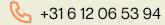


Filip Hensels

7 october 2004 I am a social, cheerful, and positive person. I always try to help people in a pleasant way. I keep my commitments and can organize my work well.

fhensels@gmail.com



filip8206.github.io/Portfolio

Languages

Dutch

English

Skills

Photoshop, Illustrator, Figma Wordpress HTML / SCSS / JavaScript

Education

HBO Communication & Multimedia design

Amsterdam University of Applied Sciences september 2022 - present **Propeadeutic certificate, Cum Laude**

HAVO

CSG Jan Arentsz Alkmaar, 2022

Work experience

Apple Specialist

Apple Store, Amsterdam august 2024 - present

Creative Developer

Active Collective, Beverwijk april - june 2024

My responsibilities at Active Collective:

- Coding delivered designs
- Developing ideas into designs
- Brainstorming design challenges
- Maintaining websites

Servicedesk agent

Guidion, Amsterdam july 2023 - january 2024

My responsibilities at Guidion:

- Scheduling appointments with technicians
- Answering customer inquiries
- Resolving scheduling errors

Service representative

Albert Heijn, Alkmaar

Service desk representative

april 2021 - july 2023

My responsibilities at Albert Heijn:

- Solving customer issues
- Cash management
- Designing promotional posters
- Managing colleagues

Cashier

october 2020 - april 2021