



America Drivers Club

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SERVICE AND BENEFITS CONTRACT

contact@americadriversclub.com

\*\*\*IMPORTANT NUMBERS:

24/7- Customer service & claims

1-855-500-6912

GENERAL PROVISIONS:

Telephone monitoring:

\* Members of ADC, are deemed to consent to the monitoring and recording of incoming follow-up calls.

Address/Email/Name/Debit or Credit Card Changes:

\* In order to keep your membership active, and to allow us to send your information that may affect your membership, you must notify us of any name, address, email, or debit/credit card changes.

Bank charges:

\* We are not responsible for any fees or charges imposed by any bank or debit/credit card issuer relating to the use of your debit/credit card or checking or savings account, including but not limited to overdraft or credit limit fees.

MEMBERSHIP INFORMATION:

Start Date:

\* Your membership begins one business day after the first payment was made and approved by the financial institution, (payments in cash still apply next business day after the signage of the contract).

Eligible Members:

\* You must be a named primary or associate member on an active membership to utilize ADC benefits. A maximum of 3 associate members can be added to the primary members membership. Members must live in the same household as the primary member. Children living away from home between the ages of 16-25 are eligible for associate membership.

Elegible Vehicles:

\* Benefits can be used to provide service for any of the following private passenger vehicles eligible members may be driving or riding in. vehicles must be intended for primarily for personal use. Eligible vehicles may be owned, leased, rented or borrowed (including company cars assigned to the member for full time personal use).

Note: commercial vehicles are not eligible for this coverage.

Number of calls included:

\* Each member will be covered up to 3, service calls per membership per 6 months. Service calls are not transferable to other members on a membership and do not carry over. ADC, will dispatch the service for additional service calls at members expense. Membership benefits will only apply to incidents that occur while membership is active.

Cancellation, Temporary suspension and Non-Renewal:

\* You may cancel your membership at any time by calling 1855-500-6912, or writing to our membership office (email or regular mail). You will receive a prorated refund for the remaining full months of unused membership minus the early cancellation fee of \$15.

We may suspend or cancel certain membership benefits during the membership period for the excessive use of the benefits and service we provide. Use of our emergency roadside assistance or towing service four (4) times period within any one membership period will result in the automatic suspension of that benefit until the beginning of the next membership period. If your membership includes one or more paid associate members each of those members is entitled to four additional emergency road service

occurrences. Throughout the suspension period, we will continue to dispatch a service provider at your own expense.

We may cancel your membership during a membership period for any of the following reasons: 1) failure to pay membership dues; 2) material misrepresentations or fraudulent submission of a request for reimbursement ; 3) excessive use of the benefits and services. We will sent you (at your address in our membership records) written notice at least 10 days prior indicating the reason for such action.

**ROADSIDE ASSISTANCE SERVICES DETAIL:**

**\* TOWING, BATTERY JUMPSTARTS, FLAT TIRE CHANGE, FUEL DELIVERY, LOCKOUT SERVICES.**

Service providers require that you be in your vehicle when they arrive. - you are responsible for staying in a safe place until the service provider arrives. When the service provider arrives, sign the receipt for covered expenses up to your benefit limit. You are responsible for the payment of any additional expenses not covered or in excess of your benefit limit. Emergency road service is not intended as an alternative to proper vehicle maintenance. Please maintain you vehicle in good mechanical condition.

You must call our 24/7 dispatch service to receive an emergency road service or towing benefits-

ADC, dispatches emergency roadside assistance through a network of an independent service providers authorized to perform road and towing service to our members. If you call us and we can not dispatch service through our network, the representative will give you an authorization number. You may then call any service provider and pay them directly for service rendered. You will be reimbursed up to your benefit limit when you submit your written reimbursement request within the 90 days of service.

**Accidents-**

If roadside assistance or towing is required due to an accident, the local law enforcement official will usually arrange for service. If not please call 1-855-500-6912. For dispatch of a service provider. Towing is usually covered under auto insurance policies. If not, please send in your towing invoice for reimbursement.

**Note:**

Emergency road and towing service is rendered by service providers who are independent contractors and who are neither agents nor employees of ADC. Because these independent contractors have exclusive control over their own equipment and personnel, ADC is not responsible for their acts or omissions or for the quality of any service they provide. For those same reasons, ADC assumes no liability for property damage or bodily injury, If any, caused by a service provider. Any claim involving such damage or injury should be filed directly with the responsible service provider. ADC can't guaranteed repairs, the hours of operation of repair facilities, the promptness of repairs, or provide more than one tow per breakdown. It is the members responsibility to arrange for repairs with the service facility.

**TOWING:**

Up to 15 miles per occurrence in arizona , out of state reimbursement up to 15 miles.

**BATTERY JUMPSTART:**

The service provider will provide battery jumpstart or tow if your vehicle won't start due a dead or weak battery.

**FLAT TIRE CHANGE:**

The service provider will change a flat tire with your inflated spared tire. If for any reason your spare is not usable, the lug nuts can not be removed, or your vehicle has multiple flat tires, towing will be provided. Towing benefits will be apply. Costs of tire repair, installing new tire on the wheel, or a second service call to return a tire to the disable vehicle are not covered.

**FUEL DELIVERY:**

If you are run out of gas, the service provider will deliver an emergency supply of gasoline/diesel, fuel or tow your vehicle to the nearest gas station. Towing benefits limits apply. (gas/diesel are provided as courtesy up to 2 gallons)

**LOCKOUT SERVICE:**

If you are locked out of your eligible vehicle, you must call the 1-855-500-6912 for service. Expenses that are not covered include, but are not limited to, labor to produce keys, replacement keys, and mechanical failure of locks or ignition system.

**WINDSHIELD PROTECTION:**

If your windshield is damaged please follow the instructions below:

ALL windshield claims will be handled by calling the 1-855-500-6912. Once you have submitted a claim, and receive a claim number, you will be entitled to receive services throughout ADC windshield providers. You are entitled up to 2 glass claims per six months per membership.

- \_\_\_ 6 Months , Month to Month Payment.
- \_\_\_ 6 Months , Pay In Full.
- \_\_\_ 12 Months , Month to Month Payment
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Member Name's /Signature:

Date:



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