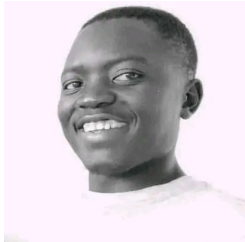


CONTACT

JOHN OCHIENG AGAN

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in John Agan



PERSONAL DETAILS

- Date of Birth : 11/09/2000
- Nationality : Kenyan
- Religion : Christianity
- Gender : Male
- Languages : English,Kiswahili,Luo.

OBJECTIVE

Highly motivated IT professional with a passion for resolving technical issues and ensuring optimal system performance. With 6 months of hands-on experience in IT support, a depth at diagnosing and resolving hardware, software, and networking challenges efficiently. Eager to apply my technical skills and dedication to customer satisfaction as an IT Technician at KIPS Technical College , contributing to the smooth operation of IT infrastructure and delivering exceptional support to end-users."

EDUCATION

- |            |   |
|------------|---|
| 2021-2023  | <ul style="list-style-type: none"><li>• <b>UGUNJA TECHNICAL AND VOCATIONAL COLLEGE</b><br/>DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY<br/>Credit</li></ul> |
| 2016 -2019 | <ul style="list-style-type: none"><li>• <b>LORNA WADDINGTON HIGH SCHOOL</b><br/>KENYA CERTIFICATE OF SECONDARY EDUCATION<br/>C (plain)</li></ul>                |
| 2007-2015  | <ul style="list-style-type: none"><li>• <b>ST.PATRICKS UGANA PRIMARY SCHOOL</b><br/>KENYA CERTIFICATE OF PRIMARY EDUCATION<br/>305/500</li></ul>                |

SKILLS

- Database management Project management
- Programming languages: C, C++, HTML, CSS, JAVASCRIPT, REACT
- Network Administration
- Front\_end Development
- Project management
- Computer repair and Maintenance

EXPERIENCE

- |                                    |  |
|------------------------------------|--|
| 4th January 2022 - 31st March 2022 | <ul style="list-style-type: none"><li>• <b>ICT SUPPORT STAFF INTERN</b><br/>KENYA INSTITUTE OF PROFFESIONAL STUDIES (KIPS)<br/>I was attached at Kenya Institute of professional studies (KIPS) as an intern in the ICT technical department.</li></ul>  |
| 10th September 2023 - 24th Dec     | <ul style="list-style-type: none"><li>• <b>ICT INTERN TECHNICIAN</b><br/>KIPS TECHNICAL COLLEGE<br/>Maintain, support and repair technical equipment, including desktops, laptops, printers, SMART Boards, projectors, A/V equipment and peripherals. Install and deploy new equipment, and perform hardware/software upgrades and installations. Maintain computer hard drive images and regularly re-image machines.</li></ul>   |
| 4th January 2024 - 3rd March 2024  | <ul style="list-style-type: none"><li>• <b>ICT TECHNICIAN</b><br/>KIPS TECHNICAL COLLEGE<br/>Maintain, support and repair technical equipment, including desktops, laptops, printers, projectors, A/V equipment and peripherals.<br/>Install and deploy new equipment, and perform hardware/software upgrades and installations. Maintain computer hard drive images and regularly re-image machines.<br/>Networking and configuring and maintaining switches and routers.</li></ul> |

INTERESTS

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- Reading Tech related content
- Creating Personal Projects
- Gaming

REFERENCE

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- **Habil Omuseni - KIPS TECHNICAL COLLEGE**  
Industrial Liason Officer  
0723303416
- **Geofrey Ayoyi - Ugunja Technical and Vocational college**  
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