

The implementation of dabbawalas in our country

Dabbawala is one of the most known traditional food delivery method.

As it doesn't require any kind of new technology ,it is possible to implement in anywhere in the world.

Dabbawala provides the following services:

1. Delivering the dabba or lunch box to the customer on time
2. Return the dabba back to the customers home after lunch

Dabbawala believe in the following statement

“we serve the GOD,by serving others”

Meaning,the more you serve the human kind or people,the more you get blessed!

And They have a great respect for their customers rather than the income they'll get from that service.

Amazingly this belief is adopt in our country. It's been long time ,since helping each others became a culture in every society.

So ,if we implement this concept ,the following benefits can be obtained:

- ✓ Job opportunity for the society
- ✓ Fast ,safe and hygienic food deliver
- ✓ As dabbawalas use the bicycle:
 - ◆ No fuel consumption
 - ◆ Especially in Addis ,lunch time is so crowded because the people want to go home and have a lunch . But,if this system is implemented ,then the crowdedness will decrease
 - ◆etc
- ✓ The customer can order the food from anywhere they want

How to implement

We should have a platform to manage the dabbawalas .

Then ,dabbawalas who are registered ,will start providing the service within respective area without going further.

We accept the order from customers.

The customers can have the following options:

1. Direct from home

2. From hotel or restaurant

After accepting the order,we should assign the dabbawalas/wala to that specific order. The order will have the order id,source/initial place,destination code,etc.

The above informations must be codes.

Then the dabbawalas can provide the service and get paid for their activities.

One walla can be assigned to many customers at a time.

This is my views