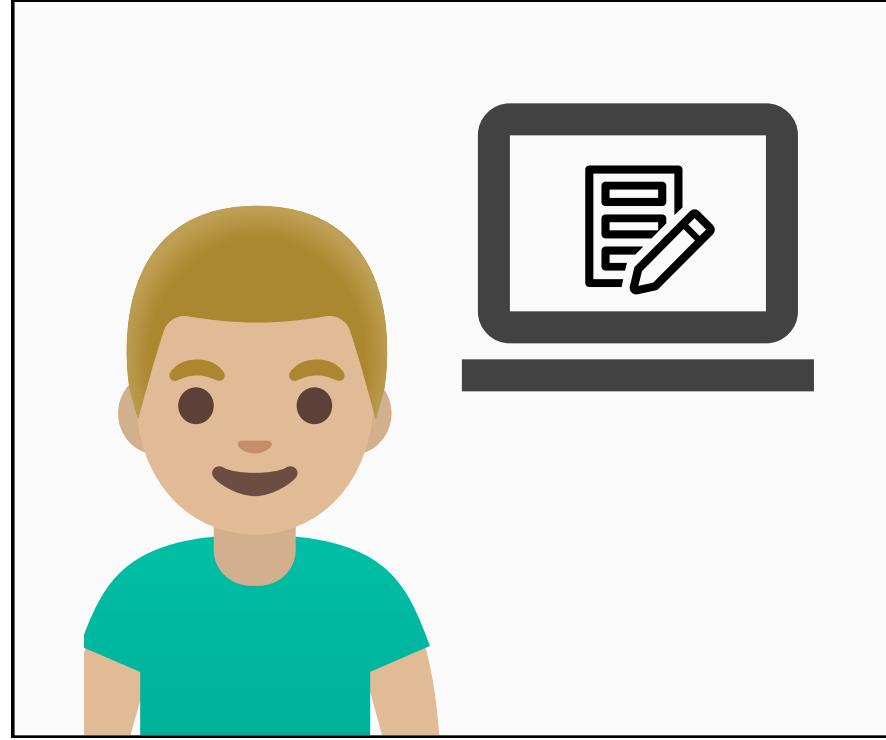


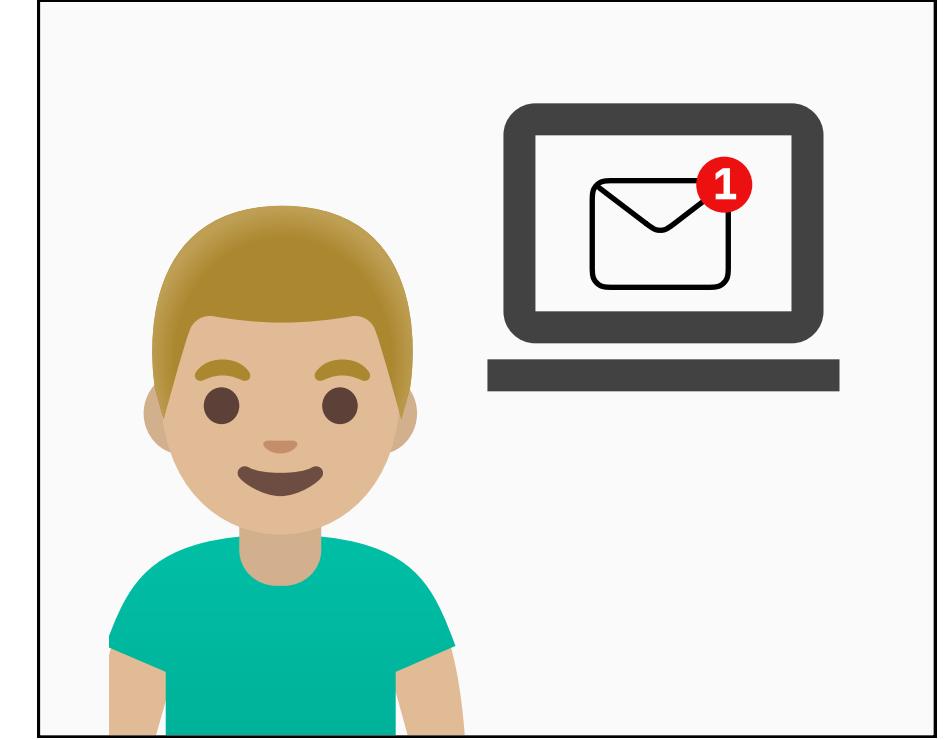


## meet **STEVE**

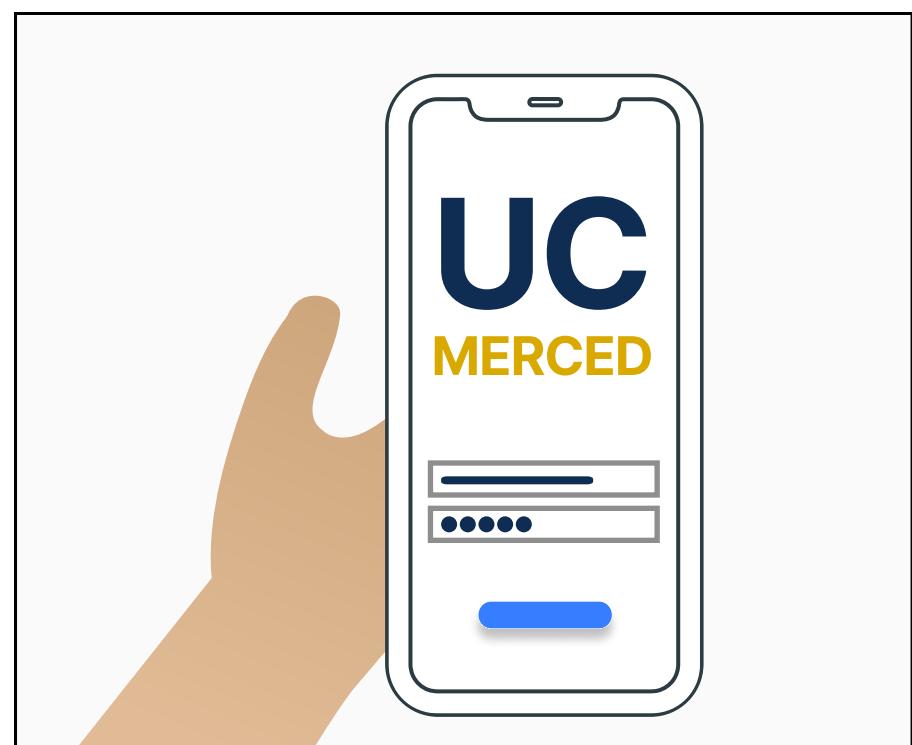
This is Steve. He's a UCM student living in Fresno and owns an EV. Because of the long travel distance, he wants to charge his car frequently on campus.



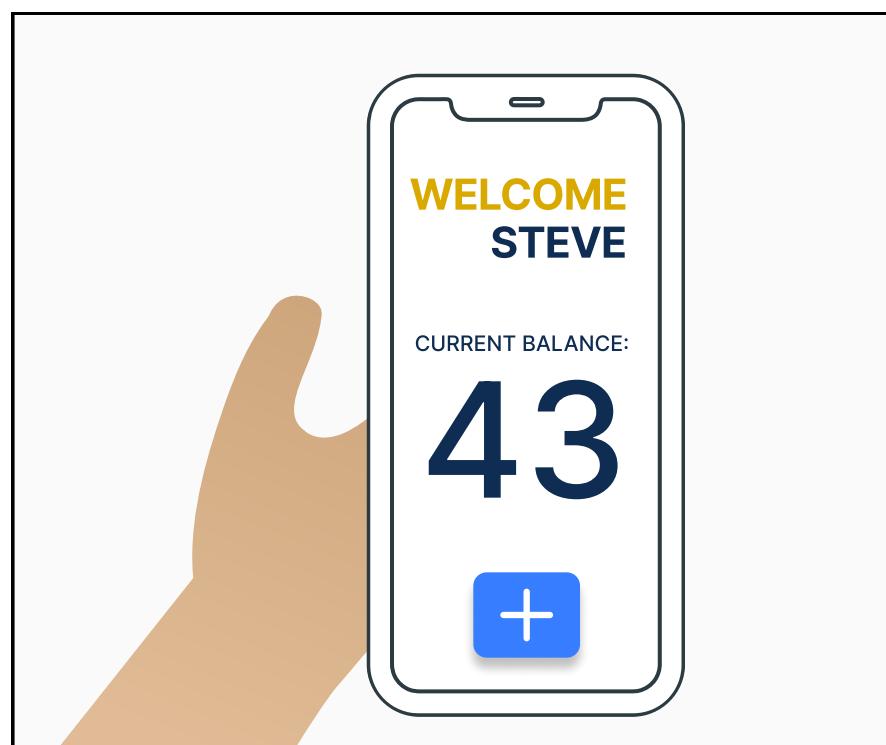
In order to use the charging stations on campus, he first needs to fill out a web form.



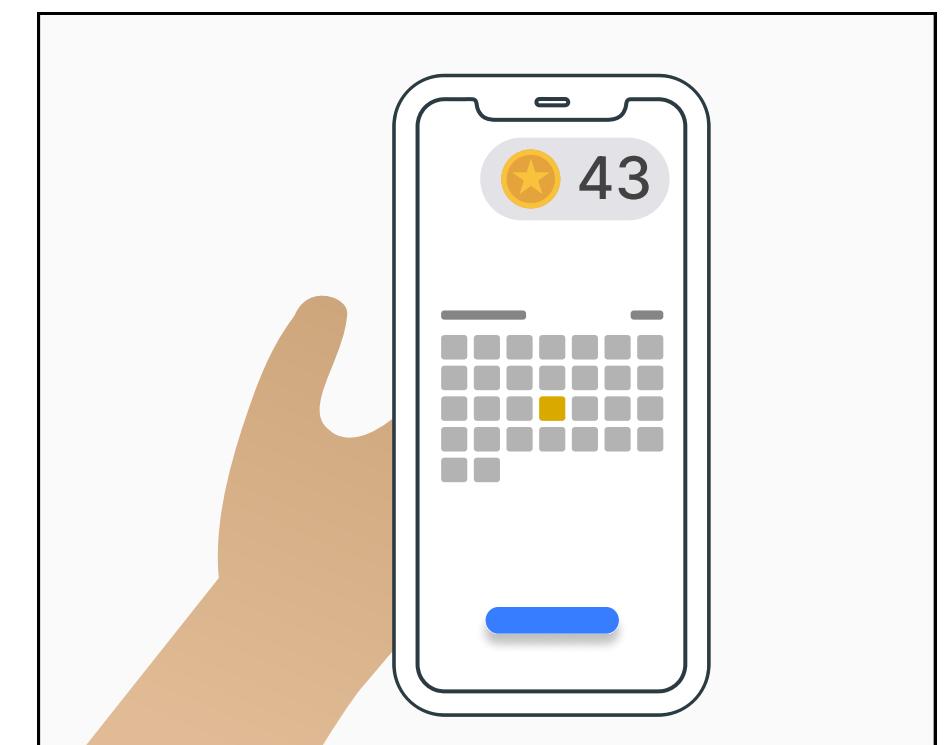
After completion of the web form, he receives an email that explains which group he has been assigned to. Steve is assigned to the priority group.



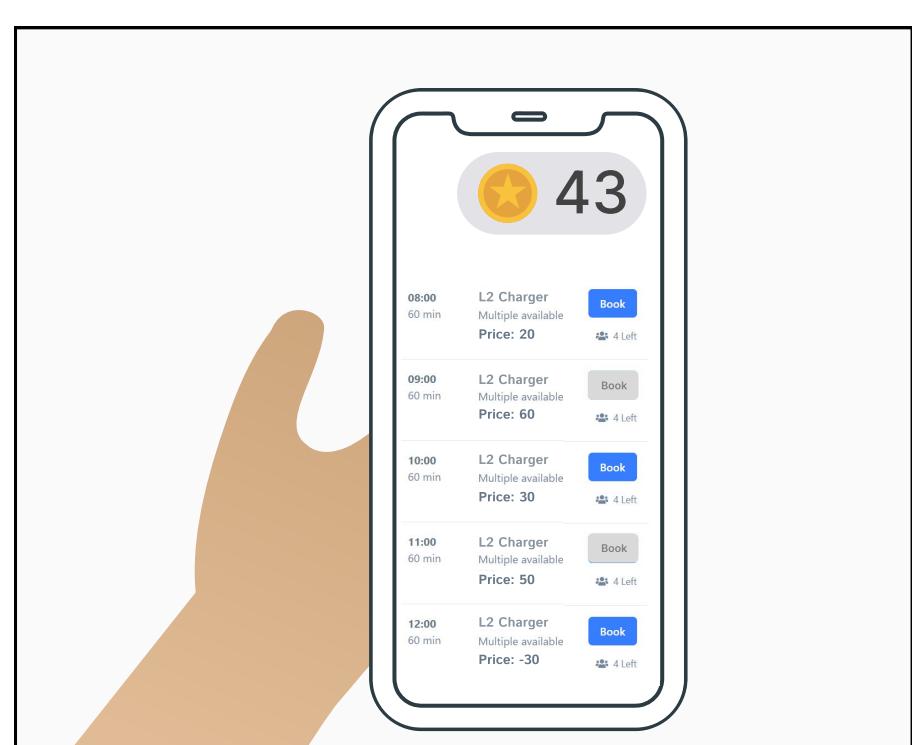
Steve logs into the UCM charging app using the instructions from the email.



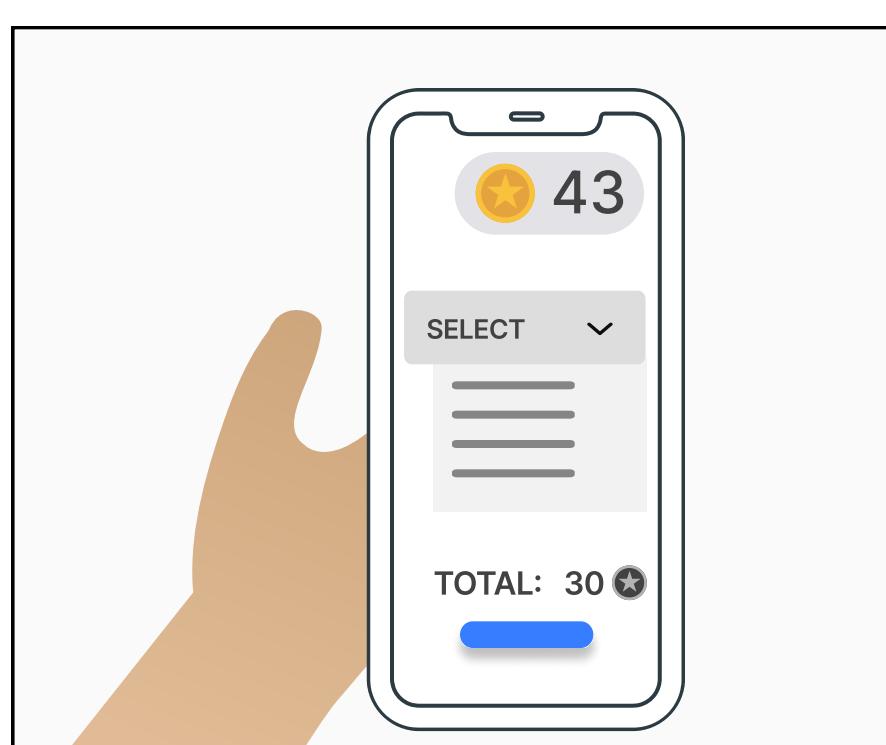
Once logged in, the app shows the current AC balance and the option to reserve a charger.



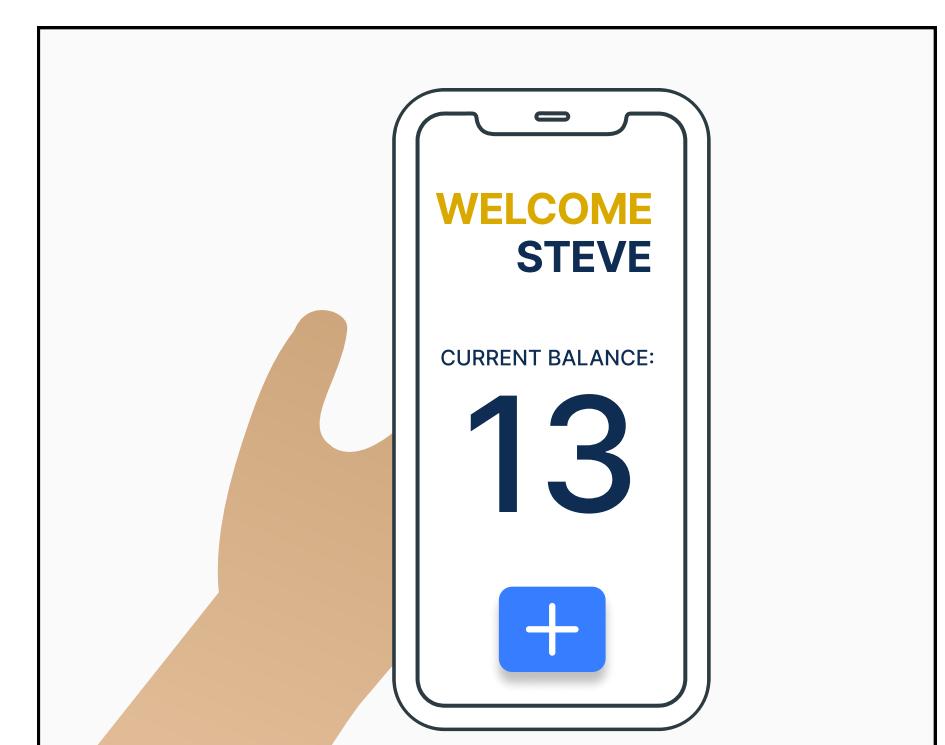
To reserve a charger, Steve first needs to select a date.



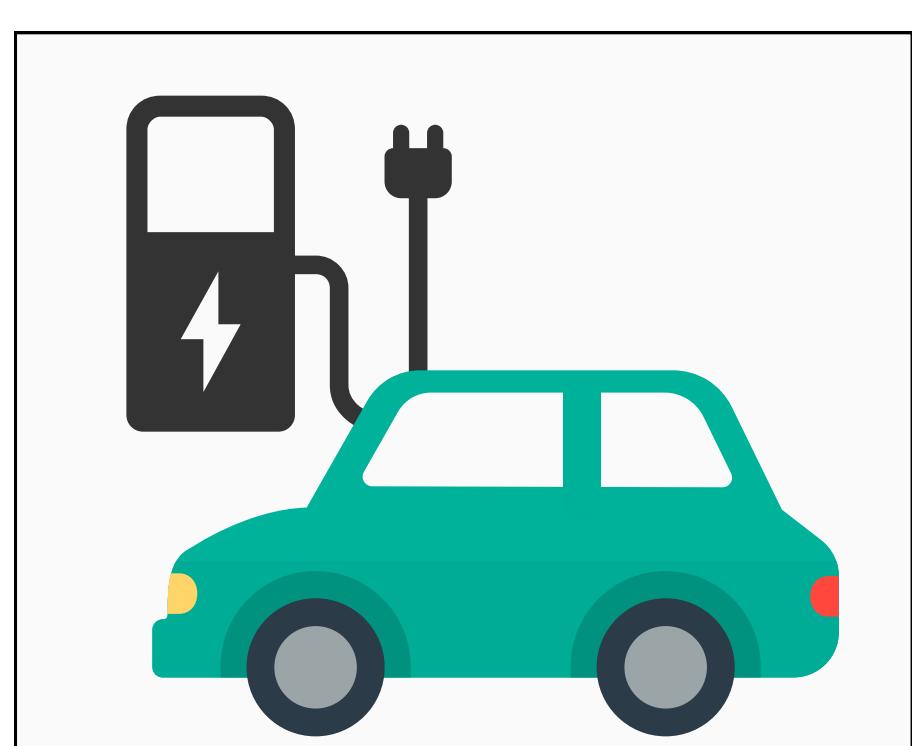
After selecting the date, the app shows the charging time slots Steve can reserve, the prices of the time slots, and how many spots are still available.



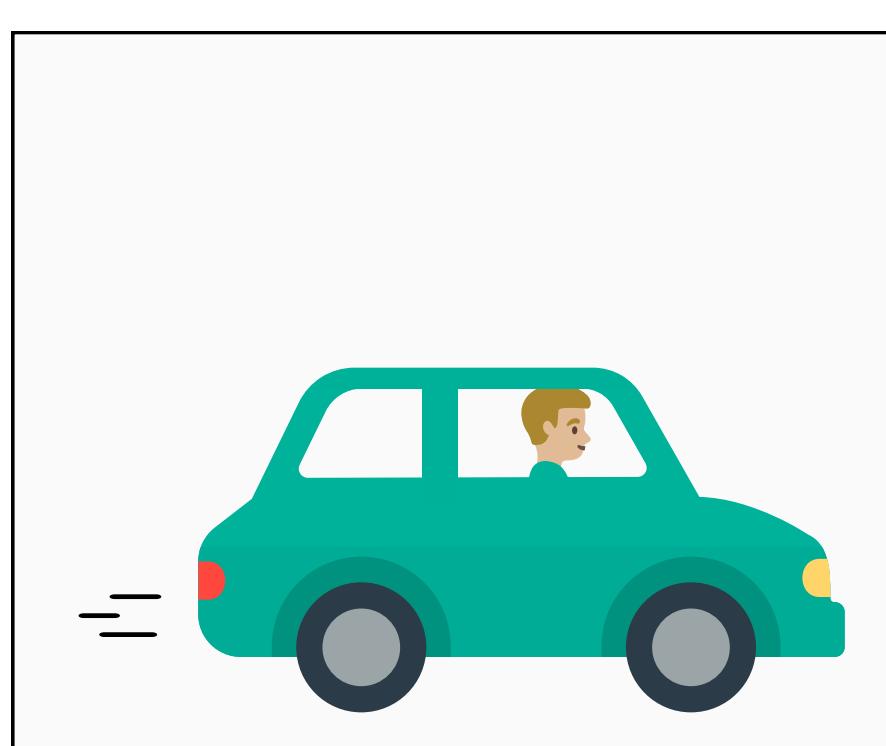
Then Steve needs to select a charger from the list of available chargers and confirm the reservation.



Steve's artificial currency balance is updated after confirming the reservation.



Steve goes to the charger on campus during the reserved time slot.



Steve leaves the charging station before the end of his time slot.