

Fin Barnett

Address: 140 Drakies Avenue
Inverness

IV2 3SE

Mobile: 07590255723

Email: finlaybarnett@live.co.uk

Professional Summary:

Infrastructure Engineer with expertise in administering on-premises and cloud environments. Proficient in Active Directory, Azure Services, Microsoft 365, and hybrid SCCM & Intune environments. Experienced in Backup administration, infrastructure vulnerability management using Rapid7 SIEM, contributing to CE+ certification and leading Disaster Recovery engagements.

TECHNICAL EXPERIENCE:

CE+	ITIL
Remote Desktop Services	Active Directory Domain Services
DNS	Windows Server OS
Group Policy	WSUS
Windows Failover Clusters	ADFS
Office 365 Admin/Support	Exchange
Azure	AWS
Intune	SCCM
vSphere/VMware	Check_Mk
PowerShell Scripting	Tenable/Nessus
Backup Exec	Rubrik
Veeam	Rapid7
Mimecast	Zabbix

Professional Experience:

Orion Engineering Services

Technical Systems Engineer

Jan 2023 – Present

- Administer company systems ensuring compliance and best practices using AD, M365, Intune, SCCM, Mimecast, Rapid7
- Address end-user issues ranging from laptop/OS problems to telephony/printer issues
- Manage system updates via WSUS and Intune Patch management
- Remediate reported CVEs and manage DR/Backup planning and testing
- Administer Zabbix for estate monitoring

Navisite (Previously Velocity Technology Solutions)

Senior Windows OS Engineer

Nov 2019 – Jan 2023

- Acted as an escalation point for unresolved technical issues by 2nd or 3rd line support
- Built and managed domains for new and existing customers
- Provided technical resources for customer projects, including data centre migrations and ERP system upgrades

- Participated in 24x7 on-call support for critical issues
- Planned and executed routine maintenance on customer environments according to ITIL standards
- Engaged with customers to assess project needs and recommend solutions

Velocity Technology Solutions

Senior Global Service Centre Administrator

Apr 2018 – Nov 2019

- Provided 24x7 global service centre support, offering 1st & 2nd line technical support
- Raised and managed tickets in ServiceNow, monitoring and actioning alerts via Nagios
- Conducted daily, weekly, and monthly customer control tests and maintenance tasks
- Acted as Incident Manager during major incidents and assisted with audit information gathering

New South Wales Electoral Commission (NSWEC)

IT Contractor

Jun 2017 – Nov 2017

- Set up and supported regional offices, including imaging, testing, and deploying IT equipment
- Configured office networks, set up shared folders, printers, and backups
- Provided remote support via Screen Connect from Head Office
- Managed support tickets, added new users to Active Directory, and maintained FujiXerox MFPs & plotters

Education & Certifications:

Attained:

- Diploma for IT & Telecommunications Professionals - **SCQF Level 8**
- Azure Fundamentals - **AZ-900**
- Azure Administrator Associate - **AZ 104**
- Rubrik Certified Systems Administrator - **RCSA v9.0**

Working towards:

- Azure Designing Microsoft Azure Infrastructure Solutions - **AZ 305**
-

ADDITIONAL INFORMATION

Driving Licence: Full

Interests:

- Working on a home lab setup to stay updated with the latest industry trends and enhance skills in areas outside daily interactions.
- Developing and maintaining a personal website hosted on Azure, incorporating DevOps practices and utilizing GitHub for source control. The site can be viewed at www.finuxnet.com.
- Enjoying outdoor activities such as golfing, hiking, and climbing when weather permits.

REFERENCES AVAILABLE UPON REQUEST
