Sai Rama Raju

SRE | Sr. Tech Lead | Infinite | IBM

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A technical leader, passionate about architecting, designing, and coding applications from scratch and scaling existing systems. Designed and developed end-to-end solutions in multiple products along with supporting customers and solving their problems by taking up challenges and build robust solutions to complex problems. Also, adopting to building cloud native solutions, modernizing the applications, and deploying them to cloud platforms. 17+ years of overall experience in .NET technologies, Agile methodology, Scrum ceremonies, Sprint releases, Code reviews, Defect triaging and delivery management. Received numerous awards for outstanding performance and contributions all through the career.

Work Experience:

Sails Software Solutions

Infinite Computer Solutions
IBM India Pvt Ltd
PhyCARE Services
MEK Solutions

DevOps/Site Reliability Engineer (Oct 2022 – Present)

Senior Technical Lead (Oct 2021 – Oct 2022) Technical Lead (May 2010 – Oct 2021) Software Engineer (Aug 2006 – May 2010) Software Engineer (Feb 2005 – July 2006)

Projects -

Unemployment Claims - NASWA (Sides Hub)

DevOps Lead & Site Reliability Engineer

- Sides Hub is a type of data exchange for certain types of unemployment claim documents and a third-party central broker.
- Sides Hub will facilitate the bi-directional transactions between the central broker and the
 consuming platforms. Onboarding new document types will make the first large TPA to offer
 this service.
- Dataflow jobs pull STS files from the broker for all TPAs and store that data in GCP. Consumer
 platform batch processes incrementally poll the hub for documents for the platform TPAs.
 There is a shared UI where the user can respond to the document, and then dataflow jobs will
 post these responses to the central broker.

Major Modules -

• SIDES Common Hub, Edge System, Pinnacle System, API Layer, Common UI

HR Domain (Talent Management Suite - BrassRing)

Senior Technical Lead

BrassRing Platform is a highly scalable and configurable integrated suite of recruitment solutions augmented by proven consumer marketing tools and practices to help build proactive pools of best-fit talent, market to and nurture candidates, deliver an exceptional candidate experience on any device, and increase productivity in new hires.

- Collaborate with business stakeholders to understand transformation opportunities and quantify the potential business value and Experience in handling client/vendor calls
- Partners with the team to deliver amazing work during the engagement while balancing overall project health and provides status communications to project and business teams
- Practice development (support and participate in activities such as internal training & development, recruitment, etc.)
- Leverage and improve various frameworks, methodologies, solutions specific to our offerings
- Design discussion, propose solutions and delivery management
- Creating Epics and user stories and capacity planning
- Developed inhouse tools, monitors, and guardrails
- Retrospect client issues and production support within SLAs
- Mentoring team members, SME, and SPOC for the product functionality

Teams Handled -

- Integrations (SSO, Job Boards, BGC, Imports, Exports, Watson Feeds etc.)
- DIT (Reporting Module)
- Products (Event Manager, Smart Approval, Community Gateway, Remote Recruiter)
- BrassRing Workbench (Product Configurations Module)

Health Care Domain

Software Developer

5+ years of experience as a Software Developer.

- Involved in Architecture and database Design
- Involved in creating design and implementation documents
- Involved in client side and server side coding, unit testing and delivery process
 Developed and supported below health care related products which are primarily to
- Developed and supported below health care related products which are primarily to Recruit Attendings, Residents and Nurses, Recover Provider's payments
- Developed in conjunction with medical doctors, health care staff and patients, Internal
 product for tracking Tickets, Leaves, Discussion Forum and Online marketing and educational
 services.

Products

- Provider Billing System
- Evaluation Management System
- Enterprise Health Care System
- I-Xchange
- Jobs Orbit
- Medsite Invites

Expert Skills

- Team Management
- Delivery Management
- GCP, Azure, AWS
- Jenkins, Ansible
- Cloud Logging & Monitoring
- Cloudability Billing Dashboard
- Datadog Infra monitoring and Synthetic Tests
- C#, ASP.NET, MVC, Rest API
- DotNet Core, Microservices
- Dockers & Kubernetes
- SQ
- Styling, Scripting & Markup Languages
- Scrum Master

Technical Components

- Google Data Flow
- Cloud Scheduler
- Barricade Encryption
- GCP Storage
- Google Pub Sub
- Spanner DB
- Terraform
- Jenkins
- GKE Kubernetes Cluster
- Datadog Infra Monitoring
- Datadog Synthetic Tests
- Pager Notifications
- GChat CICD integration
- Nexus and Google Container Registry
- Cloudability Billing Dashboard
- Big Query & Log Sinks
- Looker Studio

Intermediate Skills

- Solr
- ELK Stack
- DotNet6
- Python
- UI Technologies
- Hive

Education

Graduation – 80.6% (B.Tech. IT, Andhra University) Intermediate – 87% SSC – 78.6%

Patent

System & Method to measure adverse propensity of employee's attrition on an organization

Patent ID: **95789133** Filed Date: 09 JAN 2020