Musee Ullah Chicago, IL 60608

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Objective An entry-level position in sysadmin/devops.

Employment Sleepy Giant Entertainment

Chicago, IL

Systems Engineer July 2013 and ongoing

- Monitored game servers for outages, issues.
- Introduced to Chef and various devops workflow tools.
- Created a few internal scripts/tools, Dash for instance.

HostGator.Com, LLC Austin, TX

Systems Administrator

June 2011 to July 2012

- Primarily help desk support dealt with issues like:
 - o PHP/MySQL/Rails/website/application errors and issues
 - o Backups and restorations, using customer provided tarballs or rsync from NAS backup appliances
 - Reboot triage and server tuning (particularly MySQL/Percona and Apache)
 - Software upgrades and installations (Apache/PHP modules, Redmine, phpBB, etc.)
- Filed internal bug reports and wrote documentation for company wikis and knowledgebase.

Systems Monitoring

December 2011 to July 2012

- Monitored >4500 servers, using Zabbix (and ZMonitor), in a small team to maintain quality service.
- A typical week consisted of:
 - Reducing abnormal load and user abuse (rogue scripts, spam, hacked accounts)
 - Checking and reporting hardware health (disk usage, filesystem status, drive swaps, RAID health)
 - Restoring network connectivity and deflecting attacks (UDP/SYN floods, Slowloris)
 - o And correcting broken configurations (network, services).
- Wrote public announcements on the network status forums for extended downtime issues.
- Assisted a Level 3 administrator in migrating the farm from 32bit to 64bit.

Contracted Positions

- batee.com - site redesign using bootstrap (by request); uses jekyll for site generation

Volunteering

- Knights of Reason primary contact for technical issues, server owner/co-admin, forum moderator. (server documentation)
- The Bike Project of Urbana-Champaign (Urbana, IL, 8/2010-2/2011) bike mechanic and technologist, e.g. repurposed old laptops with Debian for use at the shop.

Projects / One-Offs

- ZMonitor cli dashboard for zabbix written in ruby
- Wagnaria fansubbing organisation tool written in python and angularjs (copy of it in production)
- IP Lookup single page app written in angularis to map a geolocated IP
- Dash ruby/rack dashboard for nagios with angularis frontend

Familiarities / Preferences

distros: arch linux, centos, debian

lang: bash, ruby, python; markdown, json apps: nginx, mysql, mongodb, etherpad, chef

workflow: git, vim, i3wm, remmina, vagrant, did I mention bash (scripts)?

Education

University of Illinois at Urbana-Champaign - 2010 - 2011 - East Asian Languages and Cultures

Links Github: www.github.com/liliff

LinkedIn: www.linkedin.com/in/musee

Source: https://raw.github.com/liliff/resume/master/resume.md