

# Lost your CF SHOP! card?



To report your CF SHOP! card lost or stolen, please follow these easy steps:

1. Contact Customer Support at 1.800.755.0019
  - a. Any remaining balance left on your card will be locked and secured.
  - b. Customer Support will help to locate the nearest shopping centre.
2. Go to your nearest Cadillac Fairview shopping centre Guest Services
  - a. Print off or show this page to a Guest Services Representative to have your funds transferred to your new card.

Please be advised that the fee for replacing a lost, stolen or damaged can be up to \$5 per card.

If you have additional questions or concerns please call 1.800.755.0019 or email [clientsupportsupervisors@storefinancial.com](mailto:clientsupportsupervisors@storefinancial.com)

The CF SHOP! card gift card is subject to [Terms + Conditions](#). Fees may apply. For the full [Terms + Conditions](#) please view the card holder agreement accompanied with your gift card packaging. The fee for replacing lost, stolen or damaged cards can be up to \$5 per card.