

Stakeholder Analysis

FileSender



SURF

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Supervising Teacher: Rob Kaesehagen

Student: Aaron Jonk (s1170298)

Date: 18/05/2025

Version: 1.2

Version Management

Version	Date	What
1.0	04/02/2025	Creation of the stakeholder overview and stakeholder matrix.
1.1	10/02/2025	Revise based on feedback on the project plan.
1.2	18/05/2025	Review based on feedback from Jan Meijer & Guido Aben (both part of the FileSender board), and a clean-up.

Distribution

Version	Date	Recipient
1.1	18/02/2025	Published on Codeberg
1.2	18/05/2025	Published on Codeberg

1 Stakeholder Overview

This is a small overview of the key stakeholders I need to consider while working on the FileSender project.

Stakeholder	Interest	Influence
Student <i>Aaron Jonk</i> (Internal)	The student has a significant interest in executing the FileSender project correctly to achieve a good grade and improve their skills in documentation and programming.	The students have a lot of influence over the project because they are the ones who will carry it out. As a result, this student makes important decisions about the project that can affect its course.
SURF <i>William van Santen</i> <i>Rogier Spoor</i> (Internal)	The client places great importance on creating the project, as it is their initiative. Through this, the client aims to make the source code of the new version of FileSender more organized, maintainable, and secure.	The client has a significant influence on the project. This is because the client initially commissioned the project for rewriting and the creation of a newer version, thereby reshaping its fundamental vision.
Supervising Teacher <i>Rob Kaesehagen</i> (External)	The supervising teacher has some interest in the project. As part of their job, they guide students during the comakership and project execution. In this role, the teacher provides feedback.	The supervising teacher has little influence on the project. They have no direct influence but can provide feedback on the project. The student can choose whether or not to follow this feedback.
System Administrators <i>Jeroen Wijenbergh (GÉANT)</i> <i>François Kooman (DEIC)</i> <i>Tangui Coulouarn (DEIC)</i> <i>Nils Vogels (SURF)</i> (External)	The users have a significant interest in the project. They are looking for an improved version of the existing FileSender. One that is secure, maintainable, and potentially includes features they suggest.	The users have a moderate influence on the project. While they do not directly control the project, their feedback, feature suggestions, and requirements play a role in shaping the development of FileSender to meet their needs effectively.

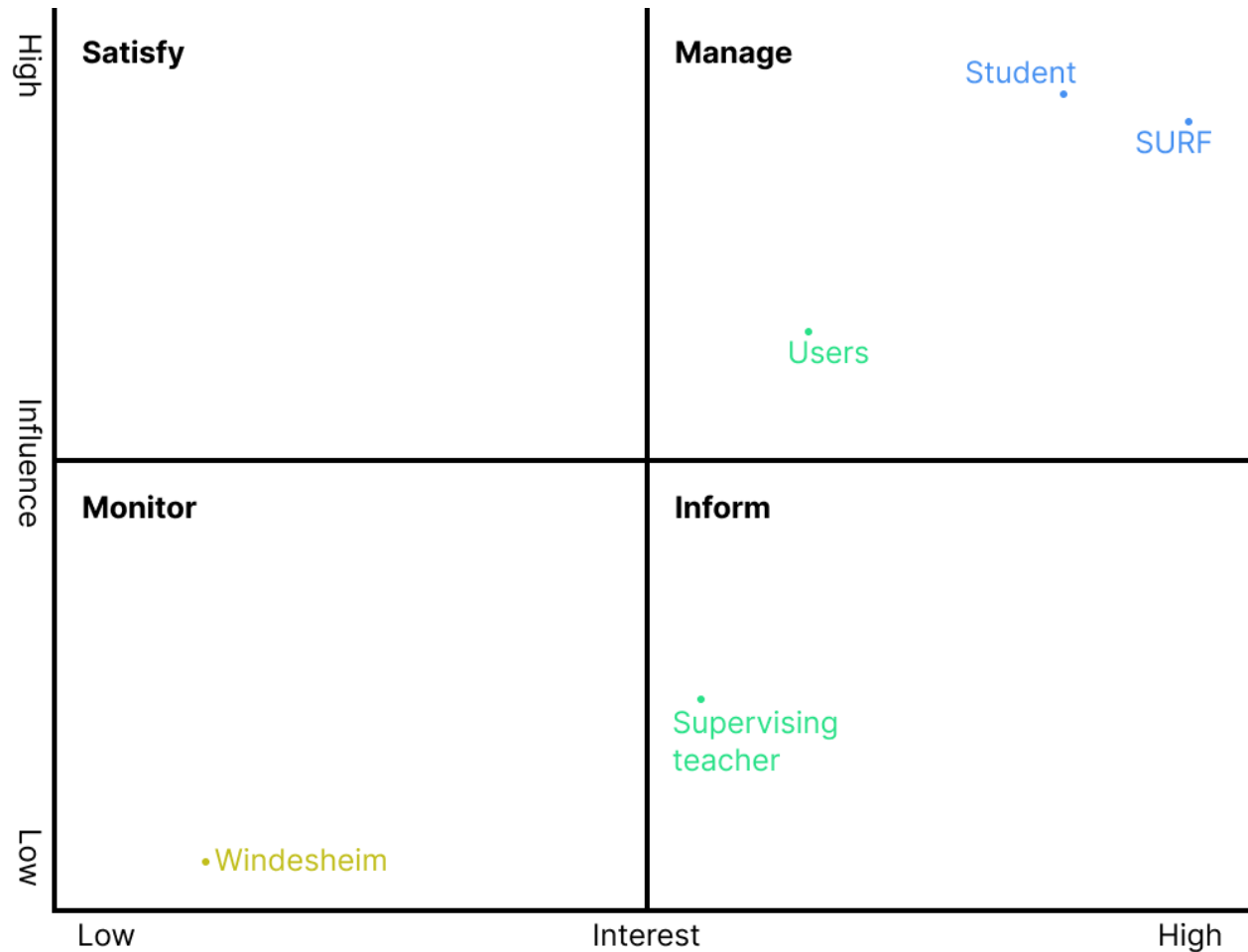
Windesheim (Interface)	Windesheim has little interest in the project. The school will not gain any direct benefits from it, apart from the possibility that the graduation results of the student involved may be positively impacted.	Windesheim has no direct influence on the project.
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Table 1

2 Stakeholder Matrix

The influence of the various stakeholders on the project and the interest these stakeholders have in the project are presented in the matrix below. In this matrix, the stakeholders are divided into the groups Satisfy, Manage, Monitor, and Inform, providing an indication of how these stakeholders should be engaged through the project's progress.

Note that “Users” has been renamed to “System Administrators” in the overview above.



Legend

Internal stakeholders

External stakeholders

Interface stakeholders

Figure 1