a day, 365 days a year. Whether it's the various parades that take place throughout the year, or premier events, such as the Chicago Marathon, Lollapalooza, or the Mag Mile Lights Festival, the OEMC is the City of Chicago's lead coordinating agency during emergency situations, weather-related incidents, and major events and it conducts the following:

- Manage incidents and coordinate large-scale events
- Lead mitigation, preparedness, response, and recovery efforts for disasters
- Operate public safety and public works communications systems
- Provide technology to first responders

SERVICES/PROGRAMS

- **9-1-1 Operations:** The OEMC's 9-1-1 Operations handles all emergency calls for the City of Chicago, equating to approximately 4 million calls per year. About 60% of these calls require a police car, firetruck, or ambulance dispatched to the scene. The 9-1-1 Center is responsible for dispatching all police, fire, and emergency medical services for the city.
- **Alternate Response Section (ARS):** For calls involving non-criminal damage to property or incidents where the offender is not on the scene and medical attention is not required, the call is handled by ARS. ARS is housed at the 3-1-1 Center and allows residents to file a non-emergency police report over the phone.
- **3-1-1 City Services:** The OEMC handles not only emergency calls for the city, but also non-emergency calls via its 3-1-1 City Services call center. The OEMC's 3-1-1 is the point of entry for residents, business owners, and visitors requesting non-emergency city services such as street light outages, pot holes in the street, graffiti complaints, or general information requests about Chicago. The 3-1-1 call center receives approximately 3 million calls annually.
- **Emergency Management:** The OEMC prepares Chicago for emergencies, provides assistance to people and institutions for disaster recovery, mitigates the effects of these events, and prevents emergencies and disasters from occurring or worsening whenever possible. The OEMC proactively plans for all hazards and all types of emergency operations, including contingency planning for incidents in the City's Central Business District and severe weather. The OEMC prepares the Emergency Operations Plan for Chicago, and a multitude of other emergency preparedness plans mandated at the state and federal level.
- **Special Event Preparedness**: The OEMC plays a central role in hosting planning and coordination meetings, as well as developing multi-agency operational plans, for large-scale events throughout the

city. OEMC plans for emergencies and monitors large gatherings throughout the City to make sure residents stay safe. OEMC coordinates over 1,200 events in Chicago throughout the year.

- **Public Safety Workshops and Exercises**: Annually, the OEMC hosts, conducts, and attends 25-30 local training efforts, including workshops, functional courses, and full-scale exercises for its local, state, and regional partners in both the public and private sectors.
- **Public Alerts and Outreach**: The OEMC is responsible for providing the residents and visitors of Chicago with the information they need to keep their families and communities safe. The OEMC disseminates preparedness messages through radio and print campaigns, press conferences and releases, social media, and community engagement throughout Chicago, in addition to Notify Chicago, OEMC's public messaging notification system.
- **Public Safety Network:** The OEMC provides public safety communications, technological support, cameras, and the requisite infrastructure for all public safety agencies within the City, namely the first responders within the police and fire departments via the OEMC's Public Safety Information Technology (PSIT) section.
- **Operations Center (OC):** The OEMC runs the City's 24/7/365 Operations Center, which monitors public safety responses and serves as the nerve center for activities across the City. It coordinates critical information and City resources as incidents develop and monitors City response.
- **City Incident Center (CIC):** The OEMC houses the 24/7/365 City Incident Center, which supports public works like the Departments of Water Management and Streets and Sanitation, from a resource coordination and dispatch standpoint. The CIC doubles as the City's Snow Command Center in the winter months.
- **Emergency Operations Center (EOC):** The OEMC activates the Emergency Operations Center on an as-needed basis for large-scale events and extreme incidents that expand beyond the capabilities of the OC. The purpose of the EOC is to bring in relevant local, state, federal partners in both the public and private sector into one room to coordinate and respond to events.
- **Camera Network:** The OEMC also manages the City of Chicago's integrated network of government video surveillance cameras, one that protects residents, visitors and critical infrastructure assets. This federated camera system boasts over 32,500 cameras throughout the city.
- **Radio Program:** The City of Chicago has several radio systems, most of which reside under the OEMC, for use by police, fire, and the Department of Streets and Sanitation (over 15,000 radios). The OEMC is also responsible for maintaining police mobile data terminals, fire mobile data terminals, public safety smart phones, incident command vehicles, land mobile radios, public safety information systems and applications, the city's computer aided dispatch system, and stand-alone GPS devices.
- **Urban Area Security Initiative (UASI) / Urban Area Working Group (UAWG):** The UASI grant program is a FEMA homeland security grant. Through this federal grant, the OEMC receives over $40M annually, shared with CPD, CFD, and DoIT to address the unique planning, equipment, training and exercise needs of high-threat, high-density urban areas. The grant helps the City build a sustainable capacity to prevent, respond to, and recover from threats or acts of terrorism. UASI funding is governed by the UAWG, which OEMC chairs on behalf of the City of Chicago.
- **Traffic Management Authority (TMA):** TMA was established under the OEMC in 2004 to provide traffic management and perform traffic control safety functions throughout the City. TMA is committed to ensuring the safe and effective movement of traffic throughout Chicago, during special events, as well as normal operations in high-traffic areas of the City. The OEMC provides traffic control aides for the various construction projects and special events throughout the City, such as baseball games, concerts, festivals, races, and other events. Approximately 5,000 roll calls annually.
- **Crossing Guard Program:** In 2016, the OEMC expanded its role in providing civilian support for public safety first responders by adding approximately 900 school crossing guards to its organization, previously under the police department. This workforce spans 750 intersections across the city.

ACCOMPLISHMENTS

- **Telecommunications**
  - Modernized the 3-1-1 System in December 2018 for the first time in 20 years to include a new web and mobile platform.
  - Implemented Smart911 in the City of Chicago, which allows individuals to create profiles and provide additional details that 9-1-1 call takers may need in order to assist them during an emergency.
  - Improved 9-1-1 training to incorporate Crisis Intervention Team (CIT) training, increased mental health awareness, active shooter, and courtesy training.
  - Assumed management of the Crossing Guard program from CPD in 2016 – approximately 900 additional positions.
  - Transitioned Alternate Response Section (ARS) from CPD to OEMC, which has helped reduce overtime within 9-1-1.
  - Installed brand new, state-of-the-art video walls on the 9-1-1 operations floor which allow for the digital display of critical information for easy viewing by 9-1-1 personnel.
- **Emergency Management and Citywide Operations**
  - Improved security measures around special events.
  - Developed a multi-agency resource center and plan for evacuees in response to hurricanes in 2017, servicing approximately 1500 individuals.
  - Established the Vehicular Terrorism Task Force to address issues affiliated with these types of attacks.
  - Continually completes and updates plans that are critical to the city's emergency preparedness posture, including: the citywide Emergency Operations Plan, Threat and Hazard Identification and Risk Assessment, Continuity of Operations Plans, plans related to mass care, evacuation of the central business district, repatriation, etc.
  - Became a nationwide best practice model for Suspicious Activity Reporting Training in partnership with DHS.
  - Rolled out the Integrated Public Alert & Warning System (IPAWS) for Chicago in 2016 which allows OEMC to send geo-targeted messages to warn the public about serious emergencies.
- **Technology**
  - Expanded the city's federated camera system to encompass over 32,500 cameras.
  - Enhanced security and surveillance in CPD districts by installing over 200 cameras, and installed radio, CAD, and telephone communications in support of CPD's Strategic Decision Support Centers. Additionally, the OEMC installed 313 cameras in prisoner lock-up areas and deployed new mobile data terminals to all districts.
  - Created a Common Operating Picture Platform (CityGraph) for use in the City's Operations Center and CPD's Strategic Decision Support Center – consolidating multiple data platforms into a single interface for better situational awareness and decision-making capability.

POSITIONS

of FTE's
2,163

BUDGET

Fund	Amount
Corporate Fund	$26,583,714
Emergency Communication Fund	$102,138,813
Midway Airport Fund	$8,414,722
O'Hare Revenue Fund	$6,662,592
Grants	$90,061,000
TOTAL	**$233,860,841**

GRANTS

Program	Source	Start Date	End Date	Award Amount
Urban Areas Security Initiative 2016	Federal Pass-Thru	9/1/2016	7/31/2019	$ 40,977,700.26
Urban Areas Security Initiative 2017	Federal Pass-Thru	10/1/2017	8/31/2020	$ 41,339,568.83
Urban Areas Security Initiative 2018	Federal Pass-Thru	10/1/2018	7/31/2021	$ 41,410,104.73
Urban Areas Security Initiative 2019	Federal Pass-Thru	Anticipated in May-September 2019		TBD
Port Security Grant Program 2017	Federal Direct	9/1/2017	8/31/2020	$ 1,451,538.00
Port Security Grant Program 2018	Federal Direct	9/1/2018	8/31/2021	$ 1,305,000.00
Port Security Grant Program 2019	Federal Direct	Anticipated in September 2019		TBD
Emergency Management Assistance 2017	Federal Pass-Thru	10/1/2016	9/30/2018	$ 560,271.32
Emergency Management Assistance 2018	Federal Pass-Thru	10/1/2017	9/30/2019	$ 566,271.40
Complex Coordinated Terrorist Attack	Federal Direct	9/1/2017	8/31/2020	$ 699,502.00
Preparedness and Response	State	7/1/2018	6/30/2019	$ 350,000.00
Hazardous Materials Grant Program 2016	Federal Pass-Thru	10/1/2016	9/30/2019	$ 80,000.00

KEY AGREEMENTS

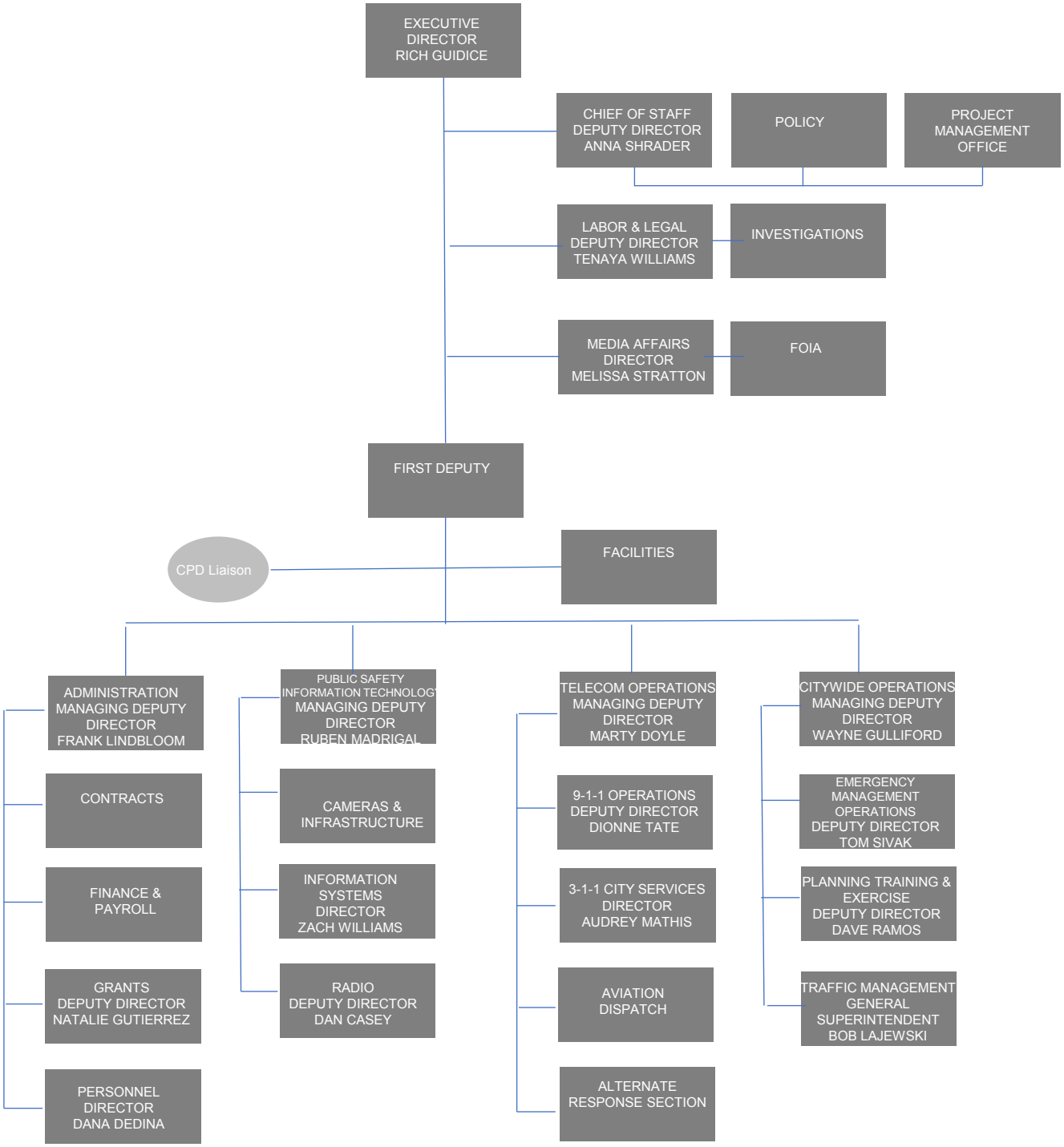
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Various (U.S. Marshals, Metropolitan Pier and Exposition Authority, University of Illinois – Chicago, Chicago Park District, City Colleges, Chicago Cubs, Illinois State Police, etc.)	Camera Installation and Access Agreements allowing OEMC to install and view cameras on respective premises	Variable	Variable
Various private sector entities and businesses	Public Private Camera Initiative - Camera Access Agreements allowing OEMC to view private sector cameras	Variable	Variable
Public Safety Answering Points that border the City of Chicago	Call-handling agreements outlining the transfer process for 9-1-1 calls received by neighboring jurisdictions	Variable	Renewed annually
Federal Emergency Management Agency	Use of Integrated Public Alert and Warning System (IPAWS)	2/18/2016	1/7/2022
Illinois Law Enforcement Alarm System	Mutual Aid - Transportable Emergency Communications System Vehicle	2/16/2018	Open-ended
Department of Homeland Security	To generate mutually-beneficial improvements in broadband and other first responder technologies	4/28/2016	4/28/2019
Northwestern University	Providing TCAs at Ann and Robert H. Lurie Children's Hospital	4/11/2008	Co-terminus with TCA funding obligation by NU - Open-ended
Salvation Army	Broad agreement of cooperation and aid in disaster preparedness and response	9/25/2014	Open-ended
Red Cross	Broad agreement of cooperation and aid in disaster preparedness and response	Open-ended	Open-ended

MAJOR CONTRACTS

Vendor	Po/Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
SBC Global Services, Inc. DBA AT&T Global Services	14026	9-1-1 System Network And Maintenance	$51,895,786.81	2/1/2007	7/12/2020
Motorola Solutions Inc	33939	Radio Equipment, Parts, And Services	$45,000,000.00	4/25/2016	4/24/2021
Harris Corporation PSPC	21191	9-1-1 Radio Dispatch Console System And Maintenance	$25,488,464.33	6/23/2011	7/31/2023
Northrop Grumman Systems Corporation	55127	Computer Aided Dispatch System Maintenance	$17,061,233.39	11/1/2017	10/31/2019
Intelligent Systems Services	35224	Master Box And Accessories For Fire Alarms And Related Equipment	$4,967,117.50	2/26/2016	2/25/2021
C&C Communications	32564	Purchase And Repair Of Phone Equipment, Products, Technical Support	$3,848,750.00	11/19/2015	11/18/2020
Language Line Solutions Inc.	36561	Foreign Language Interpretation, Translation Service	$3,000,000.00	7/11/2016	7/10/2019
J P Simons & Co	92953	Wireless Communication Equipment, Parts, Fiber Optic Equipment	$2,834,800.00	2/16/2019	2/15/2022
Silk Screen Express, Inc.	40336	Work Uniforms	$2,701,651.34	6/9/2016	6/8/2021
J P Simons & Co	33265	Wireless Communication Equipment, Parts, Fiber Optic Equipment	$1,923,600.00	10/29/2015	10/28/2020
EMR Consulting Group LLC	30419	FCC Licensing Initiation And Management Consulting	$1,377,045.00	2/3/2015	2/2/2020
BCFS Health And Human Services	43119	Master Consulting Agreement (MCA) For Emergency Planning, Training	$1,000,000.00	5/15/2017	5/14/2024
Mier Consulting Group Inc	43124	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	5/15/2017	5/14/2024
The Olson Group Ltd	43125	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	5/15/2017	5/14/2024

Hagerty Consulting, Inc.	43122	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	5/15/2017	5/14/2024
Integrated Solutions Consulting Corporation	43123	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	11/17/2017	5/14/2024
Tetra Tech Inc	43126	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	10/2/2017	5/14/2024
C2 Technologies Inc	43120	MCA For Emergency Planning, Training	$1,000,000.00	5/18/2018	5/14/2024
The CNA Corporation	43121	MCA For Emergency Planning, Training, Exercises	$1,000,000.00	5/30/2017	5/14/2024
Chicago Event Graphics Inc	78284	Pole Marking Project	$739,970.00	8/29/2018	8/28/2023

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Office of Emergency Management and Communications - 911 Dispatch	1411 W. Madison	60607	312-746-9111	24/7/365
311 Center Non-Emergency Call Center	2111 W. Lexington	60612	312-744-4191	24/7/365
Traffic Management- Offices	2045 W. Washington	60612	312-743-7388	Mon – Fri, 8 a.m. – 6 p.m.
Integral Secure Communication Network (ISCN)	1345 W. Madison	60607	312-746-4414	Mon – Fri, 7 a.m. – 3:30 p.m.
Emergency Fire Alarm Office (EAFO)	6355 S. Wentworth	60621	312-747-7609	Mon – Fri, 7 a.m. – 3:30 p.m.
Material and Equipment Storage	940 W. Exchange	60609	312-746-4414	Mon – Fri, 7 a.m. – 3:30 p.m.
O'Hare Communication Center (OCC)	10000 W. O'Hare Ave, Terminal 1/ OCC	60666	773-894-5000	24/7/365
Midway Communications Center (MCC)	5750 S. Cicero Ave, Lower Level	60638	773-838-0656	24/7/365
Radio Shop Central	3050 S. Sacramento	60623	312-747-7873	Mon – Fri, 7 a.m. – 3:30 p.m.
Radio Shop South	9160 S. Harbor Ave	60617	312-747-8375	Mon – Fri, 7 a.m. – 3:30 p.m.
Radio Shop North	2452 W. Belmont	60618	312-744-8491	Mon – Fri, 7 a.m. – 3:30 p.m.
Radio Shop - OEMC	1411 W. Madison	60607	312-746-9241	24/7/365
Radio Shop - Streets and Sanitation Support	2300 W. 52nd Street	60609	312-747-0431	Mon – Fri, 7 a.m. – 3:30 p.m.

UNIONS

- Unit II-Public Safety Employees Union
  - SEIU Local 73
  - IBEW Local 21
- Teamsters Local 700
- International Brotherhood of Electrical Workers, Local 9
- International Brotherhood of Electrical Workers, Local 134
- County Municipal Employee's, Supervisors and Foreman, Local 1001
- Local No. 126
- AFSCME Council 31

SIGNIFICANT DATES

Event	Date	Description
Spring Weather Workshop	April	OEMC hosts workshop for citywide agencies in preparation for extreme spring (flooding) / summer (heat) weather
Start-Up Team Evacuation Drill	April	Annual drill to practice 9-1-1 failover to backup site.
National Telecommunicators Week	Early April	A week-long recognition of call takers and dispatchers, highlighting their role in public safety and partnership with CPD and CFD. Includes Awards Ceremony.
UASI Grant Application	May (Est)	Notice of Funding Opportunity (NOFO) release
Port Security Grant Application	May (Est)	NOFO release - the federal Port Security Grant Program provides funding for the City to protect and secure the Port of Chicago to include the water system and other critical infrastructure along the lakefront.
UASI Submissions	June (Est)	City of Chicago application submission due to State
Next Generation 9-1-1 (NG911) RFP	June 2019 (Est)	Release Request for Proposal for NG911 network and call handling equipment
FCC Coordination RFP	June 14, 2019	Needed for licenses of communication frequencies
TMA Crossing Guard Assignment Picks	June	In-service training and assignment selection for the 2019-20 school year for over 800 Crossing Guards.
PSAP (telephone) upgrade	Late June 2019	9-1-1 equipment refresh, improves efficiency
Consent Decree Mandates	July 1, September 1, 2019	Various requirements within the Consent Decree (effective date March 1, 2019) must be implemented within 60 and 90 days of March 1.
Midway Communications Center Modernization	July 2019	Redesign facility to suit operational needs, replace antiquated furniture and upgrade computer equipment.
Major Event Emergency Operations Center Activations	Various: 4th of July Fireworks, Bank of America Chicago Marathon, etc.	Activation of the Emergency Operations Center to include representatives of key city agencies to provide and coordinate resources to minimize risk at large scale events.
Harris Radio Upgrade	Late Summer	9-1-1 equipment refresh, improves efficiency, added features
Crisis Intervention Team Refresher Training for 9-1-1 staff	Fall	Yearly, mandated refresher training for all 9-1-1 operators.
OEMC Public Safety Vendor Fair	September 2019	OEMC hosts a vendor fair for MBE/WBE vendors
Big City Emergency Managers (BCEM) Annual Meeting	Sept. 17-19, 2019	Big City Emergency Managers Annual Meeting to be held in Chicago

New Contract for Computer Aided Dispatch (CAD) System	October 1, 2019	Estimated date of signing of contract for new CAD system, negotiations currently ongoing
Winter Weather Workshop	November 2019	OEMC hosts a workshop for citywide agencies to prepare for extreme winter weather.
3G Decommissioning	December 31, 2019	Verizon will no longer provide 3G service. Must move all 3G devices to 4G.
Update Chicago's Emergency Operations Plan	April 2020	The required Bi-Annual update of emergency plans to include all City agencies
National Homeland Security Conference in Chicago	June 29-July 3, 2020	The National Homeland Security Conference is the annual meeting of local Homeland Security and emergency management professionals from the Nation's largest metropolitan areas. It has become the best attended and most highly anticipated homeland security and emergency management conference of the year.
Next Generation 9-1-1	July 2020	All 9-1-1 entities in IL must be NG911 compliant by July 2020.

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
911 Call Answering Efficiency	# of calls answer in the first 3 rings	Ongoing	95%	96%
911 Dispatch Times	Calls dispatched within set time parameters based on priority of the event.	Ongoing	Priority 1 5.0 min Priority 2 6.7 min Priority 3 9.5 min	Priority 1 4.91 Priority 2 4.80 Priority 3 4.12
MDTs in service	Working units	Ongoing	97%	95%
CAD Uptime Percentages	Availability	Ongoing	98.5%	99%*
Camera System Uptime	Availability	Ongoing	96%	96%*
ISCN Network	Availability	Ongoing	98.5%	99%*

**downtime due to scheduled maintenance*

ONGOING PROJECTS

- **In-Vehicle Router Deployment:** The OEMC is deploying newer faster data routers into Police and Fire vehicles and consolidates lines of service. 2300 routers have been rolled out through 2018. Additional 680 arev scheduled for installment.
- **Digital Trunked Radio System:** The OEMC is currently in the midst of its 5-year plan to consolidate the City's five legacy trunked systems into one modern, interoperable, redundant, and encrypted core in a phased approach by 2022.
- **Next Generation 9-1-1 (NG911):** NG911 is an IP-based system that allows for more types of data to be exchanged across the network (i.e. videos, pictures, texts) and allows the ability to send this data to First Responders (FirstNet). All 9-1-1 entities in IL must be NG911 compliant by July 2020.
- **Vehicular Terrorism Task Force:** The OEMC is leading a citywide effort alongside CPD, bringing together 30 Multi-Agency on a regular basis to focus on research, development, and implementation of securing the City against instances of vehicular terrorism. In 2018, the Task Force secured 30 portable bollards for the City that are now used to secure special events and is looking to secure additional assets and expand this program in 2019.
- **Complex Coordinated Terrorist Attack (CCTA) Planning:** In 2019, the OEMC will be partnering with CPD and CFD to leverage CCTA grant funding from FEMA to complete a citywide CCTA plan and exercise.
- **Public Private Task Force:** The OEMC co-chairs the Chicago Public Private Task Force (CPPTF). The mission of the CPPTF is to provide an ongoing and consistent forum for information sharing, contingency planning, and resiliency building between the City of Chicago's public safety departments and private sector groups that represent critical sectors and stakeholders in Chicago.
- **Community Emergency Response Team (CERT):** The OEMC, in coordination with the Chicago Police Department, manages the Community Emergency Response Team (CERT) program, which is a community volunteer program where citizens learn basic hands-on disaster response techniques. There are approximately 260 "Active" CERT volunteers. (We have trained approximately 800 volunteers since 2008).
- **Help Us Help You! Campaign**: OEMC highlights tips and provides instructions regarding calling 9-1-1 anonymously, properly describing a suspect or suspicious person, making the right call (9-1-1 vs. 3-1-1), and other important information at service fairs, community speaking engagements, and CAPS meetings, as well as through social media, radio ads, media interviews and digital message board displays across the city.
- **See Something, Say Something Campaign and Suspicious Activity Reporting Initiative:** The OEMC, CPD, and DHS trained approximately 1,500 individuals in 2018 in suspicious activity reporting, and approximately 4,000 total since 2016. We have conducted trainings for City staff, field workers, security sector, utility companies, union workers, and private partners.
- **Pole Marking Project:** Initiated in 2009 through a combined effort with CFD, CPD, CDOT, DSS, and the Chicago Park District, OEMC has led the effort to install Pole Markers along the lakefront as well as Grant Park to help people better identify their location when calling 9-1-1.
- **Field Canvassing:** The OEMC formed a field canvas working group made up of members from CPD, CFD, and OEMC to disseminate public safety information to residents and businesses in the perimeter areas of special event venues, such as the Pride Parade, Lollapalooza, the Air & Water Show, and the Chicago Marathon.
- **OC/CIC Integration:** By identifying the need to consolidate silos of excellence within its operations to better facilitate communications across the city and with outside agencies, the OEMC is developing a comprehensive plan to integrate its Operations Center with the adjacent City Incident Center.
- **Public Safety Drone Program:** The OEMC continues work on developing policy, procedures, and training for a consolidated drone program to be deployed by the City's public safety agencies.

- **Midway Communications Center (MCC) Upgrade:** The OEMC is currently working with the Department of Aviation to update the MCC, including a re-design of the space as well as new electrical and console workstations.
- **BriefCam/Video Analytics:** The OEMC is rolling out a video analytics program called Brief Cam to citywide Detectives and select representatives from CPD's SDSC rooms which provides the capability to search for specific criteria within recorded video by processing and compressing hours of video footage and identifying only that footage which is responsive to the search query.

CHICAGO FIRE DEPARTMENT

CENTRAL PURPOSE

- Primary mitigation agency of the City of Chicago (MCC 2-36-390).
- Quickly and efficiently rescue persons trapped or injured by fire, accident, collapse or terrorist activity both on land and water.
- Provide comprehensive prehospital triage, treatment, and transport on land and water.
- Public education on all hazards preparedness, including but not limited to fire safety, hazardous materials and preventative medicine.
- Responsible for the investigation of the cause of all fires within the corporate limits (425 ILCS 25/6) (from Ch. 127 1/2, par. 6) (MCC 2-36-210).
- Enforcement of the Chicago Fire Code and portions of the Chicago Building Code through inspections and reporting requirements.

KEY FACTS

The Chicago Fire Department (CFD) is the second largest municipal fire department in the nation, with nearly 100 firehouses and approximately 5,000 members that are responsible for more than 228 square miles of the city. The CFD has a wide range of emergency response vehicles, including specialty apparatuses such as rapid response fire boats, helicopters with infrared technology and state-of-the-art communications, command/communication vehicles, 97 engines, 61 trucks, four (4) heavy rescue vehicles, two (2) hazardous materials incident teams, one (1) water rescue dive team and 80 advanced life support (ALS) ambulance units. Emergency Medical Services (EMS) operations are also supplemented by a number of ALS engines and trucks. There are also dozens of auxiliary apparatuses that can be activated to support fire suppression, rescue, Hazardous Material (HAZMAT), and EMS personnel. During special events, the CFD's ALS Mobile Medic Response Teams (MMRTs) hazardous assessment teams (HATs) and/or joint hazardous assessment teams (JHATs) are potentially activated.

The CFD aggressively promotes fire safety and prevention programs. Through the CFD's Public Education program, the department provides fire safety training to the residents of Chicago and works with major contributors to assure that smoke detectors are available for families who cannot afford them. Additionally, smoke detectors are distributed at firehouses and aldermanic offices throughout the City.

CFD's response time to structural fires remains in line with recognized standards and other metropolitan fire departments. The CFD's culture and goal is that every fire has a unit on scene within four (4) minutes.
Equally important are EMS response time trends being as low as possible. In order to ensure lifesaving care is administered within six minutes the initial dispatch is of the closest unit with a paramedic, which could be a fire engine or fire truck.

SERVICES/PROGRAMS

ISO CLASS I RATING

Insurance Services Office (ISO) is an organization that collects statistical data, promulgates rating information, develops standard policy forms, and files information with state regulators on behalf of insurance companies that purchase its services.

ISO's Fire Suppression Rating Schedule (FSRS) lists a large number of items a community should have to fight fires effectively and assigns credit points for each item.

- Fire prevention and fire suppression capabilities

- Apparatus staffing
- Training
- Geographic distribution of firehouses
- Adequacy of the fire equipment

Many communities use the ISO as a benchmark for measuring the effectiveness of their fire-protection services as ISO rating is used in determining insurance premiums.

Of the 47,696 fire departments in the United States less than 210 (.4%) are ISO Class I. In 2016 CFD moved from being an ISO Class 2 fire department to a Class I fire department.

SAFETY AWARENESS

ABC 7 Chicago and the CFD – Save a Life Program
In our efforts to increase fire safety awareness throughout the City, the CFD partners with ABC7 to develop a series of Public Service Announcements. This partnership has been in place for eight years and it is an important awareness program that benefits every Chicagoan.

COMMUNITY OUTREACH

Data Driven Smoke Detector Program: The CFD targets wards with high numbers of fire incidents, injuries and/or deaths and will canvass selected neighborhoods with free smoke detectors and installation. Additionally, the CFD provides free smoke detectors that can be obtained from all firehouses and aldermanic offices.

Community Outreach/Block Club Participation: The CFD participates in city-wide block clubs to provide information with smoke detectors, home escape planning, fire extinguishers, electricity, carbon monoxide, kitchen safety, barbeque, safety, people with physical challenges and senior citizens

Home Depot Smoke Detector Program:
To achieve the goal that every person in every neighborhood in Chicago has access to working a smoke detector the CFD partners with Home Depot to have limited time $1.00 smoke detector sales.

Firefighter for a Day
The CFD has firefighter and paramedic for a day events allowing different groups a chance to experience some of what is required of firefighters and paramedics. These days are held for members of the news media, members of the City Council, area CEOs, federal legislative aids, and women interested in public safety.

EDUCATION

Project Zero: Through partnership between the Chicago Fire Department Foundation and Ogilvy, the CFD created an augmented reality tool to teach fire safety to at risk populations.

Bud Billiken Parade: To support the City's back to school efforts, the CFD participates in the Bud Billiken Parade yearly and hosts a picnic that is open to the public providing free food to hundreds of families.

Chicago Fire/Police Training Academy (CPFTA)

High school juniors and seniors can participate in this after school activity that teaches the basics of the fire and police departments. Six (6) months is spent with each department. During student's time with CFD they are, amongst other activities, sent though EMT school and upon reaching age 18 can challenge the national EMT exam and be given a state EMT license.

CHILD SAFETY

Survive Alive House: We believe that educating our children about safety does save lives. The Survive Alive House is a playhouse that allows children to learn about fire safety in the home by participating in various education stations and fire safety role-playing. This facility is open to the general public, schools and other organizations free or charge.

Child Safety Seat Installment: Held once a year, the CFD invites the public to come to the Quinn Fire Academy to receive proper instruction on the installation of car safety seats. The public can also go to any firehouse to receive similar instruction.

SENIOR SAFETY

Senior Citizen Program: To increase fire safety awareness among Chicago's senior citizen population, the CFD visits senior citizen facilities and provides instruction on fire safety and the proper installation of smoke detectors. All attendees are provided free smoke detectors as well as free medical palm cards.

HOMELAND SECURITY

Active Shooter Program: In 2015, the Chicago Police Department and the Chicago Fire Department, with significant coordination across multiple internal departments and bureaus, initiated a phased and sustained multi-year training and exercise program to address current and trending/emerging threats at vulnerable locations within the City of Chicago's priority Districts (Tier 1 Districts).

Phase I (2015-2016): Phase I focused on the development of joint active shooter incident (ASI)/Mass Casualty Standard Operating Procedures (SOP)/General Orders (GO). This phase included the roll out of the SOP and GO through a workshop series for exempt and command level members, and tactical trainings for front-line members. Significant coordination between CFD and CPD across multiple internal bureaus allowed both agencies to implement the aggressive training schedule across multiple shifts, now serving as a model for future joint trainings.

- 15 command/exempt workshops. 370 members trained (CFD-153, CPD-217)
- 120 tactical training classes. 4,800 front-line members trained (CFD-2331, CPD-2469).

Phase II (2017): Phase II included a series of venue/stadium drills that tested elements of the ASI/Mass Casualty SOP/GO. Tier 1, in-district personnel from both CFD and CPD (across multiple shifts) participated in the drills so that command-level and front-line members were training with their counterparts at venues/stadiums within their response districts.

- United Center, McCormick Place, Guaranteed Rate Field, Arie Crown Theater, and Soldier Field

Phase III (2017-2018): Phase III consists of a new series of exempt and command-level workshops and ongoing Tier 1 District venue drills, with a focus on ASI/Mass Casualty Incidents, while also introducing unattended/suspicious packages SOPs, post-blast SOPs, emerging threats, and multiple incidents - Complex Coordinated Attacks (CCAs).

- 30 command workshops with 850 employees (CFD-385, CPD-395, OEMC-25, CTA-16, Suburban Fire and Police: 67)

POSITIONS

FTE's
5,216

2019 BUDGET

Fund	Amount
Corporate Fund	$586,542,700
Chicago O'Hare Airport Fund	$29,911,576
Chicago Midway Airport Fund	$7,975,040
Other Grant Fund	$27,853,000
TOTAL	**$652,282,316**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date
Urban Area Security Initiative (UASI) - Year 2016-2018 – Sustainment of current projects, grant funded equipment replacement and training.	Federal	September, 2016	July, 2021
Securing the Cities Prevent and mitigate against nuclear materials from entering the city. Equipment and training for City and region.	Federal	June, 2016	September, 2019
Port Security Boat purchase Marine equipment Training Plan development Exercises	Federal	October, 2017	December, 2021
Complex Coordinated Attack – Develop a plan, training and exercise	Federal	Awaiting OEMC distribution	
Fire Academy Training and Improvement Fund: Reimbursement from the state for training program activities including improvements to the training academy facility, external seminars and training courses, development of new training materials, and select overtime expenses.	State	Annual	

KEY AGREEMENTS

Mutual Aid Box Alarm System (MABAS)

MABAS partner fire departments from Illinois, Wisconsin, Indiana, Michigan, and Missouri, provide emergency rapid response and sustained operations when a jurisdiction or region is stricken by an overwhelming event generated by manmade, technological, or environmental threats. In response, MABAS will mobilize and deploy a sustained fire, emergency medical services (EMS), hazardous materials, technical rescue, water rescue, urban search & rescue, and incident management assistance team resources to prevent loss of life, human suffering and further damage to property.

Federal Bureau of Investigations (FBI)

CFD has a memorandum of understanding (MOU) with the FBI for the purpose of providing clinical medical education to FBI Paramedic/EMT personnel from across the US.

University of Chicago

CFD has an MOU with the University of Chicago Urban labs regarding the collection of EMS data.

Federal Emergency Management Agency (FEMA)

CFD has a MOU with FEMA Region V to provide services, personnel, and equipment to ensure prophylaxis medications are delivered to Region V staff and their families.

Hatzalah Chicago

CFD has an MOU with Hatzalah Chicago to coordinate with Hatzalah's volunteer EMS providers responding to the EMS needs of those with religious medical needs and/or requirements.

Albrecht Consent Decree

In 1980 to settle the case of US v. Albrecht the CFD entered a consent decree with the US Department of Justice (DOJ) regarding hiring and promotions within fire suppression and rescue (FS&R) ranks. As a result, every promotion exam and promotion order has been and continues to be submitted to the DOJ for review. In addition, a sliding promotional band has been and continues to be applied in order to move up on applicable promotion lists and aid in the promotion of historically disadvantaged groups.

MAJOR CONTRACTS

Vendor	End Date	Po Description
A F C International, Inc.	20-Apr-27	CBRN Detection And Id Related Equipment - New, Parts, Supplies And Repairs (Groups M, S, T And V)
A. M. C. Mechanical, Inc.	20-May-19	Household And Commercial Appliances Purchase, Repair And Maintenance, Groups B And C
Accurate Background Inc	19-Mar-16	Background Screening Services
Acorn Garage Inc	19-Jun-23	Safety Lane Inspection Testing Services
Advanced Data Processing, Inc.	23-Apr-10	Part A: Emergency Medical Services (Ems) Billing And Collection Services & Part B: Patient Tracking And Mobile Electronic Patient Care And Reporting (EPCR) System Solution
Air One Equipment Inc	23-Mar-15	Fire Apparatus Ladders, New Parts And Accessories
Air One Equipment Inc	21-Dec-07	Various Types Of Fire Hose, Hose Couplings, Nozzles And Hose Fittings
Air One Equipment Inc	22-May-21	Air Compressor, New, Repair And Maintenance
Air One Equipment Inc	19-Dec-11	Parts, Related Accessories, Maintenance, Repair And Testing Services Fro Mako Breathing Air Stations And Related Equipment

Air One Equipment Inc	19-Dec-16	Safety And Technical Rescue Equipment
Air One Equipment Inc	19-Jul-31	Hurst Tools, New, Parts, Accessories And Supplies For Hurst Hydraulic Rescue Tools
Air One Equipment Inc	20-Aug-21	MSA Self Contained Breathing Apparatus (SCBA), Honeywell Posichek And Occupational Health Dynamics (Ohd) Quantifit System Equipment Maintenance, Repair, Parts And Supplies
Air One Equipment Inc	20-Apr-15	Rescue Saws, New, Parts And Accessories (Groups G, H, & I)
Allstar Fire Equipment, Inc.	19-Oct-02	Bunker Gear (Reference Contract With Orange County Fire Authority B01020)
Alpha Specialty Supply, Inc.	20-Nov-15	Trenching And Shoring Equipment
American Building Services LLC	20-Jun-30	Locksmith Services And Parts
Arrow International, Inc.	21-Sep-04	Spec 732721: Intraosseous System
At&T Corp	19-Dec-31	Telecommunication Service: Voice And Data Network Service
Avesta Systems Inc	19-May-01	Test License And Test Administration Services
Aztec Supply Corporation	21-Jul-14	Janitorial Supplies - Groups Aa, D, Gg, Ii, Q
B & L Distributors, Inc.	21-Jul-14	Janitorial Supplies - Group Z
Bella Bagno	21-Jul-14	Janitorial Supplies - Group Nn
Bridges Court Reporting	19-Oct-31	Court Reporting & Transcription Services, Area 1: Admin Hearings, Area 2: Business Affairs & Consumer Protection, Area 3: Depositions, Statements, Audio Transcription, Court Attendance, Trials & Other, Area 4: Public Hearings, Meetings
Bullard	19-Jun-30	Thermal Imaging Cameras
C & C Communications	20-Nov-18	Purchase And Repair Of Comdial/Vertical Tier 1 Dealer Phone Equipment, Products And Technical Support Services
Canon Solutions America	22-Jun-20	Leased High Volume Black And White Production Copiers And Services
Canon Solutions America Inc	20-Jul-17	Multi-Function Devices (Mfd)- Photocopiers And Related Services For The City Of Chicago
Cardinal Health	19-Oct-31	Minnesota Multistate Contracting Alliance For Pharmacy
Chicago United Industries, Ltd	19-Apr-25	Forensic Supplies (Group G And J)
Chicago United Industries, Ltd	21-Aug-16	General Chemical & Biological Lab Supplies - Group A

Chicago United Industries, Ltd	20-May-19	Household And Commercial Appliances Purchase, Repair And Maintenance, Groups D And F
Chicago United Industries, Ltd	22-Sep-14	Mattresses, Accessories And Related Furniture
Chicago United Industries, Ltd	22-Aug-15	178159: Various Types Of Fire Suppression Foam (E-Procurement)
Chicago United Industries, Ltd	19-Sep-26	Photographic Supplies
Chicago United Industries, Ltd	20-Nov-30	Stretchers, Stair Chairs And Related Equipment, New, Maintenance And Repair - Group A- Stryker
Cianci & Daimion LLC DBA Skip The Warehouse	19-May-31	Window Air Conditioning Units
Directions Training Center	21-Mar-17	Computer Software Training Services
Electronic Risks Consultants, Inc.	22-Jul-16	Parts And Repair Service For Reader Printers
Emergency Medical Products Inc	20-Jun-30	Emergency Medical Equipment (Groups E-G, K & M)
Enterprise Leasing Co. Of Chicago	20-Feb-28	Leasing Of Automobiles And Light Duty Trucks
Equity Industrial Supply, Inc.	21-Jul-14	Janitorial Supplies - L, T
Fitness Experience, LLC.	19-Jul-07	Wellness, Fitness Equipment And Maintenance
Frank Cooney Co, Inc.	21-Oct-31	Various Furniture, Accessories And Related Furniture Reconfiguration, Repair And Storage Services - Groups 5, 7, 16, 23, 26, 28, 33, 34, 43
Gem Business Forms, Inc.	20-Jul-16	Offset Printed Envelopes, Various Types And Sizes
Guildhaus	19-Jun-30	Labor Contract Between The City Of Chicago And Local 2
Harrison And Company	21-Oct-31	Various Furniture, Accessories And Related Furniture Reconfiguration, Repair And Storage Services - Groups 48, 49
Hydra Shield Mfg Inc	23-Mar-15	Custodian Vandal Resistant Locks And Repair Parts For Fire Hydrants
In Stock Supply Inc.	21-Jul-14	Janitorial Supplies - Groups Hh, K
Intelligent Systems Services	21-Feb-25	Gamewell Fire Control Instruments-Master Box And Accessories For Fire Alarms And Related Equipment
Inter-City Supply Co., Inc.	21-Jul-14	Janitorial Supplies - Groups Dd, H, M, N, Qq, R, S, U, Tt, Y
Intoximeters Inc.	21-Jul-25	Evidential Breath Testing Analyzer, Accessories & Supplies

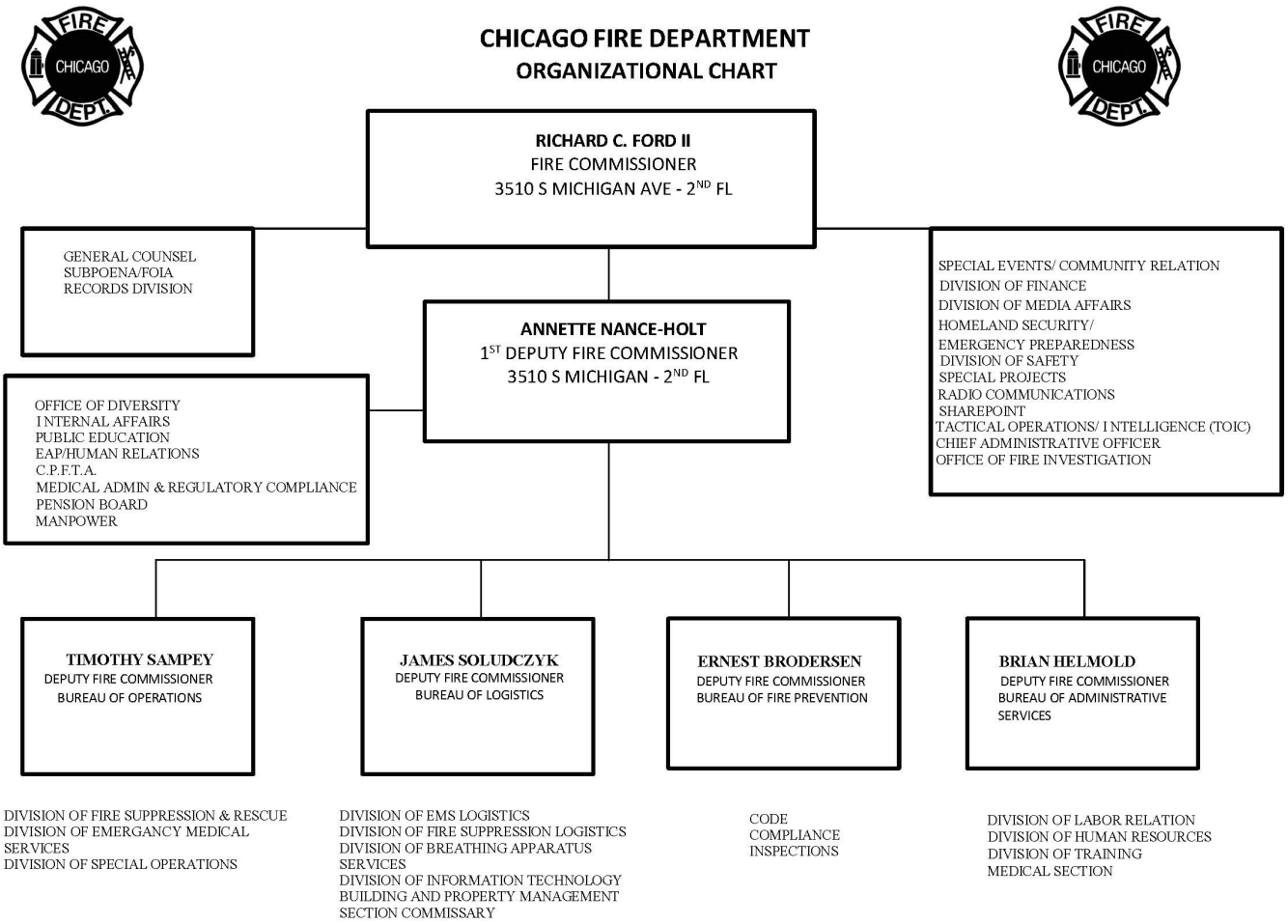
Jensen Reporting Service D/B/A/ Jensen Litigation Solutions	19-Oct-31	Target Market Agreement, Court Reporting & Transcription Services, Area 2: Bus. Affairs & Consumer Protection, Area 3: Depositions, Statements, Audio Transcriptions, Court Attendance, Trials, Area 4: Public Hearings, Community & Spec Mtgs
Johnson Pipe & Supply Co	19-Aug-15	HVAC Parts
Kamaltech Incorporate	19-Aug-16	Maintenance, Repair, Testing And Purchase Of Audio Visual Systems And Components
Labor Assistance Professionals	19-Jun-30	Labor Contract Between The City Of Chicago And Local 2
Laerdal Medical Corporation	20-Apr-05	Laerdal Advanced Patient Simulators, Parts, Supplies, Accessories And Services
Lake County Divers Supply	23-Jun-07	Scuba Diving Equipment, Parts And Service
Lion Apparel Inc DBA Lion Totalcare Inc	19-Oct-02	Bunker Gear Maintenance (Reference Contract With City Of Dallas Br0812)
Lorchem Technologies Inc	21-Apr-28	Parts And Services For Kracher Pressure Washers And Landa Steam Cleaners
Mes-Illinois	20-May-14	Cbrn Detection And Id Related Equipment - New, Parts, Supplies And Repairs (Group A)
Mes-Illinois	19-Dec-16	Safety And Technical Rescue Equipment
Midway Trailer Sales & Service Inc	19-Aug-23	Honda Power Portable Gas Generators And Replacements Parts
Midwest Moving & Storage, Inc.	19-Sep-11	Professional Moving Services
Midwest Office Interiors	21-Oct-31	Various Furniture, Accessories And Related Furniture Reconfiguration, Repair And Storage Services - Groups 2, 6, 11, 17, 21, 30, 35
Midwest Veterinary Supply, Inc.	20-Sep-20	Pharmaceutical Veterinary Drugs, Vaccines And Supplies {Group A-B}
Moore Medical, LLC	21-Sep-13	Stretchers, Stair Chairs, And Related Equipment (Group B- Ferno)
Moore Medical, LLC	20-Jun-30	Emergency Medical Equipment (Groups A-D, H-J, L, & N-V)
Morphotrak LLC	20-Jan-04	Livescan Equipment Purchase And Maintenance Services
Motorola Solutions Inc	21-Apr-24	Radio Equipment, Parts And Services
Msc Industrial Supply Co	24-Jan-31	Material Handling, Shelving, Storage And Shipping Supplies - Group C
Msc Industrial Supply Co	19-Jun-22	Small Tools And Industrial Tools
Nelson Transport / Root Brother JV	21-Jul-14	Janitorial Supplies - Groups Cc, P

Nestle Waters North America D/B/A Ready Refresh By Nestle	22-Jun-02	Bottled Drinking Water, Distilled Water & Water Cooler Rentals
Northrop Grumman It	19-Oct-31	Altaris Gold Computer Aided Dispatch (Cad) System Maintenance
Office Depot Inc	19-May-27	General Office Supplies And Related Services For City Of Chicago
Office Depot, Inc.	21-Oct-31	Various Furniture, Accessories And Related Furniture Reconfiguration, Repair And Storage Services - Groups 1, 4, 12, 18, 27, 36, 39, 44, 47
Perk Products Inc	21-Nov-30	Consumable Library Supplies - Groups A And C
Physio-Control Inc	19-Nov-12	Physio Control Medical Equipment New, Parts, Supplies, Accessories And Maintenance
Pitney Bowes Global Financial	22-Jun-13	Mailing Equipment And Related Services
Plastic Card Solutions, Inc.	19-Mar-14	Data Photocard Laminating Color Card Printer W/Parts And Service
Production Distribution Companies	20-Feb-10	Material Handling, Shelving And Storage, And Shipping Supplies
Production Distribution Companies	24-Jan-31	Material Handling, Shelving, Storage And Shipping Supplies - Groups A & B
Progressive Industries, Inc.	19-Dec-02	Industrial, Medical And Propane Gas In Cylinder And Bulk Delivery
Progressive Industries, Inc.	19-Dec-16	Safety And Technical Rescue Equipment
Psychemedics Corporation	22-Feb-07	Controlled Substance Analysis/Testing (Eia/Riah Drug Screening With GC/Ms & Expert Witness Testimony)
Q.C. Enterprises Inc.	21-Jul-14	Janitorial Supplies - Group Mm
R-4 Services, LLC.	20-Sep-10	Records Storage And Related Records Management Services
Rae Products & Chemicals Corp.	19-Nov-01	Interior And Exterior Paint And Paint Supplies
Reinke Supply Companies	19-May-03	Plywood Sheeting And Miscellaneous Molding And Trim
Root Bros Mfg & Supply Co	19-Apr-01	Construction Materials And Supplies
Root Bros Mfg & Supply Co	22-Jun-19	Parts And Repair Service For Target Construction Equipment
Root Bros Mfg & Supply Co	20-Jan-12	Flags And Buntings
Root Bros Mfg & Supply Co	19-Jun-09	Small Tools And Industrial Tools

Root Bros Mfg & Supply Co	20-Apr-15	Rescue Saws, Parts And Accessories (Group A, D & F)
Rosecrance, Inc.	19-Jun-30	Labor Contract Between The City Of Chicago And Local 2
Rotorcraft Support Inc	21-Mar-22	Reference Contract Referencing City Of San Diego Contract No. 4600000114 With Rotorcraft Support Inc. For Parts, Labor, Repair, Maintenance, Accessories And Supplies To Operate Bell 412 Helicopters
Russo Hardware Inc D/B/A/ Russo Power Equipment	20-Apr-15	Rescue Saws, New, Parts And Accessories (Groups B, C & E)
Segway Of Chicago	19-Mar-31	Electrically Powered Two-Wheel Self-Balancing Vehicles
Service Sanitation	20-Jan-10	Rental And Maintenance Of Portable Chemical Toilets, Sinks, Waste Water Barrels, Waterless Hand Sanitizer Dispensers And Fresh Water Trailers - Awarded Groups A, B, & C
Set Environmental Inc	21-Apr-15	Environmental Response Services, Category 1: Hazardous Material Handling
Silk Screen Express, Inc.	19-Oct-06	Promotional Wearables And Items
Silk Screen Express, Inc.	20-May-15	Uniforms And Commissary Related Services
Silk Screen Express, Inc.	22-May-15	Stars, Shields, Badges And Miscellaneous Equipment
Skytech Enterprises, Ltd	19-Jul-28	Unarmed Security Guard Services
Southwest Industries D/B/A	19-Mar-23	Repair And Maintenance Of Elevators, Dumbwaiters, Wheel Chair Lifts And Related Equipment
Spiral Binding Co Inc	19-Jul-30	Laminating Supplies
Spiral Binding Co Inc	20-Jan-06	Binding Supplies And Materials
T & N Chicago, Inc.	20-May-14	Household And Commercial Appliances Purchase, Repair And Maintenance, Group A & E
T & N Chicago, Inc.	22-Jul-23	Valve Operating Tools And Hydrant Keys
Thomas Scientific	21-Sep-26	General Chemical & Biological Lab Supplies - Group B
Trademark Products Inc	23-Jan-31	Purchase And Maintenance Of Time/Date Stampers
Tri-Angle Fabrication & Body	19-Jul-30	Parts And Service For Heavy Machinery And Snow Equipment
U.S. Healthworks Medical Group Of Illinois, PC	19-Mar-31	Comprehensive Medical/Physical Exams & Laboratory Services-City Of Chicago Police & Fire Departments (Transfer From Po # 19572)

U.s. Healthworks Medical Group Of Illinois, PC	19-Mar-31	Comprehensive Medical/Physical Exams & Drug Testing Services- Various City Of Chicago Departments (Transfer From Po # 19571)
Valdes LLC	21-Jul-14	Janitorial Supplies - Groups A, B, Bb, C, E, Ee, F, Ff, G, I, J, Jj, Kk, Ll, O, Oo, Pp, Rr, Ss, V, W, X
Veritiv Operating Company	20-Aug-16	Various Types Of Printing Paper
Verizon Wireless	19-May-18	Cellular And Wireless Communications Agreement
Victoria Legal + Corporate Services	19-Oct-31	Target Market Master Agreement, Court Reporting & Transcription SVCS, Area 2: Bus. Affairs & Consumer Protection, Area 3: Depositions, Statements, Audio Transcriptions, Court Attendance, Trials, Area 4: Public Hearings, Community/Spec Mtngs
Virmac Services, Inc.	19-May-01	Construction Materials And Supplies
W & K Container Inc	19-May-15	Storage Containers
W S Darley & Company	19-Aug-11	Drager Scba Equipment-Maintenance, Repair, Parts And Supplies
W S Darley & Company	19-Dec-16	Safety And Technical Rescue Equipment
W S Darley & Company	20-May-31	Cbrn Detection And Id Related Equipment - New Parts, Supplies And Repairs (Groups N And Q)
Wisconsin Truck Lift Corp D/B/A Ellis Systems	19-Sep-04	Maintenance & Repair Of Kardex Lectriever Automated Filing System

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Location	Address	Hours
Engine 1	419 S. Wells Street	24 hrs
Engine 2	250 N. Breakwater Access Dr	24 hrs
Engine 4	548 W. Division Street	24 hrs
Engine 5	324 S. DesPlaines Street	24 hrs
Engine 7	4911 W. Belmont	24 hrs
Engine 8	212 W. Cermak Road	24 hrs
Engine 9	Rescue Station 3 O'Hare	24 hrs
Engine 10	Rescue Station 2 O'Hare	24 hrs
Engine 12	Rescue Station 1 O'Hare	24 hrs
Battalion 13	Rescue Station 4 O'Hare	24 hrs
	AMC Building	24 hrs
Engine 11	5343 N. Cumberland Ave	24 hrs
Engine 13	259 N. Columbus Drive	24 hrs
Engine 14	1129 W. Chicago Ave	24 hrs

Engine 15	8026 S KEDZIE AVE	24 hrs
Engine 16	53 East Pershing Road	24 hrs
Engine 18	1360 S BLUE ISLAND AVE	24 hrs
Engine 19	3421 S CALUMET AVE	24 hrs
Engine 22	605 W ARMITAGE AVE	24 hrs
Engine 23	1915 S DAMEN AVE	24 hrs
Engine 26	10 N LEAVITT ST	24 hrs
Engine 28	2534 S THROOP ST	24 hrs
Engine 29	3509 S LOWE AVE	24 hrs
Engine 30	1125 N ASHLAND AVE	24 hrs
Engine 32	5559 S NARRAGANSETT AVE	24 hrs
Engine 34	4034 W 47TH ST	24 hrs
Engine 35	1901 N DAMEN AVE	24 hrs
Engine 38	3949 W 16TH	24 hrs
Engine 39	1618 W 33RD PL	24 hrs
Engine 42	55 W ILLINOIS ST	24 hrs
Engine 43	2179 N STAVE ST	24 hrs
Engine 44	412 N KEDZIE AVE	24 hrs
Engine 45	4600 S COTTAGE GROVE AVE	24 hrs
Engine 46	3027 E 93RD ST	24 hrs
Engine 47	432 E MARQUETTE RD	24 hrs
Engine 49	4401 S ASHLAND AVE	24 hrs
Engine 50	5000 S UNION AVE	24 hrs
Engine 54	7101 S PARNELL AVE	24 hrs
Engine 55	2718 N HALSTED ST	24 hrs
Engine 56	2214 W BARRY AVE	24 hrs
Engine 57	1244 N WESTERN AVE	24 hrs
Engine 59	6030 N CLARK ST	24 hrs
Engine 60	1150 E 55TH ST	24 hrs
Engine 62	34 E 114TH ST	24 hrs
Engine 63	1440 E 67TH ST	24 hrs
Engine 64	7659 S PULASKI RD	24 hrs
Engine 65	3002 W 42ND ST	24 hrs
Engine 68	5258 W GRAND AVE	24 hrs
Engine 69	4017 N TRIPP AVE	24 hrs
Engine 70	6030 N CLARK ST	24 hrs
Engine 71	6239 N CALIFORNIA AVE	24 hrs
Engine 72	7974 S. SOUTH CHICAGO AVE	24 hrs
Engine 73	8630 S EMERALD AVE	24 hrs
Engine 74	10615 S EWING AVE	24 hrs
Engine 75	11958 S STATE ST	24 hrs

Engine 76	1747 N PULASKI RD	24 hrs
Engine 78	1052 W WAVELAND AVE	24 hrs
Engine 79	6424 N LEHIGH AVE	24 hrs
Engine 80	12701 S DOTY AVE	24 hrs
Engine 81	10458 S HOXIE AVE	24 hrs
Engine 82	817 E 91ST ST	24 hrs
Engine 83	1200 W WILSON AVE	24 hrs
Engine 84	21 W 59TH ST	24 hrs
Engine 86	3918 N HARLEM AVE	24 hrs
Engine 88	3637 W 59TH ST	24 hrs
Engine 89	3945 W PETERSON AVE	24 hrs
Engine 91	2827 N PULASKI RD	24 hrs
Engine 92	3112 W 111TH ST	24 hrs
Engine 93	330 W 104TH ST	24 hrs
Engine 94	5758 W GRACE ST	24 hrs
Engine 95	4003 W WEST END AVE	24 hrs
Engine 96	439 N WALLER AVE	24 hrs
Engine 97	13359 S BURLEY AVE	24 hrs
Engine 98	202 E CHICAGO AVE	24 hrs
Engine 99	3042 S KEDVALE AVE	24 hrs
Engine 101	2236 W. 69TH STREET	24 hrs
Engine 102	7340 N CLARK ST	24 hrs
Engine 103	25 S LAFLIN ST	24 hrs
Engine 104	11641 S AVENUE O	24 hrs
Engine 106	3401 N ELSTON AVE	24 hrs
Engine 107	1101 S CALIFORNIA AVE	24 hrs
Engine 108	4625 N MILWAUKEE AVE	24 hrs
Engine 109	2343 South Kedzie	24 hrs
Engine 110	2322 W FOSTER AVE	24 hrs
Engine 112	3801 N DAMEN AVE	24 hrs
Engine 113	5212 W HARRISON ST	24 hrs
Engine 115	11940 S PEORIA ST	24 hrs
Engine 116	5955 S ASHLAND AVE	24 hrs
Engine 117	4900 W CHICAGO AVE	24 hrs
Engine 119	6030 N AVONDALE AVE	24 hrs
Engine 120	11035 S HOMEWOOD AVE	24 hrs
Engine 121	1724 W 95TH ST	24 hrs
Engine 122	101 E 79TH ST	24 hrs
Engine 123	2215 W 51ST ST	24 hrs
Engine 124	4426 N KEDZIE AVE	24 hrs
Engine 125	2323 N NATCHEZ AVE	24 hrs

Engine 126	7313 S KINGSTON AVE	24 hrs
Engine 127 (Midway)	5200 W 63RD ST	24 hrs
Engine 129	8120 S ASHLAND AVE	24 hrs
Truck 24	10400 S VINCENNES AVE	24 hrs
Air Sea Rescue Helo	3954 E. Forman Drive	24 hrs
Fast Boat 688	250 N. Breakwater Access Dr	24hrs April 1st to Oct 31 st
39th Street Warehouse	3950 S. Honore	24 hrs
Air Mask	1044 N. Orleans	24 hrs
CFD HQ	3510 S. Michigan	Business
EMS Field Division South	53 East Pershing Road	24 hrs
EMS Field Division North	412 North Kedzie	24 hrs
Quinn Fire Academy	558 W. Dekoven	Business
Fire Academy South	1338 S. Clinton	Business
Fire Prevention HQ	444 N. Dearborn	Business
Fire Prevention North	3401 N. Elston Ave	Business
FPB South	7974 S South Chicago Ave	24 hrs
FPB West	1101 S. California Ave	24 hrs
Off. of Fire Investigations	21 West 59th Street	24 hrs
Public Education	1010 S Clinton	24 hrs
EMS Support & Logistics	3015 West 31st Street	24 hrs
Support Services	3015 W 31st	24 hrs
Special Ops Warehouse	3980 S. Honore	24 hrs

UNIONS

- Chicago Firefighters Union Local #2
- AFSCME
- Laborers Local #1001
- Laborers Local #1092
- Machinists Local #126
- Masters, Mates and Pilots
- Illinois Nurses Association

CIVILIAN OFFICE OF POLICE ACCOUNTABILITY

CENTRAL PURPOSE AND KEY FACTS

The Civilian Office of Police Accountability's ("COPA") mission is to:

- Provide a just and efficient means to fairly and timely conduct investigations within its jurisdiction;
- Determine whether allegations of police misconduct are well founded;
- Identify and address patterns of police misconduct; and
- Make policy recommendations to the Chicago Police Department ("CPD"), thereby reducing incidents of police misconduct.

COPA has the power and authority to conduct investigations into:

- All incidents, including those in which no allegation of misconduct is made, in which a CPD member discharges: (i) a firearm in a manner that potentially could strike another individual, (ii) a stun gun or taser in a manner that results in death or serious bodily injury, or (iii) in the Chief Administrator's discretion, other weapons discharges and other use of CPD-issued equipment as a weapon that results in death or serious bodily injury;
- Incidents, including those in which no allegation of misconduct is made, where a person dies or sustains a serious bodily injury while detained or in CPD's custody, or as a result of police actions, such as during attempts to apprehend a suspect;
- Incidents of an "officer-involved death," as that term is defined in 50 ILCS 727/1-5; and
- Complaints against CPD members alleging domestic violence, excessive force, coercion, verbal abuse alleging improper search or seizure of either individuals or property, or unlawful denial of access to counsel.

Key Facts – Sources of Authority

- Municipal Ordinance (2-78-100, et seq.)
  - Provides investigative jurisdiction, powers, and authority
  - Budget floor of 1% of annual CPD budget
  - Establishes a 4-year term appointment for the Chief Administrator
- COPA Rules & Regulations
  - Guide for COPA's operations
- Police and Community Relations Improvement Act (PCRIA) 50 ILCS 727
  - COPA is the investigative body for the criminal investigation of officer involved deaths as defined in statute.

SERVICES/PROGRAMS

- **Investigations**: COPA investigates allegations of police misconduct to determine whether the allegation is well-founded. Investigators review approximately 1200 cases per year.
- **Public Policy Platform**: COPA issues Quarterly and Annual reports, Advisory Letters and Police Reports; and identifies and studies evidence of patterns and practices of police misconduct.
- **Transparency Initiative**: When appropriate, COPA provides video investigative information in accordance with the City's Video Release Policy, to affected family members as well as the general public. This

information is a compilation of body worn cameras, POD cameras and closed-circuit television footage as available, and it typically shows the details of the event.

- **Community Outreach**: COPA provides community outreach to build trust within the community and the ranks of CPD. Public Affairs staff, with the support of COPA investigative and legal staff, host and attend outreach events, ward meetings, District and neighborhood meetings. Our outreach efforts also include training to CPD recruit and supervisory promotional training classes and district roll call meetings. The Public Affairs team is also responsible for keeping complainants apprised of the developments of their case.
- **Community Advisory Council**: COPA developed a Community Advisory Council to be advised on COPA's impact within the community and to provide specific information on the investigative process and its impact on the community at large.

ACCOMPLISHMENTS

- **Optimization of the Investigative process:** COPA's process changes have served to enhance the case closure process and improve investigative quality and integrity through the submission of more cases through the quality review and legal review process
- **Development and launch of COPA's new Case Management System ("CMS")**: CMS is both independent of CPD's case management system as it relates to officer involved misconduct investigations but also integrated with all CPD databases allowing COPA to independently review, extract and analyze CPD records, reports and related data.
- **Accelerated Release of Materials Pursuant to the City's Video Release Policy:** Consistent with COPA's commitment to transparency and building the community's trust in the City's police oversight system, COPA has taken significant steps, particularly relative to officer involved death cases, to release materials of public interest in advance of the 60-day deadline in the City's Video Release Policy.
- **Managing the Backlog of IPRA Legacy Cases**: Through process improvements and the devotion of additional personnel, COPA has closed approximately 70% of the inherited Independent Police Review Authority ("IPRA") cases. COPA is on target to eliminate 100% of the IPRA backlog by fourth quarter 2019.
- **Training & Professional Development**
  - COPA Academy: Six-week comprehensive training for new COPA employees
  - Includes significant testing, and on-the-job training to investigators
  - Expanded Lead Homicide Investigator Training to COPA investigators assigned to general investigations
  - Provided supplemental training monthly to all department staff
- **Community Engagement Efforts:** Efforts in 2018, led to presentations or participation at over 100 meetings and the direct engagement of approximately 9,000 residents, not including our contact through indirect marketing through social media, flyers and other promotional activities. Our 2018 strategy was to focus on communities with the highest number of police/civilian interactions and registered police misconduct complaints. COPA also partnered with over 20 organizations to broaden its reach into neighborhoods where distrust of the police is deepest.

  Recognizing that many residents may find it difficult to visit COPA's headquarters location, COPA began in May 2018 to host community hours at designated libraries throughout the city. Based upon complaint data and the frequency of police citizen contact, COPA brought investigators and Public Affairs personnel to various Chicago Public Libraries to inform, educate, and take complaints. COPA community hours held from May through December 2018 engaged more than 1,000 residents.

  Giving the youth of Chicago a platform to voice concerns, be informed, and put forth ideas and recommendations on enhancing police accountability is a valued element of COPA's community engagement goals. In 2018, COPA established partnerships with Mikva Challenge and several Chicago

Public Schools. As part of our Youth Initiative, in partnership with Mikva Challenge youth from Michele Clark and Carver Military High Schools participated in a full day of learning activities advising on the importance of police oversight, use of force concepts culminating in the investigation of a mock police misconduct complaint.

- **COPA Law Enforcement Engagement Efforts:** COPA leadership and investigative staff conducted training and held question and answer sessions with nearly 900 police recruits. COPA Chief Administrator and other investigative personnel conducted roll-call presentations at several police districts, including an Area Detective Division. Instructing at the Police Academy, presenting during Department roll calls, attending Beat meetings, and the like will continue to be a focal point for building trust in civilian police oversight and accountability.

POSITIONS

of FTE's
151

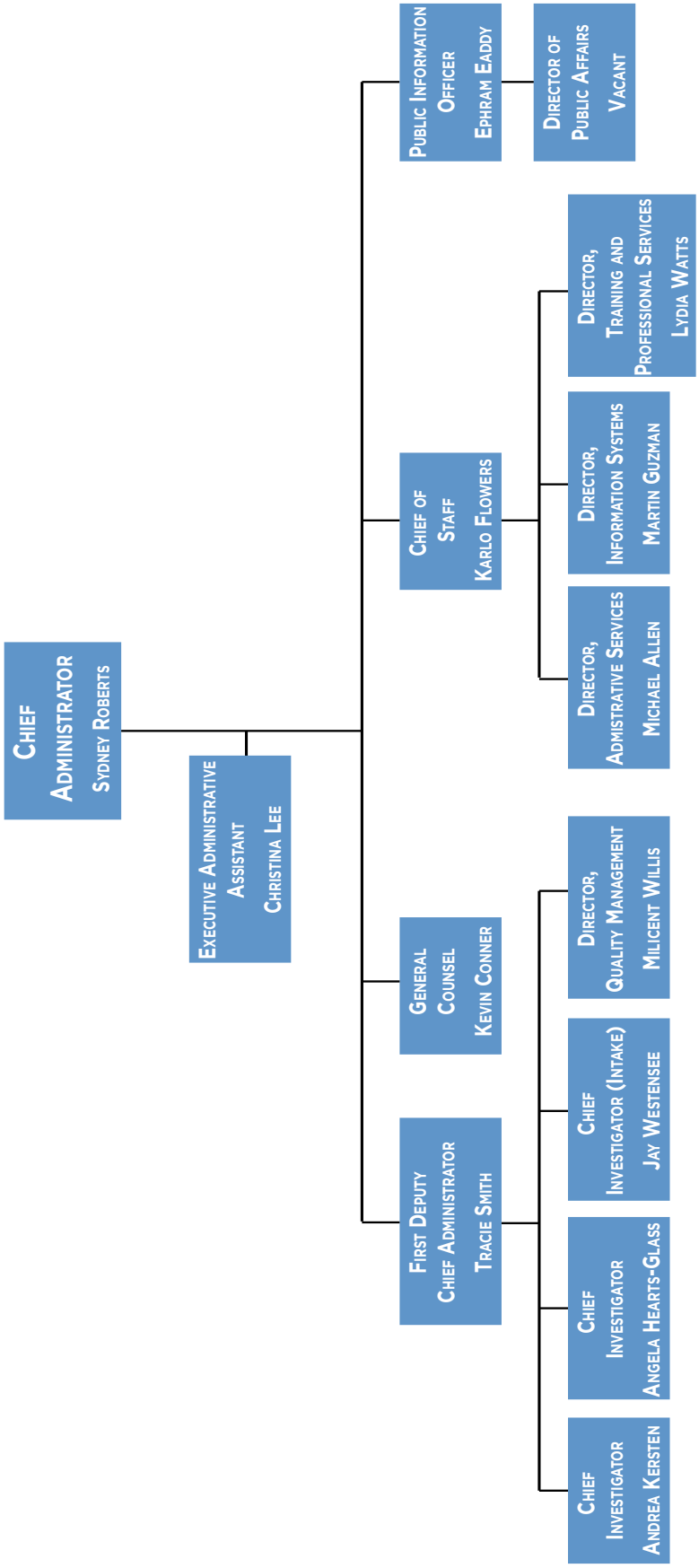
BUDGET

Fund	Amount
Corporate Fund	$13,851,285

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Carminati Consulting	32678-33	Case Management System	$1,265,540.00	10/02/2017	12/31/2021

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
COPA	1615 W. Chicago Avenue	60622	312-746-3609	Mon – Fri, 7 a.m. – 7 p.m.

UNIONS

- AFSCME

KEY PERFORMANCE MEASURES

Metric	2015	2016	2017	2018
Complaints & Notifications Received/Retained	5517/1394	4850/1262	4421/1132	4181/1207
Pending Investigations	646	926	1025	1193
Concluded Investigations	1545	982	1033	1039
Concluded Under 6 Months	389	315	180	143
Concluded in Under 12 months	565	397	397	453

ONGOING PROJECTS

Consent Decree & Compliance Related Initiatives: The Consent Decree impacts many of COPA's key areas of focus. Some highlights of COPA's initiatives as it relates to compliance are listed below:

- **Training**: COPA will continue to supplement its pre-existing training, including its COPA Academy training for newly-hired employees, to add topics required by the Consent Decree. COPA will continue to evolve its current annual training by increasing annual in-service training. Additionally, COPA is working steadfast to enhance staff capacity with respect to the investigation of officer involved shootings, domestic violence and sex-based complaints.
- **Intake**: Continued evolution of COPA's intake function for all complaints of misconduct as it is now more critical than ever, given the Consent Decree's heightened emphasis on the timeliness in which complaints are received/processed, and the proper categorization of complaints received by COPA.
- **Sexual Misconduct Investigations / Domestic Violence**: Subject to an ordinance change by City Council, COPA's jurisdiction will expand to include allegations of sexual misconduct by CPD members. This expansion requires CPD to provide additional, prompt notifications to COPA in instances of officer-involved domestic violence complaints.
- **Investigations**: COPA will continue to re-evaluate the quality and reliability of its investigatory process, by setting specific requirements for both preliminary investigations and full-scale investigations.
- **Mediation**: COPA and CPD will develop a mediation program in which complainants will have an opportunity to be heard. This is a key priority for COPA so that the City can address fundamental trust issues between the community and CPD.
- **Data Collection/Reporting**: COPA will continue to increase its data reporting regarding complaints and investigations. COPA will continue to incorporate additional data points into its Case Management System, which will increase the transparency in the City's oversight system.

- **COPA Community Hours**: COPA will continue its expansion into multiple CPD districts by partnering with sister city agencies for hosted events.
- **Development of youth engagement initiatives**: COPA will continue to develop more in-depth youth driven initiatives to further the growth in trust between COPA, CPD and the City's youth.

✶ COMMUNITY SERVICES ✶

DEPARTMENT OF PUBLIC HEALTH
COMMISSION ON HUMAN RELATIONS
MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
DEPARTMENT OF FAMILY AND SUPPORT SERVICES
CHICAGO PUBLIC LIBRARY

CHICAGO DEPARTMENT OF PUBLIC HEALTH

CENTRAL PURPOSE AND KEY FACTS

The Chicago Department of Public Health (CDPH) is responsible for protecting and improving the health of Chicagoans and their communities. With a focus on equity and elimination of health disparities, CDPH is concerned with the health of entire populations. These populations can be as small as a local neighborhood or specific group of people (e.g., LGBTQ), or as big as the entire city.

This work is achieved by describing the diseases and injuries that impact our residents, detecting, preventing and responding to emerging threats (e.g., Ebola, Zika, opioid overdoses) and promoting healthy lifestyles. CDPH staff prevent problems from happening or recurring through implementing educational programs, recommending policies, administering services and evaluating programs—in contrast to clinical professionals like doctors and nurses who work in hospitals and clinic and focus primarily on treating individuals after they become sick or injured.

CDPH uses data to direct our attention and resources to public health threats in the populations with the greatest need and CDPH programs promote evidence-based approaches to prevent and control these threats. Areas of focus for CDPH are infectious disease prevention and control, environmental permitting and inspections, behavioral health, maternal child health and cross-sector partnerships to address social determinants of health (e.g., housing, education, transportation, community development).

SERVICES/PROGRAMS

- The **Infectious Disease and Emergency Preparedness Bureaus** conduct disease tracking activities for more than 80 reportable infectious diseases (e.g., measles, tuberculosis, HIV, hepatitis), conduct disease investigations, manage disease outbreaks and develop strategies for preventing and controlling known and emerging infectious diseases. CDPH programs develop and use policies (e.g., school vaccine requirements), systems (e.g., larvaciding catch basins to prevent WestNile Virus) and educational programs (e.g., public awareness and healthcare provider) to protect Chicagoans from serious infectious disease threats.
- The **Permitting/Inspections and Emergency Preparedness Bureaus** implement food and environmental regulations through licensing, inspections, education, enforcement and emergency responses. Annually, the Food Protection Program conducts approximately 17,000 routine inspections of food establishments and responds to hundreds of complaints. The Environmental Permitting/Inspections Program addresses air quality, hazardous materials and waste, storage tanks for petroleum-based products, odors, noise and illegal dumping concerns.
- The **Behavioral Health Bureau** coordinates programs that address mental health, substance use and violence prevention. The **Mental Health Program** is focused on linking Chicagoans to mental health services (e.g., 311- NAMI helpline), providing services to vulnerable populations (e.g., justice involved, undocumented, homeless, un-insured) through contracts with community based mental health providers (e.g., Thresholds, HRDI) and through five standalone mental health clinics. The **Substance Use Program** is focused on efforts to address the opioid epidemic by increasing access to medication assisted treatment, increasing access to naloxone (i.e., overdose reversal agent) and educational programs (e.g., public awareness and healthcare provider). The **Violence Prevention Program** supports programs that decrease the incidence of victimization, decrease exposure to violence and strengthen community protective factors including leading Chicago's work to become a "trauma-informed city."
- The **Maternal, Infant, Child and Adolescent Health Bureau** coordinates programs that promote maternal and child health through nurse home visiting, nutrition and school-based health (i.e., dental, vision, sexual and reproductive health) services. In 2019, this bureau will be expanding its work to pilot test an evidence-based universal home visiting program with a goal of creating a central intake system and expanding the program citywide in the near future.
- The **Strategy and Development Bureau** is responsible for coordinating department-level and citywide strategic planning that includes public health stakeholders (e.g., healthcare systems, public health agencies, community-based organizations, community members, foundations) and external cross

sector (e.g., CDOT, CHA, DPD, LISC, IFF, MPC) partners. This bureau is also responsible for supporting implementation of these strategies. Fundamental elements of this work are 1) leveraging data to inform health priorities and priority populations, 2) focusing attention and resources to the populations with greatest needs and 3) addressing the root causes of health (e.g., housing, education, transportation, economic development).

ACCOMPLISHMENTS

Awards

- Chicago is a nationally recognized for public health leadership. Recognitions include:
- CityHealth, gold medalist for health policies in 2017 and 2018
- Vaccination coverage awards years 2012, 2014, 2015, 2016 and 2018
- First big city in the nation to receive national accreditation, 2013

Lead Poisoning Prevention

Today, less than 1 percent of Chicago children have elevated lead levels, compared to 25 percent in the late 1990s.

Tobacco Prevention

- Chicago has become a national leader in the fight against big tobacco, cutting the teen smoking rate in half; falling from 13.6 percent in 2011 to 6 percent in 2017. Chicago accomplished this through various regulatory controls:
- Passing the nation's first restriction on flavored tobacco, including menthol
- Raising the tobacco age to 21
- Restricting tobacco displays to behind the counter
- Requiring tobacco retailers to post warning signs about non-cigarette tobacco products
- Taxing e-cigarettes and including them in the Clean Indoor Air Ordinance

Teen Birth Prevention

Chicago's rate of teen births (24.6 births per 1,000 females aged 15-19) is lower than at any point in the city's history. Chicago teens across every ethnic group are significantly less likely to give birth.

Human Papillomavirus (HPV) Prevention

HPV causes several forms of cancer including cervical, head and neck cancers. Chicago's HPV vaccine coverage levels increased among adolescent boys from 41.6 percent to 46.4 percent in 2017.

HIV Prevention

The number of people diagnosed with a new HIV infection hit a new record low in 2017 following five consecutive years of declines.

Environmental Protection

- Increased environmental regulations
- Banning new petcoke, coke and coal facilities and prohibiting the expansion of existing facilities.
- Requiring bulk material operators and other industries such as rock crushers to manage operations to reduce offsite dust emissions primarily through ensuring a fugitive dust plan is in place.
- Implementing a new fly dumping ordinance that holds accountable those who illegally leave waste on public or private property.
- Banning new manganese-bearing material operations and preventing existing facilities from expanding.

POSITIONS

of FTE's
588

BUDGET

The Chicago Department of Public Health's 2019 budget is almost $157 million. CDPH funding sources are diverse; city/corporate funds constitute 23% and grant funds constitute 77% of the budget. Grant funds are primarily from federal agencies (e.g., CDC, HUD, HRSA).

Fund	Amount
Corporate Fund	$36,003,214
Community Development Block Grant	$12,614,619
TOTAL	**$48,617,833**

GRANTS

In 2019, CDPH will receive $123,488,933 in grant funding.

Major New Grant Opportunities

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Ending the (HIV) Epidemic 2030 – upcoming	CDC, HRSA	January 1, 2020 (CDC); March 1, 2020 (HRSA)	Unknown	Unknown (>$1M anticipated)
Substance Use Program—Opioid Overdose Data to Action Cooperative Agreement	CDC	(Applying now; if awarded, September 2019)	If awarded, August 2022	Up to $2.9m annually

			Performance Period		Budget Period	
Funder	Grant Title	Amount	Begin	End	Begin	End
US Dept of Health & Human Services - CDC	Adult Viral Hepatitis	$152,031.00	11/1/2016	10/31/2020	11/1/2018	10/31/2019
IL Environmental Protection Agency	Air Pollution Control	$409,446.00	10/1/2018	9/30/2020	10/1/2018	9/30/2019
US Dept of Health & Human Services - CDC	Hospital Preparedness Program - Public Health Emergency Preparedness Program	$24,462,680.00	7/1/2017	6/30/2022	7/1/2017	6/30/2019
IL Dept. of Public Health	Comprehensive Health Protection Grant	$5,553,845.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
US Dept of Health & Human Services - CDC	Building & Strenghtening Epidemilogy & Health IT Capacity (Ebola Supplement)	$3,799,039.00	8/1/2014	7/31/2019	7/31/2015	7/31/2015
US Dept of Health & Human Services - CDC	Building & Strengthening Epidemiology & Health IT Capacity	$2,345,815.00	8/1/2014	7/31/2019	8/1/2018	7/31/2019
Mulitple Funders	C3 Clinical & Translational Research	$150,000.00	7/1/2019	6/30/2024	7/1/2019	6/30/2020
US Dept of Health & Human Services - CDC	Lead Poisoning Prevention - Childhood Lead Poisoning Prevention	$600,750.00	9/30/2018	9/29/2020	9/30/2018	9/30/2019
IL Dept. of Public Health	Violence & Injury Prevention Program - Dating Matters	$20,000.00	8/1/2018	7/31/2019	8/1/2018	7/31/2019
IL Dept. of Public Health	Dental Sealant Program	60,000.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019

US Dept of Health & Human Services - CDC	HIV Behavioral Surveillance	$414,025.00	1/1/2016	12/31/2020	1/1/2019	12/31/2019
US Dept of Health & Human Services - CDC	HIV Integrated Surveillance & Prevention	$9,203,622.00	1/1/2018	12/31/2022	1/1/2019	12/31/2019
US Dept. of Housing and Urban Development	HOPWA	$1,483,352.00	1/1/2019	12/31/2021	1/1/2019	12/31/2021
US Dept of Health & Human Services - CDC	Increasing HPV Vaccine Coverage	$50,000.00	9/30/2016	9/29/2019	9/30/2016	9/29/2019
Lurie Children's Hospital of Chicago	Healthy Chicago 2.0 Survey	$89,743.59	12/1/2017	8/31/2019	12/1/2017	8/31/2019
Public Heatlh Institute of Metro Chicago	Healthy Chicago 2.0 Implementation	$64,959.00	8/17/2016	6/30/2019	8/17/2016	6/30/2019
IL Dept of Human Services	Healthy Families Illinois	$255,558.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
IL Dept of Human Services	High Risk Infant Follow-Up	$654,000.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
US Dept of Health & Human Services - ASPR	HPP Ebola Preparedness and Response Activities	$3,460,256.00	5/18/2015	5/17/2020	5/18/2015	5/17/2020
US Dept of Health & Human Services - CDC	Immunizations & Vaccines for Children	$10,331,117.00	1/1/2013	6/30/2019	4/1/2017	6/30/2019
Cook County Health and Human Services	Lead Based Paint Hazard control (Torrens)	$750,000.00	12/1/2017	11/30/2020	12/1/2017	11/30/2020
US Dept. of Housing and Urban Development	Lead-Based Hazard Reduction Program	$4,100,000.00	4/1/2019	9/30/2022	4/1/2019	9/30/2022
IL Dept. of Public Health	(Mini) Maternal and Child Health Care Block Grant	$9,020,000.00	7/1/2017	6/30/2019	7/1/2018	6/30/2019

US Dept of Health & Human Services - CDC	Morbidity and Risk Behavior Surveillance - Medical Monitoring Project	$587,830.00	6/1/2015	5/31/2020	6/1/2018	5/31/2019
US Dept of Health & Human Services - CDC	Reduce HIV and Improve Care for MSM and Transgender People	$4,253,096.00	9/30/2015	9/29/2018	9/30/2017	9/29/2019
SAMHSA	Resiliency in Communities after Stress and Trauma	$1,025,000.00	9/30/2016	9/29/2021	9/30/2018	9/29/2019
IL Environmental Protection Agency	Resource Conservation (RCRA)	$150,000.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
US Dept. of Health and Human Services - Health Resources and Service Administration	Ryan White HIV Care Act part A	$27,687,481.00	4/4/1991	2/29/2020	3/1/2019	2/29/2020
US Dept of Health & Human Services - CDC	Sexually Transmitted Diseaese Prevetnion - STD AAPPS	$2,009,148.00	1/1/2014	12/31/2018	1/1/2018	6/30/2019
US Dept of Health & Human Services - CDC	Sexually Transmitted Disease Prevention - STD PCHD	$1,899,190.00	1/1/2019	12/31/2023	1/1/2019	12/31/2019
IL Environmental Protection Agency	Solid Waste Management					
US Dept of Health & Human Services - CDC	Teen Pregnancy Prevention Evaluation	$1,000,000.00	7/1/2018	6/30/2020	7/1/2018	6/30/2019
IL Dept of Public Health	IL Tobacco Free Communities	$649,190.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
US Dept of Health & Human Services - CDC	Tuberculosis Control	$1,027,052.00	1/1/2015	12/31/2019	1/1/2019	12/31/2019
Office of IL State Fire Marshall	Underground Storage Tank Inspection	550,000.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019

IL Dept. of Human Services	Women, Infants and Children Nutrition	$4,785,700.00	7/1/2018	6/30/2019	7/1/2018	6/30/2019
Blue Cross Blue Shield of Illinois	Opioid Peer Based Community Health Worker Program	$225,000.00	11/1/2018	10/31/2019	11/1/2018	10/31/2019
National Assoc. of County and City Health Officials	Local Opioid Overdose Prevention and Response 2019	$85,000.00	12/31/2018	7/31/2019	12/31/2018	7/31/2019
Sinai Urban Health Institute	Lead Paint Hazard Visual Assessment Research	$125,008.00	2/1/2018	7/31/2020	2/1/2018	7/31/2020

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Cook County	Mental health services in Roseland Clinic	1/1/2017	n/a
Cook County	Psychiatry services in 5 CDPH mental health clinics	12/21/2018	n/a
Cook County	Mammography services for uninsured	1/1/2015	12/31/2019
Cook County	Tuberculosis clinical services for underserved	12/21/2008	n/a
Cerner	Electronic medical record system in DPH mental health clinics	12/20/2018	n/a
Chicago Public Schools	Coordination of school based oral health program (exams and prevention services, including sealants)	10/4/2006 (multiple renewals)	10/3/2019
Chicago Public Schools	Coordination of school-based vision program (exams and glasses)	4/23/2013 (multiple renewals)	6/30/2021
Chicago Public Schools	Coordination of school-based sexual health and STI screening	6/7/2010 (multiple renewals)	6/6/2021
Chicago Public Schools	Coordination of salary support for CPS Chief Health Officer	11/1/2016	10/31/2021

MAJOR CONTRACTS

Major Professional Services Contracts

Vendor Name	PO/Contract Number	Service/Good Provided	Contract Amount	Date Entered	Expiration Date
M3 Medical Management Services Ltd	20417	Temporary medical personnel services	$2,696,733	8/1/2009	7/28/2019

Professional Dynamic Network Inc	20418	Temporary medical personnel services	$1,599,999	2/1/2019	7/24/2019
CVS Pharmacy Inc	170068	Pharmaceutical Services	$19,227,689	3/1/2008	12/31/2019
Vector Disease Control International LLC	53283	Mosquito Abatement Services	$6,000,000	1/18/2018	3/13/2023
Cold Chain Technology Services LLC	74495	Health Preparedness Supplies And Related Services For The City Of Chicago	$5,065,896	12/20/2018	12/20/2023
The Luse Companies	33718	Environmental Response Services: Asbestos removal, maintenance and clean up	$2,000,000	7/6/2016	4/15/2021
Set Environmental Inc	33717	Environmental response services to hazardous material	$15,000,000	4/15/2016	4/15/2021
Moore Medical, LLC	32666	Emergency Preparedness medical material and pharmaceutical storage	$4,000,000		3/28/2019
Cold Chain Technology Services LLC	30633	Emergency Power Platform Maintenance, quality assurance and pharmaceutical storage monitoring and inventory management	$10,250,149	12/9/2014	12/2/2019
Integrated Solutions Consulting Corporation	75725	Comprehensive emergency management planning services	$1,451,155	7/31/2018	7/31/2023

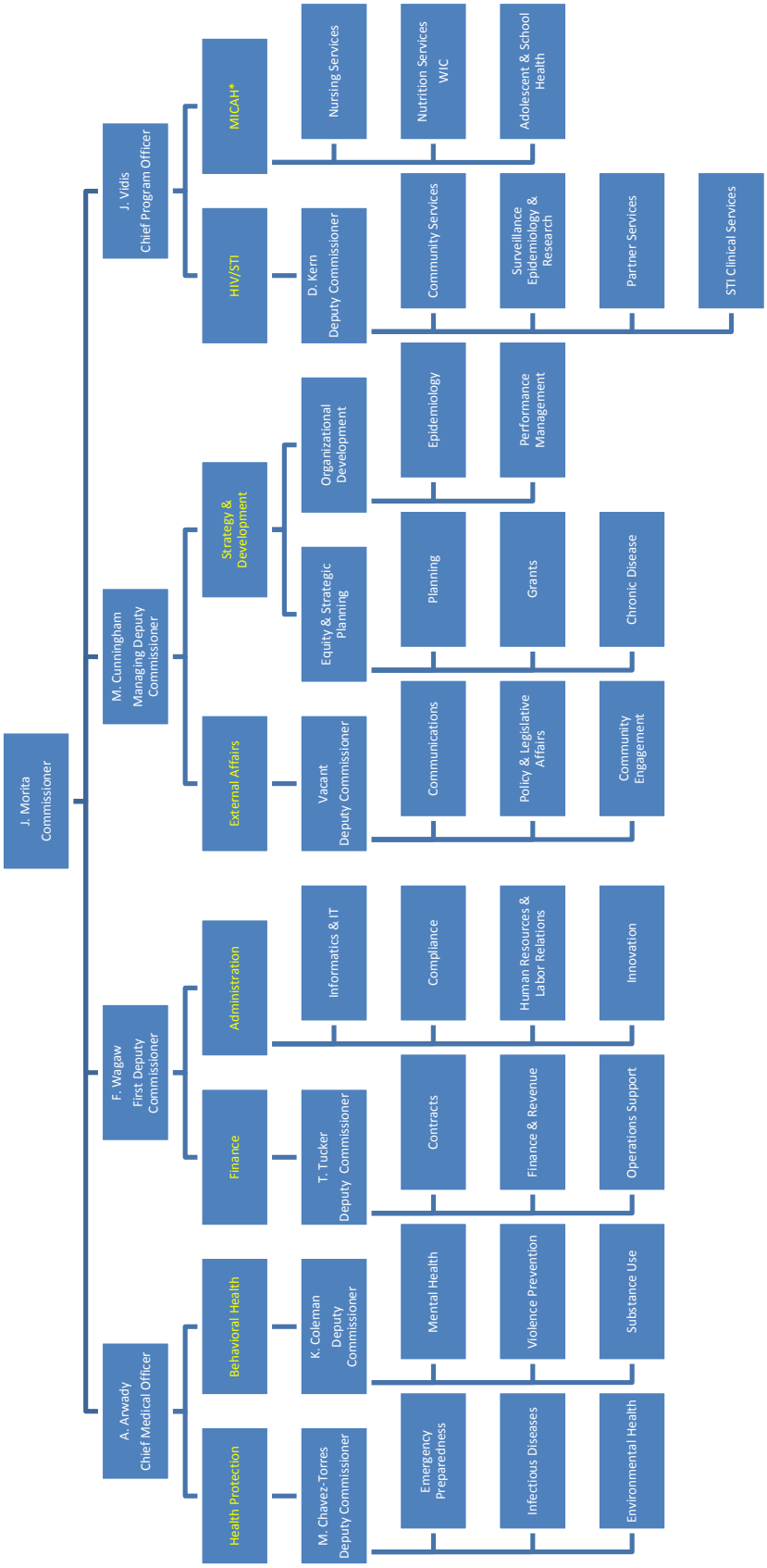
Largest Delegate Agency Contracts

CDPH manages approximately 120 delegate agency contracts with a total value of nearly $58 million, annually. The following are the 10 largest contracts; each contract reflects awards for 1/1/2018 - 12/31/2018. Information about the remaining contracts is available upon request.

Agency	PO/Contract	Scope	2018 Award
AIDS Foundation of Chicago	31731; 38023; 72807	HIV	$9,432,011
Public Health Institute of Metropolitan Chicago - Lead Agency	36319	Substance Use	$3,012,150
The Hektoen Institute - CORE Center	73151; 73153	HIV	$2,595,213
University of Chicago	30597; 31706; 31989; 73161	HIV	$2,399,457
Heartland Health Outreach	31792; 72914; 72915; 83104	HIV	$1,949,528

Howard Brown Health Center	31680; 72953; 72952; 73352	HIV	$1,610,030
MCHC - Chicago Hospital Council	68055; 60090	Emergency Preparedness	$1,189,697
UIC	50701; 66148; 73146; 84850; 64611	HIV	$1,178,926
Heartland Human Care Services	31794; 69560; 82829	HIV/TB	$1,168,965
The Hektoen Institute - Provident Hospital	73156	HIV	$1,139,090
Total			**$25,675,067**

ORGANIZATIONAL CHART



Membership of the Chicago Board of Health
Carolyn C. Lopez, M.D. (President)
Members:
Juan M. Calderon
Adele Joy Cobbs, M.D.
Melanie Dreher, RN, PhD.
Caswell A. Evans, Jr., DDS, MPH
Victor M. Gonzalez
Steven Rothschild, M.D.
Horace E. Smith, M.D.
Joseph B. Starshak

FACILITY LOCATIONS

CDPH Location Name	Street Address	Zip Code	Services / Use	Telephone	CDPH Hours of Operation
Garfield Center	10 S. Kedzie	60612	Public Health Nursing	312-746-5926	Mon - Fri 8am- 4pm
Hazardous Waste Recycling Center	1150B N. North Branch St.	60642	Office/ Warehouse	312-744-3060	Tuesdays, 7am - 12pm Thursdays, 2pm - 7pm & First Saturday of Every Month, 8am - 3pm
Lower West Neighborhood Health Center	1713 S. Ashland Ave.	60608	WIC; Immunization	WIC 312-743-0600/ 0597/0596 Immuniation-312-743-1198	WIC- Mon-Fri. 8am-4:00pm Immunization-Thurs & Fri 8am - 3:00pm
Roseland Neighborhood Health Center	200 E. 115th St.	60628	STI Clinic	312-747-0054	Mon.: 8am - 4:00 pm Thurs.: 9am - 5:00 pm
Food Protection Division / West Nile Abatement Center	2133 W. Lexington St.	60612	Offices/Lab	312-746-8030/ 312-746-9026	Mon - Fri 8:30am- 4:30pm
Westside CDC	2160 W. Ogden Ave.	60612	Com. Disease; TB; Immunization	Com Disease- 312-746-9328 TB-312-746-9328 Immunization-312-746-6120	Mon - Fri 8:30am- 4:30pm
Lakeview Health Center	2847-61 N. Clark St.	60657	STI Clinic	312-744-5507	Mon., Wed., Fri.: 8am - 4pm Tue., Thurs.: 10 am - 6 pm
Greater Grand/ MID-South Mental Health Clinic	4314 S. Cottage Grove	60653	Mental Health/Dental Administration	MHC 312-747-0036 Dental Admin 312-764-8003	MHC-Mon-Fri. 8:30 4:30 Dental Admin- Mon-Fri 8am - 4pm

North River Mental Health Clinic	5801 N. Pulaski Rd.	60646	Mental Health/ Offices	312-744-1906	Mon.-Fri 8:30 - 4:30
Englewood Neighborhood Health Center	641 W. 63rd St.	60621	WIC; Immunizations; Mental Health	WIC-312-747-4814/4815/1241 Immunization 312-745-1000 MHC 312-747-7496	WIC- Tues & Thurs - 9am-4pm Immunization- 8:30am-4:00pm MHC 8:30- 4:30
Uptown Neighborhood Health Center	845 W. Wilson	60640	WIC; Immunizations	WIC-312-744-0073/1365/1354 Immunization-312-742-3227	Mon. Wed. Fri 8am - 4pm Immunization-
Burnside Community Center	9059 S. Cottage Grove Ave.	60619	Public Health Nursing	312-745-3982	Mon - Fri 8am- 4pm
Warehouse	1869 W. Pershing Rd	60609	Storage	312-747-0080	Mon. - Fri. 8am - 4:30
DePaul Center	333 S. State	60604	Offices	312-747-9872	Mon - Fri. 8am - 5:00
Family Friend Health Center/ WIC Office	800 E. 55th St.	60615	Health Clinic; WIC	773-702-3719 / 773-795-9971 / 773-795-6299	Mon. Fri. 8am - 4:00pm
Austin Clinic / STI	4909 W. Division St.	60651	WIC; STI	(WIC) 312-746-4797/4796 (STI) 312-746-4871	WIC-Mon.-Fri.8am-4pm STI -Mon., Wed.,Fri. 8am-4pm Tues., Thurs .9am-5pm
Greater Lawn Mental Health Center	4150 W. 55th St.	60632	Mental Health; WIC; Immunization	MHC-312-747-1020; WIC-312-747-5415/5416; Immunization-312-747-5416	MHC - Mon. - Fri. 8:30am - 4:30pm WIC- Mon. - Fri. 8am-4:00pm Immunization-Mon. Tues., Wed.8:30am -3:30pm Closed 2nd Wed every month 12:00pm -4:00pm
Health Department Training and Disaster Recovery Facility	1642 N. Besly Ct.	60642	Training Center	312-742-7919	Mon. - Fri. 8am - 4:30
Lawndale MHC	1201 S. Campbell	60608	Mental Health Clinic; Garage	312-746-5905	Mon - Fri 8:30am-4:30pm

Westside Health Clinic	2400 S. Kedzie Ave.	60623	WIC	773-542-0288/0289/0311	Mon.-Fri 8am - 4:00pm
Roseland WIC center	11255 S Michigan	60628	WIC	773-785-1173	Mon. Tues, Wed. 8am -3:00pm

UNIONS

- AFSCME Local 31
- International Brotherhood of Carpenters
- International Nurses Association
- Teamsters

SIGNIFICANT DATES

Event	Date	Description
Health Department Reaccreditation	April, 2019	Site visit from Pubic Health Accreditation Board
Single-Audit begins	March - June, 2019	The Single Audit provides assurances to US federal agencies as to CDPH's compliance with federal guidelines for management and use of federal grant funds.
CPS Queer Prom	May 17, 2019	CDPH is an active participant in this celebrating LGBTQ youth.
Getting to Zero Illinois final plan released	Summer, 2019	Joint city/state/community initiative and plan to end the HIV epidemic in Illinois by 2030
PlayStreets	Summer, 2019	Community-led play-focused activities to create safe outdoor one-day opportunities for safe outdoor play and community building.
HIV Services contracts begin	September, 2019	Expansive, new HIV services portfolio will be fully funded; all HIV contracts rebid in 2019
CDC National Center for HIV, Hepatitis, STD, and TB site visit	September, 2019	National Center and Division Directors will conduct a site visit of CDPH's HIV, STD, hepatitis, and TB programs
Healthy Chicago 2020-2025 Launch	TBD, Fall 2019	Public event to release updated Community Health Improvement Plan
World AIDS Day	December 1, 2019	CDPH releases annual HIV/STI surveillance data

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
Chicago Vocational Career Academy	Build a school-based health center	44% e-cigarette tax dollars; 66% TIF (Stoney Island Burnside)	$900,000
New Englewood High School (TBD)	Build and support start-up costs for a school-based health center in the new high school	100% e-cigarette tax dollar	$500,000

KEY PERFORMANCE MEASURES

The Chicago Department of Public Health (CDPH) utilizes the Public Health Performance Management System Framework as the foundation for its Performance Management System. This framework includes:

1) Setting organizational objectives across all levels of the department
2) Identifying population indicators and performance measures (KPIs - key performance indicators) to assess progress toward achieving objectives
3) Operationalizing a centralized system (PIMS – **P**erformance **I**mprovement **M**anagement **S**ystem) and process for monitoring progress and reporting
4) Engaging in focused quality improvement (QI) efforts when performance gaps are identified.

The following are a sample of CDPH programs' Key Performance Indicators (KPIs) and their 2018 totals/averages.

Program	KPI	Timing of KPI	2018 Actual (Year Totals/ Averages)	2018 Target/ Reference*
Communicable Disease	Number of reportable infectious disease cases reported	Monthly	4,725	8360
	Number of clusters or outbreaks investigated	Monthly	67	76
Vaccine Preventable Disease	Number of doses distributed through Vaccine for Children Program	Monthly	758,607	1,040,000
Food Protection	Percent of new license inspections that pass their initial inspection	Monthly	71%	65%
	Number of inspections completed	Monthly	17,461	19,900
Environmental Permitting & Inspections	Average number of inspections per field staff	Monthly	39	45
Violence Prevention	Number of persons reached through violence prevention programming	Quarterly	9,965	5,000
Substance Use	Number of health professionals reached through CDPH-led presentations on medications for addiction treatment for Opioid Use Disorder	Quarterly	2,101	1,000

Contracts	Percent of contracts executed within 90 days of award	Monthly	17%	100%
Human Resources & Labor Relations	Percent of vacancies filled as of January 1	Annual	77%	85%
Policy & Legislative Affairs	Number of ordinances introduced and passed by Chicago City Council	Annual	9	6
Planning	Percent of Health Chicago 2.0 indicators trending towards 2020 target	Annual	51%	70%
Nursing & Support Services	Percent of caseload met	Monthly	97%	100%
WIC Nutrition Services	Percent of caseload achieved	Monthly	81%	90%
School-based Dental	Number of students participating	Monthly	77,793	78,000
School-based Vision	Number of student eye exams conducted	Monthly	55,499	55,000
Chicago Healthy Adolescents & Teens (CHAT)	Number of youth receiving CHAT Program education	Monthly	11,862	10,000

**For health-outcomes, references from prior year are used instead of targets. Fewer is better.*

ONGOING PROJECTS

- **Getting to Zero Illinois**: Getting to Zero Illinois is a statewide initiative to end the HIV epidemic by 2030. The plan was developed as a partnership by CDPH, the Illinois Department of Public Health, community organizations, healthcare providers, researchers, people living with and vulnerable to HIV, and others. By focusing on two outcomes—viral suppression among persons living with HIV and HIV pre-exposure prophylaxis among persons vulnerable to HIV—we anticipate fewer than 100 new HIV diagnoses in the state by 2030. We consider this to be "functional zero," or the point at which the epidemic can no longer be sustained.
- **Environmental Work:** CDPH will publish an Air Quality + Health report in spring 2019 to determine which Chicago communities are most vulnerable to the effects of air pollution based on community health and socio-economic conditions. The report is being developed in collaboration with various City departments, subject matter experts such as the Natural Resources Defense Council, and community-based environmental justice groups. Departments have already started to identify how our data can inform their programs, planning efforts, and policies—including bus fleet electrification, industrial corridor zoning, and conducting permitting and enforcement activities.
- **Universal Nurse Home Visiting Program:** CDPH is preparing to launch a universal, evidence-based intervention that will build a coordinated system of perinatal referral. Adapting the Family Connects model, registered nurses will visit families within 3 weeks of the birth of a baby to conduct follow-up medical screening of mom and baby, provide education about newborn care, assess the family needs and provide a warm hand-off to additional resources and supports. In the pilot phase, CDPH aims to partner with 3 to 5 birthing hospitals to reach 3,000 to 4,000 families, representing diverse populations.
- **New Investments in Mental Health**: Residents are now able to call 311 and get connected to the National Alliance on Mental Illness' Helpline, where a trained operator will be able to connect them to a provider in their neighborhood so residents can get the help they need. In addition, we are expanding psychiatric services and crisis counseling by investing in community providers, ensuring they quickly access these

needed services. We will also strengthen our department's ability to respond to community crises, ensuring the department can coordinate community providers to provide essential community mental health services following an emergency situation.

- **Opioid Surveillance and Response**: Chicago's opioid crisis is driven almost entirely by illicit opioids (heroin, fentanyl), rather than prescription opioids. Chicago saw nearly 800 fatal opioid overdoses in 2017, and most deaths occurred in older (age 45-64) African-American men. CDPH has significantly ramped up our opioid response investing more than $3 million annually in delegate agencies addressing substance use prevention, response, and treatment at all levels, with a focus on promoting evidence-based interventions. CDPHs support programs that increase access to community-based medication-assisted treatment and naloxone (medication that reverses acute overdoses). CDPH develops extensive public data reports to help drive resources and interventions to the areas of greatest need, with a particular focus on predominantly African American communities. We share data with CFD and CPD and support their related efforts (e.g. CPD officers carrying naloxone). We are building a community health educator program; developing novel surveillance programs to better understand drug use patterns; training doctors to treat opioid addiction with medication; leading intensive learning collaboratives with outpatient clinics and hospitals/emergency departments to build treatment capacity; and developing prevention strategies, particularly among youth.
- **Trauma-Informed City**: Unresolved psychological trauma, starting in the earliest years of life, drives a large percentage of the most expensive and catastrophic health and social conditions for employees and consumers, alike. CDPH and its partners, are customizing a strategic approach to help City of Chicago departments and community-based organizations respond to the call for Chicago to become a trauma informed city. CDPH's Trauma Informed Transformation Project (TiTP) team, has already developed foundational training for employees and community service providers and organizational assessment and impact evaluation tools. Future work will yield additional decision making and implementation support as more city partners join this transformation movement.
- **Healthy Chicago 2.0 (and beyond):** A four-year plan to improve health equity across all our neighborhoods and communities by building and leveraging partnerships and using data to determine the best ways to invest our limited resources in the neighborhoods and communities with the greatest need. Later this year, we will issue a new plan that builds upon the Healthy Chicago 2.0 framework, with particular focus on defining public health's role in addressing the root causes of health and racial equity.
- **Racial Equity Work:** Many gaps in health outcomes can be traced to the same root cause: structural racism. In addition to helping partners across the city address racial equity, CDPH recognized the need to tackle our own systems and processes. Starting in 2017, we provided staff training on deconstructing racist systems through a partnership with The People's Institute for Survival and Beyond. CDPH recently joined the Government Alliance on Race & Equity (GARE), a national network of local and regional governments, to access additional tools and resources. In 2019, CDPH expects to hire a Deputy Commissioner who will also serve as our department's Chief Equity Officer. Using the GARE model, we'll continue to advance racial equity through internal assessments, action plan implementation, training, and public engagement. CDPH has already begun to institutionalize racial equity principles in our RFP and procurement processes. We look forward to sharing what we learn with other departments.
- **Public Health Reaccreditation:** CDPH is advancing the quality and performance of our department by pursuing national reaccreditation through the Public Health Accreditation Board (PHAB). Originally accredited in 2013, CDPH is the largest local health department to achieve accreditation to date.

CHICAGO COMMISSION ON HUMAN RELATIONS

CENTRAL PURPOSE AND KEY FACTS

The Chicago Commission on Human Relations (CCHR) is charged with enforcing the Chicago Human Rights Ordinance and the Chicago Fair Housing Ordinance. The Commission investigates complaints to determine whether discrimination may have occurred and uses its enforcement powers to punish acts of discrimination. Under the City's Hate Crimes Law, the agency aids hate crime victims. CCHR also employs proactive programs of education, intervention, and constituency building to discourage bigotry and bring people from different groups together.

SERVICES/PROGRAMS

The CCHR delivers on its mission through its Adjudication Division and the Inter-Group Relations (IGR) Unit.

- **Adjudication Division**: The CCHR, through its Adjudication Division, enforces the Chicago Human Rights and Fair Housing Ordinances by investigating and adjudicating complaints of discrimination in housing, employment, public accommodations, credit and bonding. If the investigation of a discrimination complaint reveals substantial evidence of an ordinance violation, the CCHR will conduct an administrative hearing. Following the hearing, the hearing officer will prepare a recommended ruling which is presented to the CCHR Board of Commissioners for review.
- **Inter-Group Relations (IGR)**: The CCHR, through its IGR Unit works proactively to prevent hate crimes and intergroup conflicts by providing a variety of human relations workshops to schools, community organizations, and other groups upon request. Workshops are customized for each audience and can be tailored to adults and children and can be delivered in English and Spanish.
    - Hate Crimes: The CCHR advocates for victims of hate crimes by accompanying victims through the criminal court process to prepare them for what is to come, and helping them understand how hate crimes are prosecuted. Equally important, IGR works directly with the State's Attorney's Office and the Chicago Police Department to ensure that hate crime charges are pursued whenever possible, and perpetrators are punished to the full extent of the law. IGR also provides workshops on hate crimes to schools and community groups upon request.

ACCOMPLISHMENTS

- Provide a list of your department's or agency's major accomplishments over the past 8-10 years. This could include new services / programs, increases in the volume of services provided, improvements in quality of services, operational efficiencies, funds provided to communities, etc.

- **Office of the Chair:**
    - ***Marketing:*** In 2010 and 2011 we developed a marketing strategy that included cross-branding CCHR communication, redesigning and translating the CCHR brochure into Spanish, Chinese, and Polish, Hindi, Arabic, and Russian, created new legal fact sheets to provide easy-to-read information about specific areas of discrimination and for the first time created a Facebook page.
    - ***Legislative:*** Ordinance amendments, procedural and execution improvements are integral to the CCHR's ability to remedy injustices in the context of employment, housing and public accommodations. Since 2011 enhancements include:
        - Amendment to the Chicago Human Rights Ordinance prohibits employers from using credit history as a basis for making employment decisions. (2012)
        - To preserve the punitive objective of fines as a preventative to future discriminatory behavior, the minimal amount of a fine was increased from $500 to $1,000, so that fines were not interpreted to be the cost of doing business. (2013)
        - To remove employment barriers for people with prior arrest and criminal records, the "Ban the Box" Ordinance prohibits questions about criminal background at the first stage of the hiring process and applies to all employers in the City of Chicago, regardless of size. (2014)

- Fair Housing Ordinance was amended to protect individuals from retaliation for filing a complaint of discrimination with the CCHR. (2014)
- Gender identity protections were strengthened by amending the Human Rights Ordinance, the "Bathroom Bill," and allows access, based on gender identity, to public restrooms, locker rooms, showers or other areas that are distinctly private in nature. (2014)
- Enhanced 311 intake assessment and training process to better identify military veterans and active duty service members, to more seamlessly connect them to existing services and resources. (2014)
- Updated accessibility regulations related to disabilities in public accommodations were approved the CCHR Board. The new regulations are better aligned with the Americans with Disabilities Act (ADA), and provide clarity and information which will help businesses better understand and comply with their responsibilities to be accessible, thereby providing more accessible stores, restaurants, and other businesses for people with disabilities to visit. (2016)
- Protection for veterans was expanded by creating the new protected class of military status. The amendment prohibits discrimination of veterans, active duty military, and members of the reserves in employment, housing, public accommodations, and credit. Previously the ordinances only covered discrimination based on military discharge status. (2016)
- Chicago's new Hotel Workers Ordinance, among other things, prohibits hotels from retaliating against an employee for using a panic button or for exercising any of the protections granted in an anti-sexual harassment policy. The CCHR's role with respect to the Ordinance is to investigate and provide a forum for the adjudication claims under the anti-retaliation provision. (2017)
- Beginning in 2016 and finalized in 2018, staff and Law Department, developed a policy and set of procedures for the filing of Commission-initiated complaints that will be executed in 2019. Commission-initiated complaints of discrimination have always been a power included in the enabling Human Rights Ordinance but were not used as a tool for enforcement. (2018)
- Amendment to the Chicago Human Rights and Fair Housing Ordinances that extend the statute of limitations for filing a complaint with the CCHR, from 180 days to 300 days. (2018)
- Amendment to the Chicago Human Rights and Fair Housing ordinance, expanding retaliation protections. (2018)

- **Adjudication Division:** Between 2011 and the end of 2018, the CCHR eliminated its backlog of investigations that were open for two years or longer. In June 2011, the CCHR had 45 cases pending in the investigation stage that were at least two years old. At the end of 2018, that number was down to just two cases. The reduced backlog can be attributed in large part to the CCHR's adjudication staff placing a priority on closing older investigations, while ensuring the simpler investigations were concluded in a timely and efficient manner.
- **U Visa and T Visa Certification:** In 2017, the CCHR began process of holding itself out as an agency that could, under the right circumstances, certify for U Visa and T Visa applications. Both a U Visa and a T Visa are forms of temporary, non-immigrant status available to non-citizen victims of certain crimes. In this capacity, the CCHR can play a potentially significant role in the granting of immigration relief to undocumented complainants who pursue claims of discrimination before the CCHR. Throughout 2017 and 2018, CCHR staff conducted outreach to advocates and community organizations working on behalf of Chicago's immigrant and refugee community. To date, the CCHR has received and certified two applications for U Visas.
- **Inter-Group Relations (IGR):** In 2011 we revamped our education program to be more proactive, and we created marketable, bilingual workshops for youth and adults as a means to prevent acts of hate and violence in our schools and communities. Since 2011, IGR has expanded its workshops to reach across race, culture and language barriers, particularly to African-American and immigrant communities, LGBT communities and Muslim-serving organizations. We have also strategically partnered with other government agencies, non-profit organizations, churches, and mosques to conduct Know Your Rights workshops, and we have hosted On the Table discussions and museum tours to engage people in dialogue about history, culture, and human relations.

POSITIONS

of FTE's
20

BUDGET

Fund	Amount
Corporate Fund	$1,155,982
CDBG Fund	$1,314,216
TOTAL	**$2,470,198**

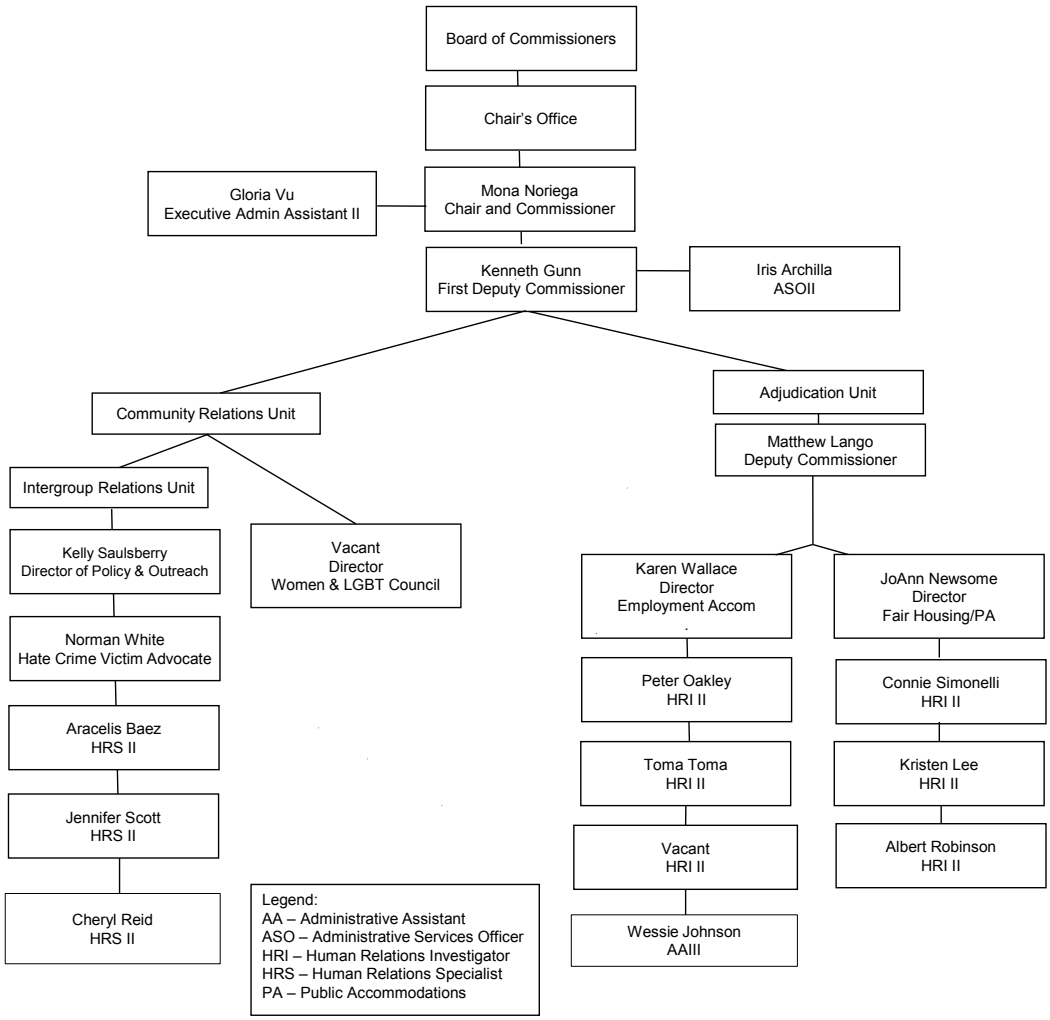
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
US Department of Justice Office of Special Counsel for Immigration Related Unfair Employment Practices	Referral of complaints	10/14/1999	n/a
Illinois Department of Human Rights	We will defer complaints filed against the CTA and CPS to the state	07/01/2000	n/a
Cook County Commission on Human Rights	Where protections offered under the County and City are the same, complaints will be filed with the CCHR	03/21/2002	n/a
National Labor Relations Board	Foster cooperation and ensure thorough investigations	04/18/2019	
Equal Employment Opportunity Commission	Exchange of information and deferral of investigation by one agency to the other agency	07/28/1999	n/a

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Language Line	Citywide contract	Telephone translations and translations of documents	Billed monthly	2014	Ongoing city contract
LegalServer	Contract is with DoIt/ CDW	Cloud-based case management system	$60,800 for 2019, thereafter $700/ month	Jan, 2019	Dec. 2019, subject to renewal

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
CCHR	740 N Sedgwick, 4th floor	60654	312-744-4111	Mon – Fri, 9 a.m. – 5 p.m.

UNIONS

- AFSCME

SIGNIFICANT DATES

Dates related to civil rights issues:

Event	Date	Description
Martin Luther King Day	01/20/2020	Celebratory events in honor of the birthday of Rev. Martin Luther King Jr
Day of Remembrance	02/19/2020	President Roosevelt signed Executive Order 9066, which allowed for the incarceration of 120,000 Japanese
International Women's Day	03/08/2020	Various events related to this world-wide celebration of the achievements of women
Holocaust Remembrance Day	04/21/2020	Annual event of reflection and prayer
Equal Pay Day Rally	Date to be determined in April	Annual event bringing together women for all professional sectors to highlight the ongoing disparity of pay between women and men
Fair Housing Month	April	Events are planned to celebrate the passage of the 1968 Fair Housing Act, and Rev. Martin Luther King Jr.'s efforts to end discrimination in housing
Refugee Day	06/20/2020	Acknowledges and celebrates the achievements of immigrants and refugees in the U.S. and coincides with the annual celebration of United Nations Day
Gay Pride Parade	06/30/2020	Celebrates the achievements of the LGBTQ community and highlights the continued issues of discrimination and hate impacting those communities
Bud Billiken Parade	08/08/2020	Annual "back to school" parade for the African-American community. Highlights the importance of community and family in the lives of children
Peace Day Rally	Date to be determined in September	Organized by the Peace School, this annual event celebrates the diversity of Chicago as reflected by the many nations represented in the city and calls for all people to live in peace
Veteran's Day	11/20/2020	Annual celebration of U.S. service members, highlighted by the Veteran's Day Parade
Human Rights Day	12/20/2020	Celebrates the passage of the Universal Declaration of Human Rights by the United Nations and calls for the end of discrimination and oppression of all people

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Turn around time for complaints to be investigated and closed		Ongoing on a weekly basis		In 2011, we had 7 investigators and 35% of our investigations were closed within 180 days or less. At the end of 2018, we had 4 investigators and 42% were closed within 180 days
Turn around time for cases to be closed		Ongoing on a weekly basis		In 2011, we had 7 investigators and 62% of cases were closed within 1 year or less, at the end of 2018, we had 4 investigators and 70% of cases were closed within 1 year or less
Number of mediations completed		Ongoing on a weekly basis		In 2011 we conducted 37 mediations, in 2018 we conducted 51
Number of workshops delivered		Ongoing on a weekly basis		In 2012 we delivered 33 trainings, in 2018 we delivered 70
Number of Hate Crime victims served		Ongoing on a weekly basis		In 2011 51 hate crimes were reported to CPD, in 2018 82 hate crimes were reported to CPD

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

CENTRAL PURPOSE AND KEY FACTS

- Promote total access, full participation, and equal opportunity in all aspects of life for people with disabilities.
- Provide information and referral services to public and private programs and services, including employment support, housing referrals, transportation information and other social services resources to people with disabilities.
- Help people with disabilities achieve greater independence through home modifications, homemaker services, adaptive devices, and independent living skills training.
- Work to assure compliance with federal, state and local accessibility laws and codes.
- Develop and implement disability policy and legislative and accessibility initiatives.
- Provide disability awareness training to increase inclusion of people with disabilities

For nearly three decades, the Mayor's Office for People with Disabilities has been a partner and advocate for people with disabilities who live in, work in, and visit Chicago. MOPD addresses disability related issues in the areas of education, employment, housing, physical and programmatic accessibility, legislation, and recreation.

SERVICE/PROGRAMS

- **Information and Referral Unit** assists more than 30,000 persons with disabilities and their families in making more effective use of the health, economic and social resources that promote independence. This is achieved in a variety of ways including providing information on programs and services that are available to people with disabilities, advocacy, short-term counseling, practical assistance and referrals. The types of assistance requested include but are not limited to: application assistance for Benefits and Access, RTA Reduced Fare and Free Ride programs, housing, employment, in-home services, utility reconnections, tenant/landlord, and consumer problems. Based on the increased volume during the past few years, MOPD expects to provide direct services to an estimated 32,000 individuals during 2019.
- **Independent Living Program** is a comprehensive program to assist people with disabilities either gain or maintain their independence. This goal-oriented program consists of four components: case management, assistive technology, activities of daily living training and personal assistance/homemaker service.
- **The Personal Assistance/Homemaker Program** is an in-home service provided to people with disabilities who due to their disability are unable to perform daily living activities.
- **Home Modification Program** provides accessibility modifications to homes that need structural alterations to increase the accessibility for people with disabilities. Typical alterations include kitchen and bathroom modifications and the addition of interior and exterior lifts and ramps.
- **Youth Employment Services** works to prepare both high school and City College students with disabilities for employment. MOPD coordinates an annual program that partners youth with disabilities with businesses of their choice to encourage career exploration through job shadowing. MOPD collaborates with CPS to ensure inclusion of students with disabilities in paid summer internships through One Summer Chicago.
- **Disability Awareness Training** builds awareness around interacting with people with all types of disabilities in professional, social and recreational settings with the goal of reducing stigma and discrimination We train thousands of individuals from city staff to private employers.
- **Programs for Deaf and Hard of Hearing** distributes amplified phones and cell phone amplifiers for those with hearing loss. In addition, we provide substance abuse prevention information to high school students who are deaf and hard of hearing.
- **Work Incentives Planning and Assistance** provides counseling to disability benefit recipients (SSI/SSDI) about how they impact employment wages. The goal is to get more people with disabilities off benefits and into the workforce.

- **Accessibility Compliance Unit** works to ensure the city's programs, facilities and technology are fully accessible to residents and visitors with disabilities. Our accessibility architect conducts accessibility plan reviews to ensure newly constructed and rehabilitated properties are compliant with the Chicago Building Code, the Americans with Disabilities Act, the Illinois Accessibility Code and the Web Content Accessibility Guidelines.
- **Policy Unit** works to ensure that accessibility and disability issues are included into the City's initiatives and local, state and federal legislative priorities. Our work has been instrumental in increasing accessibility to public accommodations and transportation, employment and contracting opportunities, and the inclusion of disability community needs into our emergency operation plans.

ACCOMPLISHMENTS

Through policy reform, accessibility compliance work and service delivery, MOPD's goal is make Chicago a fully accessible and inclusive city for people with all types of disabilities that live in, work in and visit Chicago. MOPD accomplishments over the past 8-10 years include:

Increased Accessible Transportation Options

- Increased the number of accessible rail stations from 89 to 104, making our CTA rail system 71 percent accessible
- Increased the number of wheelchair accessible taxicabs from 130 to 334
- Became the first city in the nation to pass a City ordinance that requires the rideshare companies to provide wheelchair accessible service
- Served on the working committee that drafted and released the "All Stations Accessible Plan" to make every CTA rail station accessible in 20 years. Once implemented, Chicago will be the first legacy rail system in the nation to be fully accessible
- Required taxicab credit card swipe machines in every City taxicab be accessible to passengers who are blind or low vision
- Awarded 12 free medallions to taxicab drivers who were nominated by their passengers to provide excellent service to wheelchair users
- Centralized the dispatching of wheelchair accessible taxis to improve timeliness and service delivery to wheelchair users needing taxicab service
- With CDOT, secured over $3 million for the installation of Accessible (audible) Pedestrian Signals for blind pedestrians throughout Chicago. Established a policy requiring all new signals in Chicago to include accessible pedestrian signals which will result in significant increased safety and accessibility
- Making Chicago More Accessible and Inclusive
- Drafted and enacted a new disability rights regulation that has brought greater clarity and compliance to the Chicago Human Rights Ordinance
- Drafted a new accessibility code that will better align with Federal and State standards and enhance accessibility requirements in Chicago, particularly in the area of housing
- Annually conduct over 900 architectural plan reviews for compliance with the Chicago Accessibility Code and over 347 pre-permit reviews
- Improved accessibility at all summer festivals including increased accessible and companion seating, ensured vendor booths are at the required heights, enhanced path of travel access, and, for the first time, provided captioning all Millennium Park movies for visitors who are deaf
- Provided 22 disability awareness trainings to 649 individuals in City departments with the goal of removing physical and attitudinal barriers faced by people with disabilities
- Worked closely with the Chicago Department of Aviation to make accessibility improvements:
    - launched a new accessible advisory committee to seek input from travelers with disabilities
    - installed an adult changing table and room for travelers with disabilities – one of the first in the nation

  - installed additional service animal relief areas at O'Hare, terminal #3 on the secure side in addition to the relief areas installed outside terminals #1, #2 and #5
  - installed service animal relief areas at Midway on the lower level (door #4) on the landside and Concourse A on the secure side.
  - inalized designs for a separate taxi queue line at all terminals at O'Hare for passengers needing accessible taxicabs
  - made significant updates to the accessibility content on the O'Hare and Midway websites
  - explored technological options to provide wayfinding for travelers who are blind
- Laid the groundwork to ensure that our dockless bike program (post-pilot phase) will include adaptive bikes for people with disabilities. We also ensured that during the pilot phase, all dockless bikes would "lock-to" in order to eliminate hazards in the public right of way for people with disabilities
- With City Treasurer Summers, launched the nation's first-ever Financial Advisory Council for the Financial Inclusion of People with Disabilities. The council is working to harness all disability and economic resources into a singular clearinghouse and partner with financial institutions to remove accessibility barriers and develop innovative products that meet the credit needs of people with disabilities.

Increased Employment and Economic Opportunities for People with Disabilities

- Secured City Council passage of a resolution creating the Mayoral Task Force on Employment and Economic Opportunity for People with Disabilities to address the high unemployment rate of people with disabilities
- Amended the City's Business Enterprise for People with Disabilities Program to establish new incentives for prime contractors to utilize disabled-owned business and expanded the definition of disability to include service-disabled veterans
- Reformed the City of Chicago's Reasonable Accommodation Policy and Procedures to ensure that all employees with disabilities have a defined, legally compliant process to request an accommodation necessary to perform their essential job functions
- Provided critical leadership in the re-launch of Disability:IN a business-to-business network of private sector companies committed to disability hiring.
- Launched a Mayoral Task Force on Literacy and released a report and recommendations for narrowing the 43 percent reading achievement gap between CPS students with and without disabilities. CPS has already begun implementing many of the recommendations outlined

Ensured that the Needs of People with Disabilities are Included in all Emergency Preparedness Plans

- Worked closely with OEMC to ensure that the City's Emergency Operation Plan include provisions for individuals with disabilities
- Worked with OEMC to promote a second-generation voluntary registry, "Smart 911," to provide first responders with important information when assisting people with disabilities
- Coordinated the delivery of 21 pallets of disability-related medical equipment and supplies to Puerto Rico
- Worked with OEMC and the Red Cross to survey all emergency shelters for levels of accessibility in an effort to ensure our evacuation response is accessible and compliant

Saved Taxpayer Dollars by Reforming the Illinois Parking Program and Conducting Enforcement Actions

- With MOPD's leadership, worked with the Secretary of State's office to draft legislation that would create a two-tiered disabled parking placard program for those that either can or cannot physically pay the parking meters.
- Reformed Chicago's residential parking program, making several program changes to cut down on abuse. In 2018, MOPD handled 666 appeals from people claiming to have been denied parking spaces in front of their homes

POSITIONS

of FTE's
30

2019 BUDGET

Fund	Amount
Corporate Fund	$1,595,158
Community Development Block Grant	$3,096,927
Other Grants	$1,148,000

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Work incentives Planning & Assistance	Federal	2016	2020	$212,000
Substance Abuse Prevention for Deaf	Federal/State	July, 2018	June, 2019	$186,000

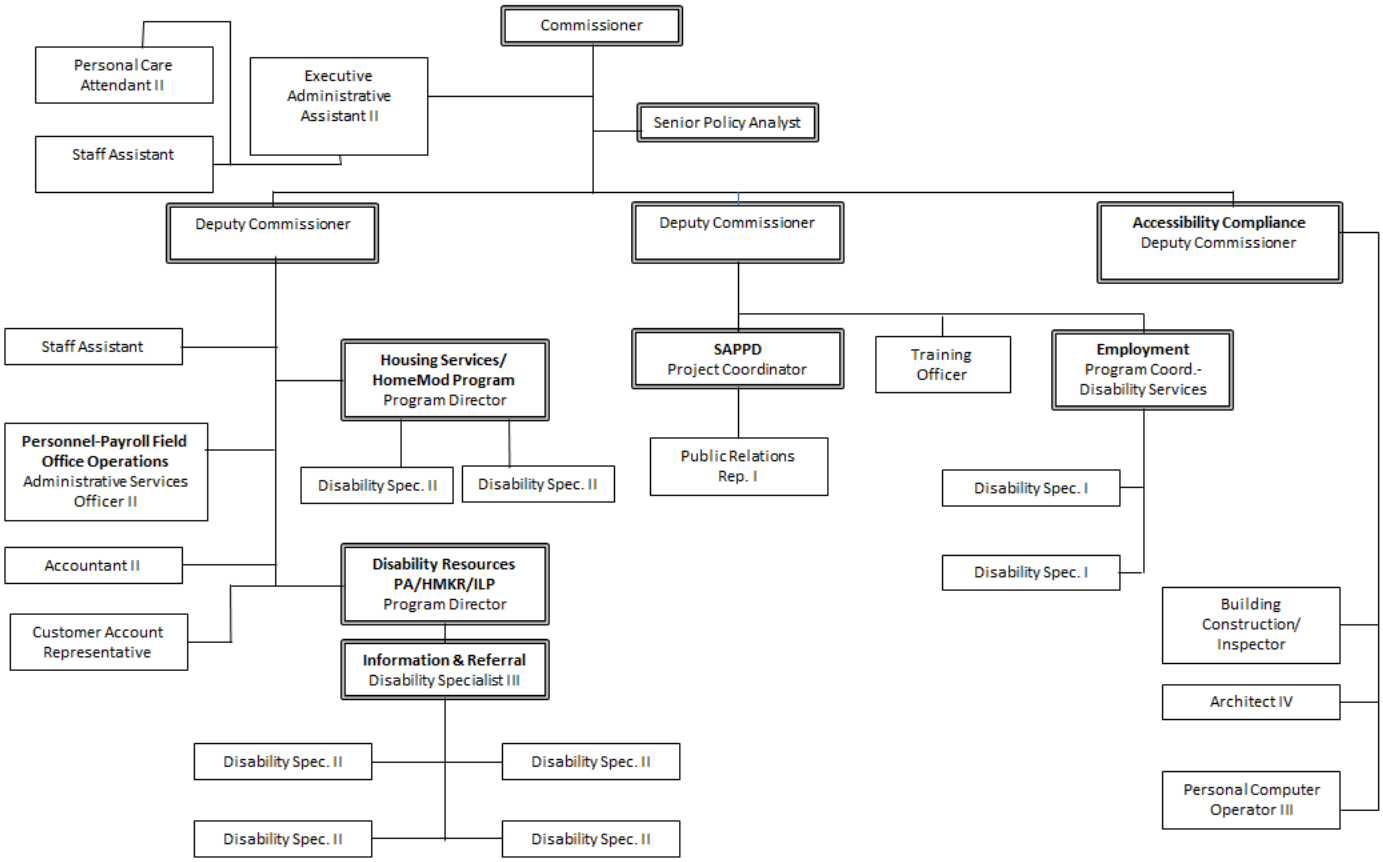
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
CHA	CHA Accessibility Modifications for tenants with disabilities	2019	2023

MAJOR CONTRACTS

Vendor	PO/Contract Number	Service / Good Provided	Contract amount	Date Entered
KMS Associates	PO # 25306	Reviews accessibility code for accuracy	$44,950	2011

ORGANIZATIONAL CHART



Commissioner, Karen Tamley
Senior Policy Analyst, Laurie Dittman
Deputy Commissioner, Joe Albritton (over employment services, SAPPD and training)
Deputy Commissioner, Kimberly Taylor (over budget and direct services)
Deputy Commissioner of Compliance: Joe Russo

FACILITY LOCATIONS

Location	Address	Suite	Zip	Phone	Hours
City Hall	121 N. LaSalle	104	60602	312-744-7050	8:30-4:30
Field Office	2102 W. Ogden		60612	312-746-5773	8:30-4:30

UNIONS

- ASFCME

SIGNIFICANT DATES

Event	Date
Americans with Disabilities Act 29th Anniversary (city disability events occur)	7/26/19
WIPA grant reporting - quarterly	Thru 5/20
SAPPD grant reporting – monthly	Thru 6/2019

PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Home Modifications	accessible modifications completed	monthly	88	0
Information and Referral	# of calls handled	monthly	36,000	4,649
Personal Assistance/ Homemaker	hours provided	monthly	15,000	1,489
Independent Living Program	# of clients served	monthly	250	171
Youth Employment Program	# of students served	After each of 3 program segments	1,303	135
Amplified Phone Program	devices distributed	monthly	300	21

ONGOING PROJECTS

- MOPD established a *Mayoral Task Force on Employment and Economic Opportunity for People with Disabilities* to address the disproportionately unemployed and under-employed people with disabilities in Chicago. MOPD is now leading the implementation of the Task Force recommendation by working with key City departments, sister agencies and Chicago's disability and workforce organizations.
- MOPD, along with the Chicago Department of Transportation (CDOT) are leading an initiative with the Chicago blind community to ensure implementation of up to 50 accessible pedestrian signals throughout Chicago. We will hold a public hearing on the proposed locations and begin implementation by mid-2019.
- MOPD and the Chicago Department of Aviation have launched an *Accessible Airport Advisory Committee* to improve the accessibility at O'Hare and Midway airports. We will also be providing critical input into the design of the O'Hare Modernization Project to ensure it becomes the most accessible airport in the world.
- MOPD will finalize and secure City Council approval of an updated accessibility code that will align with the ADA 2010 standards and increase accessibility in Chicago

DEPARTMENT OF FAMILY AND SUPPORT SERVICES

CENTRAL PURPOSE AND KEY FACTS

Mission: Working with community partners, we connect Chicago residents and families to resources that **build** stability, **support** their well-being, and **empower** them to thrive.

The Chicago Department of Family and Support Services (DFSS) is the human services/social services department of City government. With a budget of over $633 million ($539 million in Federal and State funding and $94 million in local investment), the department focuses on seven program divisions that include: Children Services, Division on Domestic Violence, Homeless Services, Human Services, Senior Services, Workforce, and Youth Services. DFSS runs the Veterans Resource website. DFSS provides funding for 360 community-based organizations (delegate agencies) and issues more than 1,600 contracts (grants) annually, pushing $315 million worth of funding into Chicago communities. In addition, DFSS provides services to vulnerable Chicagoans through direct assistance offered at six Community Service Centers and six Regional Senior Centers where individuals can walk-in, be assessed and receive in-person assistance by city DFSS staff.

Together with our community partners, over 300,000 vulnerable Chicagoans are served each year.

SERVICES/PROGRAMS

- **Children Services:** DFSS provides families with the resources they need to create a strong developmental and educational foundation for young children through delegate agencies. As the nation's only remaining federal super-grantee for Head Start and Early Head Start, DFSS overseas all state and federal funding for early learning programs Chicago's community-based organizations.
- **Domestic Violence:** DFSS is an active partner in Chicago's effort to end domestic violence. Each year, DFSS provides services for more than 12,000 victims of domestic violence and their children through approximately 30 community-based programs.
- **Homeless Services:** DFSS is a key player in the effort to end homelessness. Our primary system components include shelter, outreach and engagement, prevention, housing supports and system planning and coordination. DFSS supports over 50 delegate agencies that provide services to those who are homeless and at risk of homelessness.
- **Human Services:** DFSS runs 6 Community Service Centers, which help individuals and families in need of access to a wide range of resources like shelter, food and clothing, domestic violence assistance, drug rehab referral, job training and ex-offender re-entry services. Visitors participate in an initial assessment to identify their needs. Some basic services can be provided immediately. Clients with multiple or complex issues are assigned a case worker. The Human Services team also leads human services care during emergencies requiring mass care.
- **Senior Services:** DFSS Senior Services division operates a variety of programs designed to address the diverse needs and interests of older Chicagoans, from those who are active and healthy, to those residing in long term care facilities. Chicago is designated an Age-Friendly City by the World Health organization.
- **Workforce:** DFSS provides job training and placement services to high-need populations including formerly incarcerated residents, homeless individuals, veterans, and those with limited English proficiency.
- **Youth Services:** Youth Services Division programs are designed to support youth in reaching their full potential in their community, school, and work. DFSS pays careful attention to our youth's needs and the composition of their population to have the greatest impact. The Youth Division supports young people through programming in three distinct portfolios: Enrichment, Prevention and Intervention, and Employment.

ACCOMPLISHMENTS

- **From Outputs to Outcomes:** DFSS is engaged in a large-scale change management initiative to transition the department to an outcomes-based approach that focuses on how Chicagoans leave better off after receiving services. Working with the Civic Consulting Alliance and then the Harvard Kennedy School Government (GPL) Performance Lab, this initiative has included three major efforts to date:
  - refreshing the DFSS mission, establishing four department-wide priorities, and identifying, measuring, and reviewing outcome goals and metrics across all DFSS divisions;
  - engaging grantees in the process by integrating outcome goals into results-driven request for proposals and contracts; and
  - implementing a cycle of prioritizing and executing performance improvement initiatives throughout the department.

  To date, 60% of DFSS's program models, and at least one in each division, have been competitively bid through the new results-driven contracting process. In addition, the department will be launching and/or expanding multiple performance improvement initiatives in collaboration with Harvard GPL, whose engagement with DFSS has been extended through May 2020.

- **Children Services: Consolidation of Community Based Early Learning Programs:** In 2017, as part of the preparation for scaling to Universal Pre-K, the City of Chicago and Chicago Public Schools consolidated administration of all state and federal funding targeted to community-based early childhood programming into DFSS. Through this consolidation, Chicago created a less burdensome administrative system and eliminated bureaucratic redundancies across DFSS and CPS in monitoring and oversight capacities. In 2019, DFSS received $72.8 million of state early childhood funding from CPS, and these dollars went directly to agencies to support community-based programs aligned with the Head Start and Early Head Start funding DFSS receives from the federal Department of Health and Human Services (HHS). This consolidation builds on extensive work to increase the quality of early childhood programming city-wide, across CPS schools and community-based programming, including a City-wide competition to encourage high quality providers to come into the system in 2013—the "Race to the Top for Early Childhood."
- **Children Services: DFSS Passes Three Federal Reviews During Mayor Rahm Emanuel's Tenure:** Since 2011, the Department of Health and Human Services conducted three comprehensive Federal Monitoring Visits (herein Federal Review) of the City of Chicago's Head Start and Early Head Start grants. In 2014, passing the HHS Federal Review process left Chicago as the only remaining supergrantee, as all other large city grantees nationally lost portions of their grant during this cycle. In 2017 and 2018, successfully passing HHS's Federal Review with no areas of deficiency afforded Chicago another non-competitive five-year grant beginning in 2019.
- **Children Services: DFSS Is Awarded the Country's Largest Early Head Start-Child Care Partnership Grants:** In 2015, the City of Chicago won the country's single largest expansion of infant-toddler programming from HHS in a competitive federal grant process. With funding to serve 1,100 infants and toddlers in child care centers around the City, this grant more than doubled DFSS's footprint of City-administered infant and toddler care.
- **Division on Domestic Violence: New Investments:** Chicago's first new domestic violence shelter in more than a decade opened in 2016. WINGS Metro features innovated suite-based housing that eases inclusion of LGBT, male and trafficked victims. New revenue through the homeshare surcharge will allow the City to improve and increase the number of beds or temporary housing for victims of domestic violence, while also supporting long-term services and outreach directed towards the needs of domestic violence survivors.
- **Homeless Services: End Veterans Homeless Initiative (EVHI):** DFSS played a key role in the federally-sponsored Ending Veteran Homelessness Initiative, which is focused on accelerating housing placements for homeless veterans. As of March 2019, the initiative has housed nearly 5,000 Veterans in Chicago.
- **Homeless Services: Emergency Homeless Assessment and Response Center (EHARC):** The DFSS partnered with the Salvation Army to open the Shield of Hope Family Shelter, the nation's first rapid-response emergency homeless assessment and response center (EHARC), providing intake services

and interim care for families awaiting shelter placement. Through this innovative service model, families are triaged and assessed with the goal of connecting them to more stable living situations within 14 days. The facility can provide shelter for as many as 90 family members, with 20 bedrooms that have private bathrooms and may accommodate an additional 50 emergency overflow beds.

- **Homeless Encampment Strategy and Navigation Center:** The Department of Family and Support Services, in collaboration with city, sister, and community partner agencies through the Mayor's Interagency Homeless Taskforce to Reduce Homelessness, developed an ongoing homeless engagement strategy with a focus on improving service delivery to this vulnerable population. The multi-agency encampment response initiative is a mobile initiative that moves throughout the city, as needed. Once a location has been selected, the group spends 10 consecutive business days engaging the homeless and providing services on site. Services include crisis and mental health counseling, case management, shelter placement, transportation, substance abuse treatment, medical assessment and treatment.
- **Human Services: Multi-Agency Resource Center**: In partnership with the Office of Emergency Management and Communication (OEMC), DFSS hosted a Multi-Agency Resource Center (MARC) for Hurricane Maria evacuees at the Humboldt Park Fieldhouse. From November 2, 2017 through May 1, 2018, the MARC operated as a "One Stop Shop" for all the services residents evacuating from Puerto Rico needed, including: FEMA, housing, education, medical, and employment assistance. Through this initiative, over 951 families and 1,782 individuals have been served.
- **Human Services: Polar Vortex**: During the polar vortex (January 27, 2019 through February 1, 2019), DFSS, City Departments and agencies and delegate partners worked hard to keep vulnerable Chicagoans safe during the extreme weather.
- **Human Services: Legal Protection Fund and Community Justice Initiative**: DFSS has helped to educate the community on their legal rights. In response to the imminent threat and fear of deportation following the Presidential election, $1.3 million of unused property tax rebate funds was redirected in the FY2018 budget to continue operating the Chicago Legal Protection Fund to support the critical need for legal services to keep immigrant populations safe, secure, and supported by the city. The fund has served 22,000 immigrants annually since 2017 through community-based outreach, education, legal screenings, and legal representation to include courtroom representation
- **Senior Services: Senior Center Modernization:** In partnership with Fleet and Facility Management, DFSS is developing a plan to update our Regional Center facilities to improve the operational flow of centers, enhance the flexible use space, and to improve the aesthetics and functionality of the centers.
- **Workforce Development: Restructuring Workforce Program Model Performance Payments (with Harvard GPL support):** The Workforce Services Division funds programs that provide high-need individuals with training and supports to obtain and sustain quality employment, with a focus on priority populations that are homeless, returning citizens, and/or limited English proficient. In 2018, Harvard GPL and Division staff engaged in a review of provider feedback, national best practices, and existing program data to identify areas for improvement.
- **Youth Services: One Summer Chicago Reached 32,000 Youth in Summer 2018:** One Summer Chicago (OSC), the City's youth jobs program, will provide nearly 32,000 youth ages 14-24 with job and internship opportunities this summer. ***One Summer Chicago has significantly expanded, more than doubling the 14,000 opportunities offered in 2011***, while diversifying work opportunities for youth around the city. Some of these private companies include Apple, Microsoft, and Potbelly.
- **Youth Services: Mentoring:** In 2016, Mayor Emanuel announced an aggressive effort to invest $36 million in public and private funds over three years to expand mentoring programs to serve at-risk youth across the city. In 2018, Mayor Emanuel included an additional $1.38 million in the 2019 budget to expand the initiative to universally cover mentoring for seventh grade boys. The Mayor's Mentoring Initiative served 8,605 young men and women across 105 CPS schools in the 2017-2018 school year. The program, administered by DFSS, adheres to mentoring best practices and was delivered by fifty-five agencies, including Youth Guidance's Becoming a Man (BAM) and Working on Womanhood (WOW) programs.
- **Youth Services: Reconnection Hubs for Opportunity Youth:** In partnership with Thrive Chicago, the first of several community-based youth reconnection hubs were launched in late 2018 in the Roseland Community. The initiative will scale to an additional 700 youth in its second year via an expansion to a second community area in 2019.

POSITIONS

of FTE's
393

2019 BUDGET

Fund	Amount
Corporate Fund	$90,070,855
Human Capital Fund	$4,008,000
Community Development Block Grant	$24,452,889
Other Grant Funds	$515,040,000
TOTAL	**$633,571,744**

GRANTS

Grant	Source	Date Awarded	Expiration Date	Grant Amount
Adult Protective Services/Elder Abuse and Neglect Program	State	7/1/2016	6/30/2019	$237,000
Area Plan on Aging - Older Americans Act- Federal and State	Federal thru State	10/1/2018	9/30/2020	$38,146,000
CHA Family Supportive Services	Public	1/1/2018	12/31/2020	$3,164,000
Community Development Block Grant	Federal	1/1/2019	12/31/2019	$24,324,886
Community Services Block Grant	Federal thru State	1/1/2019	12/31/2019	$15,482,000
Early Childhood Block Grant	State	7/1/2018	6/30/2019	$111,200,000
Early Head Start	Federal	12/1/2018	11/30/2019	$37,300,000
Early Head Start - Child Care Partnership Grant	Federal	7/1/2018	6/30/2019	$23,540,000
Emergency and Transitional Housing	State	7/1/2018	6/30/2019	$7,171,000
Emergency Solutions Grant	Federal	1/1/2019	12/31/2019	$9,741,000
Foster Grandparents Program - State	State	7/1/2018	6/30/2019	$48,000
Foster Grandparents Program - Federal	Federal	7/1/2018	6/30/2019	$812,000
Head Start	Federal	12/1/2018	11/30/2019	$227,000,000

Grant	Source	Date Awarded	Expiration Date	Grant Amount
IDHS Special Project - Domestic and Sexual Violence Prevention Help Line	State	7/1/2018	6/30/2019	$272,000
IDHS Title XX	Federal thru State	7/1/2018	6/30/2019	$1,887,000
Long Term Care Provider Fund	State	10/1/2018	9/30/2019	$240,000
Long Term Care Systems Development Grant	State	7/1/2018	6/30/2019	$93,000
Medicare Improvements for Patients and Providers Act	Federal thru State	12/1/2018	9/29/2019	$206,000
Senior Community Service Employment (Title V)	Federal thru State	7/1/2018	6/30/2019	$968,000
Senior Companion Program - State Matching Funds	State	7/1/2018	6/30/2019	$24,000
Senior Companion Project ACTION - Federal	Federal	7/1/2018	6/30/2019	$429,000
Senior Employment Specialist	State	7/1/2018	6/30/2019	$38,000
Senior Health Assistance Program	State	8/24/2018	6/30/2019	$516,000
Senior Medicare Patrol	Federal - Public	6/1/2018	5/31/2019	$30,000
Site Administered Child Care Services	State	7/1/2018	6/30/2019	$31,500,000
Summer Jobs Connect	Cities for Financial Empowerment Fund	Anticipated in April 2019	TBD	$1,100,000
VOCA/Chicago Domestic Violence Help Line	Federal thru State	9/1/2018	8/31/2019	$759,000
Warming Center Program-Service Tax Trust Fund	Public - Private	N/A	N/A	$15,000

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Chicago Public Schools	Safe Passages	1/1/2019	12/31/2019
Chicago Public Schools	City Year	1/1/2019	12/31/2019
Chicago Public Schools	All-Star Champions	1/1/2019	12/31/2019
Chicago Public Schools	Computer Science for All	1/1/2019	12/31/2019
Chicago Public Schools	Safe Haven Out of School Program	1/1/2019	12/31/2019
Chicago Public Schools	Early Learning Head Start Disabilities	12/1/2018	11/30/2019

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Chicago Public Schools	Early Learning Investment	1/1/2019	12/31/2019
Chicago Public Schools	Early Childhood Block Grant	7/1/2017	6/30/2019
Chicago Housing Authority	Social Services for CHA Residents	1/1/2019	12/31/2020
Chicago Housing Authority	Summer Youth Employment	1/1/2019	12/31/2019
City Colleges of Chicago	Early Learning Educational Scholarships	7/1/2018	6/30/2019
University of Illinois-Chicago	Early Learning Educational Scholarships	7/1/2018	6/30/2019
Government Performance Lab at the Harvard Kennedy School	Program Analysis	6/30/2017	6/30/2019
Thrive Chicago	Program Analysis	Ongoing	Ongoing
Urban Labs at the University of Chicago	Program and Data Analysis	Ongoing	Ongoing
Chapin Hall at the University of Chicago	Early Learning Program Analysis	Ongoing	Ongoing

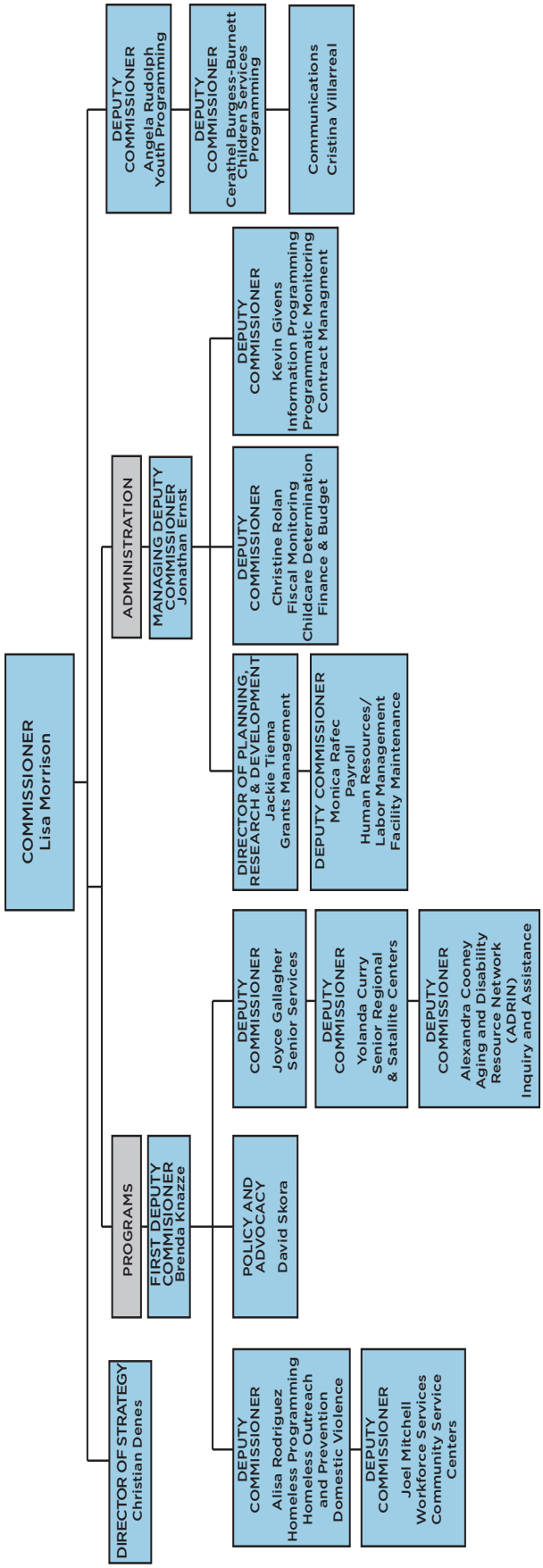
MAJOR CONTRACTS

Vendor Name	Po Description	Po/ Contract Number	Purchase Order Amount Limit	Start Date	End Date
Chicago Metropolitan Battered Women's Network	Domestic Violence Hotline Services	34013	$4,325,225	11/4/2016	11/3/2021
Globetrotters Engineering Corp	Safe Environment And Facilities Management For The Cityof Chicago Head Start Program	27838	$2,811,223	2/1/2014	1/31/2022
Nulinx International, Inc.	Subscription Services For Nulinx Copa System	34352	$1,898,800	1/27/2017	7/26/2019
Accurate Biometrics Inc	Fingerprinting And Criminal Background Check Services For Delegate Agencies	53096	$854,700	8/1/2017	7/31/2022
Catholic Charities Of The Archdiocese Of Chicago	Homelessness Prevention Hotline Services	34012	$450,000	7/1/2017	6/30/2019
School Health Corporation	Purchase And Maintenance Of Vision And Hearing Screening Equipment	76527	$429,250	6/15/2018	6/14/2023

Vendor Name	Po Description	Po/ Contract Number	Purchase Order Amount Limit	Start Date	End Date
The Board Of Trustees Of The University Of Illinois	Homeless Point-In Time (Pit) Research And Analysis	54002	$100,000	2/1/2018	1/31/2020

****Does not include contracts under $100,000.*

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Location	Address	Zip	Phone	Hours
Regional Senior Center-Southwest	6117 S. Kedzie Ave	60629	312-747-0440	8:30 am to 4:30 pm Monday thru Friday 9:00 am to 4:00 pm Saturday
Satellite Senior Center-Abbott Park	49 East 95th Street	60619	312-745-3493	8:00 am to 4:00 pm Monday thru Friday
Satellite Senior Center-Auburn Gresham	1040 West 79th 60620	60620	312-745-4797	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center-Austin	5071 W. Congress Parkway	60644	312-743-1538	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center-Chatham	8300 S. Cottage Grove	60619	312-745-0401	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center - Edgewater	5917 N. Broadway	60660	312-742-5323	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center-Englewood	653-657 W. 63rd Street	60621	312-745-3328	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center-Garfield Ridge	5674B S. Archer Avenue	60638	312-745-4255	8:30 am to 3:00 pm Monday thru Friday
Satellite Senior Center-Kelvyn Park	2715 N. Cicero Avenue	60639	312-744-3799	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center-North Center	4040 N. Oakley	60618	312-744-4015	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center - Norwood Park	5801 N. Natoma	60631	773-775-6071	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center - Portage Park	4100 N. Long	60641	312-744-9022	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center– Pilsen	2021 South Morgan	60608	773-743-0493	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center– Roseland	10426 South Michigan	60628	312-745-1500	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center -South Chicago	9233 South Burley	60617	312-745-1282	8:30 am to 4:30 pm Monday thru Friday
Satellite Senior Center- West Town/Logan Square	1615 West Chicago Avenue	60622	312-743-1016	9:00 am to 5:00 pm Monday thru Friday

UNIONS

- American Federation of State, County and Municipal Employees (AFSCME): 183 Employees
- Teamsters: 1 Employee

SIGNIFICANT DATES

Event	Date	Description
Point in Time Count	Last week in January	Citywide canvass of homeless individuals and families on the street and in on one night
Senior Fest	Second week in September	Celebration of Chicago's Senior Population in Millennium Park
One Summer Chicago Application Launch	Middle of March	Online application launch for One Summer Chicago youth job opportunities
One Summer Chicago Kick Off	First week in July	Event to recognize the start of the One Summer Chicago youth jobs program
Early Learning Application Launch	End of April	Universal application for pre-school programs
One Summer Chicago Wrap up event	End of September	End of summer recognition event for students and job providers
Domestic Violence Awareness Month	October	Citywide events to highlight the impact of violence and abuse on survivors and their families

Request for Proposals (RFPs): In the coming months there are approximately seven to nine RFPs that DFSS plan to release and award contracts for including the Chicago Early Learning RFP that supports high quality programs that provide a continuity of services for children birth to five, a RFP to support and help stabilize 15 satellite senior centers, a RFP for mentoring and other youth programs, and a RFP for additional Domestic Violence shelter beds. The estimated annual value of these RFPs is $216,000,000. Some key dates for the RFPs include:

2019 Delegate Agency RFPs	Program Division	Anticipated Release Date	Anticipated Proposal Due Date	Anticipated Contract Start Date	Annual Amount
Interim Homeless Shelter Beds	Homeless Services	2/26/2019	3/26/2019	5/1/2019	$ 302,000
Senior Satellite Centers	Senior Services	3/6/2019	4/12/2019	5/1/2019	$ 1,200,000
Chicago Early Learning	Children Services	4/2/2019	5/15/2019	12/1/2019	$ 200,000,000
Out of School Time/ Enrichment RFP	Youth Services	4/12/2019	5/14/2019	1/1/2020	$ 6,757,890
Additional Domestic Violence Shelter Beds	Division on Domestic Violence	4/15/2019	5/15/2019	5/1/2019	$ 854,000
Mentoring	Youth Services	5/1/2019	6/4/2019	1/1/2020	$ 5,677,500
Older Relatives Raising Children	Senior Services	5/1/2019	5/31/2019	6/15/2019	$ 121,721
Prevention and Intervention (RISE and Bridges Replacement)	Youth Services	TBD	TBD	TBD	$ 1,734,252
Senior Instructors	Senior Services	TBD	TBD	TBD	$ 200,000

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
1615 W. Chicago Avenue	Elevators in building being repaired and equipment being upgraded	2FM is leading the project	$352,000
Northwest Copernicus Senior Center	New flooring and condensing unit being removed, pavement of parking lot with the storm restrictors being repaired.	2FM is leading the project	$800,000
Northeast Levy Center	Phase 2 of TIF project to change flooring and make cosmetic changes in general purpose room, move exercise room to larger area and change employee area with new flooring and configuration, new fire alarm	2FM is leading the project	$800,000
10 S. Kedzie	New cooling tower being installed due to inadequacies of HVAC.	2FM is leading the project	$447,575.00
Community-Based Early Learning Sites	Early Learning Sites funded by DFSS are currently being tested for lead in water to meet new State licensing requirements that became effective January 2019. To maintain licensure, sites must test by May 1, 2019. Based on the State's requirement to standardize levels at 2.0 parts per billion far below the EPA level there will be some sites that will require remediation.	Head Start, Early Head Start, and Corporate	$1,706,832 over three years (This figure does not include remediation costs)

KEY PERFORMANCE MEASURES

The following performance measures are reviewed on a regular basis and revised, as necessary, on an annual basis.

Division	Metric	Measurement Method	Timing of Measurement	Goal	Current Performance (through end of 2018)
Children Services	Percentage of children meeting and/or exceeding the social emotional benchmark	TS Gold Assessment	Three times a year	Increase by 40 points (during year)	49 point increase
	Family goal setting rate among the bottom 20% (performers) of Early Head Start and Head Start delegate agencies	Entered into COPA database by delegate agencies	Ongoing	Increase by 5% (year over year)	221% increase

Division on Domestic Violence	Clients report better understanding domestic violence issues and how services can improve their well-being and help keep them safe	Client survey reported directly to DFSS	Ongoing	80% of clients (during year)	95%
	Clients seeking an order of protection are granted a plenary order of protection	Reported by delegate agencies to DFSS	Quarterly	33% of clients (during year)	41%
Homeless Services	Number of homeless households identified in the Continuum of Care One List	Reported by delegate agencies into HMIS database	Ongoing	Decrease by 5% (year over year)	10% decrease
	Median number of days homeless for each household housed		Ongoing	Decrease by 5% (during year)	17% increase
	Number of households who are placed into permanent housing		Ongoing	Increase by 5% (year over year)	2% decrease
Human Services	Clients in crisis progress at least one step toward stability in their area of primary need	Reported by DFSS case workers into ECM database	Ongoing	60% of clients (during year)	37%
	Eligible households screened successfully obtain one or more public benefits	Reported by delegate agency to DFSS	Monthly	33% of clients (during year)	30%
Senior Services	New program participants in Senior Centers	Reported by Senior Center staff	Quarterly	15% new clients (during year)	12%
	Long-term nursing home residents who receive a notice of an involuntary discharge will remain in the facility due to ombudsman advocacy	Reported by delegate agencies to DFSS	Quarterly	50% of clients (during year)	70%
Workforce Services	Participants who have enrolled in job readiness programs will obtain employment and retain for 30 days	Reported by delegate agencies into ECM database	Ongoing	75% of clients (during year)	60%
	Number of calls to Re-entry Centers		Ongoing	Increase by 5% (year over year)	10% decrease

Youth Services	Strengthen school-related engagement by increasing attendance for youth enrolled in K-12	Establishing data share agreement with CPS	N/A	N/A	N/A
	Youth report a positive relationship with an instructor and/or mentor in their program	Survey results reported by delegate agencies to DFSS	Annually	75% of participants (during year)	78%
	Decrease arrests among program participants	Establishing data share agreement with CPD	N/A	N/A	N/A

ONGOING PROJECTS

- **Active Contract Management** (with Harvard GPL support) - DFSS is beginning to implement Active Contract Management (ACM) to better support delegate agencies in improving client outcomes. ACM is a set of strategies developed by Harvard GPL that includes convening regular, collaborative meetings with delegates to review real-time data, generate insights on performance trends and shared challenges, and brainstorm and test possible solutions. The DFSS Homeless Services Division piloted the approach with five shelter agencies in the fall of 2018 with the goal of decreasing the average length of homelessness and increasing placement rates into stable housing.
- **Coordinated Case Management** (with Harvard GPL support) - DFSS is piloting a 'whole-family' approach to achieving and sustaining stability for highly vulnerable Chicago households at two of DFSS's Community Service Centers. The initiative will test new strategies to improve coordination across service delivery siloes to better support families with highly complex needs that span multiple service areas and generations. This small-scale pilot targets one high-priority population: households where at least one member is an opportunity youth (age 16-24, disconnected from school, disconnected from work) and a parent. Components of the pilot will include cross-service-area teams to holistically match families to the right services and address barriers in real time, and behind-the-scenes support to lessen the burden of information-sharing and navigation for families.
- **Family Independence Initiative –** Based on the success of the Family Independence Initiative (FII) in other cities such as Baltimore, Boston, and Oakland, the DFSS is partnering with FII in order to help low-income families build assets, create supportive peer relationships, and gain confidence and competence to attain long lasting self-sufficiency. Over the five-year initiative, FII will serve 1,000 families, across the City. After the six months in the program, families are eligible to receive a stipend. The City is investing $900K over three years. Google will invest an additional $1.5M over three years.
- **Flexible Housing Pool (FHP) Launch** - The FHP is a tool to create more units of permanent supportive housing for individuals who are experiencing homelessness and super utilizers of crisis response systems like jails, emergency rooms and hospitals. With the initial investment of $1.8M, the FHP will serve an estimated 50 individuals. ***The long-term goal of the program is to secure $12M to house 750 individuals.***
- **Sustain and Expand Services for At-Risk Three-Year-Old's and Birth-thru-Three Year Old's through the Roll-Out of Universal Pre-K (UPK)–** DFSS will support the expansion of early childhood services in community-based organizations (CBOs), specifically targeted to children younger than four-years-old. In coordination with CPS's expansion of four-year-old only full-day classrooms, DFSS be focused on expanding funding and programming to serve more three-year-olds and infants/toddlers in CBOs. Through technical assistance and an influx of additional state and federal funding, DFSS will be working with community-based providers to adjust their programming in a changing landscape and ensure sustainability and continued access for families. DFSS is focused on ensuring our youngest learners are supported in their earliest years, beginning at birth, with reduced eligibility barriers for families to access critical programs. Community providers play a vital role in educating children birth through age

five, particularly in working families. Through the recent RFP, DFSS will target an additional $50 million of state and federal funding to support young children being served in community-based early learning programs across the City in conjunction with the roll-out of UPK.

- **Youth Reconnection Hubs -** Reconnection hubs are community-based resources designed to help Opportunity Youth better navigate existing resources from a network of providers at a centralized location. In 2019, DFSS is funding and partnering in four youth reconnection hubs. At each hub Opportunity Youth are connected to caring adults who help them navigate the myriad programs and services designed to help them get the support they need and deserve. DFSS and its partners are leveraging the four hubs to better understand: 1) how to coordinate efforts and share best practices across hub partners, 2) how to estimate the true cost of wrap-around service delivery, 3) how to provide guidance on blending and braiding public funds for sustainability and 4) how to help build capabilities within the community-based organizations doing the work.

CHICAGO PUBLIC LIBRARY

CENTRAL PURPOSE

CPL welcomes and supports all people in their enjoyment of reading and pursuit of lifelong learning. Working together, CPL strives to provide equal access to information, ideas and knowledge through books, programs and other resources.

For 146 years, Chicago Public Library has been one of Chicago's premier cultural and educational institutions. It is a place of lifelong learning; a research center; and a source of literature, information and enrichment for the people of Chicago, the State of Illinois and the world. Although the Library has grown dramatically since it first opened on January 1, 1873, its mission has remained the same: to provide and support opportunities for all people to freely read, learn, and discover.

With locations in every neighborhood across the city, CPL is an innovative and inclusive library system for all ages, with universal access, world-class programs, and design excellence. CPL is committed to delivering high quality services and prioritizes responsiveness to evolving patron needs. The Library focuses on increasing literacy, bridging the digital divide, and creating spaces for children, youth and families to play and learn side by side who advance the mission of reading, learning and knowledge. Chicago Public Library remains a critical anchor, serving as social, economic, and learning hubs in our communities and serves our patrons effectively.

Since first opening the doors in 1873, Chicago Public Library has served all Chicagoans with free and open places to gather, learn, connect, read and be transformed.

- CPL's 81 locations provide the innovative library services, technologies and tools Chicagoans need to reach their goals and to establish our city as a competitive force in the global marketplace.
- Chicago's public libraries are that special third place—beyond home and work—where people come to improve their lives, nourish their intellect or savor entertainment.
- The rich collections, state-of-the-art technology, and cultural and public partnerships make CPL a thriving, engaged leader in Chicago's diverse neighborhoods.

KEY FACTS

Chicago Public Library (CPL) is comprised of:

- Central Library: the Harold Washington Library Center open 7 days a week
- 3 regional libraries: Sulzer (north), Legler (west) and Woodson (south), open 7 days a week
- 78 locations open 6 days a week

Annually, 9.5 million patrons visit Chicago Public Library locations to use computers, seek reference assistance, check out materials, attend an author program, take part in a children's program, attend a workshop, view an exhibit, or simply find a quiet place to read or study.

CPL's website receives approximately 10.7 million visits and 47 million-page views, offering patrons 24/7 access not only to the catalog and rich online account services, but also to extensive sources of online information through subscription databases and resource and reading recommendations for all ages prepared by CPL librarians.

Chicago Public Library serves as a key educational resource for Chicagoans. Everyone from toddlers to seniors use the library as a place to read, learn and discover. As the need for continuous, lifelong learning becomes more pronounced and the ways in which people can learn change, CPL supports that learning in a variety of ways: workshops, labs, peer-to-peer connections, tutoring sessions, online and other self-directed activities. In a time when learning has become more personalized, CPL, in collaboration with other institutions in Chicago, supplements traditional education with high-quality programs that expose all Chicagoans to high quality learning experiences.

Libraries are in a renaissance. The Library means something different to everyone. From CPL's youngest patrons enjoying Early Learning spaces to adult learners utilizing Workforce Development services, CPL is working to increase reach and impact and bridge the digital divide. As the largest provider of free internet access in Chicago, CPL also designs and offers programs and services to build digital literacy and 21st century skills. The Library's programming strives to support Chicago's economic development and strengthen a patron's ability to develop, learn and be successful in today's society.

- CPL has over 1.1 million active library card holders in the city, representing 40% of all Chicagoans.
- CPL circulates more than 10.5 million items annually.
- CPL is the largest provider of preschool literacy programs in the city.
- CPL offers the largest, most comprehensive free after-school homework help program in the country, with both in-person and online option.
- During the 2017-2018 academic year, CPL delivered over 118,000 Homework Help sessions with certified teachers, including in-person help, live online assistance, Test Prep sessions, and writing lab submissions.
- 2018 Summer Learning Challenge participation was at an all-time high. Over 110,000 kids read more than 108 million minutes over the summer, representing a 19% increase in minutes read over 2017. Program participation increased by 90% between 2011 and 2018.
- CPL continues to be the largest provider of free technology in the city, from computer and internet access at all branches, to 3-D printers, digital design software, recording tools, and other technology through YOUmedia centers and Maker Labs.
- CPL provided more than 1.7 million people free access to public computers in the library last year.
- CPL provides one-on-one support and digital tools aimed at helping people improve computer skills, as well as prepare for the workforce and apply for jobs.
- CPL offers 24/7 access to library services through the CPL website and apps for android and Apple devices where patrons can read eBooks and magazines and listen to audiobooks; get homework assistance; learn new languages and stream movies, TV and music.
- CPL had over 3.9 million free Wi-Fi sessions last year through all locations.

SERVICES/PROGRAMS

Below are some examples of how CPL nurtures learning, supports economic advancement and fosters civic engagement in every Chicago neighborhood.

FOR CHILDREN & FAMILIES

CPL is committed to providing innovative, high-quality programs and resources for children and families throughout Chicago. In recent years, the Library's focus on family-friendly services has led to substantial growth in learning and academic achievement. CPL has seen significant increases in early childhood services, summer learning, science, technology, engineering, arts, and mathematics (STEAM) programming, and after-school homework help.

Story Time – Children's librarians deliver regular Story Time programs to promote evidence-based child development practices to parents and caregivers, encouraging them to talk and read to their children and model the importance of play for healthy development. CPL devotes its professional workforce of more than 150 children's librarians and library associates across 81 libraries to this task.

Early Learning Play Centers – CPL offer parents of young children (ages 0-5) play spaces in libraries that support early language and social development. These interactive spaces feature books, toys, games and, most importantly, highly trained librarians to guide parents and caregivers to develop their children's early literacy skills. By the end of 2019, forty libraries throughout the city will also have new early learning spaces, with furniture and resources specially designed to support learning and family engagement.

STEAM Team – CPL Launched the travelling STEAM Team in 2015 to reach more children both inside and outside its branches. The team travels around the city, integrating STEAM learning into hands-on early childhood programs in Head Start classrooms; laundromats; women, infants, and children centers; and other community-based organizations all over Chicago. Since 2015, the team has conducted 3,000 class and outreach visits and provided STEAM-based activities to more than 36,000 children.

Homework Help – Chicago Public Library offers the largest and most comprehensive free homework help program in the country, supplementing in-person support from a certified "Teacher in the Library" with on-line tutoring for any subject or writing assignment. CPL provides over 100,000 homework help session per school year, and Chapin Hall research indicates that the program is reaching the students most in need.

Summer Learning Challenge – CPL expanded its summer learning opportunities by turning the traditional Summer Reading Program into the Summer Learning Challenge. This program, designed and delivered in partnership with the Museum of Science and Industry, engages more than 100,000 Chicago children in learning activities throughout the summer. According to research done by Chapin Hall at University of Chicago, participating children have demonstrated 15 percent greater reading gains and 20 percent greater math gains as compared to their peers who did not participate.

Science Connections – Through this unique project, CPL provides materials and programs that bring science to life for the children of Chicago at every neighborhood library. Children also have opportunities to participate in field trips to world class science museums and take-home materials that allow them to continue their science experimentation and discovery at home.

Kids Museum Passport – In partnership with Museums in the Park, adult residents of Chicago are invited to check out a Kids Museum Passport at any CPL location, which gives up to two adults and at least one child under 18 free admission to explore 15 of Chicago's world-class cultural institutions.

FOR TEENS

In 2014, CPL launched a system-wide teen department based on the innovative and effective YOUmedia model. The department now manages 23 YOUmedia centers throughout the city, as well as 20 additional technology-driven teen spaces, with 65 library staff members dedicated to teen services.

YOUmedia – YOUmedia engages teens in a safe and inspiring creative environment that is designed around youth-driven, project-based learning led by mentors. Teens are empowered to experience and create works through cross-disciplinary programming in digital media, computer science, music, literature, fashion, the visual arts and more. Each year, the program engages nearly 4,500 students who reflect a diverse cross-section of and come from every corner of our city: 50% African American; 31% Latino; 9% Caucasian; 7% Asian; and 3% identify as other. The program's deep engagement with teens has resulted in YOUmedia students outperforming their non-enrolled peers on the ACT (more than a half point higher on all four subjects) and in the rates at which they enroll in college (9 percent more likely) according to research done by Chapin Hall.

Chi Teen Lit Fest – In 2018, CPL hosted its third annual ChiTeen Lit Fest, a free two-day event developed for teens, by teens. The fest is the only all-genre literary festival honoring Chicago's young writers and creative writing community. Each year the event has grown, supplemented by programming at CPL branch locations to give students the opportunity to build on skills and ideas developed during the fest. Featured programs included hip-hop lyric writing, theatrical performance, podcasting workshops, writing for young activists, and poetry writing.

FOR ADULTS

CPL offers adults multiple in-person and digital programs and services focused on learning and workforce outcomes, as well as cultural, civic, and literary events, to enrich the lives of adults and help build strong communities throughout the city.

CyberNavigator – CPL provides over 100,000 computer tutoring sessions per year through its neighborhood based CyberNavigator program. CyberNavigators work one-on-one with adult learners on computer, email and Internet basics, online job search and specific computer-based tasks and are supported by an interactive online curriculum designed for new computer users. For two consecutive years, 1,000 participants reported finding jobs with the help of their CyberNavigator.

Chicago Digital Learn – For independent users, CPL and the Public Library Association redesigned and relaunched ChicagoDigitalLearn.org, a customized, self-paced, online tool in English and Spanish. This tool offers internet basics, online job search and specific computer-based tasks, supported by an interactive online curriculum designed for new computer users.

Learning Circles for Online Courses – CPL partnered with Peer 2 Peer University (P2PU) to design Learning Circles: free in-person study groups facilitated by branch librarians to help adult take advantage of high-quality online courses. Learning Circles engage adult learners who may not otherwise have the tools or skills to independently complete an online course, such as Business Writing, Python Programming or Public Speaking, helping participants grow comfortable learning online.

Maker Labs – The Maker Lab, located in CPL's Central Library is Chicago's first free and publicly accessible makerspace. The Lab offers introductory workshops in digital design and fabrication and Open Shop opportunities to deepen adults' creative skills in a collaborative setting. CPL has introduced a diverse public to digital fabrication tools and techniques with 3D printers, laser cutters, a Desktop Mill, electronic cutters. The Maker Lab earned a Social Innovator Award in 2013 and, over the past year, the program has expanded to Woodson Regional Library and Whitney Young Branch. Overall, the Maker Labs host more than 3,000 visitors each month.

One Book, One Chicago – CPL's signature *One Book, One Chicago* program engages Chicagoans around not only one book, but broader its themes relevant to society with programming at all 81 library locations from October through April each year. Adults foster a sense of community by examining the book and theme through multiple perspectives, imagined in literature, presented in politics, or synthesized in music and art. Approximately 50,000 Chicagoans participate in the program each year.

Book Clubs – CPL continues a long literary tradition, hosting adult book discussions at branches across the system. In recent years, a variety of thematically creative and engaging book discussion opportunities have been implemented, including a series based on PBS Masterpiece classics and a series on the World War I centenary.

Main Stage Authors & Lectures – CPL offers a robust series of main-stage programs at the Cindy Pritzker Auditorium in CPL's Harold Washington Library Center throughout the year. Notable recent guests include Justice Sonia Sotomayor, Isabel Allende**,** Judy Blume**,** Valerie Jarrett, and Mavis Staples, among many others.

Money Smart – Since 2001, CPL has partnered with the Federal Reserve Bank of Chicago to present Money Smart financial literacy events. The program started as the Fed's annual Money Smart Week but blossomed into year-round educational programming at CPL locations across the city. Money Smart partners include community groups, financial institutions, government agencies and schools, with programs tailored to the needs of Chicago's diverse population.

Branch Film Screenings – CPL purchased a license to screen films throughout the city, which will lead to approximately 2,000 new programs over the course of the year. Modeled after book clubs, CPL will encourage community engagement for audiences of all ages by showing films and following with facilitated discussions.

Words and Music – Partnering with Ravinia Festival, the Library offers *Words and Music* each summer with free lawn passes to select Ravinia concerts available at all CPL locations. Patrons are able to enhance an evening under the stars at Ravinia by first exploring the music at CPL. Borrowing a page from *One Book, One Chicago*, Ravinia Festival launched *One Score, One Chicago* in 2003 to highlight an important piece of music each season*. One Score, One Chicago* gives a deeper understanding of music to wider audiences, demonstrates that classical music is a living, changing art form and connects the city through classical music.

Digital Library – In 2014, CPL unveiled an entirely new online platform, including a redesigned website and library catalog, supplemented by iOS and Android mobile apps, enabling greater accessibility and convenience. The platform significantly increased content available to patrons.

This comprehensive digital platform enhances every aspect of the library's work. Every signature program has an online component, with its own programmatic page that supplements program activities and in-person events. Users can access homework help, get reading recommendations, chat with a librarian, register for events, or even learn a new language, for free, twenty-four hours a day, seven days a week.

Digitization – In January 2018, CPL redesigned a digital collections website to make it easier for patrons to find and use thousands of images, documents, and artifacts from CPL's special collections on devices of all sizes, including tablets and mobile phones. The Library's extensive collection has expanded dramatically during this period, including thousands of archival images, documents, and artifacts, including the Chicago Park District Photo Archive, Philip David Sang Collection, Millennium Park U.S. Equities Realty Collection, and The Reverend Clay Evans Archive.

Internet To Go – Between 2015 and early 2019, CPL patrons at 13 locations have been able to borrow a Wi-Fi hotspot or a Google Chromebook KitIn this time, more than 20,000 hotspots and another 1,200 Chromebook kits have circulated.

ACCOMPLISHMENTS

CPL has driven building improvements and branch expansions that enrich communities throughout Chicago, but the Library's focus on design excellence extends beyond the buildings. Over the past eight years, the Library has seen $300 million of new investments in people, programs, and capital projects. Investments in people and programs have allowed CPL to lead the way locally, nationally and globally, as a 21st-century center of learning.

The following highlights CPL's recent successes, and it continues to lay the groundwork for the future.

Notable Awards & Acknowledgements Underscores CPL Leadership Nationally & Globally

- 2013 – CPL received a Chicago Innovation Awards/Social Innovator Award for the first-of-its-kind free Maker Lab, offering Chicagoans a hands-on learning environment to together to design and create.
- 2014 – CPL received a National Medal for Museum and Library Service from the Institute of Museum and Library Services at a ceremony hosted by First Lady Michelle Obama at the White House.
- 2014 – CPL was ranked the number one library in the U.S. and third in the world by an international study of major urban libraries conducted by the Heinrich Heine University Dusseldorf in Germany.
- 2014 – CNN Money identified CPL as a primary reason that Chicago ranks among the most innovative cities in the U.S.
- 2014 – CPL's Director of Children's Services, Elizabeth McChesney, is awarded as a Library Journal 2014 Mover & Shaker.
- 2015 – CPL is the first and still only public library system in the US to be recognized with an Excellence Award by the National Summer Learning Association (NSLA) for the program that serves as a national model for summer learning in public libraries.
- 2015 – The Chinatown Branch begins receiving local and national recognition, including Midwest Building of the Year and Best of 2015 Architecture by Chicago Tribune. Chinatown Branch Library is now the most awarded municipal building in Chicago.
- 2016 – CPL received two innovation grants from the Bill & Melinda Gates Foundation, totaling nearly $2 million, to create and share globally the model for designing innovative public library services.
- 2016 – American Library Association's John Cotton Dana Award in strategic marketing for Summer Learning Challenge.
- 2017 – Due to the success of Chicago's program, CPL's Director of Children's Services co-authored "Summer Matters: Making All Learning Count," the guide for the national library community on summer learning.

- 2017 – CPL, with partner the Museum of Science and Industry, earned an award for Leading U.S. Libraries, including a $300,000 grant to enhance, refine, and document highly effective professional development work, and share these techniques with the national library community.
- 2017 – The Learning Circles program, developed by CPL and nonprofit partner Peer 2 Peer University, won a 2017 Digital Inclusion Leadership Award from Next Century Cities and Google Fiber in the category of *Leader in Digital Inclusion Best Practices*.

Innovation & Program Replication

- CPL piloted and grew YOUmedia, an innovative, 21st century teen digital learning with an emphasis on digital media and mentorship. This teen program has been replicated in at least 30 city's museums, libraries, and after school centers nationally as a proven model for college and career success.
- CPL's summer learning program for kids has become the national leader, winning the National Summer Learning Association Excellence Award and instructing hundreds of libraries on the model with Summer Matters: Making All Learning Count.
- The Learning Circles model was created at CPL in partnership with P2PU for adult learners. Since 2015, libraries from Boston to Kenya have replicated the model.
- CPL is the first library system to lend internet Hotspots for patrons to use at home.
- CPL was the first library to circulate robots for teaching coding. CPL is at the forefront of imbedding STEM learning into programming.
- CPL was the first major urban library to offer a free and publicly accessible Advanced Manufacturing Maker Lab in 2013.
- In partnership with Danish libraries, CPL created Human Centered Design tools that have translated into dozens of languages and used in libraries across the globe.
- CPL's Homework Help Program is the largest, most comprehensive in the country. Students can work one-on-one with a teacher after school and access a digital tutor in both English and Spanish every day.
- Chicago Public Library and Chicago Housing Authority entered into a first-of-its-kind community benefits agreement to strengthen Chicago communities by designing co-located buildings that combine affordable housing, strong civic architecture and community anchors that support life-long learning.
- CPL has made unprecedented capital infrastructure improvements over the past 20 years to support the world-class programs as many large urban cities like New York have struggled to maintain their infrastructure.
- Over $300 million has been invested in people, programs, and places since 2011.

Design Innovation

Capital investments over the past eight years have included building improvements and branch expansions that enrich communities throughout Chicago.

During this period, CPL has brought world-class design to Chicago neighborhoods, including the new Chinatown Branch, which has become the most awarded government building in Chicago for its architecture. In 2017, the new flagship Thomas Hughes Children's Library at the Harold Washington Library Center was designed to support evidence-based practices in early childhood education, play-based learning, and STEAM. In addition to being an educational destination for families, it also serves as a lab to test new initiatives, resources, and learning tools.

A truly unique partnership was created between Chicago Public Library and the Chicago Housing Authority over the past several years. This year, CPL has opened three co-located library and housing projects in Irving Park, West Ridge and the Near West Side, designed by world renowned architects.

By late 2019, CPL will have built 12 new library branches, updated, expanded or renovated another 18 existing library branches, opened a new West Side Regional Library, and increased investments in new technology, programs and services.

POSITIONS

of FTE's
854

BUDGET

Fund	Amount
Library Corporate Funding	$62,496,108
Grant Funding	$8,924,000
Total	**$71,420,108**

GRANTS

Grant or Program	Source	Grant Period	Date Awarded	Expiration Date	Grant Amount
System Area Per Capita - FY 19	State	07/18 - 06/19	8/15/2018	6/30/2019	2,131,633
Public Library Per Capita - FY 19	State	07/18 - 06/19		6/30/2019	3,881,661
Direct Appropriation - FY 19	State	07/18 - 06/19		6/30/2019	1,288,800
System Area Per Capita - FY 20	State	07/19 - 06/20		6/30/2020	2,131,633
Public Library Per Capita - FY 20	State	07/19 - 06/20		6/30/2020	3,881,661
Direct Appropriation - FY 20	State	07/19 - 06/20		6/30/2020	1,288,800
Legler Library Renovation	State	03/19 - 02/21	2/6/2019	2/28/2021	4,000,000
Project Next Generation	State		Applied 03/15/19	6/30/2020	40,000

KEY AGREEMENTS

CPL has several rental agreements that are managed by the Department of Fleet and Facility Management (2FM). Additionally, CPL has a partnership with the Chicago Public Library Foundation established through an ordinance approved in January, 1989 to supplement City funding in support of CPL programs such as: Summer Learning Challenge, Teacher in the Library, CyberNavigators, YOUmedia and Maker Labs.

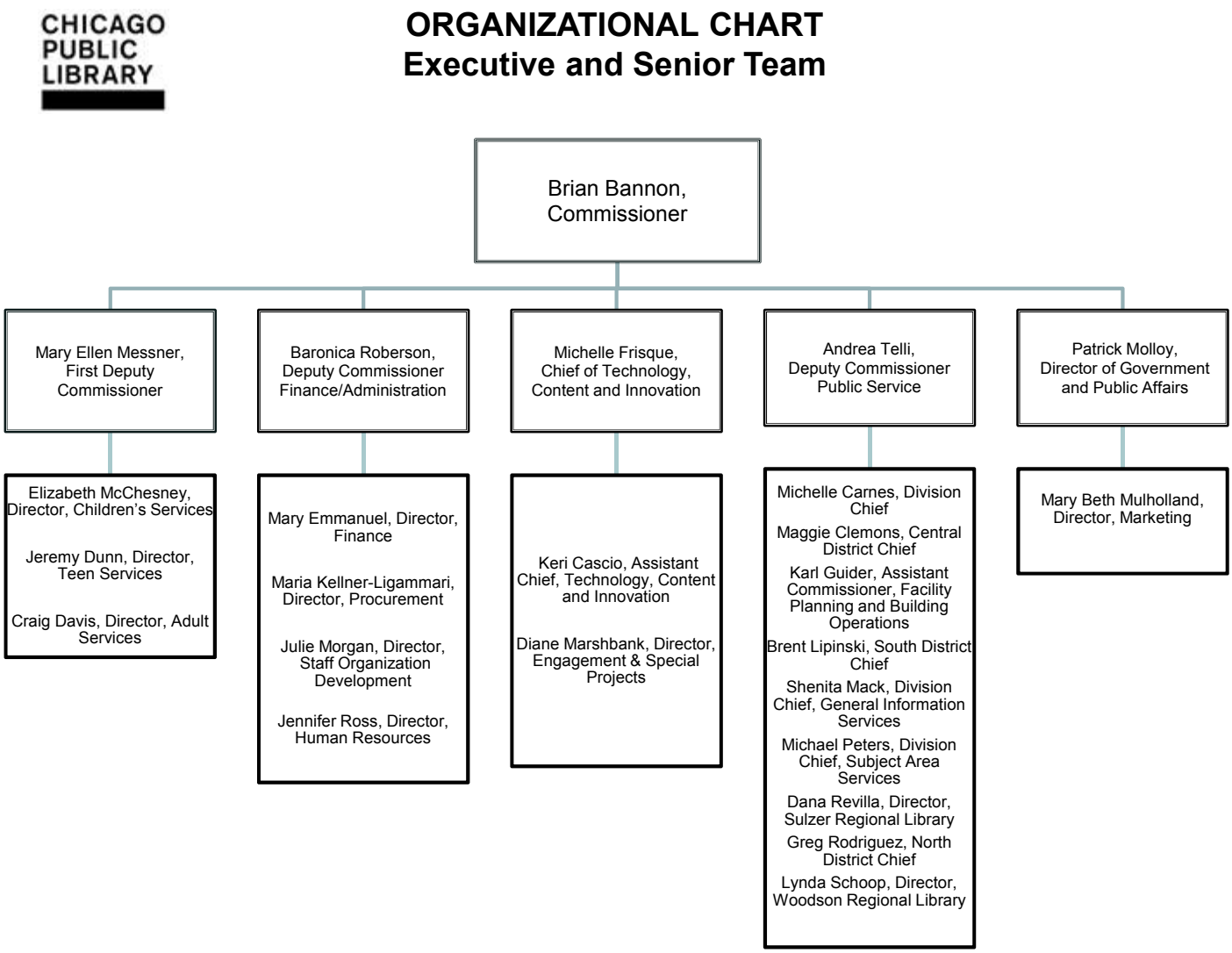
MAJOR CONTRACTS

Vendor	PO#	Contract Amount	Service/Good Provided	Date Entered	Expiration Date
3M/Bibliotheca	52022	$577,982	Theft Detection Gate Maintenance	3/6/2015	3/5/2020
B&L Distributors	28819	$90,450	Consumable Library Supplies	6/1/2014	5/31/2019

B&L Distributors	28755	$656,026	Archival and Conservation Supplies	11/1/2013	10/31/2021
Better World Books	29576	$50,000	Revenue Generating - Sale, Donation, and Recycling of Discarded, Surplus Library Books and Media Materials	6/25/2014	6/24/2019
CBRE	33959	$38,698,035	Harold Washington Library Center Property Management	4/15/2016	4/15/2021
Davis Bancorp	74584	$423,120	Armored Car Services	6/15/2018	6/15/2023
Debi's Piano Tuning	83880	$121,595	Piano Tuning & Maintenance	10/9/2018	10/9/2023
Electronic Risk Consultants, Inc.	59550	$188,724	Parts and Repair Services for Reader printers	7/17/2017	7/16/2022
Frank Cooney Co.	46807	$1,436,225	Various Furniture, Reconfiguration, Storage and Repair	11/1/2016	10/31/2021
Harrison and Company	46809	$5,273,020	Various Furniture, Reconfiguration, Storage and Repair	11/1/2016	10/31/2021
Houchen Bindery	30666	$172,998	Book Binding Services	1/12/2015	1/11/2020
Ingram	28775	$33,444,000	Library Materials and Services	3/18/2016	3/17/2021
Innovative Interface Inc.	34001	$3,176,479	Cloud-Based Library Management System	6/24/2016	6/23/2022
Midwest Office Interiors	46810	$3,570,283	Various Furniture, Reconfiguration, Storage and Repair	11/1/2016	10/31/2021
Midwest Tape	28777	$3,344,400	Library Materials and Services	7/1/2016	6/30/2021
Murnane Paper Company	68892	$99,999	Various Types of Printing Paper	2/20/2018	2/19/2022
Perk Products Inc.	28820	$1,033,848	Consumable Library Supplies	12/1/2013	11/30/2021
Perk Products Inc.	28756	$58,373	Archival and Conservation Supplies	11/1/2013	10/31/2021
Recorded Books	28776	$371,600	Library Materials and Services	10/19/2016	10/18/2021
Tech Logic	59622	$3,750,395	Automated Materials Handling Maintenance and Purchase of Labels, Bins	12/20/2017	12/19/2024

University Products	28757	$67,130	Archival and Conservation Supplies	11/1/2013	10/31/2021

ORGANIZATIONAL CHART



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FACILITY LOCATIONS

LIBRARY	ADDRESS	ZIP CODES	TEL. NO.	SERVICE HOURS
Harold Washington Library Center	400 S. State St	60605	(312) 747-4300	Mon. - Thurs., 9-9; Fri. & Sat., 9-5; Sun., 1-5
Sulzer Regional Library	4455 N. Lincoln Ave.	60625	(312) 744-7616	Mon. - Thurs., 9-9; Fri. & Sat., 9-5; Sun., 1-5
Woodson Regional Library	9525 S. Halsted St.	60628	(312) 747-6900	Mon. - Thurs., 9-9; Fri. & Sat., 9-5; Sun., 1-5
Albany Park	3401 W. Foster	60625	(773) 539-5450	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Altgeld** (CPS)	13281 S. Corliss Ave.	60827	(312) 747-3270	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Archer Heights	5055 S. Archer Ave.	60632	(312) 747-9241	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Austin	5615 W. Race Ave.	60644	(312) 746-5038	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Austin-Irving	6100 W. Irving Park Rd.	60634	(312) 744-6222	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Avalon	8148 S. Stony Island Ave.	60617	(312) 747-5234	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Back of the Yards** (CPS)	2111 W. 47th St.	60609	(312)747-9595	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Beverly	1962 W. 95th St.	60643	(312) 747-9673	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Bezazian	1226 W. Ainslie St.	60640	(312) 744-0019	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Blackstone	4904 S. Lake Park Ave.	60615	(312) 747-0511	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Brainerd	1350 W. 89th St.	60620	(312) 747-6291	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Brighton Park	4314 S. Archer Ave.	60632	(312) 747-0666	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Bucktown-Wicker Park	1701 N. Milwaukee Ave.	60647	(312) 744-6022	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Budlong Woods	5630 N. Lincoln Ave.	60659	(312) 742-9590	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Canaryville	642 W. 43rd St.	60609	(312) 747-0644	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Chicago Bee	3647 S. State St.	60609	(312) 747-6872	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Chicago Lawn	6120 S. Kedzie Ave.	60629	(312) 747-0639	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed

Chinatown	2100 S. Wentworth Ave.	60616	(312) 747-8013	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Clearing	6423 W. 63rd Pl.	60638	(312) 747-5657	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Coleman	731 E. 63rd St.	60637	(312) 747-7760	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Daley, Richard J.	3400 S. Halsted St.	60608	(312) 747-8990	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Daley, Richard M.	733 N. Kedzie Ave.	60612	(312) 743-0555	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Douglass	3353 W. 13th St.	60623	(312) 747-3725	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Dunning	7455 W. Cornelia Ave.	60634	(312)743-0480	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Edgebrook	5331 W. Devon Ave.	60646	(312) 744-8313	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Edgewater	6000 N. Broadway	60660	(312)742-1945	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Gage Park** (Leased)	2807 W. 55th St.	60632	(312) 747-0032	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Galewood-Mont Clare** (Parks)	6871 W. Belden Ave.	60707	(312) 746-0165	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri., 9-5; Sat. & Sun., Closed
Garfield Ridge** (Leased)	6348 S. Archer Ave.	60638	(312) 747-6094	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Greater Grand Crossing	1000 East 73rd St.	60619	(312) 745-1608	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Hall	4801 S. Michigan Ave.	60615	(312) 747-2541	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Hegewisch	3048 E. 130th St.	60633	(312) 747-0046	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Humboldt Park	1605 N. Troy St.	60647	(312) 744-2244	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Independence** (CHA)	4022 N. Elston	60618	(312) 744-0900	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Jefferson Park	5363 W. Lawrence Ave.	60630	(312) 744-1998	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Jeffery Manor	2401 E. 100th St.	60617	(312) 747-6479	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Kelly	6151 S. Normal Blvd.	60621	(312) 747-8418	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
King	3436 S. King Dr.	60616	(312) 747-7543	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Legler*	115 S. Pulaski Rd.	60624	(312) 746-7730	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Lincoln Belmont	1659 W. Melrose St.	60657	(312) 744-0166	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Lincoln Park	1150 W. Fullerton Ave.	60614	(312) 744-1926	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed

Little Italy** (CHA)	1336 W. Taylor St.	60607	(312) 746-5656	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Little Village	2311 S. Kedzie Ave.	60623	(312)745-1862	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Logan Square	3030 W. Fullerton Ave.	60647	(312) 744-5295	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Lozano	1805 S. Loomis St.	60608	(312) 746-4329	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Manning	6 S. Hoyne Ave.	60612	(312) 746-6800	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Mayfair** (Leased)	4400 W. Lawrence Ave.	60630	(312) 744-1254	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
McKinley Park	1915 W. 35th St.	60609	(312) 747-6082	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Merlo	644 W. Belmont Ave.	60657	(312) 744-1139	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Mount Greenwood	11010 S. Kedzie Ave.	60655	(312) 747-2805	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Near North	310 W. Division St.	60610	(312) 744-0991	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
North Austin	5724 W. North Ave.	60639	(312) 746-4233	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
North Pulaski** (Leased)	4300 W. North Ave.	60639	(312) 744-9573	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Northtown** (CHA)	6800 N. Western Ave.	60645	(312) 744-2292	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Oriole Park	7454 W. Balmoral Ave.	60656	(312) 744-1965	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Popular Library at Water Works** (Parks)	163 E. Pearson St.	60611	(312) 742-8811	Mon. - Thurs., 9-7; Fri. & Sat., 9-5; Sun., 1-5
Portage-Cragin	5108 W. Belmont Ave.	60641	(312) 744-0152	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Pullman	11001 S. Indiana Ave.	60628	(312) 747-2033	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Roden	6083 N. Northwest Hwy.	60631	(312) 744-1478	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Rogers Park	6907 N. Clark St.	60626	(312) 744-0156	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Scottsdale	4101 W. 79th St.	60652	(312) 747-0193	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Sherman Park	5440 S. Racine Ave.	60609	(312) 747-0477	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
South Chicago	9055 S. Houston Ave.	60617	(312) 747-8065	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
South Shore	2505 E. 73rd St.	60649	(312) 747-5281	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed

Thurgood Marshall	7506 S. Racine Ave.	60620	(312) 747-5927	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Toman	2708 S. Pulaski Rd.	60623	(312) 745-1660	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Uptown	929 W. Buena Ave.	60613	(312) 744-8400	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Vodak-East Side	3710 E. 106th St.	60617	(312) 747-5500	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Walker	11071 S. Hoyne Ave.	60643	(312) 747-1920	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
West Belmont	3104 N. Narragansett Ave.	60634	(312) 746-5142	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
West Chicago Avenue	4856 W. Chicago Ave.	60651	(312) 743-0260	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
West Englewood	1745 W. 63rd St.	60636	(312) 747-3481	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
West Lawn	4020 W. 63rd St.	60629	(312) 747-7381	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
West Loop	122 N. Aberdeen	60607	(312) 744-2995	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
West Pullman	830 W. 119th St.	60643	(312) 747-1425	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
West Town	1625 W. Chicago Ave.	60622	(312) 743-0450	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed
Wrightwood-Ashburn	8530 S. Kedzie Ave.	60652	(312) 747-2696	Mon. & Wed., Noon-8; Tues. & Thurs., 10-6; Fri. & Sat., 9-5; Sun., Closed
Whitney Young	415 E. 79th St.	60619	(312) 747-0039	Mon. & Wed., 10-6; Tues. & Thurs., Noon-8; Fri. & Sat., 9-5; Sun., Closed

*Legler Branch is scheduled to convert to a regional library, open 7 days @ week, in late April or May.

**Rental or non-City owned location; leases or agreements held by 2FM.

UNIONS

- Teamsters
- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Cindy Pritzker Lecture on Urban Life and Issues (and private dinner)	March 21, 2019 with featured guest Renee Fleming	Key program element of Adult Services Programming
Money Smart Week	March 30 – April 6, 2019; 2020: TBA (date set by Federal Reserve)	Key program element of Adult Services Programming
Spring Learning Challenge	April 12 to April 29, 2019	Key program element of Children Services Programming

ChiTeen Lit Fest	April 26 and 27th	Key program element of Teen Services Programming
Mayor Harold Washington Commemorative Programs and Lecture	April 30, 2019 with featured guest Symone Sanders	Key program element of Adult Services Programming
Zena Sutherland Lecture	May 3, 2019	Key program element of Children Services Programming
STEAM Powered Saturday	May 11, 2019	Key program element of Children Services Programming
Release of Studio in the Library EP - ChiTeen Records	May 22, 2019	Key program element of Teen Services Programming
Printers Row Literary Festival	June 8 & 9, 2019	Key program element of Adult Services Programming
Teen Summer Challenge: We Are Chicago	June 24 - August 17	Key program element of Teen Services Programming
Summer Learning Challenge	June 24 to August 17, 2019	Key program element of Children Services Programming
Chicago Innovation Summit	July 24, 2019	Key program element of Adult Services Programming
Play Ball	August 3, 2019	Key program element of Children Services Programming
Bridges To Citizenship with USCIS Office of Citizenship	August 5 & 6, 2019	Key program element of Adult Services Programming
Back-to-School-A-Palooza Concerts and Events	August 19 to August 31, 2019	Key program element of Children Services Programming
Launch of Library Card Initiative	September	Key program element of Teen Services Programming
YOUmedia 10 Year Anniversary Street Fest Location TBD	September	Key program element of Teen Services Programming
Library Card Campaign Launch	September 3, 2019	Key program element of Children Services Programming
First Day of Teacher in the Library	September 9, 2019	Key program element of Children Services Programming
Summer Learning Challenge Statistics Announcement	September 27, 2019	Key program element of Children Services Programming
One Book, One Chicago – announcement September	October 1, 2019 – April 30, 2020	Key program element of Adult Services Programming
Poetry Day with Poetry Foundation	October 3, 2019, guests TBA	Key program element of Adult Services Programming
Carl Sandburg Literary Award dinner with Chicago Public Library Foundation	October 10, 2019	Key program element of Adult Services Programming
Day of Play	October 12, 2019	Key program element of Children Services Programming
International Games Day	November 2, 2019	Key program element of Adult Services Programming
Teen Services Conference	November 13	Key program element of Teen Services Programming

Small Business Saturday	November 30, 2019	Key program element of Adult Services Programming
Launch of the Teen Winter Challenge	December	Key program element of Teen Services Programming
Best of the Best Announcement	December 2, 2019	Key program element of Children Services Programming
Winter Learning Challenge	December 16, 2019 to January 6, 2020	Key program element of Children Services Programming
Latino Music Festival	October and November - programming dates TBA	Key program element of Adult Services Programming
Cyber Security Action Day	October - programming dates TBA	Key program element of Adult Services Programming

CAPITAL PROJECTS

Capital Project Name	Description	Project Management	Funding Source	Cost	Current Status
Legler Regional Library	Renovation to accommodate regional services, including creation of a Computer Commons, reconfiguration of floor plans, additional community meeting and work spaces; additional power and data throughout; and a Maker Lab and artist's studio.	PBC	GO Bond; ILSOS-Technology Grant; CPL	$ 9,000,000	Construction project in planning; operational plan in progress for 7 days @ week service
Douglass Branch	Complete interior renovation of first floor and lower level with the addition of early learning and teen program spaces; upgrades to meeting rooms and work areas, additional power and data throughout.	2FM	TIF	$ 2,500,000	Construction in progress
Jefferson Park	Exterior and structural improvements; reconfiguration of the floor plan, including early learning and teen areas, and a new circulation desk.	2FM	TIF	$ 1,500,000	Branch closed to the public

South Shore	Envelope, roof and window repairs; elevator repairs; complete interior renovation of first and second floors including the addition of early learning and teen program spaces; new and additional power and data.	2FM	TIF	$ 2,500,000	Branch closed to the public
Merlo	Full gut renovation, including removal of glass storefront and envelope improvements; addition of Early Learning, Teen, meeting, and study spaces.	PBC	Bond	$ 5,200,000	Branch closed to the public
Altgeld	New, 10,000 sq. ft. branch library to be co-located with the New Horizons Early Learning Center	CHA	CHA; NMTC	$ 5,500,000	Site mobilization and construction has begun.

KEY PERFORMANCE MEASURES

Metric	Target Performance	Actual Performance
Circulation	868,945	879,764
# Holds Filled	285,200	293,272
# Holds Placed	189,600	208,794
Program and Event Occurrence	1,340	1,948
Computer Sessions	191,326	121,139
Wifi Sessions	309,343	320,100

ONGOING PROJECTS

2020-2023 Strategy
CPL's 2015-2019 strategy is sun setting and the Library has begun the process of developing the new 2020-2023 strategy, focus, and vision that serves Chicago residents and communities across the city. This plan will respond to the evolving needs of patrons who wish to learn, thrive and grow in the 21st century and will guide the Library's work for the next three years. The next phase of strategy development focuses on aligning CPL's priorities and goals with those of the new administration to project a bold vision for CPL in the future.

Obama Presidential Center – 82nd CPL Branch
CPL and the Obama Foundation announced that a new public library branch will be located in the future Obama Presidential Center. CPL and the OPC will complete the design of the new state-of-the-art public library branch, which serve as CPL's 82nd library and neighborhood anchor and the first in the nation to be housed within a presidential center.

Water Works Library
Work with the Lookingglass Theatre Company to complete design and renovation of the co-located facility.

Galewood-Mont Clare Branch Library
Continue working to find a permanent home for the Galewood-Mont Clare Branch, which has been housed in a small room in a Park District fieldhouse since 2009. This location was intended to be temporary, as CPL only vacated the previous rental location because the landlord owed the City tens of thousands of dollars in fines and fees.

Ongoing Programmatic Partnerships & Projects

- Denmark Cultural Initiative: A multi-faceted collaboration with professionals from Denmark to explore connectedness between the people of Denmark and the U.S. The collaboration includes projects focusing on children, teens and adults.
- App Development – Create a Summer Learning Challenge app for parental engagement (beta phases), as well as an Early Milestone Screening App in partnership with Boston Children's Hospital.
- Maintain partnerships with cultural organizations for the Summer Learning Challenge, such as MSI and Art Institute and Chicago Children's Museum, YMCA, CPS, Chicago Park District, NFL Alumni Association
- Participate in city-wide collaboration to improve and measure our contribution to collective impact through ongoing work with Chapin Hall and Thrive Chicago.
- Ongoing partnerships with Museum of Science and Industry and Adler Planetarium to increase staff capacity and program opportunity that supports learning experiences in a variety of STEM topics such as 3D printing and design, astronomy and robotics.
- Implementation of virtual reality and augmented reality programming in partnership with Microsoft's Limitless Libraries grant.
- Continued expansion of summer internship program in partnership with After School Matters which will employ 150 teens at CPL in summer 2019.

Ongoing Branch Partnerships

- Partnership with the Board of Elections to use 22 libraries as Early Voting sites and 42 locations as Polling Places.
- Partnership with CPS' Office of Early Childhood Programs to use 8-10 libraries as sites for parents to get assistance with the pre-school application process.
- Partnership with the Greater Chicago Food Depository's summer food programs. Over 18,500 meals were provided at 26 library locations in summer 2018.
- Partnership with the Greater Chicago Food Depository to host the Healthy Student Market at Douglass Branch on the first Tuesday and Thursday of the month.
- Partnership with Amita-Presence Health for the Social Worker in the Library Program, currently being piloted at Bezazian and Uptown branches.
- Partnership with Ladder Up to provide tax assistance at the Harold Washington Library Center.
- Operation Warm Partnership: coat and book giveaways in select branch libraries.
- Annual citywide Library Card Initiative in partnership with CPS and archdiocese.

Ongoing and Upcoming Technology Upgrades:

- Replace remaining public desktop computers (approximately 1200) and staff computers (approximately 550) with new up to date computers.
- Upgrade remaining 30 library locations to VoIP phone system
- Upgrade CPL's network infrastructure including firewall and routers. This is a step toward the IT consolidation between CPL and DoIT.

Ongoing Digitization Projects

- IL Writers Project and Chicago Sheet Music Collections - Digitize, create metadata and make available the collections via the online web platform.
- Chicago Elections Database - Create a guide to find information about the City's mayors and alderman both past and present

CITY DEVELOPMENT

DEPARTMENT OF HOUSING
DEPARTMENT OF CULTURAL AFFAIRS AND SPECIAL EVENTS
DEPARTMENT OF PLANNING AND DEVELOPMENT

DEPARTMENT OF HOUSING

CENTRAL PURPOSE AND KEY FACTS

- Make Chicago livable for residents of all income levels by administering programs, projects, policies and initiatives that provide for affordable and mixed-income housing opportunities citywide.
- Provide financial resources for the development of new affordable housing projects and the rehabilitation and preservation of existing affordable housing projects within the framework of five-year housing plans.
- Monitor new and existing City-supported affordable projects to ensure their quality, affordability, and compliance with terms of assistance.
- Support current residents by helping them improve and stay in their homes.

The mission of the Department of Housing (DOH) is to promote the creation and preservation of affordable housing across the city. In implementing this mission, DOH leverages private and public investment and focuses on policies and programs that support diversity in high-opportunity neighborhoods while fostering improved housing investment in low-opportunity neighborhoods that continue to struggle with economic hardships. Between 2014 and 2018, the City's Housing staff disbursed and leveraged about $1.58 billion in resources to create and preserve more than 38,000 units of affordable housing and provided 384,000 Chicagoans with counseling and technical assistance.

DOH was created as an independent City department in 2019. Previously, it operated as a unit within the Department of Planning and Development (DPD). Currently, it shares operations staff with DPD. This report will refer to successes by City Housing staff as part of its previous administration, DPD and the former Department of Housing and Economic Development.

SERVICES/PROGRAMS

Creating and Preserving Affordable Rental Housing

- **Low Income Housing Tax Credit Equity (LIHTC):** Federal income tax credits to support construction or the preservation of multi-family affordable housing. The program also generates private equity investment.
- **Housing Revenue Bonds:** Provides bond financing for developers who build or rehabilitate large housing developments for low- and moderate-income renters. The program also generates private equity investment.
- **Preservation of Existing Affordable Rental (P.E.A.R.):** New in 2018, this program provides reduced-rate refinancing for private debt on residential properties with six or more units, ensuring that at least 20 percent of units remain affordable to tenants below 80 percent AMI for a minimum of 30 years.
- **Opportunity Investment Fund (OIF):** Provides low-cost loans to buyers of multi-family buildings in targeted areas in return for commitment to make a minimum of 20 percent of units affordable for at least 15 years.
- **Low Income Housing Trust Fund (LIHTF):** The LIHTF is a City-funded 501(c)(3) nonprofit organized to provide rental subsidies to landlords for tenants whose earnings do not exceed 30 percent of AMI. It supports about 2,700 very-low-income households annually, including many formerly homeless individuals and families.

Promoting Homeownership

- **City Lots for Working Families:** Developers purchase vacant City-owned lots for $1 each to construct 75 percent affordable and 25 percent market-rate for-sale units. Any land discount over $50,000 will be recaptured through a restrictive covenant on the land. Homebuyers' income cannot exceed 140 percent of Area Median Income (AMI).

- **Neighborhood Lending Program (NLP):** Administered on behalf of DOH by Neighborhood Housing Services of Chicago, NLP provides affordable loans for purchase, purchase-rehab, home improvement and refinancing for emergency repairs. Federal CDBG funds are used to provide direct assistance to low- and moderate-income homeowners and to leverage additional loan capital from a consortium of private lenders. Since 2014, the program has provided $54.4 million in assistance to more than 950 units.
- **Homebuyer Assistance Program**: Citywide program run by the Chicago Infrastructure Trust (CIT) provides up to 7 percent of the purchase price for down payment and closing costs assistance. Income limits are based on FHA or Freddie Mac guidelines. The CIT, through authorized lenders, originate 30-year loans at fixed interest rates. It has provided $2.2 million in assistance to more than 350 homebuyers since its inception in 2016.
- **TaxSmart Mortgage Credit Certificate Program**: Reduces federal income taxes by allowing a tax credit for a portion of a homeowner's mortgage interest paid per year. The current rate of annual savings is 25 percent for new home purchases or 50 percent for home improvement or rehab loans. The tax credit is capped at $2,500 annually. Since 2014, nearly 500 households have received a total of $80 million in benefits under the program.
- **Public Safety Officer Home Buyer Assistance Program**: Pilot program offers a $30,000 forgivable loan to Chicago first responders. Participants must be non-probationary employees in good standing and must be purchasing a home in a designated area. An ordinance for City Council review in April 2019 would change the name to "Community Connections Home Buyer Assistance Program" and expand its availability to the City's career service laborers across several departments.

Assisting Current Residents

- **Roof and Porch Repair Program**: Provides grants for roof and porch repairs to eligible owner-occupants of 1- to 4-unit residential buildings. Assistance is limited to one time for the life of the building, and funding is limited so residents must enter a lottery. Interested parties must register on a date in September and the lottery typically takes place at the end of October. With an average grant of $10,300, the program has served more than 2,100 units since 2014.
- **Emergency Heating Repair Program**: Provides grants to eligible owner-occupants of 1- to 4-unit residential buildings to assist with emergency heating repairs during colder months. The program runs from Nov. 1 to April 1. With an average grant of $7,000, the program has served more than 800 households since 2014.
- **Heat Receiver Program:** When a building does not have functional heat and/or hot water, the City initiates a process for appointing a receiver to make necessary repairs and restore heat and hot water to tenants. The program has served more than 250 households since 2014.
- **Small Accessible Repairs for Seniors (SARFS)**: Provides enabling devices to 1- to 4-unit residential buildings occupied by low- and moderate-income seniors at least 60 years of age. The program provides accessibility upgrades including grab bars, ramps, and other repairs so seniors can maintain their independence. Grants range from $1,000 to $4,999. Since 2014, SARFS has provided $6.1 million in grants to nearly 2,600 households.
- **TIF-NIP**: The Tax Increment Financing-Neighborhood Improvement Program (TIF-NIP) has been providing home repair grants for both single and multi-family residences in eligible Tax Increment Financing (TIF) districts since 1999. Grants are based on the number of units per residence and primarily used for exterior repairs, however, up to 30 percent of the grant may be used for interior repairs that are health and safety related. More than 500 households have received TIF-NIP home improvement grants since 2014.
- **Historic Bungalow Initiative**: To help preserve the Chicago bungalow, a key element of the Chicago's social and architectural history, the Historic Bungalow Initiative provides qualified bungalow and vintage home owners with grants of up to $5,000 for rehab work; Energy$avers matching grants of up to $4,000 for energy efficiency improvements; and free design guidelines to aid owners in maintaining the architectural character of their bungalows. The program, which is administered for DOH by the nonprofit Chicago Bungalow Association, served more than 1,200 households in 2018.

- **The Chicago Community Land Trust (CCLT)**: The CCLT is a City-sponsored 501(c)(3) nonprofit organized to secure long-term affordability of homes and condo units, and currently uses deed restrictions to secure long term affordability, with the ability of owners to participate in a calculated share of any equity appreciation if and when they sell their unit to an income-qualified subsequent purchaser. In addition, the CCLT also has stewardship programs to help owners secure reduced property taxes. These efforts to create educated and self-sufficient homeowners have resulted in an extremely low foreclosure rate within the CCLT inventory and the education of more than 1,000 potential homebuyers since 2007.

Community Development

- **Preserving Communities Together:** DOH takes title to vacant properties identified as abandoned through court abandonment proceedings, court and administrative forfeitures, donations from lenders or owners and the HUD $1 Homes program. These properties are transferred to developers or owner-occupants for rehab and subsequent occupancy by income-qualified residents.
- **Troubled Building Initiative – Multi-Family:** DOH works with Community Initiatives, Inc. (CII), an affiliate of the Community Investment Corporation, and other partners to rehab troubled and/or vacant apartment buildings to preserve these units for low- and moderate-income households. A key strategy of this program is the use of receiverships to gain control of troubled properties. Since 2014, more than 950 units have been preserved and stabilized under this program.
- **Troubled Building Initiative – Single Family:** DOH works with Neighborhood Housing Services Redevelopment Corporation (NHSRC) and other partners to rehab vacant and/or troubled 1- to 4-unit properties for sale or rent to low- and moderate-income households. A key strategy of this program is the use receiverships to gain control of troubled properties. Since 2014, more than 750 units have been successfully restored under this program.
- **Troubled Buildings Initiative – Condo:** DOH works with CII to acquire and secure all condominium units in targeted, distressed condo buildings. CII manages the de-conversion of the condos and disposition of the buildings to developers, who rehab and hold buildings as affordable rental units under regulatory agreements approved by DOH. TBI-Condo also works with the Center for Shared Equity to provide training and technical support for condo associations in low-to-moderate income neighborhoods to ensure their buildings continue to operate and thrive.
- **Chicago Neighborhood Rebuild Program:** An anti-violence, workforce development and community improvement program to provide rehab financing for small, local developers in the high-crime 7th, 10th and 11th Police Districts. It's a partnership with the Chicago Community Loan Fund, CARA and the Safer Foundation that also provides workforce training and placement for at-risk individuals in the same target areas
- **Community Receiver Program (CRP):** In partnership with the Dearborn Realist Board, an African-American real estate trade association, the CRP focuses on building the capacity of local businesses, including contractors, investors and developers, by providing training and technical assistance in the acquisition and development of distressed properties in their neighborhoods, that include the use of the Circuit Court forfeiture and receivership processes. The CRP has engaged more than 300 local stakeholders and businesses to date.
- **Micro-Markets Recovery Program (MMRP):** Originally a response to the Great Recession's foreclosure crisis, the MMRP has continued to focus on improving targeted neighborhoods by providing resources and engaging communities. Through 10 community partner organizations, MMRP programming includes purchase and home improvement grants, foreclosure outreach and counseling, vacant building inventorying, acquisition and redevelopment facilitation, energy efficiency improvement grants, neighborhood marketing, the coordination of lenders, brokers and developers, and neighborhood data analysis. Since its inception in 2011, the program has re-occupied more than 920 vacant residential buildings, accounting for 2,700 units. It has also provided financial assistance to more than 300 residents, and foreclosure and homeownership counseling to more than 900 households.

ACCOMPLISHMENTS

'One Chicago' (2019-2023)
The Five Year Housing Plan for 2019-2023, titled "One Chicago: Strategies for a Thriving City," was developed with extensive public input, including a 120-member Advisory Committee, a 30-member Steering Committee of housing professionals and advocates, more than 150 suggestions from the generation, as well as market and demographic data analysis from the Institute for Housing Studies at DePaul University. The plan approved by City Council focuses on a set of guiding principles:

- Promoting diversity, equity and affordability
- Expanding homeownership
- Supporting vulnerable residents
- Engagement with communities
- Expanding and strengthening partnerships
- Promoting innovation

All told, "One Chicago" makes financial commitments of nearly $1.4 billion in City and leveraged resources to create, preserve and assist more than 40,000 households.

Affordable Requirements Ordinance

The City of Chicago's Affordable Requirements Ordinance requires residential developments that receive upzonings to provide a percentage of units at affordable prices. Staff has instituted a number of changes in policy over the past five years that has greatly expanded affordability options for all Chicagoans. Since 2007, City staff has approved building permits for 837 ARO units in 183 developments, with an additional $93 million in in-lieu fees generated for the construction, rehab, and preservation of affordable housing through the Affordable Housing Opportunity Fund. ARO staff is tracking an additional 136 ARO projects that could generate up to 1,000 additional units, if developed.

- **ARO Expansion:** Approved in 2015, the new Affordable Requirements Ordinance (ARO) requires developers to provide at least 10 percent of required affordable units on-site for all projects that involve a zoning change, City land, or City financial assistance. The ordinance also increased the "in-lieu" fees paid by private developers, which now range from $50,000 per unit in low-to-moderate income areas, to $125,000 per unit in higher income areas, and $175,000 per unit downtown.
- **ARO Pilots:** The Department is implementing three pilot programs to enhance housing affordability in gentrifying neighborhoods: Near North/Near West, the Milwaukee Corridor, and Pilsen/Little Village. The pilots require 15 to 20 percent affordability on site for all projects with 10 or more residential units. Through Q4 2018, 14 projects in the Near North-Near West ARO Pilot are projected to produce about 1,300 new affordable units, and 10 projects in Milwaukee Corridor Pilot Area are projected to produce about 100 new affordable units. The first two pilot programs, Near North/Near West and Milwaukee Corridor, were launched in 2017, and will sunset on Dec. 31, 2020. The Pilsen/Little Village pilot program, which began in January 2019, sunsets on Dec. 31, 2023.
- **Affordable Housing Opportunity Fund (AHOF):** AHOF, largely funded by ARO in-lieu fees, has provided critical funding for more than 30 affordable housing projects, supporting the construction of 2,500 units of affordable housing in neighborhoods across the City. It's also provided about 1,200 annual rental subsidies for very-low-income households through the Chicago Low Income Housing Trust Fund. In addition, AHOF has provided funding for a range of affordable housing programs, including the Opportunity Investment Fund, P.E.A.R., the Micro Market Recovery Program, Community Receiver and Neighborhood Rebuild, the Flexible Housing Pool, and the 606 Neighborhood Improvement Program.
- **Large Scale ARO Commitments:** Over the past year, ARO staff worked in conjunction with DPD to secure substantial affordability commitments from three major development projects: Lincoln Yards, The 78 and the River District. Lincoln Yards requires a 1,200-unit commitment at full build out, half of

which must be met on site. An additional 300 units may be built within three miles, and the final 300 units will be met with a $39 million payment to AHOF. The 78 triggers a 2,000-unit ARO requirement at full build out, at least 500 of which will be on site. The balance will be built within two miles or the nearby Pilsen/Little Village Pilot Area, and by an AHOF payment topping $85 million. The River District, at full build out, will require more than 800 affordable units, all built on site.

SRO Preservation Initiative

Approved in 2014, the SRO ordinance provides substantial opportunities to affordable housing developers to purchase privately owned SRO buildings that are up for sale, which will help preserve housing options for people who would otherwise face homelessness. The initiative's goal was to preserve 700 SRO units by 2020. Through the end of 2018, Housing staff's work through the ordinance has doubled that, preserving more than 1,400 SRO units.

Preservation of Existing Affordable Rental (P.E.A.R.)

Developed in 2018, this program provides reduced-rate refinancing for private debt on residential properties with six or more units, ensuring that at least 20 percent of units remain affordable to tenants below 80 percent AMI for a minimum of 30 years. The first project under this initiative supported the rehabilitation of 42 units in 18 Albany Park properties through a $2 million loan that will maintain affordability of 15 units for at least 30 years.

606 Neighborhood Improvement Program
Rolled out in October 2018 in response to gentrification pressures brought on by the 606 Trail, the program seeks to help long-time homeowners address deferred maintenance and home improvements to create a suitable living environment and stay in their neighborhood. DOH is currently reviewing 256 applications for the program.

Third Ward Parade of Homes
Announced in 2017, the Parade of Homes is an innovative partnership to convert vacant, City-owned land in Bronzeville into market-rate, single-family homes. It's part of the City's ongoing efforts to incentivize the creation of vibrant, mixed-use communities. Over the next several years, the project will build up to 45 homes on South Prairie, Calumet and Indiana avenues.

Building Neighborhoods and Affordable Homes Program
The pilot program aims to bring single-family homebuyers to five targeted neighborhoods: Englewood Square, North Lawndale, South Lawndale, Humboldt Park/Garfield Park and Woodlawn. The program provides purchase assistance to buyers of homes constructed under the City Lots for Working Families program. The maximum grant amount is $60,000.

Lathrop Homes Redevelopment

A Tax Increment Financing (TIF) district created on the North Side in 2016 is supporting the redevelopment of the historic Julia C. Lathrop Homes public housing complex as a mixed-income community. Located on 21 acres along the Chicago River's North Branch, the project includes approximately 1,100 units built over multiple phases. The $170 million first phase includes the renovation of 14 buildings into a mix of 413 family and studio apartments.

Flexible Housing Subsidy Pool

The Flexible Housing Subsidy Pool (FHSP) is a one-of-a-kind supportive housing rental subsidy model that combines housing and rental subsidy expertise with intensive case management to effectively house residents who are experiencing homelessness. The FHSP establishes a rental subsidy source that allows the City of Chicago to quickly house and provide supportive services to some of Chicago's most challenging and costly homeless populations, including individuals who are high utilizers of emergency rooms and the criminal justice system. The program brings together an unprecedented partnership that includes the Chicago Housing

Authority (CHA), the Department of Family and Support Services (DFSS), the Department of Public Health (CDPH), the Chicago Department of Planning and Development (DPD) and the Corporation for Supportive Housing. In December 2017, the Mayor introduced an ordinance to dedicate $500,000 for FHSP from AHOF and $500,000 in 2018 corporate funds. The CHA will contribute $800,000 in HUD funds that was approved by the CHA board in November 2017.

LIHTC QAP Update

The LIHTC Qualified Allocation Plan was updated in 2017 to address issues of housing segregation. Priority tiers and preferences encourage development in both opportunity areas and transition areas, while also seeking projects that emphasize income diversity. This was the first LIHTC round completed since 2011. The City committed to hosting rounds every two years in an effort to promote better transparency and predictability and subsequently reduce development costs.

POSITIONS

of FTE's
85

BUDGET

DOH is heavily funded by grants, particularly CDBG and HOME, with minor costs attributable to the Corporate Fund. Only about 1 percent of the 2019 operating budget comes from the Corporate Fund. The Department also generates about $1 million per year in monitoring and compliance fees that are paid into the Corporate Fund, further reducing its impact.

Fund	Amount
Corporate Fund	$4,348,251
AHOF	27,528,513
TIF Admin	209,664
CDBG	29,586,524
HOME (incl. carry-over)	70,555,000
Other Grants	16,198,000
TOTAL	**$148,425,952**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
CDBG	Federal	01/01/2019	12/31/2019	$29,586,524
HOME (anticipated for FY19)	Federal	Anticipated in July, 2019	12/31/2023	$20,300,000
HOME (carry-over)	Federal	various	various	$50,255,000
Rental Rehab (anticipated program income incl. carry-over amount of $4.765M)	Federal	01/01/2019	TBD	$6,139,000
Low Income Housing Trust Fund	State	Q1 and Q3 2019	TBD	$5,700,000
Foreclosure Prevention Program (carry-over)	State	01/01/2018	12/31/2019	$580,000
Abandoned Residential Property Relief (Round 2 carry-over)	State	05/26/2017	05/25/2019	$1,200,000

Abandoned Residential Property Relief (Round 3)	State	06/13/2018	06/12/2020	$2,579,000

KEY AGREEMENTS

Partner/Organization	Service / Good Provided	Date Entered	Expiration Date
Chicago Low Income Housing Trust Fund	Agreement (PO # 89554) to provide rent subsidies to landlords for rents to very low income tenants	07/01/2018	06/30/2021
Chicago Community Land Trust	Grant and Service Agreement (PO # 24326) to assist CCLT in preserving long-term affordability of housing units created through public subsidies	08/16/2009	12/31/2019
Neighborhood Housing Services of Chicago (NHS)	Administrator of TIF / Neighborhood Improvement Program (NIP) Various: 47th / Halsted, 63rd & Ashland, 119th & Halsted, 119th & I-57, Bronzeville, Central West, Englewood, Midwest, South Chicago, West Woodland, Woodland.	Various dates 2014 - 2016	Expires once funds are exhausted under each agreement.
NHS	Administrator of "606" Bloomingdale Trail Home Improvement grants.	May, 2018	May 2020
NHS	Administrator of Neighborhood Lending Program (NLP). Provides mortgage loans and services for: Purchase, Purchase/rehab, forgivable down-payment, closing cost grants, targeted home improvement grants.	January, 2019	December 2020
Chicago Infrastructure Trust (CIT)	Administrator for Home Buyer Assistant Program. CIT works in conjunction with twenty-five authorized lending institutions to provide down-payment assistance	June, 2016	Ends once funds are exhausted.
Koal	Emergency Heating and Weatherization repairs for low-moderate income homeowners with no heat during the winter.	10/14/2016	4/14/2019
OAKK	Roof, porch and general small repairs for low-moderate income homeowners with leaky roof and unsafe porches.	11/01/2016	4/30/2019
Historic Chicago Bungalow Association	Housing delegate agency provides energy retrofit grants, certifies Chicago bungalow homes, provides workshops on relevant topics such as "How to Weatherize Your Vintage Home	January, 2019	December 2020

Small Accessible Repairs for Seniors program (SARFS) Fourteen (14) Community Based Organizations (CBO's)	SARFS delegate agencies provide enabling devices to 1-4 unit residences occupied by low-moderate income seniors, one agency provides RAMPS for accessibility to their homes.	January, 2019	December 2020
Technical Assistance-Community (TACOM) program Twenty-one (21) CBO's	TACOM housing delegate agencies provide information and referrals on affordable housing resources and services.	January, 2019	December 2020
Technical Assistance-City wide (TACIT) Eighteen (18) non-for profit organizations	TACIT delegate agencies provide specialize services city-wide on one of the following categories: tenants' rights and responsibilities, landlord counseling, fair housing, conflict resolution, preservation of affordable and subsidized housing, education and technical assistance to other non-profits, legal assistance to seniors.	January, 2019	December 2020
Housing Counseling Centers (HCC) Twelve (12) HUD-Certified counseling agencies	HCC's delegate agencies provide; homebuyer education, post-purchase education, and face to face personalized pre-purchase counseling	January, 2019	December 2020
Foreclosure Prevention and Housing Counseling (FPHC) Seven (7) HUD-certified counseling agencies	FPHC's delegate agencies provide; post-purchase education and face to face personalized foreclosure prevention and loss mitigation with loan servicers.	January, 2019	December 2020
Chicago Community Land Trust (CCLT)	Promotes and supports homeownership opportunities for affordable buyers and supports the city's Affordable Requirement Ordinance (ARO) buyers.	2006	December 2019
Chicago Neighborhood Rebuild Program (Chicago Community Loan Fund, or CCLF)	Promotes community based workforce development for ex-offenders and offers reductions in acquisition costs and construction loans for small local developers	2017	July 2020
TIF Purchase Rehab Program (CIC and Neighborhood Housing Services, or NHS)	This program supports community stabilization by assisting developers with a grant up to 50% of the cost of acquisition and rehab, to acquire and rehab vacant, multi-family residential properties. The Developer provides up to 50% of units as affordable at 50% AMI for 15 years. The program focuses on areas where there is currently a weak or inactive market and sufficient TIF funds available	2011	December 2021

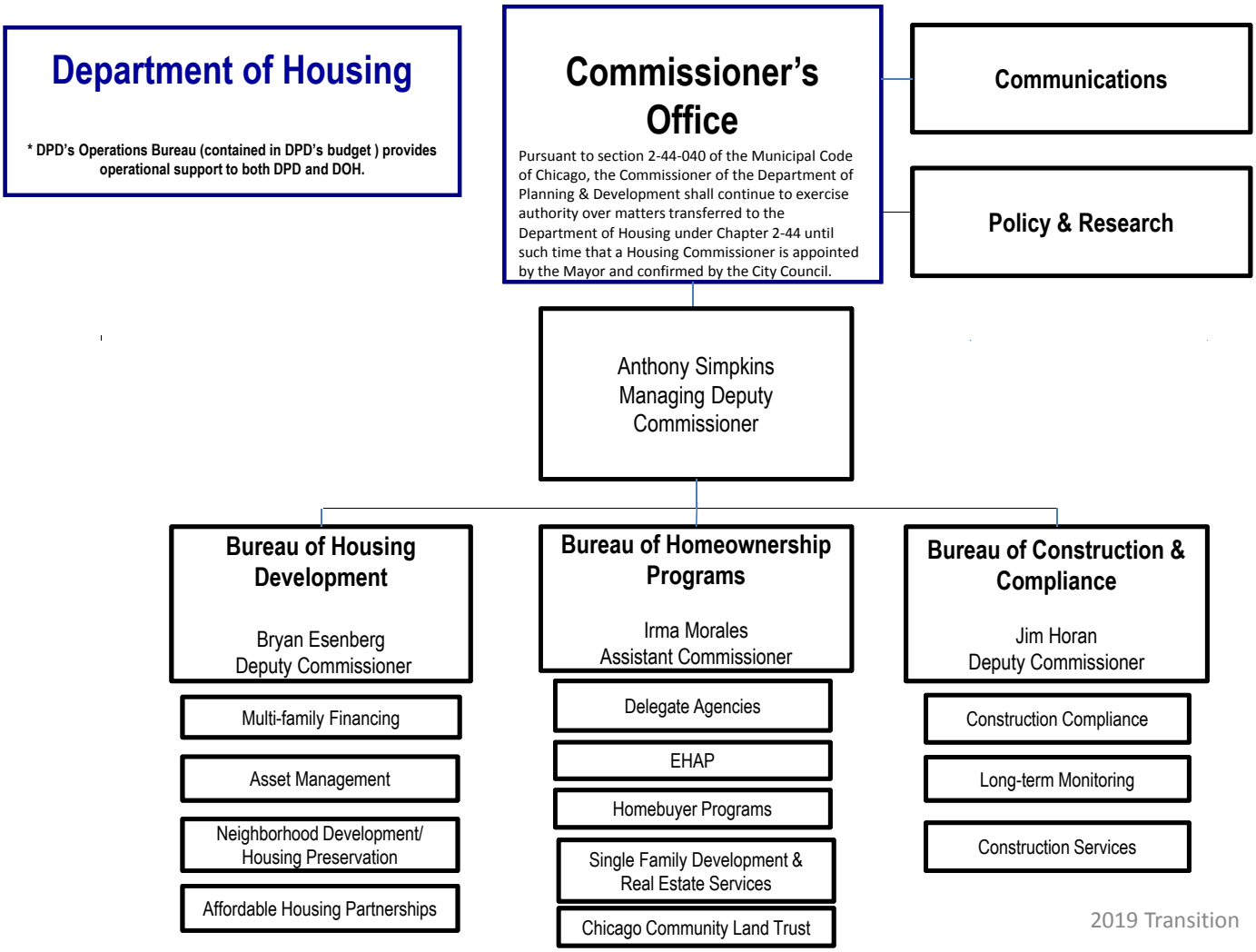
Micro Market Recovery Program (Local Initiative Support Corporation, or LISC Chicago)	Housing Stabilization, Rehab and Reoccupation program strategically addressing the needs of low to moderate and at risk communities	2011	December 2019
Community Receiver Program (Dearborn Realist Board)	Community developers and contractors receive capacity building support in the form of training specific to both the Court Receiver and the Forfeiture processes. Trainees also have the opportunity to build relationships with judges and city staff connected to these activities.	2017	2019
Troubled Building Initiative (CIC and NHS)	Collaborative group from Department of Buildings, Department of Law, CPD, Department of Housing and City funded Contractors charged with addressing Dangerous conditions in single and multi-family residential properties city-wide	2011	December 2020
Cook County Land Bank	A Memorandum of Understanding to facilitate productive uses on vacant, abandoned, and tax delinquent properties within Cook County.	June 2014	Continues until either party terminates with 30 days notice

MAJOR CONTRACTS

Vendor	PO/Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
Oakk Construction Company, Inc.	47754	Under the Job Order Contracting (JOC), this vendor is the GC in repairing/installing porches for low/mod income Chicago homeowners/ tenants	$7,000,000	11/01/2016	04/30/2019 Time extension is pending
Oakk Construction Company, Inc.	47144	Under the Job Order Contracting (JOC), this vendor is the GC in repairing/installing roofs for low/mod income Chicago homeowners/tenants	$9,000,000	11/01/2016	04/30/2019 Time extension is pending
Koal Enterprises Inc.	46305	Under the Job Order Contracting (JOC), this vendor is the GC in repairing/installing/ restoring heat for low/ mod income Chicago homeowners/tenants	$5,000,000	10/14/2016	04/14/2019 Time extension is pending

Globetrotters International	81492	Heat Receiver Services	$5,400,000	1/16/2019	1/15/2025
Elderly Housing Development and Operations Corp (EHDOC)	TBD (new contract is being developed by DPS); old PO# 23861	Property Management Services for the North Park Village Apartments	TBD	TBD	TBD
Delegate Agency Agreements for Various Housing Programs (Approx. 80-85 contracts)	various	Delegate agency services include housing consulting services to potential homebuyers and homeowners, small repairs/ ramps for seniors, small loans for repairs, assistance to troubled buildings etc.	Various: the range is from $15k to $3.1M	01/01/2019	12/31/2020

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
DOH Main Office	121 North LaSalle, Room 1000	60602	312-744-4190	Mon – Fri, 8:30 a.m. – 5 p.m.
DOH Construction & Compliance Bureau	30 North LaSalle, 2nd Floor	60660	312-744-0493	Mon – Fri, 8:30 a.m. – 5 p.m.

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
Chicago-Cook County Analysis of Impediments to Fair Housing Choice – Agreement – kickoff	April 30, 2019	An agreement with Enterprise Community Partners to lead the regional collaboration between the City, Cook County, and CHA to assess the current state of fair housing issues and develop community-informed and evidence-based goals and strategies to address the identified fair housing issues.
Unused volume cap - $75M TaxSmart – Mortgage Credit Certificate (MCC) – Series 2019	May 16, 2019	Issuance of MCC's through participating lenders to qualify home-buyers. MCC credit (up to 25% of the mtg. interest paid annually goes directly on their individual IRS 1040 tax return) Homeowners must have a tax liability to see the tax credit.
9% LIHTC Bi-Annual Funding Round	Summer 2019	Funding round for the 9% Low Income Housing Tax Credits.
TIF/NIP roll out Central West	Summer 2019	TIF home improvement grants to homeowner occupants within the TIF district.
LIHTC QAP Update	Summer 2019	A new round of LIHTC QAP is anticipated to be rolled out this summer.
Roof and Porch Program 2020 Rollout	September 12, 2019 (roll-out) October 2019 (lottery)	Low-to-moderate homeowner occupants of 1-4 unit properties can enroll their property address to participate on a lottery drawing to apply for 2020 program assistance.
Emergency Heating Assistance Program opens	November 1, 2019	Low-to-moderate homeowner occupants of 1-4 unit properties without heat during the winter season can apply for assistance to repair or replace furnaces or boilers in their unit.

KEY PERFORMANCE MEASURES

2014-18 Five-Year Plan Goals

Program Area	Commitments	% Of Goal	Units	% Of Goal
Affordable Rental	$ 1,370,916,668	132.8%	26,088	92.8%
Homeownership	$ 141,031,583	68.6%	2,188	63.2%
Home Preservation	$ 72,369,693	98.0%	9,947	98.7%
Totals	**$ 1,584,317,944**	**120.8%**	**38,223**	**91.7%**

ONGOING PROJECTS

- **Pilsen and Little Village Outreach:** The Pilsen Little Village ARO Pilot was developed following engagement and meetings with affordable housing developers active in Pilsen and Little Village. Since it went into effect on January 1, DOH and DPD staff have met with groups in Little Village to engage local organizations in implementing programs that will be funded by the Pilot, and DOH will continue to engage grassroots local organizations to ensure that the Pilot is implemented effectively.
- **Assessment of Fair Housing:** The City's Commission on Human Relations, Department of Housing and OBM, in conjunction with regional partners including Cook County Government, Chicago Housing Authority, and surrounding municipal jurisdictions, have agreed to partner in the assessment of fair housing in accordance with AFH regulations. The City is developing a Consolidated Plan, as a requirement of the CDBG program, which will include the assessment of fair housing. For this purpose the OBM has identified $125,000 and executed a grant agreement with Enterprise Community Partners, an Illinois nonprofit, to lead, coordinate and engage community outreach.
- **KBK's Englewood MF** is a multi-family affordable housing development for low-income families being built on City-owned land at 5900 S. Halsted St. Closes May 30, 2019.
- **Holsten-Parkside** is a multi-family affordable housing development with the CHA at 1029 N. Cleveland Ave. Closes Sept. 30, 2019.
- **Casa VeraCruz** is a multi-site refinancing project at 967 W. 19th St. Closes Sept. 30, 2019.
- **Hope Manor Village** is a multi-family affordable housing development for homeless veterans at 6200 S. Green St. Closes Sept. 30, 2019.
- **Roosevelt Vet Safehaven** is a multi-family affordable housing development for homeless veterans at 2920 W. Roosevelt Road. Closes Sept. 30, 2019.
- **Celadon-Roots** is a multi-family affordable housing development rehabilitation in an appreciating area at 4921 N. Whipple St. Closes Oct. 30, 2019.
- **Teachers Square** is a multi-family affordable housing development for teachers in an appreciating area at 2620 W. Hirsch St. Closes Nov. 30, 2019.
- **C.A.R.E. (Corinthian) Manor** is a multi-family affordable housing development for families at 4531-55 W. Washington Blvd. Closes Dec. 30, 2019.
- **Oakwood Shores 2B** is a multi-family affordable housing development with the CHA for families at 534 E. Pershing Road. Closes Dec. 30, 2019.
- **NHP Covent** is an SRO rehabilitation project at 2653 N. Clark St. Closes Dec. 30, 2019.
- **Emmitt Street** is a multi-family, transit-oriented affordable development at 2620 N. Milwaukee Ave. Closes Dec. 30, 2019

- **Edge Alliance** is a multi-family affordable preservation project at 1251 S. Sawyer Ave. Closes Dec. 30, 2019.
- **18th & Wabash SRO** is an SRO rehabilitation project at 1800 S. Wabash Ave. Closes Dec. 30, 2019.
- **Grace Manor Apartments** is a multi-family affordable housing development at 1345 S. Kedvale Ave. Closes Dec. 30, 2019.
- **Pershing Oakwood** is a single-family development at 3901 S. Lake Park Ave. A closing date is pending.
- **312Moxie Builders** is a single-family development at 4426-34 S. Vincennes Ave. Design issues are being resolved and a closing date is pending.
- **Bloom on Marquette** is a single-family development at 1345-57 E. Marquette Road. Environmental remediation is starting in April 2019, and a closing date is pending.

DEPARTMENT OF CULTURAL AFFAIRS AND SPECIAL EVENTS

CENTRAL PURPOSE AND KEY FACTS

The Department of Cultural Affairs and Special Events (DCASE) is dedicated to enriching Chicago's artistic vitality and cultural vibrancy. DCASE is the City of Chicago department responsible for managing Millennium Park—the #1 attraction in the Midwest—as well as the historic Chicago Cultural Center and other cultural venues; presenting major festivals including the Chicago Blues Festival, Chicago Jazz Festival, Taste of Chicago, and many other special events; and coordinating public art, markets, cultural grants, and film and TV productions across the city.

Annually, DCASE presents approximately 2,000 cultural programs for an audience of well over 25 million residents and visitors.

Additionally, DCASE extends arts programming into all 77 Chicago community areas through financial grants and strategic partnerships with City departments and sister agencies including the Chicago Park District, Chicago Public Library (CPL), and Chicago Public Schools (CPS)—and markets Chicago's cultural assets to a worldwide audience with Choose Chicago.

SERVICES/PROGRAMS

- **2019 Year of Chicago Theatre**: The City of Chicago and the League of Chicago Theatres have designated 2019 as the "Year of Chicago Theatre." This citywide, year-long focus on theatre is the first of its kind in the nation. DCASE previously organized the 2017 Year of Public Art and the 2018 Year of Creative Youth. *[Ongoing, citywide]*
- **Chicago City Markets**: Across Chicago, downtown and throughout the city's neighborhoods, the farmers and community markets managed by DCASE sell fresh fruits, vegetables, plants, and flowers. Many markets also feature prepared foods, live music, and work by local artisans. This program includes Chicago's oldest open-air market, Maxwell Street Market (see listing for Maxwell Street Market for additional detail) *[May-October, citywide including Daley Plaza Farmers Market; ongoing, Maxwell Street Market]*
- **Chicago Cultural Center**: Originally completed in 1897 as Chicago's first central library, the stunning landmark Chicago Cultural Center is home to two magnificent stained-glass domes, as well as a year-round schedule of free art exhibitions, performances, tours, lectures, films, family activities, music, and more. *[Ongoing, 78 E. Washington St.]*
- **Chicago Film Office**: A division of DCASE, the Chicago Film Office leads the City's effort to attract and enhance the production of feature films, television series, commercials, documentaries, and all forms of local screen entertainment. *[Ongoing, citywide]*
- **Chicago Public Art Program**: The public art collection managed by DCASE includes more than 500 artworks exhibited in an estimated 150 municipal facilities around the city including police stations, libraries and CTA stations. Additionally, the Public Art Program administers the Percent for Art Ordinance, which stipulates that a 1.33% of the cost of constructing or renovating municipal buildings and public spaces be devoted to original artwork on the premises. *[Ongoing]*
- **Clarke House Museum**: Built in 1836 for Henry B. Clarke, the Clarke House is Chicago's oldest house. The house shows what life was like for a family in Chicago during the city's formative years before the Civil War. Located in the Chicago Women's Park in the Prairie Avenue Historic District, the house is now operated as a museum by DCASE and is open for free public tours on Wednesdays, Fridays, and Saturdays. *[Ongoing, 1827 S. Indiana Ave.]*
- **Cultural Grants Program**: The Cultural Grants Program provides financial support via its Individual Artists Program (funding for individual artists) and the CityArts Program (funding for nonprofit organizations) as well as in-kind support through its ArtsSpace Program (venue support for nonprofit organizations). *[Ongoing, citywide]*

- **Free, Free, Free!**: A monthly e-newsletter and website, "Free, Free, Free!" provides a curated list of free cultural programs, events, and activities happening throughout the city in our libraries, museums, cultural centers and parks. *[Ongoing, citywide]*
- **Jumping Jack Program**: Every summer, the Jumping Jack Program delights thousands of children across the City of Chicago. An inflatable playground, the Jumping Jack is available for free—limited to Residential Block Parties within the city limits of Chicago—via an application process on a first-come, first-served basis. *[May-September, citywide]*
- **Maxwell Street Market**: A Chicago tradition of bargains and bargaining with an international flavor, the Maxwell Street Market offers an eclectic mix of food and finds and some of the best Mexican and Latin street food in the city. *[Ongoing, 800 S. Desplaines St.]*
- **Millennium Park**: Millennium Park is Chicago's town square, the #1 attraction in the Midwest and among the Top 10 most-visited sites in the nation. It is also the anchor of an urban cultural campus (Millennium Park Campus) that includes the Chicago Cultural Center, Maggie Daley Park and The Art Institute of Chicago. Free public programing includes art exhibitions, dance and theatre performances, family fun, films, music, nature activities, workouts and more. *[Ongoing, 201 E. Randolph St.]*
- **Special Events Permitting**: DCASE oversees the permitting process for over 700 special events including neighborhood festivals, parades, and athletic events in communities across Chicago.

LAKEFRONT FESTIVALS AND SPECIAL EVENTS:

- **Chicago Air and Water Show:** Featuring military and civilian flight aerobatics, historic aircraft, simulated water rescues and parachute teams, the Chicago Air and Water Show is one of the largest and longest-running free admission events of its kind. [August; North Avenue Beach]
- **Chicago Blues Festival**: With a diverse lineup celebrating Chicago's music legacy, the Chicago Blues Festival features live music performances by over 100 national, international and local artists that shine a spotlight on the genre's contributions to soul, R&B, gospel, rock, hip-hop and more. *[June, Millennium Park]*
- **Chicago Gospel Music Festival**: The Chicago Gospel Music Festival features local and national artists from traditional choirs to contemporary urban styles at the largest free outdoor gospel music festival of its kind. *[May/June, Chicago Cultural Center and Millennium Park]*
- **Chicago House Music Conference and Festival**: DJs and live performances showcase the various sounds and styles of house music, the musical form born in Chicago that has gone on to revolutionize dance music internationally. *[May, Chicago Cultural Center and Millennium Park]*
- **Chicago Jazz Festival**: The Chicago Jazz Festival showcases the greatest jazz artists from Chicago and around the world across the city during new, extended festival dates. *[August/September; Millennium Park, Chicago Cultural Center and citywide]*
- **Chicago Kids and Kites Festival**: Free kite kits are provided for children to construct, decorate, and fly. Other family activities such as professional kite flying demonstrations, face painting and balloon artists. *[May; Cricket Hill in Lincoln Park, Lake Shore Dr. and Montrose Dr.]*
- **Chicago Memorial Day Parade and Wreath Laying Ceremony**: The City of Chicago's Memorial Day Parade honors all men and women who made the ultimate sacrifice in defense of our country. The parade is preceded by a Wreath Laying Ceremony at the Eternal Flame Memorial at Daley Plaza. *[May, State St. from Lake St. to Van Buren St.]*
- **Chicago Riverwalk Summer Programming**: From daytime fishing to evening fireworks, the Chicago Riverwalk offers a full slate of free summer fun along the 1.25-mile active waterfront in the heart of the city. Chicago Riverwalk programming is presented by DCASE in collaboration with the Chicago Park District, Choose Chicago, the Department of Fleet and Facility Management (2FM), and the vendors and boat tour operators along the Chicago Riverwalk. *[May-October, Lake Shore Dr. to Lake St.]*
- **Chicago SummerDance**: Dancers of all ages and skill levels are invited to take part in one-hour dance lessons followed by live music and dancing at the largest outdoor social dancing series in the nation. The series culminates at the SummerDance Celebration in Millennium Park. *[June-August; Grant Park, Spirit of Music Garden: 601 S. Michigan Ave., other Chicago Park District locations, and Millennium Park]*
- **Christmas Tree and Holiday Celebrations**: Celebrate the holiday season at the official Chicago Christmas

Tree Lighting, sing holiday favorites at Caroling at Cloud Gate on Friday evenings, and glide across the McCormick Tribune Ice Rink. *[November-December, Millennium Park]*

- **Millennium Park Summer Music & Film Series**: Grab a seat in the pavilion or bring a picnic for the Great Lawn and enjoy the free outdoor movies and concerts at Chicago's architectural gem, the Jay Pritzker Pavilion. *[June-August, 201 E. Randolph St.]*
- **Taste of Chicago**: A cultural experience for all your senses, Taste of Chicago is the nation's premier free outdoor food festival showcasing the diversity of Chicago's dining scene, alongside a smorgasbord of cooking demonstrations, music concerts, dance performances, art activations, family activities and more. *[July, Grant Park]*
- **World Music Festival Chicago**: The festival features 50 artists and ensembles representing over 20 countries and regions of the world. *[September; Millennium Park, Chicago Cultural Center and citywide]*
- **YAS! Fest (Youth Arts Showcase)**: Free and open to the public, YAS! Fest is a celebration of Chicago's creative youth – featuring music, spoken word, dance, theatre, and more throughout the Millennium Park Campus. *[September; Millennium Park and other locations TBD]*

ACCOMPLISHMENTS

Current Accomplishments:

- DCASE exceeded its ambitious 2018 revenue goal of $13.2 million by $389,505, generating $13.6 million from corporate sponsorships, private event rentals, concessions, and ticketed experiences at Taste of Chicago and the McCormick Tribune Ice Rink in Millennium Park.
- A record-breaking 10 TV series filmed in Chicago in 2018. Last year, Chicago Film Office projects generated $423 million in Illinois spending and 13,797 jobs, employing a diverse local workforce.
- In 2018, the DCASE Cultural Grants Program awarded 340 grants totaling $1.7 million to artists and organizations in 90% of Chicago's wards—up from 70% in 2016.
- Chicago is a city of festivals, with some 700 neighborhood events facilitated by DCASE each year.
- The Chicago City Markets program delivers more than 60 markets to wards across the city, with an emphasis on underserved communities.
- DCASE partnered with the Chicago Park District to bring 2,000 cultural events to 77 neighborhoods via the Night Out in the Parks program last year.
- DCASE partnered with 2FM and others to bring new public art, free events and more visitors to the award-winning Chicago Riverwalk, a top destination for residents and visitors alike.
- An estimated 1.5 million residents and visitors attended the 2018 Taste of Chicago, which showcased 72 local eateries including 25 new vendors, employed over 3,000 people, hired 600 artists and performers, and contributed $106 million to the local economy.
- DCASE presented 80+ free concerts, films and special events at the Jay Pritzker Pavilion in Millennium Park, featuring mariachi, house, gospel, blues, jazz, classical, opera, Broadway and more.
- DCASE extended the 40th Annual Chicago Jazz Festival (August/September 2018) from four days downtown to 10 days citywide, including free concerts in 10 neighborhood venues.
- DCASE completed the last 15 of our 50x50 neighborhood arts projects last year, commissioned during the 2017 "Year of Public Art" using matching funds from aldermen.
- In 2018, DCASE convened various groups to strengthen and build connections across Chicago's cultural landscape, including youth arts organizations, arts educators, the theatre industry, the jazz community, and film industry professionals. DCASE also recently helped to establish the Water Tower Arts District and the Cermak Arts Corridor.
- DCASE has made a concerted effort to increase and promote Latinx cultural programming, working with the National Museum of Mexican Art, the Puerto Rican Arts Alliance, Segundo Ruiz Belvis Cultural Center, the Chicago Latino Theater Alliance, and the Chicago Latino Film Festival. In 2018, Latinx attendees at festivals and venues increased significantly, by more than 60% over previous years. Overall, Latinx audience at DCASE programs is now 18%—and much higher at Maxwell Street Market (55%) and

Chicago SummerDance (39%).

- Newly established in 2018, the DCASE Visitor Experience team manages the first impression and overall experience of guests. They manage Volunteer, Education and Tour programs – and consider the wayfinding, amenities, customer service, and more at city festivals, events, and venues. Last year, DCASE's volunteer corps increased from 62 to 104—a gain of 42 volunteers.
- The DCASE marketing division has made great strides using digital media to advance the arts agenda of the City of Chicago—increasing our social media engagement (558,000+ total followers), e-news subscribers and app downloads. Additionally, the Communications team generates a significant amount of positive press coverage for Chicago's culture locally, nationally, and internationally. More than 32,000 people came out to witness history at the 2018 launch of Art on theMART. A result of Chicago's first Public Art Plan, this multi-million-dollar investment by Vornado is the largest permanent digital art projection in the world.
- And more than 10,000 people attended our new creative youth festival across the Millennium Park campus this fall—the culminating event of the 2018 "Year of Creative Youth." Throughout 2018, DCASE celebrated Chicago's creative youth and the mentors who inspire them in collaboration with CPS, CPL, the Chicago Park District and more than 100 youth arts organizations.

Historical Accomplishments:

- In 2017, DCASE released the first-ever Chicago Public Art Plan, during the "Year of Public Art."
- In 2013 and 2014, Choose Chicago released its Chicago Cultural Tourism Benchmark and Strategy—inspired by the 2012 Chicago Cultural Plan.
- In 2013, Chicago Public Schools released its Arts Education Plan—inspired by the 2012 Chicago Cultural Plan.
- In 2012, DCASE released the Chicago Cultural Plan—the first new plan for strengthening the city's arts and cultural sector in more than 25 years.

POSITIONS

of FTE's
78

BUDGET

Fund	Amount
Special Events & Municipal Hotel Operators Occupation Tax Fund	$34,365,399
TOTAL	**$34,365,399**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Partners in Excellence – Illinois Arts Council	State	01/01/2019	08/31/2020	$57,900
Community Arts Access – Illinois Arts Council	Federal pass thru	02/01/2019	08/31/2020	$145,000
Chicago Cultural Center Exhibitions – Terra Foundation	Private	TBD	TBD	$175,000

Year of Chicago Theatre – Joyce Foundation, Bayless Foundation, McCormick Foundation, Chicago Community Trust, Millennium Park Foundation, BMO Harris	Private	01/01/2019	12/31/2019	$450,000
Maxwell Street Market – National Endowment for the Arts	Federal	08/01/2018	08/31/2020	$50,000
Millennium Park Workouts – Millennium Park Foundation	Private	04/01/2019	01/31/2020	$125,000
Farmers Market Program – USDA	Federal	TBD	TBD	$240,000
Year of Chicago Theatre – National Endowment for the Arts	Federal	TBD	TBD	$100,000
MLK Interfaith Breakfast – Various Funders	Private	01/01/2019	06/30/2019	$57,000
Chicago SummerDance and World Music Festival Chicago – Chicago Park District	Private	01/01/2019	12/31/2019	$25,000
Fulk Family Foundation – Chicago Cultural Center Restoration Grant	Private	TBD	TBD	$10M

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Millennium Park Foundation	Millennium Park Concession Agreement (MPF is currently in negotiations to transfer the Millennium Park Concession Agreement from Park Grill to the Foundation)	PENDING	PENDING
Millennium Park Foundation	Grant agreement for Millennium Park	12/21/2001	Ongoing
Chicago Park District	Supports "Night Out in the Parks," a series of free arts and cultural activities throughout Chicago's community park space	04/20/2015	Annual
Choose Chicago	Trade show promotion grant agreement	01/01/2017	12/31/2019

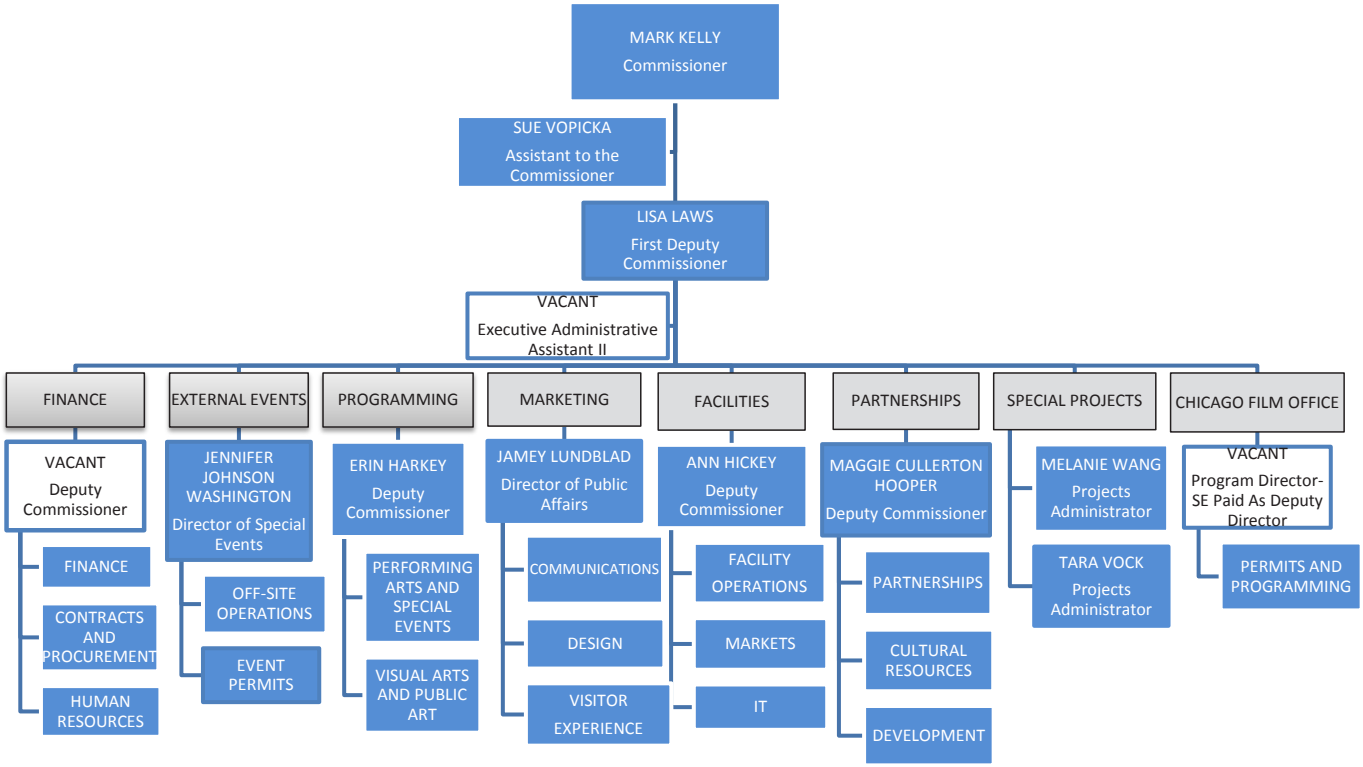
MAJOR CONTRACTS

Vendor	Po/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
MB Real Estate Services Inc	33323	Property Management And Event Support Services For Millennium Park And Various Dcase Properties	$48,966,864.00	8/2/2016	8/1/2021

United Security Services, Inc.	31057	Armed Security Guard Services (Transfer From Po # 25023)	$3,785,828.10	9/1/2011	8/31/2021
Skytech Enterprises, Ltd	33833	Event Support Services For City Festivals	$2,292,600.00	1/5/2016	1/4/2021
Marquee Event Group Inc	70649	Rental Of Risers For Various Festivals And Events	$1,481,242.00	3/29/2018	3/28/2023
Marquee Event Group Inc	76630	Rental Support Of Equipment And Supplies For City Festivals And Events (Transfer From Po # 24845)	$1,058,349.06	4/20/2018	4/18/2019
Ravenswood Special Events Inc	55365	Site Preparation Services	$1,458,450.00	2/24/2017	2/23/2020
Kobotech	77503	Stage Production Management	$1,200,063.00	5/22/2018	12/31/2019
Marquee Event Group Inc	76630	Rental Support Of Equipment And Supplies For City Festivals And Events	$958,349.06	4/20/2018	4/18/2020
Chicago Event Graphics Inc	30050	Custom Signs And Banner Printing, Installation And Repair	$777,236.00	5/19/2014	5/18/2019
Amoonjump4u, Inc.	37200	Inflatable Services For City Jumping Jack Program	$625,000.00	3/16/2016	3/16/2020
Fellowship Fleet	30030	Ground Transportation Services	$486,850.00	2/25/2014	8/24/2019
Illinois Restaurant Association	77864	Food, Beverage And Ticket Management For Taste Of Chicago	$300,000.00	5/24/2018	5/24/2019
Technotrix Inc	69080	Rental Of Stage For Summerdance Program	$180,000.00	1/19/2018	1/18/2023
Knox-Array Event Production	76074	Rental Of Mobile Stages For City Festivals And Events	$129,600.00	5/31/2018	5/30/2023
Oosterbaan Scaffolding	44424	Rental Of Stage Scaffolding For City Festivals	$116,920.00	8/10/2016	8/9/2021

Airad	83332	Led Screen And Production Services	$85,190.00	6/15/2018	6/14/2020
Technotrix Inc	80313	Rental Of Stage Lighting Equipment For City Festivals	$80,500.00	8/6/2018	8/5/2023
Canada Ticket Inc	64457	Printing Of Food And Beverage Tickets For Taste Of Chicago	$79,680.00	5/1/2018	4/30/2021
Chicago Honey Co-Op	53187	Beekeeping Services	$39,156.00	3/17/2017	3/16/2020
Washburne Culinary	80087	Taste Of Chicago, Taste Oasis Management Services	$17,900.00	6/15/2018	6/14/2019

ORG CHART



DCASE Cultural Advisory Council as of 12.12.18

Name	Title, Affiliation
Carol L. Adams	President & CEO, Urban Prescriptives, Inc.
Jeff Alexander	President, Chicago Symphony Orchestra Association
Homer Hans Bryant	Founder & Artistic Director, Chicago Multi-Cultural Dance Center
Antonia Contro	Artist
Kevin Coval	Co-Founder and Artistic Director, Louder Than a Bomb
Nora Daley Conroy, Chair	Civic Leader
Barak adé Soleil	Performance Artist/Creative Practitioner
Graham Elliot	Chef/Owner, Graham Elliot Bistro
Jeanne Gang	Founder and Principal, Studio Gang Architects
Theaster Gates, Jr.	Director, Arts + Public Life/Office of the Provost Professor, Department of Visual Arts University of Chicago
Marj Halperin, Vice Chair	Executive VP & Partner, Hawthorne Strategy Group
Carlos Hernandez	Founder and Executive Director, Puerto Rican Arts Alliance
Mary Ittelson	Life Trustee, Museum of Contemporary Art
Ra Joy	Civic Entrepreneur
Eileen LaCario	Vice President, Broadway in Chicago
Shirley R. Madigan	Chairman, Illinois Arts Council Agency
Maria Pinto	Founder/Creative Director, M2057 by Maria Pinto
Heather Ireland Robinson	Executive Director, Jazz Institute of Chicago
Jane M. Saks	Founding President and Artistic Director, Project&
Michael Patrick Thornton	Artistic Director and Co-Founder, The Gift Theatre
Howard A. Tullman	Executive Director, Ed Kaplan Family Institute for Innovation and Tech Entrepreneurship, IIT
Amanda Williams	Principal, AW| Gallery
Ernest C. Wong	Founding Principal and President, Site Design Group, Ltd.
David Woolwine	Founder, Impact Squared Group
Chay Yew	Artistic Director, Victory Gardens Theater
Angel Ysaguirre	Executive Director, Court Theatre

FACILITY LOCATIONS

Building Name	Address	Hours of Operation	Phone Number	Facility Use
Chicago Cultural Center	78 E. Washington Street, Chicago, IL 60602	M-F: 10am - 7:pm; Sa and Su: 10am - 5pm	(312) 744-3316	Office space, galleries, private events, DFSS space
Chicago Avenue Pumping Station	821 N. Michigan Ave, Chicago, IL 60611	M-F: 10am - 7pm; Sa and Su: 10am - 5pm	(312) 337-0665	Lookingglass Theatre Company, "Water Works" CPL space
City Gallery in the Historic Water Tower	806 N. Michigan Avenue, Chicago, IL 60611	M-F: 10am - 7pm; Sa and Su: 10am - 5pm	(312) 742-0808	Art gallery
Clarke House Museum	1827 S. Indiana, Chicago, IL 60616	W, F, Sa: 1pm - 2:30pm	(312) 744-3316	Museum
Expo 72	72 E. Randolph Street, Chicago, IL 60601	M-F: 10am - 7pm; Sa and Su: 10am - 5pm	(312) 744-6630	Art gallery, office space, Hot Tix booth
Gallery 37 Center for the Arts	66 E. Randolph Street, Chicago, IL 60601	M-Sa: 9am - 4:30pm	(312) 742-1461	Office space, studios, event space
Millennium Park	201 E. Randolph Street, Chicago, IL 60602	Daily: 6am-11pm	(312) 742-1168	Music pavilion, public art, gardens, private events

UNIONS

- AFSCME

SIGNIFICANT DATES

Event	Date	Description
33rd Annual Interfaith Breakfast Celebrating the Life of Rev. Dr. Martin Luther King, Jr.	January 18, 2019	Annual breakfast with civic and faith leaders (Marriott Marquis Chicago)
It's Showtime, Chicago!	February 11, 2019	Kickoff celebration for Year of Chicago Theatre in conjunction with Chicago Theatre Week (Chicago Cultural Center)
Exhibition: goat island archive – we have discovered the performance by making it	March 30-June 23, 2019	Exhibition celebrating performance group Goat Island (1986–2009) and the 2019 Year of Chicago Theatre (Chicago Cultural Center)
Chicago City Markets	May-October 2019	Farmers and community markets (Daley Plaza and citywide)
Chicago City Markets Summer Season Kickoff	May 9, 2019	Announcing the student winners of the 12th Annual Reusable Bag Design Contest (Daley Plaza)
Chicago Riverwalk Summer Programming	May-October, 2019	From daytime fishing to evening fireworks (Lake Shore Dr. to Lake St.)

Chicago Riverwalk Summer Season Kickoff	May 13-19, 2019	Opening events for the Chicago Riverwalk (Lake Shore Dr. to Lake St.)
Chicago Memorial Day Parade and Wreath Laying Ceremony	May 25, 2019	Parade produced by the City of Chicago (State St. from Lake St. to Van Buren St.)
4th Annual Chicago House Music Conference and Festival	May 24-25, 2019	House music conference and festival (Millennium Park and Chicago Cultural Center)
34th Chicago Gospel Music Festival	May 31-June 1, 2019	Gospel music festival (Millennium Park and Chicago Cultural Center)
36th Annual Chicago Blues Festival	June 7-9, 2019	Blues music festival (Millennium Park)
Millennium Park Summer Workouts	June-August, 2019	Fitness classes (Millennium Park)
Millennium Park Summer Music & Film Series	June-August, 2019	Concerts and movies presented by the City of Chicago (Millennium Park)
23rd Annual Chicago SummerDance	Wednesdays-Sundays, June 27-August 24, 2019	Dance lessons, live music and dancing (Grant Park and citywide)
39th Annual Taste of Chicago	July 10-14, 2019	Food, music and arts festival (Grant Park)
The Big Deal at Maxwell Street Market	August 4, 2019	Relaunch event for Chicago's oldest open-air market (800 S. Desplaines St.)
61st Annual Chicago Air and Water Show	August 17-18, 2019	Air show (North Avenue Beach)
41st Annual Chicago Jazz Festival	August 23-September 1, 2019	Jazz music festival (Millennium Park, Chicago Cultural Center and citywide)
3rd Annual SummerDance Celebration	August 24, 2019	Dance competitions, lessons, social dancing and performances (Millennium Park)
21st Annual World Music Festival Chicago	September 13-29, 2019	World music festival (Millennium Park, Chicago Cultural Center and citywide)
Exhibition: Chicago Architecture Biennial	September 19, 2019-January 5, 2020	Largest international survey of contemporary architecture in North America (Chicago Cultural Center and citywide)
2nd Annual YAS! Fest (Youth Arts Showcase)	September 21, 2019	A showcase of creative youth—featuring music, spoken word, dance, theatre and more (Millennium Park)
McCormick Tribune Ice Rink	Mid-November 2019-Mid-March 2020	Ice rink, skating lessons and special events (Millennium Park)
106th Christmas Tree and Holiday Celebrations	November-December 2019	Municipal Christmas tree, lighting ceremony and special events (Millennium Park)
Caroling at Cloud Gate	Fridays, November 29-December 20, 2019	Holiday concert series and sing-along (Millennium Park)
Dance-Along Nutcracker®	December 8, 2019	Holiday family event with live music and dancing (Chicago Cultural Center)

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
Millennium Park Repairs	Pritzker Mechanical Room Leak, Southeast stairway at Columbus and Monroe, Washington and Madison Stairways	Capital/Bond Funds	$3,775,000
Chicago Cultural Center Façade Repair and Restoration	In 2014 and again in 2018, the City (2FM) performed a critical examination of the Cultural Center façades as required by the ordinance. $4M will allow for necessary and structural repairs in assessment to be addressed and the project is initiated to begin in early April 2019. Work in April will start with Michigan and Randolph Street façade repairs and all repairs are anticipated to substantially complete by end of 2019.	2FM	$4M

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Total number of programs and services	Program audit	2012	n/a	2,000/year
Number of cultural grants	CyberGrants	2018	n/a	340 grants totaling $1.7 million
Distribution of cultural grants	CyberGrants	2018	100% of wards	90% of wards (vs. 70% in 2016)
Special event permits issued	Office systems	Annual	n/a	700+/year
Film and TV permits issued	Chicago Film Office	2018	n/a	520
Economic impact: Film and TV	State of Illinois	2018	Increase (vs. $423 million in 2017)	$474 million
Attendance: Millennium Park	Electronic sensors	2016	n/a	20 million/year
Attendance: Chicago Cultural Center	Guest counts	Annual	n/a	800,000+/year
Attendance: Chicago Blues Festival	Crowd estimates	2018	n/a	500,000
Attendance: Taste of Chicago	Crowd estimates	2018	Maintain or increase (vs. 1.6 in 2017)	1.5 million
Attendance: Chicago Air and Water Show	Crowd estimates	2018	Maintain	1 million
Economic impact: Chicago Blues Festival	Market research	2013	n/a	$43 million
Economic impact: Taste of Chicago	Market research	2016	Maintain or increase (vs. $106 million in 2013)	$106 million

Economic impact: Chicago Air and Water Show	Market research	2013	n/a	$78 million
Revenue generated	Office systems	2018	$13,189,750	$13,579,255 (exceeded goal by $389,505)
Audience satisfaction	Market research	2018	n/a	95% ("excellent" or "good" ratings)
Audience diversity: Latinx attendees	Market research	2018	60% increase (vs. 11% of total audience in previous years)	18% of total audience (note: 55% at Maxwell Street, 39% at SummerDance)
Volunteers	Volgistics	2018	50% increase (vs. 62 in 2017)	104
Social media reach	Facebook, Twitter, Instagram, Snapchat, YouTube	2018	Increase (vs. 491,000 in 2017)	558,000+ followers

ONGOING PROJECTS

THEATRE

Transform the local theatre industry via the Year of Chicago Theatre.

- Capture the momentum of the Year of Creative Youth (2018) for the Year of Chicago Theatre (2019)—creating opportunities for youth to experience theatre.
- Encourage dialog within Chicago's theatre and philanthropic communities around inclusion and equity issues—seeking to expand the geographic scope of Chicago theatre, especially on the city's South and West sides.
- Develop new audiences for theatre, increase ticket sales, and position theatre as the "fearless soul of Chicago."
- Produce theatre activations and theatre-themed public programs at Millennium Park, the Chicago Cultural Center, Taste of Chicago and other DCASE festivals.
- Provide more funding and support from civic, philanthropic, arts, and business leaders.

MILLENNIUM PARK CAMPUS + CHICAGO RIVERWALK

Continue to develop the Millennium Park Campus—including the Chicago Cultural Center—and the Chicago Riverwalk to support arts and culture across the City of Chicago.

- Collaborate with 2FM, Choose Chicago, and other partners to position the Chicago Riverwalk as a top cultural attraction and Chicago's second waterfront.
- Complete and share the new Master Plan for the Chicago Cultural Center. Engage stakeholders and launch a fundraising campaign.
- Collaborate with the Chicago Architecture Biennial to plan for and launch its 3rd edition—in September 2019 at the Chicago Cultural Center and beyond.
- Strengthen the programming, partnerships, operations, marketing and visitor experience for the Chicago Cultural Center and Millennium Park, making them more purposeful and seamless.
- Advance the Millennium Park Campus as "Chicago's Town Square," identifying new ways to collaborate with Campus partners and tenants.

PUBLIC ART

Advance public art as a defining characteristic of our city.

- Continue to enact the Public Art Plan released in 2017, including changes to the Percent for Art Ordinance.
- Launch a public process for the new Mural Registry, including graffiti art in Chicago, identifying the thousands of existing murals across the city and adding more.
- Lay the foundation for the establishment of a Public Art Fund, serving neighborhoods across Chicago including underserved communities.
- Convene cultural and community organizations to help advance our Public Art efforts.
- Commission dynamic new public artworks for the Chicago Riverwalk.
- Involve more local artists and showcase Chicago's vibrant theatre scene via Art on theMART.

MARKETS

Build community through neighborhood markets across Chicago.

- Transform and relaunch the iconic Maxwell Street Market, recruiting more vendors and increasing attendance. Activate our National Endowment for the Arts grant for place-making at Maxwell Street.
- Continue to strengthen the Chicago City Markets program, including farmers markets and community markets in neighborhoods across Chicago.
- Develop a shop at the Chicago Cultural Center featuring the wares of local artisans, integrated with our Chicago City Markets.
- Support local artists, entrepreneurs and small businesses at our markets, festivals, special events and venues.
- Develop an online/digital process for Chicago City Markets vendor applications and Special Events Permitting.

DIVERSITY, EQUITY, AND INCLUSION

Consider diversity, equity, and inclusion as a critical component of every program plan, process, and policy.

- Create a minority recruitment plan for every vacancy before posting, for a more diverse pool of qualified candidates and a more diverse staff overall.
- Create minority recruitment plans for all contract solicitations and bid opportunities.
- Present festivals, events, and exhibitions (and hire artists) that reflect the vibrant diversity of the City of Chicago.
- Continue to celebrate Chicago's Black music legacy with exhibitions and events, including our House Music, Gospel Music, Blues, and Jazz festivals.
- Grow our programming for Chicago's Latinx community, which comprises one third of our city's population.
- Develop marketing strategies to attract audiences that reflect the diversity of our city, including Chicago's Latinx community.

CAPACITY BUILDING

Increase earned and contributed income—and strengthen internal systems—to improve DCASE's ability to fulfill our important mission.

- Increase our revenue and corporate sponsorships. Create a "ticketless" Taste of Chicago by 2020 to increase food and beverage sales.
- Launch the Chicago Cultural Fund to enable online giving and individual contributions.
- Increase our foundation support, including generous support from the Millennium Park Foundation.

- Hire more new talent, filling full-time and intern vacancies. Recruit more volunteers.
- Create more opportunities for staff and volunteers to celebrate accomplishments together, connect on a personal level, and collaborate across departments.
- Develop more “low-lift, low-cost, high-impact” programs (i.e., Ice Rink Theme Nights).

DEPARTMENT OF PLANNING AND DEVELOPMENT

CENTRAL PURPOSE AND KEY FACTS

- Promote and preserve a vibrant economy by encouraging job retention and creation through community-based resources
- Create employment-related training and career opportunities for Chicago residents
- Lead the city's zoning, land use planning and physical design initiatives
- Implement planning tools to enhance residential neighborhoods and business districts
- Oversee the city's sustainability policies
- Protect and expand public open spaces
- Preserve the city's historic resources

The Department of Planning and Development promotes economic development in Chicago by helping existing businesses grow and by attracting new industry to local neighborhoods. In coordination with development efforts, the department also provides workforce development resources to increase Chicago's competitiveness in the global economy. The department pursues these efforts in coordination with community and business groups, elected officials, residents and contracted delegate agencies.

Maintaining and enhancing the livability of the City's neighborhoods is a key directive of DPD. Resident and business priorities are used to determine where new parks are needed, which buildings should be preserved, where density is preferred, and how to make the built environment more sustainable. This is achieved by administering and implementing community-based policies that foster sustainable building practices, compatible land use regulations, sensible design guidelines, historic preservation activities, open space enhancements, and related initiatives that improve Chicago's livability for people, plants and wildlife.

DPD business development tools include several forms of grants, tax abatements, fee waivers, professional expertise and Tax Increment Financing (TIF) assistance. The department aims to strategically allocate public resource to maximize private-sector investment and job creation on behalf of citywide growth.

One of DPD's primary responsibilities is the transparent administration of the TIF program, an economic development tool that provides funding for critical improvements in the City's neighborhoods. TIF is used to support vital neighborhood investments, including capital improvements to public infrastructure involving Chicago Public Schools, the Chicago Transit Authority, the Chicago Park District, and other public facilities. The program is also used to expand affordable housing opportunities, to support small and large businesses, to facilitate workforce development projects and other community needs.

The management of the City's inventory of vacant land and buildings is also DPD's responsibility. The department has numerous programs that allow for the sale of City real estate and the return of the assets to the community. In areas with a strong real estate market, such as downtown, the sale of City land brings in substantial corporate funds. In neighborhoods, the sale of city land for $1 provides residents with the opportunity to build wealth, improve community cohesion, reduce crime, and add to local property values.

DPD's activities are conducted through numerous community-based review and approval processes that include the Chicago Plan Commission, the Community Development Commission, the Commission on Chicago Landmarks, the Zoning Board of Appeals and the City Council, among other entities.

SERVICES/PROGRAMS

DPD's most important services and programs include:

- **Neighborhood Opportunity Fund**: The Neighborhood Opportunity Fund is a grant program that helps South, Southwest and West side small business owners start or grow their businesses. Financed by density bonus fees paid by downtown construction projects, the program provides grants for up to 65 percent of eligible costs. DPD has negotiated more than $170 million in private developer dollars

to the fund since its creation in 2016. To date, 100 projects have been awarded a total of $21.2 million. This public investment is leveraging $93.6 million in total investment on the South and West sides of Chicago. Additional grant winners are expected to be announced in April 2019.

- **Tax Increment Financing:** Commonly known as TIF, the 30-year-old program provides direct financial assistance for infrastructure and other projects within areas that are blighted or in danger of becoming blighted. Funds are generated by growth in the Equalized Assessed Valuation (EAV) of properties within designated districts over a period of 23 years. From 2011 to 2018, more than 75 percent of TIF expenditures went to transit facilities, schools, parks, municipal facilities and other public infrastructure. During that same period, the City surplused more than $1.2 billion in TIF, roughly half of which was allocated to the Chicago Public Schools system.
- **Small Business Improvement Fund**: Commonly knowns as SBIF, the program uses TIF revenues to help owners of commercial and industrial properties repair or remodel their facilities for their own businesses or on behalf of tenants. Program participants receive grants to cover a portion of remodeling work, with a maximum grant amount up to $150,000 for industrial properties and $100,000 for commercial properties. Grants do not have to be repaid and are provided to business and property owners in eligible TIF districts after remodeling work is completed. Since 2011, SBIF has leveraged more than $71 million in TIF to support 1,200 businesses in the creation or retention of more than 15,000 jobs.
- **Landmark Designation and Permit Review:** DPD works to preserve the character of Chicago's neighborhoods by proposing landmark designation for buildings, structures, sites and districts. The department also ensures the continued character of Chicago Landmarks by reviewing all permits requested on landmarked buildings. Since 2011, DPD has shepherded 64 landmark designations through City Council, reviewed more than 7,000 proposed demolitions, and performed more than 21,000 permit and pre-permit reviews.
- **Open Space Acquisition and Development:** DPD has acquired and assisted in the creation of more than 800 acres of open space in the last 20 years, including the 606 Trail, more than 600 acres in Calumet, more than 200 acres of neighborhood parks and more than 100 community gardens and parks. Current projects include the acquisition of El Paseo in Pilsen and Little Village and the 59th Street elevated line in Englewood, the Wild Mile on the Near North Side, a joint housing-open space project at the western edge of The 606, and a new ball field in Washington Park.
- **Community Gardens and Urban Farms:** DPD develops and maintains relationships with stakeholders in the urban agriculture community and alters zoning regulations to allow for community gardens and urban farms throughout the city. Specific land use regulations address all aspects of urban agriculture operations, including greenhouses, vertical farming, hydroponics, aquaponics, beekeeping, orchards and composting.
- **Large Lots:** The Large Lots program allows residents who own property on the same block to apply for the opportunity to purchase vacant, City-owned residential lots for $1. Residents and block clubs can use the land to expand the yards around their homes, to create community gardens, or for other beautification- or housing-related purposes. To date, 1,248 lots have been sold through the program. Another 750 sales are in process.
- **Land Sales:** DPD offers City land to the public through several additional programs. The Adjacent Neighbors Land Acquisition Program (ANLAP) and Negotiated Sales for Open Space or Parking programs offer small parcels of vacant land to nearby owners to benefit their nearby residential, commercial or institutional buildings. The Sealed Bid program offers land through an auction process for any use allowed by zoning. Independent brokers are sometimes engaged to help the department market valuable properties, including vacant buildings and highly-appraised land. Since 2011, the Real Estate Division has closed 509 transactions, bringing in $27.3 million. For larger value land sales, DPD utilizes the Negotiated Sales for Redevelopment program to leverage private investment through the sale of City owned properties. Since 2011, 60 such projects were approved by City Council which resulted in total investments of more than $1.15 billion and the creation of more than 4,000 new jobs.
- **Zoning Reviews:** DPD performs zoning and signage reviews for building permits. In 2018, staff performed more than 16,000 electronic zoning reviews, more than 500 in-person reviews and more than 3,500 signage reviews.

- **Planned Development Designation and Lakefront Protection Review:** DPD staff takes in applications and makes recommendations on the City's most significant construction projects. In 2018, staff made recommendations on more than 90 such projects to the Chicago Plan Commission.
- **TIF Monitoring and Compliance:** The Monitoring and Compliance group was created in 2012 following a recommendation from the TIF Reform Panel convened by Mayor Emanuel. The primary task of this group is monitoring the long-term compliance of approximately 300 TIF projects, including all private redevelopment agreements. The effort has resulted in the City reclaiming more than $60 million from non-compliant development teams, including those that fail to meet inclusionary workforce hiring requirements.
- **Property Tax Incentive Programs:** DPD's tax incentive programs help to attract and retain business through 12-year reductions in real estate assessments from the standard Cook County rate of 25 percent.
- **TIFWorks**: TIFWorks provides TIF funding for workforce development projects. With TIFWorks support, businesses can become better equipped to improve performance and productivity, expand product lines, and gain new customers. Training types may include classroom training, on-the-job training, seminars and workshops. Since 2011, the program has awarded about $19.9 million in TIF-funded grants to more than 350 businesses, training 6,300 Chicagoans, including nearly 1,000 newly hired workers.
- **Local Industrial Retention Initiative (LIRI):** The LIRI program works to retain, expand, and attract industrial businesses to provide quality jobs for Chicago residents and secure industrial investment in the City. DPD funds 10 industrial, nonprofit delegate agencies to provide assistance to businesses within the City's 26 Industrial Corridors.
- **New Market Tax Credits**: The New Markets Tax Credit program is a federal initiative that generates employment and other economic development benefits in low-income communities. The program works through the Chicago Development Fund to provide income tax credits to financial institutions in exchange for investment in businesses or real estate projects in qualifying areas.
- **Citywide Adopt-a-Landmark Fund:** The program allocates density bonus fees paid by downtown construction projects to support restoration of buildings that have been individually designated as a Chicago Landmark, or a contributing building in a designated landmark district, excluding single-family homes and residential buildings of six units or less. The City acquires the funds through the Neighborhood Opportunity Bonus, in which developers pay a voluntary fee to achieve increased density in certain downtown districts. Ten percent of that money goes to this fund.
- **Resilient Corridors:** Initiated in 2017 with a $7.6 million federal grant, the program aims to use vacant lots to mitigate stormwater flooding. The landscapes are designed to absorb stormwater while also providing recreational space for area residents and businesses. To date, the program has revitalized more than 10 sites along Chicago Avenue, Ogden Avenue and 16th Street on the West Side. The next project is the 5th Avenue Eco-Orchard funded through a grant from MWRD, matched with City Open Space Impact fees, which will divert nearly 100,000 gallons of stormwater from the combined sewer system in East Garfield Park.
- **Retail Thrive Zones and Industrial Growth Zones**: These were two pilot programs focused on retail and industrial corridors, with Retail Thrive Zones ending in May, 2019 and Industrial Growth Zones wrapping up in the summer of 2019. DPD staff is currently working on evaluations of and metrics for both programs to confirm what worked, what didn't and provide the new administration with data .The Retail Thrive Zones initiative was a targeted effort to improve and reinforce eight commercial corridors located on the City's South, Southwest, and West sides, with a focus on increased grants to businesses, better coordinated City services and stronger partnerships with local chambers and CDCs Industrial Growth Zones was launched to accelerate the development on underutilized industrial sites in five designated industrial areas of Chicago on the South and West sides of the City. The effort offered concierge services to expedite regulations and requirements for industrial developers, as well as up to $130,000 in reimbursements for environmental assessments and remediation projects. In three years, the program assisted 46 projects with environmental reimbursements, property tax incentives or concierge services.

ACCOMPLISHMENTS

Neighborhood Opportunity Bonus
Approved in 2016, the Neighborhood Opportunity Bonus simplifies and updates the downtown floor area bonus system; accommodates ongoing central area growth through an expanded downtown zoning district; and provides new funding sources to encourage commercial development in neighborhoods lacking private investment.

Since its adoption, downtown developers have committed more than $210 million to the bonus system. Eighty percent goes toward the Neighborhood Opportunity Fund, which supports small business growth in underserved communities on the West, Southwest and South sides. Ten percent goes toward the Adopt-a-Landmark fund, which supports designated Chicago Landmarks citywide. And another ten percent goes toward the Local Impact Fund, which supports public infrastructure projects in the downtown area. The City expects downtown developers will commit tens of millions of dollars more to the system over the next few years.

Industrial Corridor Modernization Initiative
DPD initiated a public process in spring 2016 to refine land use policies for continued growth and private investment in the citywide Industrial Corridor system. The multi-year process is incorporating community-based goals, market data, infrastructure assessments, financial planning, and other criteria into framework plans that will guide future public and private investments within each of the City's 26 designated industrial corridors. North Branch, Ravenswood, Kinzie, Pilsen and Calumet corridors have been or are in review.

North Branch Framework
The first corridor to be reviewed under the Industrial Corridor Modernization Initiative was the North Branch. As a result, new land use regulations adopted by City Council in 2017 for the 760-acre North Branch corridor have enhanced economic development opportunities along the Chicago River while providing new resources for transportation and open space improvements. Developed through a year-long community engagement effort that culminated with the Chicago Plan Commission's adoption of the "North Branch Framework and Design Guidelines," the regulations replaced outdated zoning restrictions with contemporary designations that accommodate a wide mix of modern business uses. Recommendations for transportation and open space improvements were also identified to support the land use changes. Its implementation is ongoing.

Large Scale Developments
Over the past four years, the Department has led developer negotiations and shepherded approvals for several major developments that will bring a level of investment unprecedented in Chicago's history. All together, they account for tens of billions of dollars in private investment, more than 4,000 units of affordable housing, and tens of thousands of permanent and temporary jobs.

- **Lincoln Yards:** A $6 billion, 14.5-million-square-foot mixed-use master plan by developer Sterling Bay for 53 acres along the North Branch of the Chicago River. Public benefits at full build out include new bridges and roadways, 34,000 permanent jobs, 21 acres of public open space, more than $120 million in zoning and density fees, and 1,200 affordable units, half of which must be met on site.
- **The 78:** A $7 billion, 12.9-million-square-foot mixed-use master plan by developer Related Midwest for 62 acres at Clark and Roosevelt along the South Branch of the Chicago River. The project includes a $26.3 million payment to the Neighborhood Opportunity Bonus system, 2,000 affordable housing units, and 11 acres of public open space, including a 100-foot-wide riverwalk. The project will generate up to 24,000 permanent jobs at full buildout and more than 15,000 temporary jobs during construction.
- **The River District:** A $2.5 billion residential project that will bring more than 4,000 residential units to the site of the Chicago Tribune Freedom Center at 777 W. Chicago Ave. At full build out, the project will generate more than 29,000 permanent and temporary jobs, 800 on-site affordable units, as well as with $67 million for DPD's Neighborhood Opportunity Bonus system and $13.7 million for the Industrial Corridor System Fund. About 50 percent of the 33-acre site is planned as public open space.

- **Old Main Post Office:** The iconic post office building was designed by Graham, Anderson, Probst & White and built in phases from 1921 to 1932. Vacated in 1997, a City-led initiative to revitalize the building fostered the private sale of the 2.5-million-square-foot landmark to a viable developer. The project is utilizing federal historic tax credits and the Cook County Class L tax incentive to help fund the rehabilitation. 601W is three years into a five-year, $600 million rehabilitation plan that will target office users attracted to the building's 18-foot ceilings and 250,000-square-foot open floor spaces. The construction work will generate about 1,500 jobs over the project's lifespan, and at full occupancy, the building could house 12,000 workers. In June 2018, Walgreens was announced as the first major tenant. The Deerfield-based pharmacy giant will employ 1,800 corporate employees at the Old Main Post Office. Ferrara Candy is also relocating its Oakbrook Terrace headquarters to the building, bringing with it 400 jobs.
- **Union Station:** DPD staff worked with stakeholders from the City, Amtrak and private developers to shepherd the redevelopment of Chicago's historic Union Station and adjacent land. The plan will renovate floors four to eight of the Head of House building and add a ninth story addition to accommodate two hotels with a total of 400 rooms between them. It also includes a 1.5-million-square-foot, 50-story office tower and a 1.5-acre public park on land adjacent to the station that is currently occupied by an Amtrak parking garage.
- **Michael Reese Site:** The 85-acre Michael Reese/MPEA site in the Douglas community area will be developed according to the goals of a DPD-led RFP that resulted in the selection of Farpoint as master developer in 2017. Investment will leverage the site's proximity to McCormick Place, Bronzeville, and the lakefront with a mix of logistics, commercial, residential, and other uses that will facilitate the expansion of downtown along the South Side lakefront. It is anticipated that the project will be broken into five phases, with the first phase consisting of office and research center uses and more than 250 residential units.
- **116th/Avenue O:** A $164 million, 2.2-million-square-foot transportation, distribution and logistics center on the Southeast Side from developer NorthPoint. At full buildout, the project will create more than 1,300 temporary and permanent jobs. The development team broke ground in February 2019.
- **USX:** The 500-acre site at the mouth of the Calumet River is privately owned by USX. Improvements to the area over the years have included the re-routing of Route 41, providing better access to the site. USX continues to market the site to prospective investors and DPD is prepared to coordinate complex land use and infrastructure contingencies that will benefit the entire South Side.

Inclusive Neighborhood Opportunities: DPD is also focused on place-making development activities that are helping to revitalize community focal points for disinvested neighborhoods. Each initiative was citizen-led and leveraged existing community assets.

- **63rd/Cottage:** This important transit-oriented intersection in Woodlawn is being revitalized through private and public improvements. In partnership with CTA, the Green Line station was modernized and made more accessible to the community, while partnerships with the Preservation for Affordable Housing through a federal CHOICE grant is bringing more mixed-income housing and density to the area. Recent City-supported projects include Metrosquash, Hyde Park Day School, the Harris Park Fieldhouse, Trianon Lofts and a newly opened Jewel-Osco.
- **63/Halsted:** Building upon the hub of Kennedy King College, DPD worked to bring retail and housing to an area of Englewood that is well served by transit. A Whole Foods market anchors a new retail area that incorporates a historic firehouse and other retail the neighborhood had been lacking.
- **Pullman:** Former President Barack Obama designated a National Monument in Pullman in 2015, and the new National Park Service visitor center is serving as an anchor of the community. DPD leveraged that historic news by partnering with Chicago Neighborhood Initiatives to increase job and retail opportunities. through more than $250 million in public and private investments
- **Green Healthy Neighborhoods:** Adopted in 2014, Green Healthy Neighborhoods is a 10- to 20-year planning strategy to maximize the use of vacant land and other neighborhood resources within Chicago's Englewood, West Englewood, Washington Park and Woodlawn community areas, as well as parts of the New City, Fuller Park and Greater Grand Crossing community areas. Outcomes of this plan included

creation of the Large Lot program with more than 300 lots sold in the area, acquisition of the 1.7 mile elevated rail line along 59th Street, and four new urban agriculture sites under development.

- **A Recipe for Healthy Places:** Adopted in 2013, the plan presents six community-based planning strategies to support healthy eating. In addition to changing the context in which people acquire and eat food, the plan's strategies seek to foster business entrepreneurism, job growth, gardening, and other spin-off benefits that provide for a healthier city. Since the plan's adoption, community groups across Chicago have developed 18 new outdoor sites for food growing, and private firms have opened two indoor hydroponic greenhouses.
- **Chicago River Design Guidelines:** The plan, updated in January 2019, outlines how properties along the Chicago River should be developed and improved to create a more unified aesthetic, to enhance the natural environment, and to provide public access and recreational opportunities, while balancing the needs of active industrial uses critical to the City's economy.

Historic Theaters

The theater restoration movement downtown during the 1990s and 2000s was a rehearsal for the 2010s, when DPD worked to save three neighborhood movie houses that had languished in disrepair for decades.

- **Uptown Theater:** The North Side landmark, vacant since 1981, will reopen by 2021 under a $75 million redevelopment deal organized by the City, the alderman, Jam Productions and Farpoint Development. The joint venture between Jam, one of the Chicago's area's largest concert promotors, and Farpoint, an experienced Chicago-based real estate developer, will comprehensively restore the Spanish Revival-style building as a modern entertainment venue.
- **Congress Theater:** Built in 1926 at 2135 N. Milwaukee Ave., the 160,000-square-foot complex is the largest surviving "theater block" in Chicago. Designed by Fridstein and Co. in the Classical Revival and Italian Renaissance styles, it was shuttered in 2013 after multiple building code and ownership issues. A rehabilitation project is scheduled to be complete by 2020 and will increase the theater's capacity to 4,900 while also refurbishing approximately 40,000 square feet of retail space. The project's first phase will also re-purpose the building's market rate apartments into 44 boutique hotel rooms and 14 affordable units. City support will include up to $9.65 million in TIF.
- **Logan Theater:** A $5.6 million rehabilitation project, completed in 2012, included repairs to the iconic marquee, more than 900 new seats in four auditoriums, a rehabilitated lobby, new storefront windows, and Art Deco-inspired lighting. The $1 million in TIF also supported multiple units of affordable housing. Originally opened in 1915 as the Paramount cinema, the theater at 2646 N. Milwaukee Ave. now shows first-run films and live performances.

Grocery Stores

DPD-led efforts and financing brought four grocery stores to the South Side since 2012, replacing food deserts with high-quality options that provide jobs and strengthen neighborhoods.

- **Whole Foods in Englewood:** Opened in 2016, the 18,000-square-foot store at 832 W. 63rd St. employs more than 100 people and offers products from dozens of local suppliers on its shelves. Additional tenants at the development, known as Englewood Square, include Starbucks, Chipotle, Wing Street, Dress Code and Oak Street Health. City support for Englewood Square included $12 million in TIF for site preparation, $10.5 million in New Market Tax Credits, and the sale of City-owned land, valued at $3.1 million, for $1.
- **Mariano's in Bronzeville:** Opened in 2016, the 74,000-square-foot grocer at 3859 S. King Drive created 400 jobs, including approximately 100 for Chicago Housing Authority residents. City support included $2.1 million in site preparation and road improvements.
- **Jewel-Osco in Woodlawn:** Opened in 2019, the 48,000-square-foot store at 61st and Cottage Grove is Woodlawn's first full-service grocer in decades. The store employs more than 300 full- and part-time workers, and offers residents fresh produce, a deli counter, ready-to-eat meals and a drive-through pharmacy. City support included $11.5 million in New Market Tax Credits.
- **Shop & Save in South Shore:** Expected to open later this year, the full-service grocer will occupy a space formerly used by Dominick's, which shuttered all its locations in 2013. It will anchor the 8.5-acre Jeffery

Plaza shopping center, creating 85 permanent jobs and retaining 59 other jobs in the plaza. City support includes $10 million in TIF to complete the $25 million purchase and rehabilitation project.

Transit-Served Location Ordinance
Chicago's transit-oriented development (TOD) policy was created in 2013 to foster pedestrian-friendly neighborhoods by enabling new construction projects located within 660 feet of rapid transit stations to have higher densities and less parking than is typically allowed by the City's zoning code. In 2015, this policy was expanded to capture development within a half-mile of the same train stations. In 2019, Chicago became the first city in the country to expand TOD policy to high-ridership, high-frequency bus routes. Since 2016, about 150 projects have taken advantage of the TOD policies, leading to an anticipated total investment of more than $13 billion, more than 4,700 residential units in the neighborhoods and more than 20,000 residential units downtown.

Plan Commission Implementation of M/WBE Goals
Mayor Emanuel signed an Executive Order in August 2017 that requires Planned Developments, the City's largest construction projects, to solicit and hire minority- and women-owned business (MBE/WBE). Through March 2019, 79 projects have committed to meeting a 26% MBE goal, a 6% WBE goal, and a 50% City resident goal on their developments, accounting for $23.5 billion in investment and more than 62,000 construction jobs. DPD staff reports these statistics to the Plan Commission quarterly.

CHA-CPL Projects
In 2017, DPD, Chicago Public Library and the Chicago Housing Authority announced the winners of a design competition for three, co-located branches and affordable housing projects on the North, Northwest and Near West sides. The goal of the competition was to bring world-class design to Chicago neighborhoods that break from the standard, cookie-cutter designs that are common to government buildings. Each complex includes state-of the-art library resources on their ground floors and affordable housing on the floors above.

The recently completed developments are the 73-unit Taylor Street Apartments and Roosevelt Branch at 1342 W. Taylor St., the 44-unit Northtown Apartments and Branch at 6800 N. Western Ave., and the Independence Apartments and Branch at 4022 N. Elston Ave.

The Hatchery
Opened in December 2018, the $32.4 million food incubator features 56 kitchens, dry-cold storage, loading docks and meeting space aimed at nurturing local food-startups. The $56 million facility, built by the Industrial Council of Nearwest Chicago, Accion and IFF, was supported by $7 million TIF and the sale of City-owned land for $1. The Hatchery employs 150 people and it is expected to create up to 900 jobs in its first five years.

Fulton-Randolph Market Landmark District
Chicago's oldest and last remaining public market is being preserved and revitalized through a 2015 landmark district designation. The 74-acre Fulton-Randolph Market District encompasses 142 properties, including 86 contributing buildings.

2FM Relocation
DPD launched a two-phased effort in 2017 to sell the headquarters of the Department of Fleet and Facility Management (2FM) at 1685 N. Throop St. and relocate it to Wentworth Avenue and 69th Street in Englewood.

Whole Foods Distribution Center
Opened in 2018, the 140,000-square-foot distribution center in Pullman employs more than 100 people and serves 70 Whole Foods locations throughout the Midwest and southern Canada. The $32 million project replaced a previous distribution center located in nearby Munster, Indiana, to better leverage Chicago's transportation network and workforce. City assistance included $8.4 million in TIF.

Sustainability Policy Reform
In 2016, DPD worked in conjunction with an advisory committee made up of developers and sustainability experts to rework its sustainability policy. The new system provides a broader menu of sustainable development options from which developers can use to meet City standards, such as electric vehicle charging stations, bike parking, and stormwater management systems, in addition to a variety of certification options from independent organizations like LEED.

Resilient Chicago
Chicago is one of the Rockefeller 100 Resilient Cities and this year completed "Resilient Chicago," a strategy to ensure the city is well-positioned to respond to the shocks and stresses associated with climate change. Four pressing resilience challenges were identified: reducing disparities between Chicago's neighborhoods; addressing the root causes of crime and violence; ensuring the provision of critical infrastructure; and promoting engaged, prepared and cohesive communities.

ZBA Reforms
The department passed an ordinance in 2016 that permitted garage roof access stairs by right. Staff also instituted finding of fact and statement of objection forms at meetings of the Zoning Board of Appeals (ZBA). Together, these reforms dramatically reduced wait times from application to ZBA hearing date, from 3 to 5 months down to 1 to 2 months. In 2018, ZBA took in nearly 700 applications, totaling $468,000 in associated filing fees.

High-Rise Sign Revisions
Following an increase in requests for high-rise signage downtown, the department altered the regulations in 2018 to make them more consistent. The new standards retain the City's control over signs located at least 150 feet above ground to ensure their size and scope are reasonable, compatible and well-designed additions to the skyline. The primary change establishes a maximum size that is based exclusively on a sign's height above the ground, allowing for larger signs at specific height thresholds to compensate for diminished legibility.

TIF Transparency Reform
In an ambitious effort to improve the transparency of TIF deals, DPD began making project data and documentation readily available online through the interactive TIF portal launched in 2015 and available at chicago.gov/tif. The web app, which is updated daily, goes above and beyond requirements in the State of Illinois' 2009 Sunshine Act by providing a full set of legislative materials for all redevelopment agreements, intergovernmental agreements and TIF designations. Additional content available at chicago.gov/tif include materials reviewed by the Community Development Commission, compliance materials and annual reports.

Expanded Public Outreach
DPD communications staff launched a monthly email newsletter in 2016 that summarizes the department's work and serves as a helpful tool for developers, policymakers and the general public to track ongoing initiatives. More than 11,000 people receive the newsletter.

POSITIONS

of FTE's
166

BUDGET

DPD is a self-sustaining department. Through zoning fees alone, the department collected more than $12.3 million in 2018, returned to the Corporate Fund. Land sales in the same year accounted for $6.3 million into the Corporate Fund. Added together, that is more than double the operating budget coming from the Corporate Fund, which totals about $9.2 million. Additional operating costs are financed by other sources, such TIF and Neighborhood Opportunity Bonus funds.

Fund	Amount
Corporate Fund	$10,789,468
NOF	$14,933,837
TIF	$3,793,022
CDBG	$4,028,991
Other Grants	$3,869,000
TOTAL	**$37,414,318**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
CDBG – Finance and Admin (shared services for DOH)	Federal	01/01/2019	12/31/2019	$4,028,991
CDBG-DR – Resilient Corridors Carry-Over	Federal	06/29/2015	09/30/2022	$1,933,000
Conservation Innovation Grant	Federal	12/27/2016	09/30/2019	$930,000
Coastal Management Grant	State	02/27/2017	02/28/2019	$60,000
African American Civil Rights Preservation	Federal	10/01/2018	09/30/2020	$446,000
Green Infrastructure (GI) Program	Metropolitan Water Reclamation District	05/01/2018	12/31/2019	$500,000

KEY AGREEMENTS

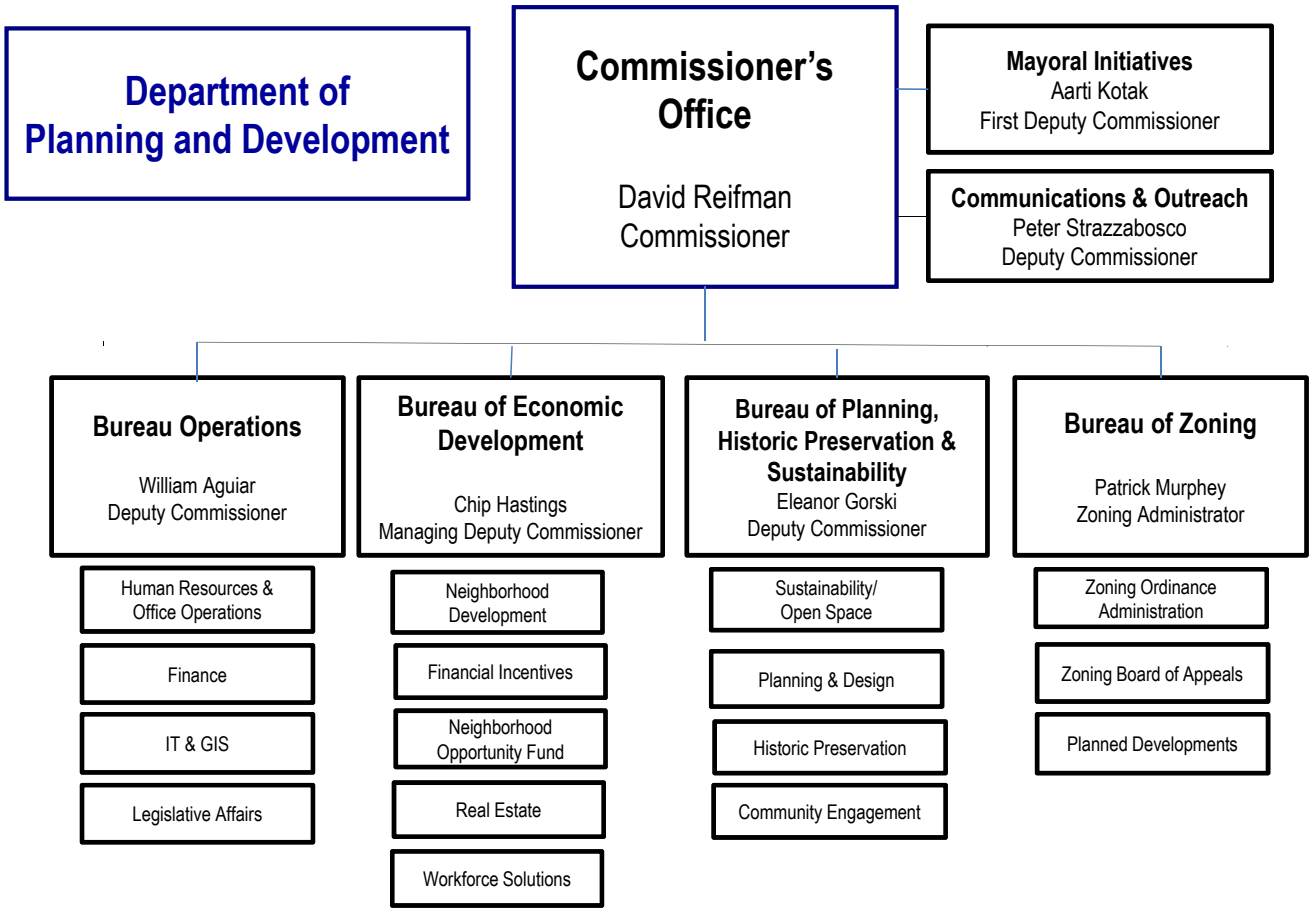
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Illinois Manufacturing Excellence Center (IMEC)	MOU with IMEC to provide services to Chicago's small and medium manufacturers and to provide staff match for the National Institute of Standards and Technology (NIST) Manufacturing Extension Partnership (MEP). The MOU is renewed every two years as authorized by ordinance.	10/01/2018	09/30/2020
Illinois Department of Employment Security (IDES) & AECOM Technical Services	Shared Data Agreement with IDES and AECOM to provide access to employment data collected by IDES for the Quarterly Census of Employment and Wages for use in analyses related to the Industrial Corridor Modernization Initiative. The SDA is renewed every year as authorized by ordinance.	05/14/2018	05/14/2019

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
Planning Now Vendor Pool (Non-Target Market) 34 Vendors/34 contracts aka Master Consulting Agreements (MCAs)	Various Spec # 131663	Allows DPD to secure a vendor via a Task Order process to provide specialized consulting service under one of the pre-approved 7 service categories including Planning and TIF Consultants.	$2.5 million/ contract	Various	2/14/2022

Planning Now Vendor Pool (Target Market) 10 Vendors/20 contracts aka Master Consulting Agreements (MCAs)	Various Spec # 131664	Allows DPD to secure a vendor via a Task Order process to provide specialized consulting service under one of the pre-approved 7 service categories including Planning and TIF Consultants.	$2.5 million/ contract	Various	9/6/2021
Real Estate Services Vendor Pool (Non-Target Market) 12 Vendors/12 contracts aka Master Consulting Agreements (MCAs) * one more contract is still pending to be executed	Various Spec # 245659	Allows DPD to secure a vendor via a Task Order process to provide specialized R/E consulting service under one of the pre-approved 3 service categories: Appraisal/ Brokerage/R/E Consulting Services	$2.3 million/ contract	Various	7/31/2023
Real Estate Services Vendor Pool (Target Market) 5 Vendors/5 contracts aka Master Consulting Agreements (MCAs)	Various Spec # 199599	Allows DPD to secure a vendor via a Task Order process to provide specialized R/E consulting service under one of the pre-approved 2 service categories: Appraisal/R/E Consulting Services	$2.3 million/ contract	Various	10/28/2023
SomerCor 504, Inc.	3718	TIF SBIF Program Administrator	$122 million (includes project cost)	8/20/2000	6/26/2029
SomerCor 504, Inc.	51666	NOF Program Administrator	$5 million	2/10/2017	2/9/2022
Greater Illinois Title Co.	49308	Title Searches, Title Commitments	$1.5 million (various City depts)	2/1/2017	1/31/2022
Bronze Memorial Co.	86772	Bronze Plaque Installations/Repairs (Landmarks)	Unit Price/ Various	11/15/2018	11/14/2021

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
DPD Main Office	121 North LaSalle, Room 1000	60602	312-744-4190	Mon – Fri, 8:30 a.m. – 5 p.m.
DPD Zoning Bureau	121 North LaSalle, Room 905	60602	312-744-5777	Mon – Fri, 8:30 a.m. – 4:30 p.m.
DPD Sustainability Division	121 North LaSalle, Room 1101	60602	312-744-0605	Mon – Fri, 8:30 a.m. – 5 p.m.

UNIONS

- AFSCME
- Carpenters Local 13 Inspectors

SIGNIFICANT DATES

Event	Date	Description
Chicago Plan Commission	Third Thursday of each month: June 20, July 18, Aug. 15, Sept. 19, etc.	Planned Development review, Lake Michigan and Chicago Lakefront Protection Ordinance review, and Industrial Corridor Map Amendments
Zoning Board of Appeals	Third Friday of each month: June 21, July 19, Aug. 16, Sept. 20, etc.	Review of special uses and variations, along with appeals of decisions of the Zoning Administrator
Community Development Commission	Second Tuesday of each month: June 11, July 9, Aug. 13, Sept. 10, etc.	Review of TIF district designations, redevelopment agreements, and the sale of City-owned land in TIF districts
Commission on Chicago Landmarks	First Thursday of each month: June 6, July 11, Aug. 1, Sept. 5, etc.	Review of buildings, structures, sites and districts for legal protection as official Chicago landmarks, as well as the review of proposed demolitions of such structures
Chicago Development Fund	Quarterly meetings	Board meetings of the Chicago Development Fund—DPD Commissioner serves as the Chair
C40 Design Competition winners selected	May 2019	DPD will select the winning environmentally-friendly redevelopment proposals for two City-owned sites, one in McKinley Park and one in East Garfield Park
Chicago Architecture Biennial	September 2019 to January 2020	The event occurs every other year and DPD will provide an exhibit with public engagement on a planning initiative
Preservation Excellence Awards	Fall 2019	Annual event organized by DPD to honor select property owners who have successfully completed their landmark rehabilitation project. Each project illustrates excellence in effort and commitment to the preservation of Chicago's historic architecture.
CMAP Grant Deadline	Fall 2019	The Chicago Metropolitan Agency for Planning's Local Technical Assistance Planning Grant, deadline Fall 2019. This grant is for assistance to communities in the Chicago metropolitan region to undertake planning projects that advance the principles of GO TO 2040..
Council on Tall Buildings and Urban Habitat (CTBUH)	Oct. 28 – Nov. 2, 2019	Chicago is hosting the annual conference of the CTBUH to explore the most significant advancements in tall buildings and cities from the last 50 years

ONGOING PROJECTS

- **Industrial Corridor Modernization Initiative:** Launched in 2016, this program has led to zoning changes or framework plans in North Branch and Ravenswood. A framework plan in Little Village is still pending. The intention is to review all 26 industrial corridors as to their ongoing effectiveness in a multi-year effort.
- **Woodlawn Community Development:** In summer 2018, DPD announced a strategy for the disposition of City-owned residential and commercial properties in the Woodlawn neighborhood, including vacant land and four City-owned buildings. At the request of community members, a previously announced

RFP process for only the commercial land and City-owned buildings was put on hold in early 2019. The Housing Department is managing the RFP for the residential lots.

- **Federal Review of Jackson Park Improvements:** The City, through DPD and CDOT, is working on several roadway improvement projects in Jackson Park that will support the Obama Presidential Center (OPC) and the South Lakefront Framework Plan update. Various proposed park projects and accompanying roadway changes within Jackson Park continue to undergo a federal-level environmental review under the National Environmental Policy Act (NEPA) as well as consultation under Section 106 of the National Historic Preservation Act. DPD is managing the reviews in collaboration with CDOT, IDOT, the Federal Highway Administration and the National Park Service.
- **Real Estate Management Overhaul:** The transition from the outdated Land Inventory System for tracking city property into the new City Owned Land System (COLS) is underway. COLS is DPD's system of record for the 20,000-plus parcels and buildings in its real estate inventory and is available to all departments and the public through the City's online Data Portal. DPD has hired a manager to oversee the COLS database and establish processes and procedures to ensure the long-term integrity of COLS data and the effective management of real estate inventory. Confirmation of ownership of all land in the database is an ongoing pursuit.
- **River Ecology Governance Group Launch:** The group, formed by Mayor Emanuel through executive order, hosted its first meeting in March 2019. The goals of the group are to provide coordinated planning, investment, management, stewardship, and programing along the Chicago River, North Shore Channel, Sanitary and Ship Canal, Little Calumet River and Des Plaines River.
- **South Shore Corridor Study Plan:** Funded by a grant from the Regional Transit Authority, the study area includes the 75th Street and 79th Street corridors from Stony Island east to Lake Michigan. The focus of the study is to analyze land use, housing, and connectivity to transit for both corridors within the context of changing population demographics. DPD expects the study to be complete by the end of 2019.
- **North Avenue District Study:** In partnership with the Chicago Metropolitan Agency for Planning (CMAP), this study focuses on redevelopment opportunities, strategies to attract development, and streetscape improvements. DPD expects the study to be complete by June 2019 and will coordinate with CDOT's transportation study for same corridor.
- **McKinley Park Neighborhood Plan:** Organized through CMAP's Local Technical Assistance program, the plan will analyze existing conditions in the Southwest Side neighborhood and develop recommendations for commercial corridor revitalization, transit oriented development, and sustainability. DPD expects the study to be complete by the end of 2019.
- **Commercial Corridors Plan for Belmont Cragin:** In partnership with CMAP, this study includes an analysis to promote business community by leveraging local transportation options. DPD expects the study to be complete by October 2019.
- **Chinatown Parking Study:** In coordination with CMAP, the study includes an analysis of parking needs, issues and management. DPD expects the study to be complete by August 2019.
- **Pilsen District:** The proposed landmark district designation, which covers more than 800 properties mostly along 18th Street and Blue Island, would be one of the first designations to recognize the multi-cultural importance of a Chicago neighborhood, with the intent to preserve not a single point in time but the cultural heritage of both the early Bohemian and later Mexican residents. An informational community meeting on the designation is set for April 16, 2019.
- **Near North Side Multiple Property District:** The proposed landmark district designation consists of 15 residential properties built from the 1870s through the 1920s on the Near North Side. A public hearing on the designation is set for April 22, 2019.
- **Urban Agriculture:** DPD is currently soliciting proposals from non-profits to assist individuals in historically underserved community areas to grow food for both their own use and for sale. The work will include outreach efforts, including mentoring, coaching, workshopping, and the expansion of online resources through the Chicago Urban Agriculture Mapping Project.

- **Wild Mile:** The North Branch Canal, located east of Goose Island in the Near North Community, will be the site of the City's first in-stream park. A framework plan for the park will be completed this spring.
- **Magid Site:** DPD is acquiring a 4.5-acre property at the western edge of The 606 to create an affordable housing project and a public park. The project is located in an area with a demonstrated need for affordable housing. The City's ordinance-required mandate is to create a minimum of 150 affordable units and to preserve 50 percent of the site for public parkland.

REGULATORY

OFFICE OF THE INSPECTOR GENERAL
DEPARTMENT OF BUILDINGS
DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
COMMISSION ON ANIMAL CARE AND CONTROL
BOARD OF ETHICS

OFFICE OF INSPECTOR GENERAL

CENTRAL PURPOSE AND KEY FACTS

The mission of the City of Chicago Office of Inspector General (OIG) is to promote economy, effectiveness, efficiency, and integrity by identifying corruption, waste, and mismanagement in City government. OIG is an independent, non-partisan watchdog for the taxpayers of the City, and has jurisdiction to conduct investigations, audits and reviews of most aspects of City government. The Inspector General is appointed to a four-year term by the Mayor, subject to the approval of the City Council, and can only be removed for cause. Inspector General Joe Ferguson was appointed to his third term in November 2017.

SERVICES/PROGRAMS

- **Criminal and administrative investigations:** investigates allegations of corruption, misconduct, waste, and substandard performance by elected and appointed City officers, City employees, contractors and subcontractors providing goods or services, vendors, licensees, and lobbyists
- **Performance audits**: evaluates the performance of City programs and operations, and makes recommendations to strengthen and improve the delivery of City services
- **Police accountability**: evaluates the City's police and police accountability functions with the goal of enhancing the effectiveness of public safety, protecting civil liberties and civil rights, and strengthening police-community relations based on legitimacy, trust, and confidence in law enforcement
- **Hiring compliance**: provides guidance, training, and program recommendations to City departments handling a broad and complex array of employment-related actions, and perform legally mandated audits and reviews of the City's hiring and employment practices to ensure compliance with the various City Hiring Plans
- **Data analytics**: compiles and analyzes large City data sets in support of OIG's mission
- **Community outreach**: supports strategic messaging for internal and external audiences, and works to develop targeted outreach to inform and engage the community

ACCOMPLISHMENTS

City Hiring Oversight

In March 2010, monitoring of the City's hiring and employment practices under the Shakman Accord was transferred from the Office of Compliance to OIG. In June 2014, the U.S. District Court for the Northern District of Illinois found the City to be in substantial compliance with the Shakman Accord, ending 45 years of federal oversight and shifting all hiring oversight responsibility from the Federal Monitor to OIG. Critical to obtaining substantial compliance was the additions of the Chicago Police Department (CPD) and Chicago Fire Department (CFD) hiring plans. Among other things, the plans, as amended, include more rigorous, standard-based, documented processes governing CPD's operational deployments, assignments, and merit promotions as well as CFD's temporary assignments, assignments, and performance selection. In addition, substantive changes were made to the administration of the CPD Merit Selection and the CFD Performance Selection Processes. OIG also gained independent access to data on employment activities within CPD and CFD, thus enabling OIG's monitoring and auditing of these new processes going forward.

Audit and Program

In December 2011, OIG created the Audit and Program Review Section to expand its audit activities and fully inhabit its statutory mission to promote economy, efficiency, effectiveness, and integrity in the administration of City programs. Notable audits include: Fire and Medical Emergency Response Times (2013), Red-Light Cameras (2013), Elevator Inspections (2014), Garbage Collection Performance Measurement (2015), Food Establishment Inspections (2016), Aldermanic Menu (2017), CPD Overtime (2017), Complaint-Based Building Inspections (2018), and User Fees (2018).

Expanded Authority
In July 2013, OIG's ordinance expanded to include investigative authority for ethics, lobbying, and campaign finance. In January 2015, Public Building Commission (PBC) transferred oversight of its Commission to OIG via an IGA. In February 2016, OIG's ordinance was amended to provide investigative oversight of City Council. In November 2016, City Council established the Office of the Deputy Inspector General for Public Safety within the OIG.

Statutory Budget Floor
In March 2015, City Council amended OIG's ordinance to establish a statutory floor for OIG's annual budget, and in November 2016, amended the statutory floor to .014 percent of the City's total appropriated funds.

Procurement Reform
On May 27, 2015, Mayor Rahm Emanuel convened the Chicago Task Force Report Procurement Reform Task Force (PRTF). PRTF was co-chaired by the Chief Procurement Officer (CPO) and the Inspector General for the City of the Chicago, and included the CEO, Executive Director, or Chancellor of six of the City's sister agencies: the Chicago Public Schools (CPS), the Chicago Transit Authority (CTA), the Chicago Housing Authority (CHA), the City Colleges of Chicago (CCC), the Chicago Park District (Parks), and the Public Building Commission (PBC). PRTF undertook a six-month project to identify opportunities for these entities to implement best practices for awarding, managing, and overseeing public contracts. The Task Force's mission was to maximize operational efficiency, increase accountability, and economize public funds.

The Task Force made 31 recommendations designed to advance these principles.

Collective Bargaining
In May 2017, OIG completed a review of recently expired and soon to Agreements Review expire City collective bargaining agreements. The review noted the impact of some current provisions and suggested where amendments may improve economy, effectiveness, and integrity.

Police Accountability
The Inspector General served as Task Force Member and Technical Advisor Task Force of the Police Accountability Task Force (PATF). The Task Force was convened by Mayor Rahm Emanuel on December 1, 2015 to examine and assess police oversight and accountability issues. PATF issued its findings and recommendation report on April 13, 2016.

Public Safety Section
On April 19, 2017 City Council confirmed the City's first Deputy Inspector General for Public Safety. In April 2018, the Section issued its first report, an evaluation of CPD's compliance with the Firearm Owners Identification Card (FOID) Act. In June 2018, it issued a policy notification to the Civilian Office of Police Accountability respecting its disclosure of investigative findings and recommendations for a matter still pending Superintendent review and decision. In July 2018, the Section issued a review of CPD's management of School Resource Officers.

"Community Conversations"
From March through July 2018, OIG participated in multiple "Community Conversations" hosted by community organizations throughout the city, and most particularly grassroots organizations on the City's South and West Sides to provide the opportunity for residents to give first-hand accounts of their experiences related to the subject matter of the Public Safety Section's projects. It additionally hosted learning sessions in which it brought subject matter experts together to discuss issues and concerns and to provide insights respecting subjects for which OIG is initiating audits, evaluations or reviews.

CPD Hotline
In December 2017, OIG's Center for Information Technology and Analytics (CITA) created and launched the CPD Member Hotline website that provides a secure dedicated medium for both sworn and civilian members to send complaints, suggestions and information regarding CPD operations and personnel directly to OIG. The creation of the Department-specific anonymous Hotline, which was a recommendation of the Mayor's

Police Accountability Task Force, gives CPD personnel the ability to anonymously submit suggestions for improvement or file a complaint without fear of retaliation or censure. The information received through this dedicated website will be examined by the Public Safety section for systemic issues, trends, and patterns to identify areas of improvement and suspected misconduct.

Aldermanic Operations
In February 2018, Alderman Patrick O'Connor—in his capacity as Chairman Working Group of the Committee on Workforce Development and Audit—in consultation with the Inspector General, convened a working group comprised of selected aldermen to work with leadership and staff from OIG, the City's Board of Ethics, Department of Law, Department of Finance, and Department of Human Resources, among others, for the purpose of developing and compiling guidance related to aldermanic operations. The Working Group is in the later stages of drafting the first edition of a Chicago City Council Handbook for Effective and Ethical Operations, which will collect information and resources, and answer frequently asked questions, related to aldermanic hiring, staffing, expenditures, social media usage, and other categories of operations that are susceptible to standardization and clarification. Once the draft is complete, the draft will be presented to aldermen for review and revised as necessary.

Upgraded OIG Information Technology Infrastructure and developed an Information Portal
In Fiscal Year 2018, OIG's Center for Information Technology and Analytics (CITA) upgraded the Office's information technology infrastructure and continues gaining access to City databases for extraction of large volumes of raw data to conduct analyses and identify statistical models, trends, and predictions. This work resulted in the creation of a new public, City enterprise tool, the OIG Information Portal. The Portal contains user-friendly dashboards which can provide City departments, the public, and all key internal and external stakeholders, with the information necessary to shift the dialogue from arguments about facts and access to information to meaningful, well-informed exchanges about collaborative solutions to the improvements of City operations with particular emphasis on policing, crime, and social issues present in our communities.

Construction Fraud
In Fiscal Year 2019, OIG is establishing an internal construction fraud Unit detection, prevention, investigation, and auditing unit to provide efficient and effective oversight of City construction. The initial work of this unit will be developed in coordination with the Department of Procurement Services and the Chicago Department of Aviation to implement real-time integrity monitoring in connection with the $8.7 billion O'Hare expansion project to occur over the next eight years. OIG, DPS, and DOA collaboratively are drafting an RFP for an integrity monitoring team.

POSITIONS

of FTE's
106

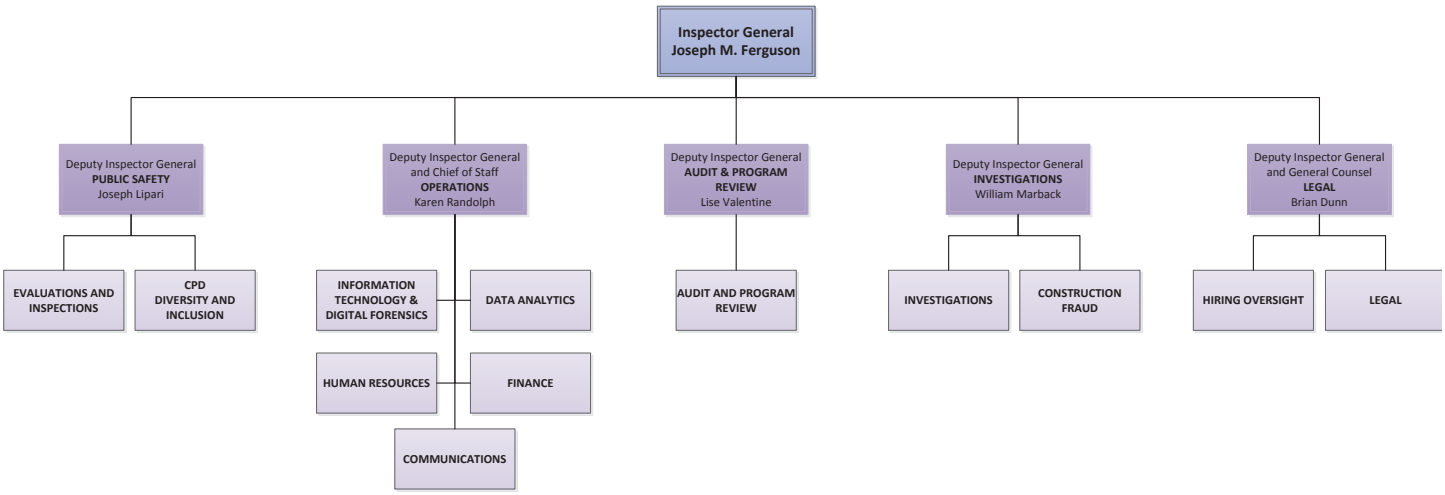
BUDGET

Fund	Amount
Corporate Fund	$6,578,727
Water Fund	$1,140,910
Sewer Fund	$777,601
Midway Airport Fund	$219,962
O'Hare Revenue Fund	$1,021,264
TOTAL	**$9,738,464**

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Memorandum of Understanding Between the Law Department and the Office of Inspector General	Investigations of the Office of Inspector General Employees	04/24/2017	04/24/2019
Memorandum of Understanding Between the City of Chicago Office of Inspector General and the Chicago Park District Office of Inspector General	Investigations of both Inspectors General offices' employees	04/24/2017	04/24/2019
Intergovernmental Agreement Between the Public Building Commission and the City of Chicago	City of Chicago Office of Inspector to serve as PBC's Inspector General	12/07/2018	12/31/2023
On-Line Access Agreement between the Office of the Chicago City Clerk and City of Chicago Office of Inspector General	Retrieving computer-stored information	12/2/2015	N/A
On-Line Access Agreement between the Illinois Secretary of State and the City of Chicago Office of Inspector General	Retrieving computer-stored information	07/02/2018	06/07/2021
Office Lease between Cook County and City of Chicago	OIG interview site at 69 W. Washington	03/01/2017	02/28/2022

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Office	740 North Sedgwick, Suite 200	60654	773-478-7799	Mon – Fri, 8:30 a.m. – 5 p.m.
Interview Site	69 West Washington, Room 1420	60602	773-478-7799	

UNIONS

- AFSCME (One Employee)

SIGNIFICANT DATES

Event	Date	Description
Quarterly Reports	Published the 15th of January, April, July, and September	Summarizes closed sustained cases, hiring compliance activity, published audits, and other reports. Provides summary statistics related to investigations and hiring
Peer Review	Every three years. Next review is 2022	Qualitative assessment of OIG's operations by the Association of Inspectors General
Public Safety Annual Report	By September 30 each year, PS shall post online a draft Annual Plan for the following year, soliciting public comments and reactions for at least 45 days, before the Plan is finalized and published by December 31.	States the Public Safety IG' priorities for the upcoming Fiscal Year and outlines a list of potential projects that serve those priorities.
Annual APR Audit Plan	By September 30 each year, APR shall post online a draft Annual Plan for the following year, soliciting public comments and reactions for at least 45 days, before the Plan is finalized and published by December 31.	States audit priorities for the upcoming Fiscal Year and outlines a list of potential performance audit subjects and non-audit work subjects that serve those priorities.

ONGOING PROJECTS

APR Ongoing Projects: The following 14 APR projects are underway as of March 20, 2019:

- City Development and Regulatory
  - Chicago Low-Income Housing Trust Fund Housing Quality Standards Compliance Process Audit (#18-0001): This audit evaluates the Chicago Low-Income Housing Trust Fund's enforcement of its Rental Subsidy Program requirements for clean and safe housing.
  - Department of Administrative Hearings Adjudication Timeliness Audit Follow-Up (#18-0705): This inquiry follows up on corrective actions taken in response to OIG's 2016 audit of DOAH's case adjudication timeliness and monitoring.
- **Community Services**
  - Chicago Department of Public Health Air Quality Complaint Inspections and Periodic Inspections Audit (#17-0525): This audit evaluates CDPH's air pollution prevention program, including the prioritization and efficacy of periodic and complaint-based inspections.
  - Chicago Public Library Staffing Audit Follow-Up (#19-0001): This inquiry follows up on corrective actions taken in response to OIG's 2018 audit of CPL's staffing management.
- **Finance and Administration**
  - Citywide Information Technology Investment Strategy Audit (#17-0638): This audit evaluates whether the City's information technology investment strategy conforms with best practices.
  - Department of Law Citation Notification Delay Audit (#18-0771): This audit examines why, in some cases, it takes over a year to notify a property owner of an alleged sanitation code violation.
  - Department of Human Resources Hiring Timeliness Audit Follow-Up (#18-0878): This inquiry follows

up on corrective actions taken in response to OIG's 2015 audit of the City's timeliness in filling vacant positions.

- Implementation of the Tax Increment Financing (TIF) Reform Panel Recommendations (#19-0197): This inquiry follows up on corrective actions taken in response to the August 2011 report of the TIF Reform Panel convened by the Mayor's Office.

- **Infrastructure**
  - Chicago Department of Transportation Commercial Driveway Billing Audit (#17-0479): This audit evaluates CDOT's commercial driveway permit billing process.
  - Department of Water Management Overtime Audit (#17-0664): This audit evaluates DWM's overtime policies and procedures, including the management and distribution of overtime throughout the Department.
  - Department of Fleet and Facility Management Police Vehicle Maintenance and Repair Audit (#18-0066): This audit evaluates whether 2FM achieves a 95% fleet availability rate for CPD vehicles.
  - Department of Streets and Sanitation Garbage ordinance enforcement Audit follow-up (#18-0879): This inquiry follows up on OIG's 2014 audit of DSS's enforcement of the garbage collection ordinance, specifically regarding the provision of City collection service to certain non-residential buildings.
  - Chicago Department of Transportation Public Way Management Audit follow-up (#19-0199): This inquiry follows up on corrective actions taken in response to OIG's 2018 audit of CDOT's management of construction projects in the public way, commonly known as street cuts.
- **Public Safety**
  - Juvenile Intervention Support Center (JISC) Audit (#18-0087): This audit evaluates whether the JISC, a collaborative effort of CPD and DFSS, achieves its program goals and adheres to best practices for law enforcement-based youth diversion programming.

- **APR Upcoming Projects**
  - Information on planned and potential projects are outlined in the 2019 Audit Plan, which can be found at https://igchicago.org/2018/12/29/oig-2019-apr-audit-plan/.

DEPARTMENT OF BUILDINGS

CENTRAL PURPOSE AND KEY FACTS

The Department of Buildings enhances safety and quality of life for residents and visitors of the City of Chicago through permitting, inspections, trade licensing, and enforcement of the Chicago Building Code. The DOB issues all construction and demolition permits in the City of Chicago and promotes high-quality design standards as well as the conservation, rehabilitation and reuse of existing buildings through the permitting and inspection processes. The DOB also works to identify potentially hazardous buildings, provide for their repair through enforcement action, and coordinate their demolition when necessary.

The DOB examines and licenses members of the building trades.

SERVICES/PROGRAMS

- **Permits**: The DOB reviews applications and issues permits for construction, demolition, and repair work in the City of Chicago. The DOB offers permitting processes tailored for a wide variety of projects including Developer Services for moderate to complex construction projects; Standard Plan Review for building permit applications which require architectural plans; and Easy Permit Process for small, simple home and building improvement projects. Permit issuance under the Standard Plan Review and Developer Services programs is contingent upon the permit application being reviewed and approved by the Department of Planning and Development's Bureau of Zoning.
- **Inspections**: The DOB performs nearly 300,000 inspections each year, including annual technical inspections for buildings, signs, elevators and other devices; permit inspections; restaurant and other small business inspections; carnival rides and stages to ensure life safety during summer events; and inspections in follow-up to complaints coming into the 311 Customer Service Request system with regard to local homes or businesses that may not be in compliance with the Municipal Code.
- **Building Code:** The DOB administers and enforces the Chicago Building Code. The building code establishes minimum standards for the construction, alteration, repair, maintenance, and demolition of buildings and other structures in order to protect public health, safety and welfare. The DOB periodically issues clarifications and interpretations of the Chicago Building Code to provide guidance on frequently-encountered issues. The DOB handles requests for project-specific approvals and appeals through the Alternative Code Approval process, the Committee on Standards and Tests, and the Building Board of Appeals.
- **Trade Licensing**: The DOB administers licenses for 12 different trades and regulates more than 25,000 licensees.

ACCOMPLISHMENTS

- **E-Plan:** In 2012, Chicago was the first major city to become 100 percent electronic for plan submission and review for all permits that require architectural drawings (approximately 14,000 per year). This allows architects to submit plans from anywhere with an internet connection and multiple departments and divisions can review the plans simultaneously which has significantly reduced the time to permit.
- **Direct Developer Services Program:** The DOB launched the Direct Developer Services (DDS) program in 2016. DDS allows developers to contract directly with a pre-approved outside plan review provider at any time during the design process. This allows for immediate feedback on what is permissible and what plans may need special approvals, and allows developers to directly negotiate a plan review timeline to meet the project schedule. Through DDS, the time it takes to permit large projects can be reduced from several months to only a matter of weeks.
- **Expedited Single-Family Renovation Permits:** In 2015, the DOB made it a priority to expedite single-family home renovation permit applications with plans. Now, most single-family renovation permits are issued in 30 days or less.
- **Vacant Building Demolitions:** In 2016, the DOB ramped up its working relationship with the Chicago Police Department (CPD) to identify, secure and in some cases, demolish vacant buildings that can serve

as a hub for criminal and gang activity. That successful working partnership with CPD continues with the focus on vacant buildings in high-crime districts. The DOB completed more than 1,000 demolitions in high crime districts in 2017 and 2018 combined.

- **Streamlined Permit Payment:** In 2016, the DOB streamlined the permit payment process by implementing a flat fee of $300 at the time of permit application, instead of having weeks go by while the project manager and architect tried to figure out what the deposit fee should be.
- **Bad Actor Ordinance:** In 2017, the City Council gave the DOB additional tools to discipline contractors who are caught breaking the rules or endangering public safety. To date, the "Bad Actor" ordinance has resulted in the suspension of permitting privileges for nearly 75 contractors whose illegal work was compromising safety for workers and the public. The DOB has also issued cease and desist orders to 15 unlicensed contractors.
- **Hand-held Tablets for Inspectors:** In 2017, DOB permit field inspectors were provided with electronic tablets, allowing them to enter inspection results in real time. This has allowed inspectors to spend more time in the field available for inspections and less time on paperwork.
- **New Electrical Code:** In fall 2017, Chicago became one of the first major cities to align with the 2017 National Electrical Code. The new Electrical Code brings additional energy efficiency to Chicago's building industry, improves safety requirements and can lower costs for residents and businesses. The Chicago Electrical Commission was reinstated in 2015 after a hiatus of 14 years and worked closely with the DOB, specifically to assist updating the Electrical Code. The new Electrical Code and Conveyance Devices Code were implemented in March 2018 with a smooth and seamless transition.
- **Alternative Plumbing Materials Pilot Program:** In fall 2017, the DOB launched a pilot program to allow the use of alternative plumbing materials on new buildings which are completely residential up to 4 stories and existing buildings up to 4 stories. More than 600 have participated and the program has saved nearly $15 million dollars for building owners and small developers.
- **Record Breaking Tower Cranes:** In 2017 and 2018, Chicago averaged more than 60 tower cranes in operation during the year. This record-breaking total marked a 400 percent increase since 2010.
- **Record Breaking Permits Issued:** The DOB issued a record-breaking 48,408 permits in 2017 and nearly reached that total again for 2018. Chicago's building boom combined with the DOB's permit reforms have led to the growth in permits issued in recent years.
- **Building Code Modernization:** On March 13, 2019 the DOB introduced to City Council a major update to the Chicago Building Code to better align the City's construction requirements with up-to-date model codes and national standards. The new code represents the first comprehensive revisions to the building code in 70 years and will enable safer, more affordable and innovative construction for buildings projects in the City.

POSITIONS

of FTE's
295

BUDGET

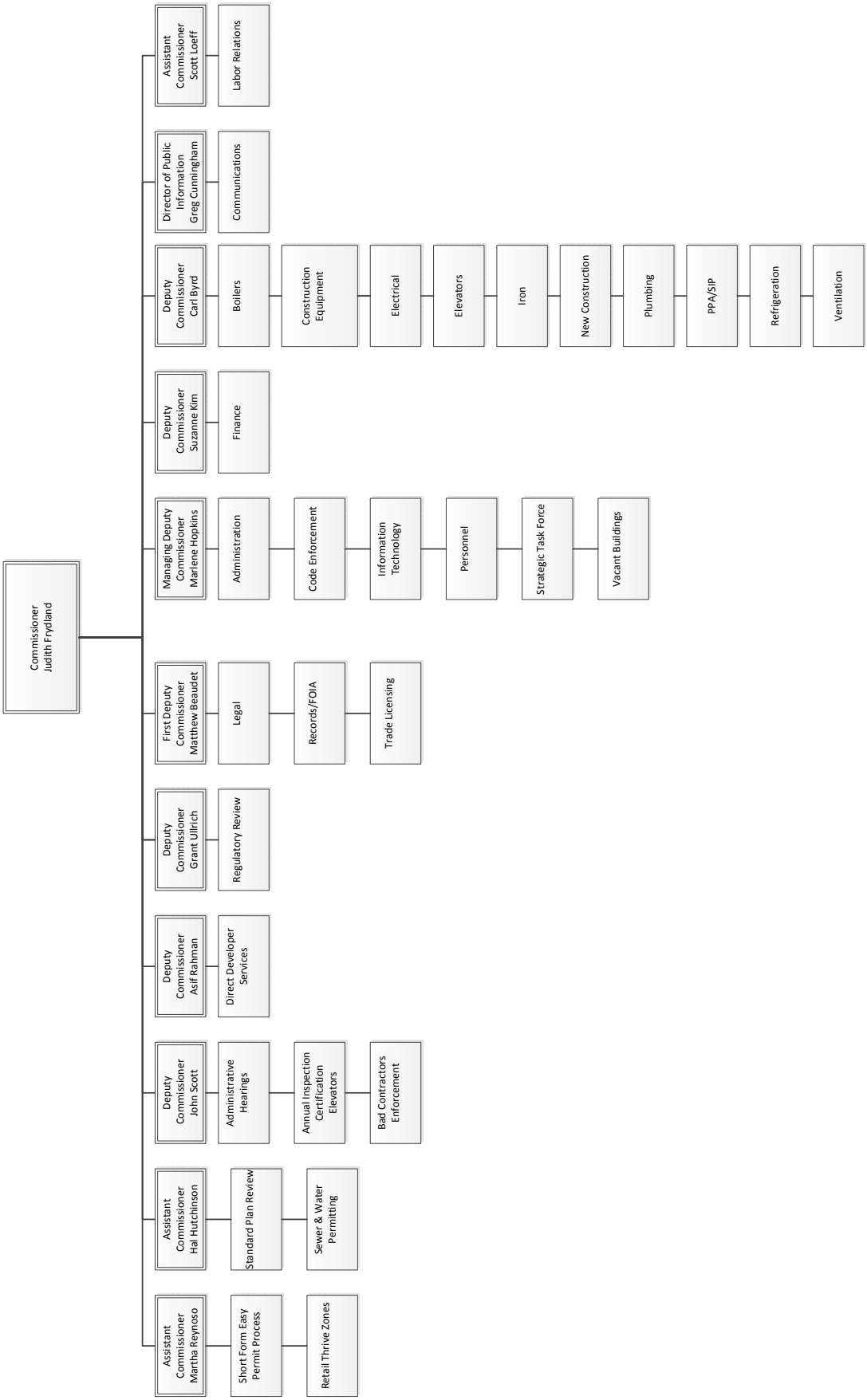
Fund	Amount
Corporate Fund	$25,485,313
Water Fund	$2,795,801
Vehicle Fund	$514,016
Sewer Fund	$2,204,720
Community Block Development Grant	$7,119,229
TOTAL	**$38,119,079**

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
AECOM	29565	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
A Epstein	29561	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
D.B. Sterlin	29560	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
Globetrotters	29566	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
Holabird & Root	29562	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
Primera Engineers	29568	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
RADA Architects	29563	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
The Code Group	29567	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
V3 Architects	29564	Performs municipal code reviews for medium to large projects for permit issuance	$7,500,000	01/24/2014	02/13/2020
Continental Testing	29658	Administers the trade specific examination for all of the Buildings Trades; issuance all first time licenses for the Building Trades; processes the renewals of 6 of the Building Trades; processes General Contractor initial and renewal applications	$4,060,000	12/31/2013	01/31/2020
A&D Board Up Services	32040	Responsible for the securing of vacant buildings	$6,235,720	04/09/2015	04/08/2020
Alliance Demolition	34446	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$6,000,000	01/26/2016	12/31/2019

AllTime Wrecking	57600	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$3,000,000	08/28/2017	12/31/2019
Delta Demolition	34450	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$12,000,000	01/28/2016	12/31/2019
Environmental Cleaning	57597	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$3,000,000	06/26/2017	12/31/2019
General Wrecking	46437	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$3,000,000	10/13/2016	12/31/2019
McDonagh Demolition	34452	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$12,000,000	01/28/2016	12/31/2019
Spirit	57604	Performs demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$3,000,000	07/21/2017	12/31/2019
12 separate contracts with vendors for same services	Multiple contract numbers	Perform demolitions of buildings within the city that are court ordered and/ or as an emergency due to a building failure or damage due to fire	$3,000,000 for each contract	01/28/2016, 1/29/2016	12/31/2019
International Code Council, Inc. (ICC)	75072	Model code licensing and building code modernization support services (modification pending to add training and implementation support)	$178,375 (modification pending to increase to $750,000)	7/10/2018	7/9/2019 (modification pending to extend for 6 years)

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Dept. of Buildings Permit Center – City Hall	121 North LaSalle, Room 900/906	60602	312-744-8670	Mon – Fri, 8 a.m. – 5 p.m.
Dept. of Buildings Inspections	2045 West Washington	60612	312-743-7200	Mon – Fri, 7 a.m. – 5 p.m.

UNIONS

- AFCME Council 31 Local 2946
- Boilermakers Local 1
- Carpenters Union Local 13
- Electrical Union Local 134
- Elevators Construction Local 2
- International Brotherhood of Iron Workers Local 1
- Operating Engineers Local 150
- Pipefitters Local 597
- Plumbers Union Local 130
- Sheetmetal Workers Local 73

SIGNIFICANT DATES

Event	Date	Description
Energy Code update	June 1, 2019	Per Illinois law, the city's energy code must be updated every 3 years. The ordinance is expected to be adopted April 10 and the Department plans to update forms for permit applications starting June 1, 2019.
Building Code administrative provisions update	July 1, 2019	As part of the Phase 2 of the construction code modernization, replacement administrative provisions will take effect July 1, 2019.
Trade Licensing Reforms	July 1, 2019	Ordinances passed in 2018 will take effect July 1, 2019, requiring all electrical workers on large new construction projects to have minimum qualifications and for plumbers to self-report continuing education at license renewal.
Domain Migration for e-Plan Services	July 2019	DoIT will be transitioning online services related to electronic permitting and plan review from cityofchicago.org to chicago.gov
Demolition Inspector Device Upgrade	TBD	Handheld electronic inspection devices for inspectors in the demolition bureau will be replaced with newer equipment
Construction Code modernization Phase 2 training	September 2019 – September 2020	Training for Department employees and contractors for implementation of Phase 2 of the Code Modernization initiative will take place during the 1-year transition period. Code publications are expected in October 2019.
Annual Self-Certification Training Class	December 2019	Approximately half of the 530 architects registered in the self-certification program must complete their 5-year renewal training in 2019. The program is typically 3 days. In 2019, an additional day of coursework related to code modernization will be provided.

Bi-annual Structural Peer Reviewer Training	December 2019/ January 2020	Approximately 150 structural peer reviewers must renew their credentials by June 30, 2020. The Department plans to offer this training in late 2019 or early 2020 to facilitate the code modernization transition.
New Building Code Becomes Optional	December 1, 2019	The new building code and building rehabilitation code expected to be adopted on April 10 will become optional for permit applicants.
Launch Code Modernization Phase 3	January 2020	Launch committees to develop modernization ordinance for plumbing, mechanical, and fuel gas requirements.
New Building Code Becomes Mandatory	August 1, 2020	The new building code and building rehabilitation code expected to be adopted on April 10 will become mandatory for permit applicants.
Department of Buildings IT system replacement	Ongoing through 2020	The Department of Buildings is working with DoIT on a multi-year effort to migrate from a range of very-outdated systems used to support permitting and inspection functions (Hansen 7 and Kneebone) to the IPS 11 platform used by other similar departments. The current project schedule targets complete migration by the end of 2020. This effort is designed to eliminate the Department's remaining in-person permitting and payment processes and provide enhanced public data regarding permits, licenses and inspection results.

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Total Building Permits Issued	Tally of all permits issued by DOB	Bi-weekly	Track number of permits, by category	On track with last two years of record-breaking permit totals

ONGOING PROJECTS

- The DOB is currently in the middle of a multi-year process to modernize the Chicago Building Code to be much more closely aligned with the latest edition of widely-used model codes. The first phase of the modernization was completed in 2018 with the implementation of a new Chicago Electrical Code Chicago and Conveyance Device Code. In the current phase of this effort, DOB introduced an ordinance to City Council on March 13, 2019 that will bring Chicago's core requirements for the construction, renovation and maintenance of buildings in closer alignment with national standards. Subsequent phases will include a comprehensive update to the Accessibility Code, Fire Code, as well as updating requirements related to plumbing, mechanical ventilation, refrigeration and natural gas.
- The DOB is working with DoIT on a multi-year effort to migrate from a range of very-outdated systems used to support permitting and inspection functions (Hansen 7 and Kneebone) to the IPS 11 platform used by other similar departments. The current project schedule targets complete migration by the end of 2020. This effort is designed to eliminate the Department's remaining in-person permitting and payment processes and provide enhanced public data regarding permits, licenses and inspection results.
- With the ongoing construction boom in Chicago and the growing number of permit applications for elevator modernization programs, elevator repairs, and elevators in newly constructed buildings, the DOB is seeking to expand the boundaries of its Annual Inspection Certification (AIC) to include more buildings to the north, west and south of the Central Business District, and to hire additional elevator inspectors.

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

CENTRAL PURPOSE AND KEY FACTS

The Department of Business Affairs and Consumer Protection ("BACP") licenses, educates, regulates, and empowers Chicago businesses to grow and succeed. We support entrepreneurship through education and awareness campaigns. The Department's core mission is to promote and ensure a fair and vibrant marketplace for businesses and consumers. To that end, the Department licenses Chicago's businesses, issues public way use permits, and enforces the City's laws in regard to business operations, labor standards, consumer fraud, and public vehicles. The Department also operates the City's Municipal Television and Local Origination Cable Channels.

In 2018, through licensing fees and fines, BACP generated revenue of $106.4 million with a total budget of $22.2 million.

We operate the City's one-stop-shop Small Business Center on the 8th floor of City Hall, providing to business owners the ability to consult one-on-one with BACP business consultants as well as health sanitarians, legal experts, zoning staff and Department of Buildings representatives — again, all in the same, convenient location. At this Center, in 2018, we processed the business needs of 34,674 individuals.

We operate a Public Vehicle Licensing Center at 2350 W. Ogden Ave. and a Public Vehicle Inspection Garage at 2420 W. Pershing Rd. Through these facilities, we license thousands of public chauffeurs and license and inspect thousands of public vehicles a year.

We manage the Neighborhood Business Development Center Corporate Delegate Agency program, providing $3.4 million annually to 69 service organizations to fund business education and assistance for entrepreneurs.

We manage the City's municipal television cable channels which produce local programming for our communities. These channels record important events and manage and produce webinars, podcasts, and videos.

SERVICES/PROGRAMS

- **Small Business Center (SBC) –** BACP's Small Business Center serves as the one-stop-shop for the City's business community to obtain the necessary licenses and permits for business operations. The SBC manages approximately 60,000 business licenses issued by the City, of which, approximately 35,000 were processed in 2018. The SBC also manages 15,000 public way permits, of which 4,200 were processed in 2018. The SBC is also responsible for the City's shared housing registration system for hosts like Airbnb and other intermediaries, of which there are currently 5,700 approved registrations and another 725 applications that are pending (NOTE: the number of pending applications varies throughout the year).
- **Public Vehicle and Chauffeur Licensing –** The Public Vehicle team ensures Chicago's public passenger vehicles are safe, reliable and provide Chicagoans and visitors with a positive transportation experience. The team licenses nearly 10,000 public passenger vehicles including taxicabs, liveries, charter-sightseeing buses, jitneys, pedicabs, horse-drawn carriages, medicars, ambulances and tour boats/water taxis. In addition, we license 15,000 public chauffeur and inspect conduct over 18,000 annual inspections. Additionally, we license three Transportation Network Provider companies (i.e. rideshare) and register over 100,000 drivers.
- **Regulation of the New and Emerging Economy –** Through our Small Business Center and Public Vehicle Licensing bureaus, BACP is responsible for adapting Chicago's regulatory environment to an ever-changing economy. This has included creating regulations for the shared economy such as ride-sharing (e.g. Uber), house-sharing (e.g. Airbnb), and other new industries such as dockless bikes and scooters, pop-up stores, and mobile boutique trucks. BACP regulates these industries with the Emerging Business Permit, which allows the BACP Commissioner to monitor/test new industries that don't fall into existing licensing categories by establishing requirements that align with new concepts. In the future, we expect BACP to be at the forefront of regulations for peer-to-peer car sharing, automated vehicles, drone delivery, and other emerging industries.

- **Local Liquor Control Commissioner –** As part of BACP's Small Business Center, the Local Liquor Control Commissioner oversees the processing, issuance and renewal of over 6,000 liquor licenses and 800 public place of amusement licenses. Additionally, the Hospitality Division processes all indoor special event applications as well as outdoor special event liquor licenses. The Local Liquor Control Commissioner also oversees the liquor license discipline process and imposes license discipline.
- **Business Investigations –** Business Compliance Enforcement (BCE) investigators respond to citizen and business complaints including, but not limited to, tobacco, consumer fraud, public vehicles, retail licensing and weights and measures. In 2018, BCE conducted approximately 22,000 investigations, responded to over 5,300 complaints, and issued approximately 27,000 enforcement actions. These enforcement actions include cease and desist orders, notices of violations, notices to correct and citations. In 2019, a new nights and weekend team was activated and is proving to be a welcomed and much needed addition to the BCE team.
- **Prosecutions and Adjudications –** BACP prosecutes and adjudicates all enforcement issued by Department investigators. This includes prosecuting cases at the Department of Administrative Hearings (DOAH) and at the Mayor's License Discipline Commission (MLDC), where administrative law judges can revoke licenses or impose fines against individuals and businesses that violate City law. This division is also responsible for sending shared housing denial notices and dealing with shared housing appeals and adjustments. Additionally, this division enforces minimum wage and paid sick leave laws and facilitates community meetings to address nuisance/bad actor complaints. In 2018, the division revoked 100 business licenses and processed 29,361 cases at DOAH and MLDC, imposing over $22.5 million in fines.
- **Small Business Advocacy –** The role of the Small Business Advocacy team is to provide public engagement and advocacy with the small business community. This division develops educational programs and business friendly policies that strengthen the small business landscape as well as streamlines the City's (and other resource providers) interactions with businesses. Additionally, the team is responsible for overseeing the Neighborhood Business Development Centers (NBDC) program, which is a $3.4 million grants program to 69 business service organizations that give businesses the technical advice and resources they need to grow and flourish.
- **Outreach and Education –** The Outreach and Education team supports the growth of Chicago's small businesses by hosting events and providing resources to help entrepreneurs respond to the needs of a changing world. Programs include roughly 100 free business education workshops hosted twice a week at City Hall, 5 small business expos across the City, and carrying out awareness campaigns. In 2018, the division provided business assistance to more than 5,500 individuals and businesses. The division is responsible for Department media inquiries, communication, and FOIA requests, in addition to running the Chicago Food Truck Fests and producing the Smart Business Chicago Podcast. The division is responsible for the department's 11 social media accounts including Facebook, Twitter, SoundCloud, LinkedIn, Pinterest, Instagram, and YouTube.
- **Municipal Television –** The BACP Municipal Television team produces programming for the City's municipal channels, covers Citywide events, produces video and webinars for Departments, films Mayoral events, live streams Mayoral press conferences and other events, and records and edits the Mayor's weekly podcast. Because a State law requires cable companies to give municipalities a portion of their revenue. For Public Education and Governmental Programming, BACP is able to use exclusively these funds to manage cable channels 23 and 25, including all personnel costs.

ACCOMPLISHMENTS

Department-Wide

- **2018 Small Business Agenda –** Announced in 2018, Mayor Emanuel's small business agenda included a series of reforms designed to promote innovation and reduce red tape. Implemented recommendations have included a 1-year reduction in the Limited Business License fee, an extension of the sidewalk café permit to year-round, the creation of a pop-up license to allow for short-term retail food sales, the publication of a monthly license issuance clock, and the roll out of a permanent nights and weekends business enforcement team.

- **Paperless Initiative –** BACP focuses on eliminating paper processes wherever possible. Efforts have included making the Small Business Center paperless in 2016, automating our investigation process, and digitizing public vehicle licensing forms. All told, we have eliminated 200,000 sheets of paper annually.

Licensing

- **Licensing Reform –** In 2011, Chicago had 117 different license types. Because of this, many entrepreneurs were required to get multiple licenses to run their business. Through a two-part reform effort, we reduced the total number of licenses to 46. This was done by eliminating 17 licenses, consolidating 26 business activities into the Regulated Business License, and consolidating 52 activities into existing license types. As part of the reform efforts, we also worked with the Department of Public Health to implement a Restaurant Startup Guide, which simplified the process for individuals looking to launch a restaurant. Today, more than two-thirds of restaurants pass their first inspection. Overall, we have seen an improvement in licensing rates since 2011, with more overall business locations today than in the past and Public Place of Amusement licenses are up over 40%.
- **Houseshare Licensing –** As part of our efforts to ensure resident safety and protect consumers in the emerging marketplace, we created legislation to regulate the houseshare industry in 2016. This breakthrough regulation established a Shared Housing Intermediary license, obtained by houseshare companies, and a Shared Housing Operator license for operators that rented out multiple shared housing units. We created a proprietary Houseshare Registration System to onboard units and ensure that they meet the requirements of the ordinance. The ordinance established a Prohibited Buildings List, mandated that no more than 25% of the units in a building are used for shared housing with a maximum of 6 units, and allowed precincts to outlaw shared housing. As we learn more about the industry's operation, we are looking at ways to improve regulations.
- **Emerging Business Permit –** Established in 2012 as part of the License Reform Effort, the Emerging Business Permit was created to license new businesses that do not fall under our existing regulatory framework in order to test the concepts, fully understand their operations and consider future regulations. This tool has been used to license mobile boutique trucks, Tuk-Tuks, dockless bikes, mobile food carts at O'Hare, and electric vehicle transportation services for seniors.
- **Pharmaceutical Representative Licensing –** In 2017, we created and implemented the Pharmaceutical Representative License, which is intended to better regulate the sale of pharmaceuticals, including opioids. It requires any representative that markets or promotes pharmaceuticals for more than 15 days per year in Chicago to get licensed. To date, we have issued over 1,500 of these 1-year licenses at $750 per license, with the fees going to the Department of Public Health to fight the opioid addiction crisis.

Public Vehicles

- **Taxicab Reforms –** Through numerous reform efforts, we have prioritized the modernization and support of the taxicab industry. These reforms have spurred innovation, reduced the financial and regulatory burden, eliminated unnecessary red tape, and established parity between the taxicab and rideshare industries. Specific reforms have included extending the taxi vehicle lifespan by 3 years, reducing the frequency of inspections, reducing various fees and fines, establishing a universal background check definition, creating a taxi app service, and eliminating duplicative or unnecessary licensing requirements. BACP recognizes that this industry is in definite need of support, and we believe there is room for further reforms.
- **TNP Regulations –** Established in 2014, and updated in 2016, we have developed landmark regulations to ensure that Transportation Network Providers (TNPs, or rideshare) were operating in a safe, reliable, and equitable manner. The regulations, which are among the strictest in the nation, require background checks, vehicle inspections, quarterly detailed data reports, insurance, driver training, and per trip fees. Current fees are a $0.60 per trip Ground Transportation Tax (plus a $5.00 per trip to and from the airports, McCormick Place or Navy Pier), a $0.10 per trip Accessibility Fee, and a $0.02 per trip Administrative Fee.
- **Wheelchair Accessibility –** In 2011, there were only 91 wheelchair accessible taxicabs. Through a concerted effort to incentivize accessibility, we have increased that total to 367 today. Additionally, we now have 141 wheelchair accessible vehicles available on TNP platforms. Incentives today are as follows:

- Up to $20,000 for each taxicab accessible conversion
- Up to $25,000 for each factory-bought accessible taxicab
- Up to $8,000 for annual accessible taxicab maintenance
- $15 for each accessible TNP trip

Enforcement

- **Tobacco Enforcement –** We have enacted numerous initiatives designed to curb illegal activity related to tobacco use. Initiatives have included creating a dedicated Tobacco Enforcement Team in 2016, enforcing age restrictions through undercover actions, creating a "3 Strikes and You're Out" rule to more easily revoke tobacco licenses, and implementing a program in 2018 to crack down on online retailers that sell e-cigarettes to minors.
- **Nights and Weekends –** Implemented permanently in 2018 after a 1-year pilot program, the Nights and Weekends investigative team is designed to address issues that arise outside of regular business hours. The team focuses on public vehicles, party buses, bars/restaurants, tobacco retailers, and valet operators. The team also follows up on businesses that investigators were unable to gain access to during normal hours. This team has issued 516 citations and 32 cease and desist orders.
- **Party Bus Enforcement –** After a series of violent incidents on party buses, we implemented strong enforcement actions to ensure that all charter buses and sightseeing vehicles are operating in accordance with a 2017 ordinance. Requirements include that a security guard be on board if alcohol is involved, clear signage, and providing information to passengers identifying prohibited acts including the possession of firearms. All told, thanks to our regular enforcement division and our nights and weekends division, we have issued 449 citations and 52 cease and desist orders to charter buses. We are working with the industry to improve the program.
- **Minimum Wage Enforcement –** BACP is responsible for enforcing Chicago's landmark Minimum Wage ordinance, passed in 2014, which leading to our current minimum wage of $12/hour that will raise to $13/hour on July 1, 2019. Through these enforcement efforts, we have issued 1,518 citations, levied $127,000 in fines, and directed over $300,000 in back pay to employees. Additionally, in 2019, we created the Office of Labor Standards (OLS), which is solely dedicated to enforcing Minimum Wage, Paid Sick Leave, and Wage Theft laws. We are now working on the details of the on-the-ground implementation of this Office.
- **Secondhand Cell Phone Enforcement –** Designed to reduce the proliferation of stolen cell phones, all businesses that cell secondhand cell phones are required through a 2017 ordinance to obtain a secondhand dealer license and track all cell phone purchases. We have issued 215 tickets and 46 cease and desist orders for violations of this ordinance.

Small Business Advocacy

- **Neighborhood Business Development Center –** Through the Neighborhood Business Development Center (NBDC) Program, BACP contracts with 69 business service organizations to provide $3.4 million in grants. Through these grants, the organizations are able to provide customized support to entrepreneurs throughout the City. Starting in 2017, we eliminated the duplicative and redundant reporting requirements attached to these grants and tailored program requirements to match the actual operations of each agency. These reforms have greatly reduced the amount of time spent on unnecessary reporting and have increased available support resources.
- **Chicago Microlending Institute –** Created in 2012 and managed by BACP, the Chicago Microlending Institute is a revolving loan fund that helps entrepreneurs access small amounts of capital outside the scope of traditional lenders. To date, 427 loans have been offered for a total of $4.1 million. So far, BACP has invested $1.8 million.

Outreach and Education

- **Smart Business Chicago Podcast –** BACP launched a podcast intended to increase our outreach capacity and support existing and future entrepreneurs. This new effort is in addition to social media platforms like Instagram, Facebook, and Twitter where we promote positive ways to start and grow a business and detail how to be in compliance with the law.

Business Outreach

- BACP provides 100 free business education workshops hosted twice a week at City Hall and they are conducted by business professionals on timely and important topics. BACP produces 5 small business expos across the City where we bring the Small Business Center into underserved neighborhoods. BACP's 11 social media accounts, which were initially created in 2014, reach over 25,000 individuals subscribers and followers.

POSITIONS

of FTE's
198

2019 BUDGET

Fund	Amount
Corporate Fun	$19,755,674
Cable/Local Origination Fund	$1,409,000
Tax Increment Fund	$375,000
Tobacco Enforcement	$660,000
TOTAL	**$22,199,674**

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Tobacco Enforcement Grant	Illinois Department of Human Services	07/01/2018	06/30/2019	$330,000

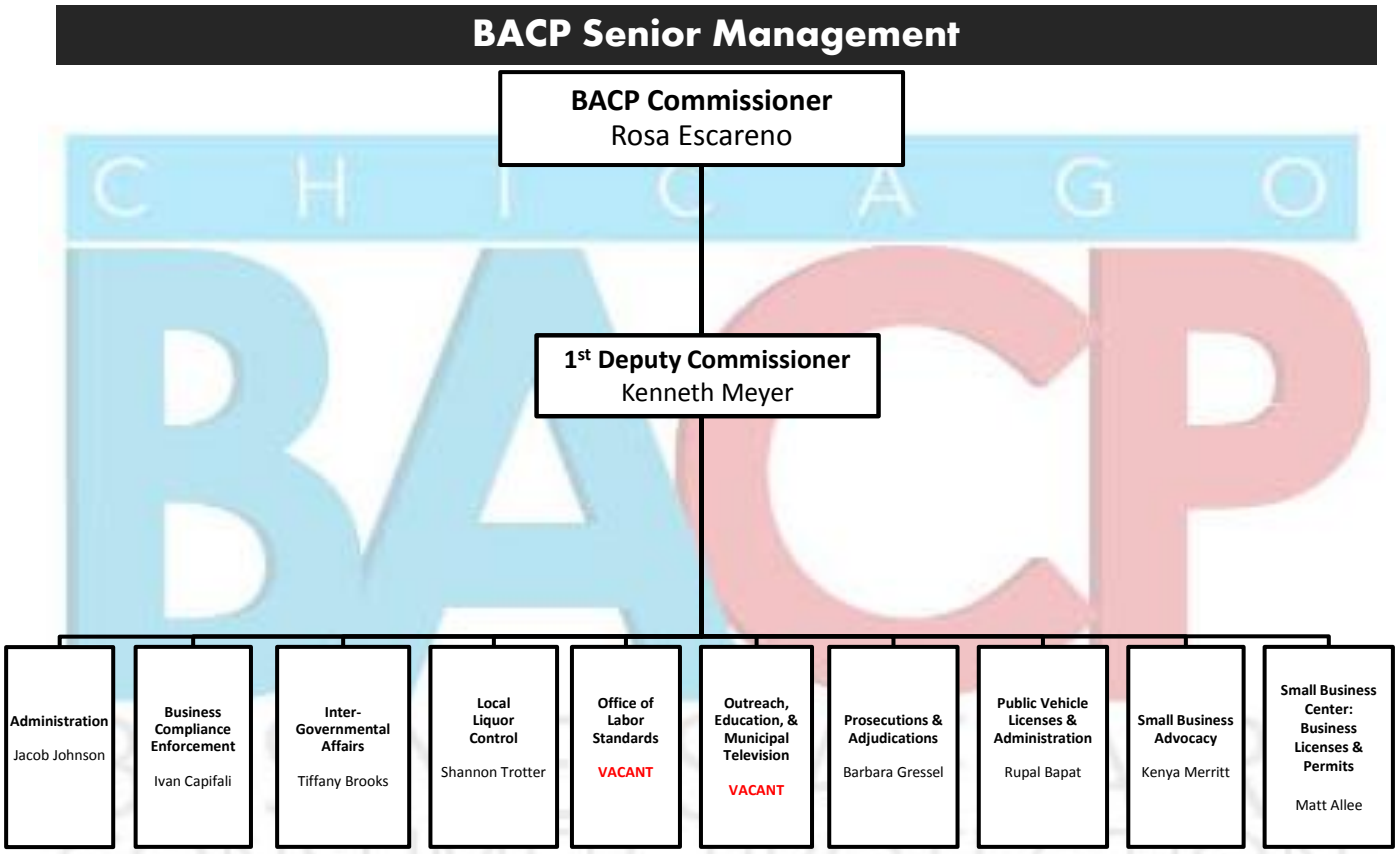
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Illinois Secretary of State	Allows 10 investigators to access Secretary of State database; allows investigators real time access to driver's information	5/31/2018	5/31/2021
Illinois State Police	Allows access to Illinois State Police background check results database for biometric/fingerprint background checks	3/5/2018	No Expiration Date

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
NBDC contracts	N/A	69 business service organizations provide support to entrepreneurs throughout the City. Some organizations have up to 3 specialty contracts in addition to the standard contract.	$3,357,039	1/1/2019	12/31/2020
Tobacco	19-444-26-1565-01	Minors provided to participate in covert operations attempting to purchase tobacco products.	$330,000	7/1/2018	6/30/2019
Open Doors	35098	Wheelchair Accessible Vehicle Taxicab Dispatch Service	$60,750/ month	1/1/2016	12/31/2019

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Small Business Center	121 N. LaSalle, Room 800	60602	312-744-6086	Mon – Fri, 8:30 a.m. – 4:30 p.m.
Department Offices	121 N. LaSalle, Room 805	60602	312-744-6060	Mon – Fri, 8:30 a.m. – 4:30 p.m.
Public Vehicles Licensing Center	2350 W. Ogden, 1st Floor	60608	312-746-4300	Mon – Fri, 8:30 a.m. – 4:30 p.m.
Business Compliance Enforcement Office	2350 W. Ogden, 2nd Floor	60608	312-743-5185	Mon – Wed, 8:00 a.m. – 6:00 p.m. Thu – Fri, 8:00 a.m. – 10:45 p.m. Sat – Sun, 2:00 p.m. – 10:45 p.m.
Public Vehicle Garage	2420 W. Pershing	60632	312-744-7921	Mon – Fri, 8:00 a.m. – 4:00 p.m.
City of Chicago TV	121 N. LaSalle, Room 3M-11	60602	312-742-2914	Mon – Fri, 8:30 a.m. – 4:30 p.m.
Chicago TV Studio	78 E. Washington St., Room 100	60602	312-744-6516	Mon – Fri, 10:00 a.m. – 6:00 p.m. Sat – Sun, 10:00 a.m. – 4:45 p.m.
Department of Administrative Hearings	400 W. Superior, Rooms 106 and 107	60654	312-742-8383	Mon – Fri, 8:30 a.m. – 4:30 p.m.

UNIONS

- AFSCME
- Machinists

SIGNIFICANT DATES

The majority of our business licenses are issued for a rolling two years with a custom renewal date. The exceptions, which include all public vehicles, are listed below.

Event	Date	Description
Start of Sidewalk Café Permit Year-Round Season	March 1	Sidewalk Café permits are issued March 1 – end of February. January through April sees the bulk of the renewals, each needs to be reviewed by BACP and generated into an ordinance for introduction to City Council
Processing of shared housing registration renewals	June	The bulk of shared housing renewals (4,200) occur in June
Valet Parking Operator License Renewal	June 15	Renewal date for 400 Valet Parking Operator Licenses
Taxicab Medallion License Renewals	January - February	Taxicab Medallion License Renewals
TNP and Pedicab License Renewals	March	TNP and Pedicab License Renewals
Commercial Passenger Vessel License Renewals	April	Commercial Passenger Vessel License Renewals
Charter-Sightseeing, Medicar, and Jitney License Renewals	June	Charter-Sightseeing, Medicar, and Jitney License Renewals

Ambulance License and Taxicab License Manager Renewals	October	Ambulance License and Taxicab License Manager Renewals
Horse Drawn Carriage and Taxicab Affiliation License Renewals	November	Horse Drawn Carriage and Taxicab Affiliation License Renewals
Livery License Renewals	November - December	Livery License Renewals
Minimum Wage Increase	July 1	Minimum Wage Increases to $13/hour

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
Renovations of Public Vehicle Garage	Garage equipment and a new trailer for Public Vehicle Garage	TBD – request sent to Office of Budget and Management	$225,000

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Annual Revenue	Monthly revenue report from Dept. of Revenue	Monthly	$95 million	$106 million
New Licenses Issued	IRIS Reports	Monthly	N/A	8,275 in 2018
New Liquor Licenses Issued	IRIS Reports	Monthly	N/A	721 in 2018
SBC Average Wait Time	QMatic Reports	Monthly	20 minutes	19:59 minutes in 2018
Time to Issue Licenses	IRIS Reports	Monthly	20 days	22.5 days in February
Liquor License Processing Time	IRIS Reports	Monthly	22 days	23.2 days in February
Percent of Licenses Issued in 1 Day	IRIS Reports	Monthly	70%	67.3% in February 2019
Workshop Attendance	Internal Tracking	Monthly	35/workshop	33.5/workshop in February 2019
Investigations Conducted	IRIS Reports	Monthly	N/A	22,000 in 2018
Attendance at Expos	Internal Tracking	5x/year	250	300 at March 2019 Expo

Enforcement Actions Taken	IRIS Reports	Monthly	N/A	27,000 in 2018
Fines Assessed	AHMS and IRIS Reports	Monthly	N/A	$22.6 million in 2018
Licenses Revoked	IRIS Reports	Ongoing	N/A	100 in 2018
Public Vehicle Inspections	Internal Tracking	Monthly	N/A	18,500

ONGOING PROJECTS

- **Food Truck Fest –** The food truck fest provides Chicago's residents and visitors an opportunity to enjoy 10-12 Chicago Food Trucks every Friday at Daley Plaza from April-September. We are in the process of passing certain responsibilities to the Food Truck industry to support the implementation of the program, including scheduling and payment collection.
- **Active Compliance Program (ACP) –** In order to promote compliance, BCE is piloting the Active Compliance Program. Under this program, a newly licensed business operating at a location where a license was previously revoked receives a one-time educational visit from an Investigator. This pilot program promotes responsible business ownership and compliance.
- **Shared Housing –** BACP continues to build up our House Share Registration System, as more intermediaries are entering the arena. BACP also continues to identify process changes that are necessary for a robust regulation of this field, some of which would require amendments to the Shared Housing Ordinance.
- **Emerging Business Permit –** BACP is currently monitoring three active EBPs—mobile boutiques, electric three-wheeled vehicles (TukTuk), and electric ridesharing mobility. These permits may need to be shifted into a permanent license category. BACP is also reviewing a shared electric-scooter proposal for a pilot program to be launched later in 2019.
- **Industrial Private Events –** We are coordinating with DOB, Zoning, and Law to bring private event venues in Planned Manufacturing Districts or Manufacturing Districts into licensing compliance.
- **Public Vehicle Advertising Permit Roll-Out –** We are working with DoIT to update the current web-based public vehicle advertising permit system so that it aligns with recent Municipal Code amendments. These amendments extend advertising permit requirements to transportation network vehicles, pedicabs, liveries, and horse-drawn carriages.
- **Creation and Promulgation of New Public Vehicle Rules –** Update rules for Pedicabs, Liveries, and Charter–Sightseeing buses to provide clarity on licensing and operating requirements. We are also continuing meetings with the Party Bus/Charter-Sightseeing industry to address safety concerns while supporting industry operations overall because they are crucial for tourism.
- **Taxi Industry Reforms –** We are continuing dialogue with the taxi industry to address concerns and come up with additional initiatives to reduce and eliminate fees, diminish confusion, and support the industry.
- **Office of Labor Standards –** Created through a 2019 ordinance and funded in the 2019 Budget, the Office of Labor Standards will be a new division in BACP dedicated to the enforcement and regulation of Chicago's labor standards laws, including minimum wage, paid sick leave, and wage theft. The Office will be led by a Director, appointed by the BACP Commissioner, and consist of 5 total staff.

CHICAGO ANIMAL CARE AND CONTROL

CENTRAL PURPOSE AND KEY FACTS:

Chicago' Animal Care and Control's (CACC) mission is to protect the public safety and to promote the humane care of animals. The department's control division enforces animal-related laws to protect the public health and safety and investigates matters to protect Chicago's animals against neglect or abuse. The department's shelter component provides a safe environment and medical treatment for unwanted, stray, abused and neglected animals. The department also works with the community to provide education and resources for Chicago's pet owners, seeks innovative ways to continue to increase return of stray animals to their owners, and through its homeward bound rescue partners and donors, seeks to increase live outcomes through adoption and rescue.

SERVICES/PROGRAMS:

- **Shelter:** CACC's facility has a 54,000 square-foot facility which houses up to 500 animals daily. CACC is an open-access shelter, and intakes over 16,000 animals per year from the City of Chicago that are either stray, confiscated, abandoned or owner-surrendered.
- **Field:** CACC has approximately 23 Animal Control Officers ("ACOs") and Inspectors who respond to over 41,000 service calls per year. ACOs and Inspectors respond to wildlife, stray animal, and dangerous animal calls. Investigations are also performed on ordinance violations, including dangerous animals, neglect and abuse.
- **Community Programs:** CACC holds a low-cost microchip and vaccine clinic in-house once per month. During the summer months, CACC travels on weekends to the various wards to perform the low-cost microchip and vaccine clinics off-site. In 2018, CACC hosted 27 clinics and held 27 adoption events and promotions.
- **Volunteer Programs:** CACC has approximately 300 volunteers that help CACC care for animals by providing dog walking, in-kennel enrichment, playgroups and assisting with off-site events. CACC also partners with the West Side Health Authority, a job training program that shows at-risk individuals how to clean and care for the animals. Additionally, CACC partners with Heartland Alliance's READI program which assists at-risk men by training them to do volunteer work with the animals.
- **Homeward Bound Partnership Programs:** CACC partners with over 200 rescues who transfer animals from CACC's facility into their rescues.

ACCOMPLISHMENTS:

Live Outcomes:

- Between 2011 and 2018, live outcomes for dogs and cats have continued to increase and are now as high as 95 percent. A live outcome is determined when an animal leaves the shelter through rescue, adoption or is returned to its owner. More animals than ever are leaving CACC alive and finding their way into homes.
- Statistical analysis is provided for dog and cat intakes (2011-2018) and live release comparisons (2011-2018):

Year-to-Year Comparison (Intake of Dogs and Cats):

Year	Intake
2011	21,075
2012	19,514
2013	20,746
2014	19,464

2015	16,125
2016	14,044
2017	13,122
2018	14,317
2019 (YTD)	2,552

Year-to-Year Comparison (Live Release Rate of Dogs and Cats):

Year	Live Release Rate
2011	44%
2012	51%
2013	66%
2014	67%
2015	68%
2016	73%
2017	83%
2018	91%
2019 (YTD)	95%

Field Operations:

- **Dangerous animal cases** have declined from 118 to 60 since 2011.
- CACC conducted **390 animal business inspections** in 2018 and received more than **41,000 service request calls**.
- The department has responded to over **5,000 work orders** so far in 2019, including more than 700 pet wellness checks and more than 1,500 stray animal complaints.

New Programming:

- In December of 2018, CACC partnered with the **University of Wisconsin Madison** shelter medicine experts to assist CACC in revising its protocols to make more animals than ever available for adoption. CACC began this protocol with cats as in February 14, 2019, and since then CACC's **cat adoptions have increased by 50 percent** from the same date last year. CACC is beginning to implement this protocol for dogs. CACC has already seen a **decrease in the length of stay** and dog population by **approximately 50 fewer dogs in kennel per day** over the same period in 2018.
- **Tails of Redemption:** In August 2018, CACC and the Cook County Sheriff's Office paired five of CACC's dogs with five detainees for a training program whereby the detainees earn a certificate for dog training, and CACC's long-term dogs received basic training to make them more adoptable in homes. Through this intiative, four dogs were adopted into homes and one dog joined the County's K9 Narcotics Unit. CACC has continued this program with its second class that graduated on March 27, 2019.
- **PAWS Partnership to Spay / Neuter:** A PAWS Chicago volunteer veterinarian assisted with high volume spay and neuters to make more large dogs quickly available for adoption.
- Over the last 2-3 years, a coalition called Chicagoland Rescue Intervention and Support Program (CRISP) was developed to divert animals from coming into CACC. CRISP assists owners by providing medical care and other supportive treatment to discourage surrender of animals to CACC, and works with a network of homeward bound rescue partners to quickly divert animals who are surrendered to the shelter.

- Special Adoptions / Assessments: In 2018, CACC partnered with Safe Humane Chicago's dog trainer to assess more large dogs for safe direct adoption and to assist rescues in finding homes for dogs with special needs.
- TLC Cat Team: CACC gathered a group of volunteers dedicated to providing more enrichment to CACC's cats while in shelter and to help care for the critically needy (neonate and young kittens).
- DNA Testing Campaign for Dogs: Friends of Chicago Animal Care and Control donated 12 DNA tests for CACC's longer-term dogs to help market and educate the public regarding dog breed and behavior.
- In August of 2018, CACC and five rescue partners rescued 53 dogs in a single home where an elderly citizen had been overwhelmed. All of the dogs were placed in rescue the same day.
- CACC implemented a return-to-owner in-field policy through a change in the stray ordinance (MCC §7-12-040(b)), which allows animals that can be identified within 3 miles of their home to be returned to their owner in field, as opposed to coming into CACC.

POSITIONS:

of FTE's
68

BUDGET:

Fund	Amount
Corporate Fund	$6,843,307
TOTAL	**$6,843,307**

GRANTS:

CACC is not the recipient of any direct grants; however, Friends of Chicago Animal Care and Control, a 501(c)(3) rescue partner and charity often applies for grants on behalf of CACC in order to donate directly to the shelter.

KEY AGREEMENTS:

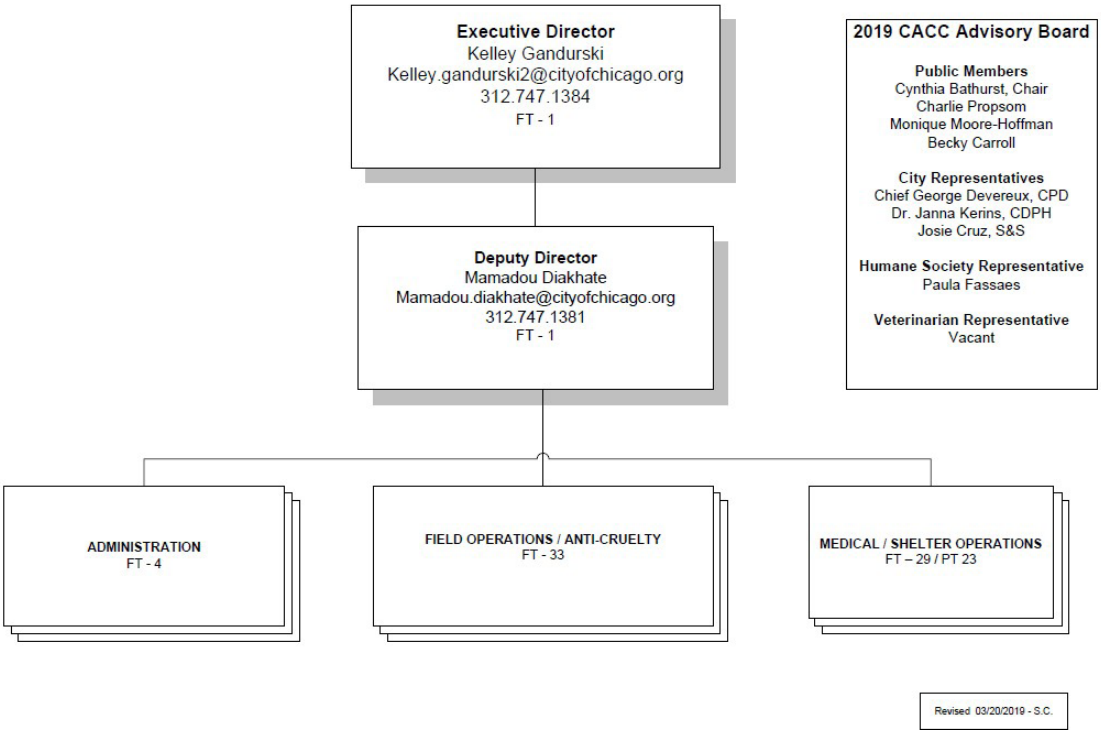
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Garrido Stray Rescue Foundation	Provides rescue and stray-hold services for CACC stray dogs and cats found on the northside of Chicago	January 2, 2018	Indefinite until cancelled by the parties
Cook County Animal Control	CACC is providing temporary stray - holding of Cook County dogs and cats	October 15, 2018	April 15, 2019
Cook County Sheriff's Office	Tails of Redemption Program: provides that Cook County detainees will train CACC dogs to prepare them for adoption	June 15, 2018	December 31, 2019

Heartland Alliance	READI Program: CACC staff provides job training to READI participants	February 1, 2018	June 30, 2019
Pets for U.S. Heroes	Provides that Pets for U.S. Heroes will match a CACC pet with a potential veteran adopter and pay the adoption fee for the veteran	August 8, 2018	August 8, 2020

MAJOR CONTRACTS:

Vendor	PO/ Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
AKC Reunite	36587	Injectable Identification Microchips and Registration	$37,967.50	07/04/2016	10/5/2019
Unimed Government Services	47941	Animal Disinfectant Cleaner (ACCEL/RESCUE)	$96,725.00	11/16/2016	11/15/2019
Legend & White	54513	Dog & Cat Food	$752,888.00	07/17/2017	07/16/2020
Midwest Veterinary Supply	63664	Pharmaceutical Veterinary Drugs and Supplies	$563,000.00	09/21/2017	09/20/2020
Legend & White	66946	Animal Care Supplies – (Litter, leashes, cat carriers, etc.)	$140,125.00	11/20/2017	11/19/2020
MSC Industrial Supply	28296	Small Tools and Industrial Tools	$7,277,074.32	06/24/2013	06/22/2019
Air One Equipment	30986	Safety Equipment and tools	$4,389,729.82	12/17/2014	12/16/2019
Inter-City	41932	Janitorial Supplies	$1,011,903.02	07/15/2016	07/14/2021

ORGANIZATIONAL CHART



FACILITY LOCATIONS:

Type of Location	Street Address	Zip	Phone Number	Hours
Chicago Animal Care and Control David R. Lee Facility	2741 South Western Ave.	60608	312-747-1406 (main VM line)	Stray intake / working hours: 8 a.m. to 10 p.m., 7 days per week. Owner surrender intake: 12p.m. to 7p.m., 7 days per week

UNIONS:

- SEIU Unit 2
- AFSCME Local 2912

CAPITAL PROJECTS:

Capital Project Name	Description	Fund Source	Fund Amount
Medical Center Rehabilitation	CACC's medical center is currently under gut-renovation to create a facility that will allow CACC's medical team to more effectively treat animals and to allow the University of Illinois Veterinary Medical School to partner with CACC	TIF Funds / 2FM	$2.5 million
CACC Adoption Center	Rehabilitation of CACC's front-entry way to allow for more efficient workspace, which will in turn increase live outcomes. This will also provide an area for the public to more safely and positively interact with CACC's animals	2FM	Approx. $100,000

Key Performance Measures

Metric	Measurement method	Timing of Measurement	Goal	Current Performance
Live Outcomes	Data from Chameleon Database	12 mos. Beginning in January 2018	Increase performance from previous year	91% of the animals that entered the shelter went to rescue or were adopted
Return to owner	Internal report to YTD	Beginning in August 2018 to YTD	Return to owner in field of stray animals	42
Answered service calls	Data from 311	12 mos. Beginning in January 2018	Close out service calls	41,618 calls were taken by CACC for stray, loose, dangerous animals and wildlife calls

ONGOING PROJECTS:

- CACC is in the process of procuring an agreement with Friends of Chicago Animal Care and Control ("FCACC") to provide overnight emergency medical treatment of CACC's animals with a veterinary emergency service.
- CACC is continuing to refine its protocols for medical care of its animals and the open selection adoption process with the University of Wisconsin Madison shelter medicine experts.

THE BOARD OF ETHICS

CENTRAL PURPOSE AND KEY FACTS

Established by Executive Order in 1986, and then formally by ordinance in 1987, the Board administers, interprets, enforces, and educates persons on the City's Governmental Ethics Ordinance (the "Ethics Ordinance"). The Ethics Ordinance includes provisions governing ethical standards and conflicts of interest for all 32,000 City employees and officials, as well as campaign contribution limitations, annual financial disclosure and lobbyist registration and regulation.

The Board has a staff of eight (including four attorneys) and a seven-member Board appointed by the Mayor with confirmation by City Council. The Board is also a charter member of the Council on Governmental Ethics Laws (COGEL), a 600-member international organization of ethics, campaign finance and lobbying regulators, as well as private practitioners and academics in the field, and will co-host COGEL's annual conference in December 2019. The Board's Executive Director was elected President of COGEL for a 1-year term beginning in December 2019.

SERVICES/PROGRAMS

The Board has four major programs.

- **Advice and guidance.** The Board is charged with providing confidential formal and informal advisory opinions to persons subject to the Ethics Ordinance, including all City employees and officials, City contractors, lobbyists, persons who wish to make campaign contributions, and other regulated entities. The Board provides about 4,800 informal and 15 confidential formal advisory opinions every year; these opinions are legally binding and constitute authoritative interpretations of the Ethics Ordinance. The Board makes formal opinions public, with names and other identifying information removed, as is standard among government ethics agencies.
- **Education.** The Board designs and administers 5 educational programs: (i) all City employees and officials must complete an annual online ethics training program (which lasts about 30 minutes, and is revised annually to cover topics of current interest), on the Ethics Ordinance and sexual harassment; (ii) high-ranking employees and all Mayoral and City Council members and staff must complete an in-person training once every 4 years; (iii) all registered lobbyists must complete annual ethics training (also revised each year); and (iv) the Board conducts face-to face training classes for departments or agencies at their request. The Board also publishes 25 online "Plain English" guides to various topics, such as outside employment, campaign contributions, political activity, and revolving door restrictions. The goal is to educate a City workforce that recognizes and responsibly and professionally handles conflicts of interests. The Board also comments, as appropriate, on potential changes to the Ethics Ordinance.
- **Regulation, transparency, and public disclosure.** The Board administers the Ethics Ordinance's requirement that about 3,800 City employees and officials file annual Statements of Financial Interests (these are posted online), the City's lobbyist registration and disclosure requirements (all lobbyists file annual registrations and quarterly activity reports, which the Board makes public), and other required disclosures, all of which are public, such as Ethics Pledges filed by all Shakman-Exempt employees and Mayoral appointees, gift disclosures, notices of recusal filed by aldermen, and required post-travel disclosures filed by City employees and officials.
- **Enforcement.** The Board does not conduct investigations, but may refer complaints to the Inspector General ("IG") for appropriate factual investigation, or where no factual investigation is required, find probable cause and adjudicate the matter. The Board adjudicates completed IG investigations involving potential Ethics Ordinance violations, and makes public all final settlement agreements and final determinations of violations, including penalties assessed.

ACCOMPLISHMENTS

In the past 8-10 years, we have achieved the following:

- Built a system to file annual Statements of Financial Interest online and that enables the Board to make all filed statements available for public viewing on our website;
- Built a system for all lobbyists' filings to be made online, and then the responses and date from the filings to be incorporated into the City's data portal;
- Posted the full text of every formal advisory opinion issued by the Board since 1986 online, together with a searchable index and summary of every opinion (more than 900 such opinions);
- Created online training for all City employees and officials that covers the Ethics Ordinance and sexual harassment; the training is revised annually
- Oversaw and implemented dozens of amendments to the Governmental Ethics Ordinance, made at the Board's own suggestion and those of Mayor Emanuel's Ethics Reform Task Force, including:
    - Posting all ethics pledges signed by Mayoral appointees and Shakman-exempt personnel;
    - Post-City "revolving door" lobbying bans for aldermen, Mayoral appointees, Mayoral staff, and Shakman-exempt personnel
    - Tightened gift restrictions, including lowering the yearly gift limit to $50, elimination of honoraria, and approving and posting disclosures of all travel by City employees and officials paid by a third party;
    - A "reverse revolving door" restriction on incoming City employees and officials;
    - Moving from administering semi-annual to quarterly reporting of lobbyists' activities, compensation, and expenditures;
    - Expansion of the definition of "lobbyist" to include "two-tier non-profit organizations" (those with for-profit members)
    - Addition of sexual harassment provisions covering allegations against City elected and appointed officials
    - Tightened restrictions on employees' and officials' political activity, including a ban on soliciting, receiving or accepting political contributions on City property

POSITIONS

of FTE's
8

BUDGET

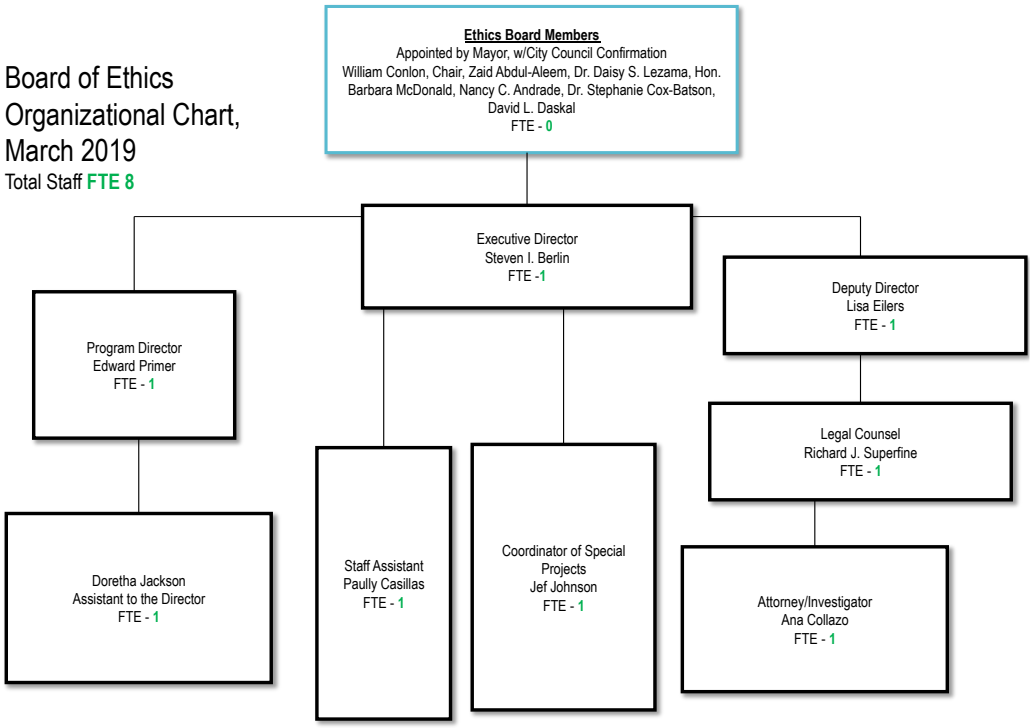
Note: the Board takes in, through lobbyist registration fees, about 45% of its annual budget appropriation.

Fund	Amount
Corporate Fund	$866,882
TOTAL	**$866,882**

MAJOR CONTRACTS

The Board has no significant contracts with external vendors, other than 4 licenses for educational software (with Articulate). Our 2 major IT systems – one for annual filing and posting of Statements of Financial Interests, the other for online lobbyist reporting and posting of lobbyists' disclosures – are maintained through the Department of Innovation & Technology.

ORGANIZATIONAL CHART



FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Office and Boardroom	740 North Sedgwick, Suite 500	60654	312-744-9660	Mon – Fri, 8:30 a.m. – 4:30 p.m.

UNIONS

We have 1 employee who is a member of AFSCME.

SIGNIFICANT DATES

Event	Date	Description
Annual lobbyist registrations, 4thQ lobbying reports due	January 20	All previously registered lobbyists (current 730) must re-register or terminate and file 4Q reports
Statements of Financial Interests filers notified	March 1	All employees and officials required to file annual ethics statements are sent notices to file online; filers are identified by departments based on criteria established by the Board
Lobbyists' 1Q reports due	April 20	Registered lobbyists must file 1Q reports
Deadline for filing Statements of Financial Interests	June 1	Employees and officials must file before June 1 or face fines and finding violation of Ordinance (made public)

Lobbyist training deadline	July 1	Registered lobbyists must complete annual training program; violators are subject to fines and public findings
Lobbyists' 2Q reports due	July 20	Registered lobbyists must file 2Q reports
Lobbyists' 3Q reports due	October 20	Registered lobbyists must file 3Q reports
Training deadline for all City employees and officials	December 31	All City employees and elected and appointed officials must complete annual training before January 1 annually; violators are subject to fines and public disclosure
Face-to-face quadrennial training classes offered	34 specified dates each year	The Board offers ethics classes for the ~800 employees and officials required to complete them every 4 years

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
Provide advisory opinions as requested	Written records are kept of all advisory opinions issued	Monthly	Provide all informal opinions within 24 hours and formal opinions within 30 days	To date in 2019, we have provided more than 1600 informal and formal opinions.
Train all City employees and officials, and lobbyists, yearly	Our online education system provides real-time reporting on who has/hasn't completed ethics training	Weekly	100% compliance—no late trainers	We have managed to get late training lobbyists down to about 4-5 each year, and City employees and officials down to 35-40 each year—this is an ongoing challenge.
Adjudicate all completed IG investigations within 6 months of receipt	Easy to measure: from the date the IG submits its report to the date of an executed settlement agreement or final determination of a violation (or not)	As needed	Adjudicate all completed IG investigations within 6 months of receipt	Since July 2013, the IG has submitted 8 completed investigations. Only 1 was not disposed of for 11 months (it resulted in a public settlement agreement).

ONGOING PROJECTS

- In December the Board will co-host the 41st annual COGEL Conference, which will bring 450 attendees from all over North America; our co-hosts will be the Illinois State Board of Elections and Cook County Board of Ethics. We will invite the new Mayor to address the conference in a plenary session, and our co-hosts will invite the Governor and/or Attorney General.
- The Board is also working to design and host an "Ethics Symposium Day" featuring discussions of current ethics issues, and will invite local academics and commentators and fellow ethics regulators from other agencies within the state.
- Board staff is in the process of producing revised training for City contractors and persons wishing to become contractors.

✶ SISTER AGENCIES ✶

CHICAGO CITY COLLEGES
CHICAGO PUBLIC SCHOOLS
CHICAGO TRANSIT AUTHORITY
CHICAGO HOUSING AUTHORITY
CHICAGO PARK DISTRICT
PUBLIC BUILDING COMMISSION

CITY COLLEGES OF CHICAGO

CENTRAL PURPOSE AND KEY FACTS

City Colleges of Chicago (CCC) is Illinois' largest community college system, connecting people from across Chicago's communities to economic opportunity and a path to upward mobility. City Colleges serves approximately 80,000 students each year at seven colleges and five satellite sites across the city. Each City College is a comprehensive community college with a Center of Excellence in a high-demand industry area.

SERVICES/PROGRAMS

Programs include:

- **College credit programs:** City Colleges offers credit-bearing programs that lead to basic and advanced certificates and associate degrees. City Colleges programs prepare students for the workforce and to transfer to four-year colleges and universities.
- **Adult education**: City Colleges offers free adult education programs at CCC locations and at community-based locations. These programs prepare students to earn a high school equivalency (GED) certificate or to learn English as a Second Language.
- **Continuing education:** City Colleges offers non-credit coursework for the community to gain professional skills and explore personal interests.
- **Community partner:** City Colleges is embedded in the communities it serves, renting and providing space for community events, serving the public through its student-operated restaurant and catering service, offering low cost dental hygiene and personal training, hosting free tax preparation, job search, food pantries, and other resources. Notable partners include: Chicago Public Schools, One Million Degrees, Year Up Chicago, Greater Chicago Food Depository, Chicago Transit Authority, Chicago Housing Authority, One Summer Chicago, Department of Family & Support Services, among others.

Key priorities include:

- **Creating a seamless pre-K through college pipeline with Chicago Public Schools:** City Colleges strives to have the strongest ever relationship with the Chicago Public Schools and has significantly expanded its partnership over the last several years to put students on a clear path to college and beyond. This includes 10-fold growth in its early college (dual enrollment/dual credit) programs, the launch of Jumpstart to Jobs, Summer Fast Track, Post-secondary Navigators, Transitional Math, the Star Scholarship, and more.
- **Relevant programs in high demand fields, including work-based learning:** City Colleges consults with faculty and industry leaders to ensure its programs and facilities reflect workforce demand in fast-growing fields. City Colleges has also made it a priority to offer graduates work-based learning opportunities through apprenticeships, internships and other on the job learning experiences to build skills, professional connections, and earning potential.
- **A quality affordable pathway to a bachelor's degree and beyond:** As an institution that represents an affordable gateway to further education and a platform for life-long learning, City Colleges deliberately works to create partnerships with four-year colleges and universities, including relationships that offer students guaranteed admission, scholarships and other transfer benefits.

ACCOMPLISHMENTS

City Colleges students are succeeding at historic levels.

Graduation/completion

The graduation rate has risen steadily at CCC since 2011. The projected graduation rate for FY18 now stands at 24%, an all-time high.

There has been an 80 percent increase in the number of students earning their associate degree annually between 2011 and 2018.

Transfer
The number of students transferring annually grew by more than 100 percent between the FY2011 degree completers and the FY2015 degree completers.

City Colleges has transfer agreements with dozens of four-year universities and colleges, including a guaranteed admissions agreement with the University of Illinois system. A partial list of transfer partners can be found at: http://www.ccc.edu/site/Pages/Colleges.aspx.

More Chicago high school students have access to college through early college programs
The following programs are part of City Colleges' extensive partnership with the Chicago Public Schools, which has grown significantly over the last eight years and is critical to supporting the success of Chicago's young people:

Dual Credit/Dual Enrollment

- Students in early college programs like dual enrollment and dual credit take college credit courses for free while they are still in high school
- The number of students collectively in dual enrollment and dual credit programs grew 10-fold to more than 5,000 students
- The number of CPS schools offering dual credit grew from five schools in 2011 to 72 schools in 2018.
- In 2017-18, 89 percent of early college students passed their class with a grade of C or better, thereby earning college credit.
- More than 500 students earned at least 15 credits (a semester's worth of college credit) because of the early college program.
- More than 25 students have earned an associate degree at the same time as their high school diploma

Early College STEM High Schools

- CCC provides college degree credit to students enrolled in CPS' eight Early College STEM High Schools, which connect high school, college, and the world of work to prepare students for technology jobs of the future.

Jumpstart to Jobs

- In its inaugural program year, Jumpstart to Jobs has enrolled nearly 100 CPS students to earn free college credentials through programs in forklift, basic nursing assistant, logistics, banking, welding, A+ certification, Auto CAD, human development family services, and early childhood education. Jumpstart to Jobs is an early college program that allows rising CPS seniors to take CCC dual enrollment courses for free, allowing them to graduate high school with a basic certificate in one of the aforementioned programs.

Summer Fast Track

- Summer Fast Track provides approximately 200 high school seniors with the opportunity to complete high school and college level courses in a Career and Technical Education (CTE) pathway at no cost. Graduating high school seniors enroll in City Colleges and complete one college level CTE course in either accounting, early childhood education, IT, or criminal justice at no cost over the summer. After School Matters provides stipends to students in this program. Students will also be eligible to continue CCC courses and earn a basic certificate by the end of the Fall 2019 semester.

Post-Secondary Navigators

- Seven CCC postsecondary navigators are helping CPS students create plans for life after high school, supporting the Learn.Plan.Succeed graduation initiative.

Transitional Math

- Using standards set by City Colleges, with professional development and mentoring from a CCC faculty member, CPS offers fourth-year math courses that are designed to prepare students to automatically place into a college credit-bearing math course. Transitional Math is a requirement from the Postsecondary Workforce Readiness Act of 2016.

Chicago Public School students can now earn an associate degree for free

Star Scholarship

- Now in its fourth year, the Chicago Star Scholarship has helped more than 6,000 CPS graduates enroll in college at no cost, representing more than 75 zip codes and more than 200 high schools citywide.
- City Colleges has 25 Star transfer partners among 4 year colleges and universities who offer additional scholarships to Star Scholars to continue their bachelor's degree, including: The Chicago School of Professional Psychology, University of Illinois at Chicago, Columbia College, DePaul University, Dominican University, Elmhurst University, Governors State University, Illinois Tech, Illinois State University, Kendall College, Loyola University, Marquette University, National Louis University, North Park University, Northeastern Illinois University, Northwestern University, Robert Morris University, Roosevelt University, Saint Xavier University, School of the Art Institute of Chicago, Southern Illinois University Carbondale, Chicago State University, Florida Memorial University, Stillman College, and University of Chicago.
- CME Group, the Star program's first corporate partner has provided students with 50 $5,000 scholarships and connected CCC students with paid summer internships at elite trading firms.
- A new Star Ambassador program will help current Star students give back to their communities by sharing their Star experience with students at their former high schools, encouraging more students see the benefits of a City Colleges education.

With feedback from employer, universities and other partners, City Colleges has launched innovative programs.

Work-based Learning/Apprenticeships

- Work-based learning opportunities have been created for CCC students with the following companies: Aon, McDonalds, Walgreens, Accenture, Freedman Seating, Rush University Medical Center, among others.
- City Colleges is a partner to the Chicago Apprenticeship Network, a group of companies and philanthropies engaged in growing apprenticeships in Chicago
- CCC has set an ambitious goal to ensure that 50 percent of its completers participate in a work-based learning program either before they graduate or immediately after.

Early Learning Workforce Scholarship

- The Mayor, City Colleges of Chicago and the Department of Family and Support Services launched the Chicago Early Learning Workforce Scholarship in spring 2018 with an initial $2 million investment. The program has enrolled over 250 students across multiple partner institutions to-date. Given the program's success, an additional $4 million investment in 2019 will support additional interested students to pursue a career as teachers and teacher assistants in early childhood education, aligned with the goal of achieving universal pre-K by 2021.

Men of Color in Education (MCE) Initiative

- A first of its kind program in Chicago, this initiative will support men of color pursuing careers in the education field. MCE will launch on three distinct tracks in summer 2019, and will provide students with college coursework, mentorship, and work-based learning experiences.

DePaul Harold Washington Academy

- The Academy will provide students with an affordable pathway to a bachelor's degree. Classes will be held on the downtown campus of DePaul University but will be City Colleges classes taught by Harold Washington College faculty. The plan is to serve approximately 100 Chicago Star Scholars in the program's first year.

Cyber security boot camps

- Launched non-credit five-month cyber security boot camps based off a US Department of Defense model at three City Colleges to prepare students for careers in this high-demand field

iOS Coding boot camps

- Launched non-credit coding boot camps at three colleges to equip students with programming skills.

Goldman Sachs 10,000 Small Businesses Program

- Harold Washington College operates this free, application-based, grant-funded program designed by Goldman Sachs and Babson College, which helps local small business owners hone their skills and grow their businesses in Chicagoland.

Partnerships leading to greater student supports

- Piloting CTA transit (U-Passes) for part-time students (in addition to those passes full-time students already receive).
- Launched permanent food pantries with the Greater Chicago Food Depository at five colleges to-date.
- Offered space to Year Up Chicago to operate from Harold Washington College and provide City Colleges additional supports and connections to internships at major area companies
- Memorandum of Understanding with All Chicago: Making Homelessness History for an emergency fund program for City Colleges students.

Daley College Manufacturing Technology & Engineering Center - SIU Carbondale Transfer Partnership

- Starting this fall, students who graduate from Daley College or have otherwise earned an associate degree can stay at Daley's state of the art MTEC facility to earn a Bachelor of Science in Industrial Management and Applied Engineering (IMAE) from Southern Illinois University Carbondale.
- City Colleges undertook $560 million in capital investments since 2011.

Investments

- Notable projects include: a new Malcolm X College and School of Health Sciences; a new Manufacturing Technology & Engineering Center at Daley College, a new Child Development Lab at Truman College, and a new Transportation, Distribution & Logistics Center at Olive-Harvey College.
- City Colleges has revitalized its foundation and has raised $3 million since May 2017 to support programs and services for students.
- The District Office personnel budget has been reduced by 30 percent since 2017.
- More than 250 staff were successfully relocated in 2018, such that all CCC staff now work at or adjacent to one of the colleges. By shifting staff resources to the colleges in Chicago neighborhoods, CCC improved the ability to serve students and colleges and leveraged underutilized assets
- City Colleges has continued to invest in quality programs and facilities while maintaining affordable tuition to ensure access and success for Chicago students.

POSITIONS

City Colleges of Chicago has more than 4,300 active employees.

# of FTE's
1,917

BUDGET

City Colleges of Chicago FY19 Budget by Fund	
Fund	**Amount**
Education Fund	$240,894,613
Operation and Maintenance Funds	$29,393,308
Auxiliary Enterprise Fund	$9,333,487
Liability, Protection, and Settlement Fund	$5,753,375
Audit Fund	$558,517
Restricted Purpose Fund	$99,194,083
Bond & Interest Fund	$20,723,888
Operations and Maintenance (Restricted) Fund	$30,164,500
Total	**$436,015,771**

GRANTS

Grant or Program	Funding Agency	Source	Date Awarded	Expiration Date	Awarded Amount
Title V -Yr 4	U.S. Department of Education (DOE)	Federal	10/1/2013	9/30/2018	$966,992
TRIO Student Support Services	US DOE	Federal	9/1/2015	8/31/2020	$227,198
TRIO Student Support Services	US DOE	Federal	9/1/2015	8/31/2020	$220,000
Critical Reading and Science Centers	US DOE	Federal	10/1/2015	9/30/2020	$523,912

Pipeline to Careers in Healthcare	US DOE	Federal	10/1/2015	9/30/2020	$588,250
PBI Faculty Learning Communities	US DOE	Federal	10/1/2015	9/30/2020	$600,000
Talent Search	US DOE	Federal	9/1/2016	8/31/2021	$312,954
TRIO EOC	US DOE	Federal	9/1/2016	8/31/2021	$236,900
ISBE Food	Illinois State Board of Education (ISBE)	Federal	10/1/2017	9/30/2018	$111,133
ISBE Food	ISBE	Federal	10/1/2018	9/30/2019	$149,660
Head Start	Chicago Department of Family and Support Services (DFSS)	Federal	12/1/2017	11/30/2018	$719,993
Chicago Early Learning Scholarship/Head Start Support Service (Child Development Associate credential)	DFSS	Federal	12/1/2017	11/30/2018	$273,000
Chicago Early Learning Scholarship/Head Start Support Service (Child Development Associate credential)	DFSS	Federal	12/1/2018	11/30/2019	$273,000
Chicago Early Learning Scholarship/Early Head Start Support Services	DFSS	Federal	12/1/2017	11/30/2018	$27,000
Chicago Early Learning Scholarship/Early Head Start Support Services	DFSS	Federal	12/1/2018	11/30/2019	27,000 $
Chicago Early Learning Scholarship/Early HSSS Child Care Partnership	DFSS	Federal	7/1/2018	6/30/2019	$125,000
Chicago Early Learning Scholarship/Ready to Learn	DFSS	Local	8/31/2018	12/31/2018	$650,000
Child Care	DFSS	Federal	7/1/2018	6/30/2019	$30,000
Preschool For All	ISBE	State	9/1/2018	8/31/2019	$658,000
Federal Basic	Illinois Community College Board (ICCB)	Federal	7/1/2018	6/30/2019	$185,031
Federal Basic	ICCB	Federal	7/1/2018	6/30/2019	$460,519
Federal Basic	ICCB	Federal	7/1/2018	6/30/2019	$466,982
Federal Basic	ICCB	Federal	7/1/2018	6/30/2019	$290,763
Federal El Civics	ICCB	Federal	7/1/2018	6/30/2019	225,000

Carl Perkins	ICCB	Federal	7/1/2018	6/30/2019	$2,478,870
HCCTP	Illinois Department of Transportation (IDOT)	Federal	7/1/2018	6/30/2019	$354,400
Critical Mass - Navy STEM K-12	Office of Naval Research	Federal	7/1/2017	7/31/2018	$395,000
Pathway to Results Yr 2	ICCB	Federal	7/1/2018	6/30/2019	$15,000
Oral Health Workforce Grant	Illinois Dept of Public Health	Federal	9/1/2017	8/31/2019	$30,000
CTE Perkins Leadership Improvement	ICCB	Federal	1/15/2018	6/30/2019	$50,000
CTE Perkins Leadership Improvement	ICCB	Federal	1/1/2019	6/30/2020	$49,833
CTE Perkins Leadership Improvement	ICCB	Federal	1/1/2019	6/30/2020	$50,000
Latino/a Studies: Curriculum for the College Community	National Endowment for the Humanities	Federal	1/1/2018	12/31/2019	$99,907
Innovative Bridge and Transition Program	ICCB	Federal	5/1/2018	6/30/2019	$425,000
IGPA	National Science Foundation (NSF)	Federal	8/20/2018	8/19/2019	$175,688
Building Bridges into Engineering/CS	NSF	Federal	10/1/2018	9/30/2023	$159,419
NSF S-STEM Scholars	NSF	Federal	10/1/2018	9/30/2023	$150,213
Apprenticeship Expansion Grant	Dept of Labor	Federal	1/1/2019	6/30/2020	$200,000
DDETFP	Dept of Transp - Fed Highway Admin	Federal	9/1/2018	8/31/2019	$15,000
Truants	Youth Connection Charter School (YCCS)	State	7/1/2018	6/30/2019	$41,000
State Basic	ICCB	State	7/1/2018	6/30/2019	$1,991,975
State Performance	ICCB	State	7/1/2018	6/30/2019	$1,172,085
Food Service Sanitation Program	Chicago Dept of Public Health	State	10/1/2016	9/30/2018	$196,718
Early School Leavers	ICCB	State	7/1/2017	12/31/2018	$80,000
Early School Leavers	ICCB	State	7/1/2018	6/30/2019	$40,000
Re-Enrolled	Alternative Schools Network (ASN)	State	7/1/2018	6/30/2019	$170,000
YS3- Youth Scholar Skills	ASN	State	7/1/2018	6/30/2019	$145,230
Prevention Initiatives	ISBE	State	7/1/2018	6/30/2019	$138,000
Head Start	DFSS	Federal	12/1/2018	11/30/2019	$899,927
PCTC – Dropout	YCCS	Other	7/1/2018	6/30/2019	$2,490,314
NCLB Title 1	YCCS	Other	7/1/2018	6/30/2019	$80,339
NCLR	National Council of La Raza	Other	4/1/2017	8/31/2018	$25,000

Insect Chemical Ecology	American Chemical Society	Other	8/1/2017	8/31/2019	$2,200
CHA	Chicago Housing Authority	Local	7/1/2017	8/31/2018	$225,500
CHA	Chicago Housing Authority	Local	7/1/2018	6/30/2019	$510,000
TBE/TPI	YCCS	Other	7/1/2018	6/30/2019	$11,682
Title III	YCCS	Other	7/1/2018	6/30/2019	$3,432
Title XX/Compass	ASN	Other	7/1/2018	6/30/2019	$41,168
Simons Foundation	Simons Foundation	Foundation	9/1/2017	8/31/2019	$35,000
Emergency Aid Program	ECMC	Other	1/1/2018	6/30/2019	$75,000
Deliberative Dialogue Democracy	Center for Study of Comm Colleges	Local	11/1/2017	6/30/2019	$1,500
ASM ComEd Ambassadors/Jr Research	After School Matters	Local	3/7/2018	6/30/2019	$22,199
Illinois Speaks-Envision Justice	Illinois Humanities	Local	9/1/2018	8/30/2019	$1,000
H.S.I. Adult Learner Academy	Council for Adult & Experiential Learning	Local	8/22/2018	4/30/2021	$10,000
Walmart FYE Grant	Walmart Community Grant	Foundation	11/1/018	10/31/2019	$1,000
Illinois Speaks-Restorative Justice	Illinois Humanities	Local	11/1/2018	10/31/2019	$350
Bilingual Community Health Worker Program	Telligen Community Initiative	Local	1/1/2019	12/31/2019	$40,000
TOTAL					**20,797,236**

FY17-19 Major Private Grants			
Grant or Program	**Funder/Donor**	**Source**	**Amount**
Apprenticeships	JP Morgan Chase	Private	$750,000
Apprenticeships	Chicago Workforce Funders Alliance/ A2020/Salesforce	Private	$500,000
iOS Boot camps	Pritzker Traubert Foundation	Private	$300,000
Dual Credit Dual Enrollment	GE Capital	Private	$500,000
Student Support and Apprenticeships	PepsiCo	Private	$300,000
Healthcare Incumbent Worker Tuition	Chicago Workforce Funders Alliance	Private	$150,000
Student Supports	Chicago Community Trust	Private	$70,000

Star Scholars	Karen Manilow Cole	Private	$60,000
Student Supports	Haas Foundation	Private	$10,000
Student Supports	Full Circle Foundation	Private	$10,000
All Chicago Homelessness Prevention	Anonymous	Private	$500,000
Learning Agenda	Anonymous	Private	$131,000
Logistics on the Move	JP Morgan Chase	Private	$200,000
Postsecondary Navigators	Chicago Community Trust	Private	$200,000
CPS/CCC Strategic Framework	Crown Family Philanthropies	Private	$200,000
Workforce Development (DACA) Eligible Immigrants Projects	National Council of La Raza	Private	$25,000
Community Grants Program	Delta Dental of Illinois	Private	$7,000
Abbey Fund Scholarship Program	Abbey Family Fund	Private	$45,000
Vietnam War	WETA	Private	$10,000
Process Control Training Equipment	Dart Foundation	Private	$90,000
Healthcare Cyber Security Bootcamp	Michael Reese Health Trust	Private	$75,000
Fifth Third Bank	Fifth Third Bank	Private	$25,000
Microsoft	Microsoft	Private	$15,000
Penny Pritzker	Pritzker Traubert Foundation	Private	$15,000
iOS Boot camps	Pritzker Traubert Foundation	Private	$100,000
Total			**$4,288,000**

KEY AGREEMENTS

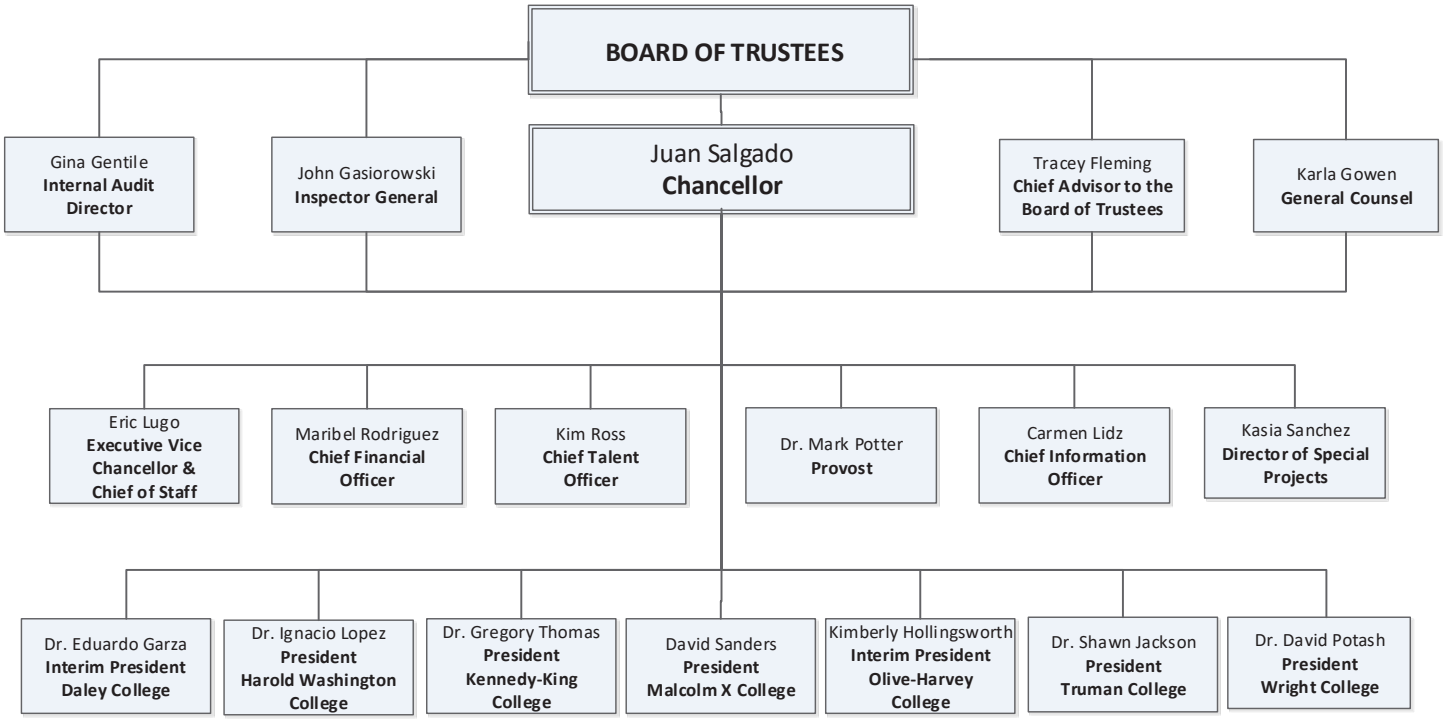
Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
Various public and private universities (25)	Star partnerships to extend financial support to CCC Star Scholars who transfer to baccalaureate programs	Varies	Varies
ECMC Solutions	Student Loan Default Prevention Services	06/02/2016	10/31/2019
Chicago Transit Authority	U-Pass transit passes for students enrolled in 9 credit hours or more	August 2018	August 2019
Department of Family and Support Services	Provide administration through Truman College of early childhood scholarship program	Being renegotiated	
Chicago Public Schools	Data sharing agreement	October 2017	October 2019
Chicago Housing Authority	Grant agreement to provide free tuition for CHA residents	July 2018	June 2023
Public Building Commission	Construction for the Manufacturing, Technology and Engineering Center (MTEC)	8/2016	1/2019
Capital Development Board	Construction of Olive-Harvey Transportation, Distribution and Logistic (TDL) Facility	11/2012	06/2019
Chicago Department of Transportation (CDOT)	Divvy Bike Sharing Program	04/2018	No end date
Chicago Department of Transportation (CDOT)	Landscaping Services through GreenCorps Partnership	07/19/2017	6/29/2020
City of Chicago- Fleet Management (2FM)	IGA for use of fueling depot and repair	07/9/2015	6/30/2020

MAJOR CONTRACTS

Vendor	PO/Contract Number	Service / Good Provided	Contract Amount	Date Entered	Expiration Date
ProEducation Solutions	50800-0000048660	Provides Electronic Documents and Federal Verification processing	$540,000 ($108,000 per year)	05/03/2018	05/02/2023
BankMobile	32796	Student Refund Processing	$500,000	11/01/2015	10/31/2020
Nelnet	32767	Tuition Payment Plans11/01/	$971,193	08/05/2015	08/04/2020
Touchnet	26163	Credit card processing for payments	$64,900	06/01/2019	05/31/2020
Data Recognition Corp	33049	Electronic TABE testing licenses for Adult Education	$200,000	8/4/2016	7/31/2019

CASAS	33049	Electronic CASAS testing licenses	$150,000	8/4/2016	7/31/2019
Pace Systems Inc.	33486	Computer Audio Video Equipment and Services	$7,000,000	07/1/2018	06/30/19
CDW-G	33486	Computer Audio Video Equipment and Services	$7,000,000	07/1/2018	06/30/19
Desire2Learn (D2L) LTD	33322	Provides the learning management system	$4,823,689	12/1/2017	06/30/2022
Fooda	33454,33455	Provides cafeteria, vending, kiosk, catering and Childcare center food delivery services	$5,500,000	05/3/2018	06/30/2023
Staples/ Taylor Made Business Solutions	33068	Provides office supplies	$2,500,000	07/1/2016	06/30/2019
Job Ordering Contracting Services (Multiple Vendors	33312	Provides JOC services	$36,000,000	10/5/2017	9/30/2020
Akademos	32083, 33574	Provides online bookstore operations	5 percent commissions of gross product sales	11/7/2013	5/31/2020
McGraw Hill Education	33071	College Placement Testing	$937,500	01/1/2017	6/30/2019
Ventra Chicago	33374	Transit Card Program	$300,000	01/1/2018	12/31/2022
Oracle Corporation	32342	Software licensing and support maintenance services for the various Oracle modules	$9,303,248	07/10/2014	07/9/2019
Sierra – Cedar	33323	Managed Hosting Services for Enterprise Systems	$7,581,480	11/1/2017	12/31/2022
Jacobs Engineering	31878	Project Management for the new MXC Campus	$8,103,664	7/1/2012	12/1/2016
Moody Nolan Architects	31797	Architect of Record	$13,644,000	4/1/2013	6/1/2019
CMO	32113	General Contractor	$210,313,000	12/1/2013	6/1/2016

ORGANIZATIONAL CHART



City Colleges of Chicago Board of Trustees

	Trustee Name/Position	Original Appointment	Most Recent Re-appointment	Expiration Date of Current Term
1	Clarisol Duque, Secretary	11/13/2013	6/30/2018	6/30/2021
2	Elizabeth Swanson, Vice Chair	10/11/2017	6/30/2018	6/30/2021
3	Vacant*	6/30/2018	N/A	6/30/2021
4	Karen Kent	8/1/2015	4/19/2017	6/30/2019
5	Walter E. Massey, Chair	10/11/2017	N/A	6/30/2020
6	Deborah H. Telman	4/19/2017	N/A	6/30/2020
7	Darrell A. Williams	10/31/2018	N/A	6/30/2019
8	Student Trustee**	6/7/2018	N/A	4/15/2019

**On March 13, 2019, Mayor Emanuel nominated Peggy A. Davis to fill the unexpired term of former Trustee Rebeca Nieves Huffman who resigned December 19, 2018 (see vacant above). If approved by the full Chicago City Council, Ms. Davis's term would end 6/30/2021.*

***While the Student Trustee may cast an advisory vote on matters taken up by the board and may make motions and second actions proposed by the board, their vote is not binding, nor does the student trustee count toward quorum. The student trustee is selected by the students at one of the City Colleges of Chicago on a rotating basis on an annual cycle.*

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
City Colleges of Chicago District Office	180 N. Wabash, Suite 200	60607	773-265-5343	M-F: 9am-5pm
Harold Washington College	30 E. Lake St.	60601	312-553-5600	M-F: 7:30am - 10pm Sa: 7:30am - 6pm
Harry S Truman College	1145 W. Wilson	60640	773-907-4000	M-F: 7:30am - 10pm Sa: 7:30am - 5pm
Kennedy-King College	6301 S. Halsted	60621	773-602-5000	M-F: 7am -10pm Sa: 9am-5pm
Kennedy-King College Satellite Dawson Technical Institute	3901 S. State St.	60609	773-602-5555	M-Th: 9am-4pm F: 9am-1pm
Kennedy-King College Satellite Washburne Culinary Institute	740 W. 63rd St.	60621	773-602-5466	M-F: 9-5pm
Malcolm X College	1900 W. Van Buren	60612	312-850-7000	M-F: 7am - 10pm Sa: 7am - 5pm
Malcolm X College Satellite West Side Learning Center	4624 W. Madison St.	60644	312-850-7420	M-F: 7am-10pm Sa: 7-5pm
Olive-Harvey College	10001 S. Woodlawn	60628	773-291-6100	M-F: 8am - 10pm Sa: 8am - 5pm
Olive-Harvey College Satellite South Chicago Learning Center	3055 E. 92nd St.	60617	773-291-6770	M, W: 8:30am-5pm Tu, Th: 8:30am-6:30pm F: 8:30am-4pm Sa: 9am-2pm
Richard J. Daley College	7500 S. Pulaski	60652	773-838-7500	M-F: 7:00am - 10pm Sa: Schedule varies
Richard J. Daley College Satellite Arturo Velasquez Institute	2800 S. Western	60608	773-838-1520	M-F: 6am – 10pm Sa: 8am – 4pm
Wilbur Wright College	4300 N. Narragansett	60634	773-777-7900	M-F: 7:30am – 10:30pm Sa: 7:30am – 5:30pm
Wilbur Wright College Satellite Wilbur Wright College Humboldt Park	1645 N. California Ave.	60647	773-481-8300	M-Th: 8am-7:30pm F: 8am – 4pm Sa: 9-12pm

UNIONS

Union	Contract Dates
Adult Educators/Coordinators - AFSCME Local 3506 • Currently in negotiations	7/1/10 – 6/30/16
Clerical and Technical Employees – Local 1708 • Currently in negotiations	7/1/10 – 6/30/16
Clerical and Technical Employees: Part-Time Hourly and Project Staff – Local 1708 • Currently in negotiations	7/1/11 – 6/30/17
Engineers - Local 399 • Currently in negotiations	7/1/15 – 6/30/18
Full-Time Faculty - CCCTU Local 1600	7/16/13 – 7/15/18
Maintenance - SEIU Local 73 • Currently in negotiations	7/1/15 – 6/30/18
Part-Time Faculty - CCCLOC IEA-NEA	7/1/12 – 6/30/20
Professional - Local 1600 Professionals: Full-Time & Part-Time	7/16/13 – 7/15/18
Security - Police Officers Association Local 1600	1/1/14 – 12/31/17
WYCC Staff - IBEW Local 1220	7/1/17 – 6/30/19

MAJOR CONTRACTS

A link to all contracts can be accessed here.

SIGNIFICANT DATES

Event	Date	Description
Graduation	May 4, 2019	Annual graduation includes all seven colleges. There will be two ceremonies one at 9:30am and another at 2:30 pm. Location: Wintrust Arena.
Seven Strong Benefit	November 14, 2019	Annual City Colleges Foundation Benefit to raise funds for scholarships, innovative programming and student supports

Key Budget Dates	
Early June	Publish tentative budget book for public review
Mid to-late June	Hold public budget hearing
Mid-July	Final budget offered for board consideration

Academic Calendar	
SUMMER 2019 TERM	**Regular session**
Priority registration (continuing students)	Apr 1, 2019 (Mon)-Apr 2, 2019 (Tue)
Open registration begins (all students)3,4	Apr 3, 2019 (Wed)
First day of class	Jun 5, 2019 (Wed)
Mid-term	Jul 3, 2019 (Wed)
Independence Day Holiday	Jul 4, 2019 (Thu)
Last day for student initiated withdrawal	Jul 14, 2019 (Sun)
Summer term ends (last day of classes)	Jul 27, 2019 (Sat)

FALL 2019 TERM	Regular 16 week session	12 week session	8 week session
Priority registration (continuing students)	Apr 1, 2019 (Mon)-Apr 2, 2019 (Tue)		
Open registration begins (all students)	Apr 3, 2019 (Wed)		
First day of class	Aug 26, 2019 (Mon)	Sept 23, 2019 (Mon)	Oct 21, 2019 (Mon)
Labor Day Holiday	Sept 2, 2019 (Mon)		
Mid-term	Oct 23, 2019 (Wed)	Nov 3, 2019 (Sun)	Nov 17, 2019 (Sun)
Last day for student initiated withdrawal	Nov 16, 2019 (Sat)	Nov 23, 2019 (Sat)	Nov 30, 2019 (Sat)
Thanksgiving Holiday (Thursday & Friday)	Nov 28, 2019 (Thu)-Nov 29, 2019 (Fri)		
Fall term ends (last day of classes)	Dec 14, 2019 (Sat)		

CAPITAL PROJECTS

City Colleges of Chicago CURRENT CAPITAL PROJECTS			
City College Name	**Project Name/ Description**	**FUND SOURCE**	**FUND**
Daley College	MTEC: 55,000 sq.ft. facility and pedestrian bridge over 76th st.	100% CCC	$46,100,000
Daley College	Curtainwall Rehabilitation: Reglaze and reclad main building	100% CCC	$5,500,000
Daley College	Classroom Technology Upgrades	100% CCC	$311,000
Daley College	AV/IT/Security Equipment for MTEC	100% CCC	$456,209

Daley College	Parking Lot Repairs: repair fall catch basins	100% CCC	$23,800
Daley College	Replace Parking Lot Lighting: replace with LED	100% CCC	$64,629
Daley College	Gym Coring and restriping for Volleyball	100% CCC	$33,306
Daley College	Boilers Phase 1 (Demo)	100% CCC	$14,227
Daley College	Building 500 & 600 Women's Restroom upgrades	100% CCC	$24,813
Daley College	Disconnect Electrical Precision Metal Equipment	100% CCC	$23,785
Daley College	Fire Alarm Panel Replacement	75% CDB & 25% CDB	$197,115
		DALEY TOTAL	**$52,748,884**
AVI	LED Lighting Upgrades		$20,000
AVI	Fire Alarm Upgrades		$60,684
		AVI TOTAL	**$80,684**
District Wide	Classroom Technology Upgrades	100% CCC	$15,000
District Wide	Active Directory	100% CCC	$170,000
District Wide	CS Upgrade	100% CCC	$448,000
District Wide	Taleo RFP	100% CCC	$230,000
District Wide	Employee Performance Tool	100% CCC	$250,000
District Wide	Budgeting Tool	100% CCC	$1,042,880
District Wide	Business Intelligence	100% CCC	$50,000
District Wide	Infrastructure Replacement	100% CCC	$219,100
District Wide	Security Tools	100% CCC	$60,000
District Wide	D2L	100% CCC	$743,000
District Wide	Faculty Evaluation Project	100% CCC	$140,000
District Wide	Student Photo Id	100% CCC	$24,000
District Wide	Campus Solutions Enhancements	100% CCC	$465,000
District Wide	SalesForce Pilot	100% CCC	$180,000
District Wide	CRM Discovery/Student Early Alert	100% CCC	$232,000
District Wide	New Student Portal	100% CCC	$216,000
District Wide	Website-Phase I	100% CCC	$272,000
District Wide	DW Capital Project Management	100% CCC	$500,000
District Wide	DW Landscape -CDOT/Green Corp.	100% CCC	$225,000
District Wide	DW Emergency Glass Board Up	100% CCC	$24,900
District Wide	DW Security System Emergency Repairs	100% CCC	$24,900
		DW TOTAL	**$5,531,780**

Harold Washington	Classroom Technology Upgrades	100% CCC	$310,000
Harold Washington	HW Boiler #4 Replacement	100% CCC	$88,987
Harold Washington	Fire Alarm Panel Emergency Repair	100% CCC	$24,980
Harold Washington	HW Gycol Replacement	100% CCC	$52,600
Harold Washington	Seal Perimeter - Room 101	100% CCC	$8,716
Harold Washington	Elevator Repair & Software Code Update	100% CCC	$16,355
Harold Washington	Create New Dance Studio	100% CCC	$101,562
		HW TOTAL	**$603,200**
Kennedy-King College	HVAC Continued Commissioning	100% CCC	$350,000
Kennedy-King College	Classroom Technology Upgrades	100% CCC	$300,000
Kennedy-King College	W-Bldg Site Lighting Repair and Replacement	100% CCC	$24,870
Kennedy-King College	U 104 Kitchen electrical upgrades	100% CCC	$10,868
Kennedy-King College	Repair Chilled Water Pump #3	100% CCC	$13,915
Kennedy-King College	Replace drinking fountains with bottle filling stations	100% CCC	$18,885
		KKC TOTAL	**$718,538**
Dawson Tech	Washburn Café Construction	100% CCC	$357,326
Dawson Tech	Exterior Security Camera repairment & replacement	100% CCC	$42,815
Dawson Tech	Commons Security Cameras	100% CCC	$12,488
Dawson Tech	Install sound attentution panels in the DT Commons	100% CCC	$24,180
Dawson Tech	Repair Revolving Door @ Front Entry	100% CCC	$19,666
		DT TOTAL	**$456,474**
Malcolm X College	Punchlist/ Commissioning Resolution	100% CCC	$2,000,000
Malcolm X College	Elevator Rehabilitation	100% CCC	$2,859,000
Malcolm X College	Classroom Technology Upgrades	100% CCC	$175,000
		MX TOTAL	**$5,034,000**
West Side Learning Center	Demolition and Upgrades of Rooms 118 and 120	100% CCC	$475,612
		WS TOTAL	**$475,612**
Olive-Harvey	TDL: New 110,000 sq. ft facility	29% CCC, 71% CDB	44,861,500
Olive-Harvey	CDL Lot Upgrades	100% CCC	$24,500
Olive-Harvey	Classroom Technology Upgrades	100% CCC	$310,000

Olive-Harvey	TDL Inventory Module	100% CCC	$350,000
Olive-Harvey	Install PA System for TDL	100% CCC	$121,897
Olive-Harvey	Removal of temporary power poles	100% CCC	$58,742
Olive-Harvey	TDL Tools & FFE	100% CCC	$2,750,000
		OH TOTAL	**$48,476,639**
Truman College	Classroom Technology Upgrades	100% CCC	$180,000
Truman College	Garage and Cafeteria Glazing Repairs (window repairs)	100% CCC	$22,915
		TR TOTAL	**$202,915**
Wright College	Hallway and LRC Stair VCT Replacement	100% CCC	$572,779
Wright College	Classroom Technology Upgrades	100% CCC	$300,000
Wright College	Genie Lift	100% CCC	$11,849
Wright College	Gym Floor Replacement	100% CCC	$497,000
		WR TOTAL	**$1,381,628**

City Colleges of Chicago FUTURE CAPITAL PROJECTS			
City College Name	**Project Name/ Description**	**FUND SOURCE**	**FUND**
Daley College	Repair Gym & Pool Area Lighting	100% CCC	$60,000
Daley College	Women's Locker Room Upgrades	100% CCC	$22,031
Daley College	77th Street Repaving	100% CCC	$580,000
		DA TOTAL	**$662,031**
AVI	Construct AVI Storage Garage	100% CCC	$50,000
		AVI TOTAL	**$50,000**
Harold Washington	Exterior Building Inspection & Repairs	100% CCC	$500,000
Harold Washington	Elevator Motor Improvements	100% CCC	$250,000
Harold Washington	Fire Alarm System Upgrade	100% CCC	$96,322
Harold Washington	Space Planning and Design Services	100% CCC	$201,500
Harold Washington	Roof Replacement	75% CDB 25% CCC	$900,000
		HW TOTAL	**$1,947,822**
Kennedy-King College	KKC Fire Alarm Panel Replacement	100% CCC	$1,000,000
Kennedy-King College	HVAC and BAS upgrades	68% DB 32% CCC	$825,000
Kennedy-King College	Student commons furniture	100% CCC	$28,000
		KK TOTAL	**$1,853,000**

Dawson Tech	Directional Signage	100% CCC	$22,000
		DT TOTAL	**$22,000**
Malcolm X College	Fume Hood Relocation	100% CCC	$125,000
		MX TOTAL	**$125,000**
West Side Learning Center	Biology Labs Phase 2	100% CCC	$500,000
		WS TOTAL	**$500,000**
Olive-Harvey	Playground	100% CCC	$65,000
Olive-Harvey	PA System Repairs at Main Building	100% CCC	$100,352
Olive-Harvey	Pool Repairs	100% CCC	$74,495
Olive-Harvey	Modernize Advising Space	100% CCC	$400,000
Olive-Harvey	Elevator Modernization	75% CDB 25% CCC	$450,000
		OH TOTAL	**$1,089,847**
Truman College	Phase One Building Roof	100% CCC	$750,000
Truman College	Exterior Envelope Restoration	100% CCC	$5,500,000
Truman College	Swimming Pool Rehabilitation	100% CCC	$250,000
Truman College	Biology Lab Renovations	100% CCC	$2,000,000
		TR TOTAL	**$8,500,000**
Wright College	Parapet repairs	100% CCC	$12,000
		WR TOTAL	**$12,000**

KEY PERFORMANCE MEASURES

FY 18 Preliminary Data				
Metric	**Measurement Method**	**Timing of Measurement**	**Goal**	**Current Performance**
IPEDS 150 Completion Rate	Of the adjusted IPEDS cohort, the number of students who complete a CCC credential within 150% time.	First day of Fall registration for a FY, and ends in January/ February of the next FY	20%	24.3%
Total Awards	Duplicated count of all credentials awarded during the fiscal year in ICCB approved degree and certificate programs	First day of fiscal year and ends August of next FY.	7,786	8,013

Total Degrees	Duplicated count of all degrees awarded during the fiscal year in ICCB approved degree programs	First day of fiscal year and ends August of next FY.	4,391	4,427
Total Certificates	Duplicated count of all certificates awarded during the fiscal year in ICCB approved certificate programs	First day of fiscal year and ends August of next FY.	3,395	3,586
Credit Students Fall-to-Spring Retention	Of credit-enrolled students not earning a credential in Fall, the proportion that return in the Spring term in credit courses.	First day of fiscal year and ends the following July.	65%	66.5%
Total Enrollment (unduplicated)	Total unduplicated enrollment for the fiscal year (Summer, Fall, & Spring) based on student Home College FY.	First day of Summer 2016 registration through August of next FY	81,570	80,714
Credit Enrollment (Include Skills)	Total unduplicated enrollment for the fiscal year (Summer, Fall, & Spring) based on student Home College FY.	First day of Summer 2016 registration through August of next FY	51,171	50,434
Adult Ed. Enrollment	Total unduplicated enrollment for the fiscal year (Summer, Fall, & Spring) based on student Home College FY.	First day of Summer 2016 registration through August of next FY	26,237	24,545
Continuing Ed. Enrollment	Total unduplicated enrollment for the fiscal year (Summer, Fall, & Spring) based on student Home College FY.	First day of Summer 2016 registration through August of next FY	7,093	8,410
C2C Enrollment (10 Focus Areas)	Total unduplicated enrollment for the fiscal year (Summer, Fall, & Spring) based on student Home College FY.	First day of Summer 2016 registration through August of next FY	38,970	38,473
Transfer within 2 years of degree completion	Percent of CCC degree completers (excluding students who re-enroll in Credit courses at CCC) who transfer to a 4-year institution within two years.	2 Previous FY. End tracking period: December of next FY	50%	49.8%
Transfer after earning 12 credits (fall new stud.)	Percent of CCC students enrolled in the fall term who completed at least 12 graduation hours within two years who transfer to a 4-year institution within two years.	2 Previous FY. End tracking period: December of next FY	501	475

Remediation transitions 1yr	Of new students who enroll in remedial English/Math course(s) in a given fall, the proportion who enroll in a college-level course of the same subject by the fall of the following academic year. Students enrolling in both remedial Math and English in their first fall are counted twice.	First day of Fall registration through January of the next FY.	49%	58.5%
Transitions to College Credit	Adult Education students who transition to credit within a fiscal year	First day of Fall registration to end of August of next FY.	2,083	1,902
GED Attainment	Total number of CCC students in the current, or previous fiscal year, who took and passed all sections of the GED exam, and constitution, within the current fiscal year (e.g., July 1st to June 30th) based on a data match completed by TurnKey Solutions.	First day of fiscal year through September of next FY.	578	778
Percent of Students Attaining Level Gains	Level gains are measured by improvement (based on point gain) from pre-test (first assessment used for the fiscal year) to the post-test (final assessment for the fiscal year). (Federal and State Policy)	Calculated directly by Illinois Community College Board.	34%	33.1%
Full-time to 30 ch in 1 year	This metric gauges what proportion of full-time credit students are on-pace to finish a degree in two years.	First day of Fall registration to end of August of next FY.	10%	10.1%
Part-time to 15 ch in 1 year	This metric gauges what proportion of part-time credit students are on-pace to finish a degree in four years.	First day of Fall registration to end of August of next FY.	20%	21.7%

CHICAGO PUBLIC SCHOOLS

CENTRAL PURPOSE

Chicago Public Schools (CPS) serves approximately 361,000 students in 644 schools. It is the nation's third-largest school system. The mission of CPS is to provide a high quality public education for every child, in every neighborhood, that prepares each for success in college, career and civic life.

To fulfill this mission, we make these three commitments to our students, their families, and to all Chicagoans:

- **Academic Progress**: We design instruction and learning environments that provide for individual needs and help prepare all of our students for a successful adulthood. A high-quality education develops not only strong academic skills, but also a love of learning, the ability to work with others, the motivation to take initiative, the experience to solve problems creatively, the knowledge to live healthy lives, and the desire to become active citizens in their communities.
- **Financial Stability:** We advocate with the wider Chicago community for fair school funding from the state so all of Chicago's children receive the educational resources they need and deserve. Fulfilling our promise to provide a high-quality education requires that we remain on sound financial footing and serve as good stewards of public and philanthropic funds.
- **Integrity:** We respect our students and families, and the diverse communities in which they live, and honor them as partners in our shared mission. We earn their trust by communicating openly and consistently acting on community feedback.

Read the Five-Year Vision (2019-2024) here

KEY FACTS

The following section provides detailed information about the makeup of the district, school population, and employees, as well as a snapshot of the larger community in which students and their families reside. The information is meant to provide a broad picture of factors that influence and inform our services to students and the entire school community of parents, partners, and constituents of the City of Chicago.

Student Outcomes and Growth Over Time:

- **Freshman On Track to Graduate**: 89.4% (SY17-18), 69.0% (SY10-11)
- **High School Graduation Rate**: 78.2% (SY17-18), 56.9% (SY10-11)
- **Earned Early College and Career Credentials:** 46.6% (SY17-18), 31.2% (SY13-14)
- **Scholarship Dollars Earned**: $1.33B (SY17-18), $266M (SY10-11)
- **Students At or Above Attainment for Reading (NWEA):** 61.4% (SY17-18), 45.6% (SY12-13)
- **Students At or Above Attainment for Math (NWEA):** 56.6% (SY17-18), 45.1% (SY12-13)
- **Find a list of all of our students' accomplishments in the CPS Academic Report Card**

Student Population Characteristics: The majority of the district's ~361,000 students attend traditional district-run public elementary and high schools. Some students attend one of the non-traditional programs, which include charter schools, contract schools, SAFE schools and options programs.

- **Enrollment**:
  - **Pre-K:** 4.9%
  - **Kindergarten:** 6.7%
  - **Elementary (1-8):** 59.1%
  - **Secondary (9-12):** 29.3%

- **Racial Makeup**
  - **African American:** 36.6%
  - **Asian:** 4.1%
  - **Hawaiian/Pacific Islander:** 0.2%
  - **Hispanic:** 46.7%
  - **Multi-Racial:** 1.2%
  - **Native American/Alaskan:** 0.3%
  - **White:** 10.5%
  - **Not Available:** 0.3%
- **English Language Learners**: 18.7%, or ~67,000 students
- **Economically Disadvantaged**: 76.6%, or ~276,000 students, come from families whose income is at or below 185 percent of the federal poverty line, and at least 17,894 homeless students are served by CPS schools annually.
- **Students with IEPs:** 14.1%, or ~51,000 students have Individualized Education Programs (IEPs)

School Quality: The CPS School Quality Rating Policy (SQRP) is the District's policy for measuring and rating annual school performance.

- **Rating Inputs**: SQRP is based on indicators of success, including, but not limited to, student test performance, academic growth, closing of achievement gaps, school culture and climate, attendance, graduation, and preparation for post-graduation success.
- **Interpreting the Rating**: Level 1+, Level 1 and Level 2+ schools are meeting or exceeding the minimum performance expectations for CPS schools. Level 2 schools are in need of targeted support to keep them moving in the right direction, and Level 3 schools are in need of intensive support to quickly improve the quality of education for students.
- **District Highlights:**
  - 55% of CPS schools receiving a rating are Level 1+ and Level 1, an increase from 49% in 2013-2014 (the initial year of SQRP)
  - 1.2% of schools receiving a rating are rated Level 3, down from 7% in 2013-2014
  - 57 schools (11%) are on probation, down from 148 (28%) in 2013-2014
  - More data on District and regional school quality can be found in the Annual Regional Analysis

SERVICES/PROGRAMS

Below is a list of academic and student support offices and their core functions. This list is not inclusive of all offices, departments and operational support functions.

- **Office of Network Supports**: Establishes a coherent and streamlined system for timely communication between Central Office and Networks to allow schools to maintain focus on instructional priorities. This office also provides Network Chiefs, their teams, and the schools they support with resources to ensure that all students achieve at or above grade level academic outcomes to ensure that every student graduates from CPS and is college and career ready.
- **Office of Access & Enrollment:** Manages the application, testing, selection and notification process for magnet elementary and high schools, selective enrollment elementary and high schools, magnet cluster and open enrollment schools, IB high schools, military academies, and CTE-college and career academies.

- **Office of Teaching & Learning (T&L):** provides school administrators and teachers with the training and resources needed to engage children in rich and rewarding learning experiences. T&L is comprised of various academic and support departments, which work collaboratively with each other, and with other CPS offices and departments to support children's growth and progress in meeting or exceeding state standards for academic excellence.
- **Office of Language and Cultural Education (OLCE):** Oversees programs for all language learners, including English Learners in Bilingual and English as a Second Language programs, Dual Language Learners in Dual Language Education, and students participating in a World Language Program.
- **Department of Arts Education:** Sets the standards for an equitable and accessible arts education in all four art forms (Dance, Drama, Music, and Visual Art) for all students across the district by consulting, training, and strategically planning with teachers, administrators, and schools.
- **Office of Student Health and Wellness:** Removes health-related barriers to learning such that students may succeed in college and career.
- **Office of Early Childhood Education (OECE):** The Office of Early Childhood Education supports best practices for teachers and schools and is overseeing the district wide rollout of universal full-day pre-K.
- **Office of College & Career Success (OCCS):** Offers wraparound supports for students at every step in their journey K-12 to keep students engaged in school and on-track for success.
- **Office of Social & Emotional Learning (OSEL):** Works with schools to establish multi-tiered systems of support for students' social, emotional and behavioral development. OSEL ensures school-based staff use the most effective strategies to foster a safe learning climate and maximize student engagement and achievement.
- **Office of Student Protections & Title IX (OSP):** OSP works to ensure the school district is free from sexual discrimination, sexual harassment, and sexual violence. It refers allegations of adult-on-student abuse to the Office of the Inspector General (OIG) for investigation, oversees investigations into allegations of student-on-student abuse, ensures students are paired with an advocate immediately following an allegation, and provides students with resources for receiving long-term support.
- **Office of Safety & Security:** Supports schools in providing a safe and secure environment for students and staff that is conducive to learning. Safety & Security works to identify and address safety concerns inside of schools, while collaborating with partners such as School Administration, Chicago Police Department, Parents and Community Stakeholders to also identify risks in the community that could affect the safety of our students.
- **Office of Diverse Learner Supports and Services:** Works to support Networks and schools with all issues related to special education including instruction, interventions and legal and compliance supports.
- **Student Support and Re-Engagement Centers (SOAR):** Locates out of school, high school aged youth and assists them with getting back into school. SOAR Centers support students across the city and are integrated into community based organizations located in neighborhoods with high populations of dropouts.
- **Department for Students in Temporary Living Situations (STLS):** Services children and youths enrolled in a CPS school and are experiencing homelessness. The Board's STLS program offers assistance to students in pre-kindergarten through 12th grade and their families. The goal of the STLS program is to protect the educational rights of students in temporary living situations and to provide services to students and their families. STLS staff also address barriers to enrollment, transportation, attendance, retention and success for students in temporary living situations.
- **Family and Community Engagement in Education (FACE):** Cultivates and maintains healthy working relationships with parents, families, community members and education stakeholders by establishing a reciprocal exchange of strategic plans and concepts pertaining to the quality of schools and improvement of educational outcomes for all students.
- **Office of Innovation & Incubation:** The Office of Innovation and Incubation (I&I) oversees and supports charter, contract, and options (alternative) schools, and implements a process to seek and ultimately

incubate new district-managed and charter schools as well as change of program focus at district-schools. I&I implemented the program investment initiative that led to 32 schools across the city receiving a $32m investment to provide greater access to IB, STEM, STEAM, Fine & Performing Arts, Personalized Learning, Dual Language and World Language. I&I also provides the charter authorizing role to oversee and evaluate the performance and support a portfolio of approximately 141 schools and programs, including 121 charter school campuses, 9 contract schools, 10 Alternative Learning Opportunities Programs (ALOP) and 1 SAFE School, which together educate well over 60,000 students.

- **Office of Equity (new office):** The Equity Office develops, supports, implements, and reports on district efforts to eliminate the opportunity gaps in education quality, policies, and supports for students and adults.

ACCOMPLISHMENTS

- **Record-High Graduation Rate**: Students earning a diploma hit an all-time high of 78.2 percent this year, with the biggest improvements coming from African American and Hispanic males. The graduation rate has steadily risen over the past seven years, growing about 20 percentage points since 2011, when just over half of CPS students earned a high school diploma.
- **Record-High Freshman OnTrack:** In 2018, the percentage of freshmen considered on-track to graduate is the highest measure on record at 89.4 percent, an improvement of over 20 percentage points since 2011. The Freshman OnTrack rate is a research-based measurement that is the single best indicator of whether a student will graduate, and it has risen for the seventh year in a row, signaling that more CPS students are likely to graduate than ever before.
- **Record-High Math Scores and Strong Reading Gains:** More Chicago elementary students than ever before are meeting or exceeding national attainment standards for math, and reading scores have held steady at their previous record high. In 2018, a record 56.6 percent of students met or exceeded the national average in math scores, and 61.4 percent of students met or exceeded the average in reading scores on the 2017-18 NWEA MAP assessment.
- **Record-High Scholarship Dollars Earned:** The class of 2018 earned more than $1.33 billion in scholarship offers—$90 million more than 2017 and five times more than 2011, when CPS students earned $266 million in scholarship dollars. This dramatic increase is consistent with the district's strategic expansion of postsecondary initiatives and college-level programming such as IB, STEM, AP and dual credit and dual enrollment in schools across the city.
- **Quality Data and Accountability Practices:** Over the last several years, CPS has made great strides in its data and accountability practices. In instituting the School Quality Rating Policy (SQRP) in 2014, the district became a national exemplar in rating school practice. Multiple school districts (Boston, Denver, etc.) have sought to learn from CPS's experience.
- **School Quality is Improving:** Based on the SQRP ratings, the number of district-run schools in good standing increased compared to last year, and the number of schools on intensive support decreased to the lowest number of schools since SQRP was adopted, with 10 percent of district schools moving to a higher accountability tier. Based on the 2018-19 SQRP ratings:
  - 398 schools are in good standing;
  - 66 schools will receive provisional support; and
  - 57 schools will receive intensive support
- **Universal Pre-Kindergarten:** CPS expanded full day opportunities by 3,700 full day seats (52.9% increase) in SY18-19. As the next step in the city's plan to provide free full-day Pre-K to all four-year-olds in the City of Chicago by 2021, school budgets for the 2019-20 school year include funding to expand Pre-K to more than 100 additional classrooms, serving up to 2,800 additional four-year-olds in CPS schools. This expansion will ensure that families in 28 high-need communities will have universal access to free full-day Pre-K next school year.
- **Universal Enrollment:** In the 2017-2018 school year, CPS launched GoCPS, a platform that allows families to apply to nearly every CPS school and program using one site, one application, and one deadline. Last

year approximately 93% of CPS students used the new application system. More than 50% of students received their first choice during Round 1. Most students received one of their top three choices.

- **Longer School Day:** In 2012, elementary schools adopted a 7-hour day and high schools adopted a 7 1/2-hour day, moving CPS from the shortest school day and year of any major city to a schedule aligned with national averages. By the time students graduate, they are getting an additional **2.5 school years**
- **Investing in Key Academic Programs:** In 2018 the district established a first-of-its kind application process that empowered school communities to apply for new programming through a transparent application process.
  - **International Baccalaureate:** Since 2011, CPS increased the number of students participating in IB by 153% from 8,804 in SY10-11 to 22,257 in SY18-19.
  - **STEM:** Next school year, nearly 18,000 elementary and high school students will engage in modern STEM and STEAM programming at 36 schools, an **increase of more than 360%** since the 2013-2014 school year.
  - **Dual Language:** Since 2011, CPS has increased Dual Language offerings by over 300%, from 1,130 seats in 2011-2012 to 4,557 seats in 2018-2019
  - **Dual Credit**: Since 2012, CPS has increased the number of students enrolled in Dual Credit course by 21%, from 205 in 2012-2013 to 3,127 students in 2018-2019.
  - **Advanced Placement:** In December 2018, CPS was named College Board's AP District of the Year for the second time in the last seven years, and named to the AP Honor Roll for the sixth year in a row. CPS is the only large district in America to earn the Honor Roll six consecutive years and remains the largest school district in American on the list. Between the 2011-2012 and 2017-2018 school year:
    - The number of students taking AP exams increased by nearly 44%
    - The number of exams taken increased by 49%
    - The number of students receiving a "3" or higher on at least one AP exam nearly doubled
- **Keeping Students Safe:** Today, CPS students feel safer, are safer, and are better supported as a result of CPS's investments in the Office of Student Protections and Title IX, security personnel, training, Safe Passage, restorative practices, supportive school environments, and trauma support service referrals.
  - **School Safety & Climate:** On campus violent incidents have declined 18% since 2016 and we are on track for a further reduction this year. During that same time, the share of parents that feel their children are safe at school has risen to over 95%.
  - **Safe Passage**: The district continues to expand its successful Safe Passage program, the city's collaborative effort that has proven to reduce crime and keep students safe during their daily commutes to and from school. This fall, CPS expanded Safe Passage by an additional 14 schools to cover a total of 159 schools, supporting over 75,000 students - nearly five times the number of schools served in 2012.
    - In 2018, out-of-school suspension rates declined 3.4%, marking the district's fifth consecutive year of decreased suspensions.
    - In 2018, CPS saw a reduction of 45% of the number of CPS students who became victims of gun violence, keeping in mind that these incidents do not happen on school grounds and generally happen outside of school hours.
  - **Establishment of the Office of Student Protections and Title IX:** an unprecedented long-term commitment to ensure learning environments are free from sexual violence, harassment, and discrimination. The 20-member team which reports directly to the CEO will advocate for students, provide referrals for supports and coordinate the district's response to any allegation of abuse.
  - **Training, Background & Reference Checks:** Prior to the start of the 2018-19 school year, the district re-ran background checks on more than 68,000 employees, vendors and volunteers, and CPS employees completed new training on appropriate child-adult interaction, warning signs and reporting. The district is in the final stages of codifying its systems and process for ongoing periodic background checks and centralized pre-employment reference checks on all school based

employees. New trainings for coaches, School Based Title IX Representatives, and other priority groups are being rolled out through September 2019.

- Budget accomplishments:
  - Elimination of a $1.1B deficit in 2 years
  - $900M in new revenue over 2 years
  - $200M in management efficiencies from FY17
  - Improved cash flow due to education funding reform
  - Reduced reliance on short-term borrowing by $250M

POSITIONS

Total Employees: 36,711

- Public schools: 31,426
- Non-public schools: 103
- Citywide: 3,815
- Central/Network: 1,367

Employee Population Characteristics

- All Staff Racial Makeup
  - African American: 33.1%
  - Asian: 2.8%
  - Hawaiian/Pacific Islander: 0.0%
  - Hispanic: 25.0%
  - Native American: 0.3%
  - White: 35.2%
  - Multi-Racial: 1.3%
  - Unknown: 2.2%
- Principal Racial Makeup
  - African American: 44.0%
  - Asian: 0.8%
  - Hawaiian/Pacific Islander: 0.0%
  - Hispanic: 16.2%
  - Native American: 0.4%
  - White: 34.6%
  - Multi-Racial: 1.6%
  - Unknown: 2.3%
- Teacher Racial Makeup
  - African American: 21.1%
  - Asian: 3.7%
  - Hawaiian/Pacific Islander: 0.0%
  - Hispanic: 21.0%
  - Native American: 0.4%
  - White: 50.3%

- Multi-Racial: 1.5%
- Unknown: 1.9%

BUDGET

		General Operating Funds	Debt-Service Funds	Capital Funds	FY 2019 Proposed Budget
Revenue	Local	3,267,071,069	228,569,781	36,352,388	3,509,715,037
	State	1,849,188,373	327,951,186	15,272,000	2,192,411,559
	Federal	805,353,251	24,745,429	6,600,000	836,698,679
	Fund Balance	62,584,207			62,584,207
	Other Financing Sources			388,000,000	410,278,200
Revenue Total		5,984,196,900	581,266,396	446,224,388	7,011,687,684
Expenditures	Salary	2,503,054,231		1,504,045	2,504,558,277
	Benefits	1,450,893,754		389,967	1,451,283,721
	Contracts	1,292,007,640	2,570,000		1,294,577,640
	Commodities	243,402,221			243,402,221
	Equipment	18,332,592		986,964,655	1,005,297,247
	Transportation	106,176,571			106,176,571
	Contingencies	370,329,893		141,333	370,471,226
	Debt		604,315,202		604,315,202
Expenditures Total		5,984,196,902	606,885,202	989,000,000	7,580,082,104

GRANTS

Date awarded and expiration not applicable as these grants are formula based and CPS receives them annually.

Name	Source	FY19 Budget (in millions)
ESSA Title I - Low Income	Federal	$286.5
Lunchroom	Federal	$203.5
Early Childhood - Block Grant	State	$182.7 *
IDEA	Federal	$103.0
Head Start	Federal	$36.5**

Medicaid	Federal	$35.0
ESSA Title II - Teacher Quality	Federal	$22.3
E-Rate - Federal Revenue	Federal	$15.9
IL Empower - ESSA Title I Other	Federal	$15.0
ESSA Title IV - Safe & Drug-Free Schools	Federal	$13.3
ESSA Title III - English Language Acquisition	Federal	$12.0
ESSA Title IV - 21st Century	Federal	$10.0
VE Perkins - Title IIC Secondary	Federal	$6.8

*Part of the Early Childhood Block Grant goes to community agencies via DFSS

**We are planning that the entirety of Chicago's Head Start grant will be retained by the DFSS in FY20

KEY AGREEMENTS

Using the below as a template, list your key agreements for your agency or department, such as MOUs or intergovernmental agreements. Note: You do not need to include Citywide agreements, such as Collective Bargaining Agreements. This list should only include agreements held specifically by or with a special impact on your department or agency.

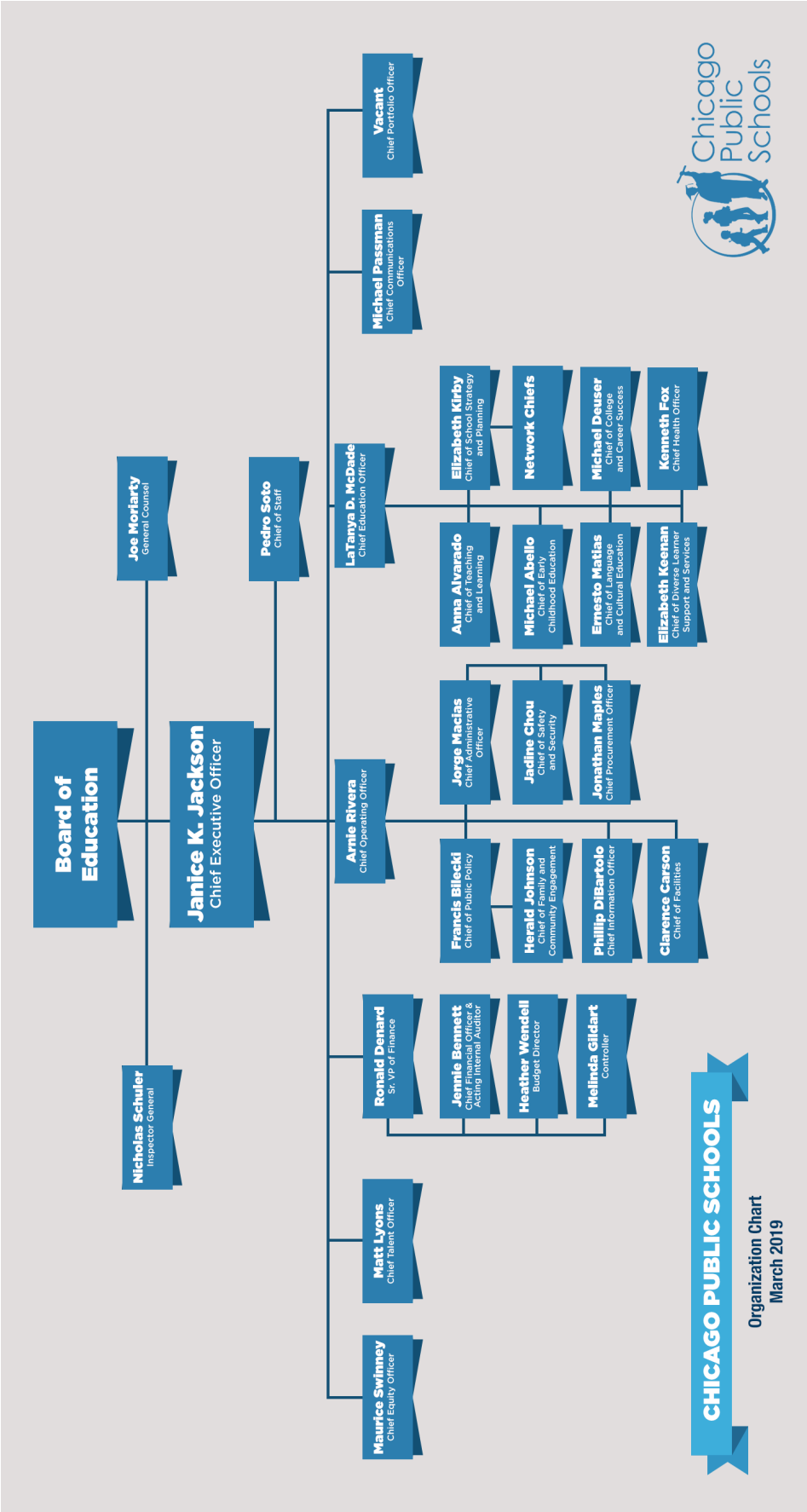
Partner / Organization	PO/Contract Number	Service / Good Provided	Contract Amount
City of Chicago/DFSS	18-0627-EX2		$65,400,000
Chicago Transit Authority	18-0627-PR13	Reduced fare cards	$37,500,000

MAJOR CONTRACTS

Vendor	PO/Contract Number	Service / Good Provided	Contract Amount	Contract Start Date	Expiration Date
Various vendors for General Contracting Services	16-1026-PR5; 18-1220-PR5; 19-0227-PR4	General contracting services	$700,000,000	1/1/17	12/31/19
Sodexo Magic, LLC; Aramark Management Services Limited	17-0125-PR6	Integrated Facilities Management	$427,000,000	7/1/17	6/30/20
Various vendors for student transportation	17-0322-PR10; 17-0828-PR8	School bus services	$351,000,000	8/1/17	7/31/20
Sodexo Magic, LLC	18-0627-PR11; 18-0725-PR5	Integrated Facilities Management	$229,200,000	7/1/18	6/30/21
Health Care Service Corporation, DBA Blue Cross Blue Shield	18-0926-PR22	Pharmaceutical Benefit Management	$222,960,552	1/1/17	12/31/19
Constellation NEWENERGY Inc.	18-1205-PR6	Electricity Supply	$160,000,000	1/1/20	12/31/23

Aramark Educational Services	18-0627-PR10	Food Service Management	$97,000,000	7/1/18	6/30/19
Caremark Health, LLC	16-0824-PR13	Medical and Ancillary Services	$94,000,000	1/1/19	12/31/19
One North Dearborn Properties	13-1218-OP3; 14-0326-OP1	Lease of Central Office	$90,425,286	11/12/14	11/30/29
Dynegy Energy Services, LLC k/n/a Constellation NewEnergy, Inc.	17-1025-PR6	Electricity Supply	$70,000,000	10/25/17	10/25/19
Various vendors for architects/engineers of record	18-0926-PR11	Architect/engineer professional services	$75,000,000	9/27/18	8/31/21
Apple, Inc.; Teqlease Inc. d/b/a Apple Financial Services	18-0926-PR21	Purchase/lease of hardware/software	$75,000,000	11/1/18	10/31/21
Various vendors for educational services to non-public schools	17-0726-EX5	Educational services per Every Student Succeeds Act – Title I	$54,000,000	9/1/17	8/31/20
Various vendors for trades work	18-0926-PR8; 19-0227-PR3	Various trades work over $10,000	$52,500,000	1/1/19	12/31/19
AT&T Corp.	16-0928-PR6	Telecommunications Voice and Data	$50,000,000	7/1/17	6/30/19
Various vendors for job order contracting	18-0926-PR9	Job order contracting	$50,000,000	1/1/19	12/31/19
Constellation Energy Services – Natural Gas	18-1205-PR9	Natural gas supply	$50,000,000	4/1/19	3/31/23
CDW, LLC d/b/a CDW-G Government LLC	18-0627-PR14	End-user computing devices	$36,750,000	7/1/18	6/30/19
SCR Medical Transportation; Reliant Transportation, Inc.	16-0727-PR11	Para-transit and alternate modes of transportation	$36,000,000	8/1/16	7/31/19
Various vendors for social and emotional learning services	17-0322-PR1	Social and emotional learning services	$33,000,000	7/1/17	6/30/20

ORG CHART


Board of Education
Nicholas Schuler
Inspector General
Joe Moriarty
General Counsel
Janice K. Jackson
Chief Executive Officer
Pedro Soto
Chief of Staff
Maurice Swinney
Chief Equity Officer
Matt Lyons
Chief Talent Officer
Ronald Denard
Sr. VP of Finance
Jennie Bennett
Chief Financial Officer & Acting Internal Auditor
Heather Wendell
Budget Director
Melinda Gildart
Controller
Arnie Rivera
Chief Operating Officer
Francis Bilecki
Chief of Public Policy
Herald Johnson
Chief of Family and Community Engagement
Phillip DiBartolo
Chief Information Officer
Clarence Carson
Chief of Facilities
Jorge Macias
Chief Administrative Officer
Jadine Chou
Chief of Safety and Security
Jonathan Maples
Chief Procurement Officer
LaTanya D. McDade
Chief Education Officer
Anna Alvarado
Chief of Teaching and Learning
Michael Abello
Chief of Early Childhood Education
Ernesto Matias
Chief of Language and Cultural Education
Elizabeth Keenan
Chief of Diverse Learner Support and Services
Elizabeth Kirby
Chief of School Strategy and Planning
Network Chiefs
Michael Deuser
Chief of College and Career Success
Kenneth Fox
Chief Health Officer
Michael Passman
Chief Communications Officer
Vacant
Chief Portfolio Officer
Chicago Public Schools
CHICAGO PUBLIC SCHOOLS
Organization Chart
March 2019

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Loop Office	42 W MADISON ST	60602	(773)553-1000	9:00 AM - 5:00 PM
Board of Education Office	1 N DEARBORN ST, SUITE 950	60602	(773)553-1600	9:00 AM - 5:00 PM
Colman Office	4655 S DEARBORN ST	60609	(773)535-1225	9:00 AM - 5:00 PM
Bridgeport Office	501 W 35TH ST	60609	(773)553-1000	9:00 AM - 5:00 PM
Garfield Park Office	2651 W WASHINGTON BLVD	60602	(773)534-6640	9:00 AM - 5:00 PM
Englewood STEM HS (NEW SCHOOL IN SY19-20)	6835 S NORMAL BLVD	60621	TBD	TBD
Art In Motion (NEW SCHOOL IN SY19-20)	42 W MADISON ST (PENDING LOCATION)	60602	TBD	TBD
Acero Charter Schools - Brighton Park	4420 S FAIRFIELD AVE	60632	(312)455-5434	8:00 AM - 3:30 PM
Acero Charter Schools - Sandra Cisneros	2744 W PERSHING RD	60632	(773)376-8830	8:00 AM - 3:30 PM
Acero Charter Schools - Roberto Clemente	2050 N NATCHEZ AVE	60707	(312)455-5425	8:00 AM - 3:30 PM
Acero Charter Schools - Sor Juana Ines de la Cruz	7416 N RIDGE AVE	60645	(312)455-5440	8:00 AM-3:30 PM
Acero Charter Schools - Bartolome de las Casas	1641 W 16TH ST	60608	(312)432-3224	8:00 am-3:30 pm
Acero Charter Schools - Carlos Fuentes	2845 W BARRY AVE	60618	(773)279-9826	8:00 am-3:30 pm
Acero Charter Schools - Major Hector P. Garcia MD	4248 W 47TH ST	60632	(773)579-3480	8:00 AM-3:30 PM
Acero Charter Schools - Jovita Idar	5050 S HOMAN AVE	60632	(312)455-5450	8:00 AM - 3:30 PM
Acero Charter Schools - Officer Donald J. Marquez	2916 W 47TH ST	60632	(773)321-2200	8:00 am-3:30 pm
Acero Charter Schools - Octavio Paz Campus	2651 W 23RD ST	60608	(773)890-1054	8:00 am-3:30 pm
Acero Charter Schools - Esmeralda Santiago	2510 W CORTEZ ST	60622	(312)455-5410	8:00 AM-3:30 PM
Acero Charter Schools - Victoria Soto	5025 S ST. LOUIS AVE	60632	(312)455-5446	8:00 AM - 3:30 PM

Acero Charter Schools - Rufino Tamayo	5135 S CALIFORNIA AVE	60632	(773)434-6355	8:00 am-3:30 pm
Acero Charter Schools - PFC Omar E. Torres	4248 W 47TH ST	60632	(773)579-3475	8:00 AM-3:30 PM
Acero Charter Schools - SPC Daniel Zizumbo	4248 W 47TH ST	60632	(773)579-3470	8:00 AM-3:30 PM
Jane Addams Elementary School	10810 S AVENUE H	60617	(773)535-6210	08:00 AM-03:00 PM
Louis A Agassiz Elementary School	2851 N SEMINARY AVE	60657	(773)534-5725	7:45 AM - 2:45 PM
Asian Human Services - Passages Charter School	1643 W BRYN MAWR AVE	60660	(773)433-3530	7:45 AM-3:30 PM
Air Force Academy High School	3630 S WELLS ST	60609	(773)535-1590	07:30 AM-03:00 PM
Albany Park Multicultural Academy	4929 N SAWYER AVE	60625	(773)534-5108	08:00 AM-03:00 PM
Louisa May Alcott College Preparatory ES	2625 N ORCHARD ST	60614	(773)534-5460	7:30 AM - 2:30 PM
Louisa May Alcott College Preparatory HS	2957 N HOYNE AVE	60618	(773)534-5970	M, T, W, Th: 7:45 AM-3:05 PM F: 7:45 AM-2:07 PM
Ira F Aldridge Elementary School	630 E 131ST ST	60827	(773)535-5614	08:30 AM-03:30 PM
Roald Amundsen High School	5110 N DAMEN AVE	60625	(773)534-2320	7:45 AM - 3:00 PM
Ariel Elementary Community Academy	1119 E 46TH ST	60653	(773)535-1996	08:15 AM-03:15 PM
Phillip D Armour Elementary School	950 W 33RD PL	60608	(773)535-4530	7:45 am-2:45 pm
George Armstrong International Studies ES	2110 W GREENLEAF AVE	60645	(773)534-2150	07:45 AM-02:45 PM
Ashburn Community Elementary School	8300 S ST LOUIS AVE	60652	(773)535-7860	07:30 AM-02:30 PM
Arthur R Ashe Elementary School	8505 S INGLESIDE AVE	60619	(773)535-3550	07:45 AM-02:45 PM
ASPIRA Business and Finance	2989 N MILWAUKEE AVE	60618	(773)252-0970	7:30AM-4:30PM
ASPIRA Charter School - Early College High School	3986 W BARRY AVE	60618	(773)252-0970	8:15 AM - 3:15 PM
ASPIRA Charter School - Haugan Middle School	3729 W LELAND AVE	60625	(773)252-0970	7:45 AM - 4:30 PM
John J Audubon Elementary School	3500 N HOYNE AVE	60618	(773)534-5470	08:00 AM-03:00 PM

Austin College and Career Academy High School	231 N PINE AVE	60644	(773)534-0660	8:40 AM - 3:53 PM (M,T,Th, F) 8:40AM - 3:01 (W)
Avalon Park Elementary School	8045 S KENWOOD AVE	60619	(773)535-6615	07:45 AM-02:45 PM
Mariano Azuela Elementary School	4707 W MARQUETTE RD	60629	(773)535-7395	08:00 AM - 03:00 PM
Back of the Yards IB HS	2111 W 47TH ST	60609	(773)535-7320	8:00 AM - 3:12 PM
Alice L Barnard Computer Math & Science Ctr ES	10354 S CHARLES ST	60643	(773)535-2625	08:15 AM-03:15 PM
John Barry Elementary School	2828 N KILBOURN AVE	60641	(773)534-3455	08:30 AM-03:30 PM
Clara Barton Elementary School	7650 S WOLCOTT AVE	60620	(773)535-3260	08:45 AM-03:45 PM
Perkins Bass Elementary School	1140 W 66TH ST	60621	(773)535-3275	08:00 AM-03:00 PM
Newton Bateman Elementary School	4220 N RICHMOND ST	60618	(773)534-5055	08:15 AM-03:15 PM
Daniel C Beard Elementary School	6445 W STRONG ST	60656	(773)534-1228	07:30 AM - 02:30 PM
Edward Beasley Elementary Magnet Academic Center	5255 S STATE ST	60609	(773)535-1230	8:45 AM-3:45 PM
Jean Baptiste Beaubien Elementary School	5025 N LARAMIE AVE	60630	(773)534-3500	07:45 AM-02:45 PM
Ludwig Van Beethoven Elementary School	25 W 47TH ST	60609	(773)535-1480	8:45 AM - 3:45 PM
Jacob Beidler Elementary School	3151 W WALNUT ST	60612	(773)534-6811	08:45 AM-03:45 PM
Hiram H Belding Elementary School	4257 N TRIPP AVE	60641	(773)534-3590	7:45 AM-2:45 PM
Alexander Graham Bell Elementary School	3730 N OAKLEY AVE	60618	(773)534-5150	08:15 AM-03:15 PM
Belmont-Cragin Elementary School	5252 W PALMER ST	60639	(773)534-2900	8:00 AM-3:00 PM
Frank I Bennett Elementary School	10115 S PRAIRIE AVE	60628	(773)535-5460	8:45 AM-3:45 PM
Robert A Black Magnet Elementary School	9101 S EUCLID AVE	60617	(773)535-6390	07:30 AM-02:30 PM
James G Blaine Elementary School	1420 W GRACE ST	60613	(773)534-5750	08:00 AM-03:00 PM
Blair Early Childhood Center	6751 W 63RD PL	60638	(773)535-2076	7:30 AM-2:30 PM

William J Bogan High School	3939 W 79TH ST	60652	(773)535-2180	9:00 AM - 4:08 PM
Carrie Jacobs Bond Elementary School	7050 S MAY ST	60621	(773)535-3480	9:00 AM-4:00 PM
Daniel Boone Elementary School	6710 N WASHTENAW AVE	60645	(773)534-2160	08:15 AM-03:15 PM
Edward A Bouchet Math & Science Academy ES	7355 S JEFFERY BLVD	60649	(773)535-0501	08:45 AM-03:45 PM
Bowen High School	2710 E 89TH ST	60617	(773)535-7650	8:00 AM - 3:23 PM
Myra Bradwell Communications Arts & Sciences ES	7736 S BURNHAM AVE	60649	(773)535-6600	08:45 AM-03:45 PM
Joseph Brennemann Elementary School	4251 N CLARENDON AVE	60613	(773)534-5766	08:45 AM-03:45 PM
Lorenz Brentano Math & Science Academy ES	2723 N FAIRFIELD AVE	60647	(773)534-4100	08:45 AM - 03:45 PM
Norman A Bridge Elementary School	3800 N NEW ENGLAND AVE	60634	(773)534-3718	08:00 AM-3:00 PM(PK-4),7:45 AM-2:45 PM(5-8)
Bridgescape Academy Brainerd	8908 S ASHLAND AVE	60620	(773)239-2037	7:30 am. - 4:00 p.m.
Bridgescape Academy Humboldt Park	2421 W DIVISION	60622	(773)276-0620	
Bridgscape Academy Lawndale	230 N KOLMAR AVE	60624	(773)826-1137	7:30 A.M - 4:00 P.M
Bridgescape Academy Roseland	10928 S HALSTED AVE	60661	(773)468-1480	
Orville T Bright Elementary School	10740 S CALHOUN AVE	60617	(773)535-6215	07:45 AM-02:45 PM
Brighton Park Elementary School	3825 S WASHTENAW AVE	60632	(773)535-7237	8:00 AM-3:00 PM
Bronzeville Classical Elementary School	8 W ROOT ST	60609	(773)535-8085	7:45 AM - 2:45 PM
Bronzeville Scholastic Academy High School	4934 S WABASH AVE	60615	(773)535-1150	9:00 AM - 4:15 PM
Gwendolyn Brooks College Preparatory Academy HS	250 E 111TH ST	60628	(773)535-9930	8:00 AM - 3:30 PM
Ronald Brown Elementary Community Academy	12607 S UNION AVE	60628	(773)535-5385	08:45 AM-03:45 PM
William H Brown Elementary School	54 N HERMITAGE AVE	60612	(773)534-7250	7:30 AM-2:30 PM

Charles S Brownell Elementary School	6741 S MICHIGAN AVE	60637	(773)535-3030	08:45 AM-03:45 PM
Milton Brunson Math & Science Specialty ES	932 N CENTRAL AVE	60651	(773)534-6025	07:45 AM-02:45 PM
Lyman A Budlong Elementary School	2701 W FOSTER AVE	60625	(773)534-2591	08:15 AM-03:15 PM
Luther Burbank Elementary School	2035 N MOBILE AVE	60639	(773)534-3000	7:30 AM-2:30 PM
Edmond Burke Elementary School	5356 S KING DR	60615	(773)535-1325	07:45 AM-02:45 PM
Augustus H Burley Elementary School	1630 W BARRY AVE	60657	(773)534-5475	08:15 AM-03:15 PM
Burnham Elementary Inclusive Academy	9928 S CRANDON AVE	60617	(773)535-6530	08:45 AM-03:45 PM
Burnside Elementary Scholastic Academy	650 E 91ST PL	60619	(773)535-3300	07:45 AM-02:45 PM
Jonathan Burr Elementary School	1621 W WABANSIA AVE	60622	(773)534-4090	08:45 AM-03:45 PM
John C Burroughs Elementary School	3542 S WASHTENAW AVE	60632	(773)535-7226	08:30 AM-03:30 PM
Michael M Byrne Elementary School	5329 S OAK PARK AVE	60638	(773)535-2170	07:45 AM-02:45 PM
Charles P Caldwell Academy of Math & Science ES	8546 S CREGIER AVE	60617	(773)535-6300	07:45 AM-02:45 PM
Calmeca Academy of Fine Arts and Dual Language	3456 W 38TH ST	60632	(773)535-7000	08:15 AM-03:15 PM
Camelot Excel - Englewood HS	7141 S MORGAN	60621	(773)675-6654	8:15AM - 3:30PM
Camelot - Chicago Excel Academy	1257 W 111TH ST	60643	(773)629-8379	7:30 AM - 4:00 PM
Camelot Excel - Southshore HS	7530 S SOUTH SHORE DR	60649	(773)902-7800	7:55 AM - 4:00 PM
Camelot Excel - Southwest HS	7014 S WASHTENAW AVE	60629	(773)424-0721	8:00AM - 3:30 PM
Camelot Safe Elementary	7877 S COLES AVE	60649	(773)902-2487	
Camelot Safe HS	7877 S COLES AVE	60649	(773)902-2487	9:00 AM - 4:00 PM
Daniel R Cameron Elementary School	1234 N MONTICELLO AVE	60651	(773)534-4290	08:15 AM-03:15 PM
Marvin Camras Elementary School	3000 N MANGO AVE	60634	(773)534-2960	08:25 AM-03:45 PM

Arthur E Canty Elementary School	3740 N PANAMA AVE	60634	(773)534-1238	Main Campus 8:00 AM - 3:00 PM
Lazaro Cardenas Elementary School	2345 S MILLARD AVE	60623	(773)534-1465	08:00 AM-03:00 PM
Andrew Carnegie Elementary School	1414 E 61ST PL	60637	(773)535-0530	08:45 AM-03:45 PM
Carroll-Rosenwald Specialty Elementary School	2929 W 83RD ST	60652	(773)535-9414	08:30 AM-03:30 PM
Rachel Carson Elementary School	5516 S MAPLEWOOD AVE	60629	(773)535-9222	07:45 AM-02:45 PM
William W Carter Elementary School	5740 S MICHIGAN AVE	60637	(773)535-0860	08:45 AM-03:45 PM
George Washington Carver Primary School	901 E 133RD PL	60827	(773)535-5674	08:00 AM-03:00 PM
George Washington Carver Military Academy HS	13100 S DOTY AVE	60827	(773)535-5250	7:45 AM - 3:41 PM
Pablo Casals Elementary School	3501 W POTOMAC AVE	60651	(773)534-4444	07:45 AM-02:45 PM
George F Cassell Elementary School	11314 S SPAULDING AVE	60655	(773)535-2640	08:00 AM-03:00 PM
Catalyst Elementary Charter School - Circle Rock	5608 W WASHINGTON BLVD	60644	(773)945-5025	8:00 am-3:30 pm
Catalyst - Maria Charter School	6727 S CALIFORNIA AVE	60629	(773)993-1770	7:45 AM - 3:40 PM
Willa Cather Elementary School	2908 W WASHINGTON BLVD	60612	(773)534-6780	07:45 AM-02:45 PM
Thomas Chalmers Specialty Elementary School	2745 W ROOSEVELT RD	60608	(773)534-1720	08:45 AM-03:45 PM
Eliza Chappell Elementary School	2135 W FOSTER AVE	60625	(773)534-2390	9 am - 4 pm
Salmon P Chase Elementary School	2021 N POINT ST	60647	(773)534-4185	08:15 AM-03:15 PM
Cesar E Chavez Multicultural Academic Center ES	4747 S MARSHFIELD AVE	60609	(773)535-4600	07:45 AM-03:45 PM
Chicago High School for the Arts (ChiArts)	2714 W AUGUSTA BLVD	60622	(773)534-9710	8:00 AM-5:00 PM
Chicago Academy Elementary School	3400 N AUSTIN AVE	60634	(773)534-3885	08:00 AM-03:00 PM
Chicago Academy High School	3400 N AUSTIN AVE	60634	(773)534-0146	08:00 AM-03:10 PM

Chicago High School for Agricultural Sciences	3857 W 111TH ST	60655	(773)535-2500	7:30 AM-3:00 PM
Chicago Collegiate Charter School	11816 S INDIANA	60628	(773)536-9098	7:45 AM-3:45 PM M-T 7:45-1:00 PM Fridays
Chicago Math and Science Academy Charter School	7212 N CLARK ST	60626	(773)761-8960	
Chicago Military Academy High School	3519 S GILES AVE	60653	(773)534-9750	7:30 am-3:05 pm
Chicago Technology Academy High School	1301 W 14TH ST	60608	(773)534-7755	8:50 AM-3:40 PM
Chicago Virtual Charter School	38 S PEORIA ST	60607	(312)267-4486	8:00 AM - 4:00 PM
Chicago Vocational Career Academy High School	2100 E 87TH ST	60617	(773)535-6100	8:00 AM - 3:53 PM
Frederic Chopin Elementary School	2450 W RICE ST	60622	(773)534-4080	08:45 AM-03:45 PM
Walter S Christopher Elementary School	5042 S ARTESIAN AVE	60632	(773)535-9375	7:30 AM-2:30 PM
Christopher House Charter School	5235 W BELDEN AVE	60639	(773)922-7542	7:45 AM - 3:15 PM
CICS - Avalon/South Shore	1501 E 83RD PL	60619	(773)721-0858	7:45 AM-3:30 PM
CICS - Basil	1816 W GARFIELD BLVD	60609	(773)778-9455	7:45 AM-3:25 PM Mon - Thurs, 7:45 AM - 1:50 PM Fri
CICS - Lloyd Bond	13300 S LANGLEY AVE	60827	(773)468-1300	7:45 AM - 3:15 PM
CICS - Bucktown	2235 N HAMILTON AVE	60647	(773)645-3321	8:00 am-3:30 pm
CICS - ChicagoQuest North	1443 N OGDEN AVE	60610	(773)565-2100	8:00 AM-3:30 PM
CICS - Ralph Ellison	1817 W 80TH ST	60620	(773)478-4434	8:00 AM-3:30 PM
CICS - Irving Park	3820 N SPAULDING AVE	60618	(773)433-5000	8:00 am-3:30 pm
CICS - Longwood	1309 W 95TH ST	60643	(773)238-5330	8:00 AM-3:20 PM
CICS - Loomis Primary	9535 S LOOMIS ST	60643	(773)429-8955	7:45 AM-3:15 PM
CICS - Northtown	3900 W PETERSON AVE	60659	(773)478-3655	
CICS - Prairie	11530 S PRAIRIE AVE	60628	(773)928-0480	8:00 am-3:30 pm

CICS - Washington Park	110 E 61ST ST	60637	(773)347-0200	7:45 AM-3:30 PM
CICS - West Belden	2245 N MCVICKER AVE	60639	(773)637-9430	7:50 am-3:30 pm
CICS - Wrightwood	8130 S CALIFORNIA AVE	60652	(773)434-4575	8:00 am-3:30 pm
Claremont Academy Elementary School	2300 W 64TH ST	60636	(773)535-8110	9:00 AM-4:00 PM
George Rogers Clark Elementary School	1045 S MONITOR AVE	60644	(773)534-6225	08:30 AM-03:30 PM
Michele Clark Academic Prep Magnet High School	5101 W HARRISON ST	60644	(773)534-6250	7:45 AM - 3:09 PM
Henry Clay Elementary School	13231 S BURLEY AVE	60633	(773)535-5600	8:00 am-3:00 pm
Roberto Clemente Community Academy High School	1147 N WESTERN AVE	60622	(773)534-4000	8:00 AM - 3:15 PM
Grover Cleveland Elementary School	3121 W BYRON ST	60618	(773)534-5130	08:00 AM-03:00 PM
DeWitt Clinton Elementary School	6110 N FAIRFIELD AVE	60659	(773)534-2025	08:30 AM-03:30 PM
Henry R Clissold Elementary School	2350 W 110TH PL	60643	(773)535-2560	07:45 AM-02:45 PM
Johnnie Colemon Elementary Academy	1441 W 119TH ST	60643	(773)535-3975	07:45 AM-02:45 PM
Edward Coles Elementary Language Academy	8441 S YATES BLVD	60617	(773)535-6550	08:00 AM-03:00 PM
Collins Academy High School	1313 S SACRAMENTO DR	60623	(773)534-1840	08:00 AM - 03:15 PM
Columbia Explorers Elementary Academy	4520 S KEDZIE AVE	60632	(773)535-4050	08:00 AM-03:00 PM
Christopher Columbus Elementary School	1003 N LEAVITT ST	60622	(773)534-4350	07:45 AM-02:45 PM
John W Cook Elementary School	8150 S BISHOP ST	60620	(773)535-3315	08:45 AM - 03:45 PM
John C Coonley Elementary School	4046 N LEAVITT ST	60618	(773)534-5140	08:30 AM-03:30 PM
Peter Cooper Elementary Dual Language Academy	1624 W 19TH ST	60608	(773)534-7205	7:45 AM - 2:45 PM
Daniel J Corkery Elementary School	2510 S KILDARE AVE	60623	(773)534-1650	8:00 AM-3:00 PM
George H Corliss High School	821 E 103RD ST	60628	(773)535-5115	7:50 am-3:05 pm

Mary E Courtenay Elementary Language Arts Center	4420 N BEACON ST	60640	(773)534-5790	07:30 AM-02:30 PM
Richard T Crane Medical Preparatory HS	2245 W JACKSON BLVD	60612	(773)534-7600	8:45 AM - 4:00 PM
Crown Community Academy of Fine Arts Center ES	2128 S SAINT LOUIS AVE	60623	(773)534-1680	08:45 AM-03:45 PM
Paul Cuffe Math-Science Technology Academy ES	8324 S RACINE AVE	60620	(773)535-8250	07:45 AM-02:45 PM
Countee Cullen Elementary School	10650 S EBERHART AVE	60628	(773)535-5375	08:30 AM-03:30 PM
Marie Sklodowska Curie Metropolitan High School	4959 S ARCHER AVE	60632	(773)535-2100	7:30 AM-3:40 PM
George W Curtis Elementary School	32 E 115TH ST	60628	(773)535-5050	08:45 AM-03:45 PM
Richard J Daley Elementary Academy	5024 S WOLCOTT AVE	60609	(773)535-9091	08:00 AM-03:00 PM
Charles R Darwin Elementary School	3116 W BELDEN AVE	60647	(773)534-4110	08:00 AM-03:00 PM
Sir Miles Davis Magnet Elementary Academy	6740 S PAULINA ST	60636	(773)535-9120	07:45 AM-02:45 PM
Nathan S Davis Elementary School	3014 W 39TH PL	60632	(773)535-4540	08:00 AM-03:00 PM
Charles Gates Dawes Elementary School	3810 W 81ST PL	60652	(773)535-2350	08:00 AM-03:00 PM
Jose De Diego Elementary Community Academy	1313 N CLAREMONT AVE	60622	(773)534-4451	08:45 AM - 03:45 PM
Stephen Decatur Classical Elementary School	7030 N SACRAMENTO AVE	60645	(773)534-2201	7:45 AM - 2:45 PM
Charles S Deneen Elementary School	7240 S WABASH AVE	60619	(773)535-3035	09:00 AM-04:00 PM
Oscar DePriest Elementary School	139 S PARKSIDE AVE	60644	(773)534-6800	07:30 AM-02:30 PM
Robert Nathaniel Dett Elementary School	2131 W MONROE ST	60612	(773)534-7160	08:45 AM-03:45 PM
William E Dever Elementary School	3436 N OSCEOLA AVE	60634	(773)534-3090	08:00 AM-03:00 PM
DeVry University Advantage Academy HS	3300 N CAMPBELL AVE	60618	(773)697-2216	8:00 am-3:30 pm
Dewey Elementary Academy of Fine Arts	5415 S UNION AVE	60609	(773)535-1666	M-Th 07:45 AM-03:15 PM; F: 7:45 AM-12:45 PM

Everett McKinley Dirksen Elementary School	8601 W FOSTER AVE	60656	(773)534-1090	08:30 AM-03:30 PM
Walt Disney Magnet Elementary School	4140 N MARINE DR	60613	(773)534-5840	07:30 AM- 02:30PM
Disney II Magnet School	3815 N KEDVALE AVE	60641	(773)534-3750	08:30 AM-03:30 PM
Disney II Magnet High School	3900 N LAWNDALE AVE	60618	(773)534-5010	8:45 AM - 3:45 PM
Arthur Dixon Elementary School	8306 S SAINT LAWRENCE AVE	60619	(773)535-3834	08:30 AM-03:30 PM
James R Doolittle Jr Elementary School	535 E 35TH ST	60616	(773)535-1040	08:30 AM-03:30 PM
John C Dore Elementary School	7134 W 65TH ST	60638	(773)535-2080	7:45 am-2:45 pm
Frederick A Douglass Academy High School	543 N WALLER AVE	60644	(773)534-6176	8:45 AM - 4:00 PM
John B Drake Elementary School	2710 S DEARBORN ST	60616	(773)534-9129	09:00 AM-04:00 PM
Thomas Drummond Elementary School	1845 W CORTLAND ST	60622	(773)534-4120	08:30 AM-03:30 PM
William E B Dubois Elementary School	330 E 133RD ST	60827	(773)535-5582	8:00 am-3:00 pm
John Foster Dulles Elementary School	6311 S CALUMET AVE	60637	(773)535-0690	08:30 AM-03:30 PM
Paul Laurence Dunbar Career Academy High School	3000 S KING DR	60616	(773)534-9000	8:00 am-3:19 pm
Dunne Technology Academy	10845 S UNION AVE	60628	(773)535-5517	08:45 AM-03:45 PM
Durkin Park Elementary School	8445 S KOLIN AVE	60652	(773)535-2322	07:45 AM-02:45 PM
Dvorak Technology Academy	3615 W 16TH ST	60623	(773)534-1690	08:30 AM-03:30 PM
Walter Henri Dyett High School for the Arts	555 E 51ST	60615	(773)535-1825	
Amelia Earhart Options for Knowledge ES	1710 E 93RD ST	60617	(773)535-6416	08:15 AM-03:15 PM
Charles W Earle Elementary School	2040 W 62ND ST	60636	(773)535-9130	09:00 AM-04:00 PM
John F Eberhart Elementary School	3400 W 65TH PL	60629	(773)535-9190	08:30 AM-03:30 PM
Christian Ebinger Elementary School	7350 W PRATT AVE	60631	(773)534-1070	8:30 AM-3:30 PM

Edgebrook Elementary School	6525 N HIAWATHA AVE	60646	(773)534-1194	08:30 AM-03:30 PM
Thomas A Edison Regional Gifted Center ES	4929 N SAWYER AVE	60625	(773)534-0540	7:45 AM - 2:45 PM
Edison Park Elementary School	6220 N OLCOTT AVE	60631	(773)534-0960	07:45 AM-02:45 PM
Richard Edwards Elementary School	4815 S KARLOV AVE	60632	(773)535-4875	08:30 AM-03:30 PM
Edward K Ellington Elementary School	243 N PARKSIDE AVE	60644	(773)534-6361	08:00 AM-03:00 PM
EPIC Academy Charter High School	8255 S HOUSTON AVE	60617	(773)535-7930	8:10 AM-3:50 PM
Leif Ericson Elementary Scholastic Academy	3600 W 5TH AVE	60624	(773)534-6660	09:00 AM-04:00 PM
Erie Elementary Charter School	1405 N WASHTENAW AVE	60622	(773)486-7161	8:00 am-3:15 pm
Esmond Elementary School	1865 W MONTVALE AVE	60643	(773)535-2650	07:45 AM-02:45 PM
Edward Everett Elementary School	3419 S BELL AVE	60608	(773)535-4550	08:15 AM-03:15 PM
Evergreen Academy Middle School	3537 S PAULINA ST	60609	(773)535-4836	08:00 AM-03:00 PM
Medgar Evers Elementary School	9811 S LOWE AVE	60628	(773)535-2565	08:45 AM-03:45 PM
Fairfield Elementary Academy	6201 S FAIRFIELD AVE	60629	(773)535-9500	7:45 AM-2:45 PM
Laughlin Falconer Elementary School	3020 N LAMON AVE	60641	(773)534-3560	07:45 AM-02:45 PM
Michael Faraday Elementary School	3250 W MONROE ST	60624	(773)534-6670	07:45 AM-02:45 PM
James B Farnsworth Elementary School	5414 N LINDER AVE	60630	(773)534-3535	07:45 AM-02:45 PM
David G Farragut Career Academy High School	2345 S CHRISTIANA AVE	60623	(773)534-1300	8:30 AM - 3:45 PM
Christian Fenger Academy High School	11220 S WALLACE ST	60628	(773)535-5430	9:00 AM - 4:27 PM
Fernwood Elementary School	10041 S UNION AVE	60628	(773)535-2700	08:30 AM-03:30 PM
Eugene Field Elementary School	7019 N ASHLAND AVE	60626	(773)534-2030	08:45 AM-03:45 PM
William F Finkl Elementary School	2332 S WESTERN AVE	60608	(773)535-5850	07:45 AM-02:45 PM

John Fiske Elementary School	6020 S LANGLEY AVE	60637	(773)535-0990	08:15 AM-03:15 PM
Edwin G. Foreman College and Career Academy	3235 N LECLAIRE AVE	60641	(773)534-3400	7:15 AM - 4:15 PM
Fort Dearborn Elementary School	9025 S THROOP ST	60620	(773)535-2680	8:00 AM-03:00 PM
Foster Park Elementary School	8530 S WOOD ST	60620	(773)535-2725	08:45 AM-03:45 PM
Foundations College Preparatory Charter School	1233 W 109TH PL	60643	(773)298-5800	8:15 AM - 4:00 PM
Franklin Elementary Fine Arts Center	225 W EVERGREEN AVE	60610	(773)534-8510	8:15-3:15
Frazier Preparatory Academy Charter School	3711 W DOUGLAS BLVD	60623	(773)521-1303	8:00 am-3:30 pm
Frazier Prospective IB Magnet ES	4027 W GRENSHAW ST	60624	(773)534-6880	7:45 AM - 2:45 PM
Melville W Fuller Elementary School	4214 S ST LAWRENCE AVE	60653	(773)535-1687	08:45 AM-03:45 PM
Robert Fulton Elementary School	5300 S HERMITAGE AVE	60609	(773)535-9000	8:00 AM-3:00 PM
Frederick Funston Elementary School	2010 N CENTRAL PARK AVE	60647	(773)534-4125	08:45 AM-03:45 PM
Gage Park High School	5630 S ROCKWELL ST	60629	(773)535-9230	9:00 AM - 4:04PM
Stephen F Gale Elementary Community Academy	1631 W JONQUIL TER	60626	(773)534-2100	08:15 AM-03:15 PM
Galileo Math & Science Scholastic Academy ES	820 S CARPENTER ST	60607	(773)534-7070	07:45 AM-02:45 PM
Matthew Gallistel Elementary Language Academy	10347 S EWING AVE	60617	(773)535-6540	8:00 AM-3:00 PM
Marcus Moziah Garvey Elementary School	10309 S MORGAN ST	60643	(773)535-2763	08:00 AM-03:00 PM
John W Garvy Elementary School	5225 N OAK PARK AVE	60656	(773)534-1185	08:30 AM-03:30 PM
Joseph E Gary Elementary School	3740 W 31ST ST	60623	(773)534-1455	07:45 AM-02:45 PM
Frank L Gillespie Elementary School	9301 S STATE ST	60619	(773)535-5065	08:00 AM-03:00 PM
Academy for Global Citizenship Charter School	4647 W 47TH ST	60632	(773)582-1100	8:00 AM-3:55 PM

Johann W von Goethe Elementary School	2236 N ROCKWELL ST	60647	(773)534-4135	07:45 AM-02:45 PM
Sarah E. Goode STEM Academy	7651 S HOMAN AVE	60652	(773)535-7875	7:30 AM - 2:45 PM
William C. Goudy Technology Academy	5120 N WINTHROP AVE	60640	(773)534-2480	08:00 AM-03:00 PM
Alexander Graham Elementary School	4436 S UNION AVE	60609	(773)535-1308	07:45 AM-02:45 PM
Ray Graham Training Center High School	2347 S WABASH AVE	60616	(773)534-9257	7:15a.m.-2:45p.m.
William P Gray Elementary School	3730 N LARAMIE AVE	60641	(773)534-3520	8:00 AM-3:00 PM
Great Lakes Academy Charter School	8401 S SAGINAW AVE	60617	(773)530-3040	7:45 a.m. - 3:45 p.m.
Horace Greeley Elementary School	832 W SHERIDAN RD	60613	(773)534-5800	9:00 AM-4:00 PM
Wendell E Green Elementary School	1150 W 96TH ST	60643	(773)535-2575	08:45 AM-03:45 PM
Nathanael Greene Elementary School	3525 S HONORE ST	60609	(773)535-4560	08:00 AM-03:00 PM
John Milton Gregory Elementary School	3715 W POLK ST	60624	(773)534-6820	08:30 AM-03:30 PM
Walter Q Gresham Elementary School	8524 S GREEN ST	60620	(773)535-3350	08:45 AM-03:45 PM
Robert L Grimes Elementary School	5450 W 64TH PL	60638	(773)535-2364	08:00 AM-03:00 PM
Virgil Grissom Elementary School	12810 S ESCANABA AVE	60633	(773)535-5380	7:45 am-2:45 pm
Frank W Gunsaulus Elementary Scholastic Academy	4420 S SACRAMENTO AVE	60632	(773)535-7215	7:30 AM-2:30 PM
John Charles Haines Elementary School	247 W 23RD PL	60616	(773)534-9200	7:45 AM-2:45 PM
Nathan Hale Elementary School	6140 S MELVINA AVE	60638	(773)535-2265	07:45 AM-02:45 PM
Alex Haley Elementary Academy	11411 S EGGLESTON AVE	60628	(773)535-5340	08:45 AM-03:45 PM
Alexander Hamilton Elementary School	1650 W CORNELIA AVE	60657	(773)534-5484	07:45 AM-02:45 PM
John H Hamline Elementary School	4747 S BISHOP ST	60609	(773)535-4565	7:45 AM - 2:45 PM
Charles G Hammond Elementary School	2819 W 21ST PL	60623	(773)535-4580	09:00 AM-04:00 PM

Lionel Hampton Fine & Performing Arts ES	3434 W 77TH ST	60652	(773)535-4030	08:15 AM-03:15 PM
John Hancock College Preparatory High School	4034 W 56TH ST	60629	(773)535-2410	8:15am - 3:30pm
Hanson Park Elementary School	5411 W FULLERTON AVE	60639	(773)534-3100	9:00 am - 4:00 pm
John M Harlan Community Academy High School	9652 S MICHIGAN AVE	60628	(773)535-5400	8:45 AM-4:00 PM
William Rainey Harper High School	6520 S WOOD ST	60636	(773)535-9150	8:04 AM-3:12 PM
Bret Harte Elementary School	1556 E 56TH ST	60637	(773)535-0870	08:15 AM-03:15 PM
John Harvard Elementary School of Excellence	7525 S HARVARD	60620	(773)535-3045	08:45 AM-03:45 PM
Helge A Haugan Elementary School	4540 N HAMLIN AVE	60625	(773)534-5040	08:15 AM-03:15 PM
Hawthorne Elementary Scholastic Academy	3319 N CLIFTON AVE	60657	(773)534-5550	8:45 AM - 3:45 PM
John Hay Elementary Community Academy	1018 N LARAMIE AVE	60651	(773)534-6000	7:45 A.M. - 2:45 P.M.
Stephen K Hayt Elementary School	1518 W GRANVILLE AVE	60660	(773)534-2040	08:15 AM-03:15 PM
Robert Healy Elementary School	3010 S PARNELL AVE	60616	(773)534-9190	07:45 AM-02:45 PM
Phoebe Apperson Hearst Elementary School	4640 S LAMON AVE	60638	(773)535-2376	08:45 AM-03:45 PM
James Hedges Elementary School	4747 S WINCHESTER AVE	60609	(773)535-7360	7:45 AM-2:45 PM
Helen M Hefferan Elementary School	4409 W WILCOX ST	60624	(773)534-6192	08:00 AM-03:00 PM
Charles R Henderson Elementary School	5650 S WOLCOTT AVE	60636	(773)535-9080	07:45 AM-02:45 PM
Thomas A Hendricks Elementary Community Academy	4316 S PRINCETON AVE	60609	(773)535-1696	8:15 AM - 3:15 PM
Patrick Henry Elementary School	4250 N SAINT LOUIS AVE	60618	(773)534-5060	08:15 AM-03:15 PM
Irene C. Hernandez Middle School for the Advancement of Science	3510 W 55TH ST	60632	(773)535-8850	08:15 AM-03:15 PM
Theodore Herzl Elementary School	3711 W DOUGLAS BLVD	60623	(773)534-1480	09:00 AM-04:00 PM
William G Hibbard Elementary School	3244 W AINSLIE ST	60625	(773)534-5191	08:15 AM-03:15 PM

Thomas J Higgins Elementary Community Academy	11710 S MORGAN ST	60643	(773)535-5625	08:30 AM-03:30 PM
Emil G Hirsch Metropolitan High School	7740 S INGLESIDE AVE	60619	(773)535-3100	9:00 AM - 4:01 PM
Rufus M Hitch Elementary School	5625 N MCVICKER AVE	60646	(773)534-1189	08:00 AM-03:00 PM
Charles N Holden Elementary School	1104 W 31ST ST	60608	(773)535-7200	08:20 AM-03:20 PM
Oliver Wendell Holmes Elementary School	955 W GARFIELD BLVD	60621	(773)535-9025	07:45 AM-02:45 PM
Hope College Preparatory High School	5515 S LOWE AVE	60621	(773)535-3160	8:00 AM-3:23 PM
Hope Institute Learning Academy	1628 W WASHINGTON	60612	(773)534-7405	7:40 AM-3:30 PM
Horizon Science Academy Southwest Chicago Charter	5401 S WESTERN AVE	60609	(773)498-3355	8:00 AM - 4:00 PM
Julia Ward Howe Elementary School of Excellence	720 N LOREL AVE	60644	(773)534-6060	08:15 AM-03:15 PM
Thomas Hoyne Elementary School	8905 S CRANDON AVE	60617	(773)535-6425	8:15 AM-3:15 PM
Gurdon S Hubbard High School	6200 S HAMLIN AVE	60629	(773)535-2200	8:00 am-4:00 pm
Charles Evans Hughes Elementary School	4247 W 15TH ST	60623	(773)534-1762	08:15 AM-03:15 PM
Langston Hughes Elementary School	240 W 104TH ST	60628	(773)535-5075	07:45 AM-02:45 PM
Edward N Hurley Elementary School	3849 W 69TH PL	60629	(773)535-2068	08:00 AM-03:00 PM
Hyde Park Academy High School	6220 S STONY ISLAND AVE	60637	(773)535-0880	9:00 AM - 4:15 PM
Infinity Math Science and Technology High School	3120 S KOSTNER AVE	60623	(773)535-4225	8:00 am-3:15 pm
Instituto Health Sciences Career Academy	2520 S WESTERN AVE	60608	(773)890-8020	7:45AM - 3:44PM
Instituto - Justice Lozano	2570 S BLUE ISLAND AVE	60608	(773)890-8060	8:30 AM - 2:55 PM
Inter-American Elementary Magnet School	851 W WAVELAND AVE	60613	(773)534-5490	9:00 am-4:00 pm
Intrinsic Charter School	4540 W BELMONT AVE	60641	(708)887-2735	8:30AM-4:00PM (HS) 8:15AM-3:45PM (MS)

Washington Irving Elementary School	749 S OAKLEY BLVD	60612	(773)534-7295	7:30 AM - 2:30 PM
Andrew Jackson Elementary Language Academy	1340 W HARRISON ST	60607	(773)534-7000	7:45 AM - 2:45 PM
Mahalia Jackson Elementary School	917 W 88TH ST	60620	(773)535-3341	07:45 AM-02:45 PM
Friedrich L. Jahn Elementary of the Fine Arts	3149 N WOLCOTT AVE	60657	(773)534-5500	08:00 AM-03:00 PM
Minnie Mars Jamieson Elementary School	5650 N MOZART ST	60659	(773)534-2395	8:45 AM-3:45 PM
Nancy B Jefferson Alternative HS	1100 S HAMILTON AVE	60612	(312)433-7110	
Jensen Elementary Scholastic Academy	3030 W HARRISON ST	60612	(773)534-6840	08:45 AM-03:45 PM
James Weldon Johnson Elementary School	1420 S ALBANY AVE	60623	(773)534-1829	08:45 AM-03:45 PM
William Jones College Preparatory High School	700 S STATE ST	60605	(773)534-8600	8:00 am - 3:15 pm
Scott Joplin Elementary School	7931 S HONORE ST	60620	(773)535-3425	08:45 AM-03:45 PM
Jordan Elementary Community School	7414 N WOLCOTT AVE	60626	(773)534-2220	08:00 AM-03:00 PM
Benito Juarez Community Academy High School	1450 W CERMAK RD	60608	(773)534-7030	7:45 AM - 2:35 PM
Percy L Julian High School	10330 S ELIZABETH ST	60643	(773)535-5170	8:00 AM - 3:15 PM
Joseph Jungman Elementary School	1746 S MILLER ST	60608	(773)534-7375	7:45 AM-2:45 PM
Gerald Delgado Kanoon Elementary Magnet School	2233 S KEDZIE AVE	60623	(773)534-1736	7:45 AM-2:45 PM
Annie Keller Regional Gifted Center	3020 W 108TH ST	60655	(773)535-2636	07:30 AM-02:30 PM
Joseph Kellman Corporate Community ES	3030 W ARTHINGTON ST	60612	(773)534-6602	08:00 AM-03:00 PM
Kate S Kellogg Elementary School	9241 S LEAVITT ST	60643	(773)535-2590	07:45 AM-02:45 PM
Thomas Kelly High School	4136 S CALIFORNIA AVE	60632	(773)535-4900	7:45 AM - 3:00 PM
Kelvyn Park High School	4343 W WRIGHTWOOD AVE	60639	(773)534-4200	8:05-3:25

John F Kennedy High School	6325 W 56TH ST	60638	(773)535-2325	7:30 AM-2:45 PM
Kenwood Academy High School	5015 S BLACKSTONE AVE	60615	(773)535-1350	9:00 AM - 4:15 PM
Joshua D Kershaw Elementary School	6450 S LOWE AVE	60621	(773)535-3050	07:45 AM-02:45 PM
Joyce Kilmer Elementary School	6700 N GREENVIEW AVE	60626	(773)534-2115	9:00am - 4:00pm
Dr. Martin L. King Jr Academy of Social Justice	644 W 71ST ST	60621	(773)535-3875	8:45 AM-3:45 PM
Dr Martin Luther King Jr College Prep HS	4445 S DREXEL BLVD	60653	(773)535-1180	08:00 am - 02:59 pm
John H Kinzie Elementary School	5625 S MOBILE AVE	60638	(773)535-2425	07:30AM-02:30 PM
Rudyard Kipling Elementary School	9351 S LOWE AVE	60620	(773)535-3151	07:45 AM-02:45 PM
KIPP Academy Chicago Campus	4818 W OHIO ST	60644	(773)938-8553	7:45 AM - 4:00 PM
KIPP Ascend Charter School	1616 S AVERS AVE	60623	(773)521-4399	7:45 AM-4:00 PM
KIPP Chicago Charter School - KIPP Bloom	5515 S LOWE AVE	60621	(773)938-8565	7:45 AM - 4:00 PM
KIPP One Academy	730 N PULASKI	60624	(773)938-8578	7:45am - 4:00pm
Charles Kozminski Elementary Community Academy	936 E 54TH ST	60615	(773)535-0980	07:45 AM-02:45 PM
Lake View High School	4015 N ASHLAND AVE	60613	(773)534-5440	7:45AM - 3:00PM
Albert G Lane Technical High School	2501 W ADDISON ST	60618	(773)534-5400	8:00 AM - 3:15 PM
Anna R. Langford Community Academy	6010 S THROOP ST	60636	(773)535-9180	08:15 AM-03:15 PM
Agustin Lara Elementary Academy	4619 S WOLCOTT AVE	60609	(773)535-4389	08:00 AM-03:00 PM
LaSalle Elementary Language Academy	1734 N ORLEANS ST	60614	(773)534-8470	09:00 AM-04:00 PM
LaSalle II Magnet Elementary School	1148 N HONORE ST	60622	(773)534-0490	07:45 AM-02:45 PM
Mildred I Lavizzo Elementary School	138 W 109TH ST	60628	(773)535-5300	07:45 AM-02:45 PM
Lawndale Elementary Community Academy	3500 W DOUGLAS BLVD	60623	(773)534-1635	08:45 AM-03:45 PM

L.E.A.R.N. Charter School - 7th Campus	3021 W CARROLL AVE	60612	(773)584-4300	8:30 AM - 4:00 PM
L.E.A.R.N. - Romano Butler Campus	1132 S HOMAN AVE	60624	(773)722-0200	8:30 am-4:00 pm
L.E.A.R.N. - Charles and Dorothy Campbell Campus	212 S FRANCISCO AVE	60612	(773)826-0370	8:30 am-4:00 pm
L.E.A.R.N. - Excel Campus	3021 W CARROLL AVE	60612	(312)243-7001	8:30 AM-4:00 PM
L.E.A.R.N. - Middle School Campus	3021 W CARROLL AVE	60612	(773)584-4300	8:30 AM
L.E.A.R.N. - Hunter Perkins Campus	1700 W 83RD ST	60620	(773)488-1634	8:30 AM-4:00 PM
L.E.A.R.N. - South Chicago Campus	8914 S BUFFALO AVE	60617	(773)722-8577	8:30 - 4 PM
Richard Henry Lee Elementary School	6448 S TRIPP AVE	60629	(773)535-2255	08:15 AM-03:15 PM
Legacy Charter School	3318 W OGDEN AVE	60623	(773)542-1640	8:00 am-3:30 pm
Legal Prep Charter Academy	4319 W WASHINGTON BLVD	60624	(773)922-7800	8:00 AM-3:11 PM
George Leland Elementary School	512 S LAVERGNE AVE	60644	(773)534-6340	08:00 AM-03:00 PM
Lenart Elementary Regional Gifted Center	8101 S LASALLE ST	60620	(773)535-0040	7:45 am-2:45 pm
Leslie Lewis Elementary School	1431 N LEAMINGTON AVE	60651	(773)534-3060	08:45 AM-03:45 PM
Arthur A Libby Elementary School	5300 S LOOMIS BLVD	60609	(773)535-9050	9:00 AM - 4:00 PM
Abraham Lincoln Elementary School	615 W KEMPER PL	60614	(773)534-5720	08:45 AM-03:45 PM
Lincoln Park High School	2001 N ORCHARD ST	60614	(773)534-8130	7:55 AM - 4:05 PM
Robert Lindblom Math & Science Academy HS	6130 S WOLCOTT AVE	60636	(773)535-9300	8:00 - 3:05pm
Little Black Pearl Art and Design Academy	1060 E 47TH ST	60653	(773)690-5500	8:30 AM - 4:30 PM
Little Village Elementary School	2620 S LAWNDALE AVE	60623	(773)534-1880	08:00 AM-03:00 PM
Henry D Lloyd Elementary School	2103 N LAMON AVE	60639	(773)534-3070	08:00 AM-03:00 PM
Alain Locke Charter School	3141 W JACKSON BLVD	60612	(773)265-7232	08:30 AM-04:00 PM

Josephine C Locke Elementary School	2828 N OAK PARK AVE	60634	(773)534-3300	7:45 am-2:45 pm
Logandale Middle School	3212 W GEORGE ST	60618	(773)534-5350	08:00 AM-03:00 PM
Federico Garcia Lorca Elementary School	3231 N SPRINGFIELD AVE	60618	(773)534-0950	08:15 AM-03:15 PM
Joseph Lovett Elementary School	6333 W BLOOMINGDALE AVE	60639	(773)534-3130	08:45 AM-03:45 PM
James Russell Lowell Elementary School	3320 W HIRSCH ST	60651	(773)534-4300	07:30 AM-02:30 PM
Rodolfo Lozano Bilingual & International Ctr ES	1501 N GREENVIEW AVE	60642	(773)534-4750	08:30 AM-03:30 PM
Mary Lyon Elementary School	2941 N MCVICKER AVE	60634	(773)534-3120	08:30 AM-03:30 PM
Francisco I Madero Middle School	3202 W 28TH ST	60623	(773)535-4466	08:00 AM-03:00 PM
James Madison Elementary School	7433 S DORCHESTER AVE	60619	(773)535-0551	07:45 AM-02:45 PM
George Manierre Elementary School	1420 N HUDSON AVE	60610	(773)534-8456	08:30 AM-03:30 PM
Manley Career Academy High School	2935 W POLK ST	60612	(773)534-6900	8:00 AM - 3:15 PM
Horace Mann Elementary School	8050 S CHAPPEL AVE	60617	(773)535-6640	08:00 AM-03:00 PM
Marine Leadership Academy at Ames	1920 N HAMLIN AVE	60647	(773)534-4970	07:45 AM-03:25 PM
Marquette Elementary School	6550 S RICHMOND ST	60629	(773)535-9260	08:00 AM-03:00 PM
John L Marsh Elementary School	9822 S EXCHANGE AVE	60617	(773)535-6430	07:45AM-02:45PM
John Marshall Metropolitan High School	3250 W ADAMS ST	60624	(773)534-6455	8:00 AM - 3:08 PM
Roswell B Mason Elementary School	4217 W 18TH ST	60623	(773)534-1530	08:00 AM-03:00 PM
Stephen T Mather High School	5835 N LINCOLN AVE	60659	(773)534-2350	8:00 AM to 3:16 PM
Oscar F Mayer Elementary School	2250 N CLIFTON AVE	60614	(773)534-5535	08:30 AM-03:30 PM
Benjamin E Mays Elementary Academy	6656 S NORMAL BLVD	60621	(773)535-3892	07:45 AM-02:45 PM
Sharon Christa McAuliffe Elementary School	1841 N SPRINGFIELD AVE	60647	(773)534-4400	07:45 AM-02:45 PM

George B McClellan Elementary School	3527 S WALLACE ST	60609	(773)535-1732	07:45 AM-02:45 PM
Cyrus H McCormick Elementary School	2712 S SAWYER AVE	60623	(773)535-7252	08:00 AM-03:00 PM
John T McCutcheon Elementary School	4865 N SHERIDAN RD	60640	(773)534-2680	08:45 AM-03:45 PM
James E McDade Elementary Classical School	8801 S INDIANA AVE	60619	(773)535-3669	7:45 AM-2:45 PM
Mary E McDowell Elementary School	1419 E 89TH ST	60619	(773)535-6404	7:45 AM-2:45 PM
Francis M McKay Elementary School	6901 S FAIRFIELD AVE	60629	(773)535-9340	08:15 AM-03:15 PM
Ronald E McNair Elementary School	4820 W WALTON ST	60651	(773)534-8980	7:30 AM-2:30 PM
James B McPherson Elementary School	4728 N WOLCOTT AVE	60640	(773)534-2625	07:45 AM - 2:45 PM
Genevieve Melody Elementary School	3937 W WILCOX ST	60624	(773)534-6850	7:45 AM - 2:45 PM
Ralph H Metcalfe Elementary Community Academy	12339 S NORMAL AVE	60628	(773)535-5590	08:00 AM-03:00 PM
Arnold Mireles Elementary Academy	9000 S EXCHANGE AVE	60617	(773)535-6360	08:15 AM-03:15 PM
Ellen Mitchell Elementary School	2233 W OHIO ST	60612	(773)534-7655	08:15 AM-03:15 PM
Irvin C Mollison Elementary School	4415 S DR MARTIN L KING JR DR	60653	(773)535-1804	08:45 AM-03:45 PM
James Monroe Elementary School	3651 W SCHUBERT AVE	60647	(773)534-4155	08:15 AM-03:15 PM
The Montessori School of Englewood Charter	6936 S HERMITAGE AVE	60636	(773)535-9255	8:00 AM-3:45 PM
Bernhard Moos Elementary School	1711 N CALIFORNIA AVE	60647	(773)534-4340	08:00 AM-03:00 PM
Morgan Park High School	1744 W PRYOR AVE	60643	(773)535-2550	7:30 AM - 2:45 PM
Donald Morrill Math & Science Elementary School	6011 S ROCKWELL ST	60629	(773)535-9288	08:00 AM-03:00 PM
Morton School of Excellence	431 N TROY ST	60612	(773)534-6791	08:45 AM-03:45 PM
Mount Greenwood Elementary School	10841 S HOMAN AVE	60655	(773)535-2786	7:45 am-2:45 pm

Mount Vernon Elementary School	10540 S MORGAN ST	60643	(773)535-2825	07:45 AM-02:45 PM
Moving Everest Charter School	416 N LARAMIE AVE	60644	(312)683-9695	8:00 AM - 3:30PM
Wolfgang A Mozart Elementary School	2200 N HAMLIN AVE	60647	(773)534-4160	07:45 AM-02:45 PM
Multicultural Academy of Scholarship	3120 S KOSTNER AVE	60623	(773)535-4242	8:00 am-3:15 pm
John B Murphy Elementary School	3539 W GRACE ST	60618	(773)534-5223	08:00 AM-03:00PM
Phillip Murray Elementary Language Academy	5335 S KENWOOD AVE	60615	(773)535-0585	8:45 AM - 3:45 PM
Namaste Charter School	3737 S PAULINA ST	60609	(773)715-9558	Mon.-Thurs. 8:30 AM-4:00 PM, Fri. 8:30 AM-1:30 PM
Henry H Nash Elementary School	4837 W ERIE ST	60644	(773)534-6125	8:00 AM-3:00 PM
National Teachers Elementary Academy	55 W CERMAK RD	60616	(773)534-9970	08:30 AM-03:30 PM
Jane A Neil Elementary School	8555 S MICHIGAN AVE	60619	(773)535-3000	08:45 AM-03:45 PM
Louis Nettelhorst Elementary School	3252 N BROADWAY ST	60657	(773)534-5810	08:15 AM-03:15 PM
New Field Elementary School	1707 W MORSE AVE	60626	(773)534-2760	08:45 AM-03:45 PM
William K New Sullivan Elementary School	8331 S MACKINAW AVE	60617	(773)535-6585	8:30 AM-3:30 PM
Walter L Newberry Math & Science Academy ES	700 W WILLOW ST	60614	(773)534-8000	7:30 AM-2:30 PM
Lillian R. Nicholson STEM Academy	6006 S PEORIA ST	60621	(773)535-3285	08:45 AM-03:45 PM
Florence Nightingale Elementary School	5250 S ROCKWELL ST	60632	(773)535-9270	08:00 AM-03:00 PM
Ninos Heroes Elementary Academic Center	8344 S COMMERCIAL AVE	60617	(773)535-6694	07:45 AM-02:45 PM
William P Nixon Elementary School	2121 N KEELER AVE	60639	(773)534-4375	07:45 AM-02:45 PM
Kwame Nkrumah Academy Charter School (CLOSING EOY 19-20)	314 W 108TH ST	60628	(773)568-8000	8:15 AM-3:30 PM Monday - Friday
Alfred Nobel Elementary School	4127 W HIRSCH ST	60651	(773)534-4365	7:45 AM-2:45 PM
Noble - The Noble Academy	1443 N OGDEN AVE	60610	(312)574-1527	8:30 AM - 4:00 PM

Noble - Baker College Prep	2710 E 89TH ST	60617	(773)535-6460	Mon - Thurs 7:45 am - 3:30 pm, Fri 7:45am- 1:15 pm
Noble - Chicago Bulls College Prep	2040 W ADAMS ST	60612	(773)534-7599	7:55 AM-3:40 PM
Noble - Butler College Prep	821 E 103RD ST	60628	(773)535-5490	Mon - Thur 8AM - 4PM Fri - 8AM - 1PM
Noble - Gary Comer College Prep	7131 S SOUTH CHICAGO AVE	60619	(773)729-3969	8:15 AM-4:05 PM
Noble - DRW College Prep	931 S HOMAN AVE	60624	(773)893-4500	M - R 8:00 AM - 3:30 PM, F 8:00 AM - 12:45 PM
Noble - Golder College Prep	1454 W SUPERIOR ST	60642	(312)265-9925	7:55 AM - 3:40 PM
Noble - Hansberry College Prep	8748 S ABERDEEN ST	60620	(773)729-3400	M - R 7:30 AM - 4:00 PM; F 9:00 AM - 2:00 PM
Noble - ITW David Speer Academy	5321 W GRAND AVE	60639	(773)622-7484	7:30 AM- 5:00 PM
Noble - John and Eunice Johnson College Prep	6350 S STEWART AVE	60621	(312)348-1888	7:45am - 3:45pm
Noble Mansueto High School	2911 W 47TH	60632	(773)349-8200	M-TH 7:55 AM - 3:30 PM Friday 8:55 AM - 2:00PM
Noble - Muchin College Prep	1 N STATE ST	60602	(312)445-4680	M- R 7:50 AM - 3:53 PM, F 7:50 AM - 12:25 PM
Noble - Noble College Prep	1010 N NOBLE ST	60642	(773)862-1449	8:30 AM - 4:00 PM | F 8 AM - 1:10 PM
Noble - Pritzker College Prep	4131 W CORTLAND ST	60639	(773)394-2848	M - R 8:05AM. - 3:50PM F 8:05- 1:30PM
Noble - Rauner College Prep	1337 W OHIO ST	60642	(312)226-5345	8:00 AM-3:30 PM
Noble - Rowe-Clark Math and Science Academy	3645 W CHICAGO AVE	60651	(773)242-2212	M - R 8:00 a.m. - 4:00 p.m., F 8:30 a.m. - 1:30pm.
Noble - UIC College Prep	1231 S DAMEN AVE	60608	(312)768-4858	8:00 AM-3:35 PM
North Lawndale College Prep - Christiana	1615 S CHRISTIANA AVE	60623	(773)542-1490	8:00 a.m. - 3:30 p.m.
North Lawndale College Prep - Collins	1313 S SACRAMENTO DR	60623	(773)542-6766	8:00 a.m. - 3:45 p.m.
North River Elementary School	4416 N TROY ST	60625	(773)534-0590	07:45 AM-02:45 PM

North-Grand High School	4338 W WABANSIA AVE	60639	(773)534-8520	7:45 AM-3:00 PM
Northside Learning Center High School	3730 W BRYN MAWR AVE	60659	(773)534-5180	7:30 AM-2:45 PM
Northside College Preparatory High School	5501 N KEDZIE AVE	60625	(773)534-3954	8:00 AM-3:15 PM
Northwest Middle School	5252 W PALMER ST	60639	(773)534-3250	08:30 AM-03:30 PM
Norwood Park Elementary School	5900 N NINA AVE	60631	(773)534-1198	08:45 AM-03:45 PM
William B Ogden Elementary School	24 W WALTON ST	60610	(773)534-8110	East: 8:30 AM-3:30 PM, Jenner 8:45am-3:45pm
Ogden International High School	1250 W ERIE ST	60642	(773)534-0866	8:00 AM - 3:28 PM
Richard J Oglesby Elementary School	7646 S GREEN ST	60620	(773)535-3060	08:45 AM-03:45 PM
Isabelle C O'Keeffe Elementary School	6940 S MERRILL AVE	60649	(773)535-0600	08:45 AM-03:45 PM
Ombudsman Chicago-Northwest	7500 N HARLEM AVE	60631	(708)669-7828	7:30 AM - 4:00 PM
Ombudsman Chicago-South	6057 S WESTERN AVE	60636	(773)498-5085	7:30 am - 4:30 pm
Ombudsman Chicago-West	2401 W CONGRESS PKWY	60612	(312)243-1550	7:30 AM - 4:00 PM
William J Onahan Elementary School	6634 W RAVEN ST	60631	(773)534-1180	07:45 AM-02:45 PM
Oriole Park Elementary School	5424 N OKETO AVE	60656	(773)534-1201	8:00AM - 3:00PM
Orozco Fine Arts & Sciences Elementary School	1940 W 18TH ST	60608	(773)534-7215	08:00 AM-03:00 PM
Orr Academy High School	730 N PULASKI RD	60624	(773)534-6500	7:45am - 2:28pm (Monday- Friday)
Josefa Ortiz De Dominguez Elementary School	3000 S LAWNDALE AVE	60623	(773)534-1600	07:45 AM-02:45 PM
James Otis Elementary School	525 N ARMOUR ST	60642	(773)534-7665	07:30 AM-02:30 PM
Luke O'Toole Elementary School	6550 S SEELEY AVE	60636	(773)535-9040	08:45 AM-03:45 PM
William Bishop Owen Scholastic Academy ES	8247 S CHRISTIANA AVE	60652	(773)535-9330	7:30 AM-2:30 PM

Jesse Owens Elementary Community Academy	12302 S STATE ST	60628	(773)535-5475	08:30 AM-03:30 PM
John Palmer Elementary School	5051 N KENNETH AVE	60630	(773)534-3704	08:00 AM-03:00 PM
Park Manor Elementary School	7037 S RHODES AVE	60637	(773)535-3070	07:50AM-3:00PM
Francis W Parker Elementary Community Academy	6800 S STEWART AVE	60621	(773)535-3375	07:45 AM-02:45 PM
Parkside Elementary Community Academy	6938 S EAST END AVE	60649	(773)535-0940	08:30 AM-03:30 PM
Louis Pasteur Elementary School	5825 S KOSTNER AVE	60629	(773)535-2270	8:15 AM-3:15 PM Main
Pathways in Education-Ashburn	3284 W 87TH ST	60652	(773)434-6300	
Pathways in Education-Avondale	3100 W BELMONT AVE	60618	(773)588-5007	
Pathways in Education-Brighton Park	3124 W 47TH ST	60632	(773)579-1220	
Walter Payton College Preparatory High School	1034 N WELLS ST	60610	(773)534-0034	8:00 AM - 3:30 PM
Peace & Education Coalition HS	4946 S PAULINA ST	60609	(773)535-9212	8:45 AM - 3:55 PM
Ferdinand Peck Elementary School	3826 W 58TH ST	60629	(773)535-2450	08:30 AM-03:30 PM
Helen Peirce International Studies ES	1423 W BRYN MAWR AVE	60660	(773)534-2440	08:00 AM-03:00 PM
William Penn Elementary School	1616 S AVERS AVE	60623	(773)534-1665	7:30 AM-3:30 PM
Manuel Perez Elementary School	1241 W 19TH ST	60608	(773)534-7650	08:00 AM-03:00 PM
John J Pershing Elementary Humanities Magnet	3200 S CALUMET AVE	60616	(773)534-9272	9:00 AM - 4:00 Pm
Perspectives - Rodney D. Joslin	1930 S ARCHER AVE	60616	(312)225-7400	8:00 AM - 3:20 PM
Perspectives - Leadership Academy	8131 S MAY ST	60620	(773)358-6100	8:00 AM-3:20 PM
Perspectives - Math and Science Academy	3663 S WABASH AVE	60653	(773)358-6800	8:00 AM-3:20 PM
Perspectives - High School of Technology	8131 S MAY ST	60620	(773)358-6120	8:00 AM-3:20 PM
Mary Gage Peterson Elementary School	5510 N CHRISTIANA AVE	60625	(773)534-5070	08:45 AM-03:45 PM

Wendell Phillips Academy High School	244 E PERSHING RD	60653	(773)535-1603	Mon-Fri: 8:15 AM-3:15 PM
Phoenix Military Academy High School	145 S CAMPBELL AVE	60612	(773)534-7275	7:00 am-3:00 pm
Brian Piccolo Elementary Specialty School	1040 N KEELER AVE	60651	(773)534-4425	8:45 AM - 3:45 PM
Josiah Pickard Elementary School	2301 W 21ST PL	60608	(773)535-7280	07:30 AM-02:30 PM
Pilsen Elementary Community Academy	1420 W 17TH ST	60608	(773)534-7675	8:00 AM - 3:00 PM
John T Pirie Fine Arts & Academic Center ES	650 E 85TH ST	60619	(773)535-3435	8:45 AM-3:45 PM
Ambrose Plamondon Elementary School	2642 W 15TH PL	60608	(773)534-1789	08:30 AM-03:30 PM
Plato Learning Academy	5545 W HARRISON ST	60644	(773)413-3090	8:00 am-3:30 pm
Edgar Allan Poe Elementary Classical School	10538 S LANGLEY AVE	60628	(773)535-5525	9:00 AM-4:00 PM
Polaris Charter Academy	620 N SAWYER AVE	60624	(773)534-0820	7:50 am-4:00 pm
Portage Park Elementary School	5330 W BERTEAU AVE	60641	(773)534-3576	08:45 AM-03:45 PM
Adam Clayton Powell Paideia Community Academy ES	7511 S SOUTH SHORE DR	60649	(773)535-6650	8:45 AM-3:45 PM
William H Prescott Elementary School	1632 W WRIGHTWOOD AVE	60614	(773)534-5505	08:45 AM-03:45 PM
Dr Jorge Prieto Math and Science	2231 N CENTRAL AVE	60639	(773)534-0210	08:45 AM-03:45 PM
A.N. Pritzker School	2009 W SCHILLER ST	60622	(773)534-4415	9:00 AM-04:00 PM
Charles Allen Prosser Career Academy High School	2148 N LONG AVE	60639	(773)534-3200	8:45 AM - 3:53 PM
Providence Englewood Charter School	6515 S ASHLAND AVE	60636	(773)434-0202	7:30 am-3:10 pm
Ernst Prussing Elementary School	4650 N MENARD AVE	60630	(773)534-3460	08:15 AM-03:15 PM
Pulaski International School of Chicago	2230 W MCLEAN AVE	60647	(773)534-4391	8:45 AM-3:45 PM
George M Pullman Elementary School	11311 S FORRESTVILLE AVE	60628	(773)535-5395	8:45 am-3:45 pm

Al Raby High School	3545 W FULTON BLVD	60624	(773)534-6755	8:00 - 3:22 M, T, Th, F 8:00 - 2:24 W
Asa Philip Randolph Elementary School	7316 S HOYNE AVE	60636	(773)535-9015	08:00 AM-03:00 PM
Ravenswood Elementary School	4332 N PAULINA ST	60613	(773)534-5525	08:45 AM-03:45 PM
William H Ray Elementary School	5631 S KIMBARK AVE	60637	(773)535-0970	08:45 AM-03:45 PM
William C Reavis Math & Science Specialty ES	834 E 50TH ST	60615	(773)535-1060	08:45 AM-03:45 PM
Frank W Reilly Elementary School	3650 W SCHOOL ST	60618	(773)534-5250	07:45 AM-02:45 PM
Peter A Reinberg Elementary School	3425 N MAJOR AVE	60634	(773)534-3465	09:00 AM-04:00 PM
Paul Revere Elementary School	1010 E 72ND ST	60619	(773)535-0618	08:45 AM-03:45 PM
Ellen H Richards Career Academy High School	5009 S LAFLIN ST	60609	(773)535-4945	7:45--3:16; 7:45--1:31 Wednesday
Robert J. Richardson Middle School	6018 S KARLOV	60629	(773)535-8640	8:30 AM - 3:30 PM
Hyman G Rickover Naval Academy High School	5900 N GLENWOOD AVE	60660	(773)534-2890	8:15 a.m. - 3:20 p.m.
Jackie Robinson Elementary School	4225 S LAKE PARK AVE	60653	(773)535-1777	08:00 AM-03:00 PM
Philip Rogers Elementary School	7345 N WASHTENAW AVE	60645	(773)534-2125	08:00 AM-03:00 PM
Theodore Roosevelt High School	3436 W WILSON AVE	60625	(773)534-5000	7:45 AM-3:00 PM
Rowe Elementary Charter School	1424 N CLEAVER ST	60642	(312)445-5870	8:10 AM-3:30 PM
Wilma Rudolph Elementary Learning Center	1628 W WASHINGTON BLVD	60612	(773)534-7460	7:45 AM - 2:45 PM
Martha Ruggles Elementary School	7831 S PRAIRIE AVE	60619	(773)535-3085	08:45 AM-03:45 PM
Irma C Ruiz Elementary School	2410 S LEAVITT ST	60608	(773)535-4825	08:00 AM-03:00 PM
William H Ryder Math & Science Specialty ES	8716 S WALLACE ST	60620	(773)535-3843	08:45 AM-03:45 PM
Albert R Sabin Elementary Magnet School	2216 W HIRSCH ST	60622	(773)534-4490	09:00 AM-04:00 PM
Rueben Salazar Elementary Bilingual Center	160 W WENDELL ST	60610	(773)534-8310	09:00 AM-04:00 PM

Socorro Sandoval Elementary School	5534 S SAINT LOUIS AVE	60629	(773)535-0457	08:15 AM-03:15 PM
Maria Saucedo Elementary Scholastic Academy	2850 W 24TH BLVD	60623	(773)534-1770	9:00 AM-4:00 PM
Sauganash Elementary School	6040 N KILPATRICK AVE	60646	(773)534-3470	08:00 AM-03:00 PM
Sidney Sawyer Elementary School	5248 S SAWYER AVE	60632	(773)535-0440	8:00 AM-3:00 PM
Harriet E Sayre Elementary Language Academy	1850 N NEWLAND AVE	60707	(773)534-3351	7:30 AM-2:30 PM
Jonathan Y Scammon Elementary School	4201 W HENDERSON ST	60641	(773)534-3475	08:00 AM-03:00 PM
Theophilus Schmid Elementary School	9755 S GREENWOOD AVE	60628	(773)535-6235	08:45 AM-03:45 PM
Franz Peter Schubert Elementary School	2727 N LONG AVE	60639	(773)534-3080	07:45 AM-02:45 PM
Carl Schurz High School	3601 N MILWAUKEE AVE	60641	(773)534-3420	7:45 AM - 2:56 PM
Nicholas Senn High School	5900 N GLENWOOD AVE	60660	(773)534-2365	8:00 AM-3:15 PM M-Th/8:00 AM - 2:20 PM F
William H Seward Communication Arts Academy ES	4600 S HERMITAGE AVE	60609	(773)535-4890	07:45 AM-02:45 PM
Mark Sheridan Math & Science Academy	533 W 27TH ST	60616	(773)534-9120	7:30 AM - 2:30 PM
William T Sherman Elementary School	1000 W 52ND ST	60609	(773)535-1757	08:30 AM-03:30 PM
Jesse Sherwood Elementary School	245 W 57TH ST	60621	(773)535-0829	08:30 AM-03:30 PM
James Shields Elementary School	4250 S ROCKWELL ST	60632	(773)535-7285	08:00 AM - 03:00 PM
James Shields Middle School	2611 W 48TH ST	60632	(773)535-7115	8:15am-3:15pm
Beulah Shoesmith Elementary School	1330 E 50TH ST	60615	(773)535-1764	08:30 AM-03:30 PM
John D Shoop Math-Science Technical Academy ES	11140 S BISHOP ST	60643	(773)535-2715	07:45 AM-02:45 PM
Neal F Simeon Career Academy High School	8147 S VINCENNES AVE	60620	(773)535-3200	8:00 AM - 3:23 PM, Tuesdays 8:00 AM - 2:20 PM
Simpson Academy HS for Young Women	1321 S PAULINA ST	60608	(773)534-7812	8:00 AM - 3:00 PM

Mark Skinner Elementary School	1260 W ADAMS ST	60607	(773)534-7790	8:45 AM-3:45 PM
Skinner North	640 W SCOTT ST	60610	(773)534-8500	8:30 AM - 3:30 PM
Wendell Smith Elementary School	744 E 103RD ST	60628	(773)535-5689	08:15 AM-03:15 PM
Washington D Smyser Elementary School	4310 N MELVINA AVE	60634	(773)534-3711	8:15/8:45 AM-3:15/3:45 PM
John M Smyth Elementary School	1059 W 13TH ST	60608	(773)534-7180	08:00 AM-03:00 PM
Greater Lawndale High School For Social Justice	3120 S KOSTNER AVE	60623	(773)535-4300	8:00am - 3:15pm
Hannah G Solomon Elementary School	6206 N HAMLIN AVE	60659	(773)534-5226	09:00 AM - 04:00 PM
Eric Solorio Academy High School	5400 S ST LOUIS AVE	60632	(773)535-9070	M, T, Th, F 8:00 AM - 3:23 PM; W 8:00 AM - 2:20
Sor Juana Ines de la Cruz ES	4120 W 57TH	60629	(773)535-8280	7:45 AM - 2:45 PM
South Loop Elementary School	1212 S PLYMOUTH CT	60605	(773)534-8690	08:30 AM-03:30 PM
South Shore Fine Arts Academy	1415 E 70TH ST	60637	(773)535-8340	8:00 am-3:00 pm
South Shore Intl College Prep High School	1955 E 75TH ST	60649	(773)535-8351	8:00 AM - 3:15 PM
Southeast Area Elementary School	3930 E 105TH	60617	(773)535-8040	
Southside Occupational Academy High School	7342 S HOYNE AVE	60636	(773)535-9100	9:00 AM - 4:15 PM
Spencer Technology Academy	214 N LAVERGNE AVE	60644	(773)534-6150	08:45 AM-03:45 PM
John Spry Elementary Community School	2400 S MARSHALL BLVD	60623	(773)534-1700	08:30 AM-03:30 PM
Spry Community Links High School	2400 S MARSHALL BLVD	60623	(773)534-1997	8:45 am-4:00 pm
Amos Alonzo Stagg Elementary School	7424 S MORGAN ST	60621	(773)535-3565	08:45 AM-03:45 PM
Charles P Steinmetz College Preparatory HS	3030 N MOBILE AVE	60634	(773)534-3030	8:45 AM - 3:56 PM
STEM Magnet Academy	1522 W FILLMORE ST	60607	(773)534-7300	7:45 AM - 2:45 PM
Adlai E Stevenson Elementary School	8010 S KOSTNER AVE	60652	(773)535-2280	08:30 AM-03:30 PM

Frederick Stock Elementary School	7507 W BIRCHWOOD AVE	60631	(773)534-1215	9:00 AM-3:00 PM
Stone Elementary Scholastic Academy	6239 N LEAVITT ST	60659	(773)534-2045	8:00 AM - 3:00 PM
Harriet Beecher Stowe Elementary School	3444 W WABANSIA AVE	60647	(773)534-4175	08:45 AM-03:45 PM
Suder Montessori Magnet ES	2022 W WASHINGTON BLVD	60612	(773)534-7685	9:00 AM-4:00 PM
Roger C Sullivan High School	6631 N BOSWORTH AVE	60626	(773)534-2000	8:00 AM - 3:04 P.M.
Charles Sumner Math & Science Community Acad ES	4320 W 5TH AVE	60624	(773)534-6730	08:45 AM-03:45 PM
Elizabeth H Sutherland Elementary School	10015 S LEAVITT ST	60643	(773)535-2580	8:00 AM-3:00 PM
George B Swift Elementary Specialty School	5900 N WINTHROP AVE	60660	(773)534-2695	08:00 AM-03:00 PM
William Howard Taft High School	6530 W BRYN MAWR AVE	60631	(773)534-1000	7:45 a.m. - 2:58 p.m.
Mancel Talcott Elementary School	1840 W OHIO ST	60622	(773)534-7130	07:45 AM-02:45 PM
Talman Elementary School	5450 S TALMAN AVE	60632	(773)535-7850	7:30 AM-2:30 PM
Henry O Tanner Elementary School	7350 S EVANS AVE	60619	(773)535-3870	07:45 AM-02:45 PM
Tarkington School of Excellence ES	3330 W 71ST ST	60629	(773)535-4700	08:15 AM-03:15 PM
Douglas Taylor Elementary School	9912 S AVENUE H	60617	(773)535-6240	8:15 am-3:15 pm
TEAM Englewood Community Academy High School (CLOSING EOY 19-20)	6201 S STEWART AVE	60621	(773)535-3530	8:00 AM - 3:13 PM
Telpochcalli Elementary School	2832 W 24TH BLVD	60623	(773)534-1402	8:00 AM-3:00 PM
Velma F Thomas Early Childhood Center	3625 S HOYNE AVE	60609	(773)535-4088	8:00 AM-4:30 PM
James N Thorp Elementary School	8914 S BUFFALO AVE	60617	(773)535-6250	07:45 AM-02:45 PM
Ole A Thorp Elementary Scholastic Academy	6024 W WARWICK AVE	60634	(773)534-3640	07:30AM - 2:30PM
Edward Tilden Career Community Academy HS	4747 S UNION AVE	60609	(773)535-1625	8:00AM - 3:31PM (M, T, Th, F), 8:00AM - 1:46 (W)

Emmett Louis Till Math and Science Academy	6543 S CHAMPLAIN AVE	60637	(773)535-0570	8:15 AM-3:15 PM
George W Tilton Elementary School	223 N KEELER AVE	60624	(773)534-6746	08:45 AM-03:45 PM
Enrico Tonti Elementary School	5815 S HOMAN AVE	60629	(773)535-9280	08:00 AM-03:00 PM
Turner-Drew Elementary Language Academy	9300 S PRINCETON AVE	60620	(773)535-5720	07:45 AM-02:45 PM
Mark Twain Elementary School	5134 S LOTUS AVE	60638	(773)535-2290	8:30 AM-3:30 PM
University of Chicago - Donoghue	707 E 37TH ST	60653	(773)285-5301	8:00 AM-3:30 PM
University of Chicago - North Kenwood/Oakland	1119 E 46TH ST	60653	(773)536-2399	8:00 am-3:30 pm
University of Chicago - Woodlawn	6300 S UNIVERSITY AVE	60637	(773)752-8101	8:00AM -3:40PM
University of Chicago - Carter G. Woodson	4444 S EVANS AVE	60653	(773)624-0700	8:00 AM-3:30 PM
Uplift Community High School	900 W WILSON AVE	60640	(773)534-2875	8:30 AM - 3:38 PM
Urban Prep Academy for Young Men - Bronzeville	521 E 35TH ST	60616	(773)624-3444	8:30 AM-4:30 PM
Urban Prep Academy for Young Men - Englewood	6201 S STEWART AVE	60621	(773)535-9724	8:30 AM-4:30 PM
Urban Prep Charter Academy for Young Men - West (CLOSING EOY 19-20)	1326 W 14TH PL	60608	(773)534-8860	8:30 AM-4:30 PM
John H Vanderpoel Elementary Magnet School	9510 S PROSPECT AVE	60643	(773)535-2690	07:30 AM-02:30 PM
Jacqueline B Vaughn Occupational High School	4355 N LINDER AVE	60641	(773)534-3600	7:15 AM-2:14 PM
Barbara Vick Early Childhood & Family Center	2554 W 113TH ST	60655	(773)535-2671	9:10 AM-3:10 PM
Alessandro Volta Elementary School	4950 N AVERS AVE	60625	(773)534-5080	8:00 am-3:00 pm
Carl von Linne Elementary School	3221 N SACRAMENTO AVE	60618	(773)534-5262	08:00 AM-03:00 PM
Friedrich W von Steuben Metropolitan Science HS	5039 N KIMBALL AVE	60625	(773)534-5100	7:30-2:55
Charles H Wacker Elementary School	9746 S MORGAN ST	60643	(773)535-2821	8:00 AM-3:00 PM

James Wadsworth Elementary School	6650 S ELLIS AVE	60637	(773)535-0730	8:00 AM-3:00 PM
John A Walsh Elementary School	2015 S PEORIA ST	60608	(773)534-7950	7:30am - 2:30 pm
James Ward Elementary School	2701 S SHIELDS AVE	60616	(773)534-9050	07:45 AM-02:45 PM
Laura S Ward Elementary School	646 N LAWNDALE AVE	60624	(773)534-6440	08:00 AM-03:00 PM
Joseph Warren Elementary School	9239 S JEFFERY AVE	60617	(773)535-6625	8:15 AM-3:15 PM
George Washington Elementary School	3611 E 114TH ST	60617	(773)535-5010	08:00 AM-03:00 PM
Harold Washington Elementary School	9130 S UNIVERSITY AVE	60619	(773)535-6225	8:45 AM-3:45 PM
George Washington High School	3535 E 114TH ST	60617	(773)535-5725	8:15 AM - 3:30 PM
Thomas J Waters Elementary School	4540 N CAMPBELL AVE	60625	(773)534-5090	08:15 AM-03:15 PM
Daniel Webster Elementary School	4055 W ARTHINGTON ST	60624	(773)534-6925	08:30AM-03-30PM
Ida B Wells Preparatory Elementary Academy	249 E 37TH ST	60653	(773)535-1204	08:30 AM-03:30 PM
Wells Community Academy High School	936 N ASHLAND AVE	60622	(773)534-7010	9:00 AM - 4:15 PM
Daniel S Wentworth Elementary School	1340 W 71ST ST	60636	(773)535-3394	09:00 AM-04:00 PM
West Park Elementary Academy	1425 N TRIPP AVE	60651	(773)534-4940	07:45 AM-02:45 PM
West Ridge Elementary School	6700 N WHIPPLE ST	60645	(773)534-8250	08:30 AM-03:30 PM
Oliver S Westcott Elementary School	409 W 80TH ST	60620	(773)535-3090	8:45 am-3:45 pm
George Westinghouse College Prep	3223 W FRANKLIN BLVD	60624	(773)534-6400	8:00 AM-3:15 PM
John Whistler Elementary School	11533 S ADA ST	60643	(773)535-5560	8:30 am-3:30 pm
Edward White Elementary Career Academy	1136 W 122ND ST	60643	(773)535-5672	08:15 AM-03:15 PM
Eli Whitney Elementary School	2815 S KOMENSKY AVE	60623	(773)534-1560	7:45 am-2:45 pm
John Greenleaf Whittier Elementary School	1900 W 23RD ST	60608	(773)535-4590	8:15 am - 3:15pm

Wildwood IB World Magnet School	6950 N HIAWATHA AVE	60646	(773)534-1188	8:45 AM-3:45 PM
Daniel Hale Williams Prep School of Medicine	4934 S WABASH AVE	60615	(773)535-1120	8:00 am-3:08 pm
Woodlawn Community Elementary School	6657 S KIMBARK AVE	60637	(773)535-0801	08:30 AM-03:30 PM
Carter G Woodson South Elementary School	4414 S EVANS AVE	60653	(773)535-1280	09:00 AM-04:00 PM
World Language Academy High School	3120 S KOSTNER AVE	60623	(773)535-4334	8:00 am-3:15 pm
Richard Yates Elementary School	1839 N RICHMOND ST	60647	(773)534-4550	9:00 AM - 4:00 PM
YCCS-Jane Addams Alternative HS	1814 S UNION AVE	60616	(312)563-1748	8:30 AM - 3:10 PM
YCCS-ASPIRA,Antonia Pantoja Alternative HS	3121 N PULASKI RD	60641	(773)252-0970	8:30 AM - 3:42 PM
YCCS-Association House HS	1116 N KEDZIE, 4TH FLOOR AVE	60651	(773)772-7170	9:00 AM - 3:30 PM
YCCS-Austin Career Education Center HS	5352 W CHICAGO AVE	60651	(773)626-6988	8:10 AM - 2:33 PM
YCCS-Dr. Pedro Albizu Campos Puerto Rican HS	2739 W DIVISION ST	60622	(773)342-8022	8:00 AM - 4:00 PM
YCCS-CCA Academy HS	1231 S PULASKI RD	60623	(773)762-2272	8:20 AM - 3:48 AM
YCCS-Chatham AcademyHS	9035 S LANGLEY AVE	60619	(773)651-1500	8:30 AM - 3:35 PM
YCCS-Innovations HS of Arts Integration	17 N STATE ST	60602	(312)999-9360	8:30 AM - 2:48 PM
YCCS-Latino Youth Alternative HS	2001 S CALIFORNIA AVE	60608	(773)648-2130	8:55 AM - 3:22 PM
YCCS-McKinley Lakeside Leadership HS	2920 S WABASH AVE	60616	(312)949-5010	8:15 AM - 4:30 PM
YCCS-Olive Harvey Middle College HS	10001 S WOODLAWN AVE	60628	(773)291-6517	8:00 AM - 4:00 PM
YCCS-Progressive Leadership Academy	6620 S DR MARTIN LUTHER KING JR DR	60637	(773)363-3837	8:30 AM - 3:05 PM
YCCS-Academy of Scholastic Achievement HS	4651 W MADISON ST	60644	(773)921-1315	8:00 AM - 2:44 PM
YCCS-Sullivan House Alternative HS	8164 S SOUTH CHICAGO AVE	60617	(773)978-8680	8:00 AM - 3:00 PM
YCCS-Truman Middle College HS	1145 W WILSON AVE	60640	(773)907-4840	8:30 AM - 3:30 PM

YCCS-Virtual HS	1900 W VAN BUREN ST	60612	(312)429-0027	
YCCS-West Town Acad Alternative HS	500 N SACRAMENTO BLVD	60612	(312)563-9044	8:00 AM - 4:00 PM
YCCS-Westside Holistic Leadership Acad HS	4909 W DIVISION ST	60651	(773)261-0994	8:30 AM-2:58 PM
YCCS-Youth Connection Leadership Acad HS	3424 S STATE ST	60616	(312)225-4668	8:00 AM - 3:15 PM
YCCS-Community Youth Development Institute HS	7836 S UNION AVE	60620	(773)224-2273	7:30 AM - 5:00 PM
Consuella B York Alternative HS	2700 S CALIFORNIA AVE	60608	(773)535-7021	7:00 am - 4:00 pm
Ella Flagg Young Elementary School	1434 N PARKSIDE AVE	60651	(773)534-6200	08:30 AM-03:30 PM
Whitney M Young Magnet High School	211 S LAFLIN ST	60607	(773)534-7500	8:00 AM - 3:15 PM
Young Women's Leadership Charter School (CLOSING EOY 19-20)	2641 S CALUMET AVE	60616	(312)949-9400	8:00 AM -3:10 PM
Emiliano Zapata Elementary Academy	2728 S KOSTNER AVE	60623	(773)534-1390	08:00 AM-03:00 PM

UNIONS

Employee Bargaining Unit	Represented employees (as of 3/19)
Chicago Teachers Union, Local 1	28,202
Service Employees International Union, Local 73	7,895
UNITE-HERE, Local 1	2,211
Service Employees International Union, Local 1	432
International Union of Operating Engineers, Local 143-143B	29
International Brotherhood of Teamsters, Local 700	24

SIGNIFICANT DATES

Event	Date	Description
End of Quarter	April 4	End of 3rd quarter (mid-point of 2nd semester)
SAT Assessment	April 9	High school college admissions test taken by 11th graders. Also a graduation requirement and used for schools' SQRP
PSAT	April 10	Preliminary SAT mandatory for 9th and 10th graders. Used for schools' SQRP
Parent Teacher Conferences	April 10 & 11	Elementary school (4/10) and high school (4/11) parent teacher conferences
Spring Vacation	April 15-19	Days of non-attendance
April Board Meeting	April 24	
Budget due back from schools	April 25	
NWEA MAP Assessments	May 13 - June 14	Elementary testing used for SQRP, REACH teacher evaluation system, student promotion (grades 3,6,8) and selective enrollment applications
May Board Meeting	May 22 at 10:30 AM	
Last Day of School	June 18	Last day of attendance for SY18-19, report card pick up
June Board Meeting	June 26 at 10:30 AM	
CTU CBA Expires	June 30	
July Board Meeting	July 24 at 10:30 AM	

CAPITAL PROJECTS

Since 2011, CPS has funded overcrowding relief for multiple schools through the construction of new schools, new annexes, modular classrooms, leases and redesign of interior spaces. Specifically, CPS has funded over $1.5 Billion at more than 70 schools to alleviate overcrowding across the District, including both completed and ongoing projects. Additionally, CPS has funded over $2.2 Billion on school modernization including: major capital projects at over 600 schools including exterior and interior renovations and educational programmatic investments.

Capital Project Name	Description	Fund Source	Fund Amount
New Hancock Replacement School	New Construction	Capital Budget	$80,000,000
New Belmont Cragin Replacement School	New Construction	Capital Budget	$44,000,000
Dirksen ES Annex & Roof/ Envelope	New Construction/Facility Renovation	Capital Budget	$34,000,000
Curie HS - Roof / Envelope / Mechanical	Facility Maintenance/Renovation	Capital Budget	$28,950,000
Science Lab Program - Phase I	Programmatic Investments	Capital Budget	$28,000,000
Waters ES Annex and Roof/ Envelope	New Construction	Capital Budget	$27,500,000
Hyde Park HS roof / envelope	Facility Maintenance/Renovation	Capital Budget	$20,000,000
Rickover High School Education Program	Facility Renovation	Capital Budget	$20,000,000
Decatur Classical ES Annex	New Construction	Capital Budget	$20,000,000
Palmer ES Annex	New Construction	Capital Budget	$20,000,000
Rogers Elementary School Annex	New Construction	Capital Budget	$20,000,000
Corliss High School Renovation (Roof/Envelope)	Facility Renovation	Capital Budget	$19,000,000
Locke Elementary School Renovation (Roof/Envelope - Dever)	Facility Renovation	Capital Budget	$18,000,000
Palmer envelope	Facility Maintenance/Renovation	Capital Budget	$17,000,000
Washington High School Renovation (Roof/Envelope)	Facility Renovation	Capital Budget	$15,700,000
Lovett Elementary School Renovation (Roof/Envelope - Dever)	Facility Renovation	Capital Budget	$15,400,000

Pre-K Program - Phase I	Programmatic Investments	Capital Budget	$15,000,000
Sawyer roof / envelope	Facility Maintenance/Renovation	Capital Budget	$15,000,000
McDade Classical ES Annex	New Construction	Capital Budget	$15,000,000
Poe Classical ES Annex	New Construction	Capital Budget	$15,000,000
Clinton envelope	Facility Maintenance/Renovation	Capital Budget	$14,600,000
Lindblom HS - Roof / Envelope	Facility Maintenance/Renovation	Capital Budget	$13,200,000
Phillips Academy High School	TBD	Capital Budget	$13,200,000
Kenwood Academy High School Renovation (Mechanical)	Facility Renovation	Capital Budget	$12,800,000
Prosser Career Academy Renovations (CTE)	Facility Renovation	Capital Budget	$12,000,000
Bouchet roof / envelope	Facility Maintenance/Renovation	Capital Budget	$11,700,000
Nobel - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$11,500,000
L. Ward - Mechanical	Facility Maintenance/Renovation	Capital Budget	$10,000,000
Senn	Programmatic Investments	Capital Budget	$10,000,000
McCutcheon ES Annex	New Construction	Capital Budget	$10,000,000
Whitney Young mechanical	Facility Maintenance/Renovation	Capital Budget	$9,700,000
Whitney roof / envelope	Facility Maintenance/Renovation	Capital Budget	$8,700,000
Sumner - - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$8,000,000
Piccolo - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$7,300,000
Haugan mechanical	Facility Maintenance/Renovation	Capital Budget	$7,100,000
Belding - IB	Programmatic Investments	Capital Budget	$7,000,000
Agassiz - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$7,000,000
Healy - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$6,800,000
Ella Flagg Young - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$6,700,000
Mitchell - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$6,000,000
Coles - Mechanical	Facility Maintenance/Renovation	Capital Budget	$6,000,000
Bateman mechanical	Facility Maintenance/Renovation	Capital Budget	$6,000,000

Brooks College Preparatory Academy Turf Field Repairs & Athletic Facilities	Facility Site Improvements/TBD	Capital Budget	$6,000,000
Mayer mechanical	Facility Maintenance/Renovation	Capital Budget	$5,700,000
Chopin - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$5,500,000
Reavis - Mechanical	Facility Maintenance/Renovation	Capital Budget	$5,400,000
Reinberg - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$4,600,000
Whitney Young	Facility Site Improvements	Capital Budget	$4,300,000
Washington H - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$4,000,000
Audubon - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$4,000,000
Prescott - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$4,000,000
McLellan	Facility Site Improvements	Capital Budget	$4,000,000
Cassell envelope	Facility Maintenance/Renovation	Capital Budget	$3,600,000
Higgins - Mechanical	Facility Maintenance/Renovation	Capital Budget	$3,500,000
New Southside Turf Field Construction (potential site Kenwood)	Facility Site Improvements	Capital Budget	$3,500,000
Taft	Facility Site Improvements	Capital Budget	$3,500,000
Green - HVAC Upgrades	Facility Maintenance/Renovation	Capital Budget	$3,200,000
Columbus - Roof/Envelope	Facility Maintenance/Renovation	Capital Budget	$3,150,000
Christopher - Mechanical	Facility Maintenance/Renovation	Capital Budget	$3,000,000
Schurz - Field	Facility Site Improvements	Capital Budget	$3,000,000
Burnham - Mechanical	Facility Maintenance/Renovation	Capital Budget	$2,500,000
Dore Elementary School Pre-K Expansion	Facility Renovation	Capital Budget	$2,500,000
Peterson - Site Improvements	Facility Site Improvements	Capital Budget	$2,000,000
Ashe - Space To Grow (incl. outside funding)	Facility Site Improvements	Capital Budget	$1,550,000
Nash - Space to Grow (incl. outside funding)	Facility Site Improvements	Capital Budget	$1,550,000

Ninos Heroes - Space To Grow (incl. outside funding)	Facility Site Improvements	Capital Budget	$1,550,000
Webster - Space to Grow (incl. outside funding)	Facility Site Improvements	Capital Budget	$1,550,000
Westcott - Space to Grow (incl. outside funding)	Facility Site Improvements	Capital Budget	$1,550,000
Pritzker - site improvements	Facility Site Improvements	Capital Budget	$1,300,000
Perez - Pre-K expansion	Programmatic Investments	Capital Budget	$1,000,000
Fiske - IB	Programmatic Investments	Capital Budget	$750,000
Hawthorne	Facility Site Improvements	Capital Budget	$510,000
Bright ES - Playlot	Facility Site Improvements	Capital Budget	$400,000
Mitchell - Playlot	Facility Site Improvements	Capital Budget	$350,000

In addition, CPS has agreed to provide funding to the following Illinois not-for-profit corporations for the construction of new universal preschool, pre-kindergarten and early learning childhood educational facilities:

- Asian Human Services: $1.3M
- GADS Hill Center: $1.4M
- Little Angels: $2.6M

Finally, CPS has sold or repurposed 38 of the 49 schools closed in 2013.

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance
% increase in share of incoming kindergartners meeting all development benchmarks	Data from KIDS	Annual	50% growth by 2024	22% in Fall 2017 (baseline data from year 1 of the KIDS assessment)
% of 2nd Graders at or above national reading attainment	Data from NWEA	Annual	65% by 2024	56.1% in 2018
% of 2nd Graders at or above national math attainment	Data from NWEA	Annual	65% by 2024	53.8% in 2018
% of Elementary students at or above national reading attainment	Data from NWEA	Annual	70% by 2024	61.4% (Grades 2-8) in 2018
% of Elementary students at or above national math attainment	Data from NWEA	Annual	70% by 2024	56.6% (Grades 2-8) in 2018

% of High School freshmen on track to graduate	Data from CPS student information systems; methodology from Consortium research	Annual	90% by 2024	89.4% in 2018
% of High School students who graduate within 5 years	Data from CPS student information system	Annual	90% by 2024	78.2% in 2018
% of High School students meeting SAT college readiness benchmark	Data from The College Board	Annual	50% by 2024	38.3%(Grade 11) in 2018
% of graduates who enroll in college	Data from National Student Clearinghouse	Annual	78% by 2024	68.2% in 2018

ONGOING PROJECTS

The ongoing projects listed below are the specific strategies CPS is pursuing to deliver on our three core commitments to students, their families and to all Chicagoans:

- Academic Progress
- Financial Stability
- Integrity

Academic Progress:

High Quality and Rigorous Instruction:

- **Universal full-day pre-kindergarten**: The Office of Early Childhood Education supports best practices for teachers and schools and is overseeing the district wide rollout of universal full-day pre-K. CPS currently serves ~17,600 pre-K students, and by 2021 every four-year-old in the district will have access to free full-day pre-K, regardless of family income. As part of the City's mixed delivery model, Department of Family and Support Services (DFSS) will continue serving income eligible four-year-olds. DFSS will also expand capacity to serve children ages birth to three years of age.
- **Continue to ensure high-quality, rigorous instruction:** Classroom instruction will challenge, support, and inspire. Our high expectations for students will be coupled with attention to their unique needs. To serve students well, schools will be equipped with high-quality curriculum, lessons, assessments, and intervention systems. Efforts are underway to strengthen instruction in every major subject area. Students are learning to think deeply about challenging content and to solve problems creatively, just as they will in their future careers. Improving instruction district-wide is part of our commitment to equity.
- **Strengthen every school's systems for providing educational equit**y: The CPS Multi-Tiered System of Supports (MTSS) is an organized and holistic approach to ensuring that every child's unique academic, social-emotional, and health needs are met. Over the next five years, we will continue to provide training and guidance to schools to improve the quality of instruction for all students. By 2024, all CPS schools will have a strong support system in place.
- **Design a rigorous Pre-K-12 curriculum that is uniquely Chicago's:** All CPS students deserve a curriculum that is aligned to mandated standards, accommodates their individual learning style, is inclusive of students from all backgrounds, and challenges them to reach their fullest potential. By 2022, CPS teachers will have instructional resources at their fingertips that they can draw on to challenge and support every student.

- **Prevent chronic absence and truancy**: The CPS Office of Student Support and Engagement provides professional development to individual school leadership teams, as needed, on designing appropriate interventions for students at risk of truancy, better supporting them in the classroom, and engaging their families to overcome barriers to school attendance. By 2024, we will reduce the percentage of students with nine or more days of unexcused absence from 26 percent to 22 percent. We will also reduce the percentage of students with 18 or more days of unexcused absences from 18 percent to 15 percent.
- **Strengthen supports for English Learners:** To support students learning English as their second language, CPS will invest in improved instruction and resources to ensure English language acquisition is not a barrier to their academic success. Over the next five years, we will strengthen bilingual education so that our students develop strong literacy skills in both English and their native language.
- **Support more schools to adopt "Personalized Learning":** To date, CPS has 120 schools employing personalized learning. We will continue to identify and support schools to adopt this model to better support students to work at their own level and pace.
- **Expand Opportunities for Civic Learning:** To ensure all our youth are informed, effective, and active citizens, we will expand civic learning proven practices throughout the K-12 curriculum and school day. A new civics curriculum for middle school students will launch in 2020, modeled after our nationally-recognized Participate Civics curriculum for high school. To give students real experience with civic leadership, a revised high school service learning requirement will take effect in the 2019-2020 school year.
- **Provide students with on-the-job learning:** Over the next five years, we will recruit more employers to provide internships that better match our students' career interests, and we will partner with the City Colleges of Chicago to create an apprenticeship program so students can get a head start on college coursework and paid work in their chosen field while still in high school.
- **Increase equity of opportunity for college credit:** CPS recently announced its largest one-time investment in academic programs. We will continue to we will continue to dramatically increase the number of African American, Latinx, and underrepresented students who enroll in college credit-bearing courses by expanding Dual Credit/Dual Enrollment, Early College STEM schools, and Advanced Placement Courses.
- **Strengthen Supports for Students in Options Schools:** CPS has 41 Options schools and programs serving 7,500 youth aged 14 to 21 who have returned to school after dropping out, were significantly behind in credits needed for graduation or who face other significant challenges to completing high school. Through a partnership with the University of Chicago Education Lab, researchers will work with schools to assess student needs and develop strategies for increasing supports to improve their academic achievement and social-emotional learning. Strategies piloted in the 2019-2020 school year will inform new approaches to meeting the needs of Options school students by 2021.
- **Hold ourselves accountable to student success beyond high school:** Over the next five years, we will create a new system for reporting the rate at which students graduate from two or four-year colleges or enter the workforce, job training, an apprenticeship, or the military. This analysis will help us design new programs in partnership with other city agencies, workforce developers, universities, businesses, and nonprofits to better support the success of our students before and after high school graduation.
- **Bolster collaboration between CPS and City Colleges of Chicago to improve college completion and credential attainment:** By June 2019, we will establish a set of strategies, informed by student, educator, faculty, and community experiences, to guide the work of both CPS and City Colleges of Chicago over the next three years. By 2024, we will have a joint strategy and infrastructure in place to prepare, transition, and support our graduates to successfully complete a postsecondary education. This strategy will strengthen and expand many existing partnerships between CPS and CCC, including dual credit/dual enrollment, transitional math, Jumpstart to Jobs, Summer Fast Track and the Star Scholarship, as well as develop new approaches to improving the postsecondary outcomes of CPS graduates.

Teacher Recruitment and Development

- **Support teacher recruitment and retention at high-need schools:** By school year 2023-2024, we will double the number of Opportunity Schools (high rates of teacher turnover and vacancies) to 100 and further decrease their vacancy and turnover rates so that they equal the district average.
- **Expand teacher residency programs:** By school year 2023-2024, we will increase the number of teaching residents from 26 to at least 100 annually.
- **Inspire CPS students to become CPS teachers:** The district's workforce should reflect the communities we serve and the city we love. To encourage more of our young people from diverse communities to enter teaching, we will launch teaching careers at some of our most diverse high schools to recruit more teachers.
- **Expand teacher preparation partnerships and targeted recruiting:** CPS will increase the number of teachers hired in these high-need subject areas from approximately 350 per year to 500 per year by 2023-2024. That expansion includes over 500 new pre-k teachers that the district will recruit in order to support the district's expansion to universal pre-k for all.
- **Provide mentoring and induction for new teachers:** Beginning in 2017, CPS began offering monthly professional development and one-on-one mentoring sessions to all new teachers in the district.
- **Invest in teacher leadership:** In 2018, we piloted the Empowered Schools program at seven schools to train outstanding teachers to coach their peers. These teachers are freed from some teaching duties to observe others and provide them with feedback and support to improve student learning. In the 2019-2020 school year, we will expand this practice to an additional 10 high-needs Opportunity Schools. Within five years, we will make this and similar teacher leadership models available to all CPS schools.
- **Create clear pathways for leadership growth:** We will launch a new CPS Universal Leadership Framework, an innovation we believe can serve as a national model for providing clear and accessible expectations of what it means to be an effective CPS leader at every level. The framework will help current and future CPS leaders assess which skills they need to develop and move them forward in their careers. In summer 2019, we will launch a website for the framework that includes a list of opportunities for leadership development through the district or from external leadership programs**.**
- **Maintain and strengthen our investment in school leadership:** To ensure our schools continue to grow and reach new heights, we will continue to lead the country in empowering school leaders.
- **Mentor promising leaders to increase the diversity of district leadership:** In 2018, we launched the Great Expectations Mentoring Program to provide professional development and mentoring for administrators and central office staff in these underrepresented groups. With the goal of creating a more diverse district leadership team, within the next five years, we will develop 150 aspiring African American and Latinx leaders for leadership roles in the district.

Safety and Support

- **Expand Safe Passage:** Now serving over 75,000 students at 159 schools, Safe Passage has been shown to raise school attendance while deterring crime in the surrounding community. Over the next five years, we will increase the number of schools served to 170.
- **Strengthen our comprehensive approach to school safety:** Over the next five years, we will offer guidance and training to every CPS school to create a comprehensive approach to school safety that includes staff training and social-emotional learning for students to help them manage their own behavior. All schools will participate in a school safety audit to ensure they meet necessary physical safety standards and qualify as CPS Safe Schools.
- **Ensure youth of all sexual and gender orientations are safe and supported:** As of 2018, over 50 schools had established a Gender and Sexuality Alliance club, and every school will have one within five years. By 2024, every school will also have at least two trained staff members who will identify themselves as Out Safe School allies.

- **Support School Cultures that enhance learning:** Over the next five years, we will raise the percentage of schools completing a school climate survey, which assesses practices that build strong working relationships among staff, from 67 percent to 100 percent. As needed, schools will receive guidance on practices such as effective discipline and how to support children's social and emotional development. By 2024, all CPS schools will have earned a Supportive School Certification, and 60 percent will have achieved "established" or "exemplary" ratings.
- **Support schools in promoting student health:** To guide schools toward a comprehensive approach to promoting student health, CPS created the Healthy School Indicator in 2016. Schools that meet rigorous criteria in four areas of student health (nutritious food and daily physical activity, health services, health education, and supporting students with chronic conditions) earn badges that appear on their school report card. We will provide supports so that within five years, all schools are able to earn the four badges needed to achieve Healthy CPS certification.
- **Increase access to student health services:** Our district has 34 school based health centers and the nation's largest school-based vision and dental care programs. Annually, more than 200,000 students receive health services through CPS schools. Over the next five years, we will open more school-based health centers as funding permits and identify dental partners who can deliver affordable and high-quality care.
- **Ensure that eligible families receive public benefits:** To ensure families get the help they need, CPS opened regional sites for public benefits enrollment at 21 schools beginning in 2017. Within the next five years, we will ensure that at least 90 percent of eligible families are enrolled and maintain their benefits (such as Medicaid and food assistance).
- **Create a Student Bill of Rights:** When young people know their rights, they are better able to advocate for themselves. In the fall of 2019, we will release a Student Bill of Rights that outlines student protections and freedoms, based on existing district policy. These rights will include policies for fair discipline, quality instruction, freedom from harassment, access to health, nutrition and personal care, and the right to speak and organize freely.
- **Enhance support to newly immigrated students:** CPS established a Newcomer Center to ensure students immigrating to Chicago receive full credit for prior schooling, are placed at the appropriate grade level, and are enrolled in appropriate courses, including ESL classes. Refugee children often face even greater obstacles to learning due to past trauma and disruptions in their schooling. Through university partnerships, university students pursuing a master's degree in social work currently offer counseling to refugee students at five schools and one-on-one tutoring and mentorship at 11 schools. Over the next five years, we will increase the number of university partners to provide support to more refugee students at additional schools.

Financial Stability:

Financial Equity

- **Advocate for equitable funding for CPS:** Thanks to the advocacy of our families, educators, and city leaders, Illinois passed historic education funding reform in 2017 which helps ensure our students will receive the resources they deserve. With your help, we will work toward the full state funding our students deserve.
- **Maximize efficiency of public dollars:** Over the next five years, we will continue to seek funding to finance operating and capital needs as well as create administrative efficiencies. At the same time, we will identify philanthropic investment to supplement public funding and support innovative programs**.**
- **Provide equitable funding to CPS schools:** In 2018, the district invested $26 million to fund a total of 160 social worker positions at 160 schools and 94 special education case managers to support 78 schools to help provide students with critical resources that will support their emotional and academic well-being, and allow teachers, counselors, and administrators to focus more of their time and energy on quality instruction and student supports. Over the next five years, we will carefully evaluate the needs of underserved populations to support continuous improvement in our budget approach and our commitment to having a funding model that serves all students well.

- **Communicate clearly about district spending:** In the 2017-2018 school year, we began to publish an annual Resident's Guide to the Budget with an easy-to-understand breakdown of district spending as well as a Popular Annual Financial Report. We will update the guide to respond to frequently asked questions and feedback from parents and community members. Over the next five years, staff from the CPS Office of Budget and Grants Management will provide additional opportunities for parents to learn about district budgeting through Parent Universities.
- **Support Student learning with better budgetary planning:** Beginning in school year 2018-2019, CPS began allocating money to schools based on fall enrollment of the prior school year. Schools with rising enrollment can still receive additional money each fall but no longer have their allocations reduced. The Office of Budget and Grants Management is also providing guidance to principals as needed to help them better align their strategic plans and budgets.
- **Resident's Guide to the Budget:** We want residents to understand how CPS is funded and how the success of our public schools is central to the success of Chicago. To achieve this, CPS for the first time produced and will continue to produce the Resident's Guide to the Budget. View the guide here.

Operational Excellence

- **Provide a classroom device for every student and teacher:** Within the next five years, every student will be equipped with a device, such as a tablet or laptop, for digital learning in the classroom. To support that goal, we will also double the internet bandwidth at every one of our schools.
- **Open more than 500 new pre-kindergarten classrooms:** By 2023, more than 500 new pre-kindergarten classrooms will open to ensure every child has access to the high-quality early childhood education they deserve.
- **Reduce utility costs with renewable energy:** School staff and students will be educated on strategies to reduce energy consumption and outdated equipment will be replaced with energy efficient systems. By 2023, 80 percent of the district's energy usage will come from renewable energy sources, and we will be on track to reach the city's goal of full reliance on renewable energy by 2025.
- **Improve vendor services to schools:** In the 2018-2019 school year, we launched an online vendor rating and review site for the district. Over time, this will help encourage stronger vendor performance and allow schools to make more informed purchases. In addition to ensuring we receive the highest quality services, we want to leverage our purchasing power to work with diverse business owners.

Integrity:

Collective Impact

- **Strengthen Parent Universities:** Launched in 2015, our Parent Universities offer workshops for parents on new district initiatives, social and emotional skill development, digital media literacy, and planning for postsecondary success. Our Office of Diverse Learner Supports and Services (ODLSS) also provides monthly workshops for parents of students with disabilities to help them understand their rights and their children's educational needs. Parent Universities also offer GED and English as a Second Language (ESL) classes through a partnership with the City Colleges of Chicago. Over the next five years, we will recruit even more partners, including nonprofits and universities, to offer additional learning opportunities to parents in every region of the city. We will also raise participation from approximately 3,000 to 10,000 parents annually.
- **Develop parents as district leaders:** We will collaborate with internal departments and network leadership to create a pipeline of parent candidates to more than double the number of Parent Leadership Institute graduates from 30 to 70 annually by the 2023-2024 school year.
- **Expand community after school and summer programs:** In the next five years, we will increase the pool of Out-of-School Time providers to ensure greater equity in access and range of options for all students. We will also integrate social and emotional learning skills into more Out-of-School Time programs so students' needs are being served both in and out of the classroom.

- **Strengthen Local School Council recruitment:** Within five years, we will have 85 percent of our LSC vacancies filled. To identify which schools need the most support in filling vacancies, we will upgrade our online LSC database so that principals can indicate when a member resigns or is no longer active. To better advertise LSC elections, we will increase our social media presence and identify more partners, such as faith-based and community organizations, that can assist with advertising and provide forums for recruitment.
- **Engage students as education leaders:** Student Voice Committees first launched in five CPS high schools in 2013 and are now established at 45 elementary schools and 85 high schools. Over the next five years, we will train principals on more ways to amplify student voice, such as allowing students to join instructional leadership teams in observing and discussing classroom instruction. By the 2023-2024 school year, every CPS school will have a Student Voice Committee.

Transparency

- **Provide parents with clear and timely information:** Within the next five years, we will translate districtwide, parent-facing communication into the five major languages in Chicago: Spanish, Polish, Arabic, Mandarin, and Urdu.
- **Redesign Parent Portal and the CPS website:** By fall 2019 school year, we will launch a new CPS website that makes information more easily accessible to parents and the Chicago community.
- **Provide communities with important data about their schools:** CPS will continue to produce the Annual Regional Analysis (ARA) on an annual basis and hold regional meetings to examine the data and determine the best path forward for their schools.
- **Provide schools more voice in selecting academic programs:** The request for proposals for schools to change their programmatic focus will occur annually and the rationale for decisions will be reported publicly so that school communities have a full understanding of the process.

CHICAGO TRANSIT AUTHORITY

CENTRAL PURPOSE AND KEY FACTS

CTA Overview

The Chicago Transit Authority (CTA) is the nation's second-largest public transit agency, carrying more than 1.5 million customers on an average weekday, and more than 450 million customers annually. CTA is a regional transit system providing bus and rail service to the City of Chicago and 35 suburbs. CTA provides 81 percent of public transit trips in the six-county Chicago metropolitan area and works closely with the two other transit service boards, Metra and Pace, to coordinate service and connections. CTA bus and rail lines connect with nearly every community in Chicago.

CTA's mission statement is that "We deliver quality, affordable transit services that link people, jobs and communities."

The governing arm of the CTA is the Chicago Transit Board. The board consists of seven members, with four appointed by the Mayor of Chicago and three appointed by the Governor of Illinois.

CTA generates revenue though two main sources: System-generated revenues and public funding. System generated revenue includes fares and passes; advertising, concessions and charters; state subsidized free- and reduced-fare rides; investment income, annual statutorily-required contributions from the City of Chicago ($3M) and Cook County ($2M); and miscellaneous revenues, including the City of Chicago's ride-hailing fee ($16M/year). CTA's public funding is established and approved by the Regional Transportation Authority, and comprises three sources: sales tax revenue, public transportation funds (PTF) and the Real Estate Transfer Tax.

CTA and the Regional Transportation Authority (RTA)

The RTA was established in 1974 by the RTA Act to provide financial oversight to local transportation operators in the six-county Chicago metropolitan area, which are CTA, Metra (the region's commuter rail system), and Pace (the suburban bus system). Illinois state law requires these three service boards to recover collectively at least 50 percent of operating costs from farebox and other system revenues. CTA's 2017 recovery ratio was 55.48 percent and the 2018 recovery ratio is currently being finalized. The RTA distributes public funding for the agencies' remaining operating expenses.

The RTA Act requires the RTA Board to adopt a consolidated annual operating and capital budget and associated two- and five-year financial plans. The five-year CTA Capital Improvement Plan (CIP) budgetary process contains three phases: budget development, budget adoption, and budget execution and administration. Funding for the five-year CTA CIP is generated from multiple federal backed sources, including traditional federal formula grants, Major Capital Investment Core Capacity, anticipated grants, RTA Bonds and CTA Bonds to support modernizing and improving CTA's transit system.

Additional approval of the current and five year CTA CIP is provided by the regional Metropolitan Planning Organization "CMAP" and the RTA where approval of capital sourced projects are required prior to grants/investments.

CTA and the Chicago Department of Transportation (CDOT)

CTA works cooperatively with CDOT on all aspects of the roadway which are used by buses to serve our customers.

The city streets and traffic equipment which CTA utilizes to pick up and drop off bus passengers are all designed, operated and maintained by CDOT. CDOT and CTA are partners on several past and upcoming projects including the Loop Link bus lanes, the Union Station Transportation Center, North Lake Shore Drive Study, Jeffery Jump, and the River North Streeterville Study. CDOT and CTA staff collectively work on bus stop amenities and locations, including shelters, benches, and signage. In addition, CTA rail stations in the Loop and

in the State Street and Dearborn Subways are being rebuilt by CDOT for CTA, with the recently completed Washington/Wabash station just the latest example.

SERVICES/PROGRAMS

The CTA provides bus and rail service 24 hours a day, seven days a week.

CTA has 1,859 buses that operate over 127 routes and 1,523 route miles. Buses make about 18,725 trips a day and service 10,716 posted bus stops. On the rapid transit system, CTA's 1,438 rail cars operate over eight routes and 224.1 miles of track. CTA trains make about 2,346 trips each day and service 145 stations.

CTA operates two 24-hour rail lines—the Blue and Red Lines—and seventeen 24-hour "Night Owl" bus routes along major corridors, much of it with connecting schedules and routing. The remaining bus and rail lines operate during morning, afternoon, evening and late-evening hours.

Chicago is one of the few cities in the world with rail service to its two major airports. The Blue Line operates 24 hours a day to O'Hare International Airport, while the Orange Line operates 21 hours a day to Midway Airport.

ACCOMPLISHMENTS

Since 2011, CTA has made over $8 billion in investments across the entire system:

Service Enhancements

- Reintroduced express bus routes on Ashland and Western
- Implemented the first-of-its-kind Jeffrey Jump express bus route on the South Side
- Invested in $6M of new and expanded bus service on the South Side
- Added AM and PM rush trips on Blue Line to meet demand
- Worked with CDOT to implement the Loop Link bus rapid transit corridor, improving travel through downtown
- With CDOT, CTA developed detailed Bus "Slow Zone" improvement concepts to improve speed and reliability by addressing pinch points on high ridership routes such as on Chicago Avenue (#66) and 79th Street (#79).
- Halsted Bus/Bike-Only Lane Pilot - In coordination with CDOT, CTA installed bus-bike only lanes on Halsted Street between Chicago and Division in both directions to mitigate the traffic impacts of the Chicago Avenue bridge closure for Route #66 Chicago and Route #8 Halsted customers.

Infrastructure Modernization

- Launched the largest capital project in CTA history, the Red and Purple Modernization Project (RPM)
  - In 2017, CTA was awarded $1 billion in federal grant funds for Phase One of RPM
  - In 2018, CTA awarded a $1.3 billion design-build contract
  - The Red Line, CTA's busiest rail line, is nearing 100 years old. It is at the end of its useful life and has reached its capacity. RPM Phase One will completely rebuild the Lawrence, Argyle, Berwyn and Bryn Mawr stations and all the tracks and support structures for more than a mile adjacent to the stations. RPM Phase Two, which is currently unfunded, will include infrastructure from north of the Red-Purple Bypass to Wilson station, and then from north of Bryn Mawr station to Linden station in Wilmette
- Completely rebuilt the Red Line South (10 miles of tracks and eight station rehabs)
- Created and implemented the "Your New Blue" modernization project, the largest comprehensive investment in the Blue Line since the line was extended to O'Hare in 1984

  - This $492 Million project includes 14 station renewals, signal system upgrades, and track work for smoother and faster service

- In 2016, Chicago passed the Transit TIF, the first funding mechanism of its kind in Illinois devoted solely to supporting public transit infrastructure. The TIF, unanimously approved by City Council, is providing crucial funding for the Red and Purple Modernization project, and is also a potential funding source for the Red Line Extension, the rebuilding of the Blue Line Forest Park Branch, and Union Station renovation.
- Committed to making all rail stations accessible in the next 20 years.
  - To date, CTA has achieved 71% vertical accessibility at stations, the highest percentage amongst legacy transit systems in the U.S.
- Completely rebuilt or rehabbed nearly 30 percent of the rail stations in CTA's system
- In partnership with CDOT, opened new stations at Washington/Wabash, Morgan, and Cermak McCormick Place and will open an upcoming Damen station on the Green Line on the Near West Side.
- Made unprecedented progress on the federal process for the Red Line Extension (RLE)
  - $2.3 billion project will extend the Red Line from the existing terminal at 95th/Dan Ryan to 130th Street. 5.3-mile extension would include four new stations (103rd Street, 111th Street, Michigan Avenue, and 130th Street) and will reduce commute times for Far South Side residents, improve mobility for transit-dependent population, link affordable housing, jobs, services, and educational opportunities, foster economic development in the project area, and provide a rail yard and shop facility.
  - In January 2018, CTA announced the preferred alignment for RLE.
  - In December 2018, CTA awarded the $20.9M Program Manager contract for RLE.
- Since 2011, CTA's Public Art Program has undergone its largest expansion ever, doubling in size and featuring more than 80 works of art and significant architectural details across the system. With the completion of projects currently planned, this network of art and architecture will expand to nearly 100 CTA facilities in the coming years. CTA's extensive collection of art includes mosaics, art glass and sculptures created by nationally and internationally acclaimed artists, many of whom are local.

Vehicle Fleet Modernization

Rail

- Since 2011, CTA has replaced or overhauled nearly 70 percent of its entire rail fleet.
- Purchased 716 new 5000-series railcars, nearly 50 percent of CTA's entire rail fleet.
- 7000-Series Railcars: In March 2016, the CTA awarded a $1.3 billion bid for up to 846 next-generation "7000 Series" railcars to CRRC. The base order of 400 railcars will cost $719 million. In 2018, CTA engineers participated in 68 design review meetings and made several visits to CRRC's Chinese manufacturing facility as part of the design process of the 7000-series. CRRC completed the construction of their state-of-the-art final assembly facility at 135th and Torrence in December 2018 and expect the assembly of CTA's prototype cars to begin in early May 2019. As part of the U.S. Employment Plan that CTA included in this procurement, CRRC has committed to create at least 169 jobs.
- 3200 Series Rail Car Overhaul**:** In 2018, CTA finished the overhaul of the 3200-series fleet that began in 2015. A total of 255 cars were overhauled during that time period. The overhaul included the installation of LED interior lighting, new color destination signs, new HVAC units and other miscellaneous improvements.

Bus

- Since 2011, CTA has replaced or overhauled over 80 percent of its entire bus fleet.
- 4000-Series Bus Overhaul**:** In May 2017, CTA approved a $54M contract to Cummins for the full overhaul of 208 60-foot accordion-style buses, some of the oldest in the fleet. This overhaul has continued through 2018 and is set to be complete in Q1 2019. Currently over 160 buses have been completed.
- 7900-Series Bus Option**:** In October 2017, the CTA exercised a $13.9M option for 25 additional 40-foot diesel buses to conclude the contract with Nova Bus that delivered a total of 425 buses.
- Electric Buses: On June 13, 2018, the CTA Board awarded a $32 million electric bus contract to Protera for 20 electric buses and 5 en route quick chargers, with an option to purchase an additional 25 buses.
- In collaboration with the Joyce Foundation, CTA is undertaking a study to identify the actions CTA would need to take to transition to an all-electric bus fleet. CTA has committed to complete this transition by 2040.

Technology to improve customer experience

- Installed 4G wireless service throughout subway system
- Installed free WiFi at downtown subway stations
- Expanded Bus and Train Tracker screens systemwide:
  - CTA has installed a total of 364 digital signs across the rail system in 2018 that display Train Tracker arrival times and train status. Since 2011, a total of 1,037 Train Tracker digital signs have been installed. CTA has continued to expand Bus Tracker displays across the transit service area with the introduction of Master Departure Signs (MDS) at the new 95th Terminal that are similar to airport departure displays in 2018. Since 2011, CTA has installed nearly 350 Bus Tracker displays in bus shelters, 68 Bus Tracker displays at rail station transfer points, and 60 Bus Tracker LCD displays at BRT stations and major bus terminals.
- Introduced new, account-based fare-payment system, Ventra, that incorporates all three Service Boards (CTA, Metra, and Pace)
- Introduced Ventra mobile app, which has more than 3.69 million downloads from CTA, Metra, and Pace customers
- Piloted prepaid fare payment pilots at various locations. This method for faster, easier boarding is also available at the newly redesigned Belmont Blue station.
- Installed thousands of high-definition security cameras
  - **Rail Stations -** Throughout 2018 as part of the Safe and Secure program, CTA has upgraded over 500 existing security cameras to high definition at subway stations and expanded coverage with 300 new high definition cameras. By the end of the year, the last remaining SD cameras (Red and Blue Subway) were made high definition ("HD") cameras, making all rail station cameras HD. Since 2011, CTA has added over 2,500 cameras to rail stations to bring the total to date to nearly 4,100 station cameras and 1,000 facility cameras for a total of over 32,000 security cameras system-wide (including vehicle cameras).
  - **Vehicle Cameras -** CTA continues to provide security camera coverage on 100% of the bus and rail fleet, with 17,194 bus cameras and 9,782 rail cameras. In 2018, 2 cab cameras were added to 478 rail cars making cab video available in approximately 95% of CTA's rail car fleet.
- In March 2019, CTA announced a partnership with Apple which will provide Ventra users the ability to use Apple Pay to ride CTA and Metra with a "virtual Ventra card" on the Ventra app. CTA is one of the first agencies in the country to offer this feature, which will allow Ventra users with Apple Pay to tap their phones to board a CTA bus or train beginning this summer.

Workforce Development/Disadvantage Business Enterprises (DBE)

- In 2018, CTA awarded over $100 million in contracts to DBE firms, including $12.4M million in contracts awarded to DBE firms to perform as the prime contractors (up from $4.9M in 2016). This success is in part because of CTA's Small Business Enterprise set aside program, which has doubled in size since it began in 2016.
- Significantly increased DBE opportunities for architectural engineering firms by adding separate DBE goals to the design portion of contracts.
- Implemented diversity outreach scoring on major RFPs, where proposing prime contractors can earn bonus points for submitting innovative and aggressive strategies for DBE outreach, workforce diversity and development, and minority and community banking.
- Increased job opportunities for individuals who are economically disadvantaged or from disadvantaged communities, as well as apprenticeship opportunities, by adding workforce goals on major projects.
- Launched CTA's DBE Advisory Committee, which serves as a forum for fostering open communication about the concerns of DBE firms, small businesses, non-minority contractors, and others. The Committee consists of 6 DBE firms, 3 non-DBE firms (primes), 4 Technical Assistance Agencies, and CTA Diversity Programs staff.
- Expanded outreach programming, such as the mentor-protégée program, to help connect prime contractors with DBEs and small businesses.
- Launched the CTA Small Business Program, which creates prime contracting opportunities for Small Business Enterprises (SBEs) on projects under $3 million ($13.1M prime contract awards to SBEs since 2013).
- Created unique partnerships with workforce partners like Chicago Cook Workforce Partnership and the Chicago Urban League to increase workforce diversity on large projects.
- Created the "Green Line Small Business Initiative" Program, under which CTA provided training and assistance to help Small and Disadvantaged Business Enterprises (DBEs) compete for business on CTA projects.
    - Six firms that graduated from this program secured work on a $12M project to improve four Green Line stations (51st Street, Halsted, Cottage Grove and Kedzie) in fall 2018, plus work on the Garfield Gateway project.
    - CTA has since launched the Your New Blue Educational Series (August 2018) to educate and promote opportunities for small businesses on the "Your New Blue" Program.
- Expanded the Second Chance Program, a national model for ex-offender programs, which gives non-violent ex-offenders and those facing other barriers to employment an opportunity to obtain full-time, temporary employment, training and coaching through positions cleaning CTA's buses, trains, and facilities. To date, nearly 1,000 people have participated in CTA's Second Chance Program.
- Participated in a Federal pilot program that allowed for the placement of local hiring goals on the Garfield Gateway Construction Project, resulting in 63% minority hiring participation (the goal was 19.6%), 19% neighborhood hiring (the goal was 7.5%), and 51% of the workforce were City of Chicago residents.

POSITIONS

of FTE's
8,941

BUDGET

2019 Budget	Amount
Operating	$1,552,112,000
Capital	$ 558,810,000
TOTAL	**$2,110,922,000**

GRANTS

(Key for Acronyms)

LEGEND	
FTA	Federal Transit Administration
CMAP	Chicago Metropolitan Air Quality
CMAQ	Congestion Mitigation and Air Quality
CPD	Chicago Police Department
CTA	Chicago Transit Authority
FFGA	Full Funding Grant Agreement
GTT	Ground Transportation Tax Line of Credit
HLS	Homeland Security/Department of Homeland Security
ICE	Innovative Coordination Enhancements
IDOT	Illinois Department of Transportation
IEPA	Illinois Environmental Protection Agency
LONO	Low or No Emission
MOD	Mobility On Demand
Opack	Transit Operational Package
RLE	Red Line Extension
RPM	Red Purple Modernization
RTA	Regional Transit Authority
SB	Service Board
SCADA	Supervisory Control and Data Acquisition
SOGR	State of Good Repair
TBD	To Be Determined
TDC	Transportation Development Credit
TIF	Tax Increment Finance
TIFIA	Transportation Infrastructure Finance and Innovation Act
TIGER	Transportation Investment Generating Economic Recovery
TOD	Transit-Oriented Development
TSGP	Transit Security Grant Program
VW	Volkswagen
UWP	Urbanize Work Program

Chicago Transit Authority's $2.9 billion Capital Improvement Plan (CIP) contains funding for capital projects to modernize and improve CTA's transit system. The CIP includes bus, rail and facility improvements with an emphasis on technology and innovation

Grant or Program	Source	Date Award	Expiration Date	Grant Amount
RPM Modernization FFGA 2016/New Start	FTA - FFGA / TIF	2017	2027	$2,200,000,000
Red Line Extension (RLE)	FTA / CTA Bonds / TBD		TDB	$ 2,300,000,0000 (Est)
7000-Series Rail Cars	TIFIA / FTA	2017	2023	$630,000,000
Your New Blue	TIGER/TIFI/IDOT	2016	2021	$492,000,000
95th Street Terminal	FTA/TIGER/TIFIA/ IDOT/RTA	2014	2018	$280,000,000
CTA FAST TRACKS- Slow Zones Remediation	Ground Transportation Tax (GTT)	2018	On-going 20 years	$146,000,000
CTA Safe & Secure – Stations, Bus Turnarounds	Ground Transportation Tax (GTT)	2018	On-going 20 years	$33,000,000
Garfield Gateway Station	Tiger	2016	2021	$41,000,000
Various Transit Projects	RTA Bonds	2016	on-going	$50,000,000
Technical Services Agreement - CTA Bus Zone Improvements Initiative (79th & Chgo Ave. Corridors)	RTA/CMAP	2016	on-going	$400,000
Recovery Implementation, Infor Tech, Software & Hardware Enhance, Destination Model Update	RTA	2016	2020	$4,837,000
Bus Overhaul, Rehab RT Cars, IT Upgrade, Rehab Signals, SOGR Facilities,	FTA - 5307	2016	2021	$125,717,205
Cyber Sec; CPD-Opack Proj, SWAT Proj	HLS - Security	2016	2020	$23,000,000
IT Upgrade, Rehab Signals, Purchase RT Cars, SOGR Facilities,	FTA - 5337	2016	2021	$149,619,220
Bus overhaul and Maintenance Activities	FTA - 5339/5337	2016	2020	$11,057,335
Electric Buses and Chargers	FTA - CMAQ	2016	2019	$4,056,000
MOD Integrated Fare System	FTA - MOD/5312	2017	2020	$400,000

South Halsted Corridor Enhanced Bus Feasibility & Planning Study	CMAP - UWP	2017	2022	$640,000
Safety Research and Demonstration (SRD) Program	FTA SRD	2017	2020	$1,078,300
Expand Electric Bus Fleet (4) and Charging Stations (2)	FTA/5339	2017	2020	$3,620,000
Bus Maintenance and Replacements	FTA 5339	2017	2021	$11,538,774
Rail, Bus Maintenance and Replacement and System Upgrades	FTA 5337, 5307	2017	2021	$278,124,326
Blue Line Traction Power Study	Invest in Cook County	2018	2020	$235,000
Purchase Electric Bus (1)	EPA	2018	2020	$400,000
Enhanced Mobility of Seniors & Individuals with Disabilities	RTA / FTA	2018	2021	$380,350
Blue Line Core Capacity Study	IDOT	2018	2020	$588,000
Asset Management System Enhancements	IDOT	2018	2021	$780,000
Expand Electric Bus Fleet (10) and Charging Stations (2)	LoNo / FTA	2018	2021	$2,290,000
CTA-Cyber Sec; CPD-Opack Prodi, SWAT Proj -(requested)	"FEMA HLS-Security"	2018	2022	$10,708,765
South Side Bus Service Improvement	RTA	2018	2020	$6,037,000
Red Line Extension (RLE) Transit-Supportive Development Comprehensive Plan	FTA TOD	2018	2022	$1,480,000
Bus Maintenance and Replacement	FTA 5339	2018	2022	$15,191,527
Rail, Bus Maintenance and Replacement and System Upgrades	FTA 5337	2018	2022	$125,070,746
Rail, Bus Maintenance and Replacement and System Upgrades	FTA 5307	2018	2022	$177,216,074
Purchase Electric Buses	EPA	2016	2020	$1,800,000
"Driving A Cleaner Illinois" (VW settlement)	State - Illinois Environmental Protection Agency (IEPA)	4/1/2019 (anticipated)	Estimated 10/1/20205	$1,895,477

CTA-Cyber Sec; CPD-Opack Proj, SWAT Proj -$17,758,401(requested)	"FEMA HLS-Security"	2017	2022	$10,221,237
Next Phases of the Red and Purple Modernization (RPM) Core Capacity Expansion	CMAP - UWP		2022	$326,800
All Electric Transit Buses for CTA	IEPA / Driving A Cleaner Illinois		2022	$4,422,778

KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
City of Chicago	Approval of Transit TIF and associated IGA for RPM	11/30/2016	12/31/2053
U.S. Department of Transportation - FTA	Full Funding Grant Agreement for RPM	1/9/2017	10/22/2027
Chicago Police Department	Security services that will be provided by sworn police officers who sign up to police the CTA system on their days off.	9/1/2012	Currently operating under 2012 agreement per the terms of the agreement
Evanston Police Department	Law enforcement support.	1/11/13	Currently operating under 2013 agreement per the terms of the agreement.
Forest Park Police Department	Law enforcement support.	12/1/2016	12/21/19
Oak Park Police Department	Law enforcement support.	6/8/2016	6/30/2019
City of Chicago	IGA for $16M/year Ground Transportation Tax revenues to fund capital expenditures or debt service on capital funding	1/25/2018	N/A (Revenues cannot be reduced or eliminated as long as CTA has any financings outstanding and secured by such revenues)
City of Chicago	IGA for the CTA portion of the Real Estate Transfer Taxes	3/26/2008	Remains in effect until terminated by mutual agreement. Cannot be terminated while bonds are outstanding.
City of Chicago and Cook County	IGA for Motor Fuel Tax fund contribution from the City and County for the Authority's public transportation purposes. Agreement is entered into annually as required by the RTA Act. The statute requires $5 million total contribution.	11/1/2018	10/31/2019

City of Chicago	IGA for the annual $3M statutory contribution per the RTA Act	Annually (typically November)	
Cook County	IGA for the annual $2M statutory contribution per the RTA Act	Annually (typically November)	
City of Chicago	Fuel Access Agreement with Fleet & Facilities Management	12/31/2010	12/31/2019
City of Chicago	Vehicle Repair & Maintenance IGA with Fleet & Facilities Management	8/2018	8/2023
U.S. Dept. of Transportation	$79.2M TIFIA (Transportation Infrastructure Finance and Innovation Act) loan to support the 95th Street Terminal project	4/24/2014	12/1/2050
U.S. Dept. of Transportation	$120M TIFIA loan to support the ongoing Your New Blue program.	2/13/2015	12/1/2052
U.S. Dept. of Transportation	$254.9M loan to support the purchase of new rail cars	3/30/2016	12/1/2056
Cook County	IGA for the Sheriff Work Assistance ("SWAP") Program, which provides for the reimbursement of salary for two Sheriff's deputies to supervise SWAP work crews that provide grounds keeping and maintenance work on CTA property.	1/1/18	12/21/2020, with two one-year options which if exercised will take agreement until 12/21/22

MAJOR CONTRACTS

CTA's current top 20 contracts by dollar value.

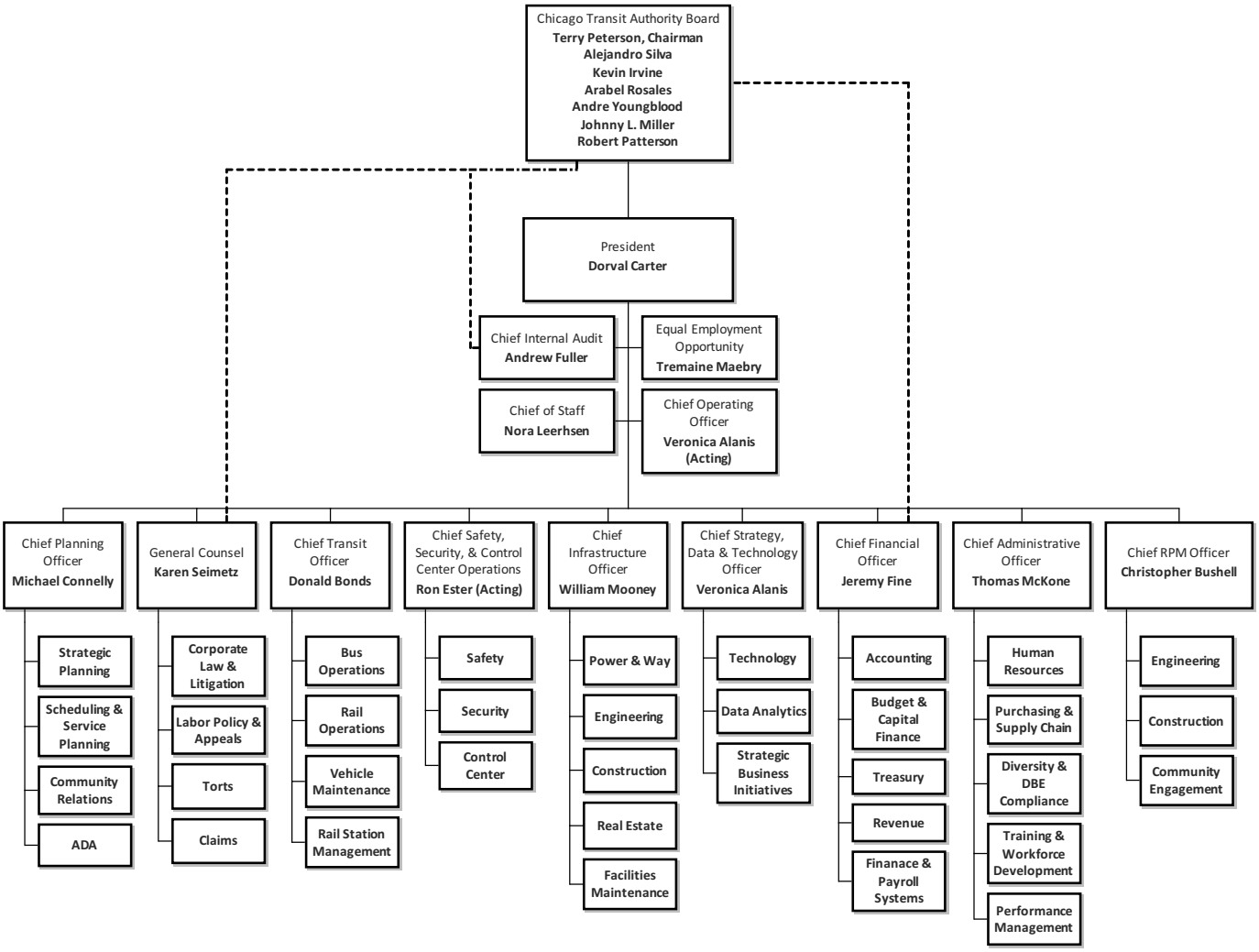
Vendor	Contract	Description	Amount	Date Entered	Expiration
Walsh-Fluor Design Build Team	C17FT102011817	Design-build services for the Red and Purple Modernization (RPM) Phase One project.	$1,272,275,929	2/12/19	
CRRC Sifang America JV	C14FI101554098	Manufacture and deliver the 400 vehicle base order of up to 846 rapid transit cars	$637,591,627	5/23/16	
Cubic Transportation Systems, Inc.	B09OP03968	Provide an open standards fare system and associated services for a period of up to twelve years.	$522,909,479	12/23/11	1/15/24
Genuine Parts Company (NAPA)	B12OP04206	Contract for procurement of vehicle and equipment parts management and supply services. (City of Chicago piggyback)	$450,000,000	11/14/12	11/13/20
Mansfield Oil Company of Gainesville, Inc.	B16OP00059	The purchase of diesel fuel	$350,000,000	1/1/17	12/31/20
Nova Bus LFS, A Division of Prevost Car US, Inc.	C12FT101275135	Manufacture and delivery of 450 low floor, 40 ft, accessble, air conditioned, and conventional clean diesel transit buses.	$234,189,549	2/7/13	

Paschen Milhouse Joint Venture IV	C15FI101649246	Provide professional design and construction services from the engineering, design and construction of the 95th Street terminal improvement project.	$188,395,277	1/19/16	
Dynegy Energy Services	B18OP03436A	Purchase of electricity for the Exclusive use by the Chicago Transit Authority for a Period of up to 36 months beginnning with January 2020 Meter Read with two one-year options	$161,120,000	11/13/18	11/12/21
Kiewit-Aldridge, AJV	C17FT101995845A	Your New Blue: O'Hare Line - Jefferson Park to O'Hare signal upgrades and special track work.	$152,975,000	7/23/18	
Walsch/II in One Joint Venture X	C14FR101514672	Construct a new Wilson transfer station with adjacent station improvements on the North Banch of the Red and Purple Express Line.	$150,897,493	7/28/14	
Chicago Transit Partners	C13FI101442777	Professional program management services as required	$106,794,397	5/8/14	

Elevated Solutions Partners	C18FT102164819	Owner's representative consulting services for the Red and Purple Modernization (RPM) phase one project for seven funded base years and three unfunded, one-year options.	$102,368,498	2/26/19	
Computer Aid Inc.	B14OP03174	Professional conslting services for support and development of CTA's Enterprise Application Systems (City of Chicago piggyback)	$54,873,908	9/15/14	2/28/23
Cummins Inc.	C16FT101701191	A definite delivery contract for all labor and material for a complete "turnkey" overhaul for two hunder eight (208), 4000 series New Flyer low floor, articulate chassis 60 ft. buses.	$53,983,954	6/30/17	
WSP USA INC.	C12FI101336577D	Construction management consultant services as required for up to five years from date of contract execution.	$53,368,987	4/10/13	
MP2 Energy NE LLC	B18OP03436B	Purchase of electricity for a period of up to 36 months beginning with January 2020 meter read with two one-year options	$50,880,000	11/13/18	1/31/22
Clark Construction Group - Chicago, LLC	C16FR101882401	Your New Blue: East Lake/ Milwaukee/ Illinois (ELMI) Substations	$42,921,000	3/16/17	

Quantum Crossings, LLC	B18FT04541	Management and Maintennce of CTA's System-Wide CCTV Video System for three years with two funded one-year options	$32,745,699	10/31/18	10/31/21
Proterra, Inc.	C17FT101878289	Manufacture and Delivery of a base order of 20 Low Floor, 40 Foot, All-Electric Transit Buses; with an option to buy up to 25 more buses for a total of 45 buses and associated spare parts.	$31,947,194	7/11/18	
T.Y. Lin International Great Lakes, Inc.	C14FI101542505	Professional consulting services to provide preliminary engineering for the Red and Purple Modernization (RPM) project.	$31,728,312	8/22/14	

ORGANIZATIONAL CHART



Chicago Transit Board Information:

- Terry Peterson, Chairman
  Appointed by the Mayor of the City of Chicago
- Arabel Alva Rosales, Vice Chair
  Appointed by the Governor of the State of Illinois
- Kevin Irvine
  Appointed by the Mayor of the City of Chicago
- Rev. Johnny L. Miller
  Appointed by the Governor of the State of Illinois
- Rev. Robert Patterson
  Appointed by the Governor of the State of Illinois
- Alejandro Silva
  Appointed by the Mayor of the City of Chicago
- Andre Youngblood
  Appointed by the Governor of the State of Illinois

NAME	USE	ADDRESS	CITY	ZIP	PHONE NUMBER	HOURS
Headquarters	Office	567 W Lake	Chicago	60661	312-681-2021 312-681-2030	M-F 7 am - 7 pm
Control Center	Office	120 N Racine Av	Chicago	60607	312-432-7188 312-432-8030	24/7
Apparel Center	Office	350 W Merchandise Mart Center	Chicago	60654	312-651-6700	M-F 7 am - 3:30 pm
103rd St Garage	Bus Garage	1702 E. 103rd St.	Chicago	60617	773-978-7940	24/7
74th St Garage	Bus Garage	1715 W. 74th St.	Chicago	60636	773-925-2500	24/7
77th St Garage	Bus Garage	210 W. 79th St.	Chicago	60620	773-874-7100	24/7
Chicago Garage	Bus Garage	4301 W. Chicago Ave.	Chicago	60651	773-265-0454	24/7
Forest Glen Garage	Bus Garage	5419 W. Armstrong Ave.	Chicago	60646	773-774-2666	24/7
Kedzie Garage	Bus Garage	358 S. Kedzie Ave.	Chicago	60612	773-826-0162	24/7
North Park Garage	Bus Garage	3112 W. Foster Ave.	Chicago	60625	773-539-4640	24/7
South Shops	Bus Heavy Maintenance Facility	210 W. 79th St.	Chicago	60620	773-874-7100	M-F 7 am - 3:30 pm
West Shops	Facilities Maintenance Headquarter	3900 W. Maypole Ave.	Chicago	60624	773-722-6700	M-F 7 am - 3:30 pm
Division Warehouse	Materials Control Warehouse	901 W. Division St.	Chicago	60622	312-255-1818	"Sunday through Thursday from 9 pm – 5:30 am Monday through Saturday from 6 am -2:30 pm"
Lower Yard Warehouse	Materials Control Warehouse	313 63rd St.	Chicago	60637	773-684-0437	M-F 6 am-2:30 pm
Skokie Shops	Rail Heavy Maintenance Facility	3701 W. Oakton St.	Skokie	60076	847-763-8900	M-F 7 am - 3:30 pm
Howard Yard	Rail Yard/ Shop	1825 W. Juneway Terrace	Chicago	60626	773-274-2613	24/7
Kimball Yard	Rail Yard/ Shop	3365 W. Lawrence Ave.	Chicago	60625	773-604-7075	24/7
Linden Yard	Rail Yard/ Shop	Linden Ave. & 4th St.	Wilmette	60091	847-853-0975	24/7

Midway Yard	Rail Yard/ Shop	5601 S. Kilpatrick Ave.	Chicago	60629	773-884-2901	24/7
Rosemont Yard	Rail Yard/ Shop	5700 N. River Rd.	Rosemont	60091	773-444-1958	24/7
54th St Yard	Rail Yard/ Shop	2150 S. 54th Ave.	Cicero	60650	708-484-9051	24/7
98th St Yard	Rail Yard/ Shop	9800 S. State St.	Chicago	60628	773-264-8100	24/7
Des Plaines Yard	Rail Yard/ Shop	711 W. Des Plaines Ave.	Forest Park	60130	708-344-5051	24/7
Harlem Yard	Rail Yard/ Shop	1 S. Harlem Ave.	Forest Park	60130	708-344-5011	24/7
Racine Yard	Rail Yard/ Shop	6320 S. Racine Ave.	Chicago	60636	312-681-4436	24/7
Training	Training	1120 E 89th Street	Chicago	60619	773-356-7020	M-F 7 am - 3:30 pm
64 Electrical Substations	Electrical Substations	Various	Various	Various	312-664-7200	NA
Haymarket Substation	Miscellaneous Facility	125 N. Des Plaines St.	Chicago	60661	NA	24/7
Beverly Garage Maint. Shop	Miscellaneous Facility	1343 W. 103rd St.	Chicago	60643	312-664-7200	M-F 7 am - 3:30 pm
Beverly Garage Maint. Shop	Miscellaneous Facility	1345 W. 103rd St.	Chicago	60643	312-664-7200	M-F 7 am - 3:30 pm
Harding Maint. Shop	Miscellaneous Facility	1920 S. Harding Ave.	Chicago	60623	NA	24/7
Institute Pl. Maint. Shop	Miscellaneous Facility	311 W. Institute Pl.	Chicago	60610	312-664-7200	M-F 7 am - 3:30 pm
61st St. Storage Yard	Miscellaneous Facility	329 E. 61st St.	Chicago	60637	NA	24/7
42nd Maint. Shop	Miscellaneous Facility	4200 S. Wabash Ave.	Chicago	60653	NA	24/7
Clifton Maint. Shop	Miscellaneous Facility	4401 N. Clifton Ave.	Chicago	60640	312-664-7200	M-F 7 am - 3:30 pm
School Maint. Shop	Miscellaneous Facility	6405 W. School St.	Chicago	60634	NA	24/7
Vincennes Warehouse	Miscellaneous Facility	7801 S. Vincennes Ave.	Chicago	60620	NA	24/7
Washington/ Wells	Rapid Transit Station	100 N. Wells St.	Chicago	60602	312-664-7200	24/7
O'Hare Airport	Rapid Transit Station	1000 O'Hare Dr.	Chicago	60666	312-664-7200	24/7
Wilson (Wilson Ave.)	Rapid Transit Station	1109 W. Wilson Ave.	Chicago	60640	312-664-7200	24/7
Lawrence	Rapid Transit Station	1117 W. Lawrence Ave.	Chicago	60640	312-664-7200	24/7
Argyle	Rapid Transit Station	1118 W. Argyle St.	Chicago	60640	312-664-7200	24/7
Thorndale	Rapid Transit Station	1118 W. Thorndale Ave.	Chicago	60660	312-664-7200	24/7

Bryn Mawr	Rapid Transit Station	1119 W. Bryn Mawr Ave.	Chicago	60640	312-664-7200	24/7
Granville	Rapid Transit Station	1119 W. Granville Ave.	Chicago	60660	312-664-7200	24/7
Berwyn	Rapid Transit Station	1121 W. Berwyn Ave.	Chicago	60640	312-664-7200	24/7
Monroe (Adams St.)	Rapid Transit Station	114 S. Dearborn St.	Chicago	60603	312-664-7200	24/7
Roosevelt	Rapid Transit Station	1167 S. State St.	Chicago	60605	312-664-7200	24/7
Clark/Lake (Thompson Center)	Rapid Transit Station	117 W. Lake St.	Chicago	60601	312-664-7200	24/7
Clark/Lake (Thompson Center)	Rapid Transit Station	117 W. Lake St.	Chicago	60601	312-664-7200	24/7
Cermak-McCormick Place (23rd St.)	Rapid Transit Station	12 E. 23rd St.	Chicago	60616	312-664-7200	24/7
Cermak-McCormick Place	Rapid Transit Station	12 E. Cermak Rd.	Chicago	60616	312-664-7200	24/7
LaSalle/Van Buren	Rapid Transit Station	120 W. Van Buren St.	Chicago	60604	312-664-7200	24/7
Clark/Division	Rapid Transit Station	1200 N. Clark St.	Chicago	60610	312-664-7200	24/7
Division	Rapid Transit Station	1200 N. Milwaukee Ave.	Chicago	60642	312-664-7200	24/7
Loyola	Rapid Transit Station	1200-08 W. Loyola Ave.	Chicago	60626	312-664-7200	24/7
Monroe (Adams St.)	Rapid Transit Station	126 S. State St.	Chicago	60603	312-664-7200	24/7
Washington (Randolph St.)	Rapid Transit Station	127 N. Dearborn St.	Chicago	60602	312-664-7200	24/7
Lake (Washington St.)	Rapid Transit Station	128 N. State St.	Chicago	60602	312-664-7200	24/7
Clark/Division (LaSalle St)	Rapid Transit Station	129 W. Division St.	Chicago	60610	312-664-7200	24/7
Morse (Main Entrance)	Rapid Transit Station	1358 W. Morse Ave.	Chicago	60626	312-664-7200	24/7
Morse (Lunt Ave.)	Rapid Transit Station	1359 W. Lunt Ave.	Chicago	60626	312-664-7200	24/7
Cermak-Chinatown (Cermak Rd.)	Rapid Transit Station	138 W. Cermak Rd.	Chicago	60616	312-664-7200	24/7
Sox-35th (Main Entrance)	Rapid Transit Station	142 W. 35th St.	Chicago	60616	312-664-7200	24/7
Sox-35th (33rd St.)	Rapid Transit Station	143 W. 33rd St.	Chicago	60616	312-664-7200	24/7

69th	Rapid Transit Station	15 W. 69th St.	Chicago	60621	312-664-7200	24/7
79th	Rapid Transit Station	15 W. 79th St.	Chicago	60620	312-664-7200	24/7
87th	Rapid Transit Station	15 W. 87th St.	Chicago	60620	312-664-7200	24/7
95th	Rapid Transit Station	15 W. 95th St.	Chicago	60620	312-664-7200	24/7
LaSalle	Rapid Transit Station	150 W. Congress Pkwy.	Chicago	60605	312-664-7200	24/7
Jarvis	Rapid Transit Station	1523-25 W. Jarvis Ave.	Chicago	60626	312-664-7200	24/7
Ashland (Justine St.)	Rapid Transit Station	1532 W. Lake St.	Chicago	60607	312-664-7200	24/7
Ashland (Justine St.)	Rapid Transit Station	1532 W. Lake St.	Chicago	60607	312-664-7200	24/7
Sedgwick	Rapid Transit Station	1536-40 N. Sedgwick St.	Chicago	60610	312-664-7200	24/7
Damen	Rapid Transit Station	1558 N. Damen Ave.	Chicago	60622	312-664-7200	24/7
North/ Clybourn	Rapid Transit Station	1599 N. Clybourn Ave.	Chicago	60642	312-664-7200	24/7
35-Bronzeville-IIT (34th St.)	Rapid Transit Station	16 E. 34th St.	Chicago	60616	312-664-7200	24/7
35-Bronzeville-IIT	Rapid Transit Station	16 E. 35th St.	Chicago	60616	312-664-7200	24/7
Ashland (Main Entrance)	Rapid Transit Station	1601 W. Lake St.	Chicago	60607	312-664-7200	24/7
Ashland (Main Entrance)	Rapid Transit Station	1601 W. Lake St.	Chicago	60607	312-664-7200	24/7
Howard	Rapid Transit Station	1649 W. Howard St.	Chicago	60626	312-664-7200	24/7
Howard	Rapid Transit Station	1649 W. Howard St.	Chicago	60626	312-664-7200	24/7
Howard	Rapid Transit Station	1649 W. Howard St.	Chicago	60626	312-664-7200	24/7
18th	Rapid Transit Station	1710 W. 18th St.	Chicago	60608	312-664-7200	24/7
Polk	Rapid Transit Station	1713 W. Polk St.	Chicago	60612	312-664-7200	24/7
Irving Park	Rapid Transit Station	1816-18 W. Irving Park Ave.	Chicago	60613	312-664-7200	24/7
Montrose	Rapid Transit Station	1817 W. Montrose Ave.	Chicago	60640	312-664-7200	24/7
Addison	Rapid Transit Station	1818-20 W. Addison St.	Chicago	60613	312-664-7200	24/7
IL Medical District (Ogden Ave.)	Rapid Transit Station	1841 W. Ogden Ave.	Chicago	60612	312-664-7200	24/7

Lake (Randolph St.)	Rapid Transit Station	188 N. State St.	Chicago	60601	312-664-7200	24/7
Washington (Madison St.)	Rapid Transit Station	19 N. Dearborn St.	Chicago	60602	312-664-7200	24/7
Central Park	Rapid Transit Station	1906-08 S. Central Park Ave.	Chicago	60623	312-664-7200	24/7
Western	Rapid Transit Station	1909-11 N. Western Ave.	Chicago	60647	312-664-7200	24/7
Clark/Lake (Lake St./Wells St.)	Rapid Transit Station	191 N. Wells St.	Chicago	60606	312-664-7200	24/7
Kedzie	Rapid Transit Station	1944 S. Kedzie Ave.	Chicago	60623	312-664-7200	24/7
Washington (Madison St.)	Rapid Transit Station	20 N. State St.	Chicago	60602	312-664-7200	24/7
State/Lake	Rapid Transit Station	200 N. State St.	Chicago	60601	312-664-7200	24/7
Pulaski	Rapid Transit Station	2005-21 S. Pulaski Rd.	Chicago	60623	312-664-7200	24/7
Western	Rapid Transit Station	2009 S. Western Ave.	Chicago	60608	312-664-7200	24/7
Damen	Rapid Transit Station	2010 S. Damen Ave.	Chicago	60608	312-664-7200	24/7
California	Rapid Transit Station	2011 S. California Ave.	Chicago	60608	312-664-7200	24/7
Damen (Hoyne Ave.)	Rapid Transit Station	2011 S. Hoyne Ave.	Chicago	60608	312-664-7200	24/7
Adams/ Wabash	Rapid Transit Station	201-23 S. Wabash Ave.	Chicago	60604	312-664-7200	24/7
Kostner	Rapid Transit Station	2019 S. Kostner Ave.	Chicago	60623	312-664-7200	24/7
Kostner (Kildare Ave.)	Rapid Transit Station	2020 S. Kildare Ave.	Chicago	60623	312-664-7200	24/7
Clark/Lake (203 N. LaSalle St.)	Rapid Transit Station	203 N. LaSalle St.	Chicago	60601	312-664-7200	24/7
Clark/Lake (203 N. LaSalle St.)	Rapid Transit Station	203 N. LaSalle St.	Chicago	60601	312-664-7200	24/7
Cermak-Chinatown (Archer Ave.)	Rapid Transit Station	2053 S. Archer Ave.	Chicago	60616	312-664-7200	24/7
Jackson (Adams St.)	Rapid Transit Station	219 S. Dearborn St.	Chicago	60604	312-664-7200	24/7
Roosevelt	Rapid Transit Station	22 E. Roosevelt Rd.	Chicago	60605	312-664-7200	24/7
Roosevelt	Rapid Transit Station	22 E. Roosevelt Rd.	Chicago	60605	312-664-7200	24/7
Quincy/Wells	Rapid Transit Station	220 S. Wells St.	Chicago	60606	312-664-7200	24/7

47th	Rapid Transit Station	220 W. 47th St.	Chicago	60609	312-664-7200	24/7
63rd	Rapid Transit Station	220 W. 63rd St.	Chicago	60621	312-664-7200	24/7
Garfield	Rapid Transit Station	220 W. Garfield Blvd.	Chicago	60609	312-664-7200	24/7
California	Rapid Transit Station	2211 N. California Ave.	Chicago	60647	312-664-7200	24/7
Merchandise Mart	Rapid Transit Station	222 Merchandise Mart Pl.	Chicago	60654	312-664-7200	24/7
Jackson (Adams St.)	Rapid Transit Station	230 S. State St.	Chicago	60604	312-664-7200	24/7
Halsted	Rapid Transit Station	2520 S. Archer Ave.	Chicago	60608	312-664-7200	24/7
Monroe (Madison St.)	Rapid Transit Station	26 S. State St.	Chicago	60603	312-664-7200	24/7
Harold Washington Library	Rapid Transit Station	26 W. Van Buren St.	Chicago	60605	312-664-7200	24/7
Logan Square	Rapid Transit Station	2610 N. Milwaukee Ave.	Chicago	60647	312-664-7200	24/7
Logan Square (Kedzie Ave.)	Rapid Transit Station	2620 N. Kedzie Ave.	Chicago	60647	312-664-7200	24/7
Logan Square (Spaulding Ave.)	Rapid Transit Station	2620 N. Spaulding Ave.	Chicago	60647	312-664-7200	24/7
California	Rapid Transit Station	2800 W. Lake St.	Chicago	60612	312-664-7200	24/7
Monroe (Madison St.)	Rapid Transit Station	30 S. Dearborn St.	Chicago	60603	312-664-7200	24/7
Chicago	Rapid Transit Station	301 W. Chicago Ave.	Chicago	60654	312-664-7200	24/7
Ashland	Rapid Transit Station	3011 S. Ashland Ave.	Chicago	60608	312-664-7200	24/7
Jackson (Van Buren St.)	Rapid Transit Station	312 S. State St.	Chicago	60604	312-664-7200	24/7
43rd	Rapid Transit Station	314 E. 43rd St.	Chicago	60653	312-664-7200	24/7
47th	Rapid Transit Station	314 E. 47th St.	Chicago	60615	312-664-7200	24/7
Jackson (Van Buren St. North)	Rapid Transit Station	314 S. Dearborn St.	Chicago	60604	312-664-7200	24/7
51st	Rapid Transit Station	319 E. 51st St.	Chicago	60615	312-664-7200	24/7
Garfield	Rapid Transit Station	320 E. Garfield Blvd.	Chicago	60615	312-664-7200	24/7
Kedzie	Rapid Transit Station	3200 W. Lake St.	Chicago	60612	312-664-7200	24/7

Belmont	Rapid Transit Station	3355 W. Belmont Ave.	Chicago	60618	312-664-7200	24/7
Paulina	Rapid Transit Station	3410 N. Lincoln Ave.	Chicago	60657	312-664-7200	24/7
Southport	Rapid Transit Station	3411 N. Southport Ave.	Chicago	60657	312-664-7200	24/7
Central	Rapid Transit Station	350 N. Central Ave.	Chicago	60644	312-664-7200	24/7
Austin	Rapid Transit Station	351 N. Austin Ave.	Chicago	60644	312-664-7200	24/7
35th/Archer	Rapid Transit Station	3528 S. Leavitt St.	Chicago	60609	312-664-7200	24/7
Central Park	Rapid Transit Station	3541 W. Lake St.	Chicago	60624	312-664-7200	24/7
Addison	Rapid Transit Station	3622 W. Addison St.	Chicago	60618	312-664-7200	24/7
Conservatory-Central Park Drive	Rapid Transit Station	3631 W. Lake St.	Chicago	60624	312-664-7200	24/7
Irving Park (Pulaski Rd.)	Rapid Transit Station	3900 N. Pulaski Rd.	Chicago	60641	312-664-7200	24/7
Sheridan	Rapid Transit Station	3940 N. Sheridan Rd.	Chicago	60613	312-664-7200	24/7
King Drive	Rapid Transit Station	400 E. 63rd St.	Chicago	60637	312-664-7200	24/7
Pulaski	Rapid Transit Station	4000 W. Lake St.	Chicago	60624	312-664-7200	24/7
Indiana	Rapid Transit Station	4003 S. Indiana Ave.	Chicago	60653	312-664-7200	24/7
Irving Park (Main Entrance)	Rapid Transit Station	4131W. Irving Park Rd.	Chicago	60641	312-664-7200	24/7
Clinton	Rapid Transit Station	426 S. Clinton St.	Chicago	60607	312-664-7200	24/7
IL Medical District (Damen Ave.)	Rapid Transit Station	430 S. Damen Ave.	Chicago	60612	312-664-7200	24/7
UIC-Halsted (Main Entrance)	Rapid Transit Station	430 S. Halsted St.	Chicago	60607	312-664-7200	24/7
UIC-Halsted (Morgan St.)	Rapid Transit Station	430 S. Morgan St.	Chicago	60607	312-664-7200	24/7
UIC-Halsted (Peoria St.)	Rapid Transit Station	430 S. Peoria St.	Chicago	60607	312-664-7200	24/7
Racine (Main Entrance)	Rapid Transit Station	430 S. Racine Ave.	Chicago	60607	312-664-7200	24/7
Western	Rapid Transit Station	430 S. Western Ave.	Chicago	60612	312-664-7200	24/7
Racine (Loomis St.)	Rapid Transit Station	431 S. Loomis St.	Chicago	60607	312-664-7200	24/7

IL Medical District (Paulina St.)	Rapid Transit Station	431 S. Paulina St.	Chicago	60612	312-664-7200	24/7
Montrose	Rapid Transit Station	4600 W. Montrose Ave.	Chicago	60630	312-664-7200	24/7
Midway Airport	Rapid Transit Station	4612 W. 59th St.	Chicago	60629	312-664-7200	24/7
Wilson (Main Entrance)	Rapid Transit Station	4620 N. Broadway St.	Chicago	60640	312-664-7200	24/7
Damen	Rapid Transit Station	4643-47 N. Damen Ave.	Chicago	60640	312-664-7200	24/7
Western	Rapid Transit Station	4645-49 N. Western Ave.	Chicago	60625	312-664-7200	24/7
Francisco (Sacramento Ave.)	Rapid Transit Station	4647 N. Sacramento Ave.	Chicago	60625	312-664-7200	24/7
Kedzie (Spaulding Ave.)	Rapid Transit Station	4647 N. Spaulding Ave.	Chicago	60625	312-664-7200	24/7
Francisco	Rapid Transit Station	4648 N. Francisco Ave.	Chicago	60625	312-664-7200	24/7
Kedzie	Rapid Transit Station	4648 N. Kedzie Ave.	Chicago	60625	312-664-7200	24/7
Rockwell	Rapid Transit Station	4648 N. Rockwell St.	Chicago	60625	312-664-7200	24/7
Cicero	Rapid Transit Station	4750-58 W. Lake St.	Chicago	60644	312-664-7200	24/7
Kimball	Rapid Transit Station	4755-57 N. Kimball Ave.	Chicago	60625	312-664-7200	24/7
Kedzie	Rapid Transit Station	4900 S. Kedzie Ave.	Chicago	60632	312-664-7200	24/7
Western	Rapid Transit Station	4901 S. Western Ave.	Chicago	60609	312-664-7200	24/7
Jefferson Park	Rapid Transit Station	4917 N. Milwaukee Ave.	Chicago	60630	312-664-7200	24/7
Grand	Rapid Transit Station	502 N. Milwaukee Ave.	Chicago	60642	312-664-7200	24/7
Pulaski	Rapid Transit Station	5106 S. Pulaski Rd.	Chicago	60632	312-664-7200	24/7
Laramie	Rapid Transit Station	5148 W. Lake St.	Chicago	60644	312-664-7200	24/7
Grand	Rapid Transit Station	521 N. State St.	Chicago	60654	312-664-7200	24/7
Kedzie-Homan (Homan Ave.)	Rapid Transit Station	530 S. Homan Ave.	Chicago	60624	312-664-7200	24/7
Kedzie-Homan (Kedzie Ave.)	Rapid Transit Station	530 S. Kedzie Ave.	Chicago	60624	312-664-7200	24/7
Pulaski	Rapid Transit Station	530 S. Pulaski Rd.	Chicago	60624	312-664-7200	24/7
Clinton	Rapid Transit Station	540 W. Lake St.	Chicago	60661	312-664-7200	24/7

Clinton	Rapid Transit Station	540 W. Lake St.	Chicago	60661	312-664-7200	24/7
Harlem	Rapid Transit Station	5550 N. Harlem Ave.	Chicago	60656	312-664-7200	24/7
Cumberland	Rapid Transit Station	5800 N. Cumberland Ave.	Chicago	60631	312-664-7200	24/7
Harrison	Rapid Transit Station	608 S. State St.	Chicago	60605	312-664-7200	24/7
Ashland/63rd	Rapid Transit Station	6315 S. Ashland Ave.	Chicago	60636	312-664-7200	24/7
Halsted	Rapid Transit Station	6321-25 S. Halsted St.	Chicago	60621	312-664-7200	24/7
Cicero	Rapid Transit Station	720 S. Cicero Ave.	Chicago	60644	312-664-7200	24/7
Howard (Paulina St.)	Rapid Transit Station	7519 N. Paulina St.	Chicago	60202	312-664-7200	24/7
Howard (Paulina St.)	Rapid Transit Station	7519 N. Paulina St.	Chicago	60202	312-664-7200	24/7
Howard (Paulina St.)	Rapid Transit Station	7519 N. Paulina St.	Chicago	60202	312-664-7200	24/7
Harrison (Polk St.)	Rapid Transit Station	761 S. State St.	Chicago	60605	312-664-7200	24/7
Cottage Grove	Rapid Transit Station	800 E. 63rd St.	Chicago	60637	312-664-7200	24/7
Chicago	Rapid Transit Station	800 N. Milwaukee Ave.	Chicago	60642	312-664-7200	24/7
Chicago	Rapid Transit Station	800 N. State St.	Chicago	60611	312-664-7200	24/7
Addison	Rapid Transit Station	940 W. Addison St.	Chicago	60613	312-664-7200	24/7
Diversey (Non-Revenue)	Rapid Transit Station	940-44 W. Diversey Ave.	Chicago	60614	312-664-7200	24/7
Diversey (Main Entrance)	Rapid Transit Station	943 W. Diversey Ave.	Chicago	60614	312-664-7200	24/7
Fullerton	Rapid Transit Station	943-47 W. Fullerton Ave.	Chicago	60614	312-664-7200	24/7
Fullerton	Rapid Transit Station	943-47 W. Fullerton Ave.	Chicago	60614	312-664-7200	24/7
Armitage	Rapid Transit Station	944-46 W. Armitage Ave.	Chicago	60614	312-664-7200	24/7
Wellington	Rapid Transit Station	945 W. Wellington Ave.	Chicago	60657	312-664-7200	24/7
Belmont	Rapid Transit Station	945-949 W. Belmont Ave.	Chicago	60657	312-664-7200	24/7
Belmont	Rapid Transit Station	945-949 W. Belmont Ave.	Chicago	60657	312-664-7200	24/7
Morgan (Inbound)	Rapid Transit Station	957 W. Lake St.	Chicago	60607	312-664-7200	24/7
Morgan (Inbound)	Rapid Transit Station	957 W. Lake St.	Chicago	60607	312-664-7200	24/7

Morgan (Outbound)	Rapid Transit Station	958 W. Lake St.	Chicago	60607	312-664-7200	24/7
Morgan (Outbound)	Rapid Transit Station	958 W. Lake St.	Chicago	60607	312-664-7200	24/7
Austin (Main Entrance)	Rail Station/ Entrance	1050 S. Austin Ave.	Oak Park	60304	312-664-7200	24/7
Austin (Lombard Ave.)	Rail Station/ Entrance	1050 S. Lombard Ave.	Oak Park	60304	312-664-7200	24/7
Harlem (Main Entrance)	Rail Station/ Entrance	1 S. Harlem Ave.	Forest Park	60130	312-664-7200	24/7
Harlem (Marion St.)	Rail Station/ Entrance	1 S. Marion St.	Oak Park	60302	312-664-7200	24/7
Davis	Rail Station/ Entrance	1612 N. Benson Ave.	Evanston	60201	312-664-7200	24/7
Dempster-Skokie	Rail Station/ Entrance	5005 W. Dempster St.	Skokie	60077	312-664-7200	24/7
Dempster-Skokie	Rail Station/ Entrance	5005 W. Dempster St.	Skokie	60077	312-664-7200	24/7
Oak Park (Main Entrance)	Rail Station/ Entrance	950 S. Oak Park Ave.	Oak Park	60304	312-664-7200	24/7
Oak Park (East Ave.)	Rail Station/ Entrance	951 S. East Ave.	Oak Park	60304	312-664-7200	24/7
Main	Rail Station/ Entrance	836 N. Chicago Ave.	Evanston	60202	312-664-7200	24/7
Forest Park	Rail Station/ Entrance	711 S. Des Plaines Ave.	Forest Park	60130	312-664-7200	24/7
Forest Park	Rail Station/ Entrance	711 S. Des Plaines Ave.	Forest Park	60130	312-664-7200	24/7
Noyes	Rail Station/ Entrance	901 W. Noyes Ave.	Evanston	60201	312-664-7200	24/7
Cicero	Rail Station/ Entrance	2133 W. 48th Ave.	Cicero	60804	312-664-7200	24/7
Foster	Rail Station/ Entrance	900 W. Foster St.	Evanston	60201	312-664-7200	24/7
54/Cermak	Rail Station/ Entrance	Cermak & Central Ave.	Cicero	60804	312-664-7200	24/7
54th/ Cermak (Main Entrance)	Rail Station/ Entrance	5309 W. 21st Pl.	Cicero	60804	312-664-7200	24/7
54th/Cermak (Laramie Ave.)	Rail Station/ Entrance	2130 S. Laramie Ave.	Cicero	60804	312-664-7200	24/7
Ridgeland	Rail Station/ Entrance	36 S. Ridgeland Ave.	Oak Park	60302	312-664-7200	24/7
Dempster	Rail Station/ Entrance	1316 N. Sherman Ave.	Evanston	60201	312-664-7200	24/7
Rosemont	Rail Station/ Entrance	5801 N. River Rd.	Rosemont	60018	312-664-7200	24/7
Rosemont	Rail Station/ Entrance	5701 N. River Rd.	Rosemont	60018	312-664-7200	24/7

South Boulevard	Rail Station/ Entrance	601 W. South Blvd.	Evanston	60202	312-664-7200	24/7
Harlem (Circle)	Rail Station/ Entrance	700 S. Circle Ave.	Forest Park	60130	312-664-7200	24/7
Harlem	Rail Station/ Entrance	701 S. Harlem Ave.	Forest Park	60130	312-664-7200	24/7
Linden	Rail Station/ Entrance	349 W. Linden Ave.	Wilmette	60091	312-664-7200	24/7
Linden	Rail Station/ Entrance	349 W. Linden Ave.	Wilmette	60091	312-664-7200	24/7
Central	Rail Station/ Entrance	1022 W. Central Ave.	Evanston	60201	312-664-7200	24/7
Oak Park	Rail Station/ Entrance	100 S. Oak Park Ave.	Oak Park	60301	312-664-7200	24/7
Oakton-Skokie	Rail Station/ Entrance	4802 W. Oakton St.	Skokie	60077	312-664-7200	24/7
Oakton-Skokie (North)	Rail Station/ Entrance	4801 W. Searle Parkway	Skokie	60077	312-664-7200	24/7
Cermak Road & 54th Street	Bus Turnaround	Cermak Rd. & 54th St.	Cicero	60804	NA	24/7
Touhy & McCormick	Bus Turnaround	Touhy & McCormick	Lincolnwood	60712	NA	24/7
Belmont Avenue & Cumberland Avenue	Bus Turnaround	Belmont Ave. & Cumberland Ave.	River Grove	60171	NA	24/7
Howard Street & McCormick Boulevard	Bus Turnaround	Howard St. & McCormick Blvd.	Skokie	60076	NA	24/7
Devon Avenue & Kedzie Avenue	Bus Turnaround	Devon Ave. & Kedzie Ave.	Lincolnwood	60712	NA	24/7
Cicero Avenue & 24th Place	Bus Turnaround	Cicero Avenue & 24th Place	Cicero	60804	NA	24/7
Old Harlem Avenue & 64th Place	Bus Turnaround	Old Harlem Ave. & 64th Pl.	Bedford Park	60638	NA	24/7
River Road & Higgins Road	Bus Turnaround	River Rd. & Higgins Rd.	Rosemont	60018	NA	24/7
16th Street & 47th Place	Bus Turnaround	16th St. & 47th Pl.	Cicero	60804	NA	24/7
W 63rd Street & S Archer Avenue	Bus Turnaround	63rd St. & S. Archer Ave.	Summit	60501	NA	24/7
Cermak Road & Riverside Plaza	Bus Turnaround	Cermak Rd. & Riverside Plz.	North Riverside	60546	NA	24/7
W 76th St & S Central Avenue	Bus Turnaround	76th St. & S. Central Ave.	Burbank	60459	NA	24/7
87th Street & Cicero Avenue	Bus Turnaround	87th St. & Cicero Ave.	Oak Lawn	60453	NA	24/7

Dempster Street & Bronx Avenue	Bus Turnaround	Dempster St. & Bronx Ave.	Skokie	60077	NA	24/7
Des Plaines Avenue & Congress Parkway	Bus Turnaround	Des Plaines & Harrison	Forest Park	60130	NA	24/7
Old Orchard Road & Raoul Wallenberg Drive (Lockwood Avenue)	Bus Turnaround	Old Orchard & Raoul Wallenber*	Skokie	60077	NA	24/7
Skokie Boulevard & Old Orchard Road	Bus Turnaround	Skokie & Simpson	Skokie	60077	NA	24/7
Fullerton and Cannon Dr.	Bus Turnaround	Fullerton and Cannon Dr.	Chicago	60614	NA	24/7
Pulaski Rd. & Cullerton St.	Bus Turnaround	Pulaski Rd. & Cullerton St.	Chicago	60623	NA	24/7
Irving Park & Keystone	Bus Turnaround	Irving Park Road & Kedvale Avenue	Chicago	60641	NA	24/7
Montrose Ave & Nagle Ave	Bus Turnaround	Montrose Avenue & Nagle Avenue	Chicago	60634	NA	24/7
55th & St. Louis Ave	Bus Turnaround	55th & St. Louis Ave	Chicago	60632	NA	24/7
115th Street & Cottage Grove *	Bus Turnaround	115th Street & Cottage Grove Avenue	Chicago	60628	NA	24/7
132nd Street & Evans Avenue	Bus Turnaround	132nd Street & Evans Avenue	Chicago	60827	NA	24/7
Ashland Ave. & 63rd St.	Bus Turnaround	Ashland Avenue & 63rd Street	Chicago	60636	NA	24/7
Clark St. & Arthur Ave.	Bus Turnaround	Clark Street & Arthur Avenue	Chicago	60626	NA	24/7
Pulaski Rd. & Peterson Ave.	Bus Turnaround	Pulaski Road & Peterson Avenue	Chicago	60659	NA	24/7
Western Ave. & Berwyn Ave.	Bus Turnaround	Western Avenue & Berwyn Avenue	Chicago	60625	NA	24/7
Cermak & Clark	Bus Turnaround	Cermak Road & Clark Street-Cermak/ Chinatown Red Line	Chicago	60616	NA	24/7
Halsted St. & Waveland Ave.	Bus Turnaround	Halsted Street & Waveland Avenue	Chicago	60613	NA	24/7
Fairbanks & Ontario	Bus Turnaround	Fairbanks Court & Ontario Street	Chicago	60611	NA	24/7
Wilson & Ravenswood	Bus Turnaround	Wilson Avenue & Ravenswood Avenue	Chicago	60640	NA	24/7

103rd & Vincennes	Bus Turnaround	103rd Street & Vincennes Ave	Chicago	60643	NA	24/7
Delphia & Catalpa	Bus Turnaround	Delphia Avenue & Catalpa Avenue	Chicago	60656	NA	24/7
Randolph & Columbus	Bus Turnaround	Randolph Street & Columbus	Chicago	60601	NA	24/7
Woodlawn & 100th	Bus Turnaround	Woodlawn Avenue & 100th Street	Chicago	60628	NA	24/7
Congress & Financial Place	Bus Turnaround	Congress & Financial Place	Chicago	60605	NA	24/7
Addison St. & Pontiac Ave.	Bus Turnaround	Addison Street & Pontiac Avenue	Chicago	60634	NA	24/7
Cicero Ave. & Archer Ave.	Bus Turnaround	Cicero Avenue & Archer Avenue	Chicago	60638	NA	24/7
Cumberland Ave. & Kennedy Exp.	Bus Turnaround	Cumberland Avenue & Kennedy Expressway	Chicago	60631	NA	24/7
Grand Ave. & Nordica Ave.	Bus Turnaround	Grand Avenue & Nordica Avenue	Chicago	60707	NA	24/7
Pulaski Rd. & 49th St.	Bus Turnaround	Pulaski Road & 49th Street	Chicago	60632	NA	24/7
Torrence Ave. & 112th St.	Bus Turnaround	Torrence Avenue & 112th Street	Chicago	60617	NA	24/7
Western Ave. & 49th St.	Bus Turnaround	Western Avenue & 49th Street	Chicago	60609	NA	24/7
47th St. & Lake Park Ave.	Bus Turnaround	47th Street & Lake Park Avenue	Chicago	60615	NA	24/7
E. 75th St. & South Shore Dr.	Bus Turnaround	E 75th St & South Shore Drive	Chicago	60649	NA	24/7
115th St. & Springfield Ave.	Bus Turnaround	115th Street & Springfield Avenue	Chicago	60655	NA	24/7
Archer Ave. & Neva Ave.	Bus Turnaround	Archer Avenue & Neva Avenue	Chicago	60638	NA	24/7
Archer Ave. & 35th St.	Bus Turnaround	Archer Avenue & 35th Street	Chicago	60609	NA	24/7
Ashland Ave. & 95th St.	Bus Turnaround	Ashland Avenue & 95th Street	Chicago	60643	NA	24/7
Belmont Ave. & Halsted St.	Bus Turnaround	Belmont Avenue & Halsted Street	Chicago	60657	NA	24/7
Belmont Ave. & Octavia Ave.	Bus Turnaround	Belmont Avenue & Octavia Avenue	Chicago	60707	NA	24/7
Caldwell Ave. & Central Ave.	Bus Turnaround	Caldwell Avenue & Central Avenue	Chicago	60646	NA	24/7
Chicago Ave. & Austin Ave.	Bus Turnaround	Chicago Avenue & Austin Avenue	Chicago	60651	NA	24/7
Cicero Ave. & Pensacola Ave.	Bus Turnaround	Cicero Avenue & Pensacola Avenue	Chicago	60641	NA	24/7

Diversey Ave. & Neva Ave.	Bus Turnaround	Diversey Avenue & Neva Avenue	Chicago	60634	NA	24/7
Grand Ave. & Latrobe Ave.	Bus Turnaround	Grand Avenue & Latrobe Avenue	Chicago	60639	NA	24/7
Grand Ave. & Streeter Dr.	Bus Turnaround	Grand Avenue & Streeter Drive	Chicago	60611	NA	24/7
Halsted St. & Archer Ave.	Bus Turnaround	Halsted Street & Archer Avenue	Chicago	60608	NA	24/7
Halsted St. & 79th St.	Bus Turnaround	Halsted Street & 79th Street	Chicago	60620	NA	24/7
Harlem Ave. & Higgins Ave.	Bus Turnaround	Harlem Avenue & Higgins Avenue	Chicago	60656	NA	24/7
Harrison St. & Central Ave.	Bus Turnaround	Harrison Street & Central Avenue	Chicago	60644	NA	24/7
Irving Park & Cumberland	Bus Turnaround	Irving Park Road & Cumberland Avenue	Chicago	60656	NA	24/7
Jackson St. & Austin Blvd.	Bus Turnaround	Jackson Street & Austin Boulevard	Chicago	60644	NA	24/7
Kedzie Ave. & Milwaukee Ave.	Bus Turnaround	Kedzie Avenue & Milwaukee Avenue	Chicago	60647	NA	24/7
Kedzie Ave. & 36th St.	Bus Turnaround	Kedzie Avenue & 36th Street	Chicago	60632	NA	24/7
Kedzie Ave. & 49th St.	Bus Turnaround	Kedzie Avenue & 49th Street	Chicago	60632	NA	24/7
Kedzie Ave. & 63rd Pl.	Bus Turnaround	Kedzie Avenue & 63rd Place	Chicago	60629	NA	24/7
Madison St.. & Austin Blvd.	Bus Turnaround	Madison Avenue & Austin Boulevard	Chicago	60644	NA	24/7
Milwaukee Ave. & Gale St.	Bus Turnaround	Milwaukee Avenue & Gale Street	Chicago	60630	NA	24/7
Milwaukee Ave. & Imlay Ave.	Bus Turnaround	Milwaukee Avenue & Imlay Avenue	Chicago	60714	NA	24/7
Narragansett Ave. & 63rd St.	Bus Turnaround	Narragansett Avenue & 63rd Street	Chicago	60638	NA	24/7
North Ave. & Clark St.	Bus Turnaround	North Avenue & Clark Street	Chicago	60610	NA	24/7
North Ave. & Narragansett Ave.	Bus Turnaround	North Avenue & Narragansett Avenue	Chicago	60639	NA	24/7
La Salle Dr. & Lake Shore Dr.	Bus Turnaround	La Salle Drive & Lake Shore Drive	Chicago	60614	NA	24/7
Pulaski Rd. & 81st St.	Bus Turnaround	Pulaski Road & 81st Street	Chicago	60652	NA	24/7
Pulaski Rd. & 100th St.	Bus Turnaround	Pulaski Road & 100th Street	Chicago	60655	NA	24/7
Pulaski Rd. & 104th St.	Bus Turnaround	Pulaski Road & 104th Street	Chicago	60655	NA	24/7
Racine Ave. & 87th St.	Bus Turnaround	Racine Avenue & 87th Street	Chicago	60620	NA	24/7

Touhy Ave. & Overhill Ave.	Bus Turnaround	Touhy Avenue & Overhill Avenue	Chicago	60631	NA	24/7
Western Ave. & Leland Ave.	Bus Turnaround	Western Avenue & Leland Avenue	Chicago	60625	NA	24/7
Western Ave. & Birchwood Ave.	Bus Turnaround	Western Avenue & Birchwood Avenue	Chicago	60645	NA	24/7
Western Ave. & 79th St.	Bus Turnaround	Western Avenue & 79th Street	Chicago	60620	NA	24/7
Western Ave. & 119th St.	Bus Turnaround	Western Avenue & 119th Street	Chicago	60643	NA	24/7
31st St. & Komensky Ave.	Bus Turnaround	31st Street & Komensky Avenue	Chicago	60623	NA	24/7
Brandon Ave & Brainard Avenue	Bus Turnaround	Brandon Ave & Brainard Avenue	Chicago	60633	NA	24/7
59th St. & Kilpatrick Ave.	Bus Turnaround	59th Street & Kilpatrick Avenue	Chicago	60629	NA	24/7
67th St. & Oglesby Ave.	Bus Turnaround	67th Street & Oglesby Avenue	Chicago	60649	NA	24/7
74th St. & Damen Ave.	Bus Turnaround	74th Street & Damen Avenue	Chicago	60636	NA	24/7
E. 69th St. & Dan Ryan Exp.	Bus Turnaround	E 69th St & I 94	Chicago	60621	NA	24/7
79th St. & Perry Ave.	Bus Turnaround	79th Street & Perry Avenue	Chicago	60620	NA	24/7
87th St. & Western Ave.	Bus Turnaround	87th Street & Western Avenue	Chicago	60643	NA	24/7
E. 95th St. & Dan Ryan Exp.	Bus Turnaround	E 95th Street & I 94	Chicago	60620	NA	24/7
95th & Saint Lawrence	Bus Turnaround	E 95th Street & Saint Lawrence Avenue	Chicago	60628	NA	24/7
103rd St and Stony Island Ave	Bus Turnaround	103rd St and Stony Island Ave	Chicago	60617	NA	24/7
111th St. & Harding Ave.	Bus Turnaround	111th Street & Harding Ave	Chicago	60655	NA	24/7
Damen Ave. & 87th St.	Bus Turnaround	Damen Avenue & 87th Street	Chicago	60620	NA	24/7
Des Plaines & Congress	Bus Turnaround	Des Plaines Avenue & Harrison Street	Chicago	60607	NA	24/7
Clinton & Jackson	Bus Turnaround	Clinton & Jackson	Chicago	60661	NA	24/7
79th & South Shore	Bus Turnaround	E 79th Street & South Shore	Chicago	60617	NA	24/7
75th & Kostner	Bus Turnaround	74th Street & Kostner	Chicago	60629	NA	24/7
Ashland Ave. & Archer Ave.	Bus Turnaround	Ashland Avenue & Archer Avenue	Chicago	60608	NA	24/7

Belmont Ave. & Kimball Ave.	Bus Turnaround	Belmont Avenue & Kimball Avenue	Chicago	60618	NA	24/7
Division St. & Austin Blvd	Bus Turnaround	Division Street & Austin Boulevard	Chicago	60651	NA	24/7
Howard Street & Paulina Street	Bus Turnaround	Howard Street & Paulina Street	Chicago	60626	NA	24/7
S Avenue O & E 118th Street	Bus Turnaround	S. Avenue O & E. 118th St.	Chicago	60617	NA	24/7
76th Street & Kostner	Bus Turnaround	76th Street & Kostner (Ford City Mall)	Chicago	60652	NA	24/7

FACILITY LOCATIONS

UNIONS

Union	Bargaining Unit
ATU – Local 241	Bus Operations
ATU – Local 308	Rail Operations
Iron Workers, Local 1	Iron Workers
USW, Local 9777	Upholsterers
Operating Engineers, Local 399	Building Engineers
Teamsters, Local 700	Drivers and Equipment Operators
CTA Crafts Coalition	
I.A.M. Dist 8	Machinists
Dist. Council 14	Painters
Local 21	Bricklayers
Local 73	Sheet Metal Workers
Local 130	Plumbers
Local 597	Pipefitters
Lodge 1247	Blacksmiths
Local 1027	Carpenters
IBEW - Local 9	Electricians
IBEW - Local 134	Electricians
Local 701	Machinists
IBEW - Local 134	Controllers
IBEW - Local 134	Roadmasters
IBEW - Local 134	Yardmasters
IBEW – Local	Rail Janitor Coordinators
I.A.M. Dist.8	Architects, Engineers, Technicians

SIGNIFICANT DATES

Event	Date	Description
RTA Releases Funding Marks	September 15, 2019	The RTA sets operating and capital funding amounts to CTA.
2020 CTA Budget Released	October 2019	Per statute, the CTA Budget is released 3 weeks prior to the public hearing.
CTA Budget Public Hearing	November 2019	CTA Public Hearing on budget prior to CTA Board Vote.
CTA Budget Cook County Board Presentation	November 2019	Per RTA Act, CTA presents budget to Cook County Board after the public hearing but before the CTA Board Vote.

CAPITAL PROJECTS

Project Name	Project Description	Funding Source
Red Purple Modernization Phase I	CTA's busiest rail line - the Red Line - is nearing 100 years old, is at the end of its useful life, and has reached its capacity. RPM Phase One will completely rebuild the Lawrence, Argyle, Berwyn and Bryn Mawr stations and all the tracks and support structures for more than a mile adjacent to the stations. The stations will become fully ADA accessible for the first time and include wider platforms, better lighting and modern amenities. The project will also construct a bypass just north of Belmont station for northbound Brown Line trains to modernize the 100-year-old Clark junction where Red, Purple and Brown Line trains currently intersect.	Core Capacity (FFGA), TIF, CTA
Red Purple Modernization Phase II	CTA will use funds from federal Unified Work Program (UWP) planning competitive grant and Evanston TIF funds to advance planning for the next phases of the Red Purple Modernization, in order to position it for future federal Core Capacity program funds. This will include infrastructure from north of the Red-Purple Bypass to Wilson station, and then from north of Bryn Mawr station to Linden station in Wilmette. It will result in a recommendation for RPM Phase II and position the project for entry to Project Development.	UWP
Red Line Extension	$2.3 billion project will extend the Red Line from the existing terminal at 95th/Dan Ryan to 130th Street. 5.3-mile extension would include four new stations (103rd Street, 111th Street, Michigan Avenue, and 130th Street) and will reduce commute times for Far South Side residents, improve mobility for transit-dependent population, link affordable housing, jobs, services, and educational opportunities, foster economic development in the project area, and provide a rail yard and shop facility. CTA will pursue $1.1 billion in federal New Starts funds (as a Full Funding Grant Agreement from the FTA) and would need $1.2 billion local funds, to come from state or local sources. Draft Environmental Impact Statement (EIS) was published October 2016 and preferred alignment announced in January 2018. CTA is working on Final EIS and preliminary engineering and plans apply for entry to Project Development next year. (Funded portion $75,000,000.)	CTA

Bus Priority Projects	CTA is working with CDOT to implement priority for buses on key CTA bus corridors, to improve bus speed, reliability, and customer satisfaction. Bus priority treatments generally include short stretches of peak hour or 24-hour dedicates lanes for buses, special signals for buses, and minor changes to roadway configuration to improve operations and/or customer boarding. This work currently involves a set of 10 projects slated for construction in 2019 on Chicago Ave, 79th St, Western Ave, and Wacker Drive and is studying bus priority treatments on South Halsted. It also involves the development of a citywide Bus Priority Network Plan, as well as preliminary planning for the next set of targeted projects and/or a bus rapid transit corridor. (Budget includes $5.8 million construction funds and $1,175,000 planning funds.)	City Chicago Operating, Invest in Cook Grant, UWP
All Stations Accessibility Program (ASAP)	CTA published the All Stations Accessibility Plan in July 2018, which is the blueprint for making the remaining 42 rail stations fully accessible over the next two decades. CTA's bus and rail fleet is already 100% accessible to those who require step-free access and 103 of 145 rail stations (>70%) are now accessible. ASAP calls for retrofitting or rebuilding 42 inaccessible rail stations as well as rehabilitating or replacing162 existing elevators to ensure that those stations maintain accessibility. The program is broken into phases. Eight (8) stations are prioritized for ASAP Phase One – over half of which are already partially or fully funded -- and sixteen (16) stations are identified for Future ASAP Phases. The remaining stations are part of two major initiatives to modernize and expand capacity of the CTA rail system: the Red and Purple Modernization (RPM) Program and the Forest Park (FP) Branch Reconstruction Program. (Costs are for unfunded ASAP stations and elevator replacement only.)	Unfunded/TBD
Forest Park Branch	CTA published the Blue Line Vision Study in 2017, which calls for the complete reconstruction of the Blue Line Forest Park Branch from Clinton Station through Forest Park, which has not been fully rehabilitated since its construction in 1955. Work would include track, stations, power and yard. The Eisenhower was originally constructed as a multi-modal asset, and CTA has been coorrdinating with IDOT on their I-290 planning and environmental work, in order to position this project as a multi-modal reconstruction project.	Unfunded/TBD
95th Street Terminal Improvement (Red Line)	The rebuilt station will be a signature station featuring a modern design and myriad customer amenities to improve the overall transit experience. The station represents a significant investment in Chicago's South Side, and is the latest large-scale project to improve the Red Line, the City's busiest.	FTA, TIFIA, TIGER, RTA, CTA, State
Signal Upgrades and Special Trackwork - Jefferson Park to O'Hare	This project will replace the signal system to eliminate the existing slow zone and to improve safety and reliability. Replacement of the special trackwork will facilitate train movements and allow for increased operational flexibility and reduced maintenance.	FTA, TIFIA, RTA, CTA

Blue Line - New Substations at Barry and Damen and New Tie House at Canal	This project will provide new traction power facilities and other traction power improvements on the O'Hare Branch of Blue Line. The project will provide two new substation at Barry and Damen, a tie house at Canal, as well as miscellaneous system improvements at Kimball Subway and the existing Washington Substation. The Fast Tracks program will cover design costs only ($13,750,000) and construction funds have yet to be identified.	CTA, City (Rideshare)
Non-Revenue Rail Vehicle Maintenance Facility	This project includes the construction of a new non-revenue vehicle maintenance facility at E. 63rd Street and S. Calumet Avenue for maintenance and repair of power and way equipment. The facility will also include covered storage tracks for track maintenance equipment.	FTA, RTA, CTA
East Lake, Milwaukee, and Illinois Substations	The purpose of this project is to replace the traction power equipment which is used to operate the CTA trains and to upgrade the buildings.	RTA, CTA
Ravenswood Loop Connector - Merchandise Mart to Armitage - Signal System Replacements	Provides upgrades to 3.5 miles of the Ravenswood Loop Connector between the Merchandise Mart and Armitage stations.	FTA, CTA
Garfield (Green Line) Gateway - Station Renovation	This project will rehabilitate the Garfield Green Line station as well as restore the original historic station across the street (first built in 1892 for the World's Columbian Exposition). The project will also include architectural enhancements to the local streetscape (in coordination with CDOT) to better integrate with the University of Chicago's Arts + Public Life Initiative's Arts Block project, led by renowned Chicago artist Theaster Gates.	TIGER, RTA, CTA
Grand, Chicago and Division Station Rehabilitations (Blue Line)	The purpose of this project is to renovate these three stations located in the Dearborn Subway with scope at the street, mezzanine and platform. At the street, the existing entries will be repaired and will receive new shelters over the stair opening. At the mezzanine, existing finishes, lighting and fare equipment will be upgraded. At the platform, the existing escalator (Grand & Chicago) will be repaired or replaced, the existing stairs (Grand, Chicago & Division) will be repaired and existing finishes, lighting and furniture will be upgraded.	TIFIA, RTA, CTA, State, City (TIF)
Jefferson Park (Blue Line) Bus Turnaround Improvements & Rail Station Repairs	The purpose of this project is to extend the useful life of the station by replacing the bus canopy, upgrade lighting with LED fixtures, install public art, paint the station exterior, replace the Bus Terminal pavement, repair station curtainwall and platform structure. New Bus Terminal layout will meet current ADA standards. The new bus canopy will be architecturally significant to highlight the entrance leading to the station.	TIFIA, RTA, CTA, State, City (TIF)
Construct Charging Stations to Support the Purchase of 20 Electric Buses	Construct new charging stations at the Navy Pier Terminal, the Chicago/Austin Terminal, and at the Chicago Avenue Garage to support the purchase of 20 electric buses.	CMAQ, RTA
Belmont (Blue Line) Gateway - New Artistic Canopy & Station Repairs	This project will add an architecturally significant canopy to the station, improve the bus turnaround site, and improve the mezzanine and platform areas.	FTA, RTA, CTA

Brown Line Track Improvements - Western to Kimball	Targeted track improvements on the Brown Line between Western and Kimball to prevent future slow zones from developing in these areas.	CTA, City (Rideshare)
77th Bus Garage - Bus Washers Replacement and New High Speed Doors & Kedzie Bus Garage - New High Speed Doors	•Replace two existing drive-through bus washers with two new gantry bus washers. If space allows, the project will also include a bypass lane at the washers. •New fire protection, plumbing, mechanical, and electrical systems to support the new bus washers •10 new high speed doors at the 77th Bus Garage •5 new high speed doors at the Kedzie Bus Garage	FTA, RTA, CTA
Logan Square Station Repairs	The purpose of this project is to perform repairs at the Logan Square station to extend its estimated useful life. Work includes upgrades to the auxiliary entrances, new electrical system components, refurbishment of two elevators, and platform repairs.	TIFIA, RTA
Blue Line Congress Branch Track Maintenance	Project funds one CTA track maintenance team to perform targeted repairs on the Congress Branch of the Blue Line, which currently has over 27,000 feet of slow zones.	CTA, City (Rideshare)
74th Bus Garage - Building Envelope Repair & Midway Rail Shop - Building Envelope Repair	This project will repair the exterior of the buildings at the 74th and Midway bus garages.	CTA, State
Substation Roof Replacement Program - Phase One	Perform roof repairs at the following CTA substations: 27th, 49th, 59th, Bryn Mawr, Cottage Grove, Kedzie, Lincoln, and Nagle.	CTA
Operations Control Center - Safety Enhancements - QuicTrac Upgrades	This project will accomplish the following by making improvements to QuicTrac: 1) Advancement of a tool to detect a loss of train detection by the train system, 2) an overlay of the Worker Ahead wayside system on the OCC Train Tracking display, and 3) detection and alarming of a red signal violation caused by a train.	FTA, CTA
Blue Line Load Flow Study	This study will assess present-day conditions and model various future scenarios for the Blue Line, resulting in recommended capital improvements to support increasing the Blue Line's traction power capacity and reliability.	Cook County

KEY PERFORMANCE MEASURES

CTA publishes monthly performance metrics on its website. The purpose of these metrics is to set internal goals for agency performance to encourage improvement and establish accountability

CTA Preliminary Monthly Performance*	2018 Monthly Target	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018
Total Ridership (in millions)	41.4	36.6	35.1	39.9	38.9	41.1	39.4	39.2	40.6	40.4	44.3	38.0	34.7
Rail Ridership (in millions)	21.7	17.4	16.6	19.0	18.5	19.6	19.5	19.4	20.3	19.8	21.6	18.3	16.1
Bus Ridership (in millions)	19.7	19.2	18.5	21.0	20.4	21.5	19.9	19.8	20.2	20.7	22.7	19.7	18.5
Total (Year to Date, in millions)	287.8	36.6	71.6	111.5	150.4	191.5	230.9	270.1	310.7	351.1	395.4	433.4	468.1
% Change Over Prior Year (Year to Date)	-7.0%	-2.5%	-4.0%	-4.2%	-3.0%	-2.7%	-3.2%	-2.7%	-2.7%	-2.8%	-2.4%	-2.4%	-2.4%
Rail Delays of 10 Minutes or More	78	95	106	83	83	87	100	105	110	103	84	96	91
% of Slow Zone Mileage	N/A	8.5%	7.9%	8.0%	7.6%	9.8%	9.5%	8.8%	9.9%	10.8%	11.7%	11.8%	10.5%
% of Big Gap Intervals, Bus	4.0%	1.9%	2.8%	2.3%	2.4%	3.3%	3.5%	3.0%	3.1%	3.7%	4.2%	5.2%	2.2%
% of Bunched Intervals, Bus	3.0%	2.3%	3.0%	2.6%	2.9%	3.3%	3.5%	3.2%	3.3%	4.3%	3.5%	3.3%	3.3%
Mean Miles Between Reported Rail Vehicle Defects	8,000	6,963	6,946	8,806	8,978	7,437	8,170	9,169	8,197	8,592	8,207	8,997	9,187
Miles Between Reported Bus Service Disruptions Due to Equipment	5,000	5,651	5,434	6,305	6,651	5,339	5,522	5,575	5,862	5,756	6,320	5,905	7,186
Average Daily Percent of Bus Fleet Unavailable for Service	12.6%	14.3%	13.5%	13.5%	13.3%	14.1%	14.6%	15.3%	14.7%	14.1%	14.0%	14.0%	13.7%
Average Daily Percent of Rail Fleet Unavailable for Service	11.0%	12.6%	12.7%	10.0%	10.1%	9.9%	9.9%	10.4%	11.3%	11.1%	10.8%	10.7%	9.3%
Bus NTD Security-Related Incidents per 100,000 miles	N/A	0.09	0.15	0.09	0.12	0.09	0.16	0.30	0.16	0.19	0.27	0.14	0.02
Rail NTD Security-Related Incidents per 100,000 miles	N/A	0.16	0.09	0.19	0.12	0.05	0.17	0.10	0.14	0.15	0.15	0.15	0.19
Bus NTD Safety-Related Incidents per 100,000 Miles	N/A	0.34	0.40	0.40	0.47	0.40	0.44	0.30	0.31	0.62	0.58	0.40	0.46
Rail NTD Safety-Related Incidents per 100,000 Miles	N/A	0.05	0.09	0.03	0.05	0.10	0.05	0.07	0.06	0.07	0.06	0.08	0.10
Average Interior Rail Clean Inspection Score	90.0%	92.3%	92.0%	93.3%	93.3%	94.5%	94.2%	94.5%	94.9%	93.5%	94.3%	94.4%	92.3%
Average Interior Bus Clean Inspection Score	85.0%	86.7%	86.9%	87.4%	87.0%	86.0%	87.0%	85.0%	86.6%	88.7%	86.7%	87.9%	87.7%
% of Customer Complaints Not Closed Out Within 14 Days	3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%
CTA Customer Service Hotline Average Wait-time (†)	0:02:00	0:00:15	0:00:16	0:00:28	0:00:22	0:00:28	0:00:34	0:00:59	0:01:01	0:01:10	0:00:51	0:00:44	0:00:52
Reported Ramp Defects (Service Disruptions)	N/A	74	136	76	70	75	121	88	92	72	45	46	48
% Buses with Defective AVAS	2.0%	0.5%	0.4%	0.4%	0.3%	0.2%	0.3%	0.3%	0.5%	0.4%	0.5%	0.9%	0.4%
Reported ADA Complaints	N/A	55	64	69	63	64	75	99	93	94	81	59	47

CTA Budget Board Vote	November 2019	The CTA Board votes to adopt the operating and capital budget.
CTA Budget submission to RTA	November 15, 2019	The RTA Act requires that CTA submit its detailed budget by November 15.
RTA Board Vote on CTA Budget	December 2019	RTA Board votes on operating and capital budget.
RPM – Major Construction Begins	December 2019	Start of major construction work on the Red Purple Modernization Project
RPM – Major Construction Ends	2025	End of major construction work on the Red Purple Modernization Project

ONGOING PROJECTS

In addition to the projects listed on the "Capital Projects" list:

- **Fast Tracks:** This $146 million program is funded by the City's Ride-hailing fee and is designed to provide faster commutes and smoother rides to customers. While work will occur on individual lines in specific areas to mitigate existing slow zones, the entire system benefits from all the upgrades, giving riders a better overall experience. Improvements under this program are aimed at fixing current "slow zones" and helping prevent others from occurring. Track improvements include areas on the Green and Pink Line (between Wacker and Ogden), the Green Line South between the Loop and the Cottage Grove and Ashland branches (between 18th and 59th Streets), the State Street and Dearborn Subways, the Brown Line (between Western and Kimball), and the Blue Line Congress Park branch (Clinton to Forest Park). Additional improvements to traction power will also occur on the Blue Line O'Hare branch.

Technology

- **Interior Digital Bus Information Displays:** CTA began testing the use of digital bus information displays in early December in preparation for rolling out a pilot program on the #20 Madison Route in mid to late December. The displays will show upcoming bus stops, transfer opportunities, customer alert information and courtesy reminders.
- **Safe & Secure:** The *Safe & Secure* program is a multi-faceted, $33 million effort by CTA to increase safety across the CTA system and provide a more secure, comfortable traveling experience. When complete, CTA will add 1000 new cameras and upgrade more than 3,800 older-model cameras throughout the rail system and for the first time include camera coverage at CTA-owned bus turnarounds.
    - With the completion of camera upgrades at downtown locations, CTA is beginning work to upgrade and expand the camera network on the Orange, Green, and Pink Lines.

Bus Improvements

- **Electric Buses:** The delivery of the 1st pilot bus is scheduled for early May 2019, with final delivery of the base order scheduled for Q2 of 2020.
- **Bus Slow Zones:** Implement a $4.5 million of bus "slow zone" improvements to reduce pinch points, primarily on Chicago Avenue (#66), 79th Street (#79), Western Avenue (#49), and Wacker Drive (multiple routes).
- CTA plans to release the findings of Halsted Bus-Bike Lane pilot.
- **Bus Vision 2020:** CTA is going through an initiative to take a blank-slate look at the current service, assess current market demand and travel patterns, compare those to the potential service plan, and assess the future of bus service in Chicago for today and tomorrow. Changing demographic conditions, differences in origin and destination pairs, and new climate and mobility challenges all call for a fresh examination of what CTA provides and should provide. Ridership losses are a part of the picture, but

the study of what the Chicago region truly needs is also a key. Equity is always the first principal for any CTA service planning, and consideration of impacts on minority and low-income populations are of prime importance. As always, a robust public education process will be implemented well in advance of any consideration of service changes.

Railcar Improvements

- **7000 Series –** CTA expects construction of the first of ten prototype cars to begin in late April 2019 at the newly constructed CRRC facility at 135th and Torrence with all ten to be complete by December 2019.
- **5000 Series –** In January 2019, CTA began the first phase of the 5000-series railcar fleet overhaul that will improve railcar reliability by replacing the 3-phase cables that carry power to the railcar motor with higher capacity cables. Phase one of this overhaul will take up to 20 months to complete the work on all 714 5000-series cars.
- **2600 Series -** In January 2019, CTA began the overhaul of 90 2600 series Blue Line cars. These cars will receive traction motor overhauls in an effort to further reduce Blue Line delays.

System-Wide Customer Improvements

- CTA continues to improve the Ventra App, which has more than 3.69 million downloads from CTA, Metra, and Pace customers. CTA is working to finalize the incorporation of Divvy bike share in the Ventra App and will feature a link to Divvy in the trip planning feature when the app relaunches in early 2019. By the end of 2019, customers will be able to use their Ventra transit account to rent a Divvy bike.

CHICAGO HOUSING AUTHORITY

CENTRAL PURPOSE

Chicago Housing Authority (CHA) is the primary municipal agency responsible for providing housing assistance to low-income families and individuals in Chicago, including the elderly, veterans and those in need of supportive housing. CHA serves more than 63,000 low-income households and more than 135,000 individual residents through the Public Housing, Housing Choice Voucher and Project-Based Voucher programs with housing options in every community area of Chicago. CHA has a budget of over $1 billion with 98 percent of the funding coming from the U.S. Department of Housing and Urban Development (HUD). CHA is the second largest housing authority in the country and the largest owner of rental housing in Chicago.

In 2000, CHA was designated as a Moving to Work (MTW) Agency by HUD and this designation has been extended through 2028. Participation in the MTW program gives CHA funding and operational flexibility to create innovative programs designed to expand housing options for residents and provide residents with opportunities to grow and achieve while promoting efficiency and cost savings in CHA's operations. CHA currently administers 27 MTW activities designed to meet these objectives.

SERVICES AND PROGRAMS

- **Public Housing:** CHA owns and manages more than 20,000 housing units.
- **Housing Choice Voucher:** CHA administers more than 41,000 Housing Choice Vouchers that provide residents with a subsidy based on family size and income that allows them to choose a private rental unit in the community of their choice.
- **Project-Based Vouchers:** CHA administers 3,900 Project-Based Vouchers that provide long-term subsidies for units in privately-owned rental properties, including 1,200 units of supportive housing.
- **Rental Assistance Demonstration:** In October 2013, CHA submitted a portfolio application to HUD to utilize the Rental Assistance Demonstration (RAD) program to provide a more consistent budgeting platform to support the long-term operation and affordability of CHA public housing units, electing to transition more than 10,000 Public Housing units to the Project-Based Voucher (PBV) program. In June 2015, CHA received a RAD award for its portfolio application. Since then, CHA has closed multiple transactions with more than 5,000 units converted to RAD PBV to date. CHA will continue to move forward with RAD PBV conversions for the entire portfolio application in FY2019 and FY2020.
- **Resident Services:** Because of CHA's status as an MTW agency, CHA has been able to develop a variety of resident services programs to support resident self-sufficiency, including the Choose to Own Homeownership Program; the Family Self-Sufficiency program; Family Centered Coaching for public housing families; college scholarships; job training; educational and recreational activities for youth; and care coordination and activities for senior residents.
- **Capital Construction:** CHA is committed to ensuring that its housing stock is maintained to the highest standards. Since 2011, CHA has spent $563 million on capital investments at its properties, including major rehabilitation work at CHA's senior and scattered site properties.
- **Development:** CHA continues to identify new opportunities to preserve and create housing for low-income families in diverse communities across Chicago. In addition to pursuing development at major public housing sites such as Cabrini, Horner, Ickes, Lathrop LeClaire and ABLA/Roosevelt Square, CHA has also invested in development in communities that lack significant affordable housing options such as West Ridge, Logan Square, Ravenswood, Humboldt Park and Rogers Park and Old Irving Park.

ACCOMPLISHMENTS

Chicago's legacy and reputation as one of the world's most livable cities is rooted in a tradition of diverse neighborhoods and a strong housing stock. Affordable housing is critical to this legacy, and the Chicago Housing Authority plays a vital role in providing housing opportunity across the city. From new housing for seniors, veterans and families to rehabbed apartments across Chicago, CHA is building stronger communities and a better foundation for the future of all Chicagoans. CHA's partnerships with other city agencies and stakeholders have enabled new ways to create housing, amenities and economic opportunities that make a lasting impact on our neighborhoods and city.

Gautreaux Settlement: Ending 53 Years of Federal Court Oversight

- In January 2019, U.S. District Court Judge Marvin Aspen signed the order that settled the landmark 53-year-old Gautreaux case, ending five decades of federal court oversight at CHA. The agreement reached by CHA and BPI—attorneys for the plaintiffs—creates a detailed road map for CHA to complete its Gautreaux obligations, which have required the agency to offset the impacts of racial segregation caused by its historic building and tenant assignment practices, by July 31, 2024. Under terms of the settlement, CHA agrees to:
    - Abide by a detailed schedule for planning and construction of its "Plan for Transformation" for mixed- income communities currently underway or planned.
    - Develop all housing for families in non-mixed income communities in opportunity areas until at least 50 percent of all non-mixed-income family units are in opportunity areas.
    - Strengthen its voucher program to better enable families to live in opportunity areas, if they choose to do so.
    - Create early learning childhood development programs at four public housing complexes, replicating a program currently in place at the Altgeld Gardens.
- The settlement was achieved because of CHA's aggressive efforts to address past discrimination by building mixed-income housing on seven formerly isolated CHA sites; building, co-developing and acquiring housing throughout Chicago and working to expand the acceptance of Housing Choice Vouchers throughout the city.

Housing Unit Delivery: Leveraging Public Resources to Yield Private Investment

- CHA maintains its commitment to meeting the goal of delivering 25,000 new or renovated housing units as described in the Plan for Transformation (PFT) and, in the process, providing the city with more affordable housing than was available when the PFT began in 2000. To date, 24,216 — 97 percent — of the units have been delivered. An additional 1,068 units are in progress and scheduled for delivery in 2019, which will bring CHA's total unit delivery to more than 25,000.
- Since 2011, CHA has delivered 1,030 new housing units for CHA residents. Further, CHA's investment was leveraged to create an additional 937 affordable and 534 market rate units, for a total of 2,501 housing units made available as a result of CHA's investment.
- New mixed-income housing at seven redeveloped CHA public housing sites, including Lathrop, Cabrini, Horner, Ida B. Wells, Stateway Gardens and Robert Taylor has stimulated unprecedented economic development and renewal throughout those communities, resulting in jobs and services that create sustainable neighborhoods.
- By partnering with private developers and other government agencies to expand housing opportunities, CHA has investment in in 76 of the city's 77 community areas, from Rogers Park to Logan Square and Pilsen.

Innovative Development and Design

- Co-located housing and Chicago Public Library branches together under one roof in three communities have ushered in a new era of innovation and design excellence:
    - *Independence Library and Apartments*, 4022 N. Elston, Ward 45 in the Irving Park community provides 44 senior units, 30 of which are for seniors from the CHA waiting list plus 14 affordable units.
    - *Northtown Library and Apartments*, 6800 N. Western, Ward 50 in the West Ridge community provides 44 senior housing units, 30 of which are for seniors from the CHA waiting list plus 14 affordable units.

- *Little Italy Branch Library and Taylor Street Apartments,* 1342 W. Taylor St., Ward 28 in the Little Italy community provides a total of 73 family units, with 37 for families from the CHA waiting list, 29 affordable units and seven market-rate units.

The libraries opened in January, with the housing units ready for occupancy in April and May.

Support for Rental Housing: Strong, Stable Neighborhoods

- CHA is an economic engine helping to drive a strong rental market in Chicago. Each year, CHA sends approximately $500 million into Chicago's rental market by providing payments to 14,000 landlords in the Housing Choice Voucher (HCV) Program. This not only helps low-income renters find housing of their choice in every one of Chicago's 77 community areas, but keeps buildings occupied and neighborhoods strong and stable.

Support for Veterans and Ending Homelessness

- CHA is on the leadership committee for the City's Ending Veteran's Homelessness Initiative and the Mayor's Interagency Homelessness Task Force.
- Working with advocacy groups, CHA has created 306 supportive housing units that provide housing assistance for veterans, including 81 VASH units that assist chronically homeless veterans in partnership with the US Department of Veteran's Affairs. An additional 75 Veterans Affairs Support and Housing (VASH) units are under contract to begin construction with units to be delivered in 2020. In addition to VASH, CHA has supported 450 additional veterans with housing vouchers.
- CHA remains a strong partner in the City's Single Occupancy SRO Preservation Initiative that helps to restore formerly dilapidated SROs into quality affordable housing. CHA has invested 241 project-based vouchers in newly redeveloped SRO buildings with an additional 256 units approved by the CHA Board of Commissioners to be delivered in 2019 and 2020, helping to preserve housing for some of the city's most vulnerable residents.
- In total, CHA subsidizes 1,200 supportive housing units for Chicago's most vulnerable populations including the homeless, disabled, chronically mentally ill, and those living with HIV/AIDS.

CHA's Property Portfolio

- Since 2011, CHA has invested more than $800 million in capital projects at its properties to upgrade and modernize thousands of units across CHA's portfolio, including updated HVAC, life-safety systems, elevators and more. From senior properties across the city to fully rehabbed family units, the result has been improved conditions for residents.

Workforce Programs and Jobs

- CHA's investment in workforce and related programs has helped residents find employment opportunities and, most importantly, ***stay*** employed. CHA households are achieving higher income and employment levels than ever before.
  - 63% of CHA's public housing work able residents are employed, on par with Illinois' labor participation rate.
  - At the end of 2018, the average annual wages earned by CHA residents was almost $22,000, up 5% over 2017, with 95% of job placements in high-demand industries.
- The Section 3 Field Office, established in 2017, now serves as the blueprint for the way public housing Section 3 programs are managed throughout the nation. It provides training, employment and economic opportunities to low-income businesses, helps resident-owned businesses gain access to contracting opportunities and offers supports to Section 3 residents and businesses. In 2018, CHA provided $127 million in contracts to these small business owners, offering them greater access to economic opportunity.

Support for Education

- More than 7,500 CHA residents are enrolled in 200 colleges and universities in 32 states across the country.
- The successful and growing Partners in Education program with City Colleges of Chicago has resulted in 1,227 CHA residents obtaining degrees at City Colleges.

- Since 2013, CHA's scholarship program has awarded more than $1.2 million to CHA residents, helping them to attend and stay in college

Support for Community Assets

CHA supports investments to help every Chicago community become a community of choice:

- *XS Tennis*, a 112,000-square-foot facility at 54th and State in Washington Park connects more than 5,000 students to the sport of tennis and features 10 courts, a fitness center, a running track and classrooms to support recreational and educational opportunities for area residents. (Completed in 2017)
- *U.S. Bank Pullman Community Center*, located at 10355 S. Woodlawn Ave., is the region's largest indoor sports and education facility featuring three indoor turf playing fields for baseball, soccer, football and lacrosse and three hardwood courts for volleyball and basketball. CHA's $2 million investment will ensure access to the center for CHA residents from several Far South Side family developments. (Completed in 2018)
- *Williams Park Fieldhouse*, a 10,000-square-foot facility under construction in the heart of Dearborn Homes in Bronzeville features a half-court gym and multi-purpose rooms for art, education, performances, meetings and exercise. Funded by CHA, Chicago Park District and City of Chicago.
- *Altgeld Gardens Branch Library and Gautreaux Child Care Center* which will bring a new library to this community as part of CHA's larger effort to invest in Altgeld. In 2017, CHA completed the modernization and gut rehab of 218 units in 25 buildings at Altgeld.
- A mixed-income apartment building in Rogers Park adjacent to a CHA senior property will bring a neighborhood amenity (including a Target) to residents in the building and beyond, demonstrating how CHA's investment can leverage other assets.

STAFFING AND UNION REPRESENTATION

of FTE's
650

UNION REPRESENTATION

- IUOE Local 399
- SEIU Local 73

BUDGET

CHA FY2019 Proposed Budget ($ in millions)	
SOURCES	**2019 PROPOSED BUDGET**
Housing Choice Voucher	575
Operating Subsidy	119
Capital Grant	0
Third Party Financing	234
Dwelling Rent	61
RAD	61
Other Funding	54
TOTAL SOURCES	**$1,104**
USES	

Housing Choice Voucher	531
Property Office	207
Central Office	68
Resident Services	47
Debt Services	21
TOTAL OPERATIONS & ADMINISTRATION	874
Capital	230
TOTAL USES	**$1,104**

GRANTS

Grant orProgram	Source	Date Awarded	Expiration Date	Grant Amount
Jobs Plus Program	HUD	4/1/2015	9/30/2019	$3,000,000
SOAR Program (Students + Opportunities + Achievements = Results)	HUD	4/14/2017	9/30/2019	$452,000
Family Self-Sufficiency Program	HUD	2/18/2019	2/18/2020	$819,136
ROSS-Victim Assistance	HUD	3/18/2019	3/17/2022	$717,750
Mainstream Voucher Program	HUD	September 2018	N/A	$789,114
Family Unification Program (Vouchers)	HUD	November 2018	N/A	$966,042
Capital Fund Program (CFP)	HUD	5/22/2018	5/28/2022	$71,033,459

KEY AGREEMENTS

Partner/Organization	Service/Good Provided	Date Entered	Expiration Date
IGA with City of Chicago Department of Family & Support Services	Support services for CHA families in the areas of early childhood development, out-of- school time for youth, senior citizen support, family programming and homelessness prevention. ($3,164,000/total)	1/1/2019	12/31/2020
IGA with Chicago Park District	Reduced program fees for CHA youth for year- round voucher programs (NTE $550,000 total)	1/1/2019	12/31/2019
IGA with City of Chicago Mayor's Office for People with Disabilities	Administration of CHA's Accessibility Modification Fund ($92,000/year)	1/1/2019	12/31/2023

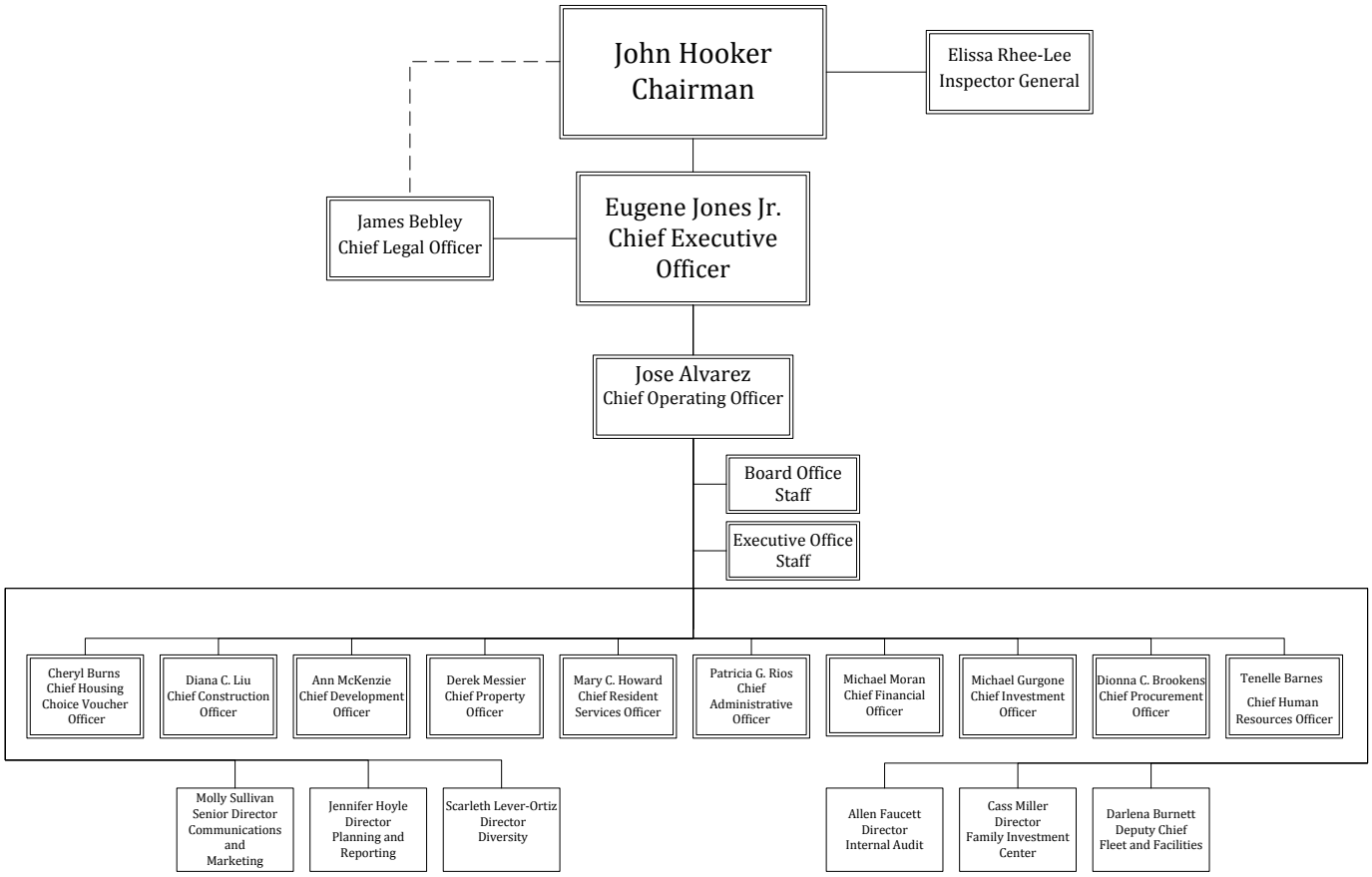
IGA with Chicago Police Department	Supplemental Police Services (NTE $8 million/year)	1/1/2019	12/31/2020
IGA with City Colleges of Chicago	Education and Training Programs for CHA Residents ($1.2 million/year)	1/1/2018	12/31/2022
IGA with City of Chicago Department of Fleet and Facility Management	Review of CHA Projects Requiring Environmental Review Under the National Environmental Policy Act ($5,322,500/total)	7/1/2015	7/31/2020

MAJOR CONTRACTS

Vendor	PO/Contract Number	Service/Good Provided	Contract Amount	Date Entered	Expiration Date
Resident Services	11524-11530	FamilyWorks	$14,500,000	1/1/2019	12/31/2019
Centers for New Horizons		Family-centered coaching for public housing residents; administration of CHA's SYEP Program; oversight of digital resource centers			
Employment & Employer Services					
Heartland Human Care Services					
Holsten Human Capital					
Metropolitan Family Services					
Near West Side CDC					
UCAN					
HCV		HCV Administration	$128,815,437	10/1/2018	09/20/23
Nan McKay & Associates		PH & HCV Inspections; HCV Inspections Call Center; HCV Call Center			
CVR Associates		HCV Owner Services;			

Communications, Workshops & Events				
Property Habitat Company Woodlawn Community Development Corporation East Lake Management Group McCormack Baron Ragan Management Services	11650 11651 11653 11656 11661 11663 11664 11665	Private Property Management Services	3 yr base $29,345,976 2 yr option $19,285,925	3 yr base--Regions 1&2 Senior: 10/5/15-9/30/18 Family, Scattered Sites, Mixed-Income: 11/2/15- 9/30/18 3 yr base--Regions 3,4&5 Senior: 10/5/15-11/4/18 Family, Scattered Sites, Mixed-Income: 11/2/15-11/5/18 2 yr option--Regions 1&2 10/1/18-10/4/20 2 yr option--Regions 3,4&5 11/5/18-11/1/20

ORGANIZATIONAL CHART AND BOARD



BOARD OF COMMISSIONERS

Commissioner	City Council Approval	Term Expiration
John T. Hooker (Chairman)	9/24/15	At Will of Mayor
Matthew Brewer	9/14/16	7/7/21
Craig Chico (Vice Chair)	11/18/15	7/7/20
Dr. Mildred Harris	11/18/15	7/7/20
Meghan Harte	6/27/18	7/7/23
James Matanky	6/27/18	7/7/21
Cristina Matos	12/14/16	7/7/19
Debra Parker	6/27/18	7/7/19
Bill Thanoukos	6/27/18	7/7/22
Francine Washington	4/30/14	Upon Appointment of Successor*

**This position is filled by the CHA resident who serves as President of CHA's Central Advisory Council. The member serves until a new CAC President is elected.*

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Main Office	60 E. Van Buren	60605	312.742.8500	M-F, 8am-5pm
Section 3 Office	4859 S. Wabash (temporary location)	60615	312.542.8802	M-F, 8:30am-6pm
Charles A. Hayes Family Investment Center	4859 S. Wabash	60615	312.786.6986	M-F, 8am-5pm
HCV Satellite Office-West	1852 S. Albany	60623	312.935.2600	M-F, 8am-5pm
HCV Satellite Office-South	10 W. 35th St.	60616	312.935.2600	M-F, 8am-5pm

SIGNIFICANT DATES

Event	Date	Description
CHA Board Meeting	Tuesday, May 21, 2019	Bi-Monthly Meeting of CHA's Board of Commissioners
CHA Board Meeting	Tuesday, July 16, 2019	Bi-Monthly Meeting of CHA's Board of Commissioners
CHA Board Meeting	Tuesday, September 17, 2019	Bi-Monthly Meeting of CHA's Board of Commissioners
CHA Board Meeting	Tuesday, November 19, 2019	Bi-Monthly Meeting of CHA's Board of Commissioners

CAPITAL PROJECTS

Project Name	Description	Fund Source	2019 Fund Amount
Construction and Planning/ Pre-Development Activities for Various Mixed-Income/ Mixed- Finance Sites	45th & Cottage Grove; Concord at Sheridan, 6418 N. Sheridan; Ickes Phase 1A and 1B; Ravenswood Senior Living, 4501 N. Winchester; Oso Apartments; Sheffield Apartments; Wicker Park Apartments; Logan Square Transit-Oriented Development; Parkside III; Cabrini, Oak & Larrabee; Oakwood Shores IIB (TWO); 4630 S. Ashland; LeClaire Courts	MTW	$101 million
Planned Capital Maintenance at Various CHA Properties	Various Locations	MTW	$3 million
Elevator Modernization	Comprehensive overhaul of 150 elevators at 86 CHA properties.	MTW	$1.7 million

Altgeld Murray Homes	Construction of a new library, childcare and community space within the Altgeld Murray Homes community	MTW New Markets Tax Credit Proceeds	$14 million $ 9 million
Dearborn Homes	Sewer repairs and installation of new trash enclosures and lifts.	MTW	$5 million
Former Pope School	Architectural and engineering fees and other planned construction activities, upgrades and renovation at Pope School for use as administrative offices and affordable housing	MTW	$19 million
RAD Program Transitions	Construction activities, upgrades and repairs for senior buildings transitioning to the RAD Program.	MTW	$86.9 million

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance (Q4 2018)
Unit Delivery	New or renovated Public Housing units available for occupancy; Project-Based Voucher units under Housing Assistance Payments (HAP) contracts	Quarterly	25,000 new or renovated units	24,216 units delivered; 1,068 units in progress
Public Housing Occupancy	Vacant PH Units/Total PH Units	Quarterly	90% occupancy	89.3%
Housing Choice Voucher Utilization	Total Vouchers Leased/ Total Vouchers Available	Quarterly	90% utilization	89%
Section 3 Participation—Hiring Requirement		Quarterly	30% of new hires for CHA contracts	59.88%

Section 3 Participation—Contract Awards		Quarterly	Construction contracts: 10% of the total contract value All other contracts: 3% of the total contract value	68.09% Professional Services: 94.11% Private Property Management Professional Services: 100% Private Property Management Construction: 90.16%

MBE/WBE Participation		Quarterly	Construction $25,000-$200,000: 25% Construction $200,001-$500,000: 30% Construction $500,001-$1,000,000: 35% Construction $1,000,001+: 40% Professional Services/Supply and Delivery $25,000+: 20% Private Property Management $25,000+: 20%	67.3% 59.4% 61.4% 43.5% 41.7% 45.2%

ONGOING PROJECTS

4630 S. Ashland: In FY2018, CHA entered into a purchase and sale agreement for this property in the New City community area, subject to HUD approval, with plans to participate in the real estate transaction for a mixed-use development. This development is expected to deliver up to 80 new housing units, including up to 40 for CHA families.

Cabrini Green: A phase of the multi-phase mixed-finance housing at the former Cabrini Green site is scheduled to commence construction this summer. In addition, in FY2017, CHA awarded development teams for two sites under the Cabrini Green Development Zone Plan. CHA and its selected developers plan to obtain the necessary approvals to initiate construction on these parcels in FY2020.

Concord at Sheridan: Construction began in October 2017 on a new mixed-income, mixed-use development at 6418 N. Sheridan in Rogers Park, adjacent to the CHA senior property, Caroline Hedger Apartments. This Rental Assistance Demonstration (RAD) subsidized development includes approximately 30,000 square feet of first-floor retail, including a Target department store and 111 new housing units—65 for CHA and 46 market rate units. Of the 65 CHA units scheduled for delivery in FY2019, 4 will be fully accessible and 10 will be adaptable.

Martinez Apartments (aka Diversey Manor): In October 2017, the development team began construction on Martinez Apartments at 5525 W. Diversey Avenue in Belmont Cragin. This RAD PBV subsidized development will offer 98 new rental apartments—45 CHA units and 53 affordable units. Of the 45 CHA units, 3 will be fully accessible and 7 will be adaptable. The units are expected to be delivered in FY2019.

Harold Ickes Homes: CHA selected a development team to redevelop the former Ickes site as a mixed-income, mixed-use development, including a minimum of 200 units CHA family units as well as other residential, commercial, institutional, and recreational components. Phase I is expected to deliver approximately 200 total new rental apartments consisting of 68 CHA, 18 affordable and 114 market rate units. Of the 68 CHA units, 4 will be fully accessible and 10 will be adaptable.

Henry Horner Superblock: Redevelopment of the Horner Superblock is transforming the existing public housing property into a mixed-income development with 200 total rental units, including 95 RAD PBV subsidized units for public housing eligible families, 50 for affordable and 55 for market rate residents. The remaining 106 public housing units will be replaced through off-site acquisition or redevelopment.

Independence Apartments: This RAD-PBV subsidized development will create 44 new rental units for seniors, 30 CHA units and 14 affordable units. Of the 30 CHA units projected for delivery in FY2019, 2 will be fully accessible and 4 will be adaptable.

John Pennycuff Memorial Apartments: In December 2017, the development team closed on financing for John Pennycuff Memorial Apartments at 2037 N. Milwaukee Avenue. This RAD PBV subsidized development will create 88 new rental units, 47 CHA and 41 affordable, in the Logan Square community. Of the 47 CHA units projected for delivery in FY2019, 3 will be fully accessible and 8 will be adaptable.

Lakefront Properties Phase II For Sale: Lakefront's developer plans to initiate construction on the Sullivan Station for sale development as part of the Lakefront Properties Phase II redevelopment activities. The new homeownership units will be dispersed among the 12 new Phase II rental three- and six-flat structures located on the Lakefront Properties Phase II site.

Lathrop Homes Phase IB: Lathrop's developer plans to close and start construction in FY2019 on the second phase of Lathrop Homes redevelopment to provide approximately 217 total new housing units, including 77 CHA, 48 affordable and 92 market rate units. Occupancy for Phase I's new units began in fall 2018 and to date, 71 CHA units have been completed, with another 90 set for occupancy in April 2019. Market rate and affordable units are also currently leasing up.

Lawndale Complex/Ogden Courts: In FY2017, CHA selected a development team for the remaining undeveloped land formerly known as Lawndale Complex and Ogden Courts. In FY2019, the development team will advance plans for a new mixed-use, mixed-income development at the Lawndale Complex redevelopment site by commencing construction on a new commercial building.

LeClaire Courts: In FY2018, CHA issued an RFP for the LeClaire Court site seeking one or more developers to advance plans for a new mixed-use, mixed-income development at the former LeClaire Courts site. CHA contemplates multiple closings in FY2019 – FY2021.

Logan Square TOD Project: In FY2019, CHA plans to participate with the development team to close and start construction on a new mixed-income development at 2630 N. Emmett Street in Logan Square. This RAD PBV subsidized development will provide approximately 100 total new housing units, including 41 CHA and 59 affordable units. Of the 41 CHA units projected for delivery in FY2019, 2 will be fully accessible and 6 will be adaptable.

Northtown Apartments: This RAD-PBV subsidized senior development will create 44 new rental units, 30 CHA and 14 affordable. Of the 30 CHA units projected for delivery in FY2019, 2 will be fully accessible and 4 will be adaptable.

Oakwood Shores/Former Madden Wells – Phase IC For Sale: In FY2019, CHA plans to convey land for the Oakwood Shores Phase IC for sale development as part of Madden Park, Ida B. Wells, Darrow Homes revitalization activities. The new homeownership units will be dispersed across the Oakwood Shores revitalization site.

Oakwood Shores Phase 534 Pershing: CHA continues to work with the rental developer to close and commence construction on a new rental phase as the residential component of the Quad Communities Arts & Recreation Center development. This phase of development is part of the CHA revitalization effort at the former Ida B. Wells Homes, Darrow Homes, Wells Extension and Madden Park Homes sites. This phase will create approximately 60 new mixed-income housing units, including approximately 20 CHA units. Of the 20 CHA units, 2 will be fully accessible and 4 will be adaptable.

Ogden Commons: In FY2017, CHA awarded The Habitat Company LLC, Sinai Health System, and Cinespace Chicago Film Studios LLC the opportunity to redevelop vacant land on the former Ogden Courts East and Lawndale sites in tandem with adjacent developer-owned parcels and create a new development to be known as Ogden Commons, a mixed-use, mixed-income community on the site of these two former public housing developments. Office space will provide health resources for the community and assist a successful Cinespace incubator program for Chicago based independent film professionals. Future phases will include a pair of mixed-use buildings, in partnership with CHA, along Ogden Avenue with nearly 400 units of housing.

Oso Apartments: In FY2018, the development team closed and started construction on Oso Apartments, 3441 W. Montrose, in the Albany Park community. This RAD PBV subsidized development will create 50 new rental units, including 32 CHA and 18 affordable units. Of the 32 CHA units, 2 will be fully accessible and 5 will be adaptable.

Park Boulevard/Former Stateway Gardens: CHA plans to convey land for the next phase of Park Boulevard as part of Stateway Gardens revitalization activities and CHA's development partner plans to commence construction on new for-sale housing in FY2019. During the same time period, CHA plans to participate with the developer in a real estate transaction to create new rental housing units. Further, CHA is working with the City of Chicago on a plan to swap equal land in order to spur commercial and/or mixed-use development to further redevelopment goals for both the former Stateway Gardens and Robert Taylor sites.

Parkside of Old Town Phase III/Former Cabrini: In FY2018, CHA participated in a real estate transaction for Phase III at Parkside of Old Town, which is expected to provide a total of 190 mixed-income housing units including 54 public housing rental units, 44 affordable units and 92 market rate homeownership units. Phase III is the final phase of Parkside of Old Town, which is part of Cabrini North Extension replacement housing. Of the 54 CHA units, 3 will be fully accessible and 8 will be adaptable.

Robert Taylor Homes: In FY2019, CHA plans to dispose of land formerly part of the Robert Taylor Homes for a new development that may include mixed-use, commercial and/or other uses. Additionally, CHA plans to convey land for the Legends South for sale development as part of the Robert Taylor Homes revitalization activities. The new homeownership units will be dispersed across the Robert Taylor revitalization site.

Roosevelt Square/Former ABLA Homes: CHA completed master planning activities in FY2015 and adopted the FY2015 Roosevelt Square Framework Plan for the remaining undeveloped land at the former ABLA Homes site. CHA and its development partner, Related Midwest, plan to create 50 new for sale units contemplated as part of the HOPE VI Revitalization Program. The developer commenced construction on the Taylor Street Apartments mixed-use building in Q4 2017. Furthermore, CHA conveyed property to the National Public Housing Museum to create a new museum and to SOS Villages to develop a new community center.

Ravenswood Senior Living Apartments (FKA The Winchester): In FY2019, CHA's developer plans to close and start construction on Ravenswood Senior Living Apartments at 4501 N. Winchester. This RAD project-based voucher

subsidized development will create approximately 74 new CHA senior housing units. All units are projected for delivery in FY2019. Of the 74 CHA units, 4 will be fully accessible and 12 will be adaptable.

Taylor Street Apartments: This development will create 73 new rental units, including 37 CHA, 29 affordable and 7 market rate units. Of the 37 CHA units scheduled for delivery in FY2019, at least 2 will be fully accessible and 4 will be adaptable.

Washington Park 45th & Cottage Grove – Phase I: CHA's developer closed and started construction in FY2018 on the first phase at 45th & Cottage Grove (part of Washington Park). This development is expected to create approximately 84 new rental units, including 21 CHA, 38 affordable and 25 market rate units. Of the 21 CHA units, 2 will be fully accessible and 4 will be adaptable.

Westhaven Phase IID Rental/Former Henry Horner: CHA's developer plans to apply for Illinois Housing Development Authority (IHDA) low-income housing tax credits (LIHTCs) in FY2019. This development is expected to provide approximately 89 total new rental units, including 35 for public housing residents in fulfillment of the Henry Horner HOPE VI CHA unit delivery requirements.

CHICAGO PARK DISTRICT

CENTRAL PURPOSE AND KEY FACTS

As the green backdrop of the City, the Chicago Park District plays a prominent role in the Chicago experience. The Chicago Park District is one of the largest municipal park managers in the nation, owning more than 8,800 acres of green space and offering a vast array of facilities and amenities for all ages and interests, including parks, playgrounds, lakefront beaches, pools, cultural centers, fitness centers, golf courses, museums, and harbors to name a few.

Investments in parks and play are investments in communities, as they provide spaces for children to play, neighbors to gather and community bonds to form. Chicago's park system has expanded dramatically over the years to add thousands of new acres, millions of dollars in capital investment and thousands of events and program offerings. From basketball courts and artificial turf fields at neighborhood parks to transformational projects such as the 312 River Run and the Ford Calumet Environmental Center at Big Marsh Park, park capital improvements have the potential to touch the lives of all City residents and visitors, knitting the fabric of the city closer together.

SERVICES/PROGRAMS

- **Recreational and Cultural Offerings** – over 410,000 patrons enrolled in nearly 25,000 offerings of sports, recreational, cultural and environmental programs offered by the Chicago Park District in 2018. Programs are available for people of all ages, in neighborhood parks throughout the City of Chicago. The Park District operates over 250 distinct neighborhood field houses (community centers) throughout the City.
- **Land Management and Conservation** – More than 8,800 acres are managed across the City including 99 natural areas, 92 community gardens, 29 beaches across 26 miles of lakefront, and 7 golf courses.

ACCOMPLISHMENTS

- Through the "Chicago Plays!" playground initiative and new park development, we rebuilt 365 playgrounds and assured that almost every child is within a 10-minute walk of a park or open space.
- Winner of the National Recreation and Parks Association Gold Medal for Excellence
- Accredited by the National Commission for Accreditation of Park and Recreation Agencies for excellence in operation and service
- Accredited by the Illinois Association of Park Districts & the Illinois Park and Recreation Association for providing excellent and quality service
- Record program enrollment in 2018 of more than 826,000 participants enrollments (410,000 direct and 416,000 indirect partner enrollment)
- More teens directly employed during the summer than by any other organization in Illinois
- Developed 1,850 acres of natural areas to build up health of people, plants and animals
- Completed transformative urban infrastructure projects: the 606, separation of the Lakefront Trail, Maggie Daley Park, Ellis Arts and Recreation Center
- Undergoing construction of transformative urban infrastructure projects: Gately Track and Field, South Lakefront Framework Plan, Big Marsh Ford Calumet Environmental Center

POSITIONS

of FTE's
3,591

BUDGET

Operations Budget

Fund	Amount
Property Tax	$274,115,370
Managed Assets	$85,135,760
Personal Property Replacement Tax	$39,400,000
Park Fees	$33,319,530
Other Resources	$16,147,461
TIF Distribution	$9,179,500
Grants	$5,000,000
Total	**$462,297,621**

CAPITAL BUDGET

Fund	Amount	Term	Note
General Obligation Bond	$30,000,000-$35,000,000	Annually	Restricted to capital projects
SRA Levy/Bond	$TBD	Potential new	Restricted to ADA projects
Grants and Donations	$30,000,000-$35,000,000	Annually	Federal, State, Local, Private funding identified to capital projects
Harbor Bond	$8,000,000	Issued 2019	Restricted to harbor improvements

GRANTS

Grant or Program	Source	Date Awarded	Expiration Date	Grant Amount
Water Resources Development Act (WRDA) Section 902	Federal	Shoreline protection partnership with USACE, CDOT (LSD) and Parks; local match funding required for future projects		
USDA Summer Food Program (summer camp)	Federal	Annual		~$2M annually
Department of Commerce and Economic Opportunity – Park Capital Projects	State	Various	Various	$23M remains suspended and no new awards since 2015, including $9M suspended for Gately Track. Source has historically been a significant source for park projects.
Open Space Land Acquisition and Development (OSLAD)	State IDNR	Various	Various	Dedicated state grant funding is a significant source for capital park projects. ~$2M annually
Park and Recreation Facility Construction (PARC)	State IDNR	Various	Various	$26M approved to date to restore programming facilities, often historic.
Tax Increment Financing	City	Various	Various	TIF funding is a significant source for capital park projects

After School Matters (ASM)	Private			$18M from ASM toward construction of Gately Track with separate ASM building wing
Ken Griffin	Private			Recent $15M donation to Lakefront Trail Separation ($12M) and Soccer MiniPitch Program ($3M)
Exelon	Private			Recent $9M donation to Gately ($3M) and Addams ($6M)
Andrea and James Gordon	Private			~9M in donation to theater programming in parks over 10 years

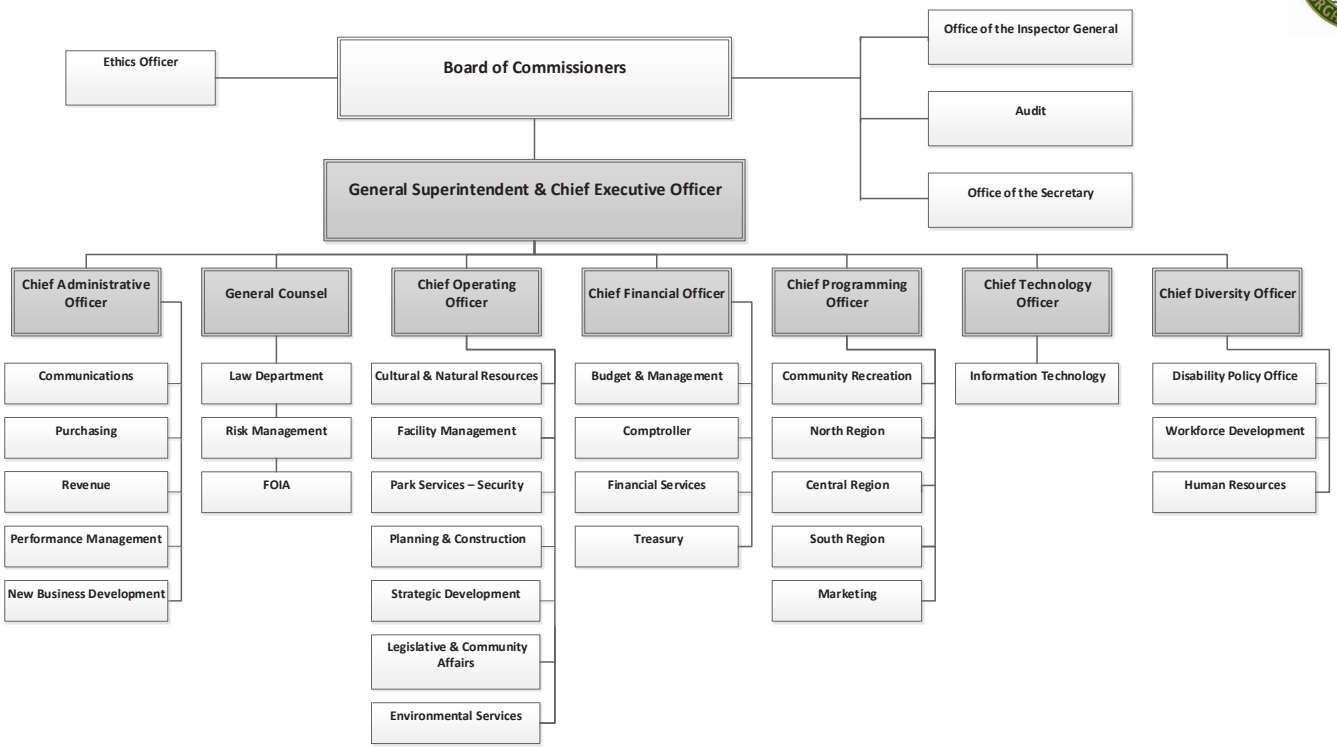
KEY AGREEMENTS

Partner / Organization	Service / Good Provided	Date Entered	Expiration Date
CPS	Overall IGA for use of land and services	Ongoing	Ongoing
CHA	Funds for CHA residents to attend programs at subsidized rates	Ongoing	Ongoing

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
C3 Presents LLC		Lollapalooza		3/27/2012	12/31/2021
Chicago Bears Operating Agreement		Operating at Soldier Field		8/1/2001	12/31/2033
SMG		Management of Soldier Field		4/1/2013	4/1/2023
Park Concession Management		Management of Concessions		10/18/2018	10/17/2019
Live Nation		Management of Northerly Island Concert Venue		6/1/2013	12/31/2022
Flood Brothers		Waste collection, disposal, and recycling services districtwide		2/21/2019	8/21/2020
Standard Parking		Management and operation of surface parking lots and pay and display		10/8/2015	10/8/2025
Billy Casper Golf		Maintenance, Management, and Operation of Golf Facilities		1/1/2009	1/1/2024
Westrec Marina Management		Management and Operation of Harbors		4/9/2015	4/9/2025

ORGANIZATIONAL CHART



Board of Commissioners
Avis LaVelle, President
David A. Helfand, Vice President
Donald J. Edwards
Tim King
Martin Laird Koldyke
Ashley Hemplhill Netzky

https://www.chicagoparkdistrict.com/about-us/departments/board-of-commissioners/meet-board-commissioners

FACILITY LOCATIONS

Hours vary park to park and season to season.

Park	Building Type	Street Address	Zip	Building Name
Administration Building	Office	541 N Fairbanks	60611	Administration Building
Abbott (Robert)	Fieldhouse	31 E 95th St	60628	Abbott Park Fieldhouse
Abbott (Robert)	Fieldhouse		60628	Abbott Park Satellite Senior Ctr.
Ada (Sawyer Garrett)	Fieldhouse	11250 S Ada St	60643	Ada Park Fieldhouse
Adams (George & Adele)	Fieldhouse	1910 N Kenmore Ave	60614	Adams Park Fieldhouse
Altgeld (John)	Fieldhouse	515 S Washtenaw Ave	60612	Altgeld Park Fieldhouse
Amundsen (Roald)	Fieldhouse	6200 W Bloomingdale Ave	60639	Amundsen Park Fieldhouse
Anderson (Louis)	Fieldhouse	3734 S Prairie Ave	60653	Recreation Building
Archer (William Beatty)	Fieldhouse	4901 S Kilbourn Ave	60632	Archer Park Fieldhouse
Armour (Philip) Square	Fieldhouse	3309 S Shields Ave	60616	Armour Square Fieldhouse
Athletic Field	Fieldhouse	3623 N Central Park Ave	60618	Athletic Field Park Fieldhouse
Athletic Field	Fieldhouse	3546 W Addison St	60618	Ceramics Building
Augusta (Carpenter)	Fieldhouse	4431 W Augusta Blvd	60651	Augusta Park Fieldhouse
Austin Town Hall	Fieldhouse	5610 W Lake St	60644	Austin Town Hall
Avalon	Fieldhouse	1215 E 83rd St	60619	Avalon Park Fieldhouse
Avondale	Fieldhouse	3516 W School St	60618	Avondale Park Fieldhouse
Back Of The Yards	Fieldhouse	1300 W 49Th Pl	60609	Back Of The Yards Park Fieldhouse
Barrett (John)	Fieldhouse	2008 W Cermak Rd	60608	Barrett Park Fieldhouse
Bell (George,Jr.)	Fieldhouse	3005 N Newcastle Ave	60634	Bell Park Fieldhouse
Berger (Albert)	Fieldhouse	6219 N Sheridan Rd	60660	Cultural Center Annex
Bessemer (Henry)	Fieldhouse	8930 S Muskegon Ave	60617	Bessemer Park Fieldhouse
Beverly	Fieldhouse	2460 W 102nd	60655	Beverly Park Fieldhouse
Blackhawk	Fieldhouse	2318 N Lavergne Ave	60639	Blackhawk Park Fieldhouse
Bogan (William)	Fieldhouse	8101 S Pulaski Rd	60652	Bogan Park Fieldhouse
Bosley (William)	Fieldhouse	3044 S Bonfield St	60608	Bosley Park Fieldhouse
Bradley (Josephine)	Fieldhouse	9727 S Yates Ave	60617	Bradley Park Fieldhouse
Brainerd	Fieldhouse	1246 W 92nd St	60620	Brainerd Park Fieldhouse
Brands	Fieldhouse	3285 N Elston Ave	60618	Brands Park Fieldhouse
Broadway Armory	Fieldhouse	5917 N Broadway	60660	Broadway Armory
Brooks (Oscar)	Fieldhouse	7100 N Harlem Ave	60631	Brooks Park Fieldhouse
Burnham (Daniel)	Fieldhouse		60616	31st Street Beach House
Burnham (Daniel)	Fieldhouse		60616	41st Street Beach House
California	Fieldhouse	3801 N California Ave	60618	Mcfetridge Sports Center

Calumet	Fieldhouse	9801 S Avenue G	60617	Calumet Beach House
Calumet	Fieldhouse	9801 S Avenue G	60617	Calumet Patk Fieldhouse
Carver (George Washington)	Fieldhouse	939 E 132nd	60628	Carver Park Fieldhouse
Chase (Salmon)	Fieldhouse	4725 N Ashland Ave	60640	Chase Park Fieldhouse
Chicago Women's Park And Gardens	Fieldhouse	1801 S Indiana Ave	60601	Chicago Women's Fieldhouse
Chippewa	Fieldhouse	6758 N Sacramento Ave	60645	Chippewa Park Fieldhouse
Chopin (Frederic)	Fieldhouse	3420 N Long Ave	60641	Chopin Park Fieldhouse
Clarendon Comm. Ctr.	Fieldhouse	4501 N Clarendon Ave	60640	Clarendon Community Center
Clark (John)	Fieldhouse	4615 W Jackson Blvd	60644	Clark Park Fieldhouse
Clark (Richard)	Fieldhouse	3400 N Rockwell	60618	Clark Park Boathouse
Cole (Nat King)	Fieldhouse	8500 S Dr Martin Luther King Jr Dr	60619	Cole Park Fieldhouse
Columbus (Christopher)	Fieldhouse	500 S Central Ave	60644	Columbus Park Fieldhouse
Commercial Club Pgd. of Chicago	Fieldhouse	1845 W Rice St	60622	Commercial Club Fieldhouse
Cooper (Jack)	Fieldhouse	1332 W 117Th St	60643	Cooper Park Fieldhouse
Cornell (Paul) Square	Fieldhouse	5000 S Wood St	60609	Cornell Square Fieldhouse
Cragin	Fieldhouse	2611 N Lockwood Ave	60639	Cragin Park Fieldhouse
Davis (Nathan) Square	Fieldhouse	1653 W 44Th St	60608	Davis Square Fieldhouse
Dawes (Charles)	Fieldhouse	8040 S Damen Ave	60620	Dawes Park Fieldhouse
Donovan (George)	Fieldhouse	3620 S Lituanica Ave	60609	Donovan Park Fieldhouse
Douglas (Stephen)	Fieldhouse	1401 S Sacramento Dr	60623	Douglas Park Fieldhouse
Dunham (Robert)	Fieldhouse	4630 N Melvina Ave	60630	Dunham Park Fieldhouse
Dvorak (Anton)	Fieldhouse	1119 W Cullerton St	60608	Dvorak Park Fieldhouse
Eleanor	Fieldhouse	2828 S Eleanor	60608	Eleanor Boathouse
Eckhart (Bernard)	Fieldhouse	1330 W Chicago Ave	60642	Eckhart Park Fieldhouse
Edison (Thomas Alva)	Fieldhouse	6755 N Northwest Hwy	60631	Edison Park Fieldhouse
Ellis (Samuel)	Fieldhouse	3520 S Cottage Grove	60653	Arts & Recreation Center at Ellis Park
Emmerson (Louis)	Fieldhouse	1820 W Granville	60660	Emmerson Park Fieldhouse
Euclid	Fieldhouse	9800 S Parnell Ave	60628	Euclid Park Fieldhouse
Fernwood	Fieldhouse	10436 S Wallace St	60628	Fernwood Park Fieldhouse
Field (Eugene)	Fieldhouse	5100 N Ridgeway	60625	Field Park Fieldhouse
Fosco (Peter)	Fieldhouse	1312 S Racine Ave	60608	Fosco Park Fieldhouse
Foster (J. Frank)	Fieldhouse	8300 S Loomis Blvd	60620	Foster Park Fieldhouse
Franklin (Benjamin)	Fieldhouse	1449 S Kolin Ave	60651	Franklin Park Fieldhouse
Fuller (Melville)	Fieldhouse	331 W 45th St	60609	Fuller Park Fieldhouse
Gage (George)	Fieldhouse	2411 W 55th St	60629	Gage Park Fieldhouse
Galewood	Fieldhouse	5737 W Bloomingdale Ave	60639	Lakewood Park Recreation Building

Garfield (James)	Fieldhouse	100 N Central Park Dr	60624	Golden Dome Fieldhouse
Gill (Joseph)	Fieldhouse	825 W Sheridan Rd	60613	Gill Park Fieldhouse
Gladstone (William)	Fieldhouse	5421 N Menard Ave	60630	Gladstone Park Fieldhouse
Gompers (Samuel)	Fieldhouse	4222 W Foster Ave	60630	Gompers Park Fieldhouse
Grand Crossing	Fieldhouse	7655 S Ingleside Ave	60619	Grand Crossing Fieldhouse
Grant (Ulysses)	Fieldhouse	337 E Randolph St	60601	Maggie Daley Park
Graver (Philip)	Fieldhouse	1500 W 102nd Pl	60643	Graver Park Fieldhouse
Green Briar	Fieldhouse	2650 W Peterson Ave	60659	Green Briar Park Fieldhouse
Gross (Theodore)	Fieldhouse	2708 W Lawrence Ave	60625	Gross Park Fieldhouse
Haas (Joseph)	Fieldhouse	2402 N Washtenaw Ave	60647	Haas Park Fieldhouse
Hale (Nathan)	Fieldhouse	6140 S Melvina Ave	60638	Hale Park Fieldhouse
Hamilton (Alexander)	Fieldhouse	513 W 72nd St	60621	Hamilton Park Fieldhouse
Hamlin (Hannibal)	Fieldhouse	3035 N Hoyne Ave	60618	Hamlin Park Fieldhouse
Harris (Harriet)	Fieldhouse	6200 S Drexel Ave	60637	Harris Park Fieldhouse
Harrison (Carter)	Fieldhouse	1824 S Wood St	60608	Harrison Park Fieldhouse
Hayes (Francis)	Fieldhouse	2936 W 85th St	60652	Hayes Park Fieldhouse
Hermitage	Fieldhouse	5839 S Wood St	60636	Hermitage Park Fieldhouse
Hermosa	Fieldhouse	2240 N Kilbourn Ave	60639	Hermosa Park Fieldhouse
Hiawatha	Fieldhouse	8029 W Forest Preserve Ave	60634	Hiawatha Park Fieldhouse
Hollywood	Fieldhouse	3312 W Thorndale Ave	60630	Hollywood Park Fieldhouse
Holstein	Fieldhouse	2200 N Oakley Ave	60647	Holstein Park Fieldhouse
Horner (Henry)	Fieldhouse	2741 W Montrose Ave	60618	Horner Park Fieldhouse
Hoyne (Thomas)	Fieldhouse	3417 S Hamilton Ave	60608	Hoyne Park Fieldhouse
Humboldt (Alexander Von)	Fieldhouse	1400 N Humboldt Dr	60622	Humboldt Park Field House
Independence	Fieldhouse	3945 N Springfield Ave	60618	Independence Park Fieldhouse
Indian Boundary	Fieldhouse	2500 W Lunt Ave	60645	Indian Boundary Fieldhouse
Indian Road	Fieldhouse	6010 W Matson Ave	60646	Indian Road Park Fieldhouse
Jackson (Andrew)	Fieldhouse		60637	57Th Street Beach House
Jackson (Andrew)	Fieldhouse	6300 S Lake Shore Dr	60637	63Rd Street Bathing Pavilion
Jackson (Andrew)	Fieldhouse	6401 S Stony Island Ave	60637	Jackson Park Fieldhouse
Jefferson (Thomas) Meml.	Fieldhouse	4822 N Long Ave	60630	Jefferson Park Fieldhouse
Jensen (Christ)	Fieldhouse	4600 N Lawndale Ave	60625	Haugan Middle School
Kedvale	Fieldhouse	4134 W Hirsch St	60651	Kedvale Park Fieldhouse
Kelly (Edward)	Fieldhouse	2724 S Fairfield Ave	60632	Kelly Park Fieldhouse
Kelvyn (William)	Fieldhouse	4438 W Wrightwood Ave	60639	Kelvyn Park Fieldhouse
Kennedy (Dennis)	Fieldhouse	11320 S Western Ave	60655	Kennedy Park Fieldhouse
Kennicott (Jonathan)	Fieldhouse	4434 S Lake Park Ave	60653	Kennicott Park Fieldhouse
Kensington	Fieldhouse	315 E 118th St	60628	Kensington Park Fieldhouse
Ken-Well	Fieldhouse	2941 N Kenosha Ave	60641	Ken-Well Park Fieldhouse

Kenwood Comm.	Fieldhouse	1330 E 50th St	60615	Kenwood Park Fieldhouse
Kilbourn	Fieldhouse	3501 N Kilbourn Ave	60641	Kilbourn Park Fieldhouse
King (Martin Luther, Jr.)	Fieldhouse	7600 S Racine Ave	60620	King Family Entertainment Center
Kosciuszko (Thadeuz)	Fieldhouse	2732 N Avers Ave	60647	Kosciuszko Park Fieldhouse
La Follette (Robert)	Fieldhouse	1333 N Laramie Ave	60651	La Follette Park Fieldhouse
Lake Shore	Fieldhouse	808 N Lake Shore Dr	60611	Lake Shore Park Fieldhouse
Lawler (Michael)	Fieldhouse	5210 W 64th St	60638	Lawler Park Fieldhouse
Le Claire Courts - Hearst Comm. Ctr.	Fieldhouse	5120 W 44th St	60638	Leclaire-Hearst Fieldhouse
Leone (Sam) Beach	Fieldhouse	7205 N Sheridan Rd	60660	Leone Beach Fieldhouse
Levin (John)	Fieldhouse	5458 W Kinzie St	60644	Levin Park Fieldhouse
Lincoln (Abraham)	Fieldhouse		60614	Foster Beach House
Lincoln (Abraham)	Fieldhouse	2341 N Cannon Dr	60614	Lincoln Park Boathouse
Lincoln (Abraham)	Fieldhouse	2045 N Lincoln Park	60614	Lincoln Park Cultural Center
Lincoln (Abraham)	Fieldhouse	4921 N Marine Dr	60614	Margate Fieldhouse
Lincoln (Abraham)	Fieldhouse		60614	Montrose Beach House
Lincoln (Abraham)	Fieldhouse	1501 N Lake Shore Dr	60614	North Avenue Beach House
Lincoln (Abraham)	Fieldhouse	5800 N Lake Shore Dr	60614	Osterman Beach House
Lincoln (Abraham)	Fieldhouse	1721 N Stockton Dr	60614	South Athletic Fieldhouse
Lindblom (Robert)	Fieldhouse	6054 S Damen Ave	60636	Lindblom Park Fieldhouse
Lowe (Samuel)	Fieldhouse	5205 S Lowe Ave	60609	Lowe Park Fieldhouse
Loyola	Fieldhouse	1230 W Greenleaf Ave	60626	Loyola Park Fieldhouse
Mandrake (Henry Brown)	Fieldhouse	3858 S Cottage Grove	60653	Abraham Lincoln Centre
Mann (James)	Fieldhouse	13000 S Carondolet Ave	60633	Mann Park Fieldhouse
Maplewood	Fieldhouse	1640 N Maplewood Ave	60647	Maplewood Park Fieldhouse
Marquette (Jacques)	Fieldhouse	6700 S Kedzie Ave	60629	Marquette Park Field House
Marquette (Jacques)	Fieldhouse	3300 W 71St St	60629	Tarkington Scholastic Academy
Mather (Stephen Tyng)	Fieldhouse	5941 N Richmond St	60659	Mather Park Fieldhouse
Mayfair	Fieldhouse	4520 W Sunnyside Ave	60660	Mayfair Park Fieldhouse
Mcguane (John)	Fieldhouse	2901 S Poplar Ave	60608	Mcguane Park Fieldhouse
Mckiernan (David)	Fieldhouse	10714 S Sawyer Ave	60655	Mckiernan Park Fieldhouse
Mckinley (William)	Fieldhouse	2210 W Pershing Rd	60609	Mckinley Park Fieldhouse
Merrimac	Fieldhouse	6343 W Irving Park Rd	60634	Merrimac Park Fieldhouse
Meyering (William)	Fieldhouse	7140 S Dr Martin Luther King Jr Dr	60619	Meyering Park Fieldhouse
Minuteman	Fieldhouse	5940 S Central Ave	60638	Minuteman Park Fieldhouse
Moore (Maurice)	Fieldhouse	5085 W Adams St	60644	Moore Park Fieldhouse
Moran (Terrance)	Fieldhouse	5727 S Racine Ave	60636	Moran Park Fieldhouse
Morgan Park	Fieldhouse	11505 S Western	60655	Morgan Park Sports Center

Mount Greenwood	Fieldhouse	3711 W 111Th St	60655	Mt. Greenwood Park Fieldhouse
Mozart (Amadeus)	Fieldhouse	2036 N Avers Ave	60647	Mozart Park Fieldhouse
Mozart (Amadeus)	Fieldhouse	3840 W Armitage Ave	60647	Recreation Building
Munroe	Fieldhouse	2617 W 105th St	60655	Munroe Park Fieldhouse
Murray (David)	Fieldhouse	1743 W 73rd St	60636	Murray Park Fieldhouse
Nash (Don) Comm. Ctr.	Fieldhouse	1833 E 71st St	60649	Nash Community Center
Nichols (John Fountain)	Fieldhouse	1342 E 54th St	60615	Murray School
Normandy	Fieldhouse	6640 W 52nd St	60638	Normandy Park Fieldhouse
North Park Village Nature Center	Fieldhouse	5801 N Pulaski Rd	60646	North Park Village Nature Center
Northerly Island	Fieldhouse	1200 S Lynn White Drive	60606	12Th Street Beach Comfort Station
Northerly Island	Fieldhouse	1500 S Linn White Dr	60606	Northerly Island Visitor Center
Norwood	Fieldhouse	5801 N Natoma Ave	60631	Norwood Park Fieldhouse
Oakdale	Fieldhouse	965 W 95th St	60643	Oakdale Park Fieldhouse
Ogden (William)	Fieldhouse	6500 S Racine Ave	60636	Ogden Park Fieldhouse
O'hallaren (Bernard)	Fieldhouse	8335 S Honore St	60620	O'hallaren Park Fieldhouse
Olympia	Fieldhouse	6566 N Avondale Ave	60631	Olympia Park Fieldhouse
Oriole	Fieldhouse	5430 N Olcott Ave	60656	Oriole Park Fieldhouse
Orr (Rezin)	Fieldhouse	744 N Pulaski Rd	60624	Orr High School
Owens (Jesse)	Fieldhouse	8800 S Clyde Ave	60617	Owens Park Fieldhouse
Palmer (Potter)	Fieldhouse	201 E 111th St	60628	Palmer Park Fieldhouse
Palmer (Potter)	Fieldhouse	201 E 111th St	60628	Palmer Park Mens Gymnasium
Park No. 515	Fieldhouse	3517 W Arthington St	60624	Homan Square Comm. Ctr.
Park No. 571	Fieldhouse		60608	Eleanor Boathouse
Park No. 577	Fieldhouse	11505 S Western Ave	60655	Morgan Park Sports Ctr.
Paschen (Christian)	Fieldhouse	1932 W Lunt Ave	60626	Paschen Park Fieldhouse
Pasteur (Louis)	Fieldhouse	5825 S Kostner Ave	60629	Pasteur Elementary School
Pasteur (Louis)	Fieldhouse	5825 S Kostner Ave	60629	Pasteur Park Fieldhouse
Peterson (Pehr Samuel)	Fieldhouse	5801 N Pulaski Rd	60646	Peterson Park Fieldhouse
Pietrowski (Sylvester)	Fieldhouse	9650 S Avenue M	60617	Pietrowski Park Fieldhouse
Piotrowski (Lillian)	Fieldhouse	4247 W 31st St	60623	Piotrowski Park Fieldhouse
Portage	Fieldhouse	4101 N Central Ave	60641	Portage Gymnasium Building
Portage	Fieldhouse	4100 N Long Ave	60641	Portage Park Fieldhouse
Pottawattomie	Fieldhouse	7340 N Rogers Ave	60626	Pottawattomie Park Fieldhouse
Pulaski (Casimer)	Fieldhouse	1419 W Blackhawk St	60622	Pulaski Park Fieldhouse
Rainbow Beach	Fieldhouse		60649	Rainbow Beach Beach House
Rainbow Beach	Fieldhouse	2873 E 75th	60649	Rainbow Beach Fieldhouse
Revere (Paul)	Fieldhouse	2501 W Irving Park Rd	60618	Boys And Girls Club
Revere (Paul)	Fieldhouse	2509 W Irving Park Rd	60618	Revere Park Fieldhouse

Ridge	Fieldhouse	9625 S Longwood Dr	60643	Ridge Park Fieldhouse
Riis (Jacob)	Fieldhouse	6100 W Fullerton Ave	60614	Riis Park Fieldhouse
River	Fieldhouse	3000 W Argyle	60625	River Park Boathouse
River	Fieldhouse	5100 N Francisco Ave	60632	River Park Fieldhouse
Robichaux (Joseph)	Fieldhouse	9247 S Eggleston Ave	60620	Robichaux Park Fieldhouse
Robinson (Jackie)	Fieldhouse	1021 W 106th St	60643	Rec Building
Rogers (Phillip)	Fieldhouse	7345 N Washtenaw Ave	60645	Rogers Park Fieldhouse
Rosedale	Fieldhouse	6312 W Rosedale Ave	60646	Rosedale Park Fieldhouse
Rowan (William)	Fieldhouse	11546 S Avenue L	60617	Rowan Park Fieldhouse
Russell (Martin) Square	Fieldhouse	3045 E 83rd St	60617	Russell Square Fieldhouse
Rutherford Sayre	Fieldhouse	6851 W Belden Ave	60635	Rutherford Sayre Fieldhouse
Sauganash	Fieldhouse	5861 N Kostner Ave	60646	Sauganash Park Fieldhouse
Schreiber	Fieldhouse	1552 W Schreiber Ave	60626	Schreiber Park Fieldhouse
Scottsdale	Fieldhouse	4558 W 83rd Pl	60652	Scottsdale Park Fieldhouse
Senka (Edward "Duke")	Fieldhouse	5534 S St Louis Ave	60629	Sandoval Elementary
Seward (William)	Fieldhouse	363 W Elm St	60610	Seward Park Fieldhouse
Shabbona	Fieldhouse	6915 W Addison St	60634	Shabbona Park Fieldhouse
Shedd (John G.)	Fieldhouse	3650 W 23Rd St	60623	Shedd Park Fieldhouse
Sheil (Bernard) Comm. Ctr.	Fieldhouse	3507 N Southport Ave	60657	Sheil Community Center
Sheridan (Philip Henry)	Fieldhouse	900 S Aberdeen St	60607	Sheridan Park Fieldhouse
Sherman (John)	Fieldhouse	1301 W 52nd St	60609	Sherman Park Fieldhouse
Sherwood (Jesse)	Fieldhouse	5701 S Shields Ave	60621	Sherwood Park Fieldhouse
Simons (Almira)	Fieldhouse	1636 N Drake Ave	60647	Simons Park Fieldhouse
Skinner (Mark)	Fieldhouse	1330 W Adams St	60606	Skinner Park Fieldhouse
Smith (Joseph Higgins)	Fieldhouse	2550 W Grand Ave	60612	Ceramics Building
Smith (Joseph Higgins)	Fieldhouse	2540 W Grand Ave	60612	Smith Park Fieldhouse
Smith (Wendell)	Fieldhouse	9912 S Princeton Ave	60643	Smith Park Fieldhouse
Soldier Field	Stadium	1410 South Museum Campus Drive	60605	Soldier Field
South Shore Cultl. Ctr.	Fieldhouse		60657	South Shore Beach House
South Shore Cultl. Ctr.	Fieldhouse	7059 S South Shore Dr	60657	South Shore Cult. Ctr.
Stanton (Edwin)	Fieldhouse	618 W Scott St	60610	Stanton Park Fieldhouse
Strohacker (Howard)	Fieldhouse	4347 W 54Th St	60632	Strohacker Park Fieldhouse
Taylor (Robert Rochon)	Fieldhouse	37 W 47Th St	60609	Taylor Fieldhouse
Taylor-Lauridsen (John, Emil)	Fieldhouse	647 W Root St	60609	Taylor-Lauridsen Fieldhouse
Thillens	Field	6404 N Kedzie	60645	Sports Field
Tilton (George)	Fieldhouse	230 N Kolmar	60624	Marconi Elementary
Tom (Ping) Meml.	Fieldhouse	1700 S Wentworth	60616	Leonard M. Louie Fieldhouse
Tom (Ping) Meml.	Fieldhouse	300 W 19th St	60616	Ping Tom Boathouse
Touhy (Patrick)	Fieldhouse	7348 N Paulina St	60626	Recreation Building

Touhy-Herbert (John, Victor)	Fieldhouse	2106 W Adams St	60612	Touhy-Herbert Fieldhouse
Trumbull (Lyman)	Fieldhouse	2400 E 105th St	60617	Trumbull Park Fieldhouse
Tuley (Murray)	Fieldhouse	501 E 90th Pl	60619	Tuley Park Fieldhouse
Union	Fieldhouse	1545 W Lake St	60617	Union Park Fieldhouse
Valley Forge	Fieldhouse	7021 W 59th St	60638	Valley Forge Fieldhouse
Veterans' Memorial	Fieldhouse	2820 E 98th St	60617	Veterans' Memorial Fieldhouse
Vittum (Harriet Elizabeth)	Fieldhouse	5010 W 50th St	60638	Vittum Park Fieldhouse
Warren (Laurence)	Fieldhouse	6621 N Western Ave	60645	Warren Park Fieldhouse
Washington (George)	Fieldhouse	5531 S Dr Martin Luther King Jr Dr	60637	Washington Park Fieldhouse
Washtenaw	Fieldhouse	2521 S Washtenaw Ave	60608	Washtenaw Park Fieldhouse
Welles (Gideon)	Fieldhouse	2333 W Sunnyside Ave	60625	Welles Park Fieldhouse
Wentworth (John) Gardens	Fieldhouse	3802 S Wentworth Ave	60609	Wentworth Gardens Fieldhouse
West Chatham	Fieldhouse	8223 S Princeton Ave	60620	West Chatham Fieldhouse
West Lawn	Fieldhouse	4235 W 65th St	60629	West Lawn Fieldhouse
West Pullman	Fieldhouse	401 W 123rd St	60628	West Pullman Fieldhouse
White (Edward)	Fieldhouse	1120 W 122nd St	60643	Edward White Elementary
White (Jesse)	Fieldhouse	410 W Chicago Ave	60610	Jesse White Comm. Ctr. & Fieldhouse
White (Willye B.)	Fieldhouse	7631 N Ashland Ave	60626	Willye White Park Fieldhouse
Wicker (Charles, Joel)	Fieldhouse	1425 N Damen Ave	60622	Wicker Park Fieldhouse
Wildwood	Fieldhouse	6950 N Hiawatha Ave	60646	Wildwood Elementary School
Wildwood	Fieldhouse	6950 N Hiawatha Ave	60646	Wildwood Park Fieldhouse
Williams (Daniel Hale)	Fieldhouse	2830 S State St	60616	Williams Park Fieldhouse
Wilson (Frank)	Fieldhouse	4630 N Milwaukee Ave	60630	Wilson Park Fieldhouse
Wilson (John)	Fieldhouse	1122 W 34th Pl	60608	Wilson Park Fieldhouse
Wilson (John) Comm. Ctr.	Fieldhouse	3223 S Racine Ave	60608	Wilson Comm. Ctr.
Wolfe (Richard)	Fieldhouse	3325 E 108th St	60617	Wolfe Park Fieldhouse
Woodhull (Ross)	Fieldhouse	7300 S East End Ave	60649	Woodhull Park Fieldhouse
Wrightwood	Fieldhouse	2534 N Greenview Ave	60614	Wrightwood Park Fieldhouse

UNIONS

89% of our workforce is represented by a collective bargaining agreement and 11% is non-union.

- International Association of Bridge, Structural and Ornamental Iron Workers, Local 1
- Sewer and Tunnel Miners Union, Local 2
- Journeymen Plasterers Protective and Benevolent Society, Local 5
- International Brotherhood of Electrical Workers, Local 9
- United Union of Roofers, Waterproofers and Allied Workers, Local 11

- Chicago and Northeast Illinois District Council United Brotherhood of Carpenters and Joiners of America, Local 13
- Painters District Council, Local 14
- Heat, Frost, Insulators & Asbestos Workers, Local 17
- United Order of American Bricklayers and Stone Masons, Local 21
- Glaziers, Architectural Metal and Glass Workers, Local 27
- Architectural and Ornamental Iron Workers Union, Local 63
- Sheet Metal Workers International Association, Local 73
- International Association of Machinists, Local 126
- Chicago Journeyman Plumbers, Local 130
- International Brotherhood of Electrical Workers, Local 134
- International Union of Operating Engineers, Local 150
- International Federation of Professional and Technical Engineers, Local 153
- Graphic Communications International Union, Local 458
- Cement Mason's Union, Local 502; Pipefitters Association, Local 597
- Produce Drivers and Florist Union, Local 703
- State and Municipal Teamsters Chauffeurs and Helpers Union, Local 726
- Sign and Pictorial Painters Union, Local 830
- SEIU Local 73
- International Union of Operating Engineers, Local 399

SIGNIFICANT DATES

Event	Date	Description
Program registration	Quarterly	Sign-ups for recreational offerings
Polar Plunge	March	Fundraiser for Special Olympics
Special Olympics	May	Annual Special Olympics games
Buckingham Fountain	Spring	Annual event turning on the fountain
Seasonal Hiring	Spring	Onboarding seasonal employees
CPD Birthday	May 1, 2019	85th Birthday of Chicago Park District
Summer Camp	June 24 – August 2, 2019	Day camp at parks across the city
Rolling Stones Concert	June 21, 25	Soldier Field
Lollapalooza	August	Outdoor music festival
Air and Water Show	Summer	Annual event at North Avenue Beach featuring air and water displays
Chicago Marathon	Fall	Annual marathon start/end at Grant Park
Bears Games	Fall/Winter	Professional NFL football games at Soldier Field

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
South Lakefront Framework Plan	Execution of projects included in the 2018 approved plan including coordination with OPC for parkland/ road closures, Golf enhancements, and park amenities	State, CDOT, Parks, Private	TBD
Water Infrastructure	Replacement of aged water/sewer infrastructure including drinking fountains	Park District	TBD
Shoreline Protection	Priority protection from storm and erosion along the lakefront	USACE, State, CDOT, Parks	TBD
Gately Track and Field	Regional destination for track and sport competitions, local recreation amenity	State (pending), ASM, Exelon, CPS, Parks	$56M
Exelon Center (Addams Park)	Indoor recreation center in partnership with CHA and St. Ignatius	CHA, St. Ignatius, Exelon, City TIF	$26M
Lincoln Park Conservatory	Restoration and expansion of historic conservatory to enhance space for visitors, education, and revenue events	Private – fundraising through Chicago Parks Foundation	TBD - $50M

KEY PERFORMANCE MEASURES

Metric	Measurement Method	Timing of Measurement	Goal	Current Performance (3/16/19)
Direct Activenet Enrollments (Total)	Activenet	Ongoing	415,000	150,479 (36%)
Teen Enrollments (Sub Group Of Total)	Activenet	Ongoing	28,813	10,911 (38%)
% Instructional Programming Filled To Target	Activenet	Ongoing	90%	85%
Event Particpation (Non-Permit)	Activenet	Ongoing	650,000	24,311
Summer Camp	Activenet	Summer	51,000	N/A
Park-Kids (After School)	Activenet	Ongoing	9,180	2,015
Indirect Non-Cpd Enrollments	Sharepoint Form	Ongoing	425,000	53,000
Trades Work Orders Closed	Infor	Ongoing	27,300	3,452
Trades Paid Time Accounted For Via Workorder	Infor/Hyperion	Ongoing	75%	68%
Trees Planted	Vendor	Ongoing	3,500	-

Recycling Tonnage Collected	Vendor + Internal	Ongoing	1,717	252
Absenteeism Rate	Oracle/Hyperion	Ongoing	3.85%	3.87%
Security Park Checks	Oracle	Ongoing	93,396	17,412
Special Event Permit Attendance	Excel	Ongoing	74,939	-

ONGOING PROJECTS

- **Pension fund**: In 2019, the Park District budgeted a total of $27.6 million to contribute to the fund, of which, $13 million is a supplemental contribution. The actuarial determined contribution is $57 million. Although we are contributing almost twice what we are legally obligated, based on actuarial analysis, the pension fund will become insolvent in 2026. We have been meeting with our union leaders and working to develop a long-term solution to bring to Springfield for approval.

PUBLIC BUILDING COMMISSION OF CHICAGO

CENTRAL PURPOSE AND KEY FACTS

Created in 1956 by State legislation, the Public Building Commission (PBC) is a uniquely structured, full-service public developer designed to deliver improvements to both capital and infrastructure projects for entities across the Chicago metropolitan area. Through the PBC's statutory authority, coupled with its governance and staff structure, the PBC is enabled to provide alternatives and assistance to its clients in all phases of capital development, from financing through long term facilities operations and maintenance. The PBC can provide its clients with total development program services and therefore, eliminates the need for any duplicate services.

The Commission is proud to call the following public agencies partners:

- City of Chicago
  - Chicago Public Library
  - Department of Fleet and Facility Management (2FM)
  - Department of Family
  - Support Services Department of Finance
  - Department of Planning and Development
  - Office of Emergency Management and Communications
- Chicago Public Schools
- Chicago Park District
- City Colleges of Chicago
- Chicago Transit Authority
- Cook County
  - Department of Homeland Security and Emergency Management Office of the Sheriff
- Metropolitan Water Reclamation District of Greater Chicago

In addition to managing all phases of construction projects on behalf of its clients, the PBC also serves as the owner to operate the Richard J. Daley Center (Daley Center), including Daley Plaza and the public sculpture located in its center.

SERVICES/PROGRAMS

As a full-service public developer with its wide-range of services, the PBC is the "one-stop shop" for all capital projects. The PBC can plan, design, construct, and manage facilities and infrastructure for the County of Cook, City of Chicago, its sister agencies and other municipalities.

Most importantly, as a public developer the PBC understands the importance of being a responsible steward of public tax dollars. That is why the PBC prioritizes the enhancement of the ***economic opportunity and human sustainability*** components of its projects. By implementing contract provisions such as MBE/WBE participation goals of 26% and 6% respectively, The PBC makes its projects more accessible. The PBC holds its contractors to these provisions through a strong Compliance department that ensure that these goals are not only met but exceeded and the PBC have done so every year.

Below is a list of areas for which the PBC can provide in-house services and programs for our clients:

FINANCE: Capital Planning; Bond Authority; Project Accounting, Accounts Payable; Auditing; Web Based Invoice & Payment Systems.

PLANNING: Capital Program Development; Project Feasibility Analysis; Project Scope, Schedule & Budget Development; Conceptual Design Development; Building Assessment Services.

PROJECT RESOURCES: Public Right of Way Amendments, Code Compliance & Permitting Support; Rezoning; Utility Coordination; Sustainable Design & Commissioning Authority Management; Environmental Remediation & Compliance Coordination; Facility Licensing Support; Grant Management.

LAND ACQUISITION: Site Evaluation & Designation; Zoning, Entitlement, & Surveys; Ownership Transfer; Abatement, Demolition & Fencing; Property Management;

DESIGN MANAGEMENT: Professional Service Coordination; Program Confirmation; Design Development; Construction Document Development; Technical Resources.

SITE PREPARATION & REMEDIATION: Environmental & Geotechnical Analyses; Remedial Action Plan Development; Regulatory Compliance Oversight.

CONSTRUCTION MANAGEMENT: Delivery Analyses & Recommendations; Pre-Construction Services; General Contractor Prequalification; Site Management & Logistics; Contract Administration; Change Management; Quality Assurance & Safety; Commissioning & Closeout.

CONTROLS: Collaborative Project Management Systems; Estimating & Budgeting; Cost & Schedule Management; Document Management.

PROCUREMENT: Professional Service Agreements; Construction Contracting; Furniture & Equipment Purchase; Bulk Purchasing Coordination.

ENTERPRISE RISK MANAGEMENT & COMPLIANCE: Public Liability Insurance; Community Hiring Provisions & Compliance; Minority/Women Business Requirements & Compliance; Equal Employment Opportunity Provisions & Compliance; Local Business Provisions & Compliance; Resident Labor Requirements & Compliance.

INFRASTRUCTURE & SPECIAL PROJECTS: Surveillance & Communications; Energy Performance Contracting; Facility Assessments; Building Stabilization.

ACCOMPLISHMENTS

Since 2011, the PBC has completed nearly 300 projects, including 90 municipal projects (police stations, firehouses, park district facilities and libraries) and 195 education projects (public schools). The PBC's total multi- year program authority for capital construction completed and in development since 2011 exceeds $2.7 billion in investments across the city. For these programs, projects have trended under budget by 5%, representing a variance of $155 million under the original undertaking budget. These projects have achieved 31.15% MBE Participation ($382,414,988) and 8.61% WBE Participation ($105,740,421) as paid to date.

For 2018 alone, the 22 active projects represent $306 million in investments across the city. At year's end, the actual cost for these projects is trending on budget, including a limited number of scope changes and discovered conditions. There were 13 projects scheduled and completed in 2018 which included new, renovated and upgraded facilities that offer long-term investments across the city. Projects completed total over **$115 million,** as paid through the end of the year. **Minority owned business enterprises** received **$38.9M** or **33.63% participation** on our projects while **women owned business enterprises** received **$13.8M** or **almost 12%;** for a total minority and women owned business enterprise participation of **45.56%**. In addition, **4,679** people earned more than **$33M** working on PBC projects completed in 2018. In November, the PBC Board of Commissioners approved twenty MBE/WBE Architectural and/or Engineering firms to serve as the lead on seventeen CPS capital improvement projects.

Through workplace efficiencies, improvement to our processes and securing future capital work, the PBC is in a better financial position for the future. Additionally, we have decreased our administrative budget by 4% and achieved more than $400k in ongoing savings over our previous year's budget due to efficiencies.

Prior to 2018, PBC's JOC Program only had 3 firms. To provide opportunities to other firms, the PBC hosted a

Job Order Contracting (JOC) Networking Session and Pre-Submittal Conference. The purpose of the session was twofold: to provide an overview of the PBC's JOC Program and to create a forum identifying potential subcontracting opportunities. The PBC issued an RFP from firms interested in becoming JOC Contractors for the Commission. **As a result of outreach and public advertisement, the PBC received 24 responses and recommended 21 firms be appointed in three tiers: projects less than or equal to $300K; projects between $300K and $1M; and projects greater than $1M.** Now firms with previous subcontracting experience have the opportunity to lead PBC projects.

To improve business processing with our clients, and achieve better efficiencies, we are implementing a new construction management software solution that will enhance PBC's existing procedures and support collaboration for all PBC stakeholders whether in the office or in the field. This single-source design will modernize PBC's processes for planning, tracking and reporting through the life of construction programs and projects.

POSITIONS

of FTE's
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BUDGET

There are three distinct types of budgets approved by the PBC Board to facilitate the general operations of the PBC as well as the delivery of projects or services on behalf of our clients.

- **Administrative Budget**: Resources for the PBC to deliver on its core mission of developing and implementing capital projects on behalf of its client agencies.
- **Richard J. Daley Center Operating and Capital Budget**: Annual budget to cover the operating, maintenance and capital requirements for the Daley Center.
- **Project Budgets**: Developed and approved as project requests are received from client agencies.
- **The Undertaking Budget**: Allows the PBC to enter into the Planning, Design, Site Preparation, and Construction Phases.

Fund	2018	2019
Corporate Fund	$10,051,691	$9,616,792

GRANTS

All grant funding is awarded directly to the user agencies which are clients of the PBC.

KEY AGREEMENTS

Type	Partner/Organization	Service/Good Provided	Location	Date Entered	Expiration Date
IGA	City of Chicago - Chicago Public Library	Branch Library Projects	Various Citywide	October 1, 1997	Ongoing
IGA	City of Chicago	Fire Stations	Various Citywide	May 1, 2008	Ongoing
IGA	City of Chicago Chicago Park District Chicago Public Schools	Campus Parks Program	Various Citywide	June 25, 1997	Ongoing

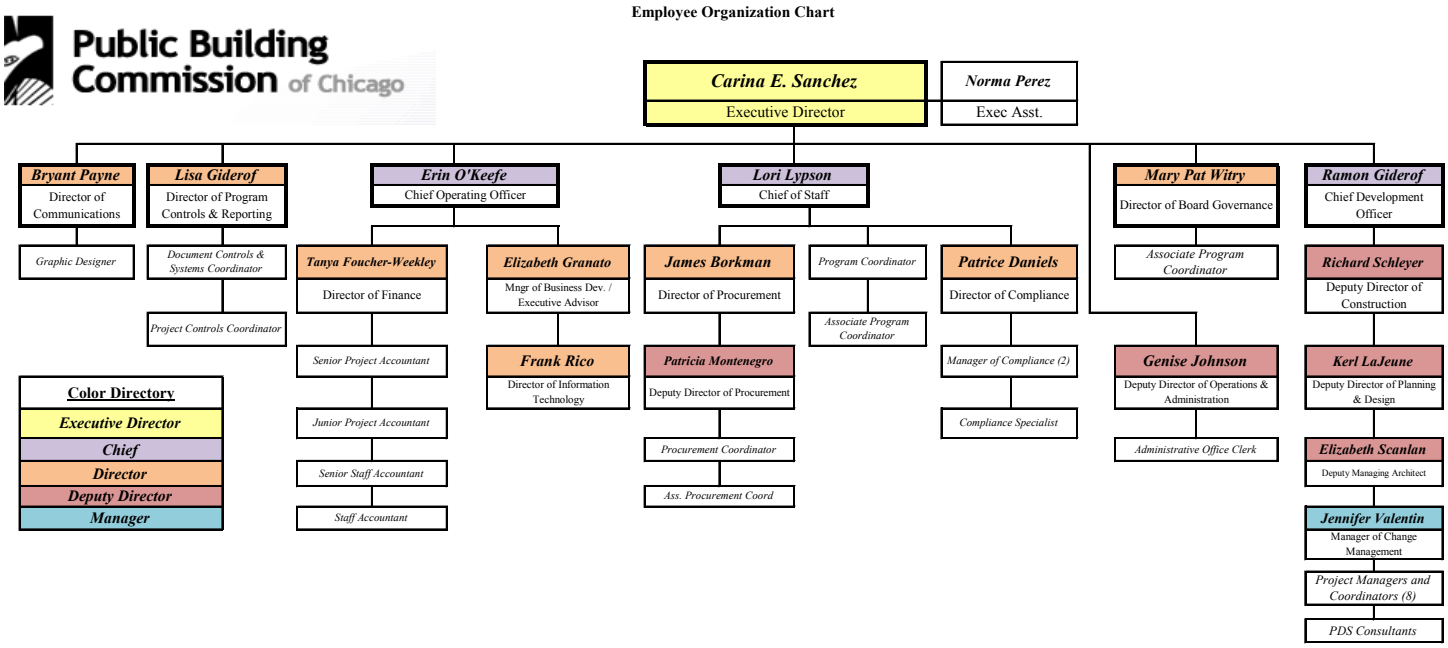
IGA	Chicago Public Schools	Renovation & Construction of Schools	Various Citywide	February 24, 1999	Ongoing
MOU/ IGA	Chicago Public Schools	Memorandum of Understanding re: 02/24/99 Master IGA	Various Citywide	May 1, 2001	Ongoing
MOU/ IGA	Chicago Public Schools	Memorandum of Understanding re: 02/24/99 Master IGA	Various Citywide	June 22, 2006	Ongoing
IGA	Chicago Park District	Various Construction Work	Various Citywide	August 31, 1999	Ongoing
IGA	Chicago Public Schools	Modern Schools Across Chicago	Various Citywide	February 1, 2007	Ongoing
IGA	Chicago Public Schools	Modern Schools Across Chicago Phase 2	Various Citywide	August 1, 2010	Ongoing
IGA	Chicago Transit Authority	Various Construction Work	Various Citywide	August 15, 2010	Ongoing
IGA	Chicago Public Schools	Video Surveillance Program	Various Citywide	September 16, 2011	Ongoing
IGA	City Colleges of Chicago	Various Construction Work	Various Citywide	March 19, 2011	Ongoing
IGA	City Colleges of Chicago	Video Surveillance Program	Various Citywide	March 19, 2011	Ongoing
IGA	City of Chicago - OEMC	Operation Virtual Shield (OVS) - Camera and Surveillance Network Upgrades	Various Citywide	September 6, 2012	Ongoing
IGA	City Colleges of Chicago	District Wide Security and Risk Assessment	Various Citywide	July 25, 2012	Ongoing
IGA	Metropolitan Water Reclamation District of Greater Chicago	MWRD/PBC Energy Efficiency Program	Various	June 6, 2013	Ongoing
MOU/ IGA	City of Chicago	Office of Inspector General	PBC	January 1, 2015	Expires 12/31/23

MAJOR CONTRACTS

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
TBD (Currently being procured)	PS3043	Design-Build for Belmont Cragin Replacement School	TBD	TBD	TBD
KRM/ALL JV	PS3022	Design-Build for New Hancock Replacement School	TBD	3/19/2019	Completion of Project
UJAMAA/ Trice JV	PS3020	Design-Build for Engine Company 115	TBD	3/19/2019	Completion of Project
Blinderman Construction	C1596	Douglas Park Renovation	$ 1,445,104.00	6/13/2018	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1595	Chicago Park District - Group B Non-Historic Construction and Renovation	$ 4,633,000.00	4/10/2018	Completion of Project
Blinderman Construction	C1594	Chicago Park District - Group A Historic Construction and Renovation	$ 5,289,012.59	3/13/2018	Completion of Project
O.C.A. Construction	C1592	Columbia Explorers Academy Construction and Renovation	$ 2,777,000.00	3/13/2018	Completion of Project
K.R. Miller Contractors, Inc.	C1591	Read Dunning School (Vert Construction)	$ 51,137,000.00	3/13/2018	Completion of Project
Burling Builders	C1593	Williams Park Fieldhouse Construction and Renovation	$ 7,393,000.00	2/13/2018	Completion of Project
George Sollitt Construction Co.	C1587	Prussing Elementary School - Construction	$ 17,438,463.00	12/12/2017	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1588	Esmond Elementary School - Construction	$ 12,265,000.00	12/12/2017	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1589	Mt. Greenwood ES Annex II (Vert Construction)	$ 9,807,000.00	11/14/2017	Completion of Project
Friedler Drive JV	C1590	Ebinger ES Annex (Vert Construction)	$ 12,058,000.00	11/14/2017	Completion of Project
Blinderman ALL JV	C1583	Lake View High School - Renovation	$ 19,428,000.00	11/14/2017	Completion of Project
Madison Construction Co.	C1578	South Loop Elementary - Construction	$ 34,377,000.00	11/7/2017	Completion of Project

Vendor	PO/ Contract Number	Service / Good Provided	Contract amount	Date Entered	Expiration Date
UJAMAA POWER II JV	PS2096	South Side High School - Design Build	$ 76,366,713.00	10/19/2017	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1580	Zapata Elementary School - Construction	$ 15,972,000.00	9/12/2017	Completion of Project
Path Construction Co.	C1581	Sheridan Math and Science Academy - Construction	$ 6,371,000.00	9/12/2017	Completion of Project
Sollitt/Oakley JV	C1577R	Dore Elementary School - Construction	$ 30,442,000.00	8/8/2017	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1579	Mark T. Skinner Elementary School - Construction	$ 11,804,000.00	8/8/2017	Completion of Project
F.H. Paschen, S.N. Nielson & Associates	C1576	Byrne Elementary School - Construction	$ 13,611,000.00	6/13/2017	Completion of Project
Blinderman Construction	C1582	Lincoln Park High School - Construction	$ 16,746,219.00	5/15/2017	Completion of Project
Old Veteran Construction	PS2083R	Daley College Engineering and Advanced Manufacturing Center - Design Build	$ 42,676,382.00	5/10/2017	Completion of Project
Various Construction Firms	PS3024A-I	Construction Management at Risk for Nine (9) Chicago Public School Projects	Varies by Project	2/13/2019	Completion of Services
Various Construction Firms	PS3021A-F	Construction Management at Risk for Six (6) Chicago Public School Projects	Varies by Project	12/12/2018	Completion of Services
Various AOR Firms	PS3026 Thru PS3042	Architect of Record Services for Various PBC/User Agency Projects (17 as of March 2019)	$5,000,000.00	11/13/2018	11/8/2021 Two optional (1) year extensions
MB Real Estate	PS2099	Property Management for the Richard J. Daley Center	$ 168,533 annually	8/14/2018	8/14/2021 not including an option for up to two (2) years (2023)

ORG CHART



Current members of the Board of Commissioners and governmental agency represented are as follows:

COMMISSIONERS	Municipality	Original Appt. Date	Date of Term Exp.	Appointed By:
Rahm Emanuel - Chairman	City of Chicago	June 14, 2011	September 30, 2021	City of Chicago
Olga Camargo	City of Chicago	June 13, 2017	September 30, 2020	City of Chicago
Clark, Frank M.	Board of Education	September 8, 2015	September 30, 2023	Board of Education
Ellis, James F.	City of Chicago	November 14, 2017	September 30, 2022	City of Chicago
LaVelle, Avis	Chicago Park District	March 19, 2019	September 30, 2023	Chicago Park District Board
Maldonado, Jose G.	City of Chicago	November 12, 2013	September 30, 2019	City of Chicago
Preckwinkle, Toni	County of Cook	January 11, 2011	September 30, 2020	Cook County Board
Randall, Arnold L.	Forest Preserve	March 8, 2011	September 30, 2022	Forest Preserve District of Cook County
Sax, Samuel Wm.	City of Chicago	April 27, 1971	September 30, 2021	City of Chicago
Spyropoulos, Mariyanna	Metro. Water Reclam.	October 3, 2011	September 30, 2021	Metropolitan Water Reclamation District
David T. Whittley	City of Chicago	July 12, 2016	September 30, 2019	City of Chicago

Current AO Committee Members	
Jose Maldonado	Chairman, City of Chicago
Olga Camargo	Member, City of Chicago
Arnold Randall	Member, Forest Preserve District of Cook County

Current Audit Committee Members	
David T. Whittley	Chairman, City of Chicago
Samuel Wm. Sax	Member, City of Chicago
Arnold Randall	Member, Forest Preserve District of Cook County

Authority: Current Officers Elected at the Annual Meeting of the Board, they hold office for a term of 1-year
Rahm Emanuel Chairman Lori A. Lypson Secretary Lindy F. McGuire Assistant Secretary Arnold Randall Treasurer Tanya Foucher-Weekley Assistant Treasurer

FACILITY LOCATIONS

Type of Location	Street Address	Zip	Phone Number	Hours
Main Office- Public BuildingCommission of Chicago	Daley Center, 50 W Washington St. Ste 200	60602	312-744-3900	Mon – Fri, 9am – 5pm

UNIONS

All employees of the PBC are exempt and are not signatory to a union contract.

SIGNIFICANT DATES

Event	Date	Description
Regular PBC Board Meeting	Monthly. Every second Tuesday of the month at 2:30pm	Monthly meeting of Commissioners to review and approve various projects and obtain updates on PBC management and operations.
Monthly Administrative Operations (AO) Committee Mtg	Monthly. Scheduled at least 2 work days prior to Board meeting	The AO Committee is comprised of three Board members appointed to two-year terms by the Chairman. The Committee provides guidance to the Executive Director with respect to the management and administration of the affairs of the Commission. These affairs include professional services agreements, including those for architects, engineers and other construction and design experts, employment and personnel matters, compensation, pension and employment benefits.

Annual Meeting	Held on the 1st day of October unless it falls on a holiday/weekend	The PBC Administrative Budget is approved in this meeting as well as the election of its officers.
Year in Review	March Board of Commissioner's Meeting	Provides overview of PBC's performance of its completed projects of the prior year.
Mid-Year Report	July Board of Commissioner's Meeting	Provides update on status PBC's active projects and performance
Award Submissions (Average six submissions per year)	Dates vary (typically Q4 and Q1)	Submissions to various industry awards to bring about recognition of PBC projects and partners. Since 2011, the PBC has received more than 120 industry awards.

CAPITAL PROJECTS

Capital Project Name	Description	Fund Source	Fund Amount
Read Dunning Salt Storage Facility	New Construction	City of Chicago	$4,100,000
Austin Town Hall Facility Rehabilitation	Existing Building Rehabilitation	Chicago Park District / IDNR Grant	$1,365,361
La Follette Park Facility Rehabilitation	Existing Building Rehabilitation	Chicago Park District / IDNR Grant	$1,968,132
Williams Park Field House	New Construction	Chicago Park District	$8,768,615
Merlo Branch Library Renovation	Existing Building Renovation	COC - CPL	$5,200,000
Legler Branch Library Renovation	Existing Building Renovation	COC-CPL / State of Illinois	$9,000,000
New Engine Company 115	New Construction	COC	$30,000,000
Dore ES Pre-K Expansion	Existing Building Renovation	CPS FY19 Capital Plan	$2,250,000
Prosser Career Academy Renovation (CTE)	Existing Building Renovation	CPS FY19 Capital Plan	$10,800,000
Rickover HS Education Program Renovations	Existing Building Renovation	CPS FY19 Capital Plan	$18,000,000
Read Dunning School	New Construction	CPS FY18 Capital Plan	$71,000,000
Lake View High School (Entire Project -- Field completed in 2018)	Existing Building Renovation and Athletic Site Amenities	CPS FY17 Supplemental Capital Plan	$22,786,650

South Side High School	New Construction and Athletic Site Amenities	CPS FY17 Supplemental Capital Plan	$82,500,000
Brooks College Prep Athletic Field Repairs	Renovations and Enhancements to Existing Athletic Site Amenities	CPS FY19 Capital Plan	$5,400,000
Decatur ES Annex & Renovation	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$18,000,000
McCutcheon ES Annex	New Annex (Program / Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$9,000,000
McDade Classical ES Annex & Reno	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$13,500,000
Palmer ES Annex & Renovation	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$18,000,000
Poe Classical ES Annex and Renovation	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$13,500,000
Rogers ES Annex and Renovation	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$18,000,000
Waters ES Annex & Renovation	New Annex and Existing Building Renovation (Program/Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$24,750,000
Corliss HS Renovation	Existing Building Renovation	CPS FY19 Capital Plan	$17,100,000
Kenwood Academy HS Renovation	Existing Building Renovation	CPS FY19 Capital Plan	$11,520,000
Locke ES Renovation	Existing Building Renovation	CPS FY19 Capital Plan	$16,200,000
Lovett ES Renovation	Existing Building Renovation	CPS FY19 Capital Plan	$13,860,000
Washington HS Renovation	Existing Building Renovation	CPS FY19 Capital Plan	$14,130,000
Hancock Replacement High School	New Construction	CPS FY19 Capital Plan	$80,000,000
Dirksen ES Annex & Renovation	TBD	CPS FY19 Capital Plan	$30,600,000

Belmont Cragin School	New Construction (Program/ Scope Reconciliation and Confirmation in Progress)	CPS FY19 Capital Plan	$39,600,000
Phillips Academy HS Athletic Amenities	TBD	CPS FY19 Capital Plan and IL Secretary of State	$11,880,000

Ongoing Projects

- Last year, key portions of the PBC were set to sunset. The General Assembly introduced SB3561 which passed and became PA 100-736 which changed the sunset dates on key Sections of the PBC Act to 2023. SB 3561 unfortunately did not take effect upon passage because there was no such language in the Bill. As a result, key portions of the PBC Act sunset.

  This bill corrects that error. HB2639 ensures that the original intent of SB3561 is applied the PBC Act.

  Specifically, HB2639 confirms the intent of SB3561 and reinstates all the actions taken by SB3561 by applying them retroactively. This will ensure that the PBC Act remains as intended.

- The PBC is collaborating with Metropolitan Family Services North on the *Metro North Pre-Apprenticeship Program.* The PBC is part of a team that is providing participants with wraparound services, a strong curriculum, a pipeline to jobs and relationships with unions and industry businesses. Currently MFSNC is recruiting individuals for the program and will notify us once our participation in the program will be required.