

FRANCISCO HAIDBAUER

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PROFESSIONAL PROFILE

Data analyst committed to become a proficient data scientist. I truly enjoy visualizing, transforming and generating insights from data, and I'm driven by big challenges that thrive my professional career. As part of my skill set and background, there is strong formation in customer service, which has allowed me to develop excellent communication skills and the ability to understand needs, always with a focus in customer satisfaction.

PROFESSIONAL EXPERIENCE

IQVIA SOLUTIONS ARGENTINA S.A.

Data analyst | Jan 2024 – Present

Tasks performed: Responsible for the maintenance and quality assurance of syndicated databases, ensuring data accuracy, consistency, and timely updates; developed comprehensive reports, designed and implemented interactive dashboards in Power BI to consolidate and visualize data from multiple sources; managed and monitored Salesforce case tickets, ensuring compliance with established SLA response times, and maintaining accurate case traceability; collaborated closely with clients to design customized data solutions aligned with their specific needs.

MATEC MEDICIÓN SRL

Administrative assistant | Jan 2019 – Dec 2023

Tasks performed: Provided customer service and direct client support through both in person and digital channels, addressing inquiries and ensuring a positive and efficient customer experience; managed budget related tasks, including product entry, order processing, and follow-up using Tactica and Mercado Libre platforms; oversaw inventory management by supervising product stock levels and maintaining accurate records of goods received and dispatched.

NUTSA SRL

Administrative assistant | Mar 2018 – Jan 2019

Tasks performed: Provided proactive and solution-oriented customer service, delivering effective support to clients, and ensuring a high standard of satisfaction; contributed to the overall sales management process by actively participating in the sales cycle (from identifying client needs to supporting the closing of operations).

EDUCATION

- **Undergraduate Degree in Data Science and Artificial Intelligence**

ISTEA | 2024 – Present

- **SQL Language Course**

Coderhouse | 2024

- **Bachelor's degree in data science (Incomplete)**

Universidad Nacional de San Martín (UNSAM) | 2023

- **Diploma in Data Science and Artificial Intelligence with Python**

UNSAM – Argentina Programa 4.0 | 2023

- **Data Analysis with Python Course**

EducaciónIT | 2023

- **Bachelor's degree in biomedical engineering (Incomplete)**

UNSAM | 2017 – 2023

- **Bilingual High School Diploma in Communication**

Instituto Juan Santos Gaynor | 2012 – 2016

TOOLS AND TECHNOLOGY

- **Data Analysis & Visualization:** Excel (Intermediate), Power BI (Intermediate), PowerPoint (Intermediate)
- **Programming Languages:** Python (Intermediate), SQL (Intermediate), R (Basic), C (Basic), MongoDB (basic)

LANGUAGES

- **Spanish:** Native
- **English:** C2 level (advanced/professional)
- **French:** Basic