

Fitsum Tadele

Bole Sub City, Woreda 14, H. No. 0235

Addis Ababa, Ethiopia

+251937650740

Fitsumtadele19@gmail.com

Summary

A highly motivated and experienced IT professional with a diverse skill set in system analysis, UI/UX design, software development, and IT support. With over 3+ years of industry experience, including a role as an IT Officer at a prominent sports betting company, I have demonstrated proficiency in managing hardware deployments, performing inventory counts, and installing and configuring hardware and software components. I have a proven track record of providing technical support, conducting maintenance and upgrades, and enforcing IT policies and procedures to ensure optimal performance and security. Additionally, my background as a software engineer has equipped me with a deep understanding of system requirements, development processes, and user expectations. With expertise in human-centered UI/UX design and Agile/Scrum methodologies, I am skilled in delivering innovative and user-friendly solutions.

Skill Highlights

- Strong understanding of software development methodologies, such as Agile and Waterfall
- Proven ability to develop and document system requirements and specifications
- Flexible and ability to work under pressure
- Willingness to travel in-country as required
- Skilled in system testing and debugging to identify and resolve technical issues
- Strong knowledge of current best practices, trends, and industry developments in UX/UI design
- Experience in IT support virtually and in person.
- Fluent in both English & Amharic
- Experience with project management tools, such as JIRA and Trello
- Experience with database management systems, such as SQL, Postgres
- Familiarity with programming languages, such as React, NodeJS, Java and Python

Work Experience

Software Engineer Consultant

Digital Health Activity USAID, Ethiopia

January 2021 - Current

Addis Ababa, Ethiopia

- Managed Moodle eLearning for MOH in DHA
- Worked on CEU assigning of courses such as DHIS2, Dagu, EPHCG, IPLS and HMIS.
- Provided TOT on online facilitated training to MOH EPHCG master trainers to facilitate the EPHCG online training
- Provided technical support during field trips to various health science colleges, assisting with eLearning technical setup, including server configuration and desktop support.
- Managed the creation and administration of eLearning courses for the Ministry of Health, ensuring the delivery of high-quality educational content.
- Assisted in setting up online learning platforms for different health science colleges and provided ongoing support to ensure smooth operation.
- Successfully created the official website for JSI-DHA in collaboration with the communications team. This website served as a vital communication tool for the organization.
- Developed new features that automated the vehicle request and management process for the Logistics department, resulting in improved efficiency and streamlined operations.
- Created another feature that automated contract requests and timesheet submission for the HR department, reducing manual effort and ensuring accuracy in the process.
- Developed comprehensive front-end design plans and documentation based on user requirements, ensuring effective communication and alignment with stakeholders.
- Conducted thorough testing to validate that the implemented solutions met the requirements and exceeded user expectations.
- Maintained and updated systems documentation to ensure accuracy and facilitate future enhancements.
- Proactively resolved technical issues related to both front-end and back-end design, troubleshooting and finding effective solutions.
- Kept abreast of current best practices, trends, and industry developments in UX/UI design to continuously enhance the user experience.

Software Engineer Consultant

AIDS Free USAID, Ethiopia

July 2020 – November 2020

Addis Ababa, Ethiopia

- Conducted rigorous system testing and debugging to identify and resolve technical issues, ensuring the stability and reliability of the software.
- Developed and maintained detailed system documentation, including technical specifications, user manuals, and troubleshooting guides, to facilitate effective system maintenance and support.
- Added new features to existing systems, enhancing their functionality and meeting evolving user requirements, while ensuring seamless integration with the existing architecture.

Software Engineer Consultant
AIDS Free USAID, Ethiopia

July 2019 – September 2019
Addis Ababa, Ethiopia

- Successfully migrated an AngularJS application to a new Angular application, ensuring seamless transition and leveraging the latest technology advancements.
- Performed database migration and backup processes, ensuring data integrity and minimizing the risk of data loss during the transition.
- Prepared comprehensive software documentation reports, documenting the development process, system architecture, and user guides for effective knowledge sharing and future reference.

Education

Addis Ababa University
Project Management (MPM student)
Masters

since March 2022

Hawassa University
Hawassa, Ethiopia
Bachelor of Science in Information System, Great Distinction: 3.73 CGPA

2021

Rift Valley University
Hawassa, Ethiopia
Bachelor of Arts in Management, Distinction: 3.33 CGPA

2021