

BubbleIQ is a business-facing technology startup, changing the IT and consumer support world by connecting the tools that support agents use everyday.

I led the team to gain an understanding of the brand culture and from this I formed an identity system that expresses the company values.

BRANDING EXERCISE

Discovering brand attributes to create BubbleIQ's archetype and identity

CULTURE

CUSTOMER

VOICE

FEELING

X-FACTOR

Fun Humble Adventurous Optimistic Transparency Innovated **Empathetic** Dependable **Patient**

Lively Personable Knowledgeable **Trustworthy** Authentic

Delighted Valued Confidence Insight

BubbleIQ =

Effortless

Accelerated Humble Clarity Transparency **Painless**

TRUSTWORTHY

INNOVATION

Finds fulfillment through discovery and new experiences Create something with meaning and enduring value

BRAND ARCHETYPE - Creative Explorer

STYLE SCAPES

Visual representations of the brand's voice



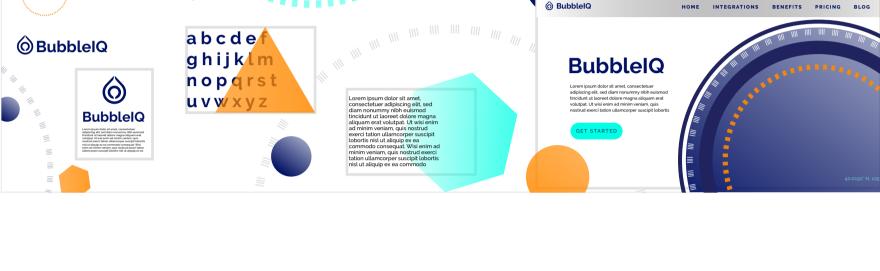


MEET OUR TEAM

aspects of each style scape that they felt represented the brand's voice. I then used those aspects to create the final style scape.

The team found different





FINAL STYLE SCAPE





LOGO SYSTEM

REPRESENTING:

THREE CO-FOUNDERS

DIFFERENT BRANCHES OF THE COMPANY

ABILITY TO MOVE

APPLICATION ICON

REPRESENTING: STUCTURE OF INFORMATION

INTELLIGENTLY

CUSTOMER SUPPORT

NAVIGATING

chat tools. Your bubble awaits.

GET FREE DEMO

LOGO LOCKUPS



BubbleIQ



BubbleIQ







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MORE ABOUT US

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%BubbleIQ

WEBSITE MOCKUP

PRODUCT

TEAM

HOME

HELP

BLOG

BubbleIQ provides intuitive software designed to make work easier by creating instantaneous connections amongst customer support speciliasts using real-time

Welcome

PRODUCT BLOG

HELP

HOME

TEAM

HOME

TEAM

BLOG

HELP

PRODUCT

FLETCHER

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OUR TEAM

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PRODUCT



into tickets and sync them with your system of record to ensure questions are answered and safely stored. Cross-Department Transparency: Remove data silos. Stop having data stuck in your CRM and messages lost in the noise of team chat. Allow data to move seamlessly between systems to ensure the customer's problems are solved quickly.

INTEGRATION

Intelligent Delegation: Send a ticket into your team chat tool to get the right person to respond to the ticket quickly. No need for that person to login to another system, they can answer the ticket in chat and their response will be instantly synced with

Genuine Accountability: Track issues reported in team chat tools. If employees or customers are reporting issues in chat, you can automatically turn those messages

PRICING

HOME

TEAM

PRODUCT

HELP

BLOG



With a few clicks, we were able to set up BubbleIQ and get folks creating Zendesk tickets in Slack in under an hour. It lets our people

communicate with us on the platform they love while creating tickets in the platform we love. Highly recommend to anyone using Slack and Zendesk, it's made my life a million times easier." - Kris Monier, IT Manager, TrendKite



BUBBLIQIANS'

TESTIMONIALS

"We are a Slack company through and through here at Trendkite





IT KIT