

Surcharges Price List



Valid from August 1, 2018

Type of surcharge	Domestic transport	International transport including express transport
Parcel with two shipping labels	200/parcel	200/parcel
Paper-form invoice	130/invoice	130/invoice
Unsuccessful collection	200/collection ¹	200/collection ¹
Parcel not manipulatable on the roller conveyor	130/parcel	130/parcel
Incorrect packaging of tyres – instruction How to package parcels properly	90/parcel	90/parcel
Heavy Parcel Surcharge (incl. Slovakia) – does not apply to the following pricelists 11157, 11257, 11357, 11168, 11268, 11368, 11468 (for every additional 5 kg of the parcel weighting more than 31.5 kg, the maximum parcel weight is 50 kg)	25	–
Transport of oversized parcels	130/parcel	540/parcel
Processing an order placed by e-mail or telephone	25/order	25/order
Packaging material and shipping labels for parcels if not provided by the Customer	–	540/parcel ²
Transport into remote areas	–	540/parcel ²
Demand for Parcel Delivery Confirmation (applies only for international express transport)	–	50/parcel
Incomplete/missing data including the cash on delivery data	50/parcel ³	50/parcel ³

¹ The surcharge is applied only if the Customer does not cancel the collection of parcels by sending an email at stornosvozu@dpd.cz before 6 a.m. at the latest on the day of the planned collection.

² Applies also to a fee charged by the Sender in the country of delivery.

³ The Customer shall provide the Sender with complete data regarding the shipment in an electronic form (for the scope of the data please see point 5.2 of the General Terms and Conditions) before 8 p.m. at the latest on the day of collection. The data shall be provided via applications of the Sender or via software of the Customer if approved by the Sender. This applies also to the surcharge billed by the Sender in the country of delivery. If the Customer manually does not fill in complete data for delivery at www.dpd.cz/data, the above mentioned fee will be charged.

All prices are in CZK net of VAT. DPD CZ company reserves the right to change the Surcharges Price List at any time. For more information, please contact the Customer Service Line (225 373 373, www.dpd.cz/support).