





Filip Hensels

7 october 2004

I am a social, cheerful, and positive person. I always try to help people in a pleasant way. I keep my commitments and can organize my work well.

 fhensels@gmail.com

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 filip8206.github.io/Portfolio

Languages

Dutch

English

Skills

Photoshop, Illustrator, Figma

Wordpress

HTML / SCSS / JavaScript

Education

HBO Communication & Multimedia design

Amsterdam University of Applied Sciences

september 2022 - present

Propeadeutic certificate, Cum Laude

HAVO

CSG Jan Arentsz Alkmaar, 2022

Work experience

Apple Specialist

Apple Store, Amsterdam

august 2024 - present

Creative Developer

Active Collective, Beverwijk

april - june 2024

My responsibilities at Active Collective:

- Coding delivered designs
- Developing ideas into designs
- Brainstorming design challenges
- Maintaining websites

Servicedesk agent

Guidion, Amsterdam

july 2023 - january 2024

My responsibilities at Guidion:

- Scheduling appointments with technicians
- Answering customer inquiries
- Resolving scheduling errors

Service representative

Albert Heijn, Alkmaar

Service desk representative

april 2021 - july 2023

My responsibilities at Albert Heijn:

- Solving customer issues
- Cash management
- Designing promotional posters
- Managing colleagues

Cashier

october 2020 - april 2021