Requirement

Email Script with Chatbot Interface:

This option leverages the chatbot for a more conversational way to trigger an email:

The visitor interacts with the chatbot, expressing their desire to contact you.

Based on the conversation, the chatbot dynamically generates an email draft pre-filled with relevant information (optional).

The chatbot presents the visitor with a pre-addressed email window (already filled with your company's email address).

The visitor can add their message and hit "Send" directly within the chatbot window.

MODEL

Visitor triggers the chatbot: A chat window pops up on your website.

Chatbot greets the visitor: "Hi there! Welcome to our website. How can I help you today?"

Visitor expresses desire to contact: "I have a question about your product/service."

Chatbot offers email option: "Great! To get you connected with the right person, can I collect your email address and a brief message?"

Visitor provides information: The chatbot might ask for name and email (optional) and then a text box for the message.

Chatbot generates email draft: Based on the collected information, the chatbot creates a pre-addressed email draft (e.g., "Subject: Inquiry about [product/service]").

Chatbot displays email window: The chatbot window displays the pre-addressed email with the visitor's information (if collected) and the message box.

Visitor adds final touches: The visitor can review the email, edit the message if needed, and hit "Send" directly within the chatbot window.