

FIONA ZHENG

SOFTWARE ENGINEER

CONTACT

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EDUCATION

Full-stack Web Development

Fullstack Academy

November 2023 - March
2024

Business Administration

Georgia State University

January 2019 - December
2020

SKILLS

Javascript

React

Redux

Node

Communication

Organization

Problem-Solving

Time Management

Bilingual (Mandarin)

INTERESTS

Minimalist, cat mom,
traveler, and omakase
enthusiast

SOFTWARE ENGINEER SUMMARY

- Recent software engineer with coding bootcamp certification and practical programming skills.
- Brings a strong background in the mortgage industry, with proven communication, time management, and organizational abilities.
- Experienced in handling complex processes, demonstrating a detail-oriented and client-focused approach.
- Aims to leverage technical expertise and industry skills to develop effective software solutions and contribute to project success.

PROFESSIONAL EXPERIENCE

SERVER (PART-TIME)

Sushi Kai Omakase / July 2023 - Present

- Provided exceptional customer service in an omakase dining experience, offering personalized recommendations based on individual preferences.
- Ensured a seamless and memorable dining experience by efficiently coordinating with chefs, and maintaining a high standard of presentation and quality.

MORTGAGE ORIGINATOR/LOAN OFFICER ASSISTANT

United Premier Funding, LLC. / August 2015 - November 2023

- Effectively managed loan processing and closings across 7 states, handling diverse regulatory requirements and regional differences with expertise.
- Successfully processed up to 60 loans per month, consistently meeting or exceeding performance targets and contributing to the overall efficiency of the loan department.
- Acted as the primary point of contact for clients, addressing inquiries, providing updates, and guiding them through the loan application process with exceptional customer service.
- Prepared and reviewed loan documents, including disclosures, agreements, and closing statements, ensuring compliance with regulatory requirements and lender policies.