



# UKOHA UKAKU

Data science methodology|Customer relationship management|Human resources management

**Experience:** 4 years | **Available:** Immediately | **Location:** Port Harcourt & Rivers State

fishcoinresources@gmail.com |  
+2348064369460

## ABOUT ME



A versatile professional with over 4 years of experience in healthcare administration, financial management, data analysis, and educational facilitation. Proven track record in enhancing operational efficiency, managing complex financial systems, and delivering impactful educational programs. Adept at leading cross-functional teams, strategic planning, and driving innovation in both healthcare and educational settings.

## WORK EXPERIENCE



### La Plage Meta Verse

Senior level | Educational Facilitator  
Port Harcourt, Nigeria  
2023-11-01 | Currently working here

- Design and implement educational programs tailored to adult learners.
- Foster active participation through engaging virtual environments.
- Collaborate with educators and industry professionals to enhance learning experiences.
- Lead workshops and professional development sessions.
- Evaluate learners' progress through assignments, tests, and practical exercises, providing feedback to help them improve and succeed in their academic pursuit.

### Shield Specialist Hospital

Senior level | General manager  
Port Harcourt, Nigeria  
2023-04-01 | 2023-11-01

- Oversaw hospital operations, ensuring regulatory compliance and financial stability.
- Led strategic initiatives to improve patient care and operational efficiency.
- Managed budget forecasting, resource allocation, and cost control measures.

- Directed human resource activities including recruitment, training, and performance evaluation.
- liaise between the hospital management, medical staff, and external partners, ensuring clear communication and collaborative problem-solving.

#### **Volunteers refuge foundation worldwide**

Senior level | PUBLIC RELATIONS MANAGER

Portharcourt , Nigeria

2021-02-01 | 2023-02-01

- Developed and executed media strategies for humanitarian campaigns.
- Managed relationships with journalists and influencers.
- Organized press conferences, public events, and promotional activities.
- Handled crisis communication by preparing responses and managing the organization's reputation during emergencies or negative publicity.
- Monitored and maintained the organization's brand image across all media platforms, ensuring consistency and positive public perception.

#### **Smart drilling services**

Entry level | MLWD FIELD ENGINEER 1 (TECHNICAL)

Portharcourt , Nigeria

2014-04-01 | 2015-04-01

- Managed the setup and operation of downhole tools and sensors.
- Performed log interpretation and generated comprehensive field reports.
- Led troubleshooting and maintenance of MLWD equipment.
- Ensured accurate and real-time data transmission from downhole tools to surface systems, facilitating informed decision-making during drilling operations.
- Worked closely with the drilling team to optimize drilling parameters and improve overall wellbore quality based on real-time measurements.

## **EDUCATION**

---



#### **Federal University of Technology Owerri**

Degree | Beng

I am a dedicated Chemical Engineering graduate from the Federal University of Technology, Owerri, where I earned a second-class honors degree due to my strong attention to detail. In my final year, I led my project group to achieve the highest defense score, demonstrating my managerial skills in coordinating efforts, managing resources, and meeting deadlines. My ability to understand and apply complex concepts, along with my leadership experience, positions me as a promising professional in any leadership role, eager to make meaningful contributions to the field.

#### **Federal University of Technology Owerri**

Others | Certificate

Advanced certificate in environmental standard.

## LA PLAGE META VERSE

Others | Certificate

Disaster management

## IBM

Others | Certificate

Data science methodology is a systematic approach to solving data-driven problems. It begins with (problem definition) to clarify the question or issue. Next, (data collection) gathers relevant data, followed by (data preparation), where the data is cleaned and organized. In (exploratory data analysis (EDA)), patterns and insights are uncovered.

(Modeling) involves building statistical or machine learning models to make predictions. These models are then (evaluated) for accuracy and effectiveness. Once validated, they are (deployed) into decision-making processes. Continuous (monitoring and maintenance) ensure the model's performance remains optimal, with adjustments made as necessary. Documentation and iteration are key throughout the process.

## JOB SKILLS



Administrative skill

Managerial skill

Analytical skill

Digital skill

Technical healthcare skill

Communication skill

Interpersonal skill

Organizational skill

## LANGUAGE SKILLS



English

Igbo

## ASSOCIATIONS



NSCHE, NSE: Member

## CERTIFICATES & AWARDS



HSE: Certificate | 2021

Advanced certificate in environmental standard: Certificate | 2023

Meritorious corper award: Award | 2010

Executive diploma in advanced international human resources management: Certificate | 2023

Advanced certificate in introduction to forensic science and fraud investigation: Certificate | 2023

Advanced digital entrepreneurship level 1: Certificate | 2023

Executive diploma in advanced international data analytics: Certificate | 2023

Executive diploma in advanced international healthcare administration: Certificate | 2023

**INTERNATIONAL CULTURAL DIPLOMACY & AFRICA CONTINENTAL FREE TRADE AREA (AfCTA):** Certificate | 2024

**IBM DATA SCIENCE:** Certificate | 2024

**Coursera Customer Relationship Management:** Certificate | 2024