Musee Ullah

CHICAGO, IL 60608

web: `milkteafuzz.com`   *email:* milkteafuzz@gmail.com   *phone:* +1 408 686 9736

Objective	An entry-level position in systems administration or software development.

Employment

HostGator.Com, LLC — Austin, TX
Systems Administrator — June 2011 to July 2012
– Resolved hundreds of web hosting-related and dedicated server/VPS issues per week through a support ticket system.
– Filed internal bug reports and wrote documentation for HG's wikis and knowledgebase.

Systems Monitoring — December 2011 to July 2012
– Monitored >4500 servers, using Zabbix, in a small team for abnormal load, user abuse, hardware health, network connectivity and attacks, and broken configurations.
– Wrote public announcements on HG's network status forums for extended downtime issues.
– Assisted a Level 3 administrator in migrating the farm from 32bit to 64bit.

Volunteering

Commie Subs — Remote
Developer — June 2012 – present
– Wrote a showtime and volunteer tracking application using the Slim Framework.
– I write scripts and applications that let volunteers be a little more lazy.

Knights of Reason — Remote
Moderator/System Administrator — March 2008 – present
– I moderate(d) the KoRx game servers and KoR community and organize events.
– I co-manage and maintain wiki documentation for the server and am the primary contact for technical issues.

The Bike Project of Urbana-Champaign — Urbana, IL
Bike Mechanic/Technologist — August 2010 to February 2011
– Assisted visitors with bicycle repair/building, repurposed old laptops for use at the shops, and managed membership information.

Projects

ZMonitor
Console client for the Zabbix monitoring suite, developed in Ruby. It interfaces with the Zabbix API using JSON for gathering current active triggers and acknowledging events. It basically provides a CLI dashboard, a method to easily acknowledge several related alerts, and one to feed output to other applications.

Skills

OS/Distros: CentOS, Arch Linux, Gentoo Linux, Debian, Windows XP
Code: Bash, PHP, Ruby, Javascript
Markup: Markdown, HTML5, CSS3, YAML, LaTeX, JSON
HTTP: Lighttpd, Apache, nginx
Database: MySQL, Redis
Monitoring: Zabbix, sysstat, IPMI, tcpdump/ngrep, iptables
Package Managers: portage, pacman, yum/rpm, apt
Miscellaneous: cPanel/WHM, Git, LAMP, Compilation, Jekyll

Education

University of Illinois at Urbana-Champaign — 2010 – 2011
Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese.

Links

Github: `www.github.com/liliff`
LinkedIn: `www.linkedin.com/in/musee`