

FIROJ JABBAR MULLA

Quality Analyst Consultant

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SUMMARY

Detail-oriented Software Quality Analyst with 3.4+ years of experience in **Manual Testing**, **UAT Testing**, and **Defect Management** in Agile environments. Strong command over **SDLC**, **STLC**, and test execution strategies including **Regression**, **Smoke**, **Sanity**, and **Retesting**. Proficient in tools like **JIRA**, **SQL**, and **Advanced Excel**, with a proven ability to reduce defect leakage and ensure high-quality, timely software deliveries.

EXPERIENCE

Quality Analyst

Finexcore (PS Global Technologies) Pvt.Ltd

⌚ 06/2022 - 04/2023 ✉ Hyderabad India

A technology company specializing in fintech solutions Testing for banking applications, ensuring high usability

- Executed functional and non-functional testing in Alpha/UAT phases.
- Reviewed UAT tickets to distinguish valid defects from user queries.
- Reproduced and logged bugs with traceable steps using JIRA.
- Coordinated with dev teams for patch deployments with zero impact.
- Verified fixes and ensured smooth post-deployment testing.

Test Engineer

Softra System Pvt. Ltd

⌚ 11/2019 - 06/2022 ✉ Pune, India

A software solutions provider focusing on various industries

- Developed and executed manual test cases for functional, regression, and system testing.
- Reviewed business requirements and technical specifications to ensure accurate test coverage.
- Logged and tracked defects using JIRA, including detailed reproduction steps and severity.
- Worked in Agile/Scrum teams to ensure timely testing and defect resolution.

EDUCATION

Diploma in Mechanical Auto Engineering

Shree Chhatrapati Shivaji College, Dr. Babasaheb Ambedkar Marathwada University, Chhatrapati Sambhajinagar

⌚ 2012 - 2016

LANGUAGES

English

Marathi

Hindi

SKILLS

Manual Testing	UAT Testing	SDLC
STLC	Smoke	Sanity
Retesting		Test Case Design
Bug lifecycle		Exploratory Testing
BVA	ECP	RTM
JIRA		JMeter
MySQL		Advanced Excel
AI		
Agile-Scrum		Patch Deployment
Advanced Excel		Team Collaboration

PROJECTS

Internal Audit Management

⌚ 06/2022 - 04/2023 ✉ Hyderabad, India

A project focused on enhancing risk management and governance processes

- Internal Audit Management System (IAMS) built on MetricStream platform to manage end-to-end audit workflows including audit planning, execution, report generation, issue tracking, and closure. The project aimed at enhancing governance, compliance, and risk assessment procedures for internal audit teams.

Loan Origination System (LOS)

⌚ 11/2019 - 06/2022 ✉ Pune, India

A platform for managing different stages of loan servicing

- Loan Origination System (LOS) designed to automate the auto loan lifecycle, including application, document verification, credit appraisal, underwriting, sanction, disbursement, and LMS integration. The platform supported secured auto loans processed as installment-based lending, with the vehicle as collateral. Validated workflows such as customer onboarding, KYC checks, field investigation, approval logic, document handling, and EMI schedule generation. The system improved loan processing speed, reduced manual errors, and ensured regulatory compliance through system integrations and centralized processing.