Fickry Bil Iman
Software Engineer

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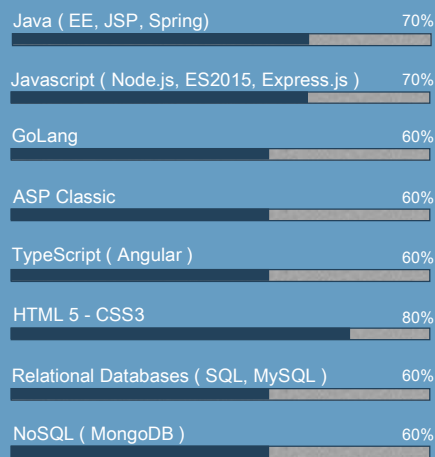📍 Batam, Kepulauan Riau

🌐 https://fickrybiliman.com/

in https://www.linkedin.com/in/fickry-bil-iman/

 https://github.com/biliman/

 https://github.com/fickrybiliman/

TECHNICAL SKILLS

Java (EE, JSP, Spring) 70%

Javascript (Node.js, ES2015, Express.js) 70%

GoLang 60%

ASP Classic 60%

TypeScript (Angular) 60%

HTML 5 - CSS3 80%

Relational Databases (SQL, MySQL) 60%

NoSQL (MongoDB) 60%

COURSES & CERTIFICATES

Google IT Support Specialist

Google Nov 2021 - Dec 2021

https://www.coursera.org/account/accomplishments/verify/SJASK7LHUD9M

Start Programming with Kotlin

Dicoding Aug 2020 - Aug 2020

https://www.dicoding.com/certificates/W0LZ0K11KZ65

Learning Relational Databases

LinkedIn Learning Aug 2020 - Aug 2020

https://drive.google.com/file/d/1j645YpaxsEdZHkLznZjhYiVqG41GnpTe/view?usp=sharing

Succeeding in Web Development Full Stack and Front End

LinkedIn Learning July 2020 - July 2020

https://drive.google.com/file/d/1BWFi8vtHLh39H_txr8ed6ARFdnUODmIl/view?usp=sharing

Mapping the Modern Web Design Process

LinkedIn Learning June 2020 - June 2020

https://drive.google.com/file/d/1aUNJd232EznfE8AJ2ukDuBnnNXMV2NW3/view?usp=sharin

Java 8 Essential Training

LinkedIn Learning May 2020 - May 2020

https://drive.google.com/file/d/1sqImua04BrnKku-lx96o-P8cWxLSEWK6/view?usp=sharing

Web Programming Foundations

LinkedIn Learning Apr 2020 - Apr 2020

https://drive.google.com/file/d/1_SKVmZf8O1xXSUvKdoqDAkkR9L917fu0/view?usp=sharing

SUMMARY

Details Engineer and Hands-on proudly offering over 5 years experienced in systems, network and technical support.

Skillsets in API, Fundamentals Programming, Databases (SQL, NoSQL), Computer Network (Cisco, Mikrotik). Familiar in the following tools (Postman, AWS Dashboard, Kibana, Jira, Confluence, DynaTrace).

Switch careers and getting into programming started with followings "Hacktiv8 Coding Bootcamp" in 2017, "Alterra Academy Advancing Career Program" in 2020 and continuous exploring and learning about programming and computer technologies beyond.

FORMAL & NON FORMAL EDUCATIONS

🎓 **Politeknik Negeri Pontianak**
Mechanical Engineering

📅 July 2002 - August 2005

📍 Pontianak, Indonesia

⚛ **Hacktiv8 Coding Bootcamp**
Fullstack Javascript Developer

📅 May 2017 - September 2017

📍 Jakarta, Indonesia

⚛ **Alterra Academy**
Advancing Career Program

📅 July 2020 - September 2020

📍 Malang, Indonesia

WORKING EXPERIENCED

Senior Information Technology System Engineer

🏢 **Infineon Technologies** September 2022 — Present

📍 Batam, Indonesia

- Responsible for overall day-to-day network management and operational support for network and passive cabling infrastructure.
- Manage critical issues resolution and adjust priority requests for support the Bussiness requirement
- Designs and develops solutions to complex applications problems, system administration issues, or network concerns.

Application Support (6 Months), Promoted to Site Reliability Engineer (SRE)

🏢 **AIA Singapore Private Limited** Desember 2020 – October 2022

📍 Batam, Indonesia

- Provide end-to-end support for mission critical applications (mobile/portal) on various tech stack, Java, NodeJS, React, AEM, etc.
- Build up the knowledge base & drive the continuous improvement for production support.
- Manage incident responses & follow up to ensure preventive and detective measures of the applications are identified and implemented.

Network And System Engineer

🏢 **Melawi District Government** Jan 2013 - November 2020

📍 Melawi, Indonesia

- Maintain, add, change features or calculation formulas according to the need for changes and adjust in applicable laws and policies on regional finance and accounting applications in melawi district.
- Installation, supporting, maintain, deployment on 2 local production servers (windows server 2012 R2 & windows server 2016).
- Optimize, improve, expand, monitoring and upgrade network capabilities and connectivity for internet access and local application access.
- Conduct research and provide advice and input regarding the technology that will be selected for implementation in Melawi district that is related to applications, networks and other computer technologies.

System Engineer

🏢 **Digisoft Bussiness Solutions, Co** Feb 2012 - Dec 2012

📍 Bandar Seri Begawan, Brunei Darussalam

- Research, install, apply and conduct a new technology (Biometric) for Brunei Islamic Bank Darussalam ATM Machine Transactions.
- Provide needs assessment, system analysis, troubleshooting & resolutions.
- Created user interface for the introduction of these new technologies.

Field Service Engineer

🏢 **Wincor Nixdorf Indonesia** July 2008 - Jan 2012

📍 Jakarta, Indonesia

- Perfom onsite ATM machine installation, troubleshooting and scheduling maintenance.
- Identified, analysis problems and record the solutions for reference purposes.
- Contribute to the development, implementation and execution of installation, troubleshooting