

# Musee Ullah

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| <b>Objective</b> | An entry-level position in systems administration or software development. |  |
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| <b>Employment</b> | <b>HostGator.Com, LLC</b>    | Austin, TX             |
|                   | <i>Systems Administrator</i> | June 2011 to July 2012 |

- Resolved hundreds of web hosting-related and dedicated server/VPS issues per week through a support ticket system.
- Internally filed bug reports and wrote documentation for HG’s wikis and knowledgebase.

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|  | <i>Systems Monitoring</i>   | December 2011 to July 2012 |
|  | <ul style="list-style-type: none"><li>– Proactively monitored &gt;4500 servers, using Zabbix, in a small team for abnormal load, user abuse, hardware health, network connectivity and attacks, and broken configurations.</li><li>– Wrote public announcements on HG’s network status forums for extended downtime issues.</li><li>– Assisted a Level 3 administrator in migrating the farm from 32bit to 64bit.</li></ul> |                            |

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| <b>Volunteering</b> | <b>Commie Subs</b> | Remote              |
|                     | <i>Developer</i>   | June 2012 – present |

- Wrote a showtime and volunteer tracking application using the Slim Framework.
- I write scripts and applications as needed to boost everyone’s productivity.

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|  | <b>Knights of Reason</b>              | Remote               |
|  | <i>Moderator/System Administrator</i> | March 2008 – present |

- I moderate(d) the KoRx game servers and KoR community as well as set up events.
- I co-manage the server and am the primary contact for technical issues.

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|  | <b>The Bike Project of Urbana-Champaign</b> | Urbana, IL                   |
|  | <i>Bike Mechanic/Technologist</i>           | August 2010 to February 2011 |

- Assisted visitors with bicycle repair/building, repurposed old laptops for use at the shops, and managed membership information.

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| <b>Projects</b> | <b>ZMonitor</b><br>Console client for the Zabbix monitoring suite, developed in Ruby. It interfaces with the Zabbix API using JSON for gathering current active triggers and acknowledging events. It basically provides a CLI dashboard, a method to easily acknowledge several related alerts, and one to feed output to other applications. |  |
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| <b>Skills</b> | <b>OS/Distros:</b> CentOS, Arch Linux, Gentoo Linux, Debian, Windows XP<br><b>Code:</b> Bash, PHP, Ruby, Javascript<br><b>Markup:</b> Markdown, HTML5, CSS3, YAML, L <sup>A</sup> T <sub>E</sub> X, JSON<br><b>HTTP:</b> Lighttpd, Apache, nginx<br><b>Database:</b> MySQL, Redis<br><b>Monitoring:</b> Zabbix, sysstat, IPMI, tcpdump/ngrep, iptables<br><b>Package Managers:</b> portage, pacman, yum/rpm, apt<br><b>Miscellaneous:</b> cPanel/WHM, Git, LAMP, Compilation, Jekyll |  |
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| <b>Education</b>   | <b>University of Illinois at Urbana-Champaign</b> | 2010 – 2011 |
| Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese. |   |             |

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| <b>Links</b> | <b>Github:</b> <a href="http://www.github.com/liliff">www.github.com/liliff</a><br><b>LinkedIn:</b> <a href="http://www.linkedin.com/in/musee">www.linkedin.com/in/musee</a> |  |
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