

**Darian Canton**  
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**Education**

University of Denver	MLIS	2022-Current
University of West Florida	B.A. - Acting	2014-2016
State College of Florida	A.A. - Theatre	2012-2014
Manatee High School	High School Diploma	2009-2012

**Work Experience**

**Follett Higher Education Group      Bradenton/Sarasota, FL      June '16 - Aug '19**

**Store Manager 1 - Ringling College of Art and Design Supply Store**

- Promoted to Store Manager in September 2018, after being Interim Assistant Store Manager for State College of Florida's Venice Bookstore Location during Fall Rush
- Executed and provided leadership and oversight for all facets of bookstore operations
- Responsible for full cycle talent management - recruiting, training, coaching and scheduling of part-time and temporary team members
- Established and enhanced strong campus relations by routinely corresponding with faculty and staff
- Analyzed and conducted research and compiled data to facilitate the ordering of all course materials
- Maintained a high level of customer service throughout the store
- Greeted customers, answered phone calls, and resolved any escalated issues in a timely and satisfactory manner

**General Merchandise Team Lead - The SCF Store**

- Promoted to Team Lead in 2017, becoming a Key-Holder to open and close the store
- Coordinated the ordering, stocking, and maintenance of shelves and displays
- Lead the processing of online orders
- Received and priced merchandise while handling defective and damaged merchandise
- Greeted and assisted customers and team members with inquiries and purchases, performing refunds, returns, and exchanges
- Collaborated with college on regalia and merchandise purchases for Fall and Spring Graduation

**Team Member - The SCF Store**

- Greeted and assisted customers, suggested selection of merchandise, answered phone and responded to inquiries
- Operated cash register
- Planned and executed Harry Potter Midnight Release and Star Wars Reads Day parties
- Created instructional videos for student and faculty use

**Capital Teas      Sarasota, FL      Nov '16- April '17**

**Sales Associate/Key Holder**

- Cashiering, merchandising, customer service, answering phones
- Taught customers the history of tea and how to prepare tea
- Handcrafted new blends of tea
- Opened and closed the store

**Howard Studio Theatre — SCF      Bradenton, FL      Feb '13 - May '14**

**Stage Manager**

- Helped oversee and coordinated the creation of four theatrical productions
- Coordinated day-to-day schedules for actors and crew
- Lead the backstage and management teams through a variety of fast-paced tasks
- Maintained integrity of each performance