

RAJEEV CHOPRA  
Unit (Resi) 2089/B Sector 63 Block 27 Chandigarh 2089/B  
Na  
Near 9 Phase Sector 63  
Chandigarh Chandigarh, Chandigarh\_160048  
**Connect Phone No. : 01725087188**

CHGR\_00834\_136  
State Code : 04  
Customer GST/UIN No :

Account Number 3683079  
Bill Number 47001114  
Bill Date 01-Feb-2021  
Bill Period 01-Jan-2021 to 31-Jan-2021  
**Due Date 10-Feb-2021**  
Credit Limit 750.00  
Mobile No 9915592987  
Place of Supply Chandigarh

## Your Bill Summary ਤੁਹਾਡਾ ਬਿੱਲ ਸੰਖੇਪ

Previous Balance ਪਿਛਲੀ ਬਕਾਇਆ	Payment Recieved ਭੁਗਤਾਨ ਪ੍ਰਾਪਤ ਹੋਇਆ	Payment Outstanding ਬਕਾਇਆ ਦਾ ਭੁਗਤਾਨ	Total Current Charges ਕੁੱਲ ਮੌਜੂਦਾ ਚਾਰਜਜ	Amount Payable	
-	=	+	=	By Due Date ਅਦਾਇਗੀ ਤਾਰੀਖ	After Due Date ਅਦਾਇਗੀ ਮਿਤੀ ਤੋਂ ਬਾਅਦ
164.93	165.00	-0.07	706.82	707.00	757.00

1. Monthly Charges / ਮਹੀਨਾਵਾਰ ਚਾਰਜਜ	599.00
2. Usage Charges / ਉਪਯੋਗਤਾ ਚਾਰਜ	0.00
3. Discounts / ਛੋਟ	0.00
4. Other Charges / ਹੋਰ ਚਾਰਜ	0.00
5. Adjustments / ਅਡਜਸਟਮੈਂਟ	0.00
6. GST (details in attached sheets)ਜੀਐਸਟੀ	107.82
7. Current Month Charges / ਮੌਜੂਦਾ ਮਹੀਨਾ ਚਾਰਜਜ	706.82
8. Late Fee Charges / ਦੇਰ ਫੀਸ ਚਾਰਜ	0.00
9. Total Current month Charges/ਕੁੱਲ ਮੌਜੂਦਾ ਮਹੀਨੇ ਦੇ ਚਾਰਜ	706.82
10. Whether covered under RCM(Y/N) /	N



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www.connectzone.in

1800 137 1212

As per the Government directive, effective 01-Jul-17 Existing Service Tax of 15% has been replaced with 18% GST. To pay online visit our portal www.connectzone.in

### REDEEM YOUR LOYALTY POINTS

POINTS EARNED SO FAR	POINTS EARNED THIS MONTH	POINTS REDEEM THIS MONTH	POINTS AVAILABLE FOR REDEMPTION
523	420	0	523

To redeem your rewards points, logon to connect App or visit [www.connectzone.in](http://www.connectzone.in). this offer is applicable for selected customers only

Payment to be made at any of the listed Connect Collection Centres or Drop Boxes, by Cash/Crossed Cheque/DD,

drawn in favour of **Quadrant Televentures Limited**. Payments received till 31-Jan-2021, are reflected in this bill.

*Sumit*



(Please attach this slip with your payment)

E & O E

Technical Helpline Call. 198/ 01725055355

Connect Phone No. : 01725087188  
Account Number : 3683079  
Invoice Number : 47001114  
Invoice Date : 01-Feb-2021  
Due Date : 10-Feb-2021

Amount Payable At Due Date : 707.00  
Amount Payable After Due Date : 757.00

Cheque DD/No.	Date	Bank and Branch	Amount(Rs.)

For payment through Cheque/DD. you are advised to make the payment atleast two days to the Due Date.

Please do not forget to mention your Contact A/C No. and Connect Phone., Behind your cheque also.

Zonal Office: Quadrant Televentures Limited SCO 417-418, Sector 35, Chandigarh 160036

Regd. Office : Quadrant Televenture Ltd.(Formerly Known as HFCL Infotel Ltd.),Autocars Compound, Adalat Road, AURANGABAD-431005(MAHARASTRA)

Classification Service Category: Telephone Service.

CIN: L00000MH1946PLC197474; GST NO 04AABCT2862R1ZX; PAN AABCT2862R; SAC CODE 9984

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>

## Bill Terms and Conditions

1. Bill Payment can be made at any designated centers as mentioned below by Cash / Credit Card / Coossed Cheques / Demand Drafts / Pay Orders drawn in favour of QUADRANT TELEVENTURES LIMITED.

2. No part payments, postdated cheques or outstation cheque will be accepted.

3. The company shall not be responsible for any delay / non-receipt of bill.

4. In case any charges are disputed in the bill, the customer shall intimate CONNECT in writing, within 7 days of receipt of the bill. In case of non receipt of such information, it shall be presumed that the charges have been fully accepted. The customer shall however pay all charges on or before the due date to be entitled to raise any disputes. Any disputes and differences arising between the customer and the CONNECT in terms of this agreement will be referred to the sole arbitration of the person appointed by the Chief Executive Officer, CONNECT. All disputes would be gone into, tried and decided within the exclusive jurisdiction of the Chandigarh alone, to the ouster of any other place, which might have jurisdiction.

5. The company may revise its charges at any time at its sole discretion.

6. The company may reserve the right to disconnect the service in whole or in part for non-payment of bill amount by due date, without any prior notice. Notwithstanding anything, this bill itself shall be deemed as notice for suspension/disconnection in case the payment is not made by the due date. Rentals as applicable in the connected state shall continue to be payable.

7. Dishonour of cheque would be deemed as non-payment of respective bill and consequences of non-payment of bill would follow without any notice to the effect from Connect. Cheque dishonoured will incur a charge of Rs. 200/.

8. The company will not be liable for consequential loss or damage third party claim resulting from disconnection of service for non-payment or delay in payment of bills.

9. The company has the sole prerogative to fix the credit limit, which may be subject to variation as per company's direction, and the service may automatically be barred in case the subscriber exceeds his credit limit. However, in case due to any reason whatsoever, automatic barring is not done after the credit limit exceeds, the subscriber shall still be liable to pay the outstanding and it shall not be construed as any waiver. The subscriber shall be liable to make timely payments by due date even though prior to the expiry of the credit limit failing which the company shall have the right to bar the OF facility. It is further agreed that the subscriber doesn't have any right to challenge any barring done in this regard and service shall be restored only after full settlement of the outstanding.

10. The company shall, at its own discretion, reconnect the service upon full settlement of outstanding dues after payment of a specified reconnection charges. If a subscriber does not get the telephone reconnected within 90 days from the date of disconnection, the connection will be terminated and may not be restored thereafter, however, despite termination CONNECT shall be entitled to recover its dues from the security/advance deposited by the subscriber and the instrument installed.

11. In case of delayed payments, a late payment charge (LPC) will be levied along with the bill, as per the following schedule:

Bill Amt. Payable (Rs.)	Upto Rs. 1000	Rs.1000-Rs.2000	Rs.2000-Rs.5000	Rs.5000-Rs.10000	Rs.10000-Rs.20000	Rs.20000-Rs.50000	Above Rs.50000
LPC(Rs.)	Rs.50	Rs.100	Rs.150	Rs.200	Rs.400	Rs.1000	Rs.2000

12. The company reserves the right to apply a monthly credit limit for all call charges incurred by the subscriber and ask for interim payment for all charges and/or suspend access to the service, in whole or in part, if the limit is exceeded.

13. Statutory Goods & Service Tax, which is presently @18% would be charged extra & may increase or decrease as per government notification.

14. For change of address, please call help line 1920 or mail at [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com).

15. All terms & conditions of the Subscriber Agreement Form are also applicable.

16. Any other terms & conditions entered into, at the time of opting for a tariff plan, are also applicable.

17. Customer Information Box

17.1 There will be no migration fee for migrating to any tariff plan.

17.2 There will be no increase in any item of the tariff for six months from the date of enrollment under a tariff plan.

17.3 No charge will be levied for any service without the subscriber's consent.

17.4 Refund of the security deposit for providing telephone connection service will be made within sixty days of closure of the telephone connection. After sixty days interest @10% will be paid for the delayed period.

17.5 Modal calculation of financial implication of tariff plans are available under "Product & Services" heading in company's website. [www.connectzone.in](http://www.connectzone.in)

The company has set up a dedicated customer grievance redressal mechanism that may be accessed through multichannel helpline number 199 for Product & Schemes/Billing, 198 toll free for Internet/Technical Complaint & 155223 Toll Free for VAS Deactivation from connect phones. From non-connect phones, for Product & Scheme/Billing : 01725050505. For Internet/Technical You can also send e-mail at our customer care e-mail id [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com). It is our continuous endeavour to resolve all complaints at first level. However if you are not satisfied with the resolution given by call centre or your complaint remains unaddressed even after prescribed time frame given by call centre, you can make an appeal to our appellate authority from Monday to Friday between 9:30 AM to 6:00 PM through E-mail or Facsimile or Post/Courier or in person. Appeal form is available at all our zonal offices, touch points and at our website [www.connectzone.in](http://www.connectzone.in)

Address of Appellate Authority : Quadrant Televentures Ltd. (Formerly known as HFCL Infotel Ltd.), B-71, Phase 7, Industrial Area, Mohali. Phone Number : 0172-5013060, Fax Number : 0172-5091920, E-mail : [appellate.authority@infotelconnect.com](mailto:appellate.authority@infotelconnect.com)  
Note: Please make your payment only at the designated centers of your city.

All credit & debit card holders of any bank can pay their bills online on <http://connectzone.in>.

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>

Rajeev Chopra

Thank You For Being With Us

Your Connect Tariff Plan	Zip 599 60Mb
Min Monthly Commitment	0
Rental	599

Connect Phone No: 01725087188  
Account No.: 3683079  
Bill No.: 47001114  
Bill Date: 01-Feb-2021  
Details of your Bill for the period : 01-Jan-2021 to 31-Jan-2021

Description		Amount
1.	Telephone Services (SAC CODE 9984)	599.00
1.1	Rentals for basic service	599.00
2.	Usage Charges	0.00
2.1	Voice Pulse	
3.	Discount	0.00
4.	Other Charges	0.00
5.	Adjustments	0.00
	Sub Total	599.00
6.	Goods And Services Tax	107.82
6.1	CGST @9%	53.91
6.2	UTGST @9%	53.91
7.	Current Month Charges	706.82