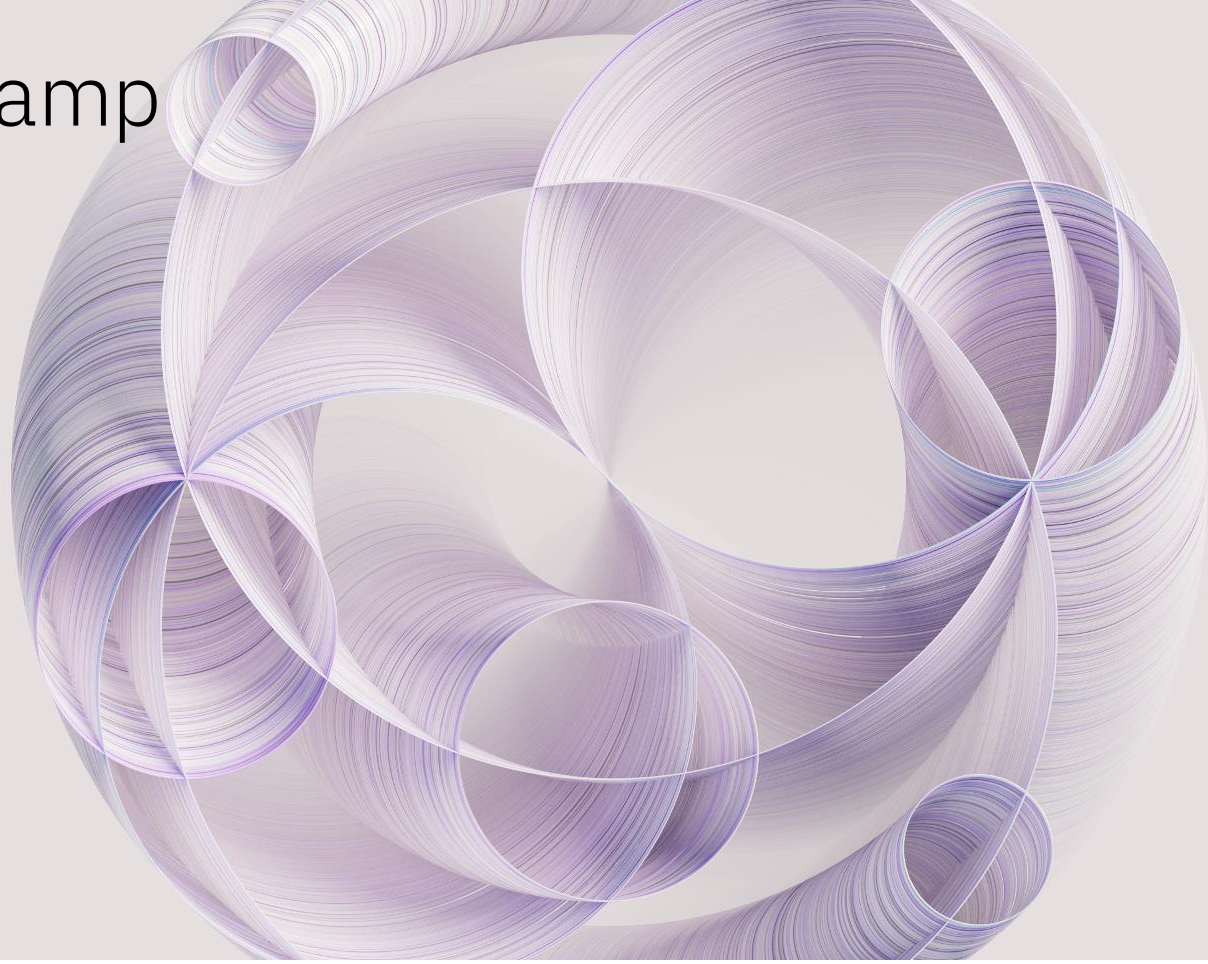


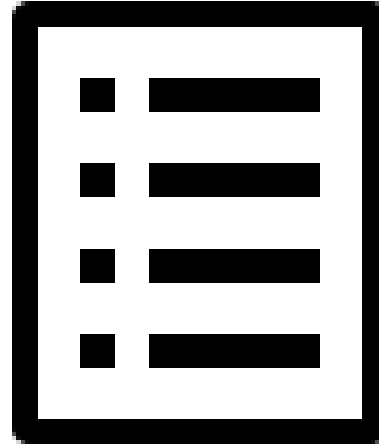
AI Agentic Bootcamp

The future of AI is about
agency and productivity



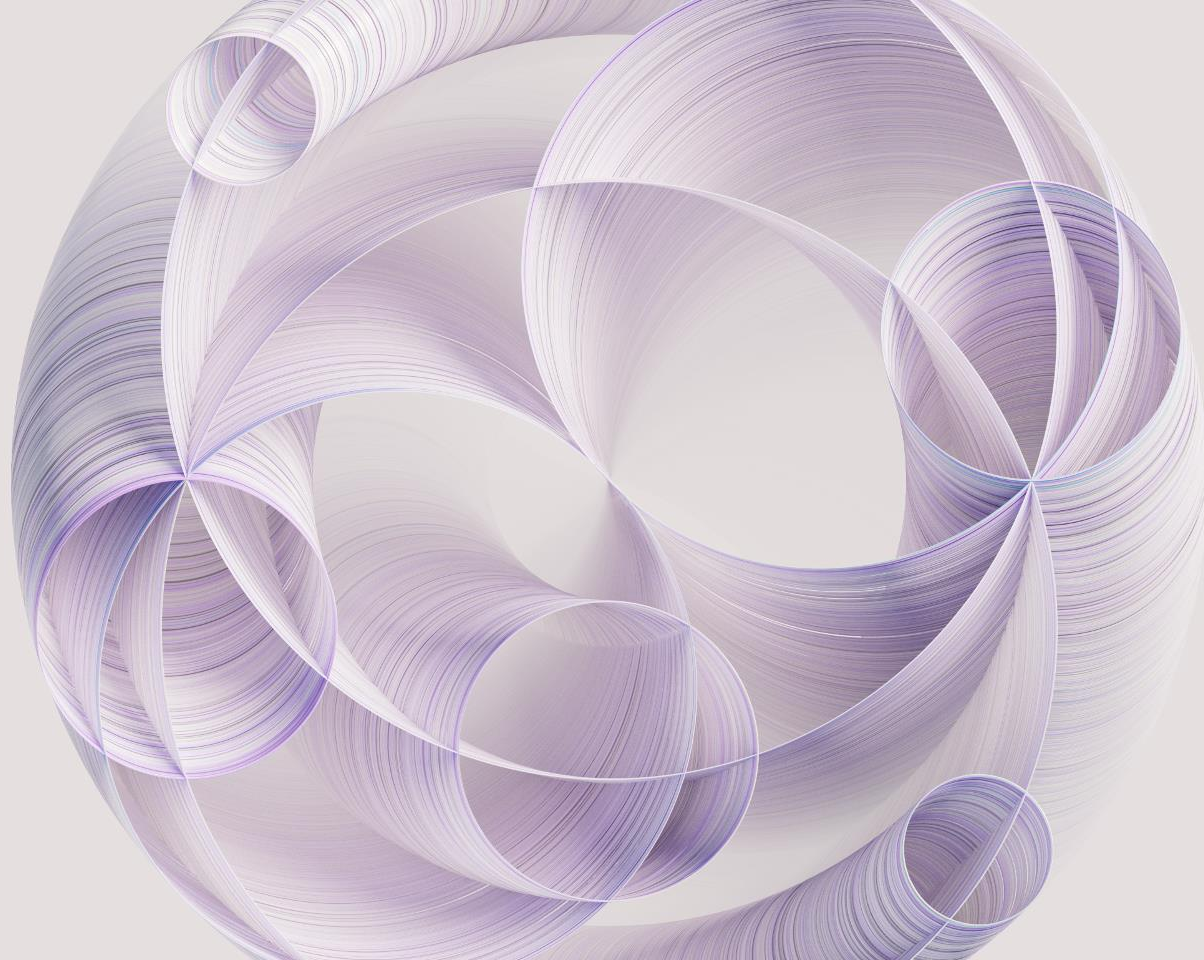
Agenda

- AI Agents
- Wastonx.ai
- Watsonx Orchestrate
- Labs



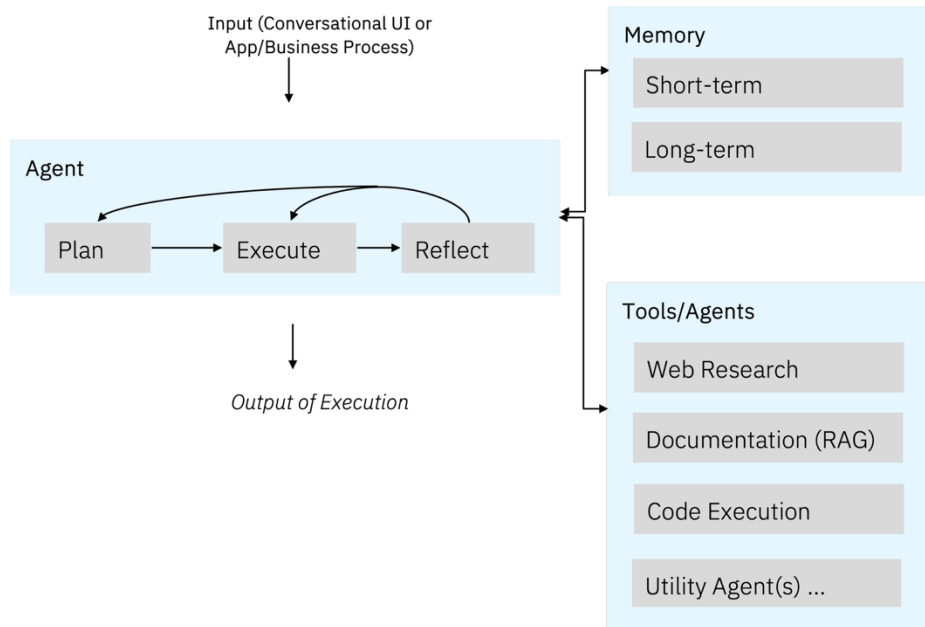
AI Agents

The future of AI is about
agency and productivity

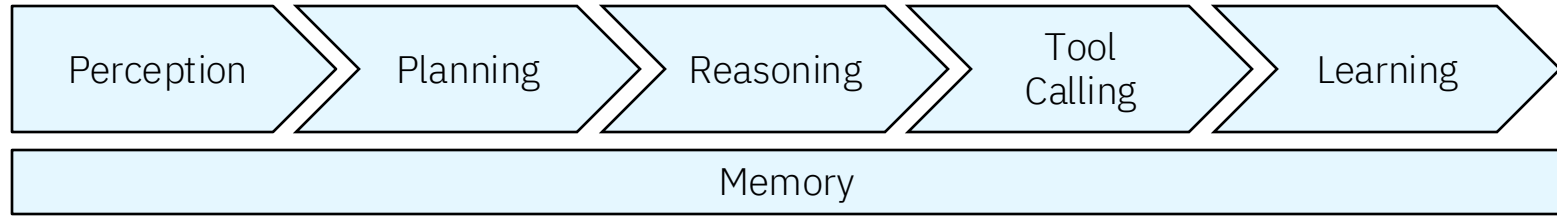


AI Agents

An AI agent is an autonomous system that can use tools and collaborate with other agents to plan and act on tasks. After it acts, the agent reflects on the results of its actions, learning iteratively and refining its approach to better align with its defined objectives.



AI Agents Main Components



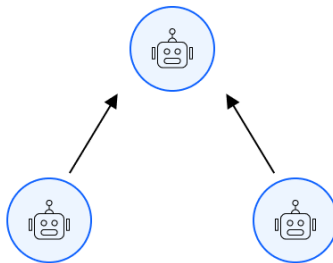
Agentic Architectures

Single agent architecture

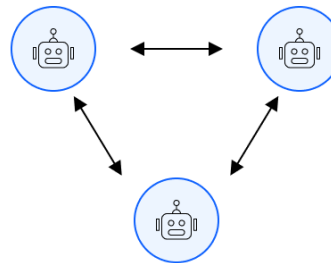


Multi agent architecture

**Vertical
architecture**



**Horizontal
architecture**



Single vs Multi Architecture

	Single Agent	Multi-agent	
		Vertical	Horizontal
Structure	Single AI agent operates independently to achieve a goal	Leader agent oversees subtasks and decisions, with agents reporting back for centralized control	Agents work as equals in a decentralized system, collaborating freely to solve tasks
Key features	Autonomy	Hierarchy, Centralized communication	Distributed collaboration, Decentralized decisions
Strengths	Simplicity, Predictability, Speed, Cost	Task efficiency, Clear accountability	Dynamic problem solving, Parallel processing
Weaknesses	Limited scalability, Rigidity, Narrow	Bottlenecks, Single point of failure	Coordination challenges, Slower decisions
Best use case	Simple chatbots, Recommendation systems	Workflow automation, Document generation	Complex problem solving

Chain of Thought

Chain of thought (CoT) is a prompt engineering technique that enhances the output of large language models (LLMs), particularly for complex tasks involving multistep reasoning. It facilitates problem-solving by guiding the model through a step-by-step reasoning process by using a coherent series of logical steps.

Chain of Thought



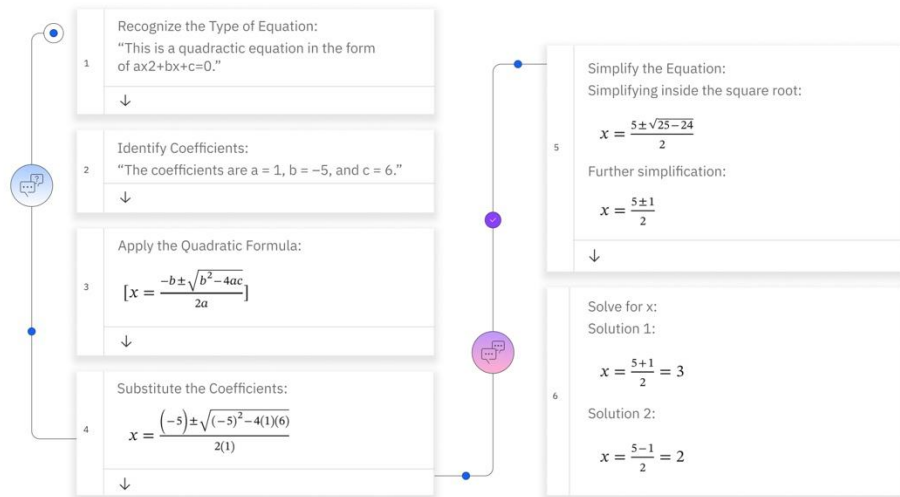
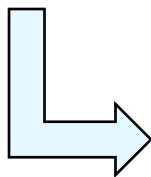
Solve the quadratic equation $x^2 - 5x + 6 = 0$



As a text-based AI, I am unable to directly solve quadratic equations. However, I can guide you on how to solve it using various methods. One common method is factoring. Let's try factoring the given quadratic equation $x^2 - 5x + 6 = 0$:

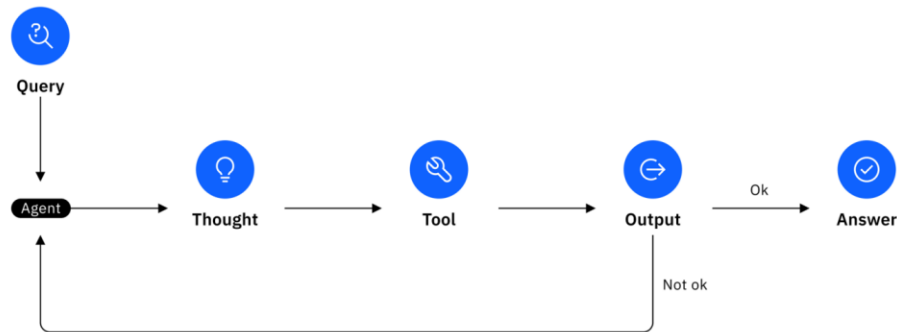
1. Factor the left side of the equation: $(x - 2)(x - 3)$
2. Set each factor equal to zero and solve for x :
 - $x - 2 = 0 \Rightarrow x = 2$
 - $x - 3 = 0 \Rightarrow x = 3$

So, the solutions to the quadratic equation $x^2 - 5x + 6 = 0$ are $x = 2$ and $x = 3$.



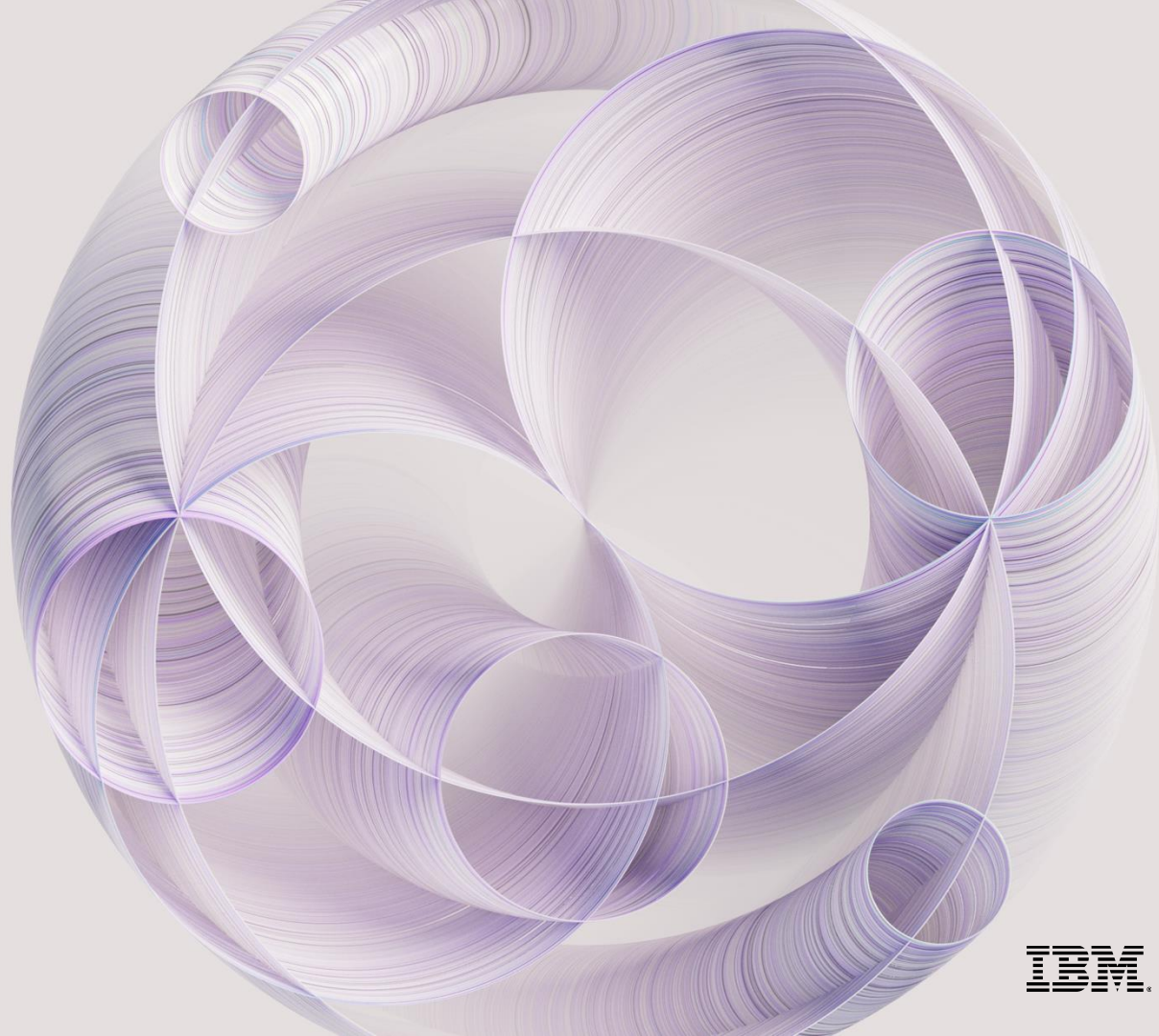
ReAct Agents

A ReAct agent is an AI agent that uses the “reasoning and acting” (ReAct) framework to combine chain of thought (CoT) reasoning with external tool use.





Watsonx.ai



watsonx.ai



watsonx

A portfolio of AI products that accelerates the impact of generative AI in core workflows to drive productivity.

watsonx.ai

Enterprise-grade AI studio that helps AI builders innovate with all the APIs, tools, models, and runtimes to build AI solutions

Featuring **IBM Granite**, and popular third-party models including **Mixtral**, **Llama** series

watsonx.data

The **hybrid, open data lakehouse** to power AI and analytics with all your data, anywhere

watsonx.governance

End-to-end toolkit for AI governance to manage **risk and compliance** across the entire AI lifecycle.

watsonx Orchestrate

An enterprise-ready solution that helps create, deploy, and manage AI assistants and agents to automate processes and workflows.

watsonx Code Assistant

Accelerate development, **application modernization**, and assist with IT Operations

Why IBM watsonx for scaling enterprise AI to drive productivity

Open

- Offers choice to train the right foundation models, including open-source models, and the choice of data, tools, and frameworks to achieve desired business outcomes.
- Run AI wherever the business needs to, across any cloud, at scale.

Trusted

- Built with open and transparent technology to give enterprises confidence in their AI and meet regulatory compliance demands.
- Responsible AI and protected data backed by enterprise governance and security controls.

Integrated

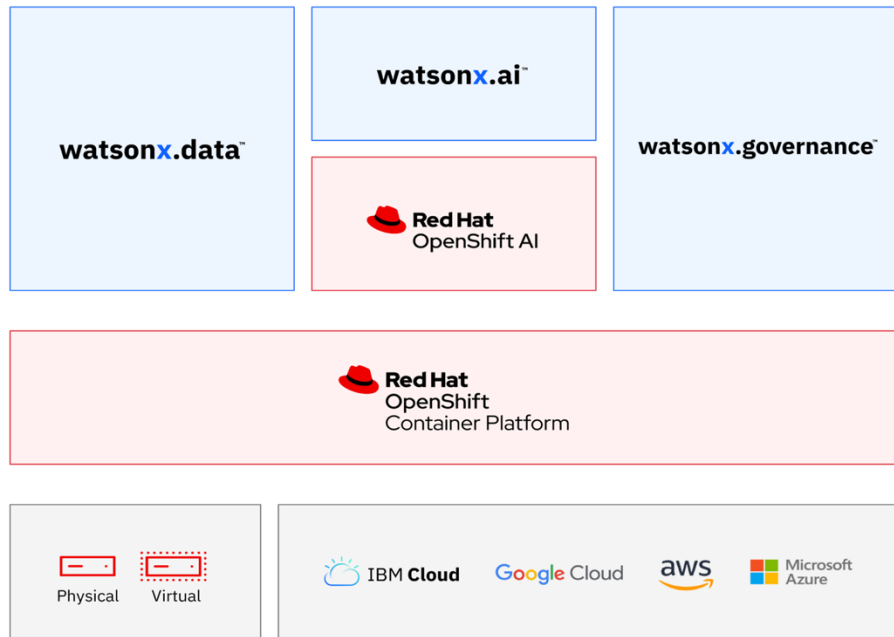
- Integrates technology seamlessly into existing infrastructures, systems, and processes with choice of cloud to transform the enterprise and drive productivity from within.
- Embedded AI for targeted use cases that drives enterprise scale productivity.

watsonx.ai and Red Hat

Watsonx.ai integrated with Red Hat OpenShift AI & Red Hat OpenShift Container Platform delivers an accelerated time to value through an optimized generative AI and ML workflow.

Key benefits:

- A complete platform for managing AI workloads, training models and scaling AI deployments
- Access to high quality, governed, and trusted AI through curated IBM-developed, third-party, and open-source foundation models
- Deploy to on-premises environments, private or public clouds
- Integrations to the wider watsonx and Cloud Pak for Data platforms.



Creating Generative AI Solutions

Model Selection

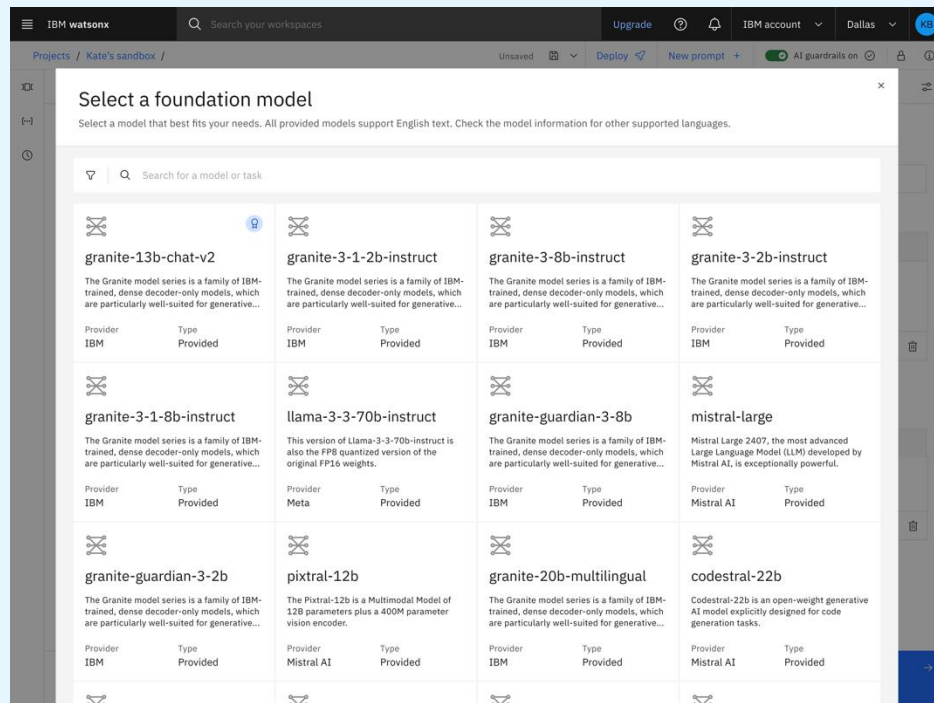
watsonx.ai Provided Models

A highly curated library with IBM-built, open-source and third-party foundation models that are pre-deployed and ready to use in watsonx.ai for a wide range of business requirements and budgetary considerations. These models are deployed on multi-tenant GPU's.

Key benefits:

- Great for experimentation and prototyping to determine which model is best for your use case
- Pay only for the tokens that are consumed, no time commitment
- Ideal for clients that need periodic or infrequent use of foundation models
- Indemnification offered for IBM and select models

Learn more in [documentation](#)



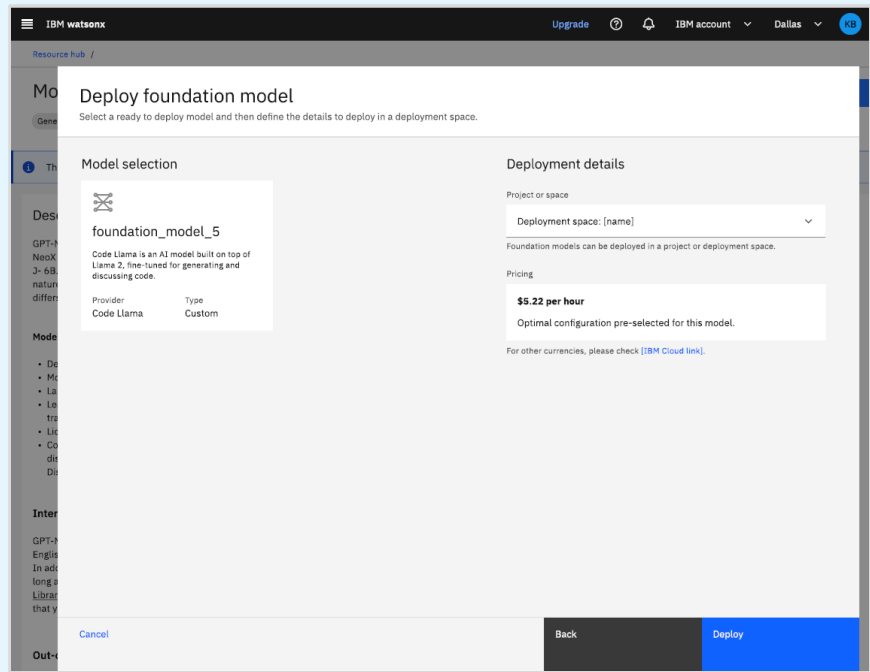
Deploy on Demand Models

A curated collection of high quality and popular foundation models that can be easily deployed to a dedicated GPU with just a few clicks.

Key benefits:

- Faster interactions with a dedicated, single-tenant deployment, hosted 24/7 until de-provisioned by client
- Predictable hourly hosting price compared to variable token-based pricing
- Supports full context length of the model
- No rate limits on the inference requests per second (vs. 8 req/s limit on pre-deployed models)

Learn more in [documentation](#)



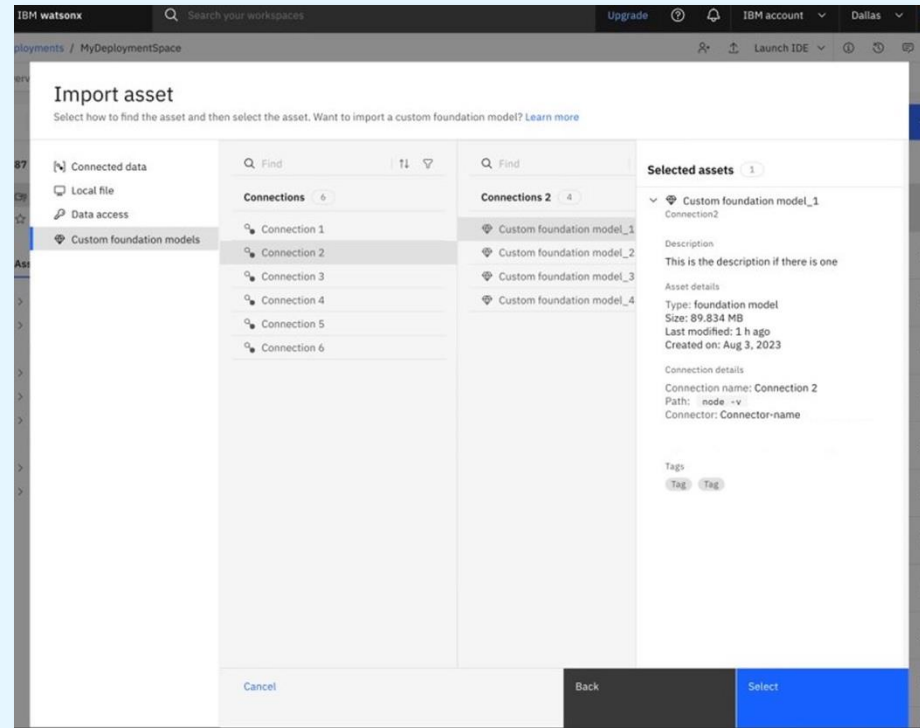
Custom Foundation Models

Import custom foundation models for maximum flexibility in how generative AI solutions are developed.

Key benefits:

- Leverage externally fine-tuned LLMs that support a specific language or are customized for an industry or business domain
- Import a model that is not already provided by IBM.
- Compatible with 1000's of models from repositories like Hugging Face, which provides access to a huge selection of open-source foundation models

Learn more in the [blog](#), [tutorial](#) or [documentation](#)



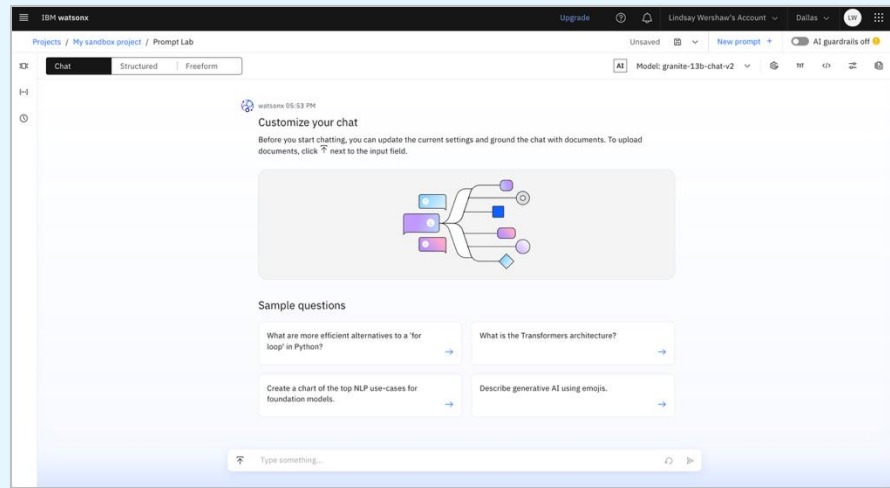
Prompt Lab

watsonx.ai Prompt Lab

Experiment with foundation models through an interactive user interface or an API.

- Easy to use chat, structured and free form prompt building interfaces
- Experiment with zero-shot, one-shot, or few-shot prompting to get the best results
- Adjustable AI guardrails
- Includes prompt examples for various use cases and tasks
- Save and share prompts for team collaboration
- Wide selection of foundation models to meet any task requirement
- Adjust model parameters to optimize results such as sampling, min/max tokens, stop sequences, repetition penalties, and more
- Export prompts and settings to a notebook to jump start development

Learn more in [documentation](#)



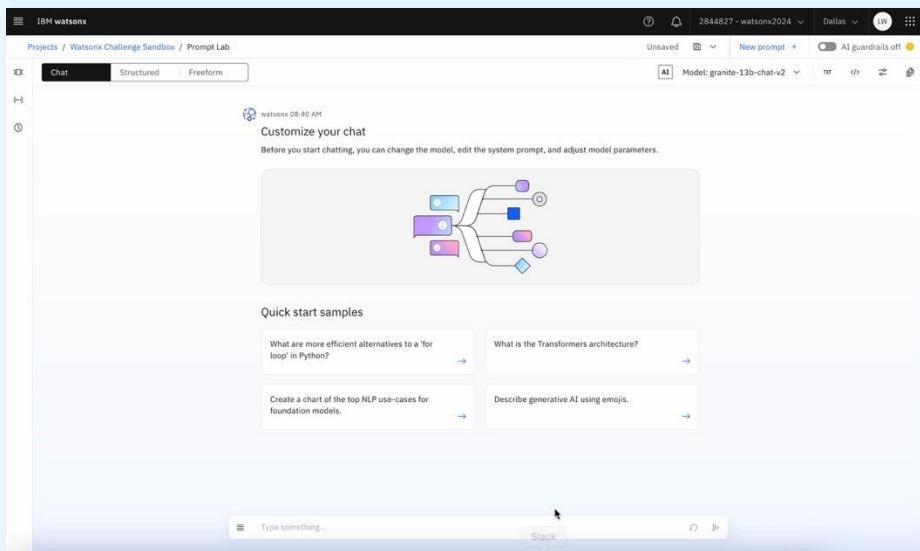
Chat with Documents

The Chat with Documents feature, within the Prompt Lab, provides an easy way to support RAG use cases.

Key benefits:

- Dramatically improve model output by grounding with relevant content
- Fast prototyping of your RAG use cases (e.g. test different LLMs, iterate on document index/collections, change embedding models, set chunk size and overlap, and more)
- Accelerate development by exporting the prompt as a python function deployed as a REST API
- Save prompts and settings as a template for team collaboration.

Learn more in [documentation](#)



Chat with Images

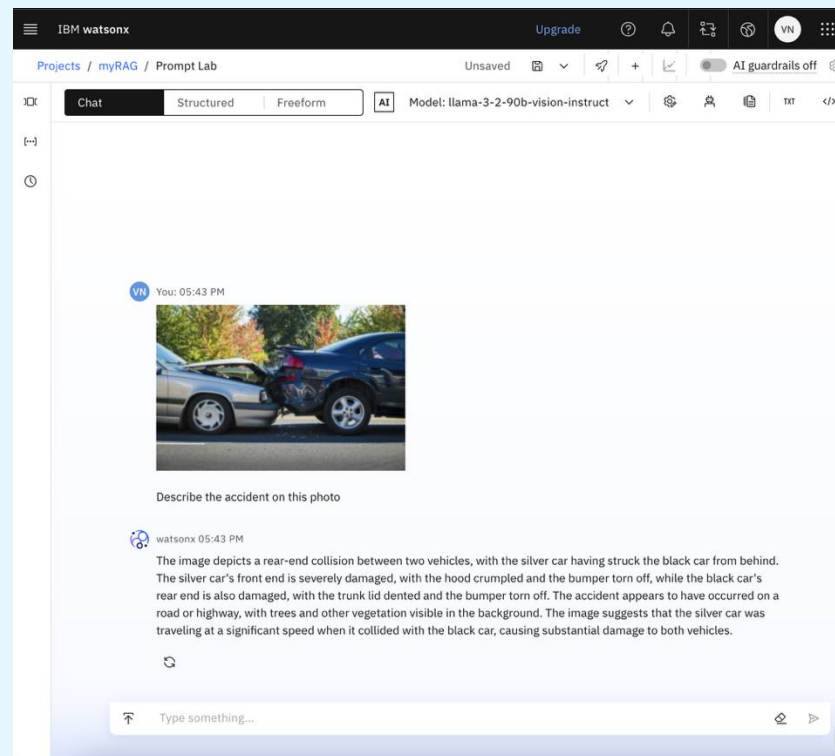
The Chat with Images feature, within the Prompt Lab, provides an easy way to convert visual information into text.

Example use cases:

- Automate the generation of alternative text for images to meet accessibility requirements
- Summarize photos to support use cases such as insurance claims (and many others)
- Convert images from a document into text before the document is used as grounding information for a RAG use case.

Chat with Images is supported by **Llama 3.2** (11b and 90b vision models).

Learn more in the [documentation](#) and [release blog](#).



RAG Solutions

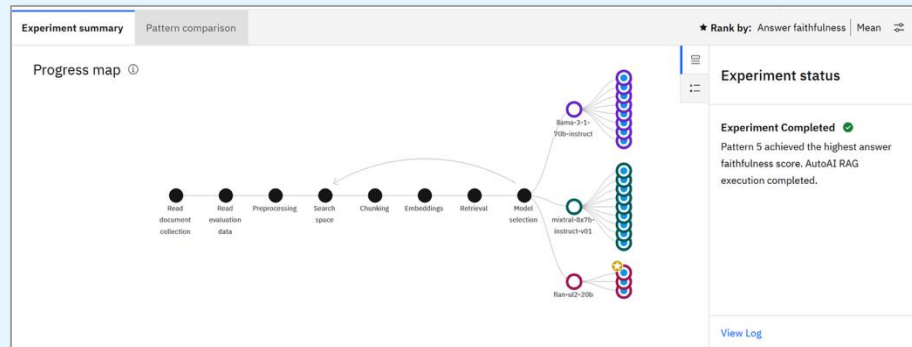
watsonx.ai AutoAI RAG

RAG prototypes are easy to build but hard to productionalize, which can require a team of experts and months of effort. AutoAI RAG helps to resolve this.

Key benefits:

- Accelerates design and deployment of optimized RAG systems based on client data and use case
- Quickly run various experiments to evaluate a constrained set of configuration options (models, chunk size, and more)
- Re-evaluate and modify recommended configurations when something changes (e.g. a new model version is released, quality of model responses change).

Learn more in [documentation](#).



AutoAI RAG tests a range of parameters (models, chunk size, etc.) in a series of experiments to automatically find the most optimal combination. It has 3 layers:

- Efficient RAG **hyper-parameter optimization** algorithm with end-to-end automation
- Best-of-breed RAG **evaluation metrics** and **benchmarking tools**
- **Parameterized RAG pipelines** for creating embeddings and for retrieval-based inference

watsonx.ai Text Extraction API

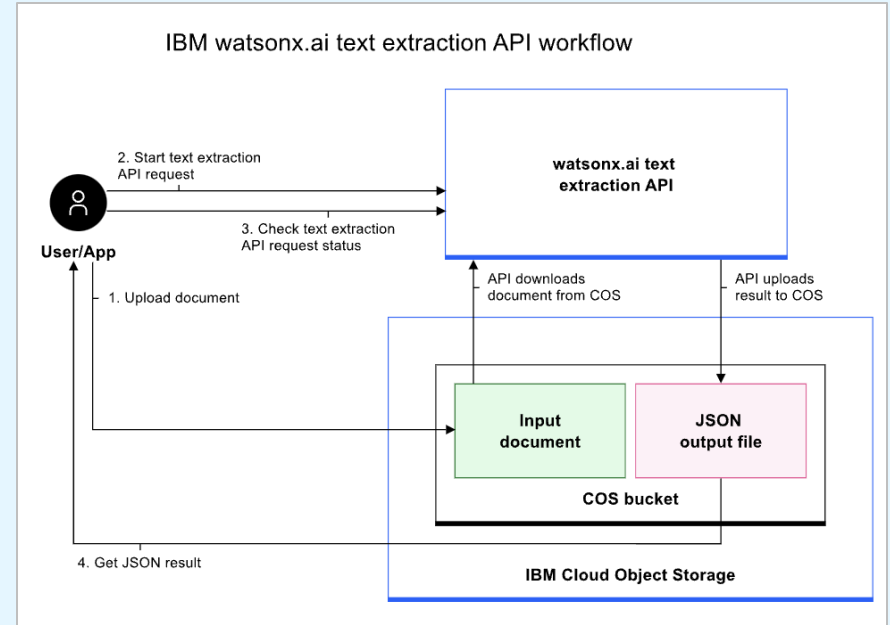
Extract content from documents which is essential for RAG use cases.

- Convert files with tables, diagrams and images into an AI-model friendly JSON file format
- Process the following file types: GIF, JPG, PDF, PNG, TIFF. Including scanned, hand-written documents
- Supports multiple languages

Technology:

- IBM's Natural Language Understanding (NLU) Service. See [Watson Document Understanding](#).
- Optical Character Recognition (OCR) to extract text from images.

Learn more in the [documentation](#).



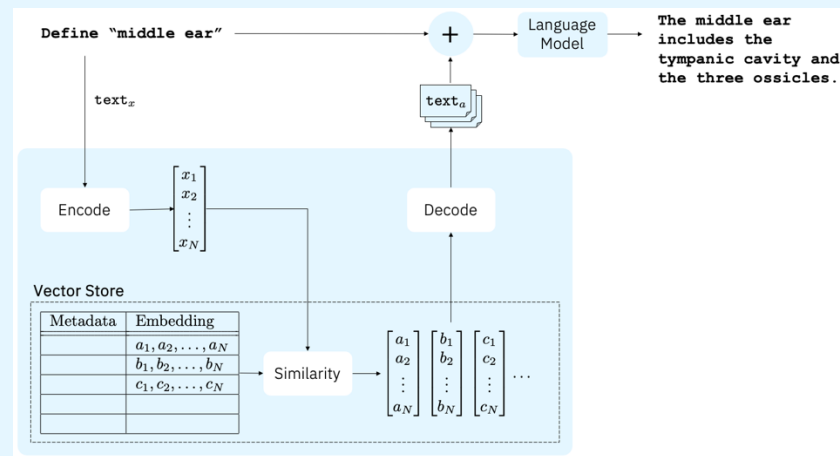
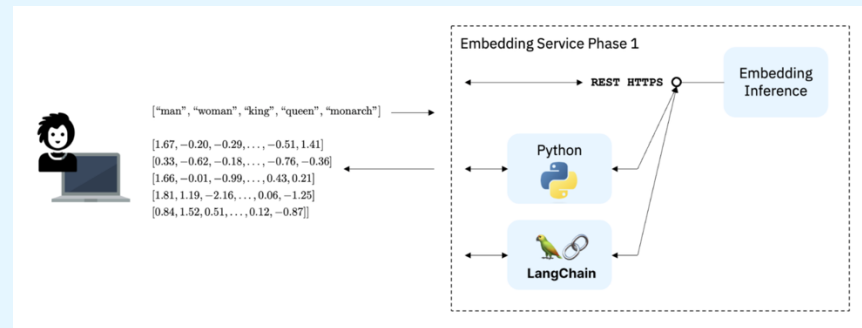
watsonx.ai Embeddings API

Convert text into dense vector embedding representations. Embeddings capture nuanced semantic and syntactic relationships between words and passages which are then stored in a vector database for retrieval.

Key benefits:

- Support RAG patterns with contextual grounding when utilizing embedding models for query and passage vectorization
- Improve RAG performance with semantically faithful representation of content, especially when compared to basic keyword-based alternatives in classic NLP modeling
- Efficient storage and compute profiles of embeddings make them easily infusible into generative AI applications

Learn more in [documentation](#). See list of [supported embedding models](#).



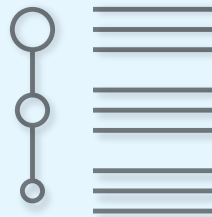
watsonx.ai Text Rerank API

Add precision to RAG use cases by improving the order of retrieved information with advanced re-ranking algorithms.

The Text Rerank API helps ensure relevant embeddings are used as context within a RAG pipeline, significantly enhancing performance.

- Reorder document passages (from most-to-least likely to answer) based on their similarity to a specified query
- Powered by the ms-marco-minilm-l-12-v2 reranker model ([see details](#))
- Fully integrated with the watsonx.ai REST API

Learn more in [documentation](#).

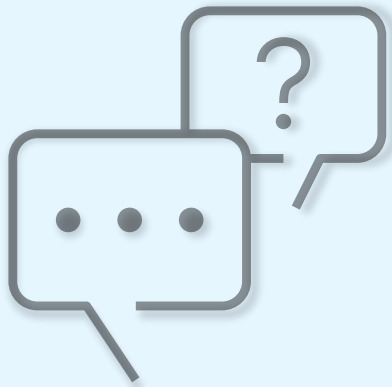


watsonx.ai Chat API

Create dynamic and adaptive conversational interfaces including chat-based application that require grounding documents, images, and tool calling for agent-driven applications.

- Build multi-user conversational workflows that use foundation models to generate answers.
- Easily identify different message types, such as a system prompt, user inputs, and foundation model outputs, including user-specific follow-up questions and answers.
- Supports granite, llama and mistral models (see [supported list](#))
- Fully integrated with the watsonx.ai API & SDK

Learn more about [adding chat functions](#) and [building agents](#) in documentation. See the [developer hub](#) for examples.



Agents

Propel the
next wave of
AI
productivity
through the
developer

Innovation

1/3

of gen AI interactions
will use action models
and autonomous agents
by 2028¹

Scale

1B

net new applications
will be fueled by gen AI
by 2028²

Opportunity

72%

of top performing CEOs
say their competitive
advantage rests in
advanced generative
AI³

¹ [Gartner Press Release](#), 11 March 2024.

² [2024 Developer Survey](#), Stack Overflow, May 2024.

³ [6 Hard Truths CEOs Must Face](#), IBM Institute for Business Value, May 2024

Three areas of agentic innovation

Pre-built agents

watsonx Orchestrate

Accelerate AI agent deployment.

Get started quickly with prebuilt AI agents powered with business logic and seamless integration to the tools that power your business.

Custom-built agents

watsonx.ai

Build custom-designed agents.

Design, deploy and manage AI agents with ease using pro- and low-code options.

Multi-agent orchestration

watsonx Orchestrate

Manage all agents in one place.

Easily deploy and manage any agent for any task within a simple and unified user experience optimized to scale.

watsonx.ai Agents

What's available today?

- Support for Chat API, Tool Calling, JSON returns together with providing the foundation for agentic support
- AI Services that provide the foundation for deployment of python based agentic solutions
- End-to-end template for the development and deployment of a custom Langraph agents
- Introduction of Agent Lab (Beta), enabling a low-code experience to build agentic solution with 1-click deployment as a production-ready API endpoint

The screenshot displays the IBM watsonx AI Agents interface. The top navigation bar includes the 'IBM watsonx' logo, an 'Upgrade' button, a help icon, a notification bell, and user information for 'IBM account' in 'Dallas'. The main interface is divided into two panels: 'Build' on the left and 'Agent preview' on the right.

Build Panel:

- Set up:** Includes a dropdown for 'Model: flan-ul2-20b'.
- Configuration:** Features dropdowns for 'Framework' (set to 'LangGraph') and 'Architecture' (set to 'ReAct').
- Instruction:** A text area with a character count of '100/500'. The instruction reads: 'You are a helpful assistant that formats topics into structured GitHub issues. There are 4 types of issues, each with a specific template: 1. Epic: A large, broad objective that can be broken down into smaller actionable tasks. 2. Bug Report: A problem, malfunction or defect in the system.'
- Tools:** Includes buttons for 'Add a tool' and 'Create new tool'.
- Added tools (3):** A list of tools with icons for settings and deletion:
 - Web search:** Retrieve information from the internet.
 - Document search: Vector index name:** Enables quick and efficient retrieval of information from vector indexes.
 - Python code executor:** Enables dynamic code execution.

Agent preview Panel:

- Github Agent | 12:34 pm:** Shows the agent's name and time.
- Welcome to Github Agent:** A message stating: 'To get started, paste in user pain points and I will help you turn it into a well formatted Github ticket.'
- Quick start samples:** Two buttons with arrows:
 - 'Create a template for a new feature request with requirements.'
 - 'Create a template issue for a bug found in product.'
- Input field:** A text box at the bottom with the placeholder 'Type something...' and a send button.

watsonx.ai SDKs

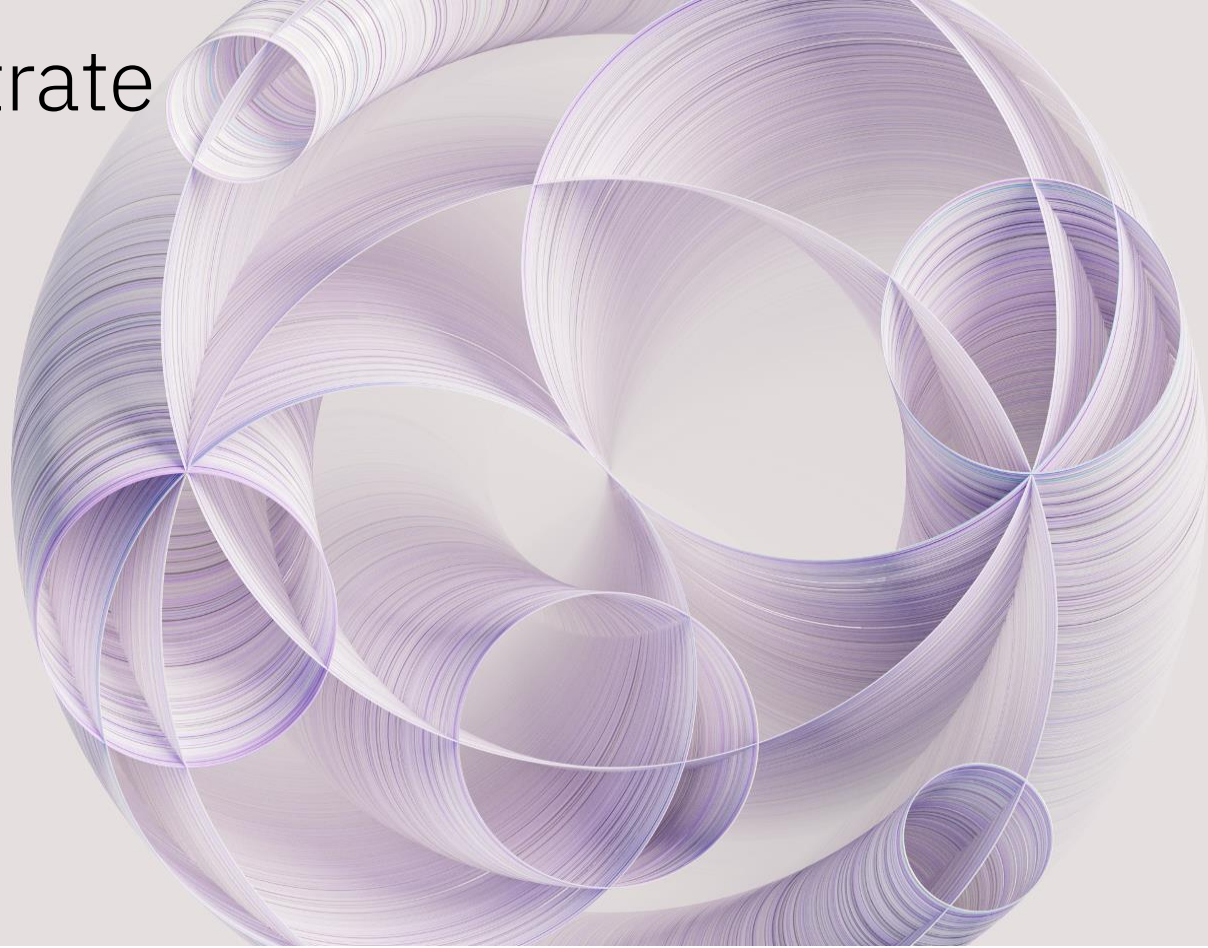
Build **agentic services** using popular open-source agentic frameworks through industry-standard API and SDK support.



Lab 1

Watsonx Orchestrate

The future of work with
AI Assistants and Agents

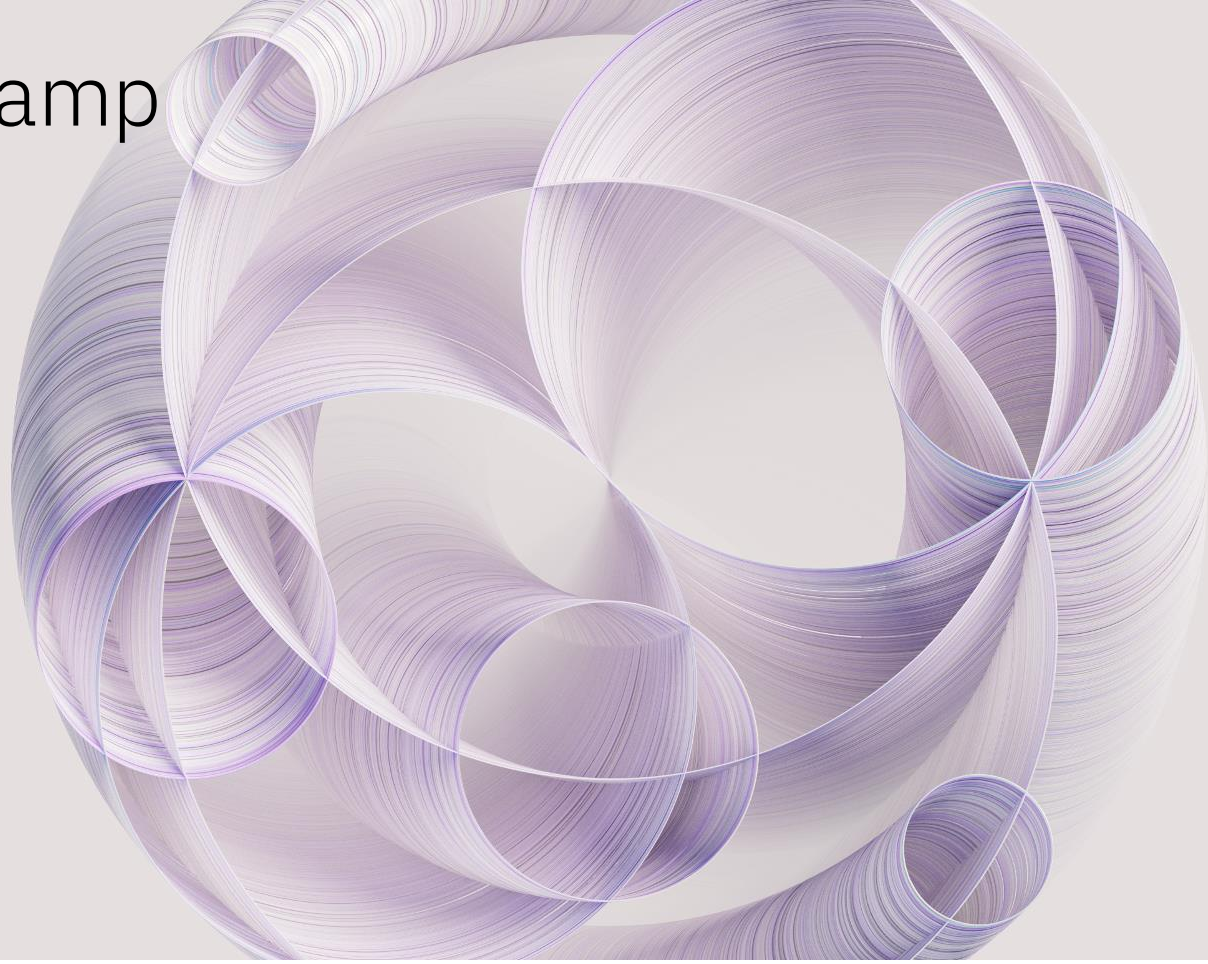


Lab 2



AI Agentic Bootcamp

DAY 2



Contáctanos

Gabriela Retamosa

BTL | Client Engineering – Ecosystem
SSA + MX

gabyretamosa@uy.ibm.com

Sebastián Fripp

AI Engineer | CE-Ecosystem
SSA + MX

sfripp@ibm.com

Facundo Iraola

AI Engineer | CE-Ecosystem
SSA + MX

fid@ibm.com

