

CAB SERVICE MANAGEMENT

IN SCOPE

1. User Registration: A user who wants to book a cab must register on the website
2. User Login: Once registered the user must be able to Login using a username and password provided at the time of registration.
3. Driver Registration: The driver must be able to register on the website before driving the cab
4. Driver Login: Once registered the driver must be able to Login using a username and password provided at the time of registration
5. Forgot Password: there must be a forgot password key if the user forgets the password
6. Search: there must be a search bar where the user can search for a cab using pickup location and destination location.
7. Booking: The customer must be able to select the preferred cab based on their requirements.
8. Payment: the user should be able to make payments using their preferred payment modes like cash, net banking, debit/credit, and UPI.
9. Confirmation: The driver should be able to confirm the ride based on their availability.
10. Chat option: the user and driver should be able to chat with each other.
11. Call option: the user should be able to call each other.
12. Live Tracking: Both the user and driver must be able to track each other once the ride is confirmed until the ride is completed.
13. Cancellation: The user should be able to cancel the ride before starting the ride.

OUT OF SCOPE

1. SOS Button: in the event of an emergency we can include an SOS button that sends the ride data as well as the current location to the police and predetermined contact.
2. Referral: We can include a referral to attract more customers. the one that has a registered account could send a referral to the one that has not so that if that person registers they could get a discount on the ride.
3. Women-Friendly taxis: we could use a new section for the cab that is managed and driven by women which provides safe and stress-free traveling.
4. Carpooling: we could use a carpooling service in which some people share a taxi and split among them.
5. Student Discount: we could use a feature which will enable the students to have exciting discounts.
6. Renting Taxis: we could use an option by which we could rent a car for a certain time rather than just having a driver.