

Musee Ullah

CHICAGO, IL 60608

web: milkteafuzz.com email: milkteafuzz@gmail.com phone: +1 408 686 9736

Objective	An entry-level position in systems administration or software development.	
------------------	--	--

Employment	HostGator.Com, LLC	Austin, TX
	<i>Systems Administrator</i>	June 2011 to July 2012
	– Resolved hundreds of web hosting-related issues per week through a support ticket system.	
	– Internally filed bug reports and wrote documentation for internal wikis and knowledgebase.	
	<i>Systems Monitoring</i>	December 2011 to July 2012
	– Proactively monitored >4500 servers, using Zabbix, in a small team for abnormal load, user abuse, hardware health, network connectivity and attacks, and broken configurations.	
	– Wrote public announcements on our network status forums for extended downtime issues.	

Volunteering	Commie Subs	Remote
	<i>Developer</i>	June 2012 – present
	– Wrote a showtime and volunteer tracking application using the Slim Framework.	
	– I write scripts and applications as needed to help everyone's productivity.	
	Knights of Reason	Remote
	<i>Moderator/System Administrator</i>	March 2008 – present
	– I moderate(d) the KoRx game servers and KoR community as well as set up events.	
	– I co-manage the server and am the primary contact for technical issues.	
	The Bike Project of Urbana-Champaign	Urbana, IL
	<i>Bike Mechanic/Technologist</i>	August 2010 to February 2011
	– Assisted visitors with bicycle repair/building, repurposed old laptops for use at the shops, and managed membership information.	

Projects	ZMonitor	
	Console client for the Zabbix monitoring suite, developed in Ruby. It interfaces with the Zabbix API using JSON for gathering current active triggers and acknowledging events. It basically provides a CLI dashboard, a method to easily acknowledge several related alerts, and one to feed output to other applications.	

Skills	OS/Distros: CentOS, Arch Linux, Gentoo Linux, Debian, Windows XP	
	Code: Bash, PHP, Ruby, Javascript	
	Markup: Markdown, HTML5, CSS3, YAML, L ^A T _E X, JSON	
	HTTP: Lighttpd, Apache, nginx	
	Database: MySQL, Redis	
	Monitoring: Zabbix, sysstat, IPMI, tcpdump/ngrep, iptables	
	Package Managers: portage, pacman, yum/rpm, apt	
	Miscellaneous: cPanel/WHM, Git, LAMP, Compilation, Jekyll	

Education	University of Illinois at Urbana-Champaign	2010 – 2011
	Completed a semester as an East Asian Languages major, with a 4.0 GPA in Japanese.	