



Chijioke Mokogwu <chijioke@uniben.edu>

Your chat transcript with google.qwiklabs.com (07 Sep 2020, 12:52 PM GMT)

1 message

Chat Transcript <noreply@zopim.com>

7 September 2020 at 14:36

To: chijioke@uniben.edu

Chat Transcript with jioke

Chat started on 07 Sep 2020, 12:52 PM (GMT+0)

(12:52:29) *** jioke joined the chat ***

(12:52:30) jioke: my emails

(12:53:31) **Customer Service:** Thank you for your patience! Our agents are working their way through the queue and one of them shall be with you shortly!

(12:55:07) *** Rushikesh joined the chat ***

(12:55:14) **Rushikesh:** Hi jioke, My name is Rushikesh. Thank you for your patience. I will be assisting you with your queries today.

(12:55:20) **Rushikesh:** Could you please provide me lab name and URL

(12:55:48) jioke: Deploy Your Website on Cloud Run

(12:56:01) **Rushikesh:** Could you please provide a little more information regarding your issue?

(12:56:02) jioke: <https://google.qwiklabs.com/focuses/10445?parent=catalog>

(12:56:25) jioke: I have been having a harrowing experience

(12:56:35) jioke: Since last week

(12:56:35) **Rushikesh:** Kindly provide your registered email ID for Qwiklabs.

(12:56:53) jioke: chijioke@uniben.edu

(12:57:22) **Rushikesh:** It seems like you ended the lab

(12:57:35) jioke: Yes but I completed it

(12:57:41) jioke: you can check

(12:58:12) **Rushikesh:** Let me check this for you.

(12:58:16) jioke: I also had the same problem on friday

(12:58:33) jioke: The same problem from monady last week

(12:59:18) **Rushikesh:** From your dashboard I see that you have completed the lab successfully.

(12:59:20) jioke: all tests i did and past no mails

(12:59:31) jioke: Yes you are right

(12:59:51) jioke: but I did not get any mails from qwik labs

(01:00:13) jioke: I need the mails to vaildate that I have done the lab

(01:00:18) **Rushikesh:** We are sorry for the inconvenience caused.

(01:00:51) **Rushikesh:** Sure I will sent you an email that you have completed this Deploy Your Website on Cloud Run lab

(01:01:11) jioke: Yes but that is your promise

(01:01:19) **Rushikesh:** I am sending this now

(01:01:22) jioke: 3 othres before have promised

(01:01:27) jioke: Okay

(01:01:29) **Rushikesh:** Allow me sometime for this

(01:02:53) jioke: But check at the tests I did and passed from 30th August to 5th September

(01:03:05) **Rushikesh:** Yes, I am on it

(01:03:06) **jioke**: I know Failed some
(01:03:15) **jioke**: I do not need those ones
(01:04:19) **Rushikesh**: I am on it
(01:05:56) **jioke**: I am grateful
(01:06:01) **jioke**: I will wait
(01:07:10) **Rushikesh**: Check your inbox
(01:07:13) **jioke**: ok
(01:07:21) **Rushikesh**: Okay
(01:08:13) **jioke**: Yes I saw that mail
(01:08:23) **jioke**: I am grateful
(01:08:40) **jioke**: but is this how I am going to continue???
(01:08:45) **jioke**: As I said
(01:09:04) **Rushikesh**: As you demanded I have provided the confirmation mail to you.
(01:09:17) **Rushikesh**: We are sorry for the inconvenience caused.
(01:09:24) **jioke**: The ones I did
(01:09:41) **jioke**: On thursday
(01:09:59) **jioke**: and scored 100%
(01:10:00) **Rushikesh**: If you require any further assistance, please let me know.
(01:10:11) **jioke**: Will you send that too
(01:10:29) **Rushikesh**: Could you please provide me the lab name?
(01:10:45) **jioke**: OK Let me check
(01:10:55) **Rushikesh**: Sure
(01:13:38) **jioke**: working with cloud build
(01:14:14) **jioke**: introduction to SQL for BiqQuery and Cloud SQL
(01:14:44) **Rushikesh**: Allow me some time to check.
(01:17:04) **jioke**: Virtual Private Networks (VPN)
(01:17:13) **jioke**: Configuring an HTTP Load Balancer with Autoscaling
(01:17:23) **jioke**: Configuring an Internal Load Balancer
(01:18:26) **jioke**: Finally I am very worried
(01:18:45) **Rushikesh**: You can see the completed the labs from My Learning page.
(01:18:47) **jioke**: that if I do more labs I may not get any result
(01:18:54) **jioke**: Yes
(01:19:02) **jioke**: they are there
(01:19:30) **jioke**: but I took them because I need to get the the mails for confiramtion
(01:20:05) **Rushikesh**: Okay, allow me some time to check.
(01:20:22) **jioke**: ok
(01:20:31) **jioke**: I am grateful
(01:21:18) **Rushikesh**: I am on it.
(01:21:23) **jioke**: ok
(01:24:19) **Rushikesh**: You have not completed this Configuring an HTTP Load Balancer with Autoscaling lab with 100% assessment score.
(01:24:27) **jioke**: OK
(01:24:37) **jioke**: no problem about thatt
(01:24:43) **jioke**: About that
(01:25:07) **jioke**: I will do more today although I am scared that it may not come
(01:25:31) **Rushikesh**: You will surely get mails once you complete the lab.
(01:26:03) **jioke**: So am I still waiting
(01:26:25) **Rushikesh**: I am on it allow me some time for the same
(01:26:38) **jioke**: ok
(01:29:25) **Rushikesh**: Please check your inbox for the same.
(01:29:41) **jioke**: Ok
(01:29:53) **Rushikesh**: If you require any further assistance, please let me know.
(01:33:03) **jioke**: I am grateful
(01:33:29) **Rushikesh**: If you require any further assistance, please let me know.
(01:33:46) **jioke**: No thank you
(01:34:08) **Rushikesh**: You are most welcome.
(01:36:07)
(01:36:07) **jioke**: *** jioke has commented: Very very helpful. This was my 3rd try ***
(01:36:07) **jioke**: *** jioke left the chat ***

NAME	jioke
EMAIL	chijioke@uniben.edu
PHONE	—
LOCATION	Lagos, Lagos, Nigeria
URL	https://google.qwiklabs.com/quests/115?qlcampaign=6m-DevJam-55
DEPARTMENT	1. Qwiklabs General
SERVED BY	Rushikesh
RATING	—
COMMENT	Very very helpful. This was my 3rd try

Are you using Zendesk Chat yet? **Sign up free today**