

# Week 2: Feedback to Students

## CB2500 Information Management

Smart Banking (BI)  
Smart e-Services (ISSN)

Smart IS Auditing (ISA)  
Smart Global Business (GBSM)

# Reminder of Bi-Weekly Lecture Quiz (Week 3)

- Now Available on Canvas
- Due date: End of Sun in Week 3
- Scope: Lectures 1-3
- Format: 10 Multiple Choices
- You can try 3 times
- Voluntary but strongly recommended!

# Week 2 Tutorial Discussion

0 score for following answers:

- empty or “Yes!”
- “it is because of the technology development, the need of labour may decrease so they will disappear in the next 20 years” **irrelevant**
- “Because most of the data and information can be process and mine in the internet by the computer, that means the job can be replaced by computer in the future.” **not related to tax preparer and telemarketer**

Acceptable but insufficient answers:

- “The artificial intelligence will replace these jobs.”
- “because all these kinds of work will be replaced by robot”
- **You don’t explain how. Only partial credits or even 0 in real exam.**

Best answer:

- “It is because jobs that are on some level routine, repetitive and predictable will have a higher probability of automation. Telemarketing is highly routine, while tax preparation involves systematically processing large amounts of predictable data.”

# (Week 2 Tutorial) Comments

- Some students copied and pasted sentences from original article without paraphrasing
- It's a kind of plagiarism. Please always paraphrase and cite your original source (e.g., Author (Year) mentions that ...) if you want to make a reference.