

## **APPENDIX B: HOSPITAL STATEMENTS**

CCORP provided each hospital with a preliminary report containing the risk-adjusted models, explanatory materials, and results for all hospitals. Hospitals were given a 60-day review period to submit statements to OSHPD for inclusion in this report. Three hospitals submitted statements, which are included here.



October 20, 2011

Via Federal Express

Holly Hoegh, Ph.D.  
Manager, Clinical Data Programs  
Office of Statewide Health Planning and Development  
400 R Street, Room 250  
Sacramento, CA 95811

Dear Dr. Hoegh:

As consumers review comparisons of California hospital performance on Coronary Artery Bypass Grafts (CABG), we encourage them to consider this report as a single thread in a complex fabric of quality reporting.

Consumers can gain additional perspective by reviewing a series of these reports. We believe that careful review will demonstrate continued improvement in our patient outcomes regarding stroke following CABG. Our rigorous patient by patient review of outcomes and application of evidence-based medicine has made a positive difference in our results and will continue to do so in the future.

This study is one of the many tools patients may use in making a choice about their healthcare. We recommend consumers also review information available through HospitalCompare, the Leapfrog Group and The Joint Commission. Above all else, patients should talk with their physicians about the experience, patient outcomes and clinical quality improvement programs at any hospital they are considering for their care.

Sincerely,

Arthur W. Douville, MD  
Chief Medical Officer

cc: Christie Plesche, Director, Cardiac Cath Lab



October 21, 2011

Scripps Memorial Hospital La Jolla  
Administration  
9888 Genesee Avenue  
La Jolla, CA 92037-1276  
Tel 858-457-4123

Holly Hoegh, PhD  
Manager, Clinical Data Programs  
Office of Statewide Health Planning and Development  
400 R Street, Room 250  
Sacramento, CA 95811



Dear Dr. Hoegh:

Scripps Memorial Hospital La Jolla is the principle provider of cardiovascular surgical procedures within the Scripps Health system, which performs more cardiovascular procedures than any other heart care program in California.

In response to the 2008-2009 CCORP data on stroke complications following coronary artery bypass graft (CABG), we welcome the opportunity to provide information to patients and our community with regard to the quality of cardiovascular surgery delivered by Scripps Memorial, and our vigilance in maintaining that quality.

We implement a multidisciplinary clinical quality review process for any outcome of major complication or death. This process involves both focused review including specialists in cardiology, cardiac surgery, neurology, radiology and intensive medicine, as well as closely monitoring trends.

The 2008 Stroke complication data has been reviewed and has contributed to a revised and enhanced review process. Our cardiologists now perform a secondary review of information prior to submission of data to CCORP in order to ensure accurate capture of stroke pathology.

The increase in stroke complications in this report was isolated to 2008. A significantly lower number of strokes (50% less) were reported in 2009 and this improvement has been sustained.

We would also like to note that as part of our quality program, we voluntarily participate in the Society of Thoracic Surgeons (STS) data registry. STS composite data for all complications, including stroke, for the years 2007, 2008, 2009 and 2010 reflects rates well within national standards in this gold standard nationally benchmarked database.

Sincerely,

A handwritten signature in black ink, appearing to read 'Gary G. Fybel'.

Gary G. Fybel, FACHE  
Chief Executive



Scripps Mercy Hospital

4077 Fifth Avenue  
San Diego, CA 92103-2180

Tel 619-294-8111

October 21, 2011

Dr. Holly Hoegh, Ph.D  
Manager, Clinical Data Programs  
Office of Statewide Health Planning and Development  
400 R Street, Room 250  
Sacramento, CA 95811

Dear Doctor Hoegh:

Scripps Mercy Hospital San Diego has been providing excellence in compassionate healthcare to the community of San Diego for over 120 years. As a tertiary referral center, we provide a high level of complex specialty care in many areas including major trauma and cardiovascular services.

In response to the 2009 CCORP data on operative mortality (death while hospitalized) following coronary artery bypass graft (CABG), we welcome the opportunity to provide information to patients and our community with regard to the quality of cardiovascular surgery delivered by Scripps Mercy, and our vigilance in maintaining that quality.

We initiate a multidisciplinary clinical quality review process for every cardiac surgical major complication or death. A focused review involving specialists in cardiology, cardiac surgery, radiology and critical care medicine is undertaken to identify opportunities for improvement, implement changes, and to monitor our results.

In 2009 we reported 8 deaths of CABG patients, which was an isolated increase in mortality rate, not seen in 2007, 2008 or 2010. Our clinical quality review process at that time demonstrated that this isolated increase was primarily the result of 5 critically ill patients, with many high surgical risk factors, who were transferred to Scripps Mercy San Diego from community providers. Processes have been implemented that corrected the identified problems with patients transferred in for cardiovascular surgery.

As part of our quality program, we voluntarily participate in the Society of Thoracic Surgeons (STS) data registry. Our STS data for CABG surgery for the years 2007, 2008, 2009 and 2010 reflects that mortality rates are well within national standards as measured by this gold standard nationally benchmarked database.

Sincerely,

A handwritten signature in dark ink, appearing to read "Davis Cracroft", written over a horizontal line.

Davis Cracroft, MD  
Senior Director, Medical Affairs  
Scripps Mercy Hospital