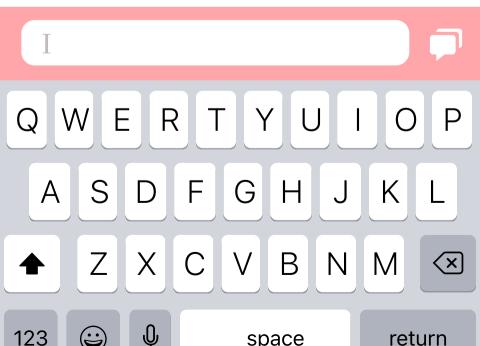Hi this is customer support. How may I help you?

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