

An IIM graduate with 8 years of total work experience in multiple MNCs with 7+ years exp. as a Software Developer and 1 year as Product Manager for SaaS offering. Extremely user-centric product enthusiast with experience of working in an agile environment on end-to-end SDLC processes. Involved in Functional Development, Technical Client production support and delivered functional/technical trainings to peers. Attended Trainings and have knowledge on Machine learning with python, Deep learning fundamentals and worked on CNN module.

Technical Skills –

- **Languages & Frameworks:** ASP.NET MVC, C# & OOPS, LINQ, Entity-Framework, .Net Framework (v3.5/4/4.5/4.6), Python
- **Web Technologies:** JavaScript, jQuery, Angular JS, Ajax, JSON, HTML, CSS, XML, XSLT, XPath, Bootstrap, RESTFUL Webservices, Web API's
- **Software Packages:** Visual Studio 2008/2010/2012/2015, IIS 7, FileZilla, Docker
- **Bug Tracking Tools:** Jira, Salesforce, Retain, RTC
- **Testing Tools:** Selenium Web Driver, NUnit
- **Database:** Microsoft SQL Server (MS SQL)
- **Version Control System:** TFS, GIT

Professional Experience: Clients – Disney, GE, Best Buy, BofA and 200+ enterprise Clients

Projects Developed :

- **WhatsApp Integration to the Applicant Tracking system** - Used the TWILIO third party API for WhatsApp integration to the product and send scheduled messages to the opt-in candidates regarding Hiring Alerts and updates on already applied jobs
- **Web Servers Anomaly Detection** - To identify the servers which are having huge connection counts and predict server health status based on New Relic Parameters. Hence, finding the anomaly in servers and trigger automatic notification alerts to slack using webhooks
- **Responsive Candidate Forms**– Web API - Form Validations - Web API an internal IBM project collects the data from external sources/ third party vendors and assign data to the mentioned list of candidates. Data will be processed, and appropriate form field validations will be performed based on the client requirements.

Cornerstone OnDemand

Sep'22 – Present

Product Manager

- Determine the **Product Roadmap** initiatives by researching and connecting with multiple stakeholders including customers, sales, account managers, customer success managers, engineering team etc.
- Document **PRDs** for the initiatives to be taken up by development team for upcoming releases.
- Work with UX team, engineers, and architects to **implement innovative features** and timely releases. Prepare release communications to inform stakeholders of new features.
- Collaborate with **cross functional teams** to identify risks and dependencies and ensure frictionless delivery of features and enhancement in targeted releases.
- Reduced defects by **~70%** in product domain by addressing recurring issues in application hotspots.

IBM India Pvt. Ltd. -> Infinite Computer Solutions

Aug'15 – Sep'22

Senior Software Developer

7+ years of total experience as a **Software Engineer**. **Designs, develops, tests, and delivers innovative offerings** using leading-edge and/or proven technologies. Works in an Agile, collaborative environment to understand stakeholder requirements. Also debugs customer-reported problems. Conduct scrum ceremonies like huddles, sprint planning and sprint retrospective meetings.

- Develop new functionalities in the product as per the **product roadmap/client requirement**.
- Analyse and address client reported issues /escalations within stipulated time and provide orthogonal key fixes for achieving defect free modules.
- Responsible for Developing a new environment (**FEDRAMP**) for our product and implementing functional code coverage for product features.
- Worked on **'Error Logging Project'** for the entire product enterprise module and was able to able to capture client and server specific errors.

Publications:

- Model Replication using client-Side Script Extraction and Visual Recognition - **Filed at USPTO.**
- System and Method to predict candidate adaptability with the hiring team by arbitrating peculiarities having inductive reverberation on productivity, performance & health - **Defensive Publication**
- System and Method to calibrate ailments related to occupational fear of missing out & fear of being offline, predict most influencing factors and synthesize a score - **Defensive Publication**
- Method and system for dynamically assigning the printing activity to individual 3D printing during collaborative 3D printing. - **Defensive Publication**
- Method and System for dental implant restoration - **Filed at USPTO.**
- Method and system for replaying application log-in code workflow - **Filed at USPTO.**

Primary Skills (Basic)

- Analytics tools: Localytics, Google Analytics
- Wireframing: Uizard, UXPin
- Product Management, Business Plan, GTM Strategy, Spreadsheets Decision Modelling

Proficient Skills (Intermediate)

- Financial Accounting,
- Customer Service,
- Marketing Analytics(4Ps),
- Management Accounting,
- Operations Research
- Marketing & Advertising Management
- SEO & Digital Marketing Analytics

Expert Skills (Advanced)

- Scrum Master
- Software Project Management
- Agile Methodologies
- Software Development
- ASP, C# .Net
- Microsoft SQL Server
- XML, XSLT, HTML, PL\SQL, jQuery, JavaScript
- Web Services

Education

Master of Business Administration

3.28/4 GPA

(Strategy & Marketing)

(Indian Institute of Management - Visakhapatnam)

Master of Technology – 7.24/10

(Computer Science & Software Engineering)

Andhra University, Visakhapatnam

Certifications

- **Certified Scrum Master**
- Smart Manager for Fintech - by Indian Institute of Management

IBM Certified

- IBM Agile Explorer
- Enterprise Design Thinking Practitioner
- IBM Blockchain Essentials
- Big Data Foundations - Level 1
- Python for Data Science
- Docker Essentials: A Developer Introduction
- IBM Quantum Conversations Foundational