



# MIS

• Management information system, or MIS, refers to a computer-based system that provides managers with the tools to organize, evaluate and efficiently manage departments within an organization.







Social Networking



ITunes



Travel reservations



Databases



E-Commerce





Online banking



Accounting Information Systems

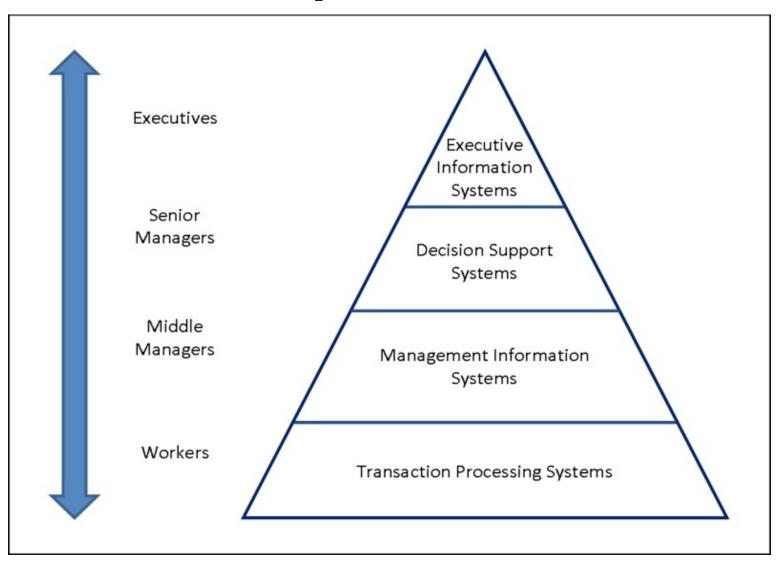


Customer Relationship Management

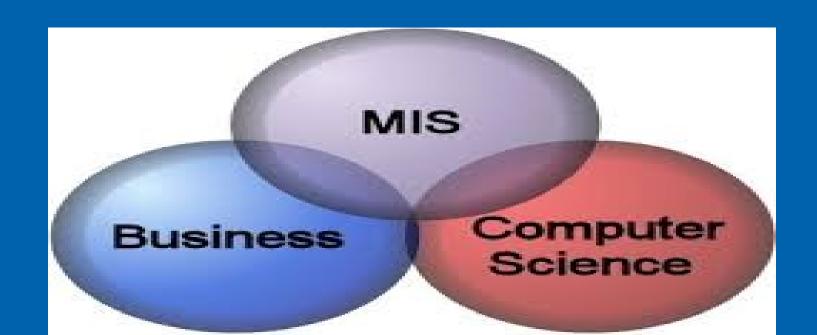
Payroll



## Information systems in Business



- •MIS is a discipline and a profession that brings information and communication technologies to businesses and society.
- •By applying information and communications technologies and systems, MIS solves real business problems and gives competitive advantage to firms.



### MIS + Business Functions

MIS + Accounting

MIS + Marketing

MIS + Finance

MIS + Sales

MIS + Human Resources

MIS + Operations

MIS + Management

MIS glues



the business functions together



## **Function of MIS in business**

Data Capturing:

MIS captures data from various internal and external sources of an organization

Processing of data:

The captured data is processed to convert it into the required management information.

Storage of information:

MIS stores processed or unprocessed data for future use.

Retrieval of information:

MIS retrieves information from its stores as and when required by various users..

Dissemination of MI:

Management information, which is a finished product of MIS, is disseminated to the users in the organization..



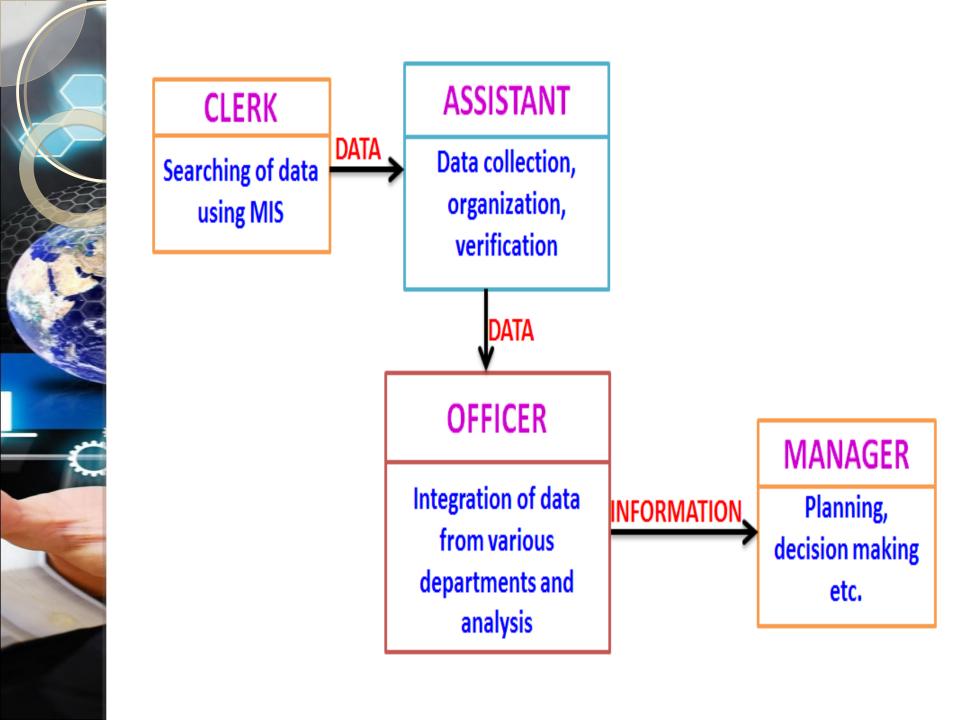
## Need of MIS in organization

- Support the Business Process: Treats inputs as a request from the customer and outputs as services to customer.
- Support Operation of a Business
  Organization: gives timely information,
  maintenance and enhancement of business
  operations.
- To Support Decision Making: MIS also supports managers in decision making to meet the goals and objectives of the organization.
- Strategies for an Organization: MIS supports the organization to evolve appropriate strategies for the business to stay in a competitive environment



## MIS and the User

- Every person in the organization is a user of the MIS. The people in the organization operate at all levels in the hierarchy.
- The following are the list of MIS users in any organization.
- Clerk
- Assistant
- Officer
- Executive or a Managers.



## MIS as a Tool for Management

- Data and Information
- Feedback
- Budgeting and reporting
- Business information





## MIS Professionals in business

- Analyze, design, implement and administer Information Technology (IT)
- Deliver IT to businesses
- Apply IT to business goals
- Understand IT capabilities to provide valueadded business solutions
- Communicate with customers and managers to understand their IT needs
- Over 90% of MIS professionals work outside of IT Industries



# MIS growth with respect to business requirements follows;

**Electronic Data Processing** 

Basic documents feeding, and record keeping

Management Reporting System

On the bases of EDP generate reports

Decision Support System

 On the bases of reports management decision process was born

End user computing

Desktop computing age

Executive Information System

Critical information for top management

**Expert System** 

Specialize software for lower, and middle management

Strategic Information System

Top management strategy support for competitive analysis

ERP

Specialize integrated software for whole organization

**E** Commerce

 Emerging of IT in networks, storage, databases, internet, securities, and mobile computing

**Business Intelligence** 

Top management tool for business future forecast

