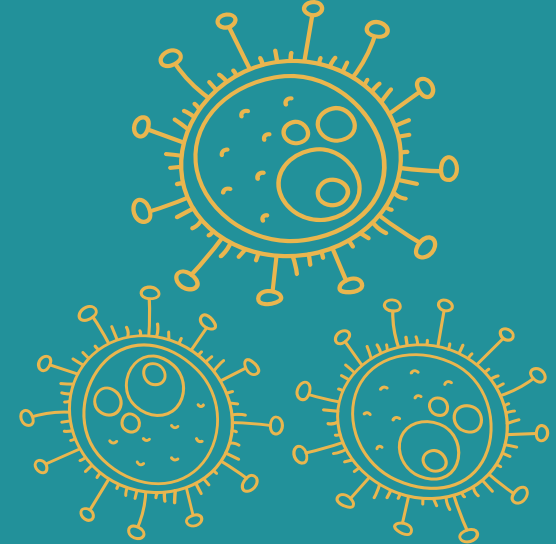




COVID-19 Internal Actions and Strategy



CORONAVIRUS



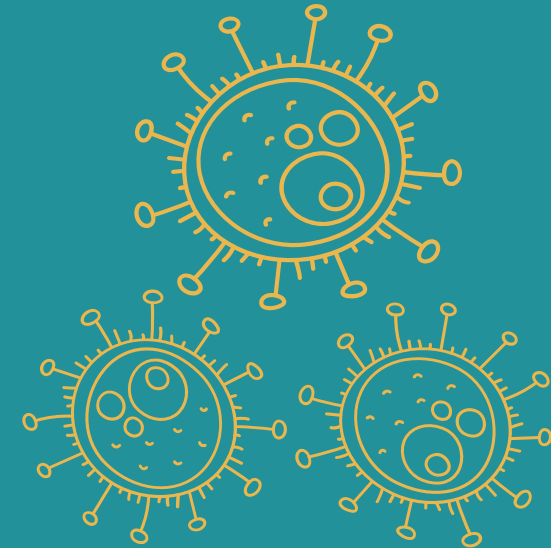
Current situation at Glasswall



We are raising a SEV-1 incident to 'create a plan for the handling of the Corona Virus at Glasswall'



We have officially appointed a 'Health and Safety Officer' for COVID - 19 Planning



CORONAVIRUS

Facts so far:



No cases in Glasswall



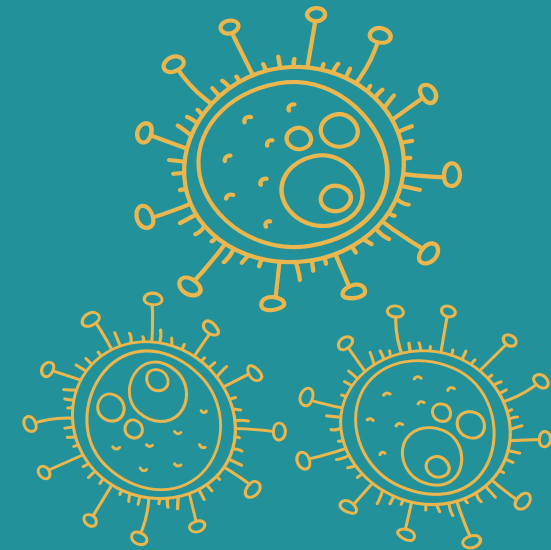
We have team members that know somebody that knows somebody that has been infected (2 degrees of separation)



We DON'T have team members that know somebody that is infected



The office was quarantined the week of March 9th



CORONAVIRUS

Symptoms



Headache



Cough

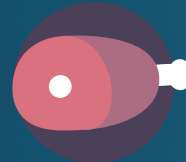


Fever

Contagion



Human
Contact



Contaminated
Substance



Air
Transmission



Frequently clean hands by using alcohol-based hand rub or soap and water



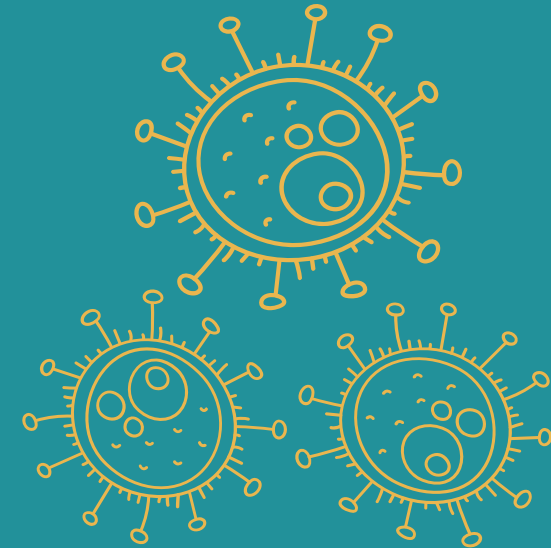
When coughing and sneezing cover mouth and nose with flexed elbow or tissue – throw tissue away immediately and wash hands



Avoid close contact with anyone who has fever and cough



If you have a fever, cough and difficulty breathing seek medical care early and share previous travel history



CORONAVIRUS



Please fill & update the description with your health status in :
<https://glasswall.atlassian.net/projects/COVID/board>

Health Status: (Coughing / Shortness of Breath / High Fever?)

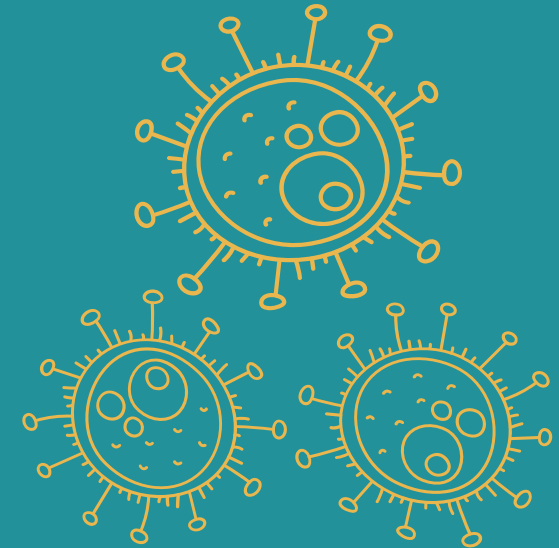
Family Health Status: (Coughing / Shortness of Breath / High Fever?)

Countries Travelled to: (within last month)

Family Countries travelled to/from:

Future Travel Plans:

Exposure Risk: (Why you feel you might be at risk of exposure)



Am I at risk of catching the virus?

Travelled to an at risk country
Know someone who has travelled to at risk country
Know someone who has caught coronavirus



YES

NO

Am I at risk of severe illness from COVID-19 infection

Existing health condition: Cardiovascular ; Diabetes ;
Respiratory Disease ; Hypertension
Age over 50 years



YES

NO

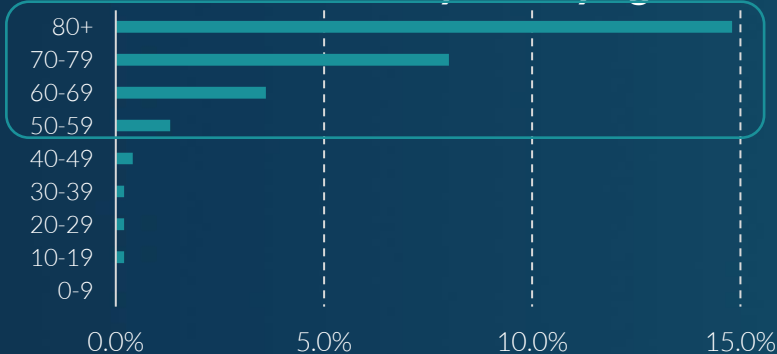
Please contact your line manager regarding self-isolation and remote work

GLASSWALL

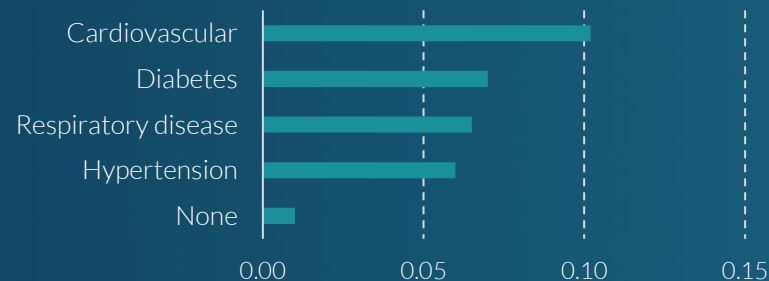


Coronavirus can affect anyone, but people with pre-existing health problems and older people are thought to be at greater risk of developing severe symptoms.

COVID-19 Fatality Rate by Age



COVID-19 Fatality Rate by Health Condition



If you have either:



A high temperature



A new, continuous cough

- ✓ **Stay** at home for 7 days
- ✓ **Do not** go to a GP surgery, pharmacy or hospital
- ✓ You **do not** need to contact 111 to tell them you're staying at home
- ✓ Testing for coronavirus **is not needed** if you're staying at home

After 7 days;

If you feel better and no longer have a high temperature, you can return to your normal routine.

If you have not had any signs of improvement and have not already sought medical advice, contact NHS 111.

GLASSWALL



COVID-19 Tests

- ✓ Only hospital inpatients will be tested
- ✓ Samples are processed by designated Public Health England (PHE) regional laboratories
- ✓ Results are available in up to 5 days

COVID-19: guidance for employers

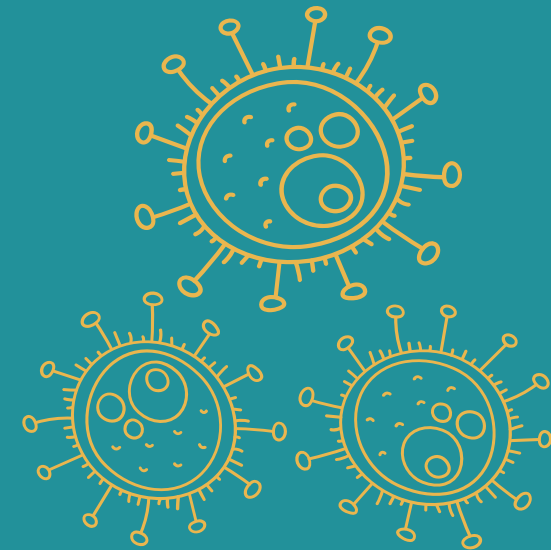
What to do if a member of staff or the public with **suspected COVID-19** has recently been in your workplace

For contacts of a suspected case in the workplace, no restrictions or special control measures are required while laboratory test results for COVID19 are awaited. In particular, there is no need to close the workplace or send other staff home at this point.

What to do if a member of staff or the public with **confirmed COVID-19** has recently been in your workplace

Closure of the workplace is not recommended. The management team of the office or workplace will be contacted by the PHE local Health Protection Team to discuss the case, identify people who have been in contact with them and advise on any actions or precautions that should be taken.

Source: www.gov.uk



UPDATE ON HEALTHCARE



All employees need to



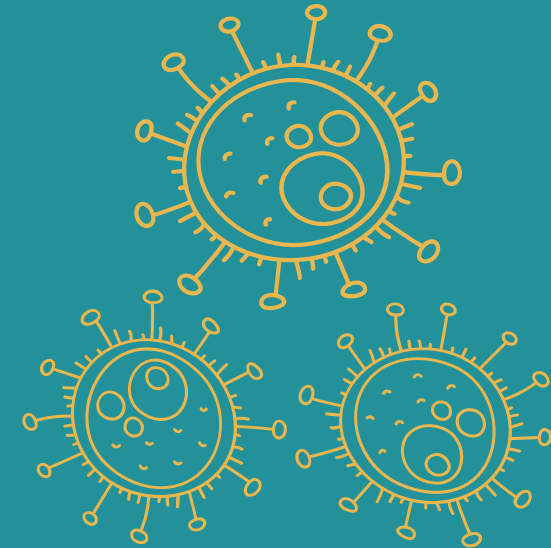
Update their ICOE contact on Cascade



Sign up for remote access / patient access with their local GP surgery to enable remote access to GP and nurses



For those that are participants in the Glasswall Aviva Private Healthcare plan - register with MYAVIVA, set up app for access to Digital GP, which is part of our service



GLASSWALL COVID-19 STRATEGY



Flatten the Curve Protect the Vulnerable

Continue to operate at high capacity, with minimal impact to employees and clients



Pro-active isolation of employees at RISK



Figure out the best way to support the isolated team members (supplies, office gear, broadband, Netflix)



Despite our best efforts, it is best to accept that surfaces in the office might be infected



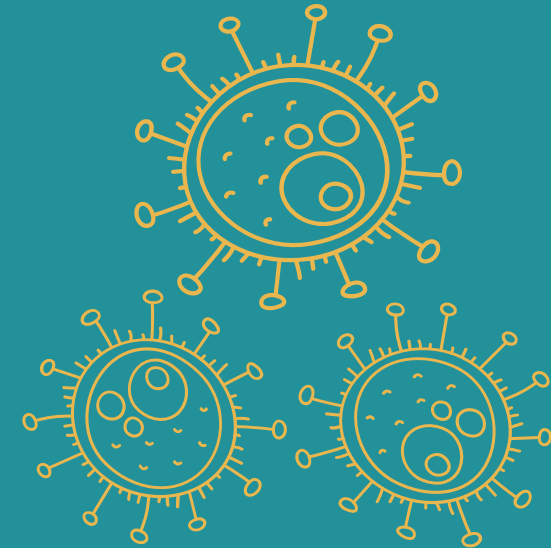
Trigger employee isolation plan when symptoms emerge



Daily briefings on status of team



Support 100% remote working (if situation requires it)



GLASSWALL COVID-19 STRATEGY PRINCIPLES



Flatten the Curve

We have to be sensible and not lead to our own demise. COVID-19 inevitable and it will spread. But as long as the infection spread is not too rapid, and we protect the vulnerable there is no room for fear.

We know that the mortality for people not at RISK is really low, 0.4% and lower. We also know that 80% of people will have a mild illness.



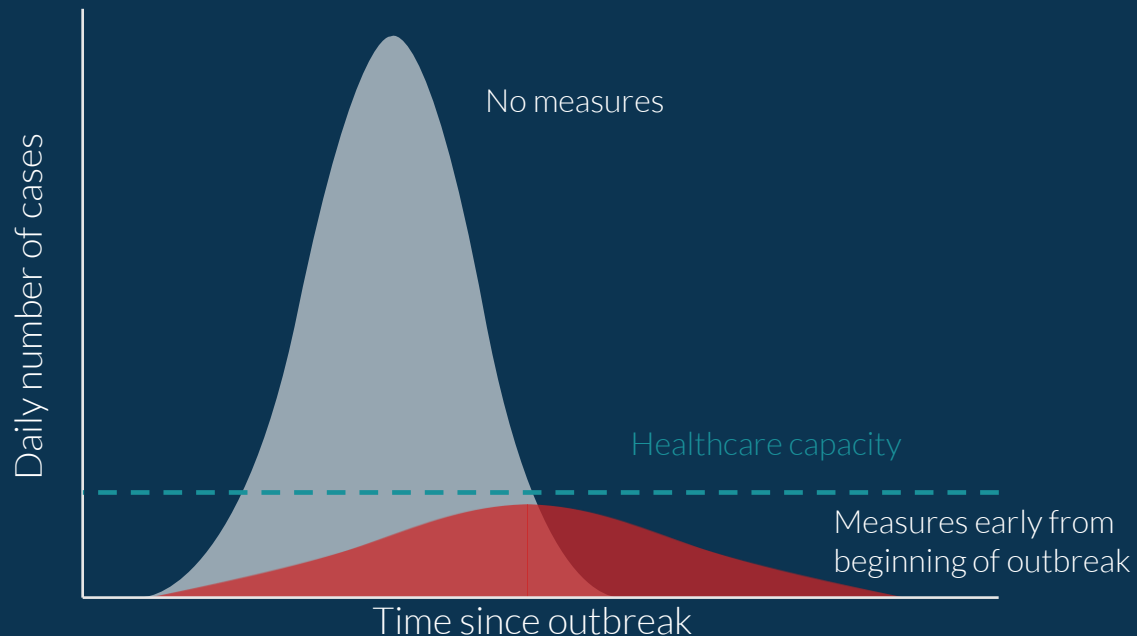
Protect the Vulnerable

Isolating people at RISK will do just that. Help slow the rate of infection down and protect the vulnerable. People at RISK will also feel better and more productive by working from home knowing that they are safe.

We in the office will also be safe as less people will be coming in and we will also know that even if we get it, it will likely be a mild illness.

WHY IS “FLATTENING THE CURVE” IMPORTANT?

The first curve shows what will happen if no measures are undertaken. This will be a natural epidemiological occurrence. The second (purple curve) shows what happens if we take measures. The measures are hand washing, self-isolation if symptomatic, contacted someone who has the illness or travelled to a high-risk country, avoiding large social gatherings and crowds. Our healthcare system has only a limited capacity and if we don't take measures, we will exceed that capacity which will lead to a large-scale healthcare and economic crisis with consequently increased mortality and poverty.



“PROTECTING THE VULNERABLE”

If under the age of 50 the fatality rate is under 0.4%, however if 50+ the fatality risk increases to 1.3% and above. Also diabetes, cardiovascular disease, chronic respiratory disease, hypertension and cancer increase the fatality rate to 6% and above.

By isolating the population at RISK Glasswall is protecting them from the disease and once they do come back to work the healthcare system will be decompressed and even if they acquire it then, help will be readily available. By being in a safe environment at home, those employees will be more productive and enabled to do their job while getting full support from Glasswall

Due to the fast spread the virus will infiltrate our company and the general population. As long as we are doing our best to “flatten the curve” and protect our vulnerable there is no reason for fear. The rest of the company who is not high RISK can stay and work, in a smaller group of people and even if anyone does acquire the infection in 80% of cases it is a mild illness with low risk of fatality (0.4% and less).

GLASSWALL COVID-19



Glasswall is taking action and participating in “flattening the curve”



Office was closed from 9th till 13th March (simulation for 100% remote working)



Hand gel ordered

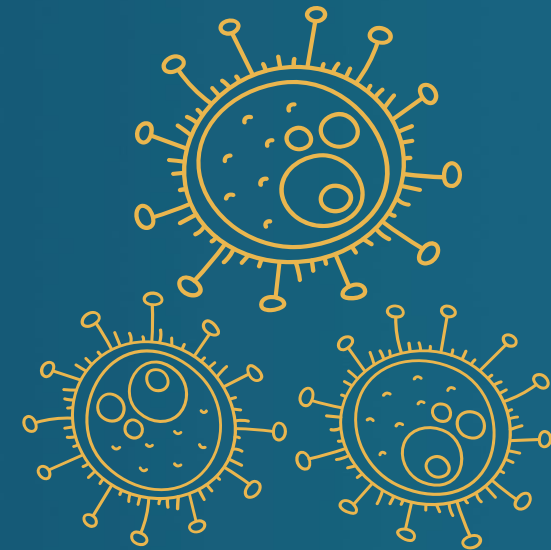


Encouraging the employees at RISK of severe illness to self-isolate for 30-60 days while providing support

- a. This way the number of people in the office is reduced
- b. By self-isolation those employees are protected from infection and spreading the infection



Encouraging employees to share travel plans and asking the ones who visit high risk countries to self-isolate





These slides are created internally at Glasswall to clarify our actions and strategy to our employees.

glasswallsolutions.com

<https://github.com/filetrust/covid-19>



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