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Objective	An entry-level position in systems administration or software development.

Work Experience

HostGator.Com, LLC — Austin, TX
Systems Administrator — June 2011 to July 2012
– Resolved hundreds of web hosting-related issues per week through a support ticket system.
– Filed bug reports and wrote wiki documentation internally.

Systems Monitoring — December 2011 to July 2012
– Proactively monitored >4500 servers, using Zabbix, in a small team for abnormal load, user abuse, hardware health, and network connectivity/attacks.
– Wrote public announcements on our network status forums for extended downtime issues.

Volunteer Experience

Commie Subs — Remote
Developer — June 2012 – present
– Wrote a showtime and volunteer tracking application using the Slim Framework.
– I write scripts and applications as needed to help everyone's productivity.

Knights of Reason — Remote
Moderator/System Administrator — March 2008 – present
– I moderate(d) the KoRx game servers and KoR forums as well as co-manage the server.

The Bike Project of Urbana-Champaign — Urbana, IL
Bike Mechanic/Technologist — August 2010 to February 2011
– Assisted visitors with bicycle repair/building, repurposed old laptops for use at the shops, and managed membership information.

Projects

ZMonitor
Console client for the Zabbix monitoring suite, developed in Ruby. It interfaces with the Zabbix API using JSON for gathering current active triggers and acknowledging events. It basically provides a CLI dashboard, a method to easily acknowledge several related alerts, and one to feed output to other applications.

Skills

OS/Distros: CentOS, Arch Linux, Gentoo Linux, Debian, Windows XP
Code: Bash, PHP, Ruby, Javascript
Markup: Markdown, HTML5, CSS3, YAML, LaTeX, JSON
HTTP: Lighttpd, Apache, nginx
Database: MySQL, Redis
Monitoring: Zabbix, sysstat, IPMI, tcpdump/ngrep, iptables
Package Managers: portage, pacman, yum/rpm, apt
Miscellaneous: cPanel/WHM, Git, LAMP, Compilation, Jekyll

Education

University of Illinois at Urbana-Champaign — 2010 – 2011
Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese.