

STEPHANY-CLAIRE MUKENGELE, DATA ANALYST

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[LinkedIn](#) | [Portfolio](#) | [Github](#) | [Tableau](#)

Skills

SQL (MYSQL, BigQuery)

Excel (Pivot tables, VLOOKUP, Conditional formatting, Charts)

Tableau

Powerpoint

Google Suite

Slack

Outlook

Data Analytics & Visualization Projects

SQL based Covid-19 Project

- Cleaned and validated global covid dataset in Excel, exported and manipulated in MySQL (aggregate functions, joins, CTEs, views), & visualized via Tableau
- Executed SQL scripts to determine highest infected populations by country and continent, mortality rates, and vaccination rates

Bike Sales Dashboard

- Built an end-to-end Excel EDA and dashboard of sample client sales dataset
- Performed data cleaning, conditional formatting, pivot tables, and visualizations to gain insights on key customer bases & customer demographics

Customer Revenue Dashboard

- Created a Tableau project showcasing data visualization and report building on sample dataset of a company's monthly customer sales data
- Demonstrated KPIs via data analysis, by quantifying top regional markets, monthly sales metrics, and revenue by demographics

Education

B.A. Psychology / Georgia State University, 2014

- Coursework in Statistics, Business, Economics, & Research Methods

Google Data Analysis Certificate, 2022

Experience

Delta Air Lines

Flight Attendant / Feb 2015- current

- Guaranteed compliance with FAA emergency & security regulations for 200+ flights annually
- Led teams of flight attendants in industry-leading customer service, increasing NPS 12 points since 2015 and earning J.D. Power in 2021
- Tracked on-board sales revenue collection, supply inventory and documentation

Raddish Cooperative

Community Project Organizer / May 2017- February 2020

- Coordinated outreach initiatives and fundraisers, successfully launching over 15 events
- Created fundraising income, supply chain and budget reports weekly
- Analyzed qualitative data for strategic marketing and lead delivery of modernizing marketing solutions, doubling social media presence in 2019