



Fickry Bil Iman

Software Engineer

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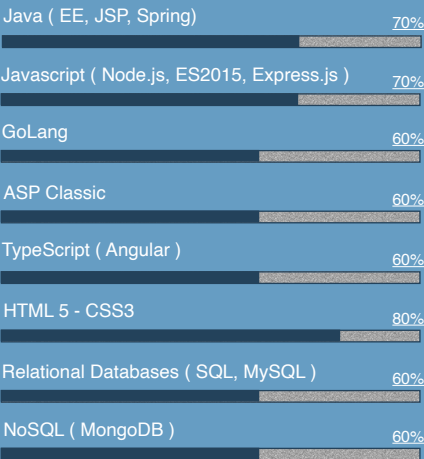
Batam, Kepulauan Riau

<https://www.linkedin.com/in/fickry-bil-iman-49347b17/>

<https://github.com/biliman/>

<https://fickrybiliman.com>

TECHNICAL SKILLS



COURSES &

Memulai Pemrograman Dengan Kotlin

Dicoding Aug 2020 - Aug 2020

<https://www.dicoding.com/certificates/W0LZ0K11KZ65>

Learning Relational Databases

LinkedIn Learning Aug 2020 - Aug 2020

<https://drive.google.com/file/d/1j645YpaxsEdZHKLnZjhYiVqG41GnpTe/view?usp=sharing>

Succeeding in Web Development Full Stack and Front End

LinkedIn Learning July 2020 - July 2020

https://drive.google.com/file/d/1BWFi8vtHLh39H_txr8ed6ARFdnUODmll/view?usp=sharing

Mapping the Modern Web Design Process

LinkedIn Learning June 2020 - June 2020

<https://drive.google.com/file/d/1aUNJd232EznfE8AJ2ukDuBnnNXMV2NW3/view?usp=sharing>

Java 8 Essential Training

LinkedIn Learning May 2020 - May 2020

<https://drive.google.com/file/d/1sqlmua04BrnKku-lx96o-P8cWxLSEWK6/view?usp=sharing>

Web Programming Foundations

LinkedIn Learning Apr 2020 - Apr 2020

https://drive.google.com/file/d/1_SKVmZf8O1xXSUvKdoqDAkkR9L917fu0/view?usp=sharing

SUMMARY

Details Engineer and Hands-on proudly offering over 5 years experienced in system, network and technical support

Switch careers and getting into programming started with followings “**Hacktiv8 Coding Bootcamp**” in **2017**, “**Alterra Academy Advancing Career Program**” in **2020** and continuous exploring about programming today and beyond.

Keep abreast of the development of programming both in terms of fundamentals and programming languages concepts including from its

FORMAL AND NON FORMAL EDUCATIONS

Politeknik Negeri Pontianak
Mechanical Engineering

July 2002 - August 2005

Pontianak, Indonesia

Hacktiv8 Coding Bootcamp
Fullstack Javascript Developer

May 2017 - September 2017

Jakarta, Indonesia

Alterra Academy
Advancing Career Program

July 2020 - September 2020

Malang, Indonesia

WORK EXPERIENCE

Site Reliability Engineer (SRE)

AIA Singapore Private Limited Desember 2020 - Present

Batam, Indonesia

- Provide end-to-end support for mission critical applications (mobile/portal) on various tech stack, Java, NodeJS, React, AEM, etc.
- Build up the knowledge base & drive the continuous improvement for production support.
- Manage incident responses & follow up to ensure preventive and detective measures of the applications are identified and implemented.

Network And System Engineer

Melawi District Government Jan 2013 - November 2020

Melawi, Indonesia

- Maintain, add, change features or calculation formulas according to the need for changes and adjust in applicable laws and policies on regional finance and accounting applications in melawi district.
- Installation, supporting, maintain, deployment on 2 local production servers (windows server 2012 R2 & windows server 2016).
- Optimize, improve, expand, monitoring and upgrade network capabilities and connectivity for internet access and local application access.
- Conduct research and provide advice and input regarding the technology that will be selected for implementation in Melawi district that is related to applications, networks and other computer technologies.

System Engineer

Digisoft Bussiness Solutions, Co Feb 2012 - Dec 2012

Bandar Seri Begawan, Brunei Darussalam

- Research, install, apply and conduct a new technology (Biometric) for Brunei Islamic Bank Darussalam ATM Machine Transactions.
- Provide needs assessment, system analysis, troubleshooting & resolutions.
- Created user interface for the introduction of these new technologies.

Field Service Engineer

Wincor Nixdorf Indonesia July 2008 - Jan 2012

Jakarta, Indonesia

- Perform onsite ATM machine installation, troubleshooting and scheduling maintenance.
- Identified, analysis problems and record the solutions for reference purposes.
- Contribute to the development, implementation and execution of installation, troubleshooting and maintenance programs.