

# Surcharges Price List



Valid from 1st December 2017

Category	Type of surcharge	CZK
Domestic transport	Transport of oversized parcels	130/parcel
	Parcel with no shipping label, parcel with two shipping labels	200/parcel
	Unsuccessful collection	200/collection**
	Paper-form invoice	49/invoice
	Processing an order placed by e-mail or telephone	20/order
International transport including express transport	Transport of oversized parcels	540/parcel
	Parcel with no shipping label, parcel with two shipping labels	200/parcel
	Unsuccessful collection	200/collection**
	Paper-form invoice	49/invoice
	Processing an order placed by e-mail or telephone	20/order
	Demand for Parcel Delivery Confirmation (applies for international express transport)	50/parcel
	Transport into remote areas (applies for international express transport)	540/parcel**
	Packaging material and shipping labels for parcels if not provided by the Customer (applies for international transport, and international express transport)	540/parcel**
Main services and Options – domestic transport	Incomplete/missing data including the cash on delivery data	50/parcel
	Incomplete/missing data including the cash on delivery data	540/parcel**

\* The surcharge applies only in case that the Customer does not cancel the collection of parcels via the following e-mail address [stornosvozu@dpd.cz](mailto:stornosvozu@dpd.cz) before 6:00 on the day of the planned collection.

\*\* Applies also to a fee charged by the Sender in the country of delivery.

All prices are net of VAT. DPD CZ company reserves the right to change the Surcharges Price List at any time. For more information, please contact the Customer Service Line (225 373 373, [www.dpd.cz/support](http://www.dpd.cz/support)).