



DARDEN SCHOOL
of BUSINESS

Feb 11, 2022

PATRICK MICHL

has successfully completed

Customer-Centric IT Strategy

an online non-credit course authorized by University of Virginia and offered through
Coursera

A stylized, handwritten signature in black ink, appearing to read "Alex Cowan".

Alex Cowan
Faculty & Batten Fellow
Darden School of Business
University of Virginia

**COURSE
CERTIFICATE**



Verify at:
coursera.org/verify/FPKW5879E4KM

Coursera has confirmed the identity of this individual and their
participation in the course.