

# CGDA – Commissioner Summary (Analytics Only)

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## Retrospective

Total grievances: **11123**

Avg closure days: **None**

Avg feedback: **None**

## Inferential

Low feedback ( $\leq 2$ ) count: **0**

## Predictive

Wards at risk: **5**

## AI Summary (Powered by caseA)

- Total grievances recorded: 11123.
- The highest number of grievances fall under the category of 'Encroachment & Illegal Construction' (1697).
- The sub-category 'Street Light Outage' has the highest number of grievances (137).
- Belapur ward recorded the highest number of grievances (1746).
- Grievance counts have fluctuated weekly, with a recent decrease in weeks '2026-W01' to '2026-W03'.