







# THE SECOND INTERNATIONAL CONFERENCE ON SCIENTIFIC, ECONOMIC AND SOCIAL ISSUES

# DIGITAL TRANSFORMATION, COOPERATION AND GLOBAL INTEGRATION IN THE NEW NORMAL



### TABLE OF CONTENT

# APPLICATION OF TECHNOLOGY AND BIG DATA IN THE FIELDS OF FINANCE, ACCOUNTING AND AUDITING IN THE CONTEXT OF GLOBALIZATION

BANK RUN AND SILICON VALLEY BANK	1
Lam Dang Xuan Hoa, Ho Minh Khoa, Huynh Vo Nhat Linh	1
BIG DATA AND INTELLECTUAL PROPERTY RIGHTS	14
Le Thi Minh, Vo Trung Hau	14
THE EFFICIENCY OF THE INTERNAL CONTROL SYSTEM IN RISK MANAGEMENTHE NAM A COMMERCIAL JOINT STOCK BANK	
Truong Thanh Loc, Tran Ngoc Thanh	23
VIETNAM - AUSTRALIA ECONOMIC AND TRADE COOPERATION IN THE NORMAL: OPPORTUNITIES AND CHALLENGES FOR VIETNAMESE INVESTORS	
Nhu Nguyen Phuc Quynh*, Anh Nguyen Thi Nguyet, Duy Nguyen Anh	30
IMPACTS OF CREDIT GROWTH AND CREDIT RISK ON THE PROFIT OF VIETNA STOCK COMMERCIAL BANKS	
Dao Le Kieu Oanh*, Tran Thi Huong Ngan	43
FACTORS AFFECTING CUSTOMERS' DECISIONS TO USE E-BANKING AT JOIN' COMMERCIAL BANKS IN HO CHI MINH CITY	
Nguyen Duy Khanh <sup>1</sup> , Pham Quoc Tham <sup>2</sup>	57
HOW CHINA_USA POLITICAL TENSIONS AFFECT STOCK MARKET RETURN O AND THE USA? A QUANTILE VAR CONNECTEDNESS APPROACH	
Hao Wen Chang <sup>1</sup> , Tsangyao Chang <sup>2</sup> and Mei-Chih Wang <sup>3</sup>	70
BANKING HUMAN RESOURCES BEFORE THE DEVELOPMENT OF ARTINTELLIGENCE AI	
Nguyen Huynh Chi	92
IMPROVE THE QUALITY OF TRAINING THROUGH IMPROVEMENT OF ST TESTING AND ASSESSMENT – CASE IN ACCOUNTING BRANCH, UNIVERSE ECONOMICS AND FINANCE	SITY OF
Thuy Thi Ha	102
ACTIVITIES OF DIGITAL TRANSFORMATION IN VIETNAMESE COMMERCIAL AN OVERVIEW DURING THE COVID-19 RECOVERY PERIOD	
Nguyễn Thị Quỳnh Châu, Đào Lê Kiều Oanh	109
OPPORTUNITIES AND CHALLENGES FOR VIETNAM IN ATTRACTIVE FDI IN MINIMUM CORPORATE TAX IMPLEMENTATION	
Ngo Hoang Thong	117

## DIGITAL ECONOMY IN VIETNAM, TRENDS AND POTENTIABILITY

DEVELOPING SMART HOME MODEL FOR APARTMENTS IN HO CHI MINH CITY BASI ON INTERNET OF THINGS (IoT) TECHNOLOGY1	
Dang Thanh Thuy <sup>1</sup> , Nguyen Thanh Dien <sup>2</sup> 1	
TRANSPARENCY OF ACCOUNTING INFORMATION OF CONSTRUCTION ENTERPRIS IN HO CHI MINH CITY – CASE STUDY OF APPLICATION OF ACCRUAL ACCOUNTING1  Truong Thanh Loc <sup>1*</sup> , Pham Thi Yen Nhi <sup>2</sup>	193
FACTORS AFFECTING THE QUALITY OF FINANCIAL STATEMENTS OF MANUFACTURING ENTERPRISES IN HO CHI MINH CITY	
Truong Thanh Loc*, Dang Nguyen Tuong Han, Nguyen Ngoc Mai Phuong, Nguyen Thi Quy	
Huong2	20 /
THE CRITICAL FACTORS OF COLLEGE STUDENTS' INTENTION TO USE METAVER TECHNOLOGY FOR SUBJECTS RELATED TO IMPORT-EXPORT LEARNING2	
Van Thuy Nguyen Ho, Chau The Huu, Luan Thanh Nguyen*2	221
CONSUMER PERCEPTION ABOUT THE SUSTAINABILITY COMMITMENT OF LUXUI BRANDS IN VIETNAM AND CHINA MARKETS2	
Tran Minh Tu <sup>1</sup> 2	233
INFLUENCE OF WOM AND EWOM IN MAKING DECISION BUYING GOODS2	247
Doan Anh Tu <sup>1</sup> , Kim Phi Rum <sup>2</sup> , Nguyen Pham Hai Ha <sup>3</sup> 2	
DIGITAL ECONOMY AND DEVELOPMENT POTENTIAL IN VIETNAM2  Hoang Thi Chinh, Nguyen Hoang Phan2	
noang Thi Chinii, Nguyen noang rhan	23 /
BLOCKCHAIN APPLICATION IN MODERN LOGISTICS: INTERNATIONAL EXPERIENCE AND SOME RECOMMENDATIONS FOR VIETNAM	
Nguyen Nu Tuong Vi2	266
FACTORS AFFECTING THE DEVELOPMENT OF THE DIGITAL ECONOMY IN VIETNAL	
Vo Tien Si2	272
LEGAL FRAME FOR THE OPERATION OF THE REAL ESTATE BUSINESS UTILIZING TO BLOCKCHAIN PLATFORM IN VIETNAM	
La Thi Khanh Linh	20/

# DIGITAL TRANSFORMATION – COOPERATION – GLOBAL INTEGRATION IN BUSINESS

FACTORS INFLUENCING BUSINESS ACCEPTANCE OF INDUSTRY 4.0 TECHN APPLICATIONS IN DONG NAI PROVINCE	
Thanh-Thu Vo*, Minh-Huong Tang	291
DIGITAL ORIENTATION, INNOVATION CAPABILITY AND FIRM PERFORMATION PROPOSAL RESEARCH MODEL	
Nguyen Van Hau	298
PREDICTION OF STUDENT'S BEHAVIORAL INTENTION TO USE SMART LE. ENVIRONMENT: A COMBINED MODEL OF SELF-DETERMINATION THEOR TECHNOLOGY ACCEPTANCE	Y AND
Nguyen Thi Hai Binh <sup>1</sup> , Dao Y Nhi <sup>2</sup> , Nguyen Thanh Luan <sup>3</sup> , Dang Quan Tri <sup>4</sup>	309
THE PEDAGOGICAL IMPACT OF GRAMMARLY ON EFL WRITING COMPETEN EMPIRICAL INVESTIGATION IN HIGHER EDUCATION CONTEXT.  Nguyen Thi Hong Lien <sup>1</sup> , Nguyen Truong Gia Minh <sup>2</sup> , Nguyen Ngoc Vu <sup>3*</sup>	323
FACTORS AFFECTING PURCHASING DECISION OF THE YOUTH ON TIKTOK	
Ngoc Pham <sup>1</sup> , Thanh Cong Tran*	
FACTORS AFFECTING OCCUPATIONAL SAFETY BEHAVIORS OF WORKERS PRODUCTION AT CU CHI POWER COMPANY	
Minh Luan Le, Thi Trang Tran	345
CORPORATE SOCIAL RESPONSIBILITY AND EMPLOYEES' ORGANIZA CITIZENSHOP BEHAVIOUR	
Nguyen Xuan Hung <sup>1</sup> , Ha Le Thu Hoai <sup>1</sup> , Nguyen Huu My Truc <sup>2&amp;3</sup> , Pham Tan Nhat <sup>2&amp;3</sup>	355
THE INNOVATION CAPACITY - THE ROLE OF LEADERS OF SMALL AND MENTERPRISES IN HO CHI MINH CITY, VIETNAM	
Huynh Nhut Nghia	365
PEOPLE'S THOUGHTS ON THE IMPACT OF ARTIFICIAL INTELLIGENCE ON BU	
Ton Nguyen Trong Hien, Bui Tuyet Anh	
FACTORS AFFECTING BRAND SWITCHING INTENTION IN THE CONTEXT OF EDUCATION IN VIETNAM	
Ly Dan Thanh, Nguyen Phu Quoi, Tran Hoang Nam, Vo Hong Son, Nguyen Ngoc Thuy Tien	382
ENHANCE THE DIGITAL COMPETITIVENESS	398
Tran Quang Canh, Hoang Thi Chinh	398

ASSESSING PATIENT SATISFACTION (BRAND) AFTER THE COVID-19 ITHU DUC CITY HOSPITAL	
Nguyen Hoang Dung 1*, Nguyen Huynh Bao An 2, Van Phuong Trang 2	408
INDUSTRIAL AND HUMAN RESOURCES FORM THE FOUNDATION FOR IS SUSTAINABLE ECONOMIC DEVELOPMENT	
Hoang-An Nguyen	417
IMPACT OF ORGANIZATIONAL FAIRNESS ON THE EMPLOYEES' SHARING IN TRAVEL AND TOURISM ENTERPRISES IN HO CHI MINH CITY	
Le Thi Nhu Quynh <sup>1,2</sup> , Le Thi Giang <sup>2</sup> , Truong Quang Dung <sup>1</sup>	426
THE EFFECT OF PERSONAL MOTIVATION ON THE TACIT KNOWLEI BEHAVIOR OF 5-STAR HOTELS' EMPLOYEES IN HO CHI MINH CITY	
Le Thi Giang, Nguyen Bach Hoang Phung	440
DIGITAL COMPETITIVENESS AND OPERATIONAL EFFICIENCY OF ENTHE DIGITAL ERA: THE CASE OF VIETNAMESE ENTERPRISES	
Diep Nguyen Thi Ngoc <sup>1*</sup> , Canh Quang Tran <sup>2</sup> , Anh Bach Hoang Ngoc <sup>1</sup>	453
FACTORS INFLUENCING PARENTS' SELECTION OF PRIVATE PRESCH	
Thi-Trang Tran <sup>1</sup> , Thi-My-Dung Pham <sup>2</sup> , Thi-Bich-Diep Le <sup>1*</sup>	466

# RECOVERY COMMUNICATIONS IN THE TOURISM AND HOSPITALITY INDUSTRY AFTER THE COVID-19 PANDEMIC

DEVELOPING A SPIRITUAL TOURISM DESTINATION IMAGE MEASUREMENT SCALI
OF AN GIANG474
Nguyen Vuong Hoai Thao <sup>1</sup> , Nguyen Quyet Thang <sup>2</sup>
PROSPECTS OF VIRTUAL REALITY TOURISM APPLICATION IN VIETNAM TOURISM PROMOTION
Nguyen Thi Hong Ha, Pham Thi Huong Giang
PERSONALIZATION TRAVEL TRENDING IN HO CHI MINH CITY IN THE CONTEXT OF POST COVID-19
Duong Bao Trung
IMPACTS OF MEDIA ON CUSTOMERS' DECISION TO CHOOSE FOOD AND BEVERAGI SERVICES POST THE COVID-19 PANDEMIC51
Nguyen Thi Bich Van51
DIGITAL TRANSFORMATION APPLICATION TO PROMOTE THE RECOVERY AND DEVELOPMENT OF INBOUND TOURISM IN HO CHI MINH CITY52
Tran Trong Thanh
VIETNAM TOURISM AFTER COVID-19 PANDEMIC52
Nguyen Hoang Phan <sup>1</sup> , Hoang Thi Chinh <sup>2</sup> 52
NAVIGATING THE EVOLVING LANDSCAPE OF SOCIAL MEDIA DATA MINING ANI PRIVACY53
Pham Thai Hien53
THE CORRELATION BETWEEN STUDENT SELF-REPORTED GENERAL WELL-BEING AND PERCEIVED SUPPORT FROM FRIENDS, TEACHERS, AND UNIVERSITY54:
Virginia Kelsey <sup>1</sup> , Đăng Thi Mai Ly <sup>2*</sup> , Nguyễn Anh Khoa <sup>2</sup> , Nguyễn Văn Tường <sup>2</sup>

## DIGITAL VERSUS NON- DIGITAL

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6
G 4
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S
7
7

## CHALLENGES FACED BY TEACHERS IN NON-TRADITIONAL EDUCATION

COMPETENCE SCALE FOR UNIVERSITY LECTURERS	PROPOSE AN ONLINE TEACHING O
596	
en596	Duong Thi Kim Oanh*, Dang Thi Dieu Hier
G MANAGEMENT SYSTEMS (LMSS) BY FACULTY	EXAMINE USAGE OF LEARNING
OMICS (UEF) AND FINANCE WITH EXPANDED	STAFF AT UNIVERSITY OF ECONO
TAM)608	TECHNOLOGY ACCEPTANCE MODEL (T
ach Tran Huy608	Ha Truong Minh Hieu, Ngo Minh Hai*, Ma

# DIGITAL TRANSFORMATION AN INDISPENSABLE EVOLUTION FOR SUSTAINABLE CORPORATES

FACTORS AFFECTING THE APPLICATION OF STRATEGIC MANAGEMENT ACCOUNTING AT MANUFACTURING ENTERPRISES IN BINH DUONG PROVINCE
Truong Thanh Loc <sup>1</sup> *, Nguyen Thi Thanh Truc <sup>2</sup> 618
HRM DIGITAL TRANSFORMATION: TAKING A ROAD OF SUCCESSION PLANNING629
Trương Phan Hoàng Anh, Giang Ngọc Anh629
THE IMPLICATION OF CONTACLESS SERVICE AS A TOOL TO IMPROVE CUSTOMER
REVISIT INTENTION
Linh, Nguyen Duy Yen*640
TOURISM BRAND LOVE IN THE DIGITAL AGE: THE ROLE OF ONLINE TOURIST EXPERIENCES, TOURIST-BRAND RELATIONSHIP QUALITY AND SUSTAINABILITY651
Thanh Nguyen Ngoc Le651
CONDUCTING FOCUS GROUPS IN CROSS-CULTURAL SCHOLARSHIP OF TEACHING AND LEARNING (SoTL): A COMPARATIVE CASE STUDY662
Punithan Moganathas <sup>1</sup> , Jenny Hill <sup>2</sup> , Andy VM. Kok <sup>2</sup> , Matt Barr <sup>2</sup> , Ruffin Relja <sup>2*</sup> , Philippa Ward <sup>2</sup> , Duong Tran Quang Hoang <sup>3</sup> , Quynh Phuong Tran <sup>3</sup>
LEVERAGING DIGITAL TRANSFORMATION FOR SUSTAINABLE CORPORATE EVOLUTION IN VIETNAM
Nguyen, Tan Dat <sup>1</sup> , Le, Dinh Thang <sup>2</sup>

## INFORMATION TECHNOLOGY AND APPLICATIONS

FB-PROPHET MODEL FOR TIME SERIES FORECASTING IN SALES	691
Thanh Cong Tran	691
USING AI CODE IN C# PROGRAMMING	698
Nguyen Ha Giang	698
DETERMINANTS OF CONTINUANCE USAGE INTENTION OF MOBILE FOOD ORDERING APPLICATIONS (MFOAS) AMONG VIETNAMESE USERS: THE MEDIATING ROLE OF SATISFACTION	E-
Lam Hoang Phuong <sup>1*</sup> , Nguyen Thi Kim Lien <sup>2</sup> , Tien Hung Nguyen <sup>3</sup> , Vinh Long Nguyen <sup>4</sup>	705
DECODING MARKETING INSIGHT: INSIGHT FROM OUTSIDE	718
Hoàng Thị Hằng, Trần Thành Công*	718
DIGITAL DISRUPTION AND DATA SECURITY: HOW FINTECH IS RESHAPING BANKING	r724
Hoàng Văn Hiếu, Trần Ngọc Thiên Ngân	724

## TRENDS AND ISSUES IN ENGLISH LANGUAGE EDUCATION AND RESEARCH

EFL LEARNERS' ATTITUDES AND LEARNING ENGAGEMENT IN COMMUNIC GAME-BASED GRAMMAR TEACHING	
Nguyen Thi Thanh Huyen <sup>1</sup> , Tran Quoc Thao <sup>2</sup>	
APPROACHES TO TEACHING L2 LISTENING:	749
CLOSING THE GAP BETWEEN REAL-LIFE AND CLASSROOM-BASED LISTENING .	
DEFINING ROLES OF STUDENT ENGAGEMENT IN THE 21ST CENTURY LANCED CLASSROOM	
Ho Xuan Tien, Duong My Tham	755
EFL STUDENTS' ATTITUDES AND LEARNING INVESTMENT IN PORTFOLIO - I ENGLISH WRITING LEARNING: A LITERATURE REVIEW	
Ly Gia Huy <sup>1</sup> , Tran Quoc Thao <sup>2</sup>	763
EXPLORING EFL LEARNER IDENTITIES IN PROJECT-BASED LANGUAGE LEARNI A HIGH SCHOOL IN AN GIANG PROVINCE	
Nguyen Hong Thien <sup>1</sup> , Tran Quoc Thao <sup>2</sup>	774
THE VALUES OF SYNTACTIC COMPLEXITY IN ACADEMIC WRITING: A LITERAREVIEW	
THE ISSUE OF AMBIGUITY IN THE ENGLISH LANGUAGE  Nguyen Dinh Tuan	
RESEARCH PERSPECTIVES ON JUNIOR HIGH SCHOOL EFL STUDENTS' MOTIVAT ENGLISH LANGUAGE LEARNING	
Huynh Thanh Nhon <sup>1</sup> , Tran Quoc Thao <sup>2</sup>	812
EXPLORING THE INFLUENCE OF WRITING ANXIETY ON VIETNAMESI UNDERGRADUATES' WRITING PERFORMANCE: A QUANTITATIVE STUDY	
Nguyen Ngoc Nguyen, Nguyen Hoang Phan	821
THE APPLICATION OF THE "FLIPPED CLASSROOM" MODEL IN TEACHING ENGLE THE VIETNAMESE UNIVIVERSITY EDUCATION ENVIRONMENT	
THE USE OF RESOURCE MANAGEMENT STRATEGIES IN EFLFLIPPED CLASSR	
Nguyen Quynh Thao Vy <sup>1,*</sup> , Duong My Tham <sup>2</sup>	
INSIGHTS INTO ENGLISH MAJOR STUDENTS' USE OF PHRASAL VERBS IN ACAI WRITING	
Do Thi Thanh Thuy Tran Quoc Thao	860

## LAW IN THE CONTEXT OF INTERNATIONAL INTEGRATION

LEGALISING INTELLECTUAL PROPERTY INFRINGEMENTS IN RUSSIA – A WAR TACTIC IN THE CONTEXT OF RUSSIA'S INVASION OF UKRAINE869
Bui Thi Hong Ninh*869
MODEL OF ASSET REGISTRATION WORLDWIDE AND LESSONS FOR VIETNAM IN IMPROVING ASSET REGISTRATION LAWS880
Vu Anh Sao <sup>1,2</sup> , Nguyen Thi Xuan Mai <sup>2</sup> 880
LEGAL ISSUES ARISING FROM THE DEVELOPMENT, IMPLEMENTATION, AND USE OF ARTIFICIAL INTELLIGENCE (AI) - INTERNATIONAL EXPERIENCES AND LESSONS FOR VIETNAM887
Le Hoang Minh Huy*, Nguyen Thi Thu Ha, Dao Trong Duc, Ky Dieu Linh, Bui Thi Thuy Linh, Nguyen Nam Trung
SOUTH KOREA'S EXPERIENCES ON PROPERTY REGISTRATION LAW - LESSONS FOR VIETNAM896
Vu Anh Sao, Pham Huynh Bao Oanh896
THE RISE OF REMOTE WORK: LEGAL CHALLENGES AND IMPLICATIONS FOR EMPLOYMENT LAW IN VIETNAM903
Nguyen Thi Xuan Mai <sup>1</sup> , Nguyen Thi Ngoc Loan <sup>2</sup> 903
CHALLENGES AND RECOMMENDATIONS FOR THE LEGAL FRAMEWORK IN THE EMERGING AGE OF ARTIFICIAL INTELLIGENCE910
Nguyen Thi Thu Trang910
THE IMPACTS OF GLOBAL MINIMUM TAX ON FOREIGN DIRECT INVESTMENT (FDI) CORPORATIONS IN VIETNAM921
Trần Ngọc Thanh <sup>1</sup> 921
CROSS-BORDER E-COMMERCE ACTIVITIES AND TAX MANAGEMENT ISSUES933
Le Huynh Phuong Chinh, Ngo Thi Khanh Linh, Pham Ngoc Lan Anh
EXPERIENCE IN KOREA AND CHINA ON TAX MANAGEMENT FOR CROSS-BORDER E-COMMERCE ACTIVITIES941
Duong Anh Son <sup>1</sup> , Tran Vang Phu <sup>2</sup> 941
LEGAL PERSPECTIVE ON REGULATIONS RALATED TO PERSONAL INCOME TAX WHEN EARNING INCOME THROUGH E-COMMERCE PLATFORMS IN VIETNAM, TAKING THE CASE OF INDIVIDUALS DOING BUSINESS THROUGH TIKTOK APPLICATION946
Nguyen Duc Tri <sup>1</sup> , Hoang Minh Châu <sup>2</sup> 946
THE COMPATIBILITY ON THE SCOPE OF MUTUAL LEGAL ASSISTANCE (MLA) IN CRIMINAL MATTERS AND THE CONDITIONS OF REFUSAL MLA IN CRIMINAL MATTERS BETWEEN VIETNAMESE LAW AND INTERNATIONAL TREATIES WHICH VIETNAM HAS SIGNED.

Pham Huynh Bao Oanh	956
TAX POLICY FOR E-COMMERCE OF COUNTRIES IN THE WORLD RECOMMENDATIONS TO VIETNAM	967
Tigayon Thaini Minin Chaini, Ta Tin Yan Zini, Thain Zain Tan Ma	
LEGAL REGULATIONS FOR ENTERPRISE OBLIGATIONS TO PROVIDE INFORM	ATION
ON E-COMMERCE PLATFORM	974
Truong Kim Phung*, Nguyen Hoang Chuong	974
"ROBOT TAX" – RECOMMENDATIONS FOR VIETNAM	981
Gian Thi Le Na, Pham Phuong Doanh	981
WTO APPELLATE BODY REFORM IN THE CONTEXT OF ESCALATING GEOPOLI	ITICAL
TENSIONS	
Nguyen Nam Trung	988

IMPACTS OF STATE OWNERSHIP AND BUSINESS CHARACTERISTIC	CS ON	TAX
AVOIDANCE: EVIDENCE IN VIETNAM		128
Huyen Ngoc Nguyen, Thanh Dan Bui		128
RUSSIA'S IMPACTS AND SCENES ON BEING BANNED FROM SWIFT		143
Lam Dang Xuan Hoa 1, Phan Ngoc Anh 2		143
THE ROLE OF ACCESS TO FINANCE AND THE ENTREPRENEURIAL IN YOUNGERS IN THE SOUTHWESTERN PROVINCE, VIETNAM		
Vu Truc Phuc*, Nguyen Dang Hat, Nguyen An Phu, Dao Le Kieu Oanh		151

#### INTERNATIONAL CONFERENCE ON SCIENTIFIC, ECONOMIC AND SOCIAL ISSUES

# THE USE OF RESOURCE MANAGEMENT STRATEGIES IN EFL FLIPPED CLASSROOMS

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#### Abstract:

The flipped classroom provides more class time for students by providing flexibility and learning convenience. However, to keep up with the progress in flipped classrooms, learners should pay attention to the significance of managing the available learning resources. Hence, this study examined the use of resource management in EFL flipped classrooms and how students employ these strategies in terms of their English levels. The study was conducted with an explanatory sequential design. The participants of this study were 152 students who were in Elementary to Upper-Intermediate at an English centre in Ho Chi Minh City. The quantitative and qualitative data were collected through the use of adapted questionnaires and semi-structured interviews. Descriptive statistics, one-way ANOVA, and content analysis were employed for data analysis. The results showed that students often used peer learning, help seeking, and effort regulation; they sometimes used time and study environment. Besides, the study indicated significant differences in the use of these strategies in terms of learners' Englishlevels. Based on the preliminary results of this study, some pedagogical implications and recommendations for further research on the employment of resource management strategies in English as a foreign language (EFL) flipped classrooms are given.

**Keywords:** English language learning, flipped classroom, resource management, self-regulatedlearning strategies

#### 1. Introduction

The flipped classroom model (FCM) provides more class time for students by reversing traditional teaching. It has a significant advantage in English as a Foreign Language (EFL) courses because it allows learners to have more time to learn and practise their language skills both in and out of class. Shih and Huang (2020) also stated that students in a flipped classroom(FC) can study a variety of course materials at their own speed in a flexible environment. As FCM transfers the focus of learning from educators to students and encourages them toparticipate more actively in class, Amiryousefi (2017) documented that it is critical that students study pre-class content prior to attending in-class sessions. Therefore, students are required to enhance self-regulated learning strategies (SRLS) because they are expected to be fully responsible for their own learning while independently pursuing their academic goals. According to Zimmerman (2002), SRLS are acts and procedures undertaken by learners for thepurpose of gaining knowledge or skills. Pintrich (1999) classified self-regulation strategies intothree domains, which are cognitive strategies, metacognitive self-regulation, and resource management. While planning how to learn and how to process the given

#### INTERNATIONAL CONFERENCE ON SCIENTIFIC, ECONOMIC AND SOCIAL ISSUES

information, it is vital for EFL learners to understand how to manage their learning resources to create a good learning atmosphere. This leads to a question concerning the use of resource management that needs to take into consideration.

Although there are many studies on SRLS in Vietnam, most of them are about self-regulationin the traditional classroom context (Tran & Duong, 2013; Broadbent & Poon, 2015; Ganievaet al., 2020; Duong & Nguyen, 2021). Most of the findings revealed that students had difficultiesbalancing their learning time and avoiding distractions. Therefore, understanding how students use resource management in their flipped classrooms needs to be found. Another point to consider is that the participants in most research were mostly in Elementary to Intermediate referring to the CEFR level chart. This brings up the question about the SRLS employment of those at otherlevels. This is regarded as a big gap that needs to be fulfilled. Therefore, this paper aims to scrutinize the frequency of resource management used by EFL students at an English centre in Ho Chi Minh City and explore the differences of using resource management in terms of English levels. Accordingly, two research questions are formulated as follows:

- 1. To what extent do the students use resource management in EFL flipped classrooms?
- 2. Are there any differences in terms of the use of resource management among the studentsat different levels of proficiency? If so, how?

#### 2. Literature Review and Methods

#### 2.1. Literature Review

#### 2.1.1. Flipped classrooms

A flipped classroom is considered a new term, but its idea is not new since it has its origins inthe peer instructional teaching method of Mazur (1997) and has been referred to as an inverted classroom (Lage et al., 2000). One of the most common understandings of this concept is that the in-class and out-class learning processes are inverted with the utilisation of technology. In this model, technology will be used to introduce course content to learners outside of the classroom and encourage prior exposure to targeted knowledge before participating in in-personinstruction. Bergmann and Sam (2012) stated that in a flipped classroom, what is done at schoolis done at home, and homework completed at home is performed in class. According to Flipped Learning Network (2014) - an official platform for sharing knowledge and skills, and getting resources on the flipped model, the flipped classroom approach has four different pillars, whichare a flexible environment, learner-centred approach, intentional content to let students build their cognitive comprehension and fluency, and professional educator to support learners throughout their course. Teachers are believed to take these four elements into consideration in order to successfully implement this method. The four pillars are explained by referring to the first letters of the word "F-L-I-P":

The flipped classroom method can be beneficial to language learning outcomes by giving pre-class instructions and allowing additional activities for more practise during in-classsessions (Amiryousefi, 2017; Çakıroğlu & Öztürk, 2017). The findings of the studies by Amiryousefi (2017) and Adnan (2017) concluded that flipped learning was positively viewed by students, as they thought that flipped learning made their learning more enjoyable, increasedtheir self-confidence and in-class interactions because they could prepare before class, and gavethem more room to practise the language. Thus, instructors' engagement and students' self- regulation of pre-class engagement should be emphasized in order to effectively apply the flipping method in a class.

#### 2.1.2. Self-regulated learning

Zimmerman and Schunk (1989) described self-regulated learning as learners controlling what they are studying. In other words, students are capable of obtaining management skills intheir own learning path.

#### INTERNATIONAL CONFERENCE ON SCIENTIFIC, ECONOMIC AND SOCIAL ISSUES

Self-regulated learners can monitor their own thoughts, feelings, and behaviours in order to achieve their objectives and self-reflect on their achievements. Self-regulation is also characterised as a constructivist procedure in which students first determine

their learning objectives and then manage and regulate their mental processes and behaviours (Pintrich, 2000). This implies that every student must be able to take control of their own learning. Moreover, Schunk and Ertmer (2000) viewed self-regulation as generating ideas and feelings that a learner needs to learn and also as a source of motivation. After that, the learner will put his actions into practice by organizing them in line with those ideas and feelings. In brief, self-regulated learning is a high-engagement activity that engages several areas of the brain.

#### 2.1.3. Resource Management

Self-regulated learning empowers learners to have complete control over their own processes of learning, and self-regulated learners are those who develop "their personal initiative, perseverance, and adoptive skills" (Zimmerman, 2002, p. 70). Self-regulated learning strategies(SRLS) are employed during the processes of students' learning with the aim of helping them get better learning results by allowing learners to gain and retain knowledge in a structured and systematic way. Pintrich and Zeidner (2000) stated that SRLS is a series of activities or steps that learners use to strengthen their abilities to set up objectives, assess, regulate, and manage their learning within the conditions of the learning environment. Pintrich (1999) classified self-regulation strategies into three domains, which are cognitive strategies, metacognitive self-regulation, and resource management. In detail, resource management, including four subsets:time and study environment, peer learning, help-seeking, and effort regulation, refer to aspectsof how to intelligently use the available resources.

*Time and Study Environment:* Students should have the ability to schedule, make plans, andmanage their study time. Moreover, the setting where students study should also be considered to avoid distractions.

*Effort regulation:* Speaking of distraction, effort regulation is the capacity to remain positive and stay focused when encountering unexpected learning obstacles.

*Peer learning*: Peer learning is the collaboration or the exchange of information with other learners or peers for assistance in the learning process.

Help seeking: Help seeking is defined as asking for help from others, such as the professor or classmates, or looking for external resources and assistance.

FCM provides students with the opportunity to be responsible for directing their learning process. Shih and Huang (2020) also stated that students can seek help from their peers while working in FCM. By adopting cognitive strategies and metacognitive self-regulation, EFL Intermediate learners in the study by Abe et al. (2018) stated that these strategies have a strong

influence on their self-efficacy and satisfaction with flipped model. The responses of Intermediate learners in the research of Hosseini et al. (2020) demonstrated the high frequencyof employing cognitive and metacognitive strategies in flipped classrooms rather than conventional settings. Moreover, the students in the study by Nguyen et al. (2018) expressed their concern about being responsible for their out-of-class learning time. They found it hard tofully focus on the lessons due to many distractions. These findings also reported the challenges of EFL learners in balancing their time for pre-class activities.

#### 2.2. Methods

#### 2.2.1. Research site and Participants

The study is carried out in an English centre in Ho Chi Minh City, which let students learn English through the flipped model. The centre provides a blended flipped and total English environment for busy adults who are over 16 years old. Students are caterogised into 5 main level groups: Beginner (L1-2), Elementary (L3-5), Pre-Intermediate (L6-9), Intermediate (L10-13), and Upper-Intermediate (L14-20). After completing the interactive video-based lesson on on the online platform, students take a face-to-face class with a foreign teacher to practise using what they learn in the interactive video-based in assigned contexts.

152 participants were 37 students (24.3%) were in Elementary, 37 students (24.3%) were in

Pre-Intermediate, 40 students (26.3%) were in Intermediate, and 38 students (25.0%) were in Upper-Intermediate. Most of the students chose to study at the centre because the course couldsupport their academic (97.4%) or career (99.3%) achievements. Of the 152 participants, therewere 112 students (73.7%) who had been introduced to SRLS. This percentage is a good sign that the students know about SRLS and can use these strategies during their courses.

#### 2.2.2. Research instruments

A web-based questionnaire, Google Form, was conducted on learners as the first instrument because of its several benefits as this instrument can quickly gather data and is convenient for participants due to their regular use of the Internet and websites (Creswell & Guetterman, 2018) and it gives respondents adequate time to give a well-thought-out and honest answer (Kothari, 2004). The first part of the questionnaire consisted of background questions including informationabout levels of English in the centre level chart, the reason for taking this course, and whether students had been introduced to SRLS or not. The five-point Likert-scale questionnaire: 1 (Never), 2 (Seldom), 3 (Sometimes), 4 (Often), and 5 (Always) was the second part that was adapted from the Motivated Strategies for Learning Questionnaire (MSLQ) of Pintrich et al. (1991) because this questionnaire contains items relating to resource management strategies.

Resource management strategies in the questionnaire were categorized into four groups: Timeand learning environment (7 items), effort regulation (3 items), peer learning (2 items) and helpseeking (2 items). The questionnaire was first written in English language and was translated into Vietnamese. After that, semi-structured interviews were conducted with 8 representatives. The key parts of the questionnaire, as well as the related literature and study aim, were employed to construct and design the interview questions for students.

#### 2.2.3. Data Collection and Analysis Procedures

The web-based questionnaire, a Google Form in Vietnamese, was sent to 152 students through the centre staff. To make sure all the questions were unambiguous, before sending outthe official questionnaire, a pilot study was conducted with 10 learners who were not involved in the study to test the questionnaire. It took the participants 20 minutes to complete the surveyand a week for the researcher to get the responses from 152 students. As the researcher used an explanatory sequential design, the semi-structured interview happened after analysing the questionnaire data. Each interview took 20–30 minutes and was fully recorded to keep the interview information full and accurate.

Then, the collected data is calculated by using Descriptive Statistics in SPSS (Statistical Package for Social Science) version 27.0 to determine the means (M), standard deviation (SD), and frequency (F). The following was the interpretation of the mean (M) scores for the frequency of students' use of resource management strategies: 1.00 - 1.80: Never; 1.81 - 2.60: Seldom; 2.61 - 3.40: Sometimes; 3.41 - 4.20: Often; 4.21 - 5.00: Always. After that, One-way ANOVA was applied to find out the differences in resource management strategies use amongstudents in terms of their levels. The qualitative data collected from the semi-structured interviews was analysed by content analysis.

#### 3. Results and Discussion

#### 3.1. Results

#### 3.1.1. The extent of the use of resource management in flipped classrooms

The first research question aimed to investigate the frequency of students' use of resource management. The results of the collected data from the research instruments analysed by Descriptive Statistics in SPSS 27.0 are displayed as follows:

The total mean score of this scale is 3.36 and the standard deviation is .36, which infers the regular use of the participants. The frequency of using each subset of resource management is shown in detail in Table 1. The highest mean score is for peer learning (M = 3.76, SD = .46),

followed by help seeking (M = 3.67, SD = .66), effort regulation (M = 3.63, SD = .47), and timeand study environment (M = 3.04, SD = .46).

 Table 1.

 The Frequency of Using Resource Management

Subset	N = 152		
_	M	SD	Rank
Effort regulation	3.63	.47	3
Help seeking	3.67	.66	2
Peer learning	3.76	.46	1
Time and study environment	3.04	.46	4
Average	3.36	.36	

Generally, this result shows that the participants frequently worked closely with their friendsor other classmates and did not hesitate to ask for help when studying. When encountering studyproblems, the students usually tried to stay optimistic to deal with them and continue their lessons. They managed study schedules and study locations at a lower frequency. A detailed analysis of the frequency of each sub-category of resource management is shown below:

The mean scores and standard deviations of the frequency of the three items of effort regulation are presented in Table 2. The overall mean score and standard deviation of this scale(Item 1 to Item 3: M = 3.63, SD = .47) indicated the regular application of the students.

Table 2.

The Frequency of Using Effort Regulation

Itama	Effort modulation		<u>N=152</u>		
Item	Effort regulation	M	SD	Rank	
1	I work hard to do well in face-to-face class, even if I don't like what we are doing.	3.45	.88	3	
2	When the interactive video-based lessons are difficult, I either give up or only study the easy parts	3.76	1.07	1	
3	Even when the interactive video-based lessons are dull and uninteresting, I manage to keep working until I finish.	3.69	.73	2	
	Average	3.63	.47		

In particular, the highest mean score was held by "When the interactive video-based lessons are difficult, I either give up or only study the easy parts" (Item 2: M = 3.76, SD = 1.07). Although this item was reversed, the data had been edited before analysis. Thus, the high meanscore of this item meant the students seldom gave up when having difficulties studying difficultparts of the lesson. Also, as this item had a high standard deviation (greater than 1), it implied that there was wide dispersion in the given answers towards Item 30. The second place was "Even when the interactive video-based lessons are dull and uninteresting, I manage to keep working until I finish." (Item 3: M = 3.69, SD = .73), which revealed the students often tried their best to finish the lesson despite being bored with the content. The last position was "I workhard to do well in face-to-face class, even if I don't like what we are doing." (Item 1: M = 3.45, SD = .88). This means that the respondents also tried their best in class in spite of being uninterested in the class activities.

In line with the quantitative data, the students shared the same ideas in their interviews. Theinterview responses emphasised that the learners worked hard for their lessons although the lessons took more time to finish when they got to a higher level and the contents were sometimes boring or not to the students' liking. It can be inferred that the students had high levels of responsibility for their studies and the ability to maintain their concentration.

Even when the lessons are hard, I try to finish them so I can keep up with my study. (S3) My lessons are getting harder, which makes me want to give up sometimes, but I try mybest to finish them as I think it will be good for my studying progress. (S6)

I try my best not to give up on the lessons as they are longer and harder with more points to learn but sometimes I have to stop to relax and get back later. (S8)

The mean scores and standard deviations of the frequency of the two strategies of help seeking are presented in Table 3. The average mean score and standard deviation of this wholescale (M = 3.67, SD = .66) indicated the students regularly employed help seeking. Specifically, the learners tended to reach for the

support of the centre's academic staff (Item 4: M = 3.84, SD = .71) rather than asking for friends' support (Item 5: M = 3.50, SD = .86). It can be concluded that the students did not hesitate or feel shy to reach for others' assistance while studying.

Table 3. The Frequency of Using Help Seeking

Item	Help seeking	N=152		
		M	SD	Rank
4	I ask my Coach or the teachers to clarify concepts I don't understand well.	3.84	.71	1
5	When I can't understand the interactive video-based lessons, I ask another student for help.	3.50	.86	2
	Average	3.67	.66	

In their answers for the interview, the students also stated the same ideas. They believed that the academic staff had better knowledge of English rather than their friends so asking those experienced people was likely to get the correct answers faster. However, sometimes when the students did not follow the good study habits of the centre like not finishing interactive video- based lessons on the centre platform or skipping classes, they were afraid to reach the centre staff as they felt embarrassed.

My group members always support each other when we have study problems. I am sometimes afraid to talk to my Coach because I sometimes do not finish the lessons on timeand I feel embarrassed so I like to talk to my friends. (S1)

When I have something I don't know, I try my best to find out the answers or the solutions or ask my Coach or my friends for help. (S4)

If the lesson is too boring or difficult, I skip that part and ask my Coach or the native teachers for help later. I prefer talking to my Coach or native teachers as they have betterEnglish knowledge. (S5)

Table 4 presents the mean scores and standard deviations of the frequency of using peer learning (Item 6 & Item 7: M = 3.77, SD = .46). It can be inferred from the overall mean scoreand standard deviation of this scale is that the student collaborated with their friends during thelearning process at a high frequency. Particularly, they set time to discuss the lessons with theirfriends at the centre (Item 7: M= 4.03, SD = .59) more often than trying to explain the lesson to their friends (Item 6: M = 3.50, SD = .66). This means the learners regularly exchanged information about the lessons with other learners and were willing to assist each other when needed. These results came to no surprise as the learners also shared in their interviews that they considered having friends to practise when coming to the centre was essential fordeveloping their English skills. Moreover, helping friends understand the main points of their lesson, the students in high levels of proficiency considered it as a change to recall what they learnt before, which was good for their learning process.

**Table 4. The Frequency of Using Peer Learning** 

Item	Peer learning -	<u>N=152</u>		
		M	SD	Rank
6	When studying the interactive video-based lessons, I try to explain the material to a classmate or friend.	3.50	.66	2
7	When studying in face-to-face class, I set aside time to discuss what I learn with a group of students from the class.	4.03	.59	1
	Average	3.77	.46	

Although I don't have any groups of close friends to use English with, I usually stay after class to practise with others in Social Area. I believe that talking to others in English lets me immerse myself in an English environment which is good to improve my English skills.(S6)

I often talk to my friends about what I learnt and help low level students clarify the things they don't get as I studied those already. I think that explaining things to low level studentshelps me recall what I learnt. My Coach also advised me to do that. (S7)

Table 5 presents the mean scores and standard deviations of the frequency of using time and study environment (Item 8 to Item 14: M = 3.05, SD = .46). According to the overall data in this table, it can be understood that the learners sometimes employed time and study environment in general.

Table 5. The Frequency of Using Time and Study Environment

Item	Time and study environment	<u>N=152</u>			
nem		M	SD	Rank	
8	I find it hard to stick to a study schedule.	3.54	.90	1	
9	I have a regular place set aside for studying the interactive video-based lessons.	3.10	.79	3	
10	I find that I don't spend very much time on this course because of other activities.	3.06	.84	4	
11	I find time to review my interactive video-based lessons before a face-to-face class.	3.16	1.18	2	
12	I make good use of my study time to learning the interactive video-based lessons.	2.99	.70	5	
13	I make sure that I keep up with the weekly requirements for the interactive video-based lessons.	2.76	.82	6	
14	I attend the face-to-face class regularly.	2.72	.97	7	
	Average	3.05	.463		

The detailed data for each item in this scale displays that the highest position belonged to "Ifind it hard to stick to a study schedule." (Item 8: M = 3.54, SD = .90). As this was a reversed item, the data had been edited before analysing, which means that the students often followed their study schedule strictly. Except for Item 8, other items had the mean scores in the range of

2.61 to 3.40, which meant the respondents sometimes used these strategies. In particular, the second and third positions were "I find time to review my interactive video-based lessons beforea face-to-face class." (Item 11: M = 3.16, SD = 1.18) and "I have a regular place set aside for studying the interactive video-based lessons." (Item 9: M = 3.10, SD = .79). As Item 39 had a high standard deviation (greater than 1), it implied that there was wide dispersion in the given answers towards this strategy. The fourth place was held by "I find that I don't spend very muchtime on this course because of other activities." (Item 10: M = 3.06, SD = .84)

which was a reversed item and was edited before the data analysis procedure. The mean score of this item can be implied that the students sometimes felt that they did not devote enough time in learningEnglish as they had other things in their mind, which meant they did not manage their time wisely. This also gave support for the result of the low frequency of "I make good use of my study time to learning the interactive video-based lessons." (Item 12: M = 2.99, SD = .70). Thelast two items were "I make sure that I keep up with the weekly requirements for the interactive video-based lessons." (Item 13: M = 2.76, SD = .82) and "I attend the face-to-face class regularly." (Item 14: M = 2.72, SD = .97). The low mean scores of these two items indicated the respondents do not follow the course requirements and take classes frequently.

In general, the learners occasionally had problems following a fixed schedule. Moreover, they sometimes set up regular places for studying to avoid distraction. However, they seemed to have difficulties managing their time. Although they commented that they tried to find timefor reviewing before the in-class sessions, they also shared that they felt a lack of time to studydue to other distractions, which made them not be able to make use of their studying time or meet the course requirements.

I always book the next Encounter class in advance so I can set time for my Multimedia Lessons but I sometimes do not spend much time studying as I am busy with other things like my job or my family. I like to study in the area of Computer 28 as it is a familiar placefor me to study as I like a quiet place. However, I sometimes sit in other areas to study withmy friends. (S2)

I feel it is easy to follow a fixed schedule as I think it will help me manage my study well. I sometimes have to change my Encounter class schedule as I have other plans. However, Imake sure to keep up with my lessons and classes on my Study Plan. (S3)

I make sure that I complete my lessons on time and come to class regularly. However, I sometimes do not finish the lesson because I think about my work or my children. (S5)

#### 3.1.2. Differences in the use of resource management in terms of levels

The second research question investigates the possibility that there were differences amonglevels of proficiency in the specific students' use of resource management strategies. To answerthis question, one-way ANOVA tests were performed. Table 6 indicates that the students' usageof resource management (F = 6.659, p < .001) differs significantly from one another. The detailed results from Tukey Post Hoc tests with significance at the .05 level shows that the respondents in Pre-Intermediate (M = 3.57, SD = .31) applied this strategy significantly differently from those in Elementary (M = 3.22, SD = .34), Intermediate (M = 3.35, SD = .36), and Upper-Intermediate (M = 3.32, SD = .36) with p < .001, p = .034, and p < .012, respectively. This means the students in Pre-Intermediate made use of the available resources the most oftenout of the four levels. According to Table 6, there were significant differences in the frequent use of three out of four subcategories of resource management including effort regulation (F = 5.432, P = .001), help seeking (F = 31.277, P < .001) and time and study environment (F = 6.202, P < .001).

Table 6.

One-Way ANOVA: Summary of Differences in The Frequency of Using Resource Management Strategies in Terms of Levels (with Mean and Standard Deviation)

			Mean (SD)			
Variables	F	Sig	Element ary(L3- 5)	Pre- intermediate (L6-9)	Intermedi ate(L10- 13)	Upper- intermediate (L14-20)
Resource management	6.659	.000*	3.22 (.34)	3.57 (.31)	3.35 (.36)	3.32 (.36)
Effort regulation	5.432	.001	3.45 (.41)	3.87 (.26)	3.61 (.53)	3.61 (.55)
Help seeking	31.277	.000*	2.95 (.58)	3.93 (.44)	3.86 (.58)	3.92 (.45)
Peer learning	0.949	.419	3.81 (.32)	3.66 (.54)	3.83 (.48)	3.76 (.47)
Time and Study Environment	6.202	.000*	3.03 (.39)	3.31 (.38)	2.96 (.40)	2.90 (.55)

<sup>\*</sup>p < .001

An extensive analysis of the variances is provided as follows. The detailed results from Tukey Post Hoc tests with significance at the .05 level show that the use of effort regulation is different between Elementary (M = 3.45, SD = .41) and Pre-Intermediate (M = 3.87, SD = .26)with p = .001. This result means that the students from Level 6 to Level 9 can stay focused andremain positive more often than those in Level 3 to 5.

In Table 6, there is a clear sign of a significant difference in the regular use of help seeking (F = 31.277, p < .001). According to results from Tukey Post Hoc tests with significance at the .05 level, Elementary learners (M = 2.95, SD = .587) use help seeking significantly differently from Pre-intermediate (M = 3.93, SD = .444), Intermediate (M = 3.86, SD = .588), and Upper-intermediate (M = 3.92, SD = .458) with p < .001. This means the participants in other groups asked for help from others much more often than those in Elementary.

Table 6 shows that there are significant differences in the use of time and study environment (F = 6.202, p < .001). The students at Pre-Intermediate (M = 3.31, SD = .38) used the strategies of time and study environment significantly differently from Elementary (M = 3.03, SD = .39), Intermediate (M = 2.96, SD = .40) and Upper-Intermediate (M = 2.90, SD = .55) with p = .041, p = .004 and p = .001, respectively. This means that Pre-Intermediate respondents managed time and settings for studying more frequently than those in the other three levels.

#### 3.2. Discussion

Concerning the employment of resource management, the study discovers a less frequent use than Cognitive Strategies and Metacognitive Self-regulation during the students' flipped classrooms. Of the four subcategories in resource management, time and study environment were reported to be in the least frequent use. The students shared that they do not find it hard tofollow the schedule but manage time smartly to balance their studies and other activities. These findings are in alignment with research from Nguyen (2018), Nguyen et al. (2018), and Chung and Phuong (2020) who revealed the challenges of managing their time to balance time betweenstudying and other things in their lives. Moreover, it was discovered that the students also use peer learning and help seeking in the strategies of resource management in this study, as they tend to work with their friends, ask for help, and learn from them. The participants also seem not to give up easily when encountering study obstacles. The findings in this study, however, are inconsistent with those of Altas and Mede (2020) who pointed out that there is no significant link between the flipped model and self-regulation.

Regarding the differences in terms of levels, there are no differences in the frequency of using peer learning. However, it can be seen from this table that students from Level 6 above with higher mean scores tended to apply effort regulation and help seeking more often while the students below Pre-intermediate use time and study environment more than those in higher levels. These results are consistent with the reported data from the research of Nguyen et al. (2018), who identified the students' concerns about time management and dealing with distraction. Besides, the current findings are consistent with the study by Hosseini et al. (2020), which demonstrated the highest frequency in this level belonged to the use of help seeking. This can be inferred that students from all levels often learn from their friends in flipped classrooms. Those in high levels are not easy to give up and make sure to find out solutions by asking for external support. This is a good sign that the students are persistent to reach their English goals. Moreover, the students at higher levels might have more problems in balancing learning time and preventing distraction. This can be understandable as the high-level lessons are longerand require more skills in order to be able to obtain and use the knowledge.

#### 4. Conclusion and Recommendation

The findings of the current research showed that the students often used resource management in their flipped classrooms. The strategies of peer learning were used mostfrequently, followed by help seeking, and effort regulation. The strategies of time and study environment were employed occasionally as the students shared that they did not manage timewell and set time for practising for the lessons before the in-class session. Additionally, the learners at high levels showed their determination in reaching their English goals through the frequent employment of effort regulation and help seeking. However, the students in lower levels tended to manage their time and avoid getting distracted better.

The findings of the current research suggested that the administrators and academic staff should consider introducing resource management strategies as an important part of the flippedmethod in the first lesson so the students can start using these strategies as early as possible. Moreover, the administrators should train their employees about resource management strategies so they can support their students better. Regarding the students in flipped classrooms, they should acknowledge the importance of employing resource management strategies in their learning progress so they can become more independent learners, which helpsthem be prepared for the in-class sessions better. Besides, students can be aware of which strategies they can apply during their learning process to meet the course requirements and learning outcomes.

Despite the careful research in this study, there are a few unavoidable limitations. The research only samples the students at one centre, not all centres in Vietnam. The study results are therefore insufficient for

generalisation and cannot be used to compare English flipped classrooms at other centres. Due to the short amount of time and human resources, only half ofthe centre population took part in the questionnaire. So, it would be better if the study could have a larger population.

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