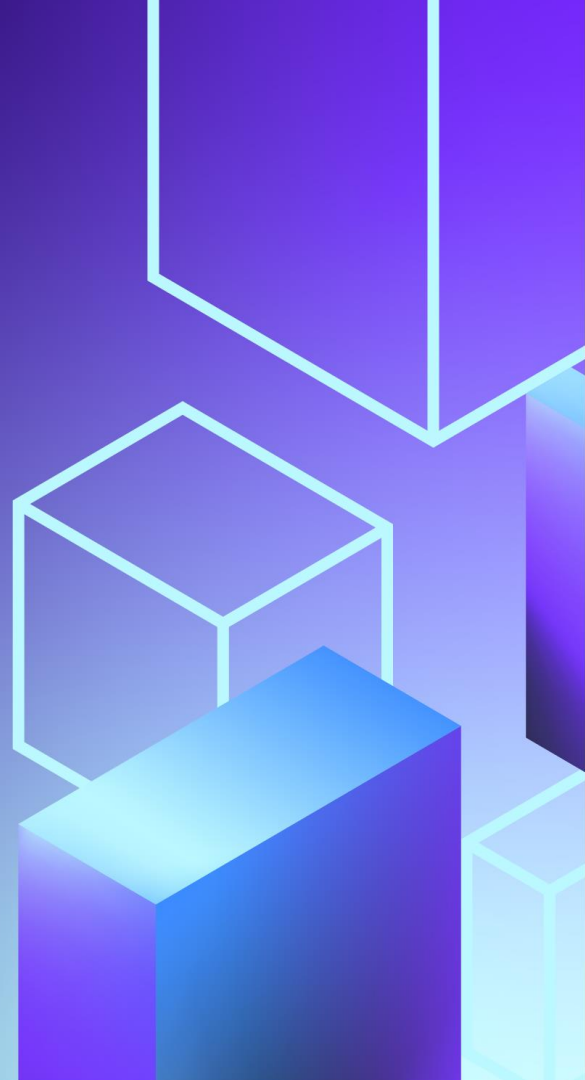
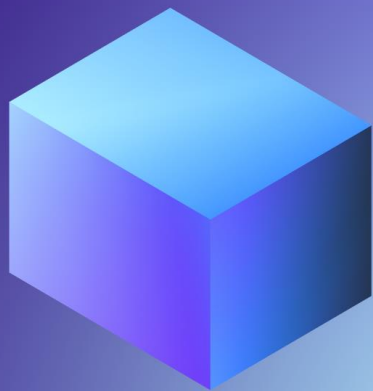




# Fraud Investigation Agent

Team Finovators



# Meet the Team



# Agenda

- Problem Space
- Solution Demo
- Architecture Walkthrough
- Benefits to Industry

# Fraud detection challenges

**“NOT RESPONDING TO  
NEW FRAUD PATTERNS  
SOON ENOUGH”**



Correctly identifying & responding to changing fraud patterns in real time is very difficult

**“I DON'T WANT TO  
SLOW LEGITIMATE  
CUSTOMERS”**



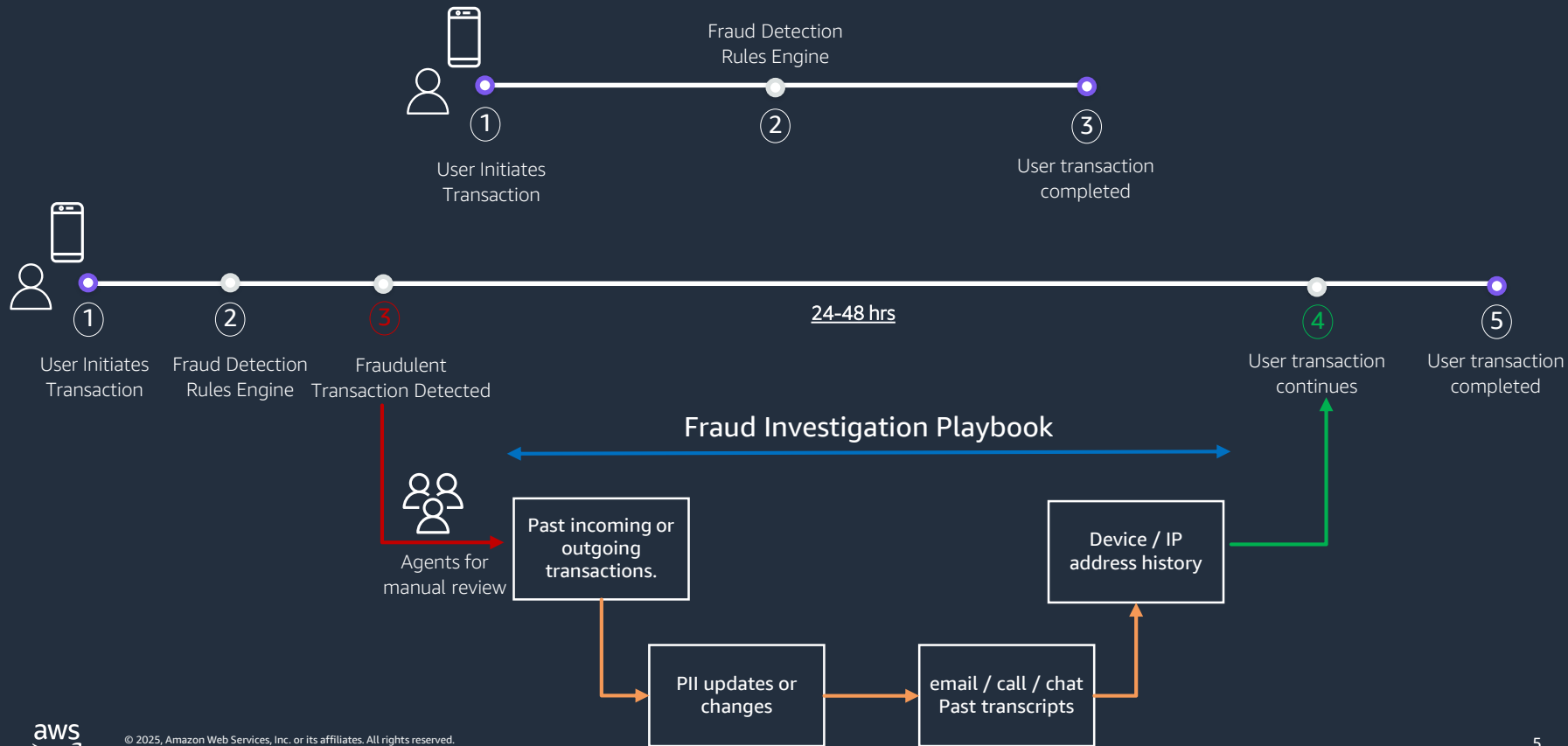
Detecting and preventing fraud adds friction to the customer experience

**“MY COSTS OF  
REVIEWING ALERTS  
ARE TOO HIGH”**

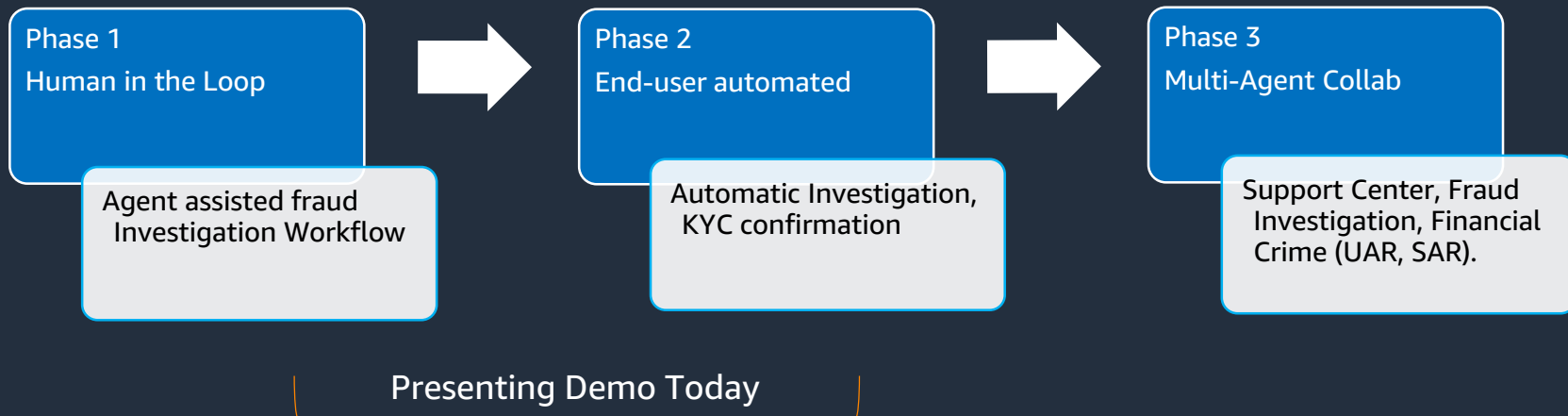


Increases in manual reviews of suspicious activity drives up staffing costs

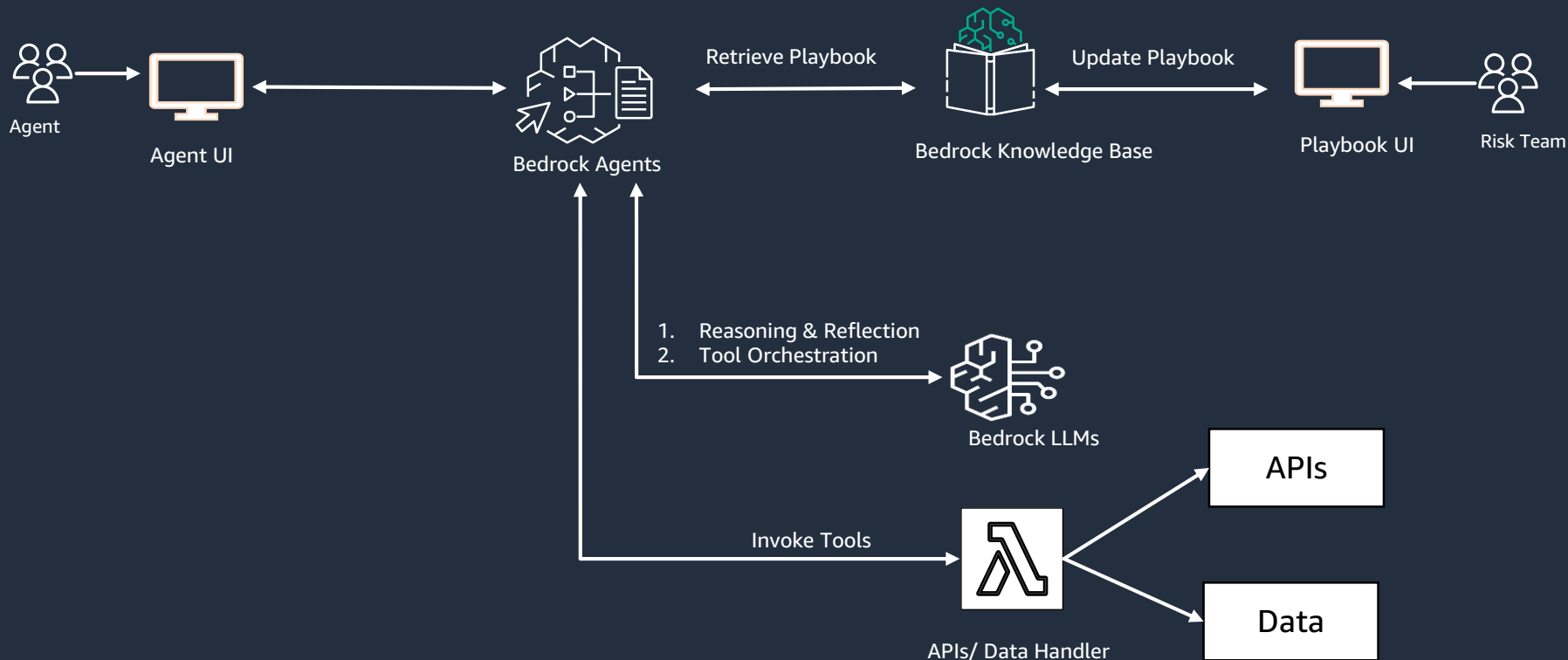
# Transaction Flow (Regular vs Potential Fraudulent)



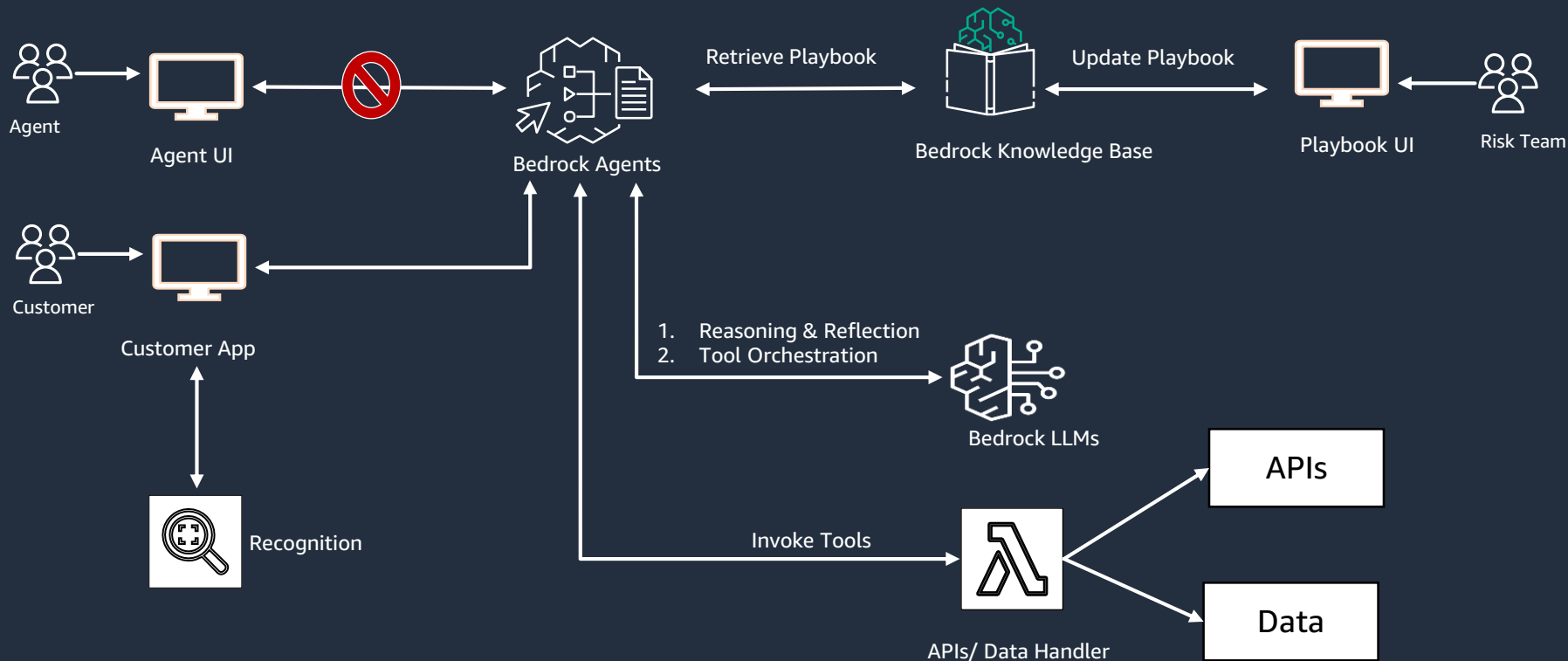
# Solution Demo & Phases



# Reference Solution – Phase 1



# Reference Solution – Phase 2





# How our solution benefits customers

## **SOLUTION HELPS UPDATING SOPs NEAR REAL TIME**



Identifying & Responding to  
changing fraud patterns  
integrated seamlessly

## **ID VERIFICATION & FASTER AGENT RESPONSE**



Clears friction to the  
customer experience

## **AGENT TRAINING & STAFF COSTS ARE REDUCED**



Decrease in manual reviews  
of suspicious activity &  
staffing costs



# Thank you!

