## **MPhil**

## Finn-Ole Höner (657110)

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### Introduction

- Media products increase relevance of content
  - Social media, short videos TikTok, Images, Netflix, Audio / Podcasts
- What is missing from preference learning? How is this different?
  - Media products / things are different from products as attribute bundles
    - \* We can directly represent the product itself?
  - Brands and their role in advertising
- Market research is expensive. How can we leverage these insights better to improve its benefits?
- EU AI Act
- GDPR
  - Challenges to cookies in website morphing
- Generative AI for personalization
  - Previously: Set pieces, e.g. recommendation systems
  - True personalization: Generate solution for each individual consumer
- Consumer preferences in latent generation space
  - We can view products as attribute bundles and get utilities for these attributes
  - How do we do this for products that cannot be "discretized"?
- Novel training framework
  - Circumvent issues with the LLMs decoder
  - Input embedding represents the information contained in the sequence, as it is the starting point which makes the LLM generate the target sequence

## Theory

- Generative AI for text
  - Attention
  - Transformer
  - GPT
- Autoencoder

• Maximize the likelihood to generate the data

The Autoencoder  $AE_{\mathcal{B}}(\cdot): \{0,1\}^C \to \mathbb{R}^E$ , with parameters  $\mathcal{B}$ 

The log-likelihood function  $\mathcal{L}(\cdot): \mathbb{R}^E \to (-\infty, 0]$ 

The length E summary-embedding e.

The length T vector of target tokens t, where the element  $t_i$  is a unique integer code representing a token, e.g. in GPT-2, 50267 is the End-of-Text token <  $|\cos|$  >.

To express that we generate tokens with the LLM,  $\mathcal{M}$ , based on length E input-embedding e, we use the notation  $\mathcal{M}(e)$ . To express the number of tokens, k, that we generate, we use the subscript  $\mathcal{M}_k(e)$ . This function call returns an output vector of length V, where V denotes the vocabulary size. We denote the output vector as e. Each element e0 of this output vector represents the probability of generating token e0 as the next token. We predict the next token, by selecting the largest element of e0. When e1, we use the previous tokens to predict the next token. When e1, we append the predicted tokens autoregressively to the input embedding, such that we can predict more than one token. While there are many ways to design this procedure and select tokens along the way, we perform a standard greedy procedure, where we select the token with the highest probability at each step. We denote the probability that e1 generates the target sequence, given the input embedding, as e1,...,e1, we define e2, for a given Large Language Model, we define e3,

$$e^* = \underset{e}{\operatorname{arg\,max}} \sum_{i=1}^{L} \log p(t_1, \dots, t_L | e),$$

as the input-embedding that maximizes the likelihood of generating a given target sequence,  $\{t_i\}_{i=1}^L$ , where L denotes the length of the target sequence and  $t_i$  represents token i. We estimate these summary embeddings  $e^*$ , by maximizing the conditional likelihood that this embedding generates the target sequence for a given LLM. We use a gradient-based optimization algorithm to maximize this likelihood.

- Adding covariates to the AE
- LLM judge to rate claims

# **Implementation**

- Autoencoder
- · Configuration of LLM
- Optimization
- Connection to other measures, e.g. syntax or rating of consumers
- Different generation strategies, use beam search to get closer to max LL

#### Data

- Descriptives of the data
- Prepocessing of the data

#### **Results**

- Optimization
  - Computation time, scaling
- Encoding space
  - example tangible, intangible
  - generations from encoding space
  - Wasteland, geometrical shape and where it comes from
- Measures of fit
  - areas in the encoding space (count out the pixels and compare to curvature of LL?)
  - analysis of the trees
  - Gap between most likely and second most likely token
- Application to MR data
- Comparison to BERT embeddings

# **Managerial Implications**

- Generative AI for personalization
- Brands
- Wording

## **Discussion**

- Problems
  - Computation time
- Comparison to BERT embeddings
- Expansion of this research
  - MAB around the fitted AE, to incorporate consumer feedback in online learning: Which areas of the space are valuable for which consumers?
  - Better LLM
  - Image, video, website, audio data. Perhaps website a good application. Perhaps audio a rather simple way to make this multi-modal (content and sound)