## Musee Ullah

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#### Overview

I am a 20 year old systems administrator and server firefighter aspiring to become both a developer and administrator. I learn very quickly in action and am not afraid to take on new ventures. I enjoy what I do and hope to someday create and maintain world-changing applications.

# **Work Experience**

### HostGator.Com, LLC, Austin, TX

#### Systems Administrator - June 2011 to present

I resolved hundreds of issues per week through our ticket system across thousands of servers. These ranged from common MySQL issues, backups and restorations, and reboot triage to web server/database tuning, major software upgrades and custom installations, filing bug reports, writing documentation, etc.

**Highlight**: I was employee of the month for November 2011 (5th month at the job/out of  $\sim$ 120 admins).

## **Systems Monitoring - December 2011 to present**

As one unit of a small team of monitors (3-4 usually), I proactively monitor the entire shared server portion of our farm (over 4500 servers) for issues before they become major. Issues I handle range from CPU abuse, low disk space, and hard drive errors to Denial of Service attacks/flooding, disaster recovery, and individual site performance reviews. I also make <u>public announcements</u> on our <u>network status</u> for extended downtime issues.

**Highlight:** I provided significant assistance in migrating the architecture of our shared/reseller servers from 32-bit to 64-bit.

# **Projects**

### **Z** Monitor

This is a console client for Zabbix that I developed in Ruby, as the Zabbix monitoring software did not come bundled with one. It contacts the API (json) and generates a dashboard-like interface to show current active problems, their acknowledgement status and priority. This client also allows acknowledgement of active triggers, and other features like server history are underway.

#### **Skills**

OS/Distros: CentOS 5, CentOS 6, Arch Linux, Gentoo Linux, Fedora, FreeBSD\*, Ubuntu\*, WinXP

Scripting: Bash, Ruby, Javascript\*

Markup: Markdown, HTML4 (w/ a dab of 5), XHTML 1.0, CSS3, YAML, LaTeX, XML\*

Programming: PHP, Ruby

HTTP: Lighttpd, Apache, nginx\*, Mongrel

Database: MySQL

Mail: Exim, Dovecot, mailx

**Monitoring:** Zabbix, sysstat, IPMI **Network:** tcpdump/ngrep, iptables

Data/FS: RAID (3ware, Adaptec, MegaRAID)\*, LVM2, FUSE, NAS, rsync, testdisk

**Version Control:** RCS\*, Git\*, Subversion\*

Package Managers: portage, pacman, yum/rpm Virtualisation: Virtuozzo\*, VirtualBox, TightVNC

Miscellaneous: cPanel/WHM, LAMP, GCC/Compiling\*, BIND, Jekyll

\* indicates partial understanding and ability to set-up/troubleshoot, and that it is a skill in progress

#### **Education**

**University of Illinois at Urbana-Champaign:** Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese.