

# Musee Ullah

CHICAGO, IL 60608

web: milkteafuzz.com email: milkteafuzz@gmail.com phone: +1 408 686 9736

<b>Objective</b>	An entry-level position in systems administration or software development.	
<b>Work Experience</b>	<b>HostGator.Com, LLC</b>	Austin, TX
	<i>Systems Administrator</i>	June 2011 to July 2012
	– Resolved hundreds of web hosting-related issues per week through a support ticket system.	
	– Filed bug reports and wrote wiki documentation internally.	
	<i>Systems Monitoring</i>	December 2011 to July 2012
	– Proactively monitored >4500 servers, using Zabbix, in a small team for abnormal load, user abuse, hardware health, and network connectivity/attacks.	
	– Wrote public announcements on our network status forums for extended downtime issues.	
<b>Volunteer Experience</b>	<b>Commie Subs</b>	Remote
	<i>Developer</i>	June 2012 – present
	– Wrote a showtime and volunteer tracking application using the Slim Framework.	
	– I write scripts and applications as needed to help everyone's productivity.	
	<b>Knights of Reason</b>	Remote
	<i>Moderator/System Administrator</i>	March 2008 – present
	– I moderate(d) the KoRx game servers and KoR forums as well as co-manage the server.	
	<b>The Bike Project of Urbana-Champaign</b>	Urbana, IL
	<i>Bike Mechanic/Technologist</i>	August 2010 to February 2011
	– Assisted visitors with bicycle repair/building, repurposed old laptops for use at the shops, and managed membership information.	
<b>Projects</b>	<b>ZMonitor</b>	
	Console client for the Zabbix monitoring suite, developed in Ruby. It interfaces with the Zabbix API using JSON for gathering current active triggers and acknowledging events. It basically provides a CLI dashboard, a method to easily acknowledge several related alerts, and one to feed output to other applications.	
<b>Skills</b>	<b>OS/Distros:</b> CentOS, Arch Linux, Gentoo Linux, Debian, Windows XP	
	<b>Code:</b> Bash, PHP, Ruby, Javascript	
	<b>Markup:</b> Markdown, HTML5, CSS3, YAML, LaTeX, JSON	
	<b>HTTP:</b> Lighttpd, Apache, nginx	
	<b>Database:</b> MySQL, Redis	
	<b>Monitoring:</b> Zabbix, sysstat, IPMI, tcpdump/ngrep, iptables	
	<b>Package Managers:</b> portage, pacman, yum/rpm, apt	
	<b>Miscellaneous:</b> cPanel/WHM, Git, LAMP, Compilation, Jekyll	
<b>Education</b>	<b>University of Illinois at Urbana-Champaign</b>	2010 – 2011
	Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese.	