

CURRICULUM VITAE

Firman Fajar Kurniawan

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Summary

Experienced Quality Assurance professional with over 8 years of expertise in the E-commerce industry, including 5 years of specialization in Payment Systems. Proven track record in ensuring product quality through comprehensive testing strategies, automation, and performance testing. Skilled in API testing, defect management, and cross-functional collaboration to deliver seamless user experiences. Proficient in a wide range of tools and technologies, including Playwright, Cypress, JMeter, Postman, and Selenium. Adept at leading testing initiatives, improving test coverage, and resolving critical issues to ensure successful product launches. Demonstrated success in driving key projects, such as revamping e-commerce platforms, implementing new payment systems, and enhancing back-office functionalities. A results-driven QA Engineer with a commitment to continuous improvement and delivering high-quality software solutions.

High Education

2013 – 2017 Bachelor degree , Information System, **Universitas Gunadarma**

(Grade: 3.53 out of 4.0)

2009 – 2012 SMA N 3 Jakarta

Work Experience and Technology Previously Used

- **Software Quality Assurance**

Software Testing, Requirement Check, Documentation Testing, UAT, Integration Testing, Defect Management, Test Case Repository with Xray/TestRail, API Test Swagger/Postman, Automation Test with BBD & Page Object Model, Gherkin Style for Test Cases

- **Technology**

Automation tools: Selenium Capybara framework (ruby), Playwright, Cypress, Webdriverio, Nightwatch Js, Appium || Performance tools: Jmeter, k6 || Database: MySQL, PostgreSQL || Logging and Monitoring: mongoDB, Scalyr, Grafana, Kibana || Github, Jenkins, Jira, Figma

Work Experience

QA Engineer at Blusky Tech

Sept 2023 - Present

Responsibility:

- Created and Executed Testing Documentation
- Created Automation Test (Playwright)
- Created Performance Test (k6)
- Responsible for Dashboard / Back Office Testing
- Responsible for E-commerce Project
- Responsible for Backend Testing
- Responsible for Integration Testing
- Collaborated with cross-functional teams to improve overall product quality and functionality

Achievement:

- Release New Back Office Gramedia.com
- Release New Gramedia.com Website & Apps
- Create Automation Template Web and Apps
- Increased test coverage by 30% through implementation of automated testing tools

- Successfully identified and resolved critical bugs before product launch, ensuring a smooth user experience

QA Engineer at Catalyst (Jamtangan.com & Voila.id)

Oct 2021 - Sept 2023 (2 years)

Responsibility:

- Created and Executed Testing Documentation
- Updated Test Cases Documentation on XRAY
- Specializations for Payment Testing & Backend Testing
- Responsible for Internal Tools Testing
- Responsible for API Test such as Swagger/Postman
- Responsible for Check Logging via MongoDB
- Responsible for UAT with 3rd Party, Internal or External Team
- Responsible for Support to Tracking Issue on Production
- Responsible for Load Testing using Jmeter/K6

Achievement:

- Release New Inventory System for VOILA.ID
- Revamp New Website and Apps for Jamtangan.com
- Release New Payment System for Jamtangan.com
- Release New Payment Gateway Midtrans for Payment System in Catalyst
- Release New Payment Method BCA Card Installment for Jamtangan.com
- Release Refund System for Jamtangan.com on Payment Gateway Midtrans
- Release New Payment Method Jenius Pay for Jamtangan.com

Software Quality Assurance at tiket.com

Aug 2019 - Oct 2021 (2 years 3 months)

Responsibility

- Created and Executed Testing Documentation
- Updated Test Cases Documentation on Test Rail

- Responsible for Payment and Promotion Testing
- Responsible for Deployment to Production via Jenkins
- Responsible for API Test such as Swagger/Postman
- Responsible for Checking Response Data via GraphQL
- Responsible for UAT with 3rd Party and User
- Responsible for Checking Log System via Scalyr
- Responsible for Support to Tracking Issue on Production with Technical Support Team

Achievement:

- Release New Payment Method (OVO, ShopeePay, LinkAja)
- Revamp New Payment System 4.0
- Revamp New Dashboard System for Promo and Gift Voucher

Software Quality Assurance at elevenia

Nov 2017 - Aug 2019 (1 year 10 months)

Responsibility

- Created and updated testing documentation (software test cases, software test Results).
- Performed software testing, executed test plan and delivered the test results.
- Performed automated testing such as (Katalon, Selenium and Appium) for Regression Testing.
- Utilized defect management tools such as (JIRA) to follow up the bug reports.
- Performed daily regression tests.
- Monitoring products after they live for production (defect/improvement).