和唐智慧手表 iOS SDK 问题反馈模版 FITCLOUD iOS SDK ISSUES TEMPLATE

1. issue 发生的时间 / issue occurred time

尽可能准确地描述问题发生的时间,如果您不是很确定,也许你应该提供一个尽可能接近的范围;此外,尽可能提供包含时区在内的更多参考信息。

Describe the time when the issue occurred as accurately as possible. If you are not sure, maybe you should provide a range as close as possible; In addition, provide as much reference information as possible such as time zone.

2. issue 表现 / issue description

详细描述您遇到的问题现象。 Describe your issue in detail.

3. issue 截图 / issue screen snapshot

如果您遇到的问题现象包含界面信息,请提供截图信息。 If the issue has UI additional information, please provide that for us.

SCREEN SNAPSHOT HERE

4. 如何重现 / how to reproduce

详细描述您的问题重现过程。

Describe how to reproduce the issue in detail.

5. 预期表现 / expected performance

简单描述该问题在正常工作情况下的表现。

Describe the expected performance under well working status in brief.

6. 测试环境 / other information

- ・设备/模拟器 iPhone 11 Pro
- ·iOS 版本:iOS 13.0
- · Xcode 版本: Xcode 11.0
- ・FitCloudKit 版本: V1.1.7 build201912060001
- · FitCloudDFUKit 版本: V1.0.5 build 201912060001
- · FitCloudWFKit 版本: V1.0.1 build 201912060001

7. 日志文件 / log file



issue.log

我想我们的时间都很宝贵,因此请按照我们的模版描述您所遇到的问题,这一定是有道理的,因为只有这样我们才能快速定位到问题所在;此外,请不要提问与 SDK 无关的问题,特别是比较低级的基础知识问题,更不要要求我们的技术人员一行一行地为您编写完整的代码;在你提问之前请确保您已经阅读了我们的文档,这很重要,我们的人员有限,且我们每天要服务大量的客户,这将耗费大量的精力。

I think our time is precious, so please follow our template to describe your issue. This must make sense, because only in this way can we quickly locate the problem; besides, please don't ask questions that are not related to the SDK. Questions, especially the basic knowledge mistakes, don't ask our technicians to write complete code for you line by line; please make sure you have read our documents before you ask questions, this is very important, our staff is limited, And we have to serve a large number of customers every day, which will consume a lot of time.